



**Queensland  
Government**  
Queensland Health

# MEMORANDUM

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**To:** Peter Leck, District Manager – Bundaberg Health Service District.

**From:** Justin Collins, Manager – Measured Quality

**Contact No:** 3237 1473  
**Fax No:** 3247 4924

**Subject:** 2004 Measured Quality Hospital report

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As a follow-up to the recent 2004 Measured Quality hospital report presentation for Bundaberg Health Service District, I would like to thank you for participating in the first step of the dissemination process.

As discussed at the end of the presentation, the outlier indicators have been derived by applying a number of technical criteria to the core set of indicators. The purpose of drawing attention to these indicators, is to help focus on results that appear to be performing differently to that of the peer hospitals.

Please refer to the attached spreadsheet for those indicators (favourable & unfavourable) that have been flagged for your hospital/s.

The next step in the dissemination process is to identify / confirm the 'key indicators' from the list of 'outliers'. The purpose of identifying the 'key indicators', is to highlight those areas that the hospital has committed to investigating further, so that causes for the variation can be identified, and the necessary action taken (where required).

From the above list, please clearly identify which are your 'key indicators', and return this list (by reply email with spreadsheet attached), by 10<sup>th</sup> September 2004. The list of 'key indicators' will form part of an information submission to Cabinet of the 2004 Measured Quality hospital reports and will form the basis of more detailed advice on the results of outlier enquiries from each hospital later in the year.

Justin Collins  
Manager, Measured Quality  
01/09/04

Measured Quality Hospital Report 2004

Cabinet in Confidence

District	Peer Group	Quadrant	Favourable	Indicator	Full Description	Investigate
Bundaberg Hospital	Large	Clinical	Yes	CI13.3	Maternal Post-Natal Long Stay Rate (Vaginal Births) (Cal Yr)	
			No	CI01.1	Acute Myocardial Infarction - In-hospital Mortality	
			Yes	CI03.1	Stroke - In-hospital Mortality	
				EFF-05.04	Proportion of Workover Leave - Operational	
				EFF-39	Day Surgery Basket - Standardised Rate	
				EFF-39.01	DSB - Inguinal hernia repair	
				EFF-39.09	DSB - Carpal tunnel decompression	
				EFF-39.19	DSB - Laparoscopy	
				EFF-63	Energy Consumption per square metre	
				EFF-67.01	Stock Turnover - Drugs	
				EFF-67.02	Stock Turnover - Medical Supplies	
				EFF-67.03	Stock Turnover - Catering	
			No	EFF-03.01	Cost of Overtime per FTE - Managerial And Clerical	
				EFF-03.02b	Cost of Overtime per FTE - Junior Medical	
				EFF-03.03	Cost of Overtime per FTE - Nursing	
				EFF-03.07	Cost of Overtime per FTE - Professional	
				EFF-05.01	Proportion of Workover Leave - Managerial And Clerical	
				EFF-05.02	Proportion of Workover Leave - Medical	
				EFF-36	Proportion of long wait admissions	
				EFF-38	Day of Surgery Admission Rate	
				EFF-52.01	Top 10 DRG Average cost (1) D40Z Dental Extract & Restorations	
				EFF-52.02	Top 10 DRG Average cost (2) O60D Vaginal Delivery - Comp Diag	
				EFF-60	Food Services - total cost per OBD	
				EFF-62	Linen Cost per OBD	
				EFF-64	Relative Technical Efficiency	
				EFF-65	Revenue Retention	
				SIC03.07b	Workforce Management - Median Age Medical staff VMO's	
				SIC03.11-2	Workforce Management - Staff development (Leadership Development Program)	
				SIC04.01	Quality of information - Accuracy	
				SIC05.03	Availability and use of information - Staff Development	
				SIC06.01	Standardised approaches to clinical management - Development and use of	
				SIC06.02	Standardised approaches to clinical management - Collection and management of data for	
				SIC06.05	Standardised approaches to clinical management - Selected Medical Areas	
	SIC06.06	Standardised approaches to clinical management - Selected O & G Areas				
	SIC06.08	Standardised approaches to clinical management - Barriers to the development and use of				
	SIC08.03	Integration with the Local Community - Facilitating continuity of care				
	SIC09	Telehealth - Usage for staff development and training				
	SIC04.02b	Quality of information - Timeliness - Number of days late per month	No			



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