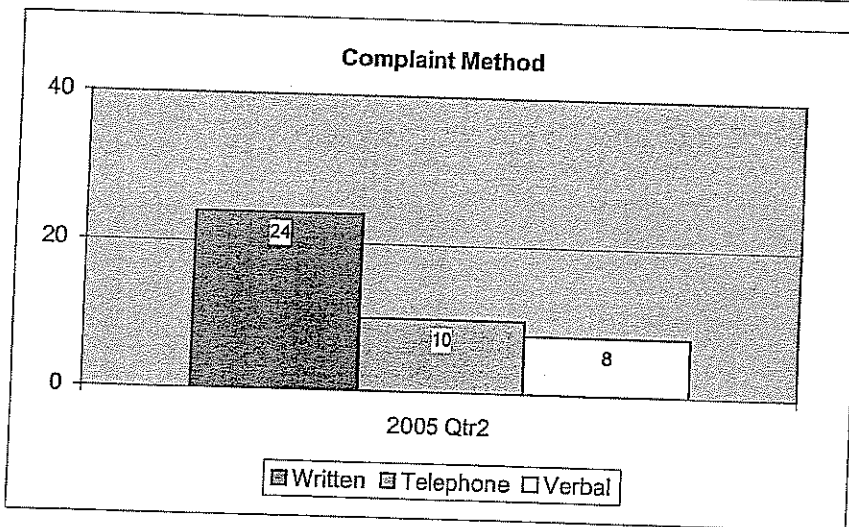
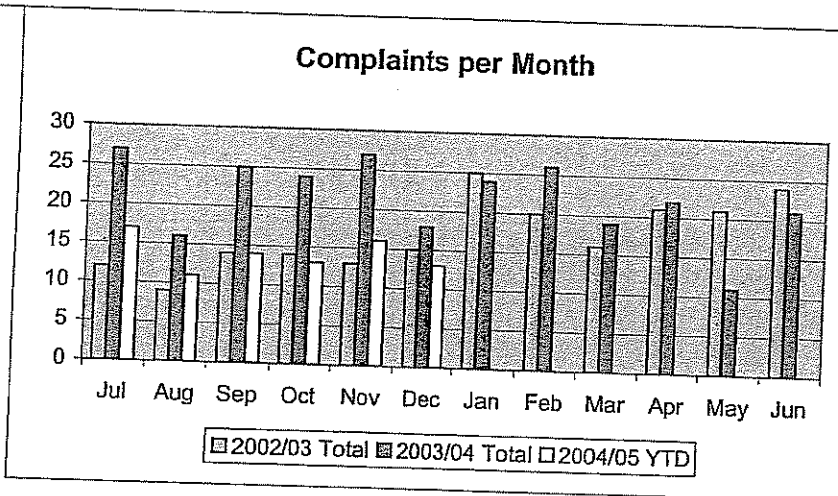
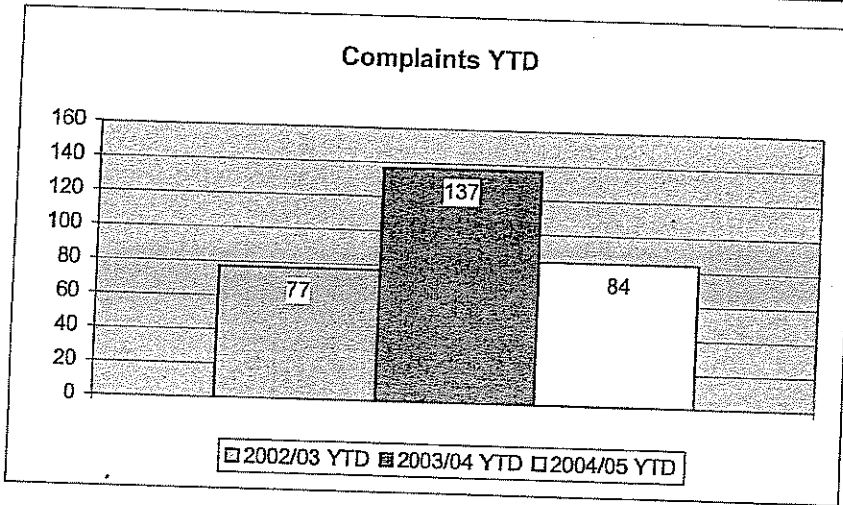
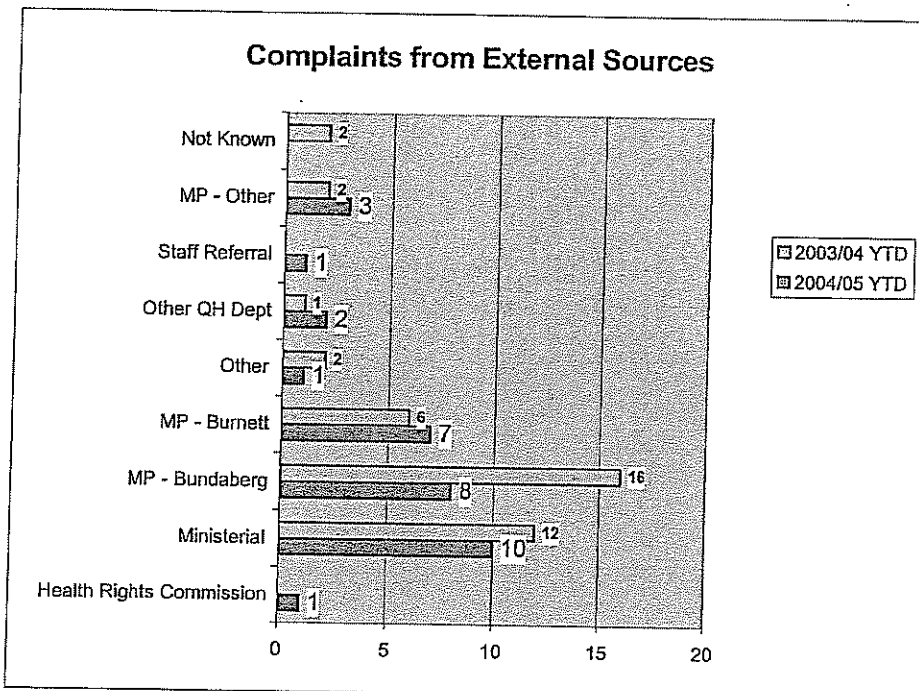
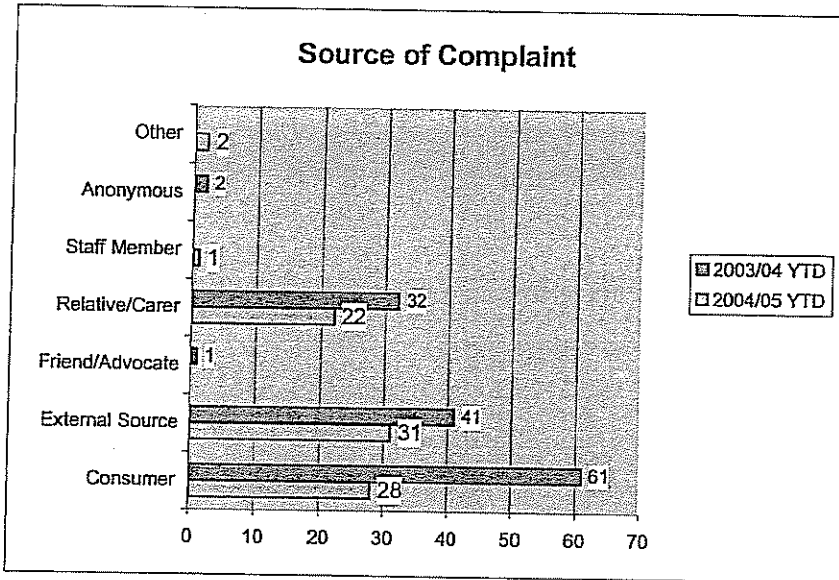


DWK 84

# Bundaberg Health Service District Registered Complaints Report Quarter Ending 31/12/2004



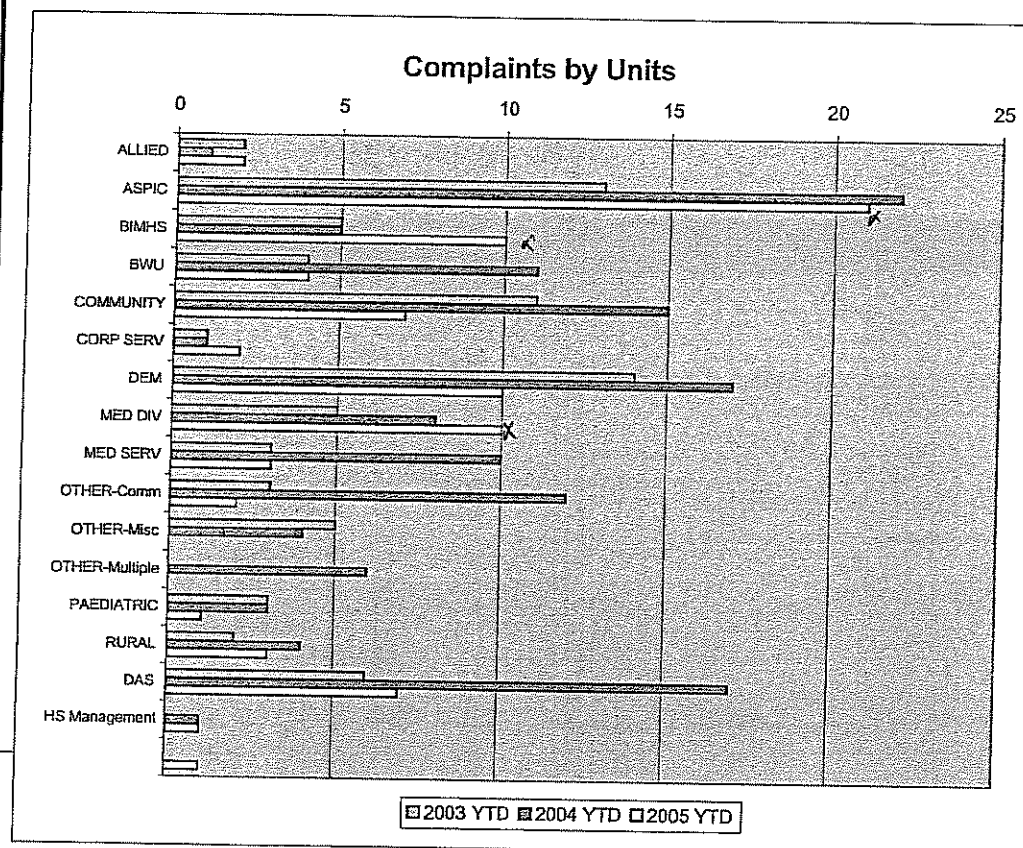
**Bundaberg Health Service District**  
**Registered Complaints Report**  
 Quarter Ending 31/12/2004



# Bundaberg Health Service District

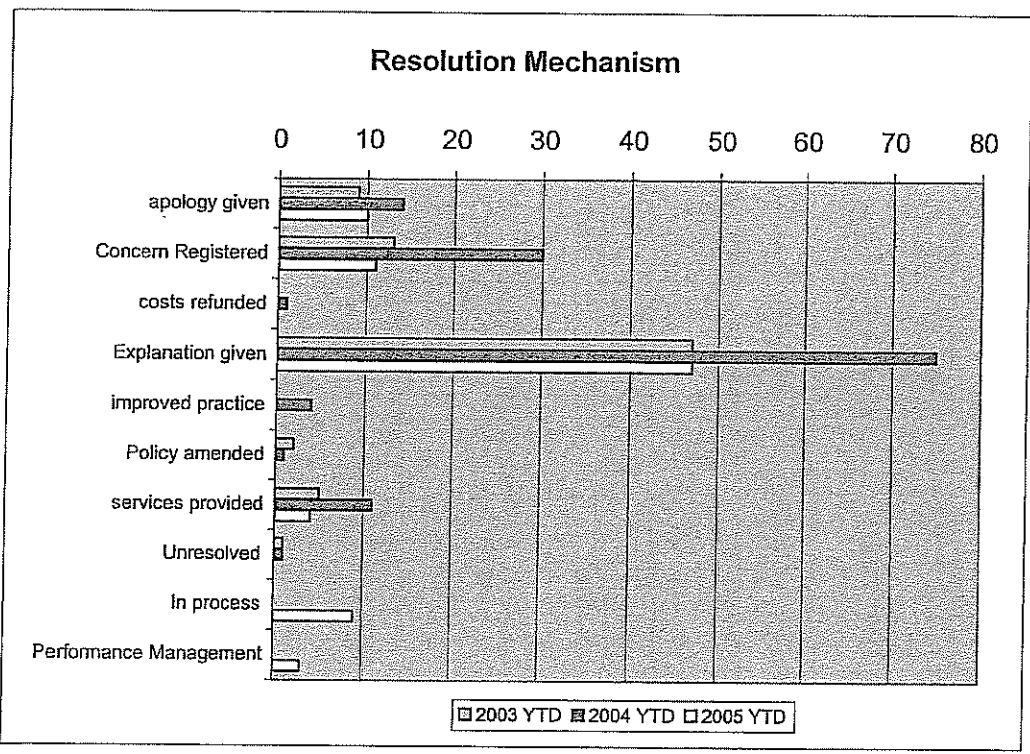
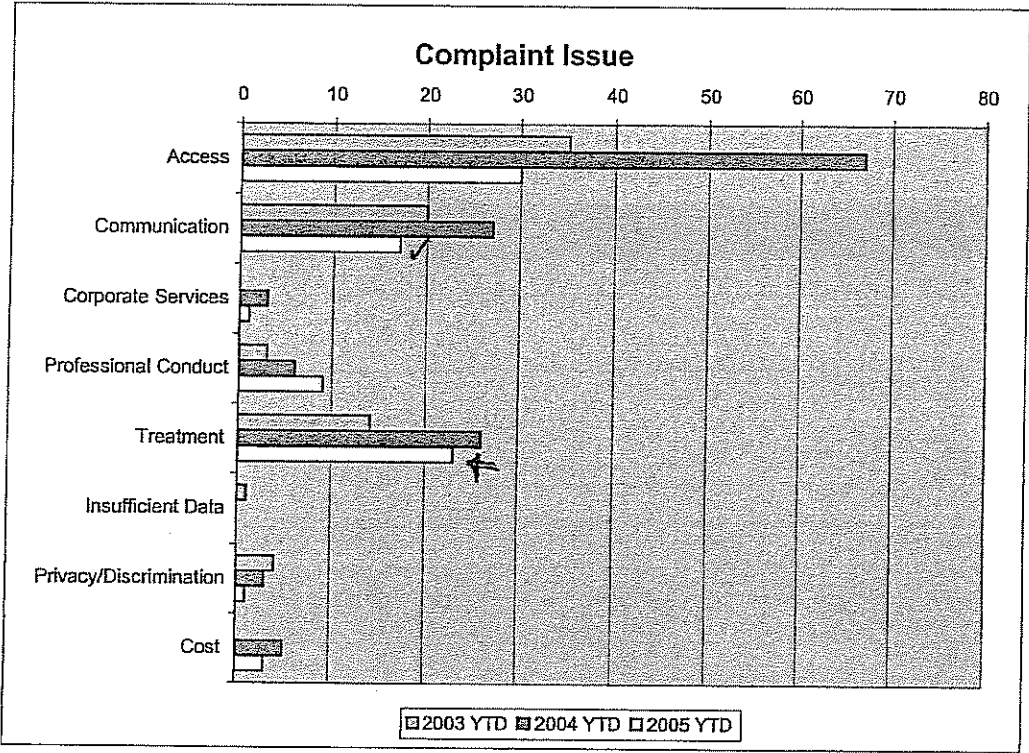
## Registered Complaints Report

Quarter Ending 31/12/2004



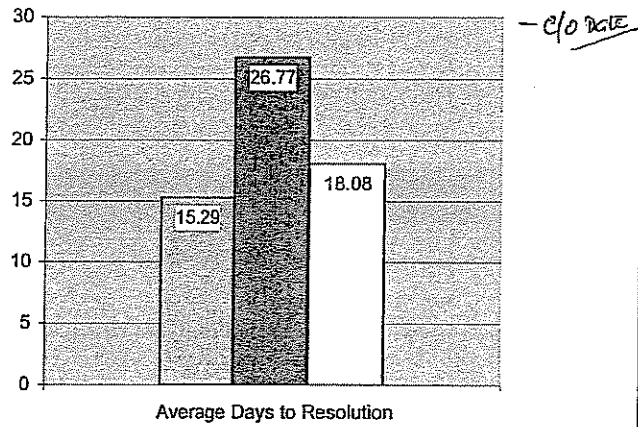
UNIT	UNIT DESCRIPTIONS
ALLIED	Dietetics, Occupational Therapy, Physiotherapy, Speech Pathology, Social Work.
ASPIC	Surgical Ward, DSU, Elective Surgery, PAC, Theatre, Stoma, ICU. (Anaesthetics).
BIMHS	MHU, CYMHS.
BWU	Family Unit.
COMMUNITY	ATODS, Child Health, HACC, HMA, TSDAT, Breastscreen, Indigenous Health, Q Clinic/Sexual Health, Community Health.
CORP SERV	Health Information, Optometrical, Main Hospital Reception, Coffee Shop.
DEM	Dept. Emergency Services.
MED DIV	Medical Ward, Rehab. Ward, Renal Unit, Diabetes Education.
MED SERV	Ophthalmology, Pharmacy, PTS, Medical Imaging.
OTHER-Comm	Dental, Pathology, Other.
OTHER-Misc	Bundaberg, Other.
OTHER-Multiple	Anaesthetic/DEM/Medical Services/Reception, Bundaberg, DEM/Paediatric Unit, Elective Surgery/Dental, Pharmacy/IMHS, Pharmacy/Medical, Pharmacy/Surgical, SOPD/Home Medical Aids, SOPD/Pharmacy/PAC, Dental/Optical, DSU/Physio/Surgical, Dental/DEM/SOPD, Surgical/Dental, Dental/Elective Surgery, Dental/SOPD, DEM/Paeds Unit, PTS/Theatre, DEM/PTS/Palliative Care.
PAEDIATRIC	Paediatric Unit.
RURAL	Childers, Gin Gin, Mt. Perry.
DAS	SOPD.
HS Management	Health Service Management.

**Bundaberg Health Service District**  
**Registered Complaints Report**  
 Quarter Ending 31/12/2004



Bundaberg Health Service District  
Registered Complaints Report  
Quarter Ending 31/12/2004

Days to Closure



2002/03 YTD 2003/04 YTD 2004/05 YTD