

'JEC 28'

Summary of Key Decisions
(Identified in Font Size 14 & Bold)

Measured Quality Sponsor meeting
7 December 2001

Progress

- Provide an update on each of the Quadrant's indicators (latest information to be presented at meeting, so as a detailed review can be performed by the sponsors and feedback provided in time for Board meeting – 18 December 2001)

An update on each of the quadrants was provided to the sponsors.

Clinical: A summary of indicators analysed so far was discussed with attention to which of the 2 indicators (Asthma or Colo-rectal Carcinoma) should be prioritised in its analysis for January. It was agreed that analysis of Asthma should commence first.

Efficiency: List of indicators including Key Question, Calculation and Rationale was provided and feedback to be provided to the team.

Patient Satisfaction: Prior to the provision of the patient satisfaction data, discussions with the Minister will occur and outcome advised.

System Integration & Change: If further assistance through communication with HSD's is required the General Manager – Health Services could assist.

- Seek feedback on examples of:
 1. Public report
 2. Facility report
 3. Statistical Techniques & Terminology Brief

Dr Youngman believes the 2 major issues we need to be aware of are (1) Credability and (2) Media. In the star rating he was unsure about the words used. Is happy for these 2 issues to be debated at the board.

Dr Filby suggested that Measured Quality identify appropriate people to 'read through' the reports to provide feedback on the documents from a client/user perspective. The reports should be 'almost final draft' so the reviewer is not clouded by workings in the production of the report.

- Data Analyst – Peter Baade & Adam Pike (2 day per week - Approximately 3 months) – Epidemiology Services

- Database Designer – Sean Conway (full-time - Approximately 3 months) – Surgical Access Team
- An email has been sent to the NHPC members.

Issues / Actions

- Time difference between the Facility (28 Feb 2002) & Public (31 May) reports.
- Is it OK to present the Patient Satisfaction survey results at the Measured Quality Board Meeting on 18 December?
- Need for Quality Assurance Committee

It was suggested that we protect the information produced by Measured Quality from FOI prior to completion by stating that the information is misleading while it has not been fully analysed. It is the intention of Measured Quality that all data will be disclosed in the public report once the full analysis has been performed. Prior to the provision of the patient satisfaction data, discussions with the Minister will occur and outcome advised.

- Presentation of some data at the Senior Officers Forum.

It was noted that the recent communication with Cairns Base Hospital was very positive and demonstrated a successful process of flagging an area of concern and having the hospital look into possibilities for the variations

- Introduction & Methodology for overall report feedback from Board (lack of).
- Marketing & Communication:
- Confirmation of Draft Agenda for Board meeting – 18 Dec 2001 (agenda to be presented at meeting and feedback provided in time for Board meeting – 18 Dec 2001).
- Power Point presentation for Board meeting – 18 Dec 2001 to be provided to sponsors by Friday, 14 Dec 2001.



Measured Quality Sponsor meeting
7 December 2001

Agenda

Progress

- Provide an update on each of the Quadrant's indicators (latest information to be presented at meeting, so as a detailed review can be performed by the sponsors and feedback provided in time for Board meeting – 18 December 2001)
- Seek feedback on examples of:
 1. Public report
 2. Facility report
 3. Statistical Techniques & Terminology Brief
- Data Analyst – Peter Baade & Adam Pike (2 day per week - Approximately 3 months) – Epidemiology Services
- Database Designer – Sean Conway (full-time - Approximately 3 months) – Surgical Access Team
- An email has been sent to the NHPC members.

Issues / Actions

- Time difference between the Facility (28 Feb 2002) & Public (31 May) reports.
- Is it OK to present the Patient Satisfaction survey results at the Measured Quality Board Meeting on 18 December?
- Presentation of some data at the Senior Officers Forum.
- Introduction & Methodology for overall report feedback from Board (lack of).
- Marketing & Communication:
- Need for Quality Assurance Committee
- Confirmation of Draft Agenda for Board meeting – 18 Dec 2001 (agenda to be presented at meeting and feedback provided in time for Board meeting – 18 Dec 2001).
- Power Point presentation for Board meeting – 18 Dec 2001 to be provided to sponsors by Friday, 14 Dec 2001.