Efficiency

Joyce Palmer Health Service

Small

Northern Zone	Data Type:	Hospital Score:	Peer Group Median:	Reference:
Carter from the Alaberta well-read the control of				
Occupancy Rate (Bed Day Efficiency)	Percentage	46.2	51. 1	EFF-17
Length of Stay	Days	2.10	3.68	EFF-19
- vitali in Consolut Conis Senitros de escribio de la ligida.		Charles a tensor		
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	1.41	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	0.52	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	1.27	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage®	2.20	3.28	EFF-06.5
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars	455	786	EFF-08.2
Cost of Sick Leave by Staff Category - Medical	Dollars	464	702	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars	478	1,206	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	621	948	EFF-08.5
Cost of Work Cover	Dollars	0.52	0.74	EFF-11
Hours of Overtime by Staff Category - Managerial And Clerical	Percentage	0.06	0.05	EFF-14.2
Hours of Overtime by Staff Category - Medical	Percentage	32.9	20.1	EFE-14.3
Hours of Overtime by Staff Category Nursing	Percentage	2:83	0.82	SANGERSON .
Hours of Overtime by Staff Category - Operational	Percentage	0.47	0.45	EFF-14.5
Cost of Overtime by Staff Category - Managerial And Clerical	Dollars	36.9	23.5	EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	66,302	32,353	EFF-16.3
Cost of Overtime by Staff Category - Nursing	Oollars	1,753	480	EFF-16.4
Cost of Overtime by Staff Category - Operational	Dollars	207	202	EFF-16.5
Creach Parkingleres Stover, and Motificial Residences and Advances and				
Full-Time Equivalent (FTE) Staff	Numeric	44.3	48.7	EFF-01
FTE Staff by Category - Managerial And Clerical	Numeric	1.63	3.78	EFF-02.2
FTE Staff by Category - Medical	Numeric	2.20	2.09	EFF-02.3
FTE Staff by Category - Nursing	Numeric	17.8	23.3	EFF-02.4
FTE Staff by Category - Operational	Numeric	22.7	15.2	EFF-02.5
Hours of Sick Leave	Percentage-	1.71	2,91	EFF-05
Cost of Sick Leave	Dollars	549	1,081	EFF-07
Hours of Overtime	Percentage	3.81	1.99	EFF-13
Cost of Overtime	Bollars	4,101	1,986	EFF-15

CAR 0007 0002 00560

⁺ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

Joyce Palmer Health Service

Northern Zone	Type of Score:	Hospital Score:	Peer Group. Median:	Reference
word field made thought a fine of the constant and alleged extract.			San Are	
Benchmarking				•
In selected clinical areas - external	Percentage	0	. 0	SIC06.3
Clinical Pathways	-			
Extent of development and use in selected clinical areas	Percentage	7. O	15.8	SIC07_1
obulati Patangana Tagun (Itahinan di Banga) (Itahinan di Banga)				
Facilitating continuity of care		- 4		
Use of pre admission clinics for elective surgery	Max score 5	N/A	N/A	SIC08_1
Provision of discharge summaries to GPs	Max score 5	N/A	N/A	SIC08.2
Shared ante and post natal care	Max score 5	N/A	N/A	SIC08.3
Cardiac rehabilitation	Max score 3	3/3	2	SIC08.4
Provision of electronic discharge summaries to GPs	Max score 3	0/3	0	SIC08.5
esenty net use of the second s				
Quality of information				
Accuracy	Percentage	97.6	93.5	SIC04.1
Timeliness - Number of months on time	Months	8	6.5	SIC04.2a
Timeliness - Number of days late per month	Days	1	4.9	SIC04.2b
Use of Information				
Availability of electronic information	Percentage	20.8	20.8	SIC05.1
Collection and use of clipical information	Percentage	22.5	20.7	SIC05.2
Accreditation				
Accreditation	Yes/No	No	13/24	SIC01
Credentialling) esilvo		15/24	SICOI
Credentialling	Yes/No	Yess	24/24	SIC02
Workforce Management			230° X3°TI Z3°T	
Retention of Nursing Staff	Percentage	46.2	76.9	SIC03.1
Retention of Allied Health Staff	Percentage	N/A	N/A	SIC03.2
Median Age Nursing Staff	Years	33	42.3	SIC03.3
Benchmarking				
selected clinical areas	Percentage	0	0	SIC06.1
In selected clinical areas - internal	Percentage	% 0	0	SIC06.2
Clinical Pathways				
Extent of development and use as per Ontario	Percentage	0	17.4	SIC07.2
Surgical (Orthopaedic) - extent of development and use	Percentage	NA	N/A	SIC07.3a
Medical - extent of development and use	Percentage	0	10.7	SIC07.3b
O & G - extent of development and use	Percentage	0	14.3	SIC07.3c
Telehealth				
Extent of telehealth usage	Percentage	5.8	1.9	SIC09

Indicators listed within this overall performance group have been used to determine overall performance.

Hospital Report

Attachment 1Statistics - Quartiles per Indicator

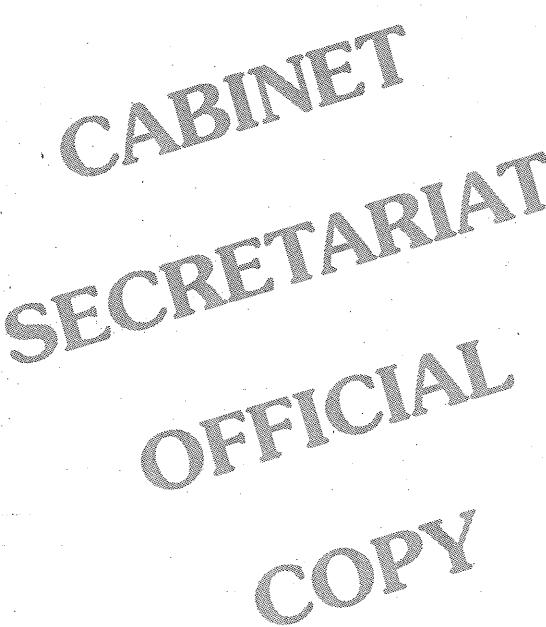
Attachment 2.....State Report

Attachment 1

Peer Group Hospital bedicator Number and Description: Score Median 75th Max Joyce Palmer Health Service Small Northern Zone Overall Performance Group: Activity Occupancy Rate (Bed Day Efficiency) 8.8 EFF-19 Length of Stay 3.0 3.7 Overall Performance Group: Staffing Hours of Sick Leave by Staff Category - Managerial And Clerical EFF-06.2 1.6 3.0 EFF-06.3 Hours of Sick Leave by Staff Category - Medical 0.0 0.8 EFF-06.4 Hours of Sick Leave by Staff Category - Nursing 2.6 3.0 EFF-06.5 Hours of Sick Leave by Staff Category - Operational 2.2 2.6 3,3 Cost of Sick Leave by Staff Category - Managerial And Chancal EFF-08.2 455.0 0.0 499,5 785.8 1,063,6 EFF-08.3 Cost of Sick Leave by Staff Category - Medical 463.6 0.0 0.0 702.5 2.069.4 4,238.6 EFF-08.4 Cost of Sick Leave by Staff Category Number 477.6 477.8 955.1 206.1 1,335.1 Cost of Sick Leave by Staff Category Decrationer EFF-08.5 620.6 556.5 739.4 948.1 1,155.9 1,932.8 EFF-11 Cost of Work Cover 0.9 0.4 0.7 EF-14.2 Hours of Overtime by Staff Category - Managerial And Clerical 0.0 O 1 0.1 Hours of Overtime by Staff Category - Medical 32.9 0.0 10.6 26.2 Hours of Overtime by Staff Category - Nursing 0.4 1.4 EFF-14.5 Hours of Overtime by Staff Category - Operational 0.7 EFF-16.2 Cost of Overtime by Staff Category - Managerial And Clerical 0.0 36 B 0.0 23.5 61.7 1,338.2 Cost of Overtime by Staff Category - Medical EFF-16.3 66,302.1 0.0 129.3 352,6 .843.6 73 003 EFF-16.4 Cost of Overtime by Staff Category - Nursing 752.7 12.7 253.1 480.2 785.7 1.752.7 EFF-16.5 Cost of Overtime by Staff Category Operational 206.9 92.9 202.3 303.4 692.7 Overall Performance Group Not Summarised EFF-01 Full-Time Equivalent (FTE) Staff 44.3 31.5 37.2 48.6 67.3 128,9 FTE Staff by Collegory Managerial And Clerical EFF-02.2 0.2 1.6 3.8 24.9 EFF-02.3 FTE Staff by Category - Medical 2 22 1.0 FTE Staff by Category - Nursing EFF-02.4 23.3 17.B 32.2 58.1 FTE Staff by Category - Operational EFF-02.5 120 ₹.4 15.2 45.2 EFF-05 Hours of Sick Leave 1.7 2.9 3.4 EFF-07 Cost of Sick Leave 549.4 gyr) .081.3 632.2 EFF-13 Hours of Overtime 0 4 1.3 2.0 EFF-15 Cost of Overtime 4,100.9 190.7 1.145.4 1.986 5 2.626.5 Meteo 1756 Overall Performance Group: Benchmarking und Clinical Pathways Benchmarking - In selected clinical areas - external Clinical Pathways - Extent of development and use 0.0 0.0 2.2 15.9 33.5 90.0 erformance Group: Overall P Continuity of Care SIC08.1 Facilitating continuity of care - Use of pre admission clinics for elective surgery 3.0 3.0 3,0 SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs 0.Q O,O 3.0 3 0 IC08.3 Facilitating continuity of care - Shared ante and post natal care 0.0 0.0 30 3.0 3.0 Facilitating continuity of care - Cardiac rehabilitation IC08.4 0.0 1.0 2.0 2.0 IC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs 0.0 0.0 0.0 0.0)verali erformance Group: Quality and Use of Information IC04.1 Quality of information - Accuracy 82.2 92.0 93,5 95.2 97.6 Quality of information - Timeliness - Number of months on time IC04.2a 8.0 1.0 4.8 6.5 8.0 9.0 IC04.2b Quality of information - Timeliness - Number of days late per month 1.0 0.0 2.5 4.9 7.5 39 8 IC05.1 Use of Information - Availability of electronic information 20.8 10.4 16.7 20.8 25,0 33.3 Use of Information - Collection and use of clinical information IC05.2 22.5 0.0 11.9 20.7 30.8 verall F erformance Group: Not Summarised C01 Accreditation 0.0 0.0 0.0 1.0 C02 Credentialling 1.0 1.0 1.0 1.0 1.0 1.0 C03.1 Workforce Management - Retention of Nursing Staff 46.2 67.9 76.9 85.0 96.7 Workforce Management - Retention of Allied Health Staff 33.3 58.4 71.4 100:0 100.0 Workforce Management - Median Age Nursing Staff 33.0 31.5 36.9 42.3 Benchmarking - In selected clinical areas CU6.1 0.0 0.0 0.0 6.2 60.0 Benchmarking - In selected clinical areas - internal 0,0 0.0 0,0 0.0

Attachment 1

		Hospital	Peer Group						
Indicator	Number and Description:	Score	Min	25th	Median	75th	Max	77.16	
SIC07.2	Clinical Pathways - Edent of development and use as per Ontario	0.0	0.0	2.5	17.4	37.3	90.0		
SiC07.3a	Clinical Pathways - Surgical (Orthopaedic) - extent of development and use		0.0	0.0	0.0	3.6	57.1		
SIC07.3b	Clinical Pathways - Medical - extent of development and use	0.0	0.0	0.0	10.7	34.5	100.0		
SIC07.3c	Clinical Pathways - O & G - extent of development and use	0.0	0.0	B.0	14.3	46.4	100.0	2 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
SIC09	Telehealth - Exient of telehealth usage	5.8	0.0	0.0	1.9	5.8	17.3		





Measured Quality Hospital Report

Longreach Hospital

Central Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Longreach Hospital

Peer Group: Small

Central Zone

Clinical Utilisation and Outcomes	Patient Satisfaction
No indicators to report	Matemity ☆☆ Medical ☆
	Surgical ☆☆
Overall	Overall ☆☆
Efficiency	System Integration and Change
Activity **	Benchmarking and Clinical Pathways 🚓
Cost of Service	Continuity of Care ☆☆
Staffing ##	Quality and Use of Information ☆☆
Overall &	Overall & A
The state of the s	

	Performance Compared to the Average
**	Lower: Aggregated Hospital performance is more than one standard deviation below the peer mean.
ተ ተ	Average: Aggregated Hospital performance is within one standard deviation of the peer mean.
ቱ ቁ ቁ	Higher: Aggregated Hospital performance is more than one standard deviation above the peer mean.

Overall performance results are based on selected indicators within this report. Please refer to the indicators marked "+" within each quadrant report to identify those indicators used to calculate the overall performance of the hospital.

Clinical Utilisation and Outcomes

Longreach Hospital

entral Zone

Performance Indicator

Risk Adjusted

Hospital Score:

Peer Group Mean: Significance: Reference:

Small

No indicators to report

Patient Satisfaction

Longreach Hospital

Small

Central Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference:
And the second of the second o				A
Access and Admission Index	66.9	72.8		PS01
Complaints Management Index	64.9	69.2	•	PS02
Discharge and Follow-up Index	68.8	66.2	-	PS03
General Patient Information Index	66.1	73.2		PS04
Overall Care Index	67.8	70.7	-	PS05
Physical Environment Index	73,8	71.5	• .	PS06
Treatment & Related Information Index	65,7	69.0		PS07
Access and Admission Index	64,4	72.5		PS01
Complaints Management Index	NR	69.9		PS02
Discharge and Follow-up Index	87.5	68.8	*	PS03
General Patient Information Index	N/R	71,2		PS04
+ Overall Care Index	71.0	71.8		PS05
Physical Environment Index	88.8	76.4		P\$06
Treatment & Related Information Index	. N/R	70.2		PS07
Style Transfer Style 1997				
Access and Admission Index	65,8	73.0		PS01
Complaints Management Index	59.8	68.6		PS02
Discharge and Follow-up Index	65.3	66.0		PS03
General Patient Information Index	64.7	72.8		PS04
Overall Care Index	65.8	70.5		PS05
Physical Environment lodex	71.8	71.1	•	PS06
Treatment & Related tenformation ladex	63.9	68.5		PS07
Access and Admission Index	72.4	71.6		PS01
Complaints Management Index	81.2	73.7		PS02
Discharge and Follow-up Index	68.8	65.7		PS03
General Patient Information Index	76.1	78.0		PS04
Overall Care Index	73.2	71.7	#	PS05
Physical Environment Index	71.0	69.8		PS06
Treatment & Related Information Index	73.6	72.1		PS07

Statistical Significance

Between 90% and 99.9% certain that the result for the facility is different than the cohort average. There is some evidence to suggest that these hospitals are performing differently compared to the mean of the facilities in the cohort, although there is a reasonable possibility that the result is due to chance.

99.9% certain that the result for the facility is different in comparison to the control average. There is little doubt that the performance indicator for the facility is significantly different from the mean for all hospitals in the peer group.

Indicator has been used to determine overall performance.

Efficiency

Longreach Hospital

Small

Central Zone	Data Type:	Hospital Score:	Peer Group Median:	Reference:
A A Company of Gallerian Communication (Communication)				
Occupancy Rate (Bed Day Efficiency)	Percentage	29.1	51.1	EFF-17
Length of Stay	Days	3.72	3,68	EFF-19
。 《明·哲》 1995年 1986年 1986				6 L 6 L
Catering - total cost	Dollars	55.3	44.5	EFF-36a
Energy Consumption per square metre	Dollars	66,2	25.3	EFF-45.4
Constitution of the second of	and the second			
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	2.25	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Nursing	Percentage	2.73	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	3.20	3.28	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	1.99	1.67	EFF-06.6
Hours of Sick Leave by Staff Category - Trade And Artisans	Percentage	5.91	2.85	EFF-06.8
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars	730	786	EFF-08.2
Cost of Sick Leave by Staff Category - Nursing	Dollars	983	1,206	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	920	948	EFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	968	728	EFF-08.6
Cost of Sick Leave by Staff Category - Trade And Artisans	Dollars	2,000	921	EFF-08.8
ost of Work Cover	Dollars	1:34	0.74	EFF-11
Jours of Overtime by Staff Category - Managerial And Clerical	Percentage «	9.18	0,05	EFF-14.2
Hours of Overtime by Staff Category - Nursing	Percentage	1.16	0.82	EFF-14.4
Hours of Overtime by Staff Category - Operational	Percentage	0.48	0.45	EFF-14.5
Hours of Overtime by Staff Category - Professional	Percentage	3.95	3.95	EFF-14.6
Hours of Overtime by Staff Category - Trade And Artisans	Percentage	0	0.49	EFF-14.8
Cost of Overtime by Staff Category - Managerial And Clerical	Dollars	- 111	23.5	EFF-16.2
Cost of Overtime by Staff Calegory Nursing	Dollars	644	480	EFF-16.4
Cost of Overtime by Staff Category - Operational	Dollars	211	202	EFF-16.5
Cost of Overfine by Staff Category - Professional	Dollars	3,114	3,114	EFF-16.6
Cost of Overtime by Staff Category - Trade And Artisans	Dollars	0	239	EFF-16.8
· oli ili es e e e e i i e i i i i i i i i i i i				ra a curi
ull-Time Equivalent (FTE) Staff	Numeric	67.1	48.7	EFF-01
TE Staff by Category - Managerial And Clerical	Numeric	7.52	3.78	EFF-02.2
TE Staff by Category - Nursing	Numeric	32.0	23.3	EFF-02.4
TE Staff by Category - Operational	Numeric	21.6	15.2	EFF-02.5
TE Staff by Category - Professional	Numeric	5.08	2.87	EFF-02.6
TE Staff by Category - Trade And Artisans	Numeric	0.91	0.91	EFF-02.8
ours of Sick Leave	Percentage	2.81	2.91	EFF-05
ost of Sick Leave	Dollars	947	1,081	EFF-07
ours of Overtime	Percentage	1.04	-	EFF-13
ost of Overtime	Dollars	623		EFF-15
			.,000	w, 1 - 10 .

⁺ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

Longreach Hospital				Sma
Central Zone	Type of Score:			Reference
		Score:	Median:	
्राच्या कार्याच्या विश्ववाद्या । विद्या कार्याच्याच्याच्या अभिनेत्र क्रिकेट विश्ववाद्या	: .			
Benchmarking				
In selected clinical areas - external	Percentage	6.3	0	SIC06.3
Clinical Pathways				
Extent of development and use in selected clinical areas	Percentage	13.1	15.8	SIC07.1
3000000000000000000000000000000000000	But the second			
Facilitating continuity of care		-	•	
Jse of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
Provision of discharge summanes to GPs	Max score 5	2/3	1	SIC08.2
shared ante and post natal care	Max score 5	3/3.	3	SIC08.3
ardiac rehabilitation	Max score 3	1/3	2	SIC08.4
rovision of electronic discharge summaries to GPs	Max score 3	0/3	0	SIC08.5
and the state of the particle of the state o				
Quality of information		oe e	93.5	SIC04.1
couracy	Percentage	85.6 7	93.5 6.5	SIC04.1
meliness - Number of months on time	Months Days	9	4.9	SIC04,2a
meliness - Number of days late per month Use of Information	ueys		7.3	31004.20
vailability of electronic information	Percentage	29.2	20.8	SIC05.1
ollection and use of clinical information	Percentage	2.9	20.7	SIC05.2
	Salata Antonio de la composición de la	1.48. 1.13		
Accessifiation	SUPPLICATION SECTIONS	TO SERVICE SERVICE	3.12.12.12.12.13.13.13.13.1	
creditation	Yes/No	No	13/24	SIC01
Credentialling				
redentialling	Yes/No	Yes	24/24	SIC02
Workforce Management		Marie .	•	•
etention of Nursing Staff	Percentage	61.1	76.9	SIC03.1
tention of Allied Health Staff	Percentage	71.4	71.4	SIC03.2
edian Age Nursing Staff	Years	33	42.3	SIC03.3
Benchmarking				
selected clinical areas	Percentage	5.9	0	SIC06.1
selected clinical areas - internal	Percentage	// 0	0	SIC06.2
Clinical Pathways				
ent of development and use as per Ontario	Percentage	13.9	17.4	SIC07.2
rgical (Orthopaedic) - extent of development and use	P erc entage	0	0	SIC07.3a
dical - extent of development and use	Percentage	9.5	10.7	SIC07.3b
& G - extent of development and use	Percentage	25	14.3	SIC07.3c
Telehealth				
ent of telehealth usage	Percentage	1.9	1.9	SIC09

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

CAR 0007 0002 00570

⁺ Indicators listed within this overall performance group have been used to determine overall performance.

Hospital Report

Attachment 1Statistics - Quartiles per Indicator

Attachment 2.....State Report

Attachment 1

		<u> </u>		~~~	-		#***		enticité l
		Linnulai	. [F	Peer Grou	р		7	
Indic	ator Number and Description:	Hospital Score	Min	25th	Media	n 75t	h Ma	×	11.0
		00010	40,01	Lou	HOURA		74,0	<u> </u>	
							, , ,		-
	ngreach Hospital								Small
Cen	tral Zone		_	•					
	1992年 - 《 阿拉斯·西斯 斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯斯			-			Title 1		
Over	all Performance Group: Maternity	<u></u>							
PS05	Overeil Care Index Maternity	71,0	40.8	69,1	71,2	79	.1 84	الله و	
	all Performance Group: Medical							-	
PS05	Overali Care Index Medical	65.8	647	68,3	70.7	72	E 90		
	<u> </u>	00.0	64.7		70.1		.5 80	-	1000 1000
PS05	If Performance Group: Surgical Overall Care Index Surgical								
	<u> </u>	73.2	80.2	69.0	73.4	74.	.9 81		
PS01	Il Performance Group: Not Summarised Access and Admission Index All types combined						_		
PS01		66.9	66.5	69.0				- "	- E &
	Access and Admission Index Maternity	64.4	43,9	68.7	71.8			.5	19.1
PS01	Access and Admission Index Medical	65,8	65.8	69.1	74.4	78.	0. 80.	.3	
°\$01	Access and Admission Index Surgical	72.4	59.3	69.8	72.3	74.	5 78.	4	the stable
> \$02	Complaints Management Index Surgicial	81.2	60.1	68.8	75,0	78.	9 87.	.5	3.00
2502	Complaints Management index All types combined	64.9	59.5	66.1	67.7	73	80.	В.	7
2S02	Complaints Management Index Maternity		59.4	68.7	73.A	77.	90.	6	
'SQ2	Complaints Management Index Medical	59.8	59.5	65.6	66.8	73.	7 80.	8	
()	Discharge and Follow-up Index Maternity	87.5	417	67.7	70.4	75	7 7 87.	5	
2S03	Discharge and Follow-up Index Medical	863	60.0	63.2	65.8	69.1	80.	В	
' S03	Discharge and Follow-up Index Surgical	68.8	44.2	57 A	68.8	72.0	100.	ō	
°S03	Discharge and Follow-up Index All types combined	68.8	59.1	64.1	67.9	68.8	80.	8	$\phi_{i,j}(t)$
'S04	General Patient Information Index All types continued	₹6.1	63,9	69.2	72.9	77.2	84,	2	
'S04	General Patient information index Maternity	##	58.8	68.1	75.0	83.5		- 1	1
'S04	General Patient Information Index Surgical	76.1	68,8	74.0	77.6	80.2		- 100	
S04	General Patient Information tridex Medical	64.7	62.8	67.8	72.5	76.3		- -	
S05	Overall Care Index All types combined	67.8	62.9	67.9	71.1	73.0			
S06	Physical Environment Index All types combined	73.8	61:9	68,9	70.0	73.7		- -	
S06	Physical Environment Index Surgical	71.0	57.3	65.4	71.0	75.9		- ` `	
S08	Physical Environment Index Maternity	88.8	414	73.5	77.6	824	88,8		
S08	Physical Environment Index Medical	71.8	65.0	- 12	69.9	72.7	81.2		
S07	Treatment & Related Information Index All types combined	65.7	60.1	65,8	69.3	72.4	79.5		
507	Treatment & Related Information Index Surgical	78.6	61.3	69.2	73.6	75.7			
507	Treatment & Related Information Index Medical	- 	SF"				83.3		
507	Treatment & Related Information Index Maternity	63.9	59.8	64.3	67.0	72.6	79.5	100	
			46.2	66.9	70.1	0.08 	90.3		
	在自己的 。在中国的中国的自己的主义,是是一个人的主义的主义。) -						
1 1	Performance Group: Activity								all series
<i>J</i> 17	Occupancy Rate (Bed Day Efficiency)	29.1	8.8	41.8	51.1	63.7	108.7	Ç.,	
F-19	Length of Stay	3.7	1.2	3.0	. 3.7	4.4	6.8		
verall F	Performance Group: Cost of Service								
F-36a	Catering - total cost	55.3	21.0	33.6	44.5	55.8	107.6		1000
F-45.4	Energy Consumption per square metre	66.2	117	17,5	26.3	31.3	81.2		
verali P	erformance Group: Staffing	9 - 7		 6					
F-06.2	Hours of Sick Leave by Staff Category - Managerial And Clerical	2.2	0.0	1.6	2.6	3.0	4.4	1	
F-06.4	Hours of Sick Leave by Staff Category - Nursing	2.7	1.3	2.6	3.0	3.4	4.5		
F-06.5	Hours of Sick Leave by Staff Category - Operational	3.2	1.9	26	3.3	3.9	6.7		
F-06.6	Hours of Sick Leave by Staff Category - Professional	2.0	0.0	1.0	1.7	1.9	2.4		
F-06.8	Hours of Sick Leave by Staff Category - Trade And Artisans	5.9	0,9	1.2	2.8	5,6	8.0		
F-08.2	Cost of Sick Leave by Staff Category - Managerial And Clerical	730.1		499.5		1,063.6	1,442.1		
F-08.4	Cost of Sick Leave by Staff Category - Nursing	- -				1,335.1	1,758.3		
F-08.5	Cost of Sick Leave by Staff Category - Operational								
F-08.6				739.4		1,155.9	1,932.8		
	Cost of Sick Leave by Staff Category - Professional	968.1		472.2	728,4	932.0	1,133.2		4354
F-08.8	Cost of Sick Leave by Staff Category - Trade And Artisans			115.6		1,803.5	2,348.4		
F-11	Cost of Work Cover	1.3	0.1	0.4	0.7	0.9	2.7		
:	Hours of Overtime by Staff Category - Managerial And Clerical	0,2	0.0	0.0	0.1	0.1	2.4		i
	Hours of Overtime by Staff Category - Nursing	1.2	0.0	0.4	0.8	1.4	2.8		wi V
	Hours of Overfime by Staff Category - Operational	0.5	0.0	0.2	0.4	0.7	1.7		
-14.6	Hours of Overtime by Staff Category - Professional	4.0	0.1	2.9	4.0	6.4	24.9		48.4

ited: 05/07/2002

		_	_					
		Hospital		Pe	er Group			
7 0	tor Number and Description:	Score	Min	25th	Median	75th	Max	1 1 1 1 1 1 1 1
(<u></u>				<u> </u>				
EF-1	1.8 Hours of Overtime by Staff Category - Trade And Artisans	0.0	0.0	0.0	0.5	1.4	4.8	
EFF-16	3.2 Cost of Overtime by Staff Category - Managerial And Clerical	110.8	0.0	0.0	23.5	81.7	1,338.2	
EFF-16	.4 Cost of Overtime by Staff Category - Nursing	643.7	12.7	253.1	480,2	785.7	1,752.7	
EFF-18	.5 Cost of Overtime by Staff Category - Operational	210.9	14.8	92.9	202.3	303.4	692.7	
EFF-18	.6 Cost of Overtime by Staff Category - Professional	3,114.1	109.4	2,061.7	3,114.1	5,396.9	28,722.0	
EFF-16	8 Cost of Overtime by Staff Category - Trade And Artisans	0.0	0.0	0.0	239.1	641.9	2,488.4	
Overal	Performance Group: Not Summarised							
EFF-01	Full-Time Equivalent (FTE) Staff	67.1	318 h	37.2	48.6	67.3	128.9	37.53
EFF-02	2 FTE Staff by Category - Managerial And Clerical	1.5	0.2	2.8	3.8	6.1	24.9	
EFF-02		32.0	1/7	20.1	23,3	32.2	58.1	
EFF-02		21.6		12.0	15.2	21.9	45.2	
EFF-02.			4500	<i></i> '-				
EFF-02		5.1	0.4	1.6	2.9	4.8	11.0	
		0.9	0.1	0.8	0.9	0.9	1:8	
EFF-05	Hours of Sick Leave	2.8	1.7	2.5	2.9	3.4	4.6	
EFF-07	Cost of Sick Leave	947.3	549.1	927.3	1,081.3	1,261.3	1,632.2	$\{(1,1)^T\}^T$
EFF-13	Hours of Overtime	1.0	0.4	1.3	2.0	2.5	Ø 3.8	3.00
EFF-15	Cost of Overtime	623.0	190.7	1,145.4	1,986.5	2,826.6	4,100.9	+ + # <u>###</u>
	the confident much think the grant of the					Ži sini ka		J. J.
all	Performance Group: Benchmarking and Clinical Pathways	. 4		// //	16,110			
6.3	Benchmarking - In selected clinical areas - external	8. 3	0.0	0.0	0.0	0.0	46.2	1.48
SIC07.1	Clinical Pathways - Extent of development and use	13.1	6.0	2.2	15.9	33,5	90.0	3.6
Overall l	Performance Group: Continuity of Care			Shin	**			,
SIC08.1	Facilitating continuity of care - Use of pre admission clinics for elective surgery	3.0	0.0	3.0	3.0	3,0	3.0	·
SIC08.2	Facilitating continuity of care - Provision of discharge summaries to GPs	2.0	0.0	0.0	1.0	3.0	3.0	11.2
SIC08.3	Facilitating continuity of core - Shared ante and post natal care	3.0	0.0	0.0	3.0	3.0	3.0	1
SIC08.4	Facilitating continuity of care - Cardiac rehabilitation	1.0	0.0	1.0	2.0	2.0	3.0	
SIC08.5	Facilitating continuity of care - Provision of electronic discharge summaries to GPs	0.0	0.0	0.0	0.0	0.0	0.0	
Overall F	erformance Group: Quality and Use of Information					·		
SIC04.1	Quality of Information - Accuracy	85.6	82.2	97.0	93.5	95.2	97.6	
SIC04.2a	Quality of information - Timeliness - Number of months on time	7.0	40	4.8	6.5	0,8	9.0	
51C04.2b	Quality of information - Timeliness - Number of days late per month	9.0	0.0	2.5	4.9	7.5	39.8	
SIC05.1	Use of Information - Availability of electronic Information	29.2	10.4	16.7	20.8	25.0	33.3	4.4
SIC05.2	Use of Information - Collection and use of clinical Information	2.9	0. 0	11.9	20.7	30.8	44,0	
Overall P	erformance Group: Not Summarised		Mariani.					
5IC01	Accreditation	0.0	0.0	0.0	1.0	1.0	1.0	1000
SIC02	Credentialling	1.0	1.0	1.0	1.0	1.0	1.0	
5IC03,1	Workforce Management - Retention of Nursing Staff	61,1	46.2	67.9	76.9	85.0	96.7	
2	Workforce Management - Retention of Allied Health Staff	71.4	33.3	58.4	71.4	100.0	100.0	
	Workforce Management - Median Age Nursing Staff							
SIC06.1	Benchmarking - In selected clinical areas	33.0 5.9	31:5	36.9	42.3	43.6	51,0	
	Benchmarking - In selected clinical areas - internal		0.0	0.0	0.0	6.2	60.0	
SIC05.2		0.0	90	0.0	9.0	0.0	75.0	
3C07.2	Clinical Pathways - Extent of development and use as per Ontario	13.9	60	2.5	17,4	37.3	90.0	
SIC07.3a	Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	0.0	0.0	0.0	Ø0.0	3.6	57.1	
SIC07.3b	Clinical Pathways - Medical - extent of development and use	9.5	0.0	0.0	10.7	34,5	100.0	
3C07.3c	Clinical Pathways - O & G - extent of development and use	25.0	0.0	0.0	14.3	46.4	100.0	



Hospital Report

Mareeba District Hospital

Northern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Mareeba District Hospital

Peer Group: Small

Northern Zone

Clinical Utilisation and Outcomes	Patient Satisfaction	
No indicators to report	Maternit y Medical	ታል ታል
	Surgical	444
Overall	Overall	ታ
Efficiency	System Integration and Change	<u>* </u>
Activity	Benchmarking and Clinical Pathways	ተ ተተ
Cost of Service	Continuity of Care	**
Staffing And	Quality and Use of Information	ជជជ
Overall	Overall	ሰ ሰ ሰ

	Performance Compared to the Average
☆	Lower: Aggregated Hespital performance is more than
	one standard deviation below the peer mean.
章章	Average: Aggregated Hospital performance is within one standard deviation of the peer mean.
. <mark>ተ</mark> ተተ	Higher: Aggregated Hospital performance is more than one standard deviation above the peer mean.

Overall performance results are based on selected indicators within this report. Please refer to the indicators marked "+" within each quadrant report to identify those indicators used to calculate the overall performance of the hospital.

Clinical Utilisation and Outcomes

Mareeba District Hospital

Northern Zone

Performance Indicator

Small

Risk Adjusted

Hospital Score:

Peer Group Mean: Significance: Reference:

(Rate per 100 separations)

No indicators to report

CAR 0007 0002 00576

Patient Satisfaction

Mareeba District Hospital

Small

1.				Smail
Northern Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference:
Carrier Care His Commence States				
	<u>and a state of the state of th</u>			
Access and Admission Index	72.7	72.8	- 	PS01
Complaints Management Index	72.9	69.2		PS02
Discharge and Follow-up Index	65.4	66.2		PS03
General Patient Information Index	74.6	73.2	•	PS04
Overall Care Index	71.2	70.7	•	PS05
Physical Environment Index	69.6	71.5	• .	PS06
Treatment & Related Information Index	71.4	69.0	-	PS07
Smile Came Children .				
Access and Admission Index	72.4	72.5		
Complaints Management Index	73.8	Section 1	***	PS01
Discharge and Follow-up Index	58.3	69.9 68.8		PS02
General Patient Information Index	72.5	68.8 71.2		PS03
+ Overall Care Index	72.5 70.6	71.2 71.8		PS04
Physical Environment Index	70.0 77.0	7 1.8 76.4	an A	PS05
Treatment & Related Information Index	66.9			P\$06
Salviey Ship Jimilia	00.5	70.2		PS07
Access and Admission Index				
Complaints Management Index	72.4	73.0		PS01
Discharge and Follow-up Index	71.8	68.6		PS02
General Patient Information Index	64.7	66.0		PS03
+ Overall Care Index	74.3	72.8		PS04
Physical Environment Index	70.9	70.5		PS05
Treatment & Related Information Index	69.4	71.1		PS06
	. 71.0	68,5		PS07
				10-10-140-16
Access and Admission Index	78.4	71.6		PS01
Complaints Management Index	87.5	73.7	2400a, 400a	P\$02
Discharge and Follow-up Index	100.0	165.7		S03
General Patient Information Index	83.4	78.0	The state of the s	2804
+ Overall Care Index	78.Q	71.7	9	PS05
Physical Environment Index	∧ N /R	69.8		PS06
Treatment & Related Information Index	81.9	72.1		PS07
			<u> </u>	

Statistical Significance

★ Between 90% and 99.9% certain that the result for the facility is different than the cohort average. There is some evidence to suggest that these hospitals are performing differently compared to the mean of the facilities in the cohort, although there is a reasonable possibility that the result is due to chance.

** 99.9% certain that the result for the facility is different in comparison to the cohort average. There is little doubt that the performance indicator for the facility is significantly different from the mean for all hospitals in the peer group.

indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

N/A - Not Applicable N/R - Not Reported

Efficiency

Mareeba District Hospital

Hours of Overtime

Cost of Overtime

Mareeba District Hospital				Small
Northern Zone	Data Type:	Hospital Score:	Peer Group	Reference:
	<u> </u>	-	Median:	
4. 1. 1917 (1944) 无线电影 高键 线。4.				
Occupancy Rate (Bed Day Efficiency)	Percentage	65.6	51.1	EFF-17
Length of Stay	Days	3.84	3.68	EFF-19
Control to the many about the special particle of the	于 3A分类。 当时		e view e	factor of the
Total Cost / Weighted Separation	Dollars	1,381	1,868	EFF-25
Catering - total cost	Dollars	37.2	44.5	EFF-36a
Energy Consumption per square metre	Dollars	42.0	25.3	EFF-45.4
The wall for this property and the Sauth Resident Control of the C				
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	2.77	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	0.09	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	2.61	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	6.67	3.28	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	1.72	1.67	EFF-06.6
Hours of Sick Leave by Staff Category Technical	Percentage	0	3.42	EFF-06.7
Hours of Sick Leave by Staff Category Trade And Artisans	Percentage ·	7.97	2.85	EFF-06.8
Hours of Sick Leave by Staff Category - Visiting Medical Officers	Percentage	0	0	EFF-06.9
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars	830	786	EFF-08.2
Cost of Sick Leave by Staff Category - Medical	Dollars	61.4	702	EFF-08.3
ost of Sick Leave by Staff Category - Nursing	Dollars	1,003	1,206	≥ EFF-08.4
Cost of Sick Leave by Staff Calegory - Operational	Dollars	1,033	948	EFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	747	728	EFF-08.6
Cost of Sick Leave by Staff Category - Technical	Dollars	0	1,378	EFF-08.7
Cost of Sick Leave by Staff Category - Trade And Artisans	/ Dollars	2,348	921	EFF-08.8
Cost of Sick Leave by Staff Category Visiting Medical Officers	Dollars	0	0	EFF-08.9
Cost of Work Cover	Dollars	0.55	0.74	EFF-11
Hours of Overtime by Staff Category Managerial And Clerical	Percentage	0.11	0.05	EFF-14.2
Hours of Overtime by Staff Category - Medical	Percentage	22.1	20.1	EFF-14.3
Hours of Overtime by Staff Category - Nursing	Percentage	0.35	0.82	EFF-14.4
Hours of Overtime by Staff Category - Operational	Percentage	0.72	0.45	EFF-14.5
Hours of Overtime by Staff Category - Professional	Percentage	3. 15	3.95	
Hours of Overtime by Staff Category - Technical	Percentage	0	0 <u>;</u>	EFF-14.7
Hours of Overtime by Staff Category - Trade And Artisans	Percentage	2.51	0.49	EFF-14.8
Hours of Overtime by Staff Category - Visiting Medical Officers	Percentage		0	EFF-14.9
Cost of Overtime by Staff Category - Managerial And Clerical	Dollars	44.9	23.5	EFF-16.2
Cost of Overtime by Staff Category - Medical Cost of Overtime by Staff Category - Nursing	Dollars	32,196	32,353	EFF-16.3
Cost of Overline by Staff Category - Norsing	Dollars	205	480	EFF-16.4
Cost of Overtime by Staff Category - Professional	Dollars	299	202	EFF-16.5
Cost of Overtime by Staff Category - Technical	Dollars	2,364	1988 - T	EFF-16.6
Cost of Overtime by Staff Category - Trade And Artisans	Dollars	0	. #	EFF-16.7
Cost of Overtime by Staff Category - Visiting Medical Officers	Dollars	982		EFF-16.8
*** Per Trajing Social Calegory - Visiting Medical Officers	Dollars	83,\$45	0	EFF-16.9
ull-Time Equivalent (FTE) Staff				
TE Staff by Category - Managerial And Clerical	Numeric	112		EFF-01
TE Staff by Category - Medical	Numeric	8.47		EFF-02.2
TE Staff by Category - Nursing	Mumeric	4.05	•	EFF-02.3
TE Staff by Category - Operational	Numeric	58.1		EFF-02.4
TE Staff by Category - Professional	Numeric	32.2		EFF-02.5
TE Staff by Category - Professional TE Staff by Category - Technical	Numeric	8.29		EFF-02.6
TE Staff by Category - Trade And Artisans	Numeric	0.06		EFF-02.7
TE Staff by Category - Visiting Medical Officers	Numeric	0.92		EFF-02.8
lours of Sick Leave	Numeric	0.08		EFF-02.9
cost of Sick Leave	Percentage	3.67		EFF-05
ours of Overtime	Dollars	1,214	1,081 E	EFF-07
ONLY OF CIPIMIE	Demontana	4 00	400 *	TEE 40

EFF-13

1.99

1,986

Percentage

Dollars

1.80

1,601

CAB.0007.0002.00578 + Indicators listed within this overall performance group have been used to determine overall performance. Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

Mareeba District Hospital

Small

				Oillall
Northern Zone	Type of Score:	Hospital Score:	Peer Group Median:	Reference
《 · · · · · · · · · · · · · · · · · · ·				
Benchmarking				
In selected clinical areas - external	Percentage	46.2	0 -	Signa -
Clinical Pathways	reconlage	40.2	0	SIC06.3
Extent of development and use in selected clinical areas	Percentage	19	15.8	SIC07.1
Sequential property could be a first that the particular property of the country				
Facilitating continuity of care		ere er vægt af	erendek deletaka	
Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
Provision of discharge summaries to GPs	Max score 5	1/3	1	SIC08.2
Shared ante and post natal care	Max score 5	1/3	. 3	SIC08_3
Cardiac rehabilitation	Max score 3	N/A	N/A	SIC08.4
Provision of electronic discharge summaries to GPs	Max score 3	0/3	0	SIC08.5
Over Principle and Indiana the office meters of the				NEW PROPERTY.
Quality of information				
Accuracy	Percentage	93.4	93.5	SIC04.1
Timeliness - Number of months on time	Months	7	6.5	SIC04.2a
Timeliness - Number of days late per month	Days	4	4.9	SIC04.2b
Use of Information	<i>y</i> , -			
Availability of electronic information	Percentage	25	20.8	SIC05.1
Collection and use of climical information	Percentage	30.8	20.7	SIC05.2
Accreditation				
Accreditation	Yes/No	No	13/24	SIC01
Credentialling			#	
Credentialling	Yes/No	Yes	24/24	SIC02
Workforce Management				•
Retention of Nursing Staff	Percentage	84.8	76.9	SIC03.1
Retention of Allied Health Staff	Percentage	80	71.4	SIC03.2
Median Age Nursing Staff	Years	41.5	42.3	SIC03.3
Benchmarking				•
	Percentage	42.9	· 0	SIC06.1
	Percentage	0	0	SIC06,2
Clinical Pathways				
Complete Code and Code and Code	Percentage	18.5	17.4	SIC07.2
Madical extent of days have to a	Percentage	N/A	N/A	SIC07.3a
	Percentage	28.6	10.7	SIC07.3b
	Percentage	0	14.3	SIC07.3c
Telehealth				
Extent of telehealth usage	Percentage	0	1.9	SIC09

Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.



Hospital Report

- Attachment 1.....Statistics Quartiles per Indicator
- Attachment 2.....State Report

Attachment 1

	<u> </u>	oo - adai tiit	sa het it	IUIC	atui			Atta	chment
	cator Number and Description:		Hospital Score	Min	25th	eer Group Median		Max	Sier Nos.
	reeba District Hospital						· · · · · · · · · · · · · · · · · · ·		Sma
Nor	them Zone					-			Ollia)
	一种在一个人,这种特别的一个人,但是一个人的一个人,但是一个人的一个人的一个人的一个人的一个人的一个人的一个人的一个人的一个人的一个人的				and the	a salest	2. 2.5. b		St. 1991. 7
	rall Performance Group: Maternity	•	Assessment of the second	nerst te de e		area (alaka)		3-21 N 193	
PS05	The state of the s		70.6	40.8	69.1	71.2	79.1	84.3	
PS05	all Performance Group: Medical Overall Care Index Medical								
	all Performance Group: Surgical		70.9	847	66,3	70.7	72.5	80.2	
PS05	Overall Care Index Surgical	Ali	70.0						
Over	all Performance Group: Not Summarised		78.0	602	69.0	73.4	74.9	81.1	
PS01	Access and Admission Index Surgical		78.4	59,3	69.8	72.3	74.5	78.4	
PS01	Access and Admission Index All types combined		72.7	65.5	69.0	74.2	77.3	80.6	
PS01	Access and Admission Index Maternity		72.4	43.9	68.7	71.8	80.0	85.5	
PS01	Access and Admission index Medical		72.4	65.8	69.1	74.4	78.0	80.3	74.3
PS02 PS02	Complaints Management Index Medical	···	71.8	59.5	65.5	66.8	73.7	80.8	
7992	Complaints Management Index Maternity		73.8	59.4	68.7	73.4	77.6	90.6	343
1	Complaints Management Index All types combined Complaints Management Index Surgical		72.9	59.5	66/1	67.7	73.4	80.8	70.7
1	Discharge and Follow-up Index Medical			60.1	68.8	78.0	78.9	87.5	112
PS03	Discharge and Follow-up Index All types combined		64.7	60.0	63.2	6 5.8	89.8	80.8	\$4.7
PS03	Discharge and Follow-up Index Maternity		65.4 68.3	50.1 41.7	64.1 67.7	67.9 70.4	68.8	80.8	
PS03	Discharge and Follow-up Index Surgical		100.0	44.2	57.4	68.8	75.7 72.0	87.5 100.0	
PS04	General Patient Information Index All types combine	d .	74.6	63.9	69.2	72.9	77.2	84.2	
PS04	General Patient Information Index Surgical		83,4	68,8	74.0	77.6	80.2	87.5	7 9 7 5 1 5 1 5
PS04	General Patient Information Index Maternity		72.5	58.8	68.1	75.0	83.5	91.7	27.09
PS04 PS05	General Platient Information Index Medical		74.3	62.8	67.8	72.5	76,3	82.7	70.0
PS06	Overall Care index All types contistned		71.2	62.9	67.9	71.10	73.0	80.2	. U 4
PS06	Physical Environment Index All types combined Physical Environment Index Maternity		69.6	61.9	68.9	70.8	73.7	81.5	57.5
PS06	Physical Environment Index Medical		77.0	41.4	73.5	77.5	82,4	88.8	
PS06	Physical Environment Index Surgical		69.4	9 5.6 57.3	68.2 68.4	89.9	<i>327</i>	81.2	
PS07	Treatment & Related Information Index All types com	bined	713	60/1	65.8	69,3	75.9 72.4	83.8	
PS07	Treatment & Related Information Index Maternity		66.9	46.2	66.9	70.1	80.0	79.5 90.3	200 <u>3</u>
PS07	Treatment & Related Information Index Medical		71.0	59.8	64.3	67.0	72.6	79.5	
PS07	Treatment & Related Information Index Surgical		81.9	61.3	69.2	73.6	75.7	83.3	70.8
3					100		1.54	ASSESS OF LA	
10	Performance Group: Activity			. N	-		<u> </u>		
EFF-19	Occupancy Rate (Bed Day Efficiency) Length of Stay		65.6	8.8	41.8	51.4	63.7	108.7	\(\frac{1}{2}\sum_{\text{\ti}}}}}} \exittem{\text{\te}}}}}} \text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\tex{\tex
		* •	3.8	1.2	3.0	3.7	4.4	6.8	
FF-25	Performance Group: Cost of Service Total Cost / Weighted Separation							<u> </u>	1 A THIA
FF-36a	Catering - total cost		as	6 BBB	~	- 1999		2,691.1	
FF-45.4	Energy Consumption per square metre		2°- 700 70	76 1 766.	33.6 17.5	44.5	55.8	107.6	
verall F	Performance Group: Staffing			Art Miller	17.3	25.3	31.3	81.2	
FF-06.2	Hours of Sick Leave by Staff Category - Managerial An	nd Clerical	2.8	0.0	1.6	2.6	3.0	4.4	
FF-06.3	Hours of Sick Leave by Staff Category - Medical		0.1	0.0	0.0	0.8	2.2	4.6	
FF-06.4	Hours of Sick Leave by Staff Category - Nursing		2.6	1.3	2.6	3.0	3.4	4.5	
FF-06.5	Hours of Sick Leave by Staff Category - Operational		6.7	1.9	2.6	3.3	3.9	6.7	
FF-06.6	Hours of Sick Leave by Staff Category - Professional		1.7	0.0	1.0	1.7	1.9	2.4	
FF-06.7 FF-06.8	Hours of Sick Leave by Staff Category - Technical		·	0.0	2.2	3.4	4.6	10.2	100
F-06.9	Hours of Sick Leave by Staff Category - Trade And Arti-	sans	·	0.9	1.2	2.8	5.6	8.0	
F-08.2	Hours of Sick Leave by Staff Category - Visiting Medica Cost of Sick Leave by Staff Category - Managerial And	Unicers		~	0.0	0.0	0.0	3.3	
F-08.3	Cost of Sick Leave by Staff Category - Medical	Ciencal	· • • • • • • • • • •				<i>-</i> -	442.1	
9.4	Cost of Sick Leave by Staff Category - Nursing				,			238.6	sport fr
5	Cost of Sick Leave by Staff Category - Operational	• • • • • • • • • • • • • • • • • • • •	1,003.2 477				·	758.3	
F-08.6	Cost of Skx Leave by Staff Category - Professional	~ • • • • • •	1,932.8 556					932.8	14. 8
F-08.7	Cost of Sick Leave by Staff Category - Technical			0.0 47				133.2	2.6%
			•.u (0.0 86	3,1 ھ.ت	77.9 1,85	υυ 4 ₁	270.8	4.34

inted: 05/07/2002

fredicates from to a second	Hospit	al :	F	eer Grou	p	·		
Indicator Number and Description:	Score		25th	Mediar	75th	Max	1000	_
EFF-08.8 Cost of Sick Leave by Staff Category - Trade And Artisans	<u> </u>					, ,		_ ,
EFF-08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers	2,348.4				1,803	5 2,348.4	100	
EFF-11 Cost of Work Cover	0.0					6,781.8		
EFF-14.2 Hours of Overtime by Staff Category - Managerial And Clerical	0.6				0.1	2.7	n jezer	
EFF-14.3 Hours of Overtime by Staff Category - Medical	0.1				0.1	2.4		•
EFF-14.4 Hours of Overtime by Staff Category - Nursing	22.1	0.0			26.2	35.6	:31	
EFF-14.5 Hours of Overtime by Staff Category - Operational	0.4	0,0			1.4	2.8	2.57	
EFF-14.8 Hours of Overfime by Staff Category - Professional	0.7	0.0	🗞		0.7			
EFF-14.7 Hours of Overtime by Staff Category - Technical	3.1 0.6	0.1		4.0	6.4		ege.	
EFF-14.8 Hours of Overtime by Staff Category - Trade And Artisans	2.5	0.0	<i></i> +	0.0	0.1			
EFF-14.9 Hours of Overtime by Staff Category - Visiting Medical Officers	43.2	0.0 0.0	S	0.5	1.4	4.8	3.8	
EFF-16.2 Cost of Overtime by Staff Category - Managerial And Cletical	44.9	0.0	0.0	23.5	10.6	61.7		
EFF-16.3 Cost of Overtime by Staff Category - Mexical	32,195.7		15,129.3		61.7	1,338.2	10 6 .5	
EFF-16.4 Cost of Overtime by Staff Category - Nersing	204.8	12.7	253.1	480.2	785.7	73,003.6		
EFF-16.5 Cost of Overtime by Staff Category - Operational	299.0	14.6	92.9	202.3	303,4	1,752.7 692.7		
EFF-16.8 Cost of Overtime by Staff Category Professional	2,364.1	109.4	2,061.7	3,114.1	*	28 722.0		
EFF-16.7 Cost of Overtime by Staff Category - Technical	0.0	0,0	0.0	0.0	78.4	2.836.0		
FF-16.8 Cost of Overtime by Staff Category - Trade And Artisans	982.4	0.0	ő.e	239.1	641.9	*** ·		ţ
16.9 Cost of Overtime by Staff Category - Visiting Medical Officers	83,344.5	0.0	0.6		26,746.52	2000	200	رُ
I All Performance Group: Not Summarised			<i></i>	A-Z		32,445.0		
The state of the s	# 12.1	31.5	37.2	48.6	67.3	128.9		
- The same of the	8.5	6.2	2.8	3.8	6.1	24.9		
FF-02.3 FTE Staff by Category - Medical FF-02.4 FTE Staff by Category - Nursing	4.0	1.0	1.7	2.1	2.5	7.0		
FF-02.5 FTE Staff by Category Operational	58.1	14.7	20.1	23.3	32.2	58.1	10 W Q	
FF-02.6 FTE Staff by Callegory - Professional	32.2	7.4	12.0	15.2	21.9	45.2	3.7	
FF-02.7 FTE Staff by Calegory Technical:	8.3	0.4	1.6	2.9	4.8	11.0		
FF-02.8 FTE Staff by Category Trade And Artisans	0.1	0.1	0.6	0.9	1.4	2.3	3.3	
FF-02.9. FTE Staff by Category - Visiting Medical Officers	0.9	0.1	0.8	🥨 .	0.9	1.8	Š	
F-05 Hours of Sick Leave	0.1	0.0	- 0.0	0.0	0,1	0.7	0.7	
F-07 Cost of Sick Leave	3.7	1.7	2.5	2.9	34	4.6		
F-13 Hours of Overtime	1,213,7 1.8	549.1 0.4	第二級 二人	108).3		1,632.2		
F-15 Cost of Overtime	600.5	190.7	1.145.4 1	2.0	2.5	3.8		
				,986.5 2	,626.5	4,100.9	74 (43) Q	
verall Performance Group: Benchmarking and Clinical Pallayays		de California	7.44.0					
06.3 Benchmarking - In selected clinical areas - external	46.2	0.0	0.0	6.0	0.0	46.2		
207.1 Clinical Pathways - Extent of development and uses	19.0	0.0	2.2	15,9	33.5	90.0		ì
rall Performance Group: Continuity of Care 08.1 Facilitating continuity of care . Use of proportions at late to the state of the state				- 1772 - 1		30.0		Į.
- The admission clinics for elective surgery	3.0	0.0	3.0	3.0	3.0	3.0		
to discribing summanes to GPs	1.0	0.0	6.0	140	3.0	3.0		
- Original and post natal care	1.0	0.6	0.0	20	3.0	3.0	0.0	
Darding Tenable automatical Communication of the Co		0.0	1.0	20	2.0	3.0		
Tovision of electronic discharge summaries to GPs	0.0	0.0	0.0	0.0	0.0	0.0		
Praft Performance Group: Quality and Use of Information 04.1 Quality of Information - Accuracy		g egge-						
04.2a Quality of information - Timeliness - Number of months on time	93.4	82.2	92.0	93.5	95.2	97.6	1. 张建	
24.2b Quality of Information - Timeliness - Number of days late per month	7.0	1.0	4.8	6.5	8.0	9.0		
D5.1 Use of Information - Availability of electronic information	4.0	0.0	2.5	4.9	7.5	39.8	Ac.	
5.2 Use of Information - Collection and use of clinical information		10.4	16.7	20.8	25.0	33.3		
rall Performance Group: Not Summarised	30.8	0.0	11.9	20.7	30.8	44.0	2.5 %	
1 Accreditation					-			
2 Credentialling CAB.0007.0002.00582	0.0	0.0	0.0	1.0	1.0	1.0		
3.1 Workforce Management - Retention of Nursing Staff	1.0	1.0	1.0	1.0	1.0	1.0		
3.2 Workforce Management - Retention of Alliad Health Store					35.0	96.7	A S	
3.3 Workforce Management - Median Age Nursing Staff	.: =					0.00	75. 7	
8.1 Benchmarking - In selected clinical areas						51.0		•
5.2 Benchmarking - in selected clinical areas - internal		0.0 	0.0			50.0		
.2 Clinical Pathways - Extent of development and use as not Original		0,0 0.0				75.0		
.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use		0.0 0.0	·-·			0.0	21.2	
ed: 05/07/2002		···	0.0	0.0	3.6 (7.1		

Attachment 1

cator Number and Description:	Hospital		Pee	r Group	-		·.
Cator runner and Description:	Score	Min	25th	Median	75th	Max	(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)
Src07.3b Clinical Pathways - Medical - extent of development and use	28.6	0.0	0.0	40.7		, , ; ;	
SiC07.3c Clinical Patthways - O & G - extent of development and use	0.0	0.0	0.0	10.7	34.5 46.4	100.0	
SIC09 Telehealth - Extent of telehealth usage	0.0	0.0	0.0	1,9	5.8	17.3	





Hospital Report

Miles Hospital

Southern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Miles Hospital

Peer Group: Small

Southern Zone

Clinical Utilisation and Outcomes	Patient Satisfaction
No indicators to report	Medical
Overall	Overall ***
fficiency	System Integration and Change
Activity & A	Benchmarking and Clinical Pathways ☆☆
Cost of Service	Continuity of Care ☆☆
Staffing	Quality and Use of Information ☆☆
Overall	Overall 🚓 🛧

A STATE OF THE STA
Performance Compared to the Average
Louise Asimportal Hamilton
Lower Aggregated Hospital performance is more than one standard deviation below the peer mean.
Average: Aggregated Hospital performance is within one standard deviation of the peer mean.
Higher: Aggregated Hospital performance is more than one standard deviation above the peer mean.

Overall performance results are based on selected indicators within this report. Please refer to the indicators marked "+" within each quadrant report to identify those indicators used to calculate the overall performance of the hospital.

Clinical Utilisation and Outcomes

Miles Hospital

Southern Zone

Performance Indicator

Small

Risk Adjusted

Hospital Score:

Peer Group Mean: Significance: Reference:

(Rate per 100 separations)

No indicators to report

Patient Satisfaction

Miles Hospital

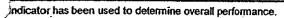
Small

				<u> </u>
outhern Zone	Hospital Score:	Peer Group Mean:	Significance:	Referenc
The second secon	and the state of t	a entre las entre la las	A STATE OF S	
and the fell of the second of				
Access and Admission Index	74.9	72.8		PS01
Complaints Management Index	70.2	69.2		PS02
Discharge and Follow-up Index	66.5	66.2		PS03
General Patient Information Index	72.7	73.2		PS04
Overall Care Index	71.2	70.7		PS05
Physical Environment Index	71.0	71.5	:	PS06
Treatment & Related Information Index	69.5	69 .0		PS07
AND THE PROPERTY OF THE PROPER				
Access and Admission Index	75.7	73.0	eran die das in meneral	PS01
Complaints Management Index	71.5	68.6		PS02
Discharge and Follow-up Index	69.0	66.0		PS03
General Patient Information Index	72.4	72.8		PS04
Overall Care Index	72.4	70.5	•	PS05
Physical Environment Index	.71.8	71.1	:	PS06
Treatment & Related Information Index	72.0	68.5		PS07
raketym salabu – john i tega je i ka				
Access and Admission Index	69.7	71.6		PS01
Complaints Management Index	N/R	73.7		PS02
Discharge and Follow-up Index	N/R	65.7		PS03
Seneral Patient Information Index	75.0	78.0	**	PS04
Overall Care Index	N /R	71.7		PS05
Physical Environment Index	N/R	69.8	w _	PS06
Freatment & Related Information Index	N/R	72.1		PS07

Statistical Significance

* Between 90% and 99.9% certain that the result for the facility is different than the cohort average. There is some evidence to suggest that these hospitals are performing differently compared to the mean of the facilities in the cohort, although there is a reasonable possibility that the result is due to chance.

** 99.9% certain that the result for the facility is different in companion to the cohort average. There is little doubt that the performance indicator for the facility is significantly different from the mean for all hospitals in the peer group.



Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Efficiency

Miles Hospital

Small

Miles Hospital			D	Defense
Southern Zone	Data Type:	Hospital Score:	Peer Group	Reference:
	<u> </u>		Median:	
I september of the control of the second			1.1%	
Occupancy Rate (Bed Day Efficiency)	Percentage	54.2	51.1	EFF-17
Length of Stay	Days	3.01	3.68	EFF-19
			4.33	
Catering - total cost	Dollars	44.5	44.5	EFF-36a
Energy Consumption per square metre	Dollars	31.4	25.3	EFF-45.4
· 加克斯维维中国106 10 (1967) · 发展的20 (1967) · 10 (1967)	s state		eran ale	
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	3.43	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	2.18	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	4.54	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	5.32	3.28	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	2.04	1.67	EFF-06.6
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars	1,062	786	EFF-08.2
Cost of Sick Leave by Staff Category - Medical	Dollars	1,952	702	EFF-08.3
Cost of Sick Leave by Staff Category - Nersing	Dollars	1,758	1,206	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	1,543	948	EFF-08. 5
Cost of Sick Leave by Staff Category - Professional	Dollars	932	728	EFF-08.6
Cost of Work Cover	Dollars	0,17	0.74	EPF-11
urs of Overtime by Staff Category - Managerial And Clerical	Percentage	b	0.05	EFF-14.2
Hours of Overtime by Staff Category - Medical	Percentage	. 0	20.1	EFF-14.3
Hours of Overtime by Staff Category - Nursing	Percentage	0.47	. 0.82	EFF-14.4
Hours of Overtime by Staff Category - Operational	Percentage	0.34	0.45	EFF-14.5
Hours of Overtime by Staff Category - Professional	Percentage	0.15	3.95	EFF-14.6
Cost of Overtime by Staff Category - Managerial And Clerical	Dollars	0	÷ ₂ 23.5	EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	0	32,353	EFF-16.3
Cost of Overtime by Staff Category - Nursing	Dollars	274	480	EFF-16.4
Cost of Overtime by Staff Category - Operational	Dollars	139	202	EFF-16.5
Cost of Overtime by Staff Category - Professional	Dollars	109	3114	EFF-16.6
the contraction are all the properties and the contraction of the cont				EFF OA
Full-Time Equivalent (FTE) Staff	Numeric	40_9	48.7 3.78	EFF-01 EFF-02.2
FTE Staff by Category - Managerial And Clerical	Numeric	3.14	2.09	EFF-02.3
FTE Staff by Category - Medical	Numeric	2.12	23.3	EFF-02.4
		21.2 14.1	23.3 15.2	EFF-02.5
FTE Staff by Category - Operational	Numeric		2.87	EFF-02.6
FTE Staff by Category - Professional	Numeric	0.39 4.57	2.8 <i>1</i> 2.91	EFF-05
Hours of Sick Leave	Percentage		1,081	EFF-07
Cost of Sick Leave	Dollars December	1,632 0.36	1.99	EFF-13
7,0013 01 0 10,10,10	Percentage Dollars	0.36 191	₹,986	EFF-15
Cost of Overtime	DONAIS -	131	# ₁ 300	and I - IQ
		and the second of the second o	8a 8i	



System Integration and Change

Miles Hospital				Small
outhern Zone	Type of So	core: Hospital Score:	Peer Group Median:	Reference
and the first of the appearance of the second period of the second period of the second of the secon	***			
Benchmarking	*			
In selected clinical areas - external	Percenta	ige 0	0	SIC06,3
Clinical Pathways				
Extent of development and use in selected clinical areas	Percenta	ge 48.2	15.8	SIC07.1
Outside Belli was in Agraph Consultation of Relative to the Consultation of the Consul			Maria	
Facilitating continuity of care	Z. W			<u>turba a likiti ayê bi ê v</u> T
Use of pre admission clinics for elective surgery	Maxscor	e 5 3/3	3	SIC08.1
Provision of discharge summaries to GPs	Max scor	e 5 1/3	1	SIC08.2
Shared ante and post natal care	Max score	e 5 0/3	. 3	SIC08.3
Cardiac rehabilitation	Max scon	e 3. N/A	N/A	SIC08.4
Provision of electronic discharge summaries to GPs	Max scon	3 0/3	0	SIC08.5
Constitution of the Consti	<u> </u>	Tarana a sana		
Quality of Information				Strain Control Services
curacy	Percentag	je 83⊾7	9 3.5	SIC04.1
Timeliness - Number of months on time	Months	و	6.5	SIC04.2a
Timeliness - Number of days late per month	Days	0	4.9	SIC04.2b
Use of Information				-
Availability of electronic information	Percentag	e _a 16.7	20.8	SIC05.1
Collection and use of clinical information	Percentag	e 19.8	20.7	SIC05.2
and the decimal of the second	en da karana arawa a			Maria de la compansión de
Accreditation				
Accreditation	Yes/No	Yes	13/24	SIC01
Credentialling			#	
Credentialling	Yes/No	Yes	24/24	SIC02
Workforce Management				
Retention of Nursing Staff	Percentage	76.9	76.9	SIC03.1
Retention of Allied Health Staff	Percentage	100	71.4	SIC03.2
Median Age Nursing Staff	Years	- 51	42.3	SIC03.3
Benchmarking				
selected clinical areas	Percentage	0	0 5	SIC06.1
In selected clinical areas - internal	Percentage	ø	0 8	SIC06.2
Clinical Pathways				-
Extent of development and use as per Ontario	Percentage	45,8	17.4	SIC07.2
Surgical (Orthopaedic) - extent of development and use	Percentage	NVA	N/A S	IC07.3a
Medical - extent of development and use	Percentage	38.1	10.7	С07.3Ъ
O & G - extent of development and use	Percentage	78.6	14.3 S	IC07.3c

Percentage⁻

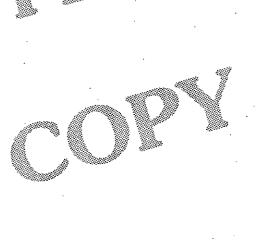
Telehealth
Extent of telehealth usage

indicators listed within this overall performance group have been used to determine overall performance.

Hospital Report

Attachment 1......Statistics – Quartiles per Indicator

Attachment 2.....State Report



Attachment 1

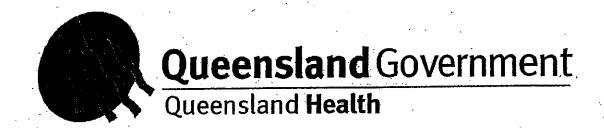
<u>Statistics - Quartile</u>	s per in	iaic	ator			Atta	achment 1
	Hospital Peer Group		p				
Indicator Number and Description:	Score	Min	25th	Mediar	75th	Max	great en
							
Mules Hospital	•				٠.		Small
Southern Zone							<u></u>
Overall Professional Crown Medical				v x 1 9.			
Overall Performance Group: Medical PS05 Overall Care Index Medical	72.4	64.7	66.3	70.7	72.	5 80.2	1 10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Overall Performance Group: Surgical						1 2717	
PS05 Overall Care Index Surgical		60.2	69.0	73.4	74.8	81.1	
Overall Performance Group: Not Summarised	· seelille W						
PS01 Access and Admission Index All types combined PS01 Access and Admission Index Medical	74.9	65.5	69.0	74.2	77.3 78.0		
PS01 Access and Admission Index Surgical	75.7 69.7	65.8 59.8	69.1 69.8	74.4 72.3	74.5		
PS02 Complaints Management Index All types combined	79.2	59.5	66.1	67.7	73.4		
PS02 Complaints Management Index Medical	71.5	59.5	65.5	66.8	73.7	80.8	
PS02 Complaints Management index Surgical		60.1	68.8	75,0	78.9	87.5	
PS03 Discharge and Followage Index Surgical		44.2	57.4	68.8	72.0	100.0	* , 3
PS03 Discharge and Follow up index All types combined	66,5	59.1	64.1	67.9	68.8	8.08	2".1 1
03 Discharge and Follow-up trace Medical	69.0	60.0	63.2	65. 8	89.8	80.8	
General Patient Information Index Medical General Patient Information Index Surgical	72.4	62.8	67.8	72.5	76.3	82.7	
PS04 General Patient Information Index All types combined	75.0 72. 7	61.0	74.0 59.2	77.6 72.9	80. 2 77.2	87. 5 84.2	1944 4 - 1951
PS05 Overall Care Index All types combined	71.2	62.9	67.9	711	73.0	80.2	
PS06 Physical Environment Index All types combined	71.6	61.0	68,9	70,6	73.7		
PS06 Physical Environment Index Medical	71.8	65.0	68.2	69.9	72.7	81.2	
PS06 Physical Environment Index Surgical		57.3	68.4	¥ 1.9	75.9	83.8	
2S07 Treatment & Related Information Index Medical	72.0	59.8	64.3	67.0	72.6	79.5	5.83
S07 Treatment & Related Instanciation Instance All types complised	69.5	60.1	65.8	69.3	72.4	79.5	
2507 Treatment & Related Information Index Strigical		61.3.	69.2	73.6	75.7	83,3	
Overall Performance Group: Activity							
FF-17 Occupancy Rate (Bed Day Efficiency)	54.2	8.8	41.8	51.1	63.7	108.7	593.0
FF-19 Length of Stay		1.2	30	37	44	6.8	
Overall Performance Group: Cost of Service		4		Million			eren eren er
FF-36a Catering - total cost	44,8	21.0	33.6	44.5	55.8	107.6	
FF-45.4 Energy Consumption per square metre	31.4	11.7	17,5	25,3	31.3	81.2	
>verall Performance Group: Staffing *F-06.2 Hours of Sick Leave by Staff Category - Managetrial And Clerical	3.4	0.0	1.6	2.6	3.0	4.4	(1) THE (1)
7.3 Hours of Sick Leave by Staff Category - Medical	2.2	0.0	0.0	0.8	2.2	4.6	
4 Hours of Sick Leave by Staff Category - Nursing	4.5	1.3	2.6	3.0	3.4	4,5	
FF-06.5 Hours of Sick Leave by Staff Category - Operational	5.3	1.9	2.6	3.3	3.9	6.7	
FF-06.6 Hours of Sick Leave by Staff Category - Professional	2.0	0.0	1.0	1.7	1.9	2.4	
FF-06.2 Cost of Sick Leave by Staff Category - Managerial And Clerical	1,062.2	0.0	499.5	*****	1,063.6	1,442.1	
FF-08.3 Cost of Sick Leave by Staff Category - Medical	1,962.3	0.0	0.0		2,069.4	4,238.6	13 //Y
FF-08.4 Cost of Sick Leave by Staff Category - Nursing		 	(as		1,335.1	1,758.3	
FF-08.5 Cost of Sick Leave by Staff Category - Operational FF-08.6 Cost of Sick Leave by Staff Category - Professional	1,542.5 \$	×	739.4 472.2	948.1 728.4	1,155.9 932.0	1,932.8 1,133.2	
FF-11 Cost of Work Cover	0.2	0.1	0.4	0.7	0.9	2.7	
FF-14.2 Hours of Overtime by Staff Category - Managerial And Clerical	0,0	0.0	0.0	0,1	0,1	2.4	(18) A 18/4
FF-14.3 Hours of Overtime by Staff Category - Medical	0.0	0.0	10.6	20,1	26.2	35.6	
FF-14.4 Hours of Overtime by Staff Category - Nursing	0.5	0.0	0.4	0.8	1.4	2.8	
FF-14.5 Hours of Overtime by Staff Category - Operational	0.3	0.0	0.2	0.4	0.7	1.7	
FF-14.6 Hours of Overtime by Staff Category - Professional	0.1	0,1	2.9	4.0	6.4	24.9	
FF-16.2 Cost of Overtime by Staff Category - Managerial And Clerical	0.0	0.0	0.0	23.5		1,338.2	10.5 No. 30.5
FF-16.3 Cost of Overtime by Staff Category - Medical FE-16.4 Cost of Overtime by Staff Category - Nursing	0,0 2743 1		129.3 32 253.1	,352.6 47		3,003.6 1,752.7	
FF-16.4 Cost of Overtime by Staff Category - Nursing FF-16.5 Cost of Overtime by Staff Category - Operational		12,7 2 14.6	92.9	480.2	785.7 303.4	692.7	
Cost of Overtime by Staff Category - Professional					396.9 2		& right
Performance Group: Not Summarised				* * * * *			
FF-01 Full-Time Equivalent (FTE) Staff	40,9 3	1.5	37.2	48.6	67.3	128,9	
					#I =		6 ## // E 200

Attachment 1

Peer Group

		Hospital	1					(California)
ndicator	r Number and Description:	Score	Min	. 25th	Median	75th	Max	
FF-02.2	FTE Staff by Category - Managerial And Clerical	3.1	0.2	2.8	3.8	6.1	24.9	
FF-02.3	FTE Staff by Category - Medical	2.1	1.0	1.7	2.1	2.5	7.0	
FF-02.4	FTE Staff by Calegory - Nursing	21.2	14.7	20.1	23,3	32.2	58.1	
FF-02.5	FTE Staff by Category - Operational	14.1	7.4	12.0	15.2	21.9	45.2	
FF-02.6	FTE Staff by Category - Professional	0.4	0.4	1,6	2.9	4.8	11.0	48
F-05	Hours of Sick Leave	4,6	1,7	2.5	2.9	3.4	4.6	
F-07	Cost of Sick Leave	1,632.2	549.1	927.3	1,081.3	1,261.3	1,632.2	100
FF-13	Hours of Overtime	0.4	0.4	1.3	2.0	2.5	3.8	
F-15	Cost of Overtime	1007	1907	1,145.4	1,986.5	2,626.5	4,100.9	11.4
	in System Internation and Charge	2007						
erali P	erformance Group: Benchmarking and Clinical Pathways		a III	<i></i>			1.47	Andrew Control
C06.3	Benchmarking - In selected clinical areas - external	0.0	0.0	0.0	0.0	0.0	46.2	
C07.1	Clinical Pathways - Extent of development and use	48.2	0.0	, 2.2	15.9	33.5	90.0	
rerall Pe	erformance Group: Continuity of Care							Company of Company
08.1	Facilitating continuity of care - Use of pre-admission clinics for elective surgery	3.0	0,0	3.0	3.0	3.0	3.0	
08.2	Facilitating continuity of care - Provision of discharge summaries to GPs	1.0	0.0	0.0	1.0	3.0	3.0	
08.3	Facilitating continuity of care Shared ante and post natal care	. 0.0	0.0	0.0	3.0	3.0	3.0	
08.4	Facilitating continuity of care - Cardiac rehabilitation		0.0	1.0	2.9	2.0	3.0	
75	Facilitating continuity of care - Provision of electronic discharge summaries to GPs	0.0	0.0	0.0	0.0	0.0	9.0	
lii Pe	erformance Group: Quality and Use of Information					W.		
04.1	Quality of information - Accuracy	83.7	8232	92.0	93.5	95.2	97.6	133.5
04.2a	Quality of information - Timeliness - Number of months on time	90	1.0	48	6,5	8.0	9.0	
04.2b (Quality of Information - Timeliness - Number of degralate per month	0.0	0.0	2.5	4.9	7.5	39.8	
0 5.1 1	Use of Information - Availability of electronic information	16.7	10.4	16.7	20.8	25.0	33.3	
05.2	Use of Information - Collection and use of clinical information	10.8	0.0	11.9	20.7	30.8	44.0	
erali Per	rformance Group: Not Summarised							
	Accreditation	1.0	0.0	. 0.0	1.0	1.0	1.0	
	Credentialling	1.0	1.0	1.0	1.0	1.0	1.0	
	Workforce Management - Retention of Nursing Staff	76.9	46.2	67.9	76.9	85.0	96.7	
	Worldorce Management - Retention of Allied Health Staff	100.0	33.4	58.4	71.4	100.0	100.0	
	Norkforce Management - Median Age Nursing Staff	51.0	31.5	36.0	42.3	43.6	51,0	
	Benchmarking - In selected clinical areas	60	0.0	0.0	Ø6.0	6.2	60.0	
	Benchmarking - In selected clinical areas - Internal	0.0	0.0	0.0	0.0	0.0	75.0	
	Clinical Pathways - Extent of development and use its per Oritatio	45.8	©.O	2.5	17.4	37.3	90.0	1
	Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	. <u></u> .	0.0	0.0	0.0	3.6	57.1	
	Clinical Pathways - Medical - extent of development and one	38.1	0.0	0.0	10.7	34.5	100.0	
+	Clinical Pathways - O & G - extent of development and use	78,6	0.0	0.0	14.3	46.4	100.0	
PT	elehealth - Extent of telehealth usage	0.0	0.0	0.0	1.9	5.8	17.3	





Hospital Report

Mossman Hospital

Northern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Mossman Hospital

Peer Group: Small

Northern Zone

Clinical Utilisation and Outcomes	Patient Satisfaction	
No indicators to report	Maternity Medical	** **
Overall	Overall	ታ ታ
Efficiency	System Integration and Change	
Activity	Benchmarking and Clinical Pathways	ል ል
Cost of Service ★☆	Continuity of Care	***
Staffing	Quality and Use of Information	**
Overall At	Overall	ሴ ቱ

	255 158 1696 1 16 16976 1
	Performance Compared to the Average
\$	Lower Aggregated Hospital performance is more than
	one standard deviation below the peer mean.
**	Average. Aggregated Hospital performance is within
	one standard deviation of the peer mean.
AAA	Lisham Assessated Hamilat was from the second state of the second
यम्भ	Higher: Aggregated Hospital performance is more than
	one standard deviation above the peer mean.

Overall performance results are based on selected indicators within this report. Please refer to the indicators marked "+" within each quadrant report to identify those indicators used to calculate the overall performance of the hospital.

Clinical Utilisation and Outcomes

Mossman Hospital

Northern Zone

Performance Indicator

Small

Risk Adjusted

Hospital Score: Po

Peer Group Mean: Significance: Reference:

(Rate per 100 separations)

No indicators to report

Patient Satisfaction

Mossman Hospital

Small

Northern Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference:
	5			
Marie Marie (1996) Bet (Migraph By David Bergary) (1997)				
Access and Admission Index	76.2	72.8		PS01
Complaints Management Index	76.0	69.2		PS02
Discharge and Follow-up Index	70.1	66.2		PS03
General Patient Information Index	77.4	73.2		PS04
Overall Care Index	72.6	70.7		PS05
Physical Environment Index	68.6	715		PS06
Treatment & Related Information Index	72.1	69.0		PS07
to ver the Servery				
Access and Admission Index	71.4	72.5	_ =	PS01
Complaints Management Index	72.9	69.9	•	PS02
Discharge and Follow-up Index	68.7	68.8		PS03
General Patient Information Index	75.0	71.2		PS04
+ Overall Care Index.	70.2	71.8		P805
Physical Environment Index	68.3	76.4		PS06
Treatment & Related Information Index	67.0	70.2		PS07
Aurillustyph Chineses				
Access and Admission Index	70.8	73.0		PS01
Complaints Management Index	75.3	9.83		PS02
Discharge and Follow-up Index	70.0	66.0	•	PS03
General Patient Information Index	76.9	72.8	•	PS04
+ Overall Care Index	72.6	70.5		PS05
Physical Environment index	69.2.	71.1	٠	PS06
Treatment & Related Information Index	72.2	68.5		PS07
and the suggestion of the sugg				
Access and Admission Index	N/R	71.6		PS01
Complaints Management Index	, N/R	73.7		P\$02
Discharge and Follow-up Index	N/R	65.7		PS03
General Patient Information Index	N/R	78.0		PS04
+ Overall Care Index	N/R	71.7	, .	PS05
Physical Environment Index	, NAR ∙ j	69.8		PS06
Treatment & Related Information Index	NAR	72.1		PS07
	9			

Statistical Significance

Between 90% and 99.9% certain that the result for the facility is different than the cohort average. There is some evidence to suggest that these hospitals are performing differently compared to the mean of the facilities in the cohort, although there is a reasonable possibility that the result is due to chance.

99.9% certain that the result for the facility is different in comparison to the cohort average. There is little doubt that the performance indicator for the facility is significantly different from the mean for all hospitals in the peer group.

⁺ Indicator has been used to determine overall performance.

Efficiency

Mossman Hospital

Small

Northern Zone		-	•	Small
nor diem Zone	Data Type:	Hospital Score:	Peer Group	Reference:
	<u> </u>		Median:	.,
在一种特殊的特殊的特殊的				
Occupancy Rafe (Bed Day Efficiency)	Percentage	51.1	51.1	EFF-17
Length of Stay	Days	2.84	3.68	EFF-19
mai kapunialah dipak Mesudispinispini				
Catering - total cost	Dollars	49.0	44.5	EFF-36a
Avertic Programmak Steiner (2005) Benfinger (2005)				
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	2.18	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	1.05	0.78	EFF-06,3
Hours of Sick Leave by Staff Category - Nursing	Percentage	3.92	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	3.35	3.28	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	1.67	1.67	EFF-06.6
Hours of Sick Leave by Staff Category - Visiting Medical Officers	Percentage	0	0	EFF-06.9
Cost of Sick Leave by Staff Calegory - Managerial And Clerical	Dollars ·	742	786	EFF-08.2
Cost of Sick Leave by Staff Category Medical	Dollars	992	702	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars	1,653	. 1,206	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	975	948	EFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	763	728	EFF-08.6
ost of Sick Leave by Staff Category - Visiting Medical Officers	Dollars	0	0	EFF- 08.9
Cost of Work Cover	Dollars	0.72	0.74	EFF-11
Hours of Overtime by Staff Category - Managerial And Clerical	Percentage	0.01	0.05	EFF-14.2
Hours of Overtime by Staff Category - Medical Hours of Overtime by Staff Category - Nursing	Percentage	26.5	20.1	EFF-14.3
Hours of Overtime by Staff Category - Querational	Percentage	0.25	0.82	EFF-14.4
Hours of Overtime by Staff Category Professional	Percentage	0.42	0.45	EFF-14.5
Hours of Overtime by Staff Category - Visiting Medical Officers	Percentage	3.94	3.95	EFF-14.6
Cost of Overtime by Staff Category - Managerial And Clerical	Percentage	0	, 0	EFF-14.9
Cost of Overline by Staff Category Medical	Dollars	3.88	23.5	EFF-16.2
Cost of Overtime by Staff Category - Nursing	Dollars	48,313	32,353	EFF-16.3
Cost of Overtime by Staff Category - Operational	Dollars Dollars	150	480	EFF-16.4
Cost of Overtime by Staff Category - Professional	Dollars Dollars	198	202	EFF-16.5
Cost of Overtime by Staff Category - Visiting Medical Officers	Dollars	2,942	884 SBABBA	EFF-16.6
a el Perence Steple . A Sorsymon est	Market Committee	0	0	EFF-16.9
Full-Time Equivalent (FTE) Staff	Numeric	45.6	40.7	EFF-01
FTE Staff by Category - Managerial And Clenical	Numberic	» 45.6 3.25		EFF-01.2
FTE Staff by Category - Medical	Numeric	2.21		EFF-02.3
FTE Staff by Category - Nursing	Numeric	23.1		EFF-02.4
TE Staff by Category - Operational	Numeric	14.9		EFF-02.5
TE Staff by Category - Professional	Numeric	2.15		EFF-02.6
FTE Staff by Category - Visiting Medical Officers	Numeric	0	40007	EFF-02.9
Hours of Sick Leave	Percentage	336	25	EFF-05
Cost of Sick Leave	Dollars	1,293		EFF-07
Hours of Overtime	Percentage	2.27	1885.	EFF-13
Cost of Overtime	Dollars	2,619	**	EFF-15
		A Marie	.,,	



System Integration and Change

Mossman Hospital				Sma
Northern Zone	Type of Score:	Hospital	Peer Group	Reference
			Median:	
with the Cartination of the Cart				
Benchmarking				
In selected clinical areas - external	Percentage	0	. 0	SIC06.3
Clinical Pathways				0.000.5
Extent of development and use in selected clinical areas	Percentage	. 0	15.8	SIC07.1
The state of the s				
Facilitating continuity of care				
Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
Provision of discharge summaries to GPs	Max score 5	3/3	.1	SIC08.2
Shared ante and post natal care	Max score 5	3/3	3	SIC08.3
Cardiac rehabilitation	Max score 3	N/A	. N/A	SIC08.4
Provision of electronic discharge summaries to GPs	Max score 3	0/3	. 0	SIC08.5
and an experience of the second state of the second				31005,5
Quality of information				
Accuracy	Percentage	93.8	.93.6	SIC04.1
Timeliness - Number of months on time	Months	55.0	6.5	SIC04.1
Timeliness - Number of days late per month	Days	6	4.9	SIC04.2b
Use of Information		Ţ	7.5	31004.20
Availability of electronic information	Percentage	29.2	20.8	SIC05.1
Collection and use of chaical information	Percentage	14.3	20.7	SIC05.1
Description of the contract of	A S. S. E. S. S. S. S. S.			
Acceptibilities	· 《日本》《《安安》(2019年)			
Accreditation (a)	Yes/No	Yes	13/24	SIC01
Credentialling			<i>M</i>	
Credentialling (Yes/No	Yes	24/24	SIC02
Workforce Management				
Retention of Nursing Staff	Percentage	88.5	76.9	SIC03.1
Retention of Allied Health Staff	Percentage	66.7	71.4	SIC03.2
Median Age Nursing Staff	Years	45.5	42.3	SIC03.3
Benchmarking				
n selected clinical areas	Percentage	0	0	SIC06.1
selected clinical areas - internal	Percentage	% o		SIC06.2
Clinical Pathways		J		•
xtent of development and use as per Ontario	Percentage	0	17.4	SIC07.2
urgical (Orthopaedic) - extent of development and use	Percentage	N/A		S1C07.3a
ledical - extent of development and use	Percentage	0		SIC07.3b
	Percentage	0	14.3	SIC07.3c
& G - extent of development and use Telehealth	Percentage	0	14.3	SIC07.3c

CAB.0007.0002.00598

⁺ Indicators listed within this overall performance group have been used to determine overall performance.

Hospital Report

- Attachment 1Statistics Quartiles per Indicator
- Attachment 2.....State Report

Attachment 1

Peer Group Hospital Indicator Number and Description: Min Score Median Mossman Hospital Small Northern Zone Overall Performance Group: Maternity PS05 Overall Care Index Maternity 69.1 79.1 Overall Performance Group: Medical PS05 Overall Care Index Medical 72.6 70.7 66.3 72.5 Overall Performance Group: Surgical PS05 Overall Care Index Surgical 60 2 69.0 73.4 Overall Performance Group: Not Summarised PS01 Access and Admission Index Surgical 59.3 69.8 72.3 74.5 78.4 PS01 Access and Admission Index Medical 6.8 65.8 69.1 74.4 78.0 80.3 PS01 Access and Admission Index Maternity 71,4 43.9 68.7 71.8 80.0 85,5 PS01 Access and Admission Index All types combined 76.2 65.5 69 O 742 77.3 80.6 **PS02** Complaints Management Index Maternity 72.9 59.4 68,7 73.4 77.6 2502 Complaints Management Index All types combined 67.7 78.4 76.0 59.5 66.1 80,8 S02° Complaints Management Index Surgical 60.1 75.0 87.5 68,8 78.9 Complaints Management Index Medical 80.8 75.3 59.5 65.5 66.8 73.7 Discharge and Follow-up Index Surgical 720 11.2 57.4 68,8 S03 Discharge and Follow-up Index Maternity 41 **97.**7 *F*JJ 4 87.5 75.7 S03 Discharge and Follow-up Index All types combined **64** 1 59 1 104 67 g 68.8 80.8 S03 Discharge and Follow-up Index Medical 60.0 70.0 63.2 65.8 69,8 80.8 S04 General Patient Information Index Surgical 68.8 74.0 77.6 80.2 S04 General Patient Information Index Medical 76.9 62.8 67.8 76.3 82.7 72.5 General Patient information Index All types combined S04 77.4 63 9 69 2 72 9 77.2 84.2 General Patient Information Index Maternity S04 75.0 58.8 68.1 75.0 63.5 91.7 Overall Care Index All types combined S05 62.9 73.0 71.1 S06 Physical Environment Index All types combined 61.9 68,8 70.**6** 73.7 81.5 508 Physical Environment Index Maternity 68.3 41:4 77.5 73.5 82.4 88.8 S06 Physical Environment Index Medical 65.0 662 69.9 727 81.2 S06 Physical Environment Index Surgical 71.0 57,3 68.4 75.9 83.8 Treatment & Related Information Index Surgical 61:0 73.6 75.7 507 Treatment & Related Information Index All types combined 60.1 65,8 69.3 72.4 79.5 Treatment & Related Information Index Medical 722 59.8 67 N 64.3 726 79.5 Treatment & Related Information Index Maternto 46.2 66.9 70.1 0.08 rall Performance Group: Occupancy Rate (Bed Day Efficiency) 8.8 41.8 F-19 Length of Stay 1.2 6.8 3.0 4.4 rerall Performance Group: Cost of Service Catering - total cost 40 O 21.0 336 55.8 107.6 rerall Performance Group: Staffing F-06.2 Hours of Sick Leave by Staff Category - Managerial And Clerical 1.6 2.6 3.0 F-06.3 Hours of Sick Leave by Staff Category - Medical 11 0.0 0.0 0.8 2.2 4.6 F-06.4 Hours of Sick Leave by Staff Category - Nursing 1.3 3.0 4.5 3.4 F-06.5 Hours of Sick Leave by Staff Category - Operational 1.9 3.3 6.7 3.9 Hours of Sick Leave by Staff Category - Professional F-06.6 0.0 1.7 1.0 17 Hours of Sick Leave by Staff Category - Visiting Medical Officers -06.9 0.0 0.0 0.0 0.0 F-08.2 Cost of Sick Leave by Staff Category - Managerial And Clerical 741.8 0.0 499.5 785.8 1,063,6 1,442.1 F-08.3 Cost of Sick Leave by Staff Category - Medical 992.5 0.0 0.0 702.5 2,069.4 4,238,6 Cost of Sick Leave by Staff Category - Nursing F-08.4 1,653.3 477.8 955.1 ,206.1 1,335.1 Cost of Sick Leave by Staff Category - Operational -08.5 975.1 556.5 739.4 948.1 1,155.9 1,932.8 -08.6 Cost of Sick Leave by Staff Category - Professional 763.1 0.0 472.2 728.4 932.0 1,133.2 Cost of Sick Leave by Staff Category - Visiting Medical Officers -08.9 0.0 0,0 0.0 0.0 0.0 Cost of Work Cover -11 0.7 0.1 0.4 0.7 0.9 2.7 Hours of Overtime by Staff Category - Managerial And Clerical 14.2 0.0 0,0 0.0 0.1 0.1 Hours of Overtime by Staff Category - Medical 26.5 0.0 10,6 20.1 35.6 26.2 Hours of Overtime by Staff Category - Nursing 14.4 0.0 0.4 0.8

nted: 05/07/2002

Attachment 1

								_
F	or Number and Description:	Hospital			er Group	į.		Sec.
	or reduce and pescription:	Score .	Min	25th	Median	75th	Max	1/20120
EFF-14	5 Hours of Overtime by Staff Category - Operational	0.4	0,0	0.2	0.4	0,7	4.7	
EFF-14.		3,9	0.1	2.9	4.0	6.4	1.7	
EFF-14.		0.0	0.0	0.0	0.0	10.6	24.9 61.7	4.2
EFF-16.		3.9	0.0	0.0	23.5			
EFF-16.						61.7	1,338.2	P. J
EFF-16.		48,313.5		15,129.3		47,843.6	73,003.6	41, 170 J
EFF-16.		150.1	12.7	253.1	480.2	785.7	1,752.7	
EFF-16.		197.6	14.6	92.9	202.3	303.4	692.7	
EFF-16.		2,941.7	109.4	2,061.7	3,114.1		28,722.0	
		0:0	00	0.0		26,746.5	212,445.0	24279
EFF-01	Performance Group: Not Summarised Full-Time Equivalent (FTE) Staff	AF C			40.0	c7 c	400 0	
EFF-02.2		45.6	3135	37.2	48.6	67.3	128,9	16.3
EFF-02.3	* * * *	9.3	0.2	2.8	3.8	6.1	24.9	4
EFF-02.4		2.2	1.0	1.7	2.1	2.5	7.0	
EFF-02.5		23.1	14.7	20,1	23.3	32.2	58,1	
~		14.9	7.4	12.0	15,2 /	21.9	45.2	
EFF-02.6		2.1	0.4	1.6	2.9	4.8	f1.0	107
EFF-02.9		0.0	0.0	0.0	00	0.1	0.7	
[]-:	Hours of Sick Leave	3.4	1.7	2.5	29	3.4	4.6	李
11.	Cost of Sick Leave	1,292.8	649.1	927.3	1 0843	1,261,3	1 632.2	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
EF r 13	Hours of Overtime	24		1.3	2.0	2.5	3.8	
EFF-15	Cost of Overtime	2,618.8	190.7	1,145.4	1,986.5	2,626.5	4,100.9	
111 (21)	វត់៖ និក្សាមួយ ប្រែស្រាស់មួយ ប្រែក្រុមប្រជាពិធី ប្រែក្រុមប្រជា				建设设计	建强的		
	erformance Group: Benchmarking and Clinical Pathways							
SIC06.3	Benchmarking - In selected clinical areas - externat	0.0	0.0	0.0	0.0	0.0	46.2	
SIC07.1	Clinical Pathways - Extent of development and use	0,0	0.0	2.2	15.9	33,5	90.0	- 24
	erformance Group: Continuity of Care					,		
SIC08.1	Facilitating continuity of case - Use of pre-admission clinics for elective surgery	3.0	0.0	3.0	3.0	3.0	3.0	
SIC08.2	Facilitating continuity of pare Provision of discharge summaries to GPs	3.0	0.0	0.0	10	3.0	3.0	
SiC08.3	Facilitating continuity of care - Shared ante and post natal care	3,0	0.0	0.0	3.0	3.0	3.0	
SIC08.4	Facilitating continuity of care - Cardiac rehabilitation		0.0	10	2.0	2.0	3.0	230
SIC08.5	Facilitating continuity of care - Provision of electronic discharge summaries to GPs	00	0.0	9.0	0.0	0.0	0.0	
	erformance Group: Quality and Use of Information		4					
SIC04.1	Quality of information - Accuracy	93,6	87. 2	92.0	93.5	95.2	97.6	2.4
SIC04.2a	Quality of information - Timeliness - Number of months on time	5.0	1.0	4.8	6.5	8.0	9.0	
SIC04.2b	Quality of information - Timeliness - Number of days late per month	6.0	0.0	2,5	4.9	7.5	39.8	
SIC05.1	Use of Information - Availability of electronic arithmation	29.2	10.4	16.7	20.8	25.0	33,3	
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	Use of Information - Collection and use of clinical information	14.3	0.0	11.9	20.7	30.8	44.0	- L. S.
	erformance Group: Not Summarised	•						
SICO1	Accreditation	1.0	0.0	0.0 <i></i>	1:0% ? # -	1.0	1.0	
SIC02	Credentialling	1.0	1.0	1.0	10	1.0	1.0	
SIC03.1	Workforce Management - Retention of Nursing Staff	88.5	46.2	67.9	78.9	85.0	96.7	2.4
SIC03.2	Workforce Management - Retention of Allied Health Staff	66.7	33.3	58.4	. 7	100.0	100.0	76. 7
SIC03.3	Workforce Management - Median Age Nursing Staff	45.5	31.5	36.9	42.3	43.6	51.0	* 1
SIC06.1	Benchmarking - In selected clinical areas	Φ,ρ	0.0		0.0	6.2	60.0	
SIC06,2	Benchmarking - In selected clinical areas - Internal	0.0	0.0	0.0	0.0	0.0	75,0	100 A 100
SIC07.2	Clinical Pathways - Extent of development and use as per Ontario	0.0	0.0	2.5	17.4	37.3	90.0	64
IC07.3a	Clinical Pathways - Surgical (Orthopaedic) - extent of development and use		0.0	0.0	0.0	3.6	57.1	20.0
IC07.3b	Clinical Pathways - Medical - extent of development and use	0.0	0.0	0.0	10.7	34.5	100.0	400
iC07.3c	Clinical Pathways - O & G - extent of development and use	0.0	0.0	0.0	14.3	46.4	100.0	26.0
IC09	Telehealth - Extent of telehealth usage	11.5	0.0	0.0	1.9	5.8	17.3	
								الكيران فيكمناها



Hospital Report

Roma Hospital

Southern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Roma Hospital

Southern Zone

Peer Group: Small

Clinical Utilisation and Outcomes	Patient Satisfaction
No indicators to report Overall	Maternity ☆☆ Medical ☆ Surgical ☆☆ Overall
Efficiency	System Integration and Change
Activity ☆	Benchmarking and Clinical Pathways ☆☆
Cost of Service	Continuity of Care ☆☆
Staffing 44	Quality and Use of Information 🖈 🖈
Overall	Overall ☆☆

	Performance Compared to the Average
, _	
. ☆	Lower Aggregated Hospital performance is more than
	one standard deviation below the peer mean.
ተ ተ	Average: Aggregated Hospital performance is within
	one standard deviation of the peer mean.
ជជជ	Higher: Aggregated Hospital performance is more than
	one standard deviation above the peer mean.

Overall performance results are based on selected indicators within this report. Please refer to the indicators marked "+" within each quadrant report to identify those indicators used to calculate the overall performance of the hospital.

Clinical Utilisation and Outcomes

Roma Hospital

Southern Zone

Performance Indicator

•

Risk Adjusted
Hospital Score: Peer Group Mean: Significance: Reference:

Small

(Rate per 100 separations)

No indicators to report

GAR 0007 0002 00604

Patient Satisfaction

	Roma Hospital		. *		Small
1	Southern Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference;
		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			12.5.24
•	Control & Tigglion of Copyrights and Entertailment				
-	Access and Admission Index	71.4	72.8	# .	PS01
	Complaints Management Index	63.1	69.2		PS02
	Discharge and Follow-up Index	63.9	66.2	•	PS03
	General Patient Information Index	69.3	73.2		PS04
	Overall Care Index	68.2	70,7		P\$05
	Physical Environment Index	69.6	71.5		PS06
	Treatment & Related Information Index	66.2	69.0		PS07
4	neternation (BIBLISE) 1997				
	Access and Admission Index	81:0	72.5		PS01
	Complaints Management Index	77.1	69.9		PS02
	Discharge and Follow-up Index	74.3	. 68.8		PS03
	General Patient Information Index	82.8	71.2	*	PS04
+	Overall Care Index	79.8	71.8		PS06
_	Physical Environment Index	79.6	76.4		P\$06
)	Treatment & Related Information Index	80.0	70.2		PS07
	and of the Indian was a second				
	Access and Admission Index	69.1	73.0		PS01
	Complaints Management Index	∞ 59. 5	68,6	*	PS02
	Discharge and Follow-up Index	61.5	66.0		PS03
	General Patient Information Index	65.2	72.8	* '	PS04
+	Overali Care Index	65.7	70.5	3,	PS05
	Physical Environment Index.	68_1	71.1	-	PS06
	Treatment & Related information index	63.9	68.5		PS07
300	THE THE BUSINESS OF STREET STREET, STREET				
	Access and Admission Index	77.3	71.6		PS01
	Complaints Management Index	75.7	73.7		PS02
	Discharge and Follow-up Index	70.1	65.7		PS03
	General Patient Information Index	83.2	78.0		PS04
+	Overall Care Index	74.5	7 1.7	r.	PS05

Statistical Significance

★ Between 90% and 99.9% certain that the result for the facility is different than the cohort average. There is some evidence to suggest that these hospitals are performing differently compared to the mean of the facilities in the cohort, although there is a reasonable possibility that the result is due to chance.

99.9% certain that the result for the facility is different in comparison to the cohort average. There is little doubt that the performance indicator for the facility is significantly different from the mean for all hospitals in the peer group.

69.8

72.1

Andicator has been used to determine overall performance.

Physical Environment Index

Treatment & Related Information Index



PS06

PS07

Efficiency

Roma Hospital

Small

Southern Zone	Data Type:	Hospital Score:	Peer Group	Reference:
			Median:	
The control of the section of the se				
Occupancy Rate (Bed Day Efficiency)	Percentage	46.5	51.1	EFF-17
Length of Stay	Days	4.84	3.68	EFF-19
· 人名斯特尔 计对象系统 (由) 。 (1) 新维(新华州)维尔 · · · · · · · · · · · · · · · · · · ·			N 1 3 3 3	
Total Cost / Weighted Separation	Dollars	2,691	1,868	EFF-25
Catering - total cost	Dollars	46.2	44.5	EFF-36a
Energy Consumption per square metre	Dollars	20.1	25.3	EFF-45.4
STATE PROPERTY AND SERVICE AND A CONTROL OF THE				
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	2.35	2.64	EFF-06,2
Hours of Sick Leave by Staff Category - Medical	Percentage	0	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	3,97	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	5.12	3.28	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	2.28	1.67	EFF-06.6
Hours of Sick Leave by Staff Category - Technical	Percentage	. 3.42	3.42	EFF-06.7
Hours of Sick Leave by Staff Category - Visiting Medical Officers	Percentage	0	.0	EFF-06.9
Cost of Sick Leave by Staff Category Managerial And Clerical	Dollars	730	786	EFF-08.2
Cost of Sick Leave by Staff Category - Medical	Dollars	0	702	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars	1,539	1,206	EFF-08.4
st of Sick Leave by Staff Category - Operational	Dollars	1,490	948	EFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	1,133	728	EFF-08.6
Cost of Sick Leave by Staff Category - Technical	D ollars	1,379	1,378	EFF-08.7
Cost of Sick Leave by Staff Category - Visiting Medical Officers	Dollars	0	0	EFF-08.9
Cost of Work Cover	Dollars	0.74	. 0.74	EFF-11
Hours of Overtime by Staff Category - Managerial And Clerical	Percentage	0	0.05	EFF-14.2
Hours of Overtime by Staff Category - Medical	Percentage	23.9	20:1	EFF-14.3
Hours of Overtime by Staff Category - Nursing	Percentage	1.53	0.82	EFF-14.4
Hours of Overtime by Staff Category - Operational	Percentage	0.71	0.45	EFF-14.5
Hours of Overtime by Staff Category - Professional	Percentage	2.89	3.95	EFF-14.6
Hours of Overtime by Staff Category - Technical	Percentage	0	₹ 0	EFF-14.7
Hours of Overtime by Staff Category - Visiting Medical Officers	Percentage	0	Derivation (Distriction Dis-	EFF-14.9
Cost of Overtime by Staff Category - Managerial And Clerical	Dellars	0	23.5	EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	34,719	• •	EFF-16.3
	Dollars	899		EFF-16.4
	Dollars	306		EFF-16.5
	Dollars	2,062	•	EFF-16,6
	Dollars	0		EFF-16.7
	Dollars	0		EFF-16.9
		420	22-23-2	EFE O
	Numeric	129	₩	EFF-01
	Numeric	13.9	\$166.60°	EFF-02.2
	Numeric	2.47	16886	EFF-02.3
WW.	Numeric	53.4	4,74	EFF-02.4
	Nume tic	45,2		EFF-02.5
AND	Numerio	11.0		EFF-02.6
	Numeric	2.33		EFF-02.7
	Numeric	0.65		EFF-02.9
	Percentage	3.95		EFF-05
	Dollars	1,360	•	EFF-07
	Percentage	1.78		EFF-13
Cost of Overtime	Oollars	1,321	1,986 E	EFF-15



System Integration and Change

Roma Hospital				Small
Jouthern Zone	Type of Score:	Hospital Score:	Peer Group Median:	Reference
a militar och mann mann frå fördigg. State för sakka deg krad a kristigativa frödersk				
Benchmarking	, , , , , , , , , , , , , , , , , , ,	:		
In selected clinical areas - external	Percentage	0	0	SIC06.3
Clinical Pathways				
Extent of development and use in selected clinical areas	Percentage	15.6	15.8	SIC07.1
CHENTER THE WAR STEEL STEEL STEEL TO SEE THE STEEL			- 25 July 1983	() 有人在全国的
Facilitating continuity of care				
Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
Provision of discharge summaries to GPs	Max score 5	0/3	1	SIC08.2
Shared ante and post natal care	Max score 5	3/3	3	SIC08.3
Cardiac rehabilitation	Max score 3	N/A	N/A	SIC08.4
Provision of electronic discharge summaries to GPs	Max score 3	0/3	0	SIC08.5
and the standard source shall be and a promition of the	20200	0.0000		
Quality of information				
Chouracy The first base of seather than the	Percentage	91.7	93.5	SIC04.1
Timeliness - Number of months on time Timeliness - Number of doubleto per month	Months	3	6.5 4.9	SIC04.2a SIC04.2b
Timeliness - Number of days late per month Use of Information	Days.	4.2	4.9	51CU4.ZD
Availability of electronic information	Percentage	25	20.8	SIC05.1
Collection and use of clinical information	Percentage	³• 12.3	20.7	SIC05.2
terral (Political activation and Section of Superior Section S	MAN 1174 (1750)			0.76724ER
Accreditation		-48		Take Transfer as
Accreditation	Yes/No	Yes	13/24	SIC01
Credentialling			<i>i</i> h	
Credentialling	Ye s/N o	Yes	24/24	SIC02
Workforce Management		, ISBN 187		
Retention of Nursing Staff	Percentage	82.3	76.9	SIC03.1
Retention of Allied Health Staff	Percentage	71.4	71.4	SIC03.2
Median Age Nursing Staff	Years	38.5	42.3	SIC03.3
Benchmarking				
	Percentage	0		SIC06.1
	Percentage	9	0	SIC06.2
Clinical Pathways				
and the second s	Percentage	18.2		SIC07.2
	Percentage	0		SIC07.3a
	Peroentage	0		SIC07.3b
O & G - extent of development and use Telehealth	Percentage	42.9	14.3	SIC07.3c
\cdot	Damantasa	Δ	10 0	SIC09
Extent of felengath reade	Percentage	0	1.9	21009

Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

N/A - Not Applicable N/R - Not Reported



Hospital Report

ส์เล็กการการที่มี/ล้

- Attachment 1Statistics Quartiles per Indicator
- Attachment 2 State Report



Attachment 1

	11	., [P	eer Group) .		
Cator Number and Description:	Hospita Score		25th	Median	75th	Max	in the second
Roma Hospital	 			-	,		Small
Southern Zone						<u>.</u>	
remark to the term of the term							
Overall Performance Group: Maternity				, , , , , , , , , , , , , , , , , , , ,	•		
PS05 Overall Care Index Maternity	79.8	40.8	69.1	71.2	79.1	84.3	
Overall Performance Group: Medical PS05 Overall Care Index Medical	. 657	64.7.		70.7	72.5		
Overall Performance Group: Surgical	65.7	64.7	66.3	70.7	72.5	80.2	
PS05 Overall Care Index Surgical	74.5	60.2	69.0	73.4	74.9	81.1	
Overall Performance Group: Not Summarised		🐃					
PS01 Access and Admission Index Maternity	81.0	43.9	68.7	71.8	80.0	85.5	
PS01 Access and Admission Index Medical	69.1	65.8	69.1	74.4	78,0	80,3	
PS01 Access and Admission Index Surgical	77.3	59.3	69.8	72.3	74,5	78.4	
PS01 Access and Admission lindex All types combined	71.4	65.5	69.0	74.2	77.3	80.6	
PS02 Complaints Management Index All types combined PS02 Complaints Management Index Medical	63.1	59.5	66.1	67.7	73.4	80.8	
PS02 Complaints Management Index Medical Complaints Management Index Surgical	59.5 75.7	59,5 60.1	65.5 68.8	66.8 7 5.0	73.7 78.9	80.8 87.5	371
Complaints Management Index Maternity	77.1	59.4 ₆₆	68.7	78.4	77.6	90,6	45 1 5 2
Discharge and Follow-up Index All types combined	63.9	59.1	64.1	67.9	58.8	80.8	
S03 Discharge and Follow-up Index Surgical	70 1	44.2	57.4	68.8	72.0	100.0	
S03 Discharge and Follow-up Index Medical	61.5	60,0	53.2	65.8	69.8	8,08	
S03 Discharge and Follow-up Index Maternity	74.3	41.7	67.7	70.4	75.7	87.5	
S04 General Patient Information Index Surgical	63.2	68.8	74.0	77.6	80.2	87.5	
S04 General Patient Information Index Misternity	82.8	58.8	68,1	.75.0	83.5	91.7	
S04 General Patient Information Index All types combined S04 General Patient Information Index Medical	69.3 65.2	63.9 62.8	69.2 67.8	72.9 72.5	77.2 76.3	84.2 82.7	
S05 Overall Care Index All types combined	68.2	62.9	67.9	71.1	73.0	80.2	4.4
S06 Physical Environment Index Surgical	71.8	57.3	68.4	74.9	75.9	83,8	
S06 Physical Environment Index All types combined	69,6	61.9	68.9	70.8	73.7	81.5	
S06 Physical Environment Index Maternity	79,6	41.4	73,5	77.5	82,4	88.6	
SOG Physical Environment Index Medical	66.1	65.0	68.2	699.9	72.7	81.2	
S07 Treatment & Related Information Index Maternity	80.0	46.2	66.9	70.1	80,0	90.3	· 李
S07 Treatment & Related Information Index Medical	63.9	59,8	64.3	67.0	72.6	79.5	- 1
Treatment & Related Information Index Surgical	99.7	61.3	69.2	73.6	75.7	83.3	
If earners & Related Information Index All types combined	* 66.2	60.1	65.8	69,3	12.4	70.5	
Performance Group: Activity							
Occupancy Rate (Bed Day Efficiency)	46.5	8.8	41.8	51.1	63.7	108.7	
F-19 Length of Slay	4.8	1.2	3.0	3.7	4.4	6.8	
verall Performance Group: Cost of Service							
F-25 Total Cost / Weighted Separation	2,691,4	i,197. 4 1	500.0	1,868.0 2	084.4	2,691.1	
F-36a Catering - total cost	/46.2	21.0	33.6	44.5	55.8	107.6	
F-45.4 Energy Consumption per square metre	2 0.1	11.7	17.5	25.3	31.3	81.2	
rerall Performance Group: Staffing		//	4.5			1830	
F-06.2 Hours of Sick Leave by Staff Category - Managerial And Clerical F-06.3 Hours of Sick Leave by Staff Category - Medical	0.0	0.0	0.0	0.8	3.0 2.2	4.4	
F-06.4 Hours of Sick Leave by Staff Category - Nursing	4.0	1,3	2.6	3.0	3.4	4.5	
F-06.5 Hours of Sick Leave by Staff Category - Operational	5,1	1.9	2.6	3.3	3.9	6.7	
F-06.6 Hours of Sick Leave by Staff Category - Professional	2.3	0.0	1.0	1.7	1.9	2.4	
F-06.7 Hours of Sick Leave by Staff Category - Technical	3.4	0.0	2.2	3.4	4.6	10.2	
F-06.9 Hours of Sick Leave by Staff Category - Visiting Medical Officers	0.0	0.0	0.0	0.0	0,0	3.3	
F-08.2 Cost of Sick Leave by Staff Category - Managerial And Clerical	730.4	0.0	499.5	785.8 1	063,6 1	1,442.1	
F-08.3 Cost of Sick Leave by Staff Category - Medical	0.0	0.0	0.0			,238.6	
F-08.4 Cost of Sick Leave by Staff Category - Nursing						758.3	
F-08.5 Cost of Sick Leave by Staff Category - Operational	 -		739.4			932.8	
6 Cost of Sick Leave by Staff Category - Professional 6.7 Cost of Sick Leave by Staff Category - Technical	1,133.2 1,379.0		472.2 R60.0 1			,133.2 ,270.8	
	1,379,0	0.0 0.0	860.9 1, 0.0	377.9 1. 0.0		781.8	Per Sixon
		- "					

Attachment 1

								·	
ndicator	Number and Description:	Hospital Score	Min	₽ 25th	eer Group Median		· Max		(0)6) ana
HOIOGEO							• , .		
FF-11	Cost of Work Cover	0.7	0.1	0.4	0.7	0.9	2.7	7	
FF-14.2	Hours of Overtime by Staff Category - Managerial And Clerical	0.0	0.0	0.0	0,1	0.1	2.4	4	
FF-14.3	Hours of Overtime by Staff Category - Medical	23.9	0.0	10.6	20.1	26.2	35,6	3	
FF-14.4	Hours of Overtime by Staff Category - Nursing	1.5	0.0	0.4	0.8	1.4	2.8	3	
FF-14.5	Hours of Overtime by Staff Category - Operational	0.7	0.0	0.2	0.4	0.7	1.7		4.4
FF-14.6	Hours of Overtime by Staff Category - Professional	2.9	0.1	2.9	4.0	6.4	24.9		
FF-14.7	Hours of Overtime by Staff Category - Technical	0.0	0.0	0.0	0.0	0.1	5.3		16
FF-14.9	Hours of Overtime by Staff Category - Visiting Medical Officers	0.0	0.0	0.0	0.0	10.6	61.7		
F-16.2	Cost of Overtime by Staff Category - Managerial And Clerical	0.0	0.0	0.0	23.5	61.7	1,338.2	10 m	
F-16.3	Cost of Overtime by Staff Category - Medical	\$4,719,1	0.0	15,129.3	32,352.6	47,843.6	73,003.6		
F-16.4	Cost of Overtime by Staff Category - Nursing	86 9.2	12.7	253.1	480.2	785.7	1,752.7		
F-16.5	Cost of Overtime by Staff Category - Operational	905.8	14.6	92.9	202.3	303,4	692.7		eri .
F-16.6	Cost of Overtime by Staff Category - Professional	2,061.7	109.4	2,061.7	3,114.1	5,396,9	28,722.0		
F-16.7	Cost of Overtime by Staff Category - Technical	0.0	0.0	0.0	0.0	78.4	2,836.0		
		0.0	0.0	0.0			212,445.0		
	Cost of Overtime by Staff Category - Visiting Medical Officers					20,110.0		. a w i Bara i	
	orformance Group: Not Summerised	128.9	31.5	37.2	48.6	67.3	128.9	us) a filesia r	
	Full-Time Equivalent (FTE) State ETE Staff by Category - Managerial And Clarical	13.9	0.2	2.8	3.6	6.1	24.9		_
+ - `	FTE Staff by Category - Managerial And Clerical	2.5		2.0 1.7	2.1	2,5	7.0		
1	FTE Staff by Category - Medical				990a - 999		58.1		
	FTE Staff by Category - Nursing	53.4	147	20.1	23,3	32.2	45.2		
,	FTE Staff by Category - Operational	45.2	734	12.0 1.6	15.2	21.9			
	FTE Staff by Category - Professional	(10	0.4	<u>. </u>	2.9	4.8	11.0		
	FTE Staff by Category - Technical		0.1	0.6	0.9	1.4	2,3		
	FTE Staff by Category - Visiting Medical Officers	0.7	0.0	0.0	0,0	0.1	0.7		
	Hours of Sick Leave	3.9	1.7	2.5	32.9	3.4	4.6		
	Cost of Sick Beave	1,360.1	549,1	927.3	1,081.3	1,261.3	1,632.2		
	lours of Celetime	1.8	0.4	1.3	2.0	2.5	3.8		4 (*)
-15 (Cost of Overlime	1,321.0	190.7	1,145.4	1,986.5	2,626.5	4,100.9		
	Assemmental and Chineses								
	formance Group: Benchmarking and Clinical Pathways		σ.ο	0.0	0.0	9.0	46.2		
	Benchmarking - In selected clinical areas - external	0.07		22	15.9	33.5	90.0		5 (t)
77.1 C		15.0	0.0	-			30.0	The second	
	Ilinical Pathways - Extent of development and use	A VA- VA							
	formance Group: Continuity of Care		will.	2.0	2.0	20	20		
8.1 F	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for elective surg		0.0	3.0	3.0	3.0	3.0		
98.1 F	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for elective surg actitating continuity of care - Provision of disclarage surgements to GPs	0.0	0.0	0.0	1.0	3.0	3.0		
8.1 F 8.2 F 8.3 F	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for elective surg actitating continuity of care - Provision of discharge summanies to GPs actitating continuity of care - Shared ante and post natal care		0.0	0.0	1.0	3.0 3.0	3.0 3.0	,	
8.1 F 8.2 F 8.3 F 8.4 F	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for elective surg actitating continuity of care - Provision of discharge summents to GPs actitating continuity of care - Shared ante and post natal care actitating continuity of care - Cardiac rehabilitation	0.0 3.0	0.0 0.0 0.0	0.0 0.0 1.0	1.0 3.0 2.0	3.0 3.0 2.0	3.0 3.0 3.0		
8.1 F 8.2 F 8.3 F 8.4 F	formance Group: Continuity of Care additating continuity of care - Use of pre admission of the foresective surg additating continuity of care - Provision of disettange summeries to GPs additating continuity of care - Shared ante and post natal care additating continuity of care - Cardiac rehabilitation additating continuity of care - Provision of electronic discharge summaries	0.0 3.0	0.0	0.0	1.0	3.0 3.0	3.0 3.0		
8.1 F 8.2 F 8.3 F 8.4 F).5 F rall Perf	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for elective surg actitating continuity of care - Provision of discharge summeries to GPs actitating continuity of care - Shared ante and post natal care actitating continuity of care - Cardiac rehabilitation actitating continuity of care - Provision of electronic discharge summaries formance Group: Quality and Use of Information	0.0 3.0 to GPs 0.0	0.0 0.0 0.0	0.0 0.0 1.0 0.0	1.0 3.0 2.0 0.0	3.0 3.0 2.0 0.0	3.0 3.0 3.0		
8.1 F 8.2 F 8.3 F 8.4 F 1.5 F 1.5 F 1.1 Q	formance Group: Continuity of Care actilitating continuity of care - Use of pre admission clinics for efactive surg actilitating continuity of care - Provision of discharge surprisense to GPs actilitating continuity of care - Shared ante and post natal care actilitating continuity of care - Cardiac rehabilitation actilitating continuity of care - Provision of electronic discharge summaries formance Group: Quality and Use of Information quality of information - Accuracy	0.0 3.0	0.0 0.0 0.0 0.0	0.0 0.0 1.0 0.0	1.0 3.0 2.0 0.0	3.0 3.0 2.0 0.0	3.0 3.0 0.0		
8.1 F 8.2 F 8.3 F 8.4 F 1.5 F 1.5 F 1.1 Q	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for elective surg actitating continuity of care - Provision of discharge summeries to GPs actitating continuity of care - Shared ante and post natal care actitating continuity of care - Cardiac rehabilitation actitating continuity of care - Provision of electronic discharge summaries formance Group: Quality and Use of Information	0.0 3.0 to GPs 0.0	0.0 0.0 0.0	0.0 0.0 1.0 0.0 92.0	1.0 3.0 2.0 0.0	3.0 3.0 2.0 0.0	3.0 3.0 3.0 0.0 97.6 9.0		
8.1 F 8.2 F 8.3 F 8.4 F 7.5 F 7.6 Perf 4.1 Q 4.2a Q	formance Group: Continuity of Care actilitating continuity of care - Use of pre admission clinics for efactive surg actilitating continuity of care - Provision of discharge surprisense to GPs actilitating continuity of care - Shared ante and post natal care actilitating continuity of care - Cardiac rehabilitation actilitating continuity of care - Provision of electronic discharge summaries formance Group: Quality and Use of Information quality of information - Accuracy	0.0 3.0 to GPs 0.0	0.0 0.0 0.0 0.0	0.0 0.0 1.0 0.0	1.0 3.0 2.0 0.0	3.0 3.0 2.0 0.0	3.0 3.0 0.0		
8.1 F 8.2 F 8.3 F 8.4 F 1.5 F 1.5 F 1.1 Q 1.1 Q 1.2a Q 1.2a Q	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for elective surg actitating continuity of care - Provision of discharge summers to GPs actitating continuity of care - Shared ante and post natal care actitating continuity of care - Cardiac rehabilitation actitating continuity of care - Provision of electronic discharge summaries formance Group: Quality and Use of Information tuality of Information - Accuracy tuality of Information - Timeliness - Number of months on time	0.0 3.0 to GPs 0.0 91.7 3.0	0.0 0.0 0.0 0.0 82.2	0.0 0.0 1.0 0.0 92.0	1.0 3.0 2.0 0.0	3.0 3.0 2.0 0.0 95.2 8.0	3.0 3.0 3.0 0.0 97.6 9.0		
8.1 F 8.2 F 8.3 F 8.4 F 1.5 F 1.5 F 1.1 Q 1.2a Q 1.2a Q 1.2b Q 1.5.1 U	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for elective surg actitating continuity of care - Provision of discharge summanian to GPs actitating continuity of care - Shared ante and post natal care actitating continuity of care - Cardiac rehabilitation actitating continuity of care - Provision of electronic discharge summanies formance Group: Quality and Use of Information quality of Information - Accuracy auality of Information - Timeliness - Number of months on time quality of Information - Timeliness - Number of days late per month	0.0 3.0 to GPs 0.0 91.7 3.0	0.0 0.0 0.0 0.0 82.2 1.0 0.0	0.0 0.0 1.0 0.0 92.0 4.8 2.5	1.0 3.0 2.0 0.0 93.5 8.5	3.0 3.0 2.0 0.0 95.2 8.0 7.5	3.0 3.0 3.0 0.0 97.6 9.0		
8.1 F 8.2 F 8.3 F 8.4 F 1.5 F 7 F 1.1 Q 4.1 Q 4.2a Q 4.2b Q 5.1 U	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for elective surg actitating continuity of care - Provision of discharge summanian to GPs actitating continuity of care - Shared ante and post natal care actitating continuity of care - Cardiac rehabilitation actitating continuity of care - Provision of electronic discharge summanias formance Group: Quality and Use of Information quality of Information - Accuracy quality of Information - Timeliness - Number of months on time quality of Information - Timeliness - Number of days late per month se of Information - Availability of electronic information	0.0 3.0 to GPs 0.0 91.7 3.0	0.0 0.0 0.0 0.0 82.2 1.0 0.0	0.0 0.0 1.0 0.0 92.0 4.8 2.5 16.7	1.0 3.0 2.0 0.0 93.5 8.6 4.9 20.8	3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0	3.0 3.0 3.0 0.0 97.6 9.0 39.8 33.3		
8.1 F 8.2 F 8.3 F 8.4 F 1).5 F 10 Perf 4.1 Q 4.2a Q 4.2b Q 5.1 U	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for efective surg actitating continuity of care - Provision of discharge summanies to GPs actitating continuity of care - Shared ante and post natal care actitating continuity of care - Cardiac rehabilitation actitating continuity of care - Provision of electronic discharge summaries formance Group: Quality and Use of Information audity of Information - Accuracy quality of Information - Timeliness - Number of months on time quality of Information - Timeliness - Number of days tate per month se of Information - Availability of electronic information se of Information - Collection and use of clinical information	0.0 3.0 to GPs 0.0 91.7 3.0	0.0 0.0 0.0 0.0 82.2 1.0 0.0	0.0 0.0 1.0 0.0 92.0 4.8 2.5 16.7	1.0 3.0 2.0 0.0 93.5 8.6 4.9 20.8	3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0	3.0 3.0 3.0 0.0 97.6 9.0 39.8 33.3		
8.1 F 8.2 F 8.3 F 8.4 F 1.5 F 1.5 F 1.1 Q 1.2a Q 1.2a Q 1.2b Q 1.2b Q 1.2b Q	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for efective surg actitating continuity of care - Provision of discharge summanies to GPs actitating continuity of care - Shared ante and post natal care actitating continuity of care - Cardiac rehabilitation actitating continuity of care - Provision of electronic discharge summaries formance Group: Quality and Use of Information actity of Information - Accuracy quality of Information - Timeliness - Number of months on time quality of Information - Timeliness - Number of days tate per month ase of Information - Availability of electronic information ase of Information - Coffection and use of clinical information formance Group: Not Summarised	0.0 3.0 to GPs 0.0 91.7 3.0 42 25.0	0.0 0.0 0.0 0.0 0.0 82.2 130 0.0 10.4	92.0 92.0 4.8 2.5 16.7 11.9	1.0 3.0 2.0 0.0 93.5 8.6 4.9 26.8 20.7	3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8	3.0 3.0 0.0 97.6 9.0 39.8 33.3 44.0		
8.1 F 8.2 F 8.3 F 8.4 F 1.5 F 1.1 Q 1.2a Q 1.2b Q 1.2b Q 1.2b Q 1.2b Q 1.2c Q 1.2c Q 1.2c Q 1.2c Q 1.2c Q 1.2c Q	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for elective surg actitating continuity of care - Provision of discharge summanies to GPs actitating continuity of care - Shared ante and gost natal care actitating continuity of care - Cardiac rehabilitation actitating continuity of care - Provision of electronic discharge summaries formance Group: Quality and Use of Information tuality of Information - Accuracy tuality of Information - Timeliness - Number of months on time tuality of Information - Timeliness - Number of days late per month se of Information - Availability of electronic information se of Information - Collection and use of clinical information ormance Group: Not Summarised coreditation	0.0 3.0 to GPs 0.0 91.7 3.0 4.2 25.0 12.3	0.0 0.0 0.0 0.0 0.0 82.2 130 0.0 104 9:0	92.0 92.0 4.8 2.5 16.7 11.9	1.0 3.0 2.0 0.0 93.5 8.6 4.9 26.8 20.7	3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8	3.0 3.0 0.0 97.6 9.0 39.8 33.3 44.0		
8.1 F 8.2 F 8.3 F 8.4 F 8.4 F 1.5 F all Perf 4.1 Q 1.2a Q 1.2b Q	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for efective surg actitating continuity of care - Provision of discharge summanies to GPs actitating continuity of care - Shared ante and post natal care actitating continuity of care - Cardiac rehabilitation actitating continuity of care - Provision of electronic discharge summaries formance Group: Quality and Use of Information quality of information - Accuracy quality of information - Timeliness - Number of months on time quality of information - Timeliness - Number of days tate per month se of Information - Availability of electronic information see of Information - Collection and use of clinical information formance Group: Not Summarised coreditation redentialling	0.0 3.0 to GPs 0.0 91.7 3.0 4.2 25.0 1.23	0.0 0.0 0.0 0.0 0.0 82.2 130 0.0 10.4 9.0	92.0 92.0 4.8 2.5 16.7 11.9	1.0 3.0 2.0 0.0 93.5 8.6 4.9 26.8 20.7	3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8	3.0 3.0 3.0 0.0 97.6 9.0 39.8 33.3 44.0		
8.1 F 8.2 F 8.3 F 8.4 F 8.4 F 1.5 F 1.1 Q 1.2a Q 1.2b Q 1.c Q 1	formance Group: Continuity of Care actilitating continuity of care - Use of pre admission clinics for elective surg actilitating continuity of care - Provision of discharge summaries to GPs actilitating continuity of care - Shared ante and post natal care actilitating continuity of care - Cardiac rehabilitation actilitating continuity of care - Provision of electronic discharge summaries formance Group: Quality and Use of Information quality of Information - Accuracy quality of Information - Timeliness - Number of months on time quality of Information - Timeliness - Number of days late per month se of Information - Availability of electronic information se of Information - Collection and use of clinical information formance Group: Not Summarised correditation redentialling forkforce Management - Retention of Nursing Staff	0.0 3.0 to GPs 0.0 91.7 3.0 4.2 25.0 12.3	0.0 0.0 0.0 0.0 0.0 62.2 130 0.0 10.4 0.0 1.0 46.2	0.0 0.0 1.0 0.0 92.0 4.8 2.5 16.7 11.9	1.0 3.0 2.0 0.0 93.5 8.5 20.7 1.0 1.0 76.9	3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8 1.0 1.0 85.0	3.0 3.0 0.0 97.6 9.0 39.8 33.3 44.0 1.0 96.7		
8.1 F 8.2 F 8.3 F 8.4 F 1.5 F 1.1 Q 1.2a Q 1.2a Q 1.2b Q 1.2 U 1.2a Q 1.2b Q 1.2 U 1.2 U 1.0 U 1	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for elective surg actitating continuity of care - Provision of discharge summanian to GPs actitating continuity of care - Shared ante and post natal care actitating continuity of care - Cardiac rehabilitation actitating continuity of care - Provision of electronic discharge summanies formance Group: Quality and Use of Information quality of Information - Accuracy quality of Information - Timeliness - Number of months on time quality of Information - Timeliness - Number of days late per month se of Information - Avaitability of electronic information se of Information - Collection and use of clinical information ormance Group: Not Summarised coreditation redentialling forkforce Management - Retention of Nursing Staff forkforce Management - Retention of Allied Health Staff	0.0 3.0 91.7 3.0 4.2 25.0 12.3 1.0 1.0 82.3 71.4	0.0 0.0 0.0 0.0 0.0 82.2 130 0.0 10.4 0.0 1.0 46.2 33.3	0.0 0.0 1.0 0.0 2.5 16.7 11.9 0.0 1.0 67.9 58.4	1.0 3.0 2.0 0.0 93.5 8.6 4.9 20.8 20.7 1.0 76.9 71.4	3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8 1.0 1.0 85.0	3.0 3.0 3.0 0.0 97.6 9.0 39.8 33.3 44.0 1.0 96.7		
8.1 F 8.2 F 8.3 F 8.4 F 1.5 F 1.1 Q 1.2a Q 1.2b Q 1	formance Group: Continuity of Care actilitating continuity of care - Use of pre admission clinics for elective surg actilitating continuity of care - Provision of discharge summanies to GPs actilitating continuity of care - Shared ante and post natal care actilitating continuity of care - Cardiac rehabilitation actilitating continuity of care - Provision of electronic discharge summaries formance Group: Quality and Use of Information audity of information - Accuracy audity of information - Timeliness - Number of months on time audity of information - Timeliness - Number of days late per month se of Information - Availability of electronic information se of Information - Collection and use of clinical information formance Group: Not Summarised correditation redentialing forkforce Management - Retention of Nursing Staff forkforce Management - Retention of Allied Health Staff forkforce Management - Median Age Nursing Staff forkforce Management - Median Age Nursing Staff	0.0 3.0 91.7 3.0 4.2 25.0 12.3 1.0 1.0 82.3 71.4 38.5	0.0 0.0 0.0 0.0 0.0 62.2 130 9.0 10.4 0.0 1.0 46.2 33.3 31.5	0.0 0.0 1.0 0.0 4.8 2.5 16.7 11.9 0.0 1.0 67.9 58.4 36.9	1.0 3.0 2.0 0.0 93.5 8.5 4.9 20.8 20.7 1.0 76.9 71.4 42.3	3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8 1.0 1.0 85.0 100.0	3.0 3.0 0.0 97.6 9.0 39.8 33.3 44.0 1.0 96.7 100.0		
8.1 F 8.2 F 8.3 F 8.4 F 1.5 F 1.5 F 1.1 Q 1.2a Q 1.a Q	formance Group: Continuity of Care actilitating continuity of care - Use of pre admission clinics for elective surg actilitating continuity of care - Provision of discharge summanies to GPs actilitating continuity of care - Shared ante and gost natal care actilitating continuity of care - Cardiac rehabilitation actilitating continuity of care - Provision of electronic discharge summaries formance Group: Quality and Use of Information quality of Information - Accuracy quality of Information - Timeliness - Number of months on time quality of Information - Timeliness - Number of days late per month use of Information - Availability of electronic information see of Information - Collection and use of clinical information formance Group: Not Summarised correctitation redentialling forkforce Management - Retention of Nursing Staff forkforce Management - Retention of Allied Health Staff forkforce Management - Retention of Allied Health Staff forkforce Management - In selected clinical areas enchmarking - In selected clinical areas - internal	0.0 3.0 91.7 3.0 42 25.0 123 1.0 1.0 82.3 71.4 38.5 0.0	0.0 0.0 0.0 0.0 0.0 82.2 130 9.0 10.4 9.0 1.0 46.2 33.3 31.5	0.0 0.0 1.0 0.0 4.8 2.5 16.7 11.9 0.0 1.0 67.9 58.4 36.9 0.0	1.0 3.0 2.0 0.0 93.5 8.6 4.9 20.8 20.7 1.0 76.9 71.4 42.3 0.0	3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8 1.0 1.0 85.0 100.0 43.6 6.2	3.0 3.0 0.0 97.6 9.0 39.8 33.3 44.0 1.0 96.7 100.0 51.0 60.0		
8.1 F 8.2 F 8.3 F 8.4 F 1.5 F 7	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for efective surg actitating continuity of care - Provision of discharge summents to GPs actitating continuity of care - Shared ante and post natal care actitating continuity of care - Cardiac rehabilitation actitating continuity of care - Cardiac rehabilitation actitating continuity of care - Provision of electronic discharge summaries formance Group: Quality and Use of Information quality of Information - Accuracy quality of Information - Timeliness - Number of months on time quality of Information - Timeliness - Number of days tate per month ase of Information - Availability of electronic information ase of Information - Coffection and use of clinical information formance Group: Not Summarised coreditation redentialling forkforce Management - Retention of Nursing Staff forkforce Management - Retention of Allied Health Staff forkforce Management - Retention of Allied Health Staff forkforce Management - Median Age Nursing Staff anchmarking - In selected clinical areas - internal inical Pathways - Extent of development and use as per Ontario	0.0 3.0 91.7 3.0 4.2 25.0 12.3 1.0 1.0 82.3 71.4 38.5 0.0 0.0	0.0 0.0 0.0 0.0 0.0 130 0.0 1.0 46.2 33.3 31.5 0.0 0.0	0.0 0.0 1.0 0.0 4.8 2.5 16.7 11.9 0.0 67.9 58.4 36.9 0.0 0.0	1.0 3.0 2.0 0.0 93.5 8.6 4.9 26.8 20.7 1.0 76.9 71.4 42.3 0.0 0.0	3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8 1.0 1.0 85.0 100.0 43.6 6.2 0.0 37.3	3.0 3.0 0.0 97.6 9.0 39.8 33.3 44.0 1.0 96.7 100.0 51.0 60.0 75.0		
8.1 F 88.2 F 88.3 F 88.4 F 88.	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for efective surg actitating continuity of care - Provision of discharge summents to GPs actitating continuity of care - Shared ante and post natal care actitating continuity of care - Cardiac rehabilitation actitating continuity of care - Provision of electronic discharge summaries formance Group: Quality and Use of Information quality of information - Accuracy quality of information - Timeliness - Number of months on time quality of information - Timeliness - Number of days tate per month use of Information - Availability of electronic information see of Information - Collection and use of clinical information ornance Group: Not Summarised correditation redentialling forkforce Management - Retention of Nursing Staff forkforce Management - Retention of Allied Health Staff forkforce Management - Median Age Nursing Staff enchmarking - In selected clinical areas enchmarking - In selected clinical areas enchmarking - In selected clinical areas - internal inical Pathways - Extent of development and use as per Ontario inical Pathways - Surgical (Orthopaedic) - extent of development and use	0.0 3.0 10 GPs 0.0 91.7 3.0 4/2 25.0 123 1.0 1.0 82.3 71.4 38.5 0.0 0.0 18.2 0.0	0.0 0.0 0.0 0.0 0.0 130 0.0 10.4 9.0 1.0 45.2 33.3 31.5 0.0 0.0	92.0 92.0 93.8 2.5 16.7 11.9 0.0 67.9 58.4 36.9 0.0 0.0 2.5 0.0	1.0 3.0 2.0 0.0 93.5 8.6 4.9 20.7 1.0 1.0 76.9 71.4 42.3 0.0 0.0 17.4	3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8 1.0 1.0 43.6 6.2 0.0 37.3 3.6	3.0 3.0 3.0 0.0 97.6 9.0 39.8 33.3 44.0 1.0 96.7 100.0 51.0 60.0 75.0		
08.1 F 08.2 F 08.3 F 08.4 F 08.4 F 08.4 F 08.4 F 08.4 F 09.5 F 09.6 F 09	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for efective surg actitating continuity of care - Provision of discharge summends to GPs actitating continuity of care - Shared ante and gost natal care actitating continuity of care - Cardiac rehabilitation actitating continuity of care - Provision of electronic discharge summaries formance Group: Quality and Use of Information tuality of Information - Accuracy tuality of Information - Timeliness - Number of months on time tuality of Information - Timeliness - Number of days late per month se of Information - Availability of electronic information se of Information - Collection and use of clinical information ornance Group: Not Summarised correditation redentiality forkforce Management - Retention of Nursing Staff forkforce Management - Retention of Allied Health Staff forkforce Management - Median Age Nursing Staff enchmarking - In selected clinical areas - internal inical Pathways - Extent of development and use as per Ontario inical Pathways - Medical - extent of development and use	0.0 3.0 3.0 91.7 3.0 4.2 25.0 12.3 1.0 1.0 82.3 71.4 38.5 0.0 0.0 18.2 0.0 0.0	0.0 0.0 0.0 0.0 0.0 82.2 130 0.0 10.4 9.0 1.0 46.2 33.3 31.5 0.0 0.0 0.0	92.0 92.0 93.0 94.8 2.5 16.7 11.9 0.0 1.0 67.9 58.4 36.9 0.0 0.0 2.5 0.0	1.0 3.0 2.0 0.0 93.5 8.6 4.9 26.8 20.7 1.0 76.9 71.4 42.3 0.0 0.0 17.4 0.0	3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8 1.0 1.0 43.6 6.2 0.0 37.3 3.6	3.0 3.0 3.0 97.6 90.0 39.8 33.3 44.0 1.0 96.7 100.0 51.0 60.0 75.0 90.0		
8.1 F 8.2 F 8.3 F 8.4 F 8.4 F 7 F 7 F 7 F 8.1 Perf 4.1 Q 4.2a Q 4.2b Q 4.2b Q 4.2b Q 4.2b Q 4.2b Q 4.2b Q 4.3 C 7 C 8 C 8 C 8 C 8 C 8 C 8 C 8 C 8	formance Group: Continuity of Care actitating continuity of care - Use of pre admission clinics for efective surg actitating continuity of care - Provision of discharge summents to GPs actitating continuity of care - Shared ante and post natal care actitating continuity of care - Cardiac rehabilitation actitating continuity of care - Provision of electronic discharge summaries formance Group: Quality and Use of Information quality of information - Accuracy quality of information - Timeliness - Number of months on time quality of information - Timeliness - Number of days tate per month use of Information - Availability of electronic information see of Information - Collection and use of clinical information ornance Group: Not Summarised correditation redentialling forkforce Management - Retention of Nursing Staff forkforce Management - Retention of Allied Health Staff forkforce Management - Median Age Nursing Staff enchmarking - In selected clinical areas enchmarking - In selected clinical areas enchmarking - In selected clinical areas - internal inical Pathways - Extent of development and use as per Ontario inical Pathways - Surgical (Orthopaedic) - extent of development and use	0.0 3.0 10 GPs 0.0 91.7 3.0 4/2 25.0 123 1.0 1.0 82.3 71.4 38.5 0.0 0.0 18.2 0.0	0.0 0.0 0.0 0.0 0.0 130 0.0 10.4 9.0 1.0 45.2 33.3 31.5 0.0 0.0	92.0 92.0 93.8 2.5 16.7 11.9 0.0 67.9 58.4 36.9 0.0 0.0 2.5 0.0	1.0 3.0 2.0 0.0 93.5 8.6 4.9 20.7 1.0 1.0 76.9 71.4 42.3 0.0 0.0 17.4	3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8 1.0 1.0 43.6 6.2 0.0 37.3 3.6	3.0 3.0 3.0 0.0 97.6 9.0 39.8 33.3 44.0 1.0 96.7 100.0 51.0 60.0 75.0		



Hospital Report

St George Hospital

Southern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

St George Hospital

Southern Zone

Peer Group: Small

Clinical Utilisation and Outcomes	Patient Satisfaction
No indicators to report	Maternity ☆☆ Medical ☆☆
	Surgical ☆☆
Overall	Overall A: A:
Efficiency	System Integration and Change
Activity	Benchmarking and Clinical Pathways ஷ்ஷ்ஷ்
Cost of Service	Continuity of Care
Staffing ☆	Quality and Use of Information 🔻 🌣 🌣 🕏
Overall ##	Overall

-	Performance Compared to the Average
\$	Lower: Aggregated Hospital performance is more than one standard deviation below the peer mean.
ងង	Average: Aggregated Hospital performance is within one standard deviation of the peer mean.
្នង់ង់ង	Higher: Aggregated Hospital performance is more than one standard deviation above the peer mean.

Overall performance results are based on selected indicators within this report. Please refer to the indicators marked "+" within each quadrant report to identify those indicators used to calculate the overall performance of the hospital.

Clinical Utilisation and Outcomes

St George Hospital

Small

outhern Zone erformance Indicator

Risk Adjusted Hospital Score:

Peer Group Mean: Significance: Reference: (Rate per 100 separations)

No indicators to report

Patient Satisfaction

St George Hospital

Small

Southern Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference:
20 (4) 1 (4) (3) (4) (4) (4) (4) (4) (4)				
Access and Admission Index	73.9	72.8		PS01
Complaints Management Index	66.1	69.2	-	P\$02
Discharge and Follow-up Index	67.9	66:2		PS03
General Patient Information Index	69.1	73.2		PS04
Overall Care Index	71.0	70.7		PS05
Physical Environment Index	72.2	71/5		PS06
Treatment & Related Information Index	72.5	69.0		PS07
Secretary that the second of t		55.5		
Access and Admission Index	71.7	72.5	18 8 8 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	PS01
Complaints Management Index	59.4	69.9		PS02
Discharge and Follow-up/fridex	> 70.0	68.8		PS03
General Patient Information Index	58.8	71.2	:	PS04
+ Overall Care Index	68.5	71.8		PS05
Physical Environment Index	83,5	76.4	Alle	PS06
Treatment & Related Information Index	60.0	70.2		PS07
Savetes they reduced the control of				
Access and Admission Index	75.2	73.0		PS01
Complaints Management Index	65.8	68.6		PS02
Discharge and Follow-up Index	68.4	66.0		PS03
General Patient Information Index	69.8	≫72.8		PS04
+ Overall Care Index	#0. 7	70.5	3	PS05
Physical Environment Index	68.5	71:1	~ 2	PS06
Treatment & Related Intermettion Index	73.4	68.5		PS07
			S S A ROOM	
Access and Admission Index	69.8	71.6	25%	PS01
Complaints Management Index	75.0	73.7		PS02
Discharge and Follow-up Index	62.5	65.7		P\$03
General Patient Information Index	78.2	78.0		PS04
+ Overall Care Index	75.3	71.7		PS05
Physical Environment Index	78.8	69.8		PS06
Treatment & Related Information Index	83 ,3	72.1		PS07
Statistic	al Significance	8		
* Between 90% and 99.9% certain that the result	•		t average. There	is some
evidence to suggest that these hospitals are pe	rforming differently	y compared to the me	an of the facilities	in the
cohort, although there is a reasonable possibilit	y that the result is	due to chance.		J
,		-088/168		1
,				1

99.9% certain that the result for the facility is different in comparison to the cohort average. There is little doubt that the performance indicator for the facility is significantly different from the mean for all hospitals in the peer group.

CAB.0007.0002.00614

**

Efficiency

St George Hospital

Small

Southern Zone	Data Type:	Hospital Score:	Peer Group	Potomera
	Cata Type.	iospital Soule:	Median:	Reference:
11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			arvaar.	
Occupancy Rate (Bed Day Efficiency)	Percentage	42.3	51.1	EFF-17
Length of Stay	Days	3.53	3.68	EFF-19
Total Continue to the second second second			لواية والتواعدة إيان	
Total Cost / Weighted Separation	Dollars	1,878	1,868	EFF-25
Catering - total cost	Dollars	54.4	44.5	EFF-36a
Energy Consumption per square metre	Dollars	26.2	25.3	EFF-45.4
以《美国基本的证明》(1995年) - 1995年) - 1995年)				
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	2.68	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	0.80	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	2.96	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	4,61	3.28	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	1.70	1.67	EFF-06.6
Hours of Sick Leave by Staff Category - Trade And Artisans	Percentage	0.88	2.85	EFF-06.8
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars	893	786	EFF-08.2
Cost of Sick Leave by Staff Category Medical	Dollars	749	702	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars	1,115	4.208	EFF-08.4
ost of Sick Leave by Staff Category - Operational	Dollars	1,335	948	EPF-08.5
bst of Sick Leave by Staff Category - Professional	Dollars 🦸	762	728	EFF-08.6
Cost of Sick Leave by Staff Category - Trade And Artisans	Dollars	290	924	EFF-08.8
Cost of Work Cover	Dollar s	0.74	0.74	EFF-11
Hours of Overtime by Staff Category - Managerial And Clerical	Percephage	0	0.05	EFF-14.2
Hours of Overtime by Staff Category - Medical	Percentage	20.1	•	EFF-14.3
Hours of Overtime by Staff Category - Narsing	Percentage	1.39	0.82	EFF-14.4
Hours of Overtime by Staff Category - Operational	Percentage	0.69	,×: ,	EFF-14.5
Hours of Overtime by Staff Category - Professional	Percentage	6.06	.*	EFF-14.6
Hours of Overtime by Staff Category - Trade And Artisans	Percentage	4.85	and the second second	EFF-14.8
Cost of Overtime by Staff Cetegory Managerial And Clerical	Dollars	-0.05		EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	36,411	~~	EFF-16.3
Cost of Overtime by Staff Category - Nursing	Dollars	866	dista	EFF-16.4
Cost of Overtime by Staff Category - Operational	Dollars	302	76 99978 <i>9</i> 97	EFF-16.5
Cost of Overtime by Staff Category - Professional	Deltars	4.431	STORY STORES	EFF-16.6
Cost of Overtime by Staff Category - Trade And Artisans	Dollars	2,488		EFF-16.8
i n uPateungodoóp – storsigneretek kirkeré				
Full-Time Equivalent (FTE) Staff	Numeric	50.3	48.7	FF-01
FTE Staff by Category - Managerial And Clerical	Numeric	6.06		FF-02.2
FTE Staff by Category - Medical	Numeric	0.97		FF-02.3
E Staff by Category - Nursing	Numeric	22.6		FF-02.4
TE Staff by Category - Operational	Numeric	15.6	•	FF-02.5
FTE Staff by Category - Professional	Numeric	4.11	759	FF-02.6
FTE Staff by Category - Trade And Artisans	Numeric *	0.88	. <i>1</i> 66	FF-02.8
Hours of Sick Leave	Percentage	3. 25		FF-05
Cost of Sick Leave	Dollars	795999#	393999	
Hours of Overtime	Percentage	1,106 1.98		FF-07
Cost of Overtime	Dollars	1,593		FF-13
	Congra	1,000	1,986 E	FF-15
	HANNY PROPERTY.			



System Integration and Change

St George Hospital		-		Smal
Southern Zone	Type of Score	: Hospital Score:	Peer Group	Reference
The first comment of the Real Property and the Real Pages.	<u> </u>			
Benchmarking	ODER Na kaja ja ja ja ja kaja ja ja ja ja			
selected clinical areas - external	Percentage	46.2	. 0	eicoe a
Clinical Pathways	1 Crocinage	40.2	. •	SIC06.3
Extent of development and use in selected clinical areas	Percentage	90	15.8	SIC07.1
Dept. Pathagen Grow page of the same to the				
Facilitating continuity of care				
lse of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
rovision of discharge summaries to GPs	Max score 5	3/3	1	SIC08.2
hared ante and post natal care	Max.score 5	3/3	3	SIC08.3
ardiac rehabilitation	Max score 3	N/A	N/A	SIC08.4
rovision of electronic discharge summaries to GPs	Max score 3	0/3	Q.	SIC08.5
r diğil fiyili ilkinde karılı karılı karılı karılığı kiril dendi fiğirmetiyadi.			S IN TH	
Quality of information				
ceuracy	Percentage	95.7	93.5	SIC04.1
neliness - Number of months on time	Months	4	6.5	SIC04.2a
neliness - Number of days late per month	Days	4.8	4.9	SIC04.2b
Use of Information				
railability of electronic information	Percentage	33.3	20.8	SIC05.1
ollection and use of clinical information	Percentage	30.8	20.7	SIC05.2
The program of the control of the grant of the control of the cont				
Accieditation				
creditation	Yes/No	Yes	13/24	SIC01
Credentialling				
edentialling	Yes/No	Yes	24/24	SIC02
Workforce Management ention of Nursing Staff				i
ention of Allied Health Staff	Percentage	63.3	•	SIC03.1
dian Age Nursing Staff	Percentage	33.3	•	SIC03,2
Benchmarking	Years	36	42.3	SIC03.3
elected clinical areas	Dorontono	42.0	•	
elected clinical areas - internal	Percentage Percentage	42.9 0		SIC06.1
Clinical Pathways	renentage	U	U .	SIC06.2
ent of development and use as per Ontario	Percentage	90	17.4	SIC07.2
rical (Orthopaedic) - extent of development and use	Percentage			SIC07.2 SIC07.3a
lical - extent of development and use	Percentage	100		SIC07.3a SIC07.3b
G - extent of development and use	Percentage			
Telehealth	rercentage	75	14.3	SIC07.3c
ent of telehealth usage	Percentage	0	10 5	elecio.
or recognitional media	recentage	0	1.9 5	SIC09

CAB 0007.0002.00616

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

⁺ Indicators listed within this overall performance group have been used to determine overall performance.

Hospital Report

- Attachment 1.....Statistics Quartiles per Indicator
- Attachment 2.....State Report

Attachment 1

				· .			
	Hospital	1	•	eer Group			en en en en
Indicator Number and Description:	Score	Min	25th	Median	. 75th	Max	े जिल्हा
St George Hospital					-		Small
Southern Zone	•						ž.
大学校的自己,一个 对新疆的基础的 是一个,一个一个一个。				N 1 1			
Overall Performance Group: Maternity	-	: :					
>S05 Overall Care Index Maternity	68.5	40.8	69.1	71.2	79.	1 84.3	
Overall Performance Group: Medical							
S05 Overall Care Index Medical	70.7	64 T	66.3	70.7	72.	5 80.2	2003
Overall Performance Group: Surgical							
S05 Overall Care Index Surgical	75.3	60.2	69.0	73.4	74.1	81.1	-4-
Overall Performance Group: Not Summarised		. 7					
'S01 Access and Admission Index All types combined.	73.9	₹ 65.5	69.0	74.2	77.3		
'S01 Access and Admission Index Maternity	71.7	43.9	68,7	71.8	80.0	i	7.1.8
'S01 Access and Admission Index Medical	75.2	65.8	69.1	74.4	78.0		
S01 Access and Admission Index Surgical	69.8	59.3	69,8	72.3	74.5		
S02 Complaints Management Index Surgical	75.0	60.1	68.8	75.0	78.9	<i>∰# -</i> 44 - ∫	
'S02 Complaints Management Ridge: All types combined	66.1,	59.5	66.1	67.7	73.4	·黎緻---	
92 Complaints Management Index Medical	65.8	59.5	65.5	66.8	73.7		1 1 2 3 1
202 Complaints Management Index Maternity	59.4	594	68.7	73.4	<i>777.</i> 6	1000	
Discharge and Follow-up Index Maternity	700	417	87.7	70,4	75.7		
S03 Discharge and Follow-up Index Medical	48.4	60.0 44.2	69.2 67.4	65.8 68.8	69.8 72.0		
S03 Discharge and Follow-up Index Surgical	62.5 6 7.9	59.1	64.1	67,9	68.8	80.8	
S03 Discharge and Follow-up Index All types combined: S04 General Patient Information Index Medical	69.8	62.8	67.8	72.5	76.3	82.7	
S04 General Patient Information Index Medical S04 General Patient Information Index All Types combined:	69.1	63.9	69.2	¥2.9	77.2	84.2	$a \wedge b$
S04 General Patient indomination Index Militarity	58.8	58.8	68.1	75.0	83.5	91.7	
S04 General Patient Information Index Surgices	78.2	68.8	74.0	77.6	80.2	87.5	74.4
S05 Overall Care Index All types combined	71.0	62.9	67,9	71.1	73.0	80.2	
S06 Physical Enthronment Index Surgical	78.8	57.3	68.4	71.9	75.9	83.8	
S06 Physical Environment Index Medical	68.5	65,0	68.2	69.9	72.7	81.2	
S06 Physical Environment Index Maternity	83.5	41.4	73.5	77.5	82.4	88.8	
S06 Physical Environment Index All types combined	72.2	61.9	68.9	70.6	73.7	81.5	
507 Treatment & Related Information Index Surgical	63.3	61.3	69.2	73.6	75.7	83.3	
507 Treatment & Related Information Index Medical	73.4	89.8	64.3	67.0	72.6	79.5	
O7 Treatment & Related Information Index Materially	60.0	46.2	66.9	70.1	80.0	90.3	***
Treatment & Related Information Index All types combined	72.5	60,1	65.8	69.3	72.4	79.5	
With the second							
vall Performance Group: Activity							
7 Occupancy Rate (Bed Day Efficiency)	42.3	8.8	41.8	51.1	63.7	108.7	
F-19 Length of Stay	3.5	1.2	3.0	3.7	4.4	6,8	
verall Performance Group: Cost of Service		4411					
F-25 Total Cost / Weighted Separation 1	1,878.1	97.4 1	500.0	1,868,0 2	2,084.4	2,691.1	
F-36a Catering - total cost	64.4	21.0	33.6	44.5	55.8	107.6	
F-45.4 Energy Consumption per square metre	26,2	11.7	17.5	25.3	31.3	81.2	5.75
erall Performance Group: Staffing		s			- •		
F-06.2 Hours of Sick Leave by Staff Category - Managerial And Clerical	2.7	0.0	1.6	2.6	3.0	4.4	
F-06.3 Hours of Sick Leave by Staff Category - Medical	0.8	0.0	0.0	0.8	2.2	4.6	
F-06.4 Hours of Sick Leave by Staff Category - Nursing	3.0	1.3	2.6	3.0	3.4	4.5	
F-06.5 Hours of Sick Leave by Staff Calegory - Operational	4.6	1.9	2.6	3,3	3,9	6.7	
F-06.6 Hours of Sick Leave by Staff Category - Professional	1.7	0.0	1.0	1.7	1.9	2.4	
-06.8 Hours of Sick Leave by Staff Category - Trade And Artisans	0.9	0.9	1.2	2.8	5.6	8.0	(A)
-08.2 Cost of Sick Leave by Staff Category - Managerial And Clerical	892.6	0.0	499.5	785.8 1	063.6	1,442.1	
-08.3 Cost of Sick Leave by Staff Category - Medical	749.1	0.0	0.0	702.5 2,	,069.4	4,238.6	
-08.4 Cost of Sick Leave by Staff Category - Nursing 1	,114.7 47	77.8	955.1 1	,206.1 1,	335.1	1,758.3	1994
-08.5 Cost of Sick Leave by Staff Category - Operational 1	334.6 5	56.5	739.4	948.1 1,	155.9	1,932.8	4.0
-08.6 Cost of Sick Leave by Staff Category - Professional	762.4	0.0	72.2	728.4	932.0	1,133.2	
-08.8 Cost of Sick Leave by Staff Category - Trade And Artisans	289.8 28	9.8	(15.6	921.3 1,	803.5	2,348.4	
-11 Cost of Work Cover	0.7	0.1	0.4	0.7	0.9	2.7	
-14.2 Hours of Overtime by Staff Category - Managerial And Clerical	0.0	0.0	0.0	0.1	0.1	2.4	

nted: 05/07/2002

		r	<u> </u>				
Indicates Akumbar and Deservations	Hospital	ł	Pe	er Group			2000
Indicator Number and Description:	Score	Min	25th	Median	· 75th	Max	/ (\$* (\$)
4.3 Hours of Overtime by Staff Category - Medical	·						Lighter of the
EFF-14.4 Hours of Overtime by Staff Category - Nursing	20.1	0.0	10,8	20,1	26.2	35,6	- 12
EFF-14.5 Hours of Overtime by Staff Category - Operational	1.4	0.0	0.4	0.8	1.4	2.8	
	0.7		0.2	0.4	0.7	1.7	
	6.1	0.1	2.9.	4.0	6.4	24.9	14
EFF-14.8 Hours of Overtime by Staff Category - Trade And Artisans EFF-16.2 Cost of Overtime by Staff Category - Managerial And Clerical	4.8	0.0	0.0	0.5	1.4	4.8	
and the second s	0.0	0,0	0.0	23.5	61.7	1,338.2	i. i.
EFF-16.3 Cost of Overtime by Staff Category - Medical	36,411.3	0.0	15,129.3	32,352.6	47,843.6	73,003.6	
EFF-16.4 Cost of Overtime by Staff Category - Nursing	866,0	12.7	253.1	480.2	785.7	1,752.7	250
EFF-16.5 Cost of Overtime by Staff Category - Operational	301.8	14.5	92.9	202.3	303.4	692.7	
EFF-16.6 Cost of Overtime by Staff Category - Professional	4,431.0	1094	2,061.7	3,114.1	5,396.9	28,722.0	4.44
EFF-16.8 Cost of Overtime by Staff Category - Trade And Artisans	2,488.4	0.0	0.0	239.1	641.9	2,488.4	Fagg. 18
Dverall Performance Group: Not Summarised					+		
EFF-01 Full-Time Equivalent (FTE) Staff	80.3	31.5	37_2	48.6	67.3	128.9	
EFF-02.2 FTE Staff by Category - Managemial And Clemical	6.1	0.2	2.8	3.8	6.1	24.9	
FFF-02.3 FTE Staff by Category - Medical	1.0	1.0	1.7	2.1	2.5	7.0	
FFF-02.4 FTE Staff by Category Mursing	22.6	14.7	20.1	23.3	32.2	58.1	
FF-02.5 FTE Staff by Category - Operational	15.6	7.4	12.0	15.2	Z1 0	45.2	
-02.6 FTE Staff by Category - Professional	4.1	0.4	1.6	2.9	4.8	11.0	
B FTE Staff by Category - Trade And Artisans	0.9	0.1	0.8	0.8	0.9	1.8	
Hours of Sick Leave	2.3	17	2.5	29		4.6	
:FF-07 Cost of Sick Leave	1,105.6	549.1	927.3	1,081.3	1,261.3	1,632.2	
FF-13 Hours of Overtime	2.0	0.4	1.3	2.0	2.5	3.8	
	1,582.6	190.7 1	145.4	1,986.5	2,626.5	4,100.9	
Control of the Control of Control of the Control of	50.0						
Verall Performance Group: Benichmarking and Clinical Pathways	,			*		(<u>C 195 M 41</u>	
IC06.3 Benchmarking sto selected clinical areas - external	46.2	0.0	0.0	0.0	0.0	46.2	3.0
IC07.1 Clinical Pathways - Extent of development and use	90.0	0.0	2.2	15.9	33.5	90.0	
werall Performance Group: Continuity of Care							
IC08.1 Facilitating continuity of care - Use of pre admission clinics for elective surgery	3.0	0,0	3.0	3.0	3.0	3.0	100
IC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs	3.0	0.0	0.6	1.0	3.0	3.0	
IC08.3 Facilitating continuity of care - Shared ante and post natal care	3.0	0.0	0.0	3.0	3.0	3.0	
C08.4 Facilitating continuity of care - Cardiac rehabilitation		0.0	1.0	20	2.0	3.0	
C08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs	0.0	0.0	0.0	0.0	0.0	0.0	
verall Performance Group: Quality and Use of Information						·	
C04.1 Quality of information - Accuracy	95.7	B2.2	92.0	93,5	95.2	97.6	1. 11.00
C04.2a Quality of information - Timeliness - Number of months on time	4.0	1.0	4.8	6,5	8.0	9.0	
'24.2b Quality of information - Timeliness - Number of days late per month	4.8	0.0	2.5	4.9	7.5	39.8	4.62
Use of Information - Availability of electronic Information	33.3	0.4	16.7	20.8	25.0	33,3	3 A A
Use of Information - Collection and use of clinical information	30.8	0.0	11.9	20.7	30.8	44.0	
rerall Performance Group: Not Summarised			estilli				
201 Accreditation	1.0	0.0	0.0	1.0	1.0	1.0	
Co2 Credentialling	1.0	1.0	10	1.0	1.0	1.0	
203.1 Workforce Management - Retention of Nursing Staff	63.3	B2 (87.9	76 🛊	85.0	96.7	- 14
203.2 Workforce Management - Retention of Allied Health Staff	33,3	3.3	58.4	71.4 1	00.0	100.0	
203.3 Workforce Management - Median Age Nursing Staff	38.0 3	1.5	36.9	42.3	43.6	51.0	
06.1 Benchmarking - In selected clinical areas	42.9	0,0	0.0	0.0	6.2	60.0	53.0
06.2 Benchmarking - In selected clinical areas - internal	0.0	0.0	0.0	0.0	0.0	75.0	
	90.0	0.0	2,5	17.4	37.3	90.0	
07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	(0,0	0.0	0.0		57.1	
07.3b Clinical Pathways - Medical - extent of development and use	111777					0.00	
07 30 Clinical Dellucion 0 50 auto-t-5 tour						00.0	
09 Telehealth - Extent of telehealth usage		~	0.0			17.3	
					• • • • •		



Hospital Report

Stanthorpe Hospital

Southern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Stanthorpe Hospital

Peer Group: Small

Southern Zone

Clinical Utilisation and Outcomes	Patient Satisfaction
No indicators to report	Maternity ☆☆ Medical ☆☆
	Surgical \$\pm\perp\$
Overall	Overall ☆☆
Efficiency	System Integration and Change
Activity \$\phi\$	Benchmarking and Clinical Pathways ☆☆
Cost of Service	Continuity of Care ☆☆
Staffing	Quality and Use of Information ☆☆
Overall AA	Overall ☆☆

	Performance Compared to the Average
☆	Lower: Aggregated Mospital performance is more than one standard deviation below the peer mean.
\$ 1\$	Average: Aggregated Hospital performance is within one standard deviation of the peer mean.
***	Higher: Aggregated Hospital performance is more than one standard deviation above the peer mean.

Overall performance results are based on selected indicators within this report. Please refer to the indicators marked "+" within each quadrant report to identify those indicators used to calculate the overall performance of the hospital.

Clinical Utilisation and Outcomes

Stanthorpe Hospital

Southern Zone

Performance Indicator

Small

Risk Adjusted

Hospital Score:

Peer Group Mean: Significance: Reference:

(Rate per 100 separations)

No indicators to report

CAB.0007.0002.00622

Patient Satisfaction

Stanthorpe Hospital

Small

Southern Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference:
7 (1 m - 2 m 19 m - 2 d) 4 / 3 (3 m - 3 d)		Line III or the Auto Sec.		
Access and Admission Index	74.4	72.8		PS01
Complaints Management Index	67.3	69.2		PS02
Discharge and Follow-up Index	67.9	66.2		PS02 PS03
General Patient Information Index	73.1	73.2		PS03
Overall Care Index	70.7	70.7	-	PS05
Physical Environment Index	68.1	71.5		PS06
Treatment & Related Information Index	69.2	69.0		PS07
Somewhen there days to the				7 307 25 A 1 2 4 4 4
Access and Admission Index	77.0	72.5		PS01
Complaints Management Index	60.7	69.9		PS02
Discharge and Follow-up Index	85.9	68.8	*	PS03
General Patient Information Index	68.0	71.2		PS04
+ Overall Care Index	71.3	71.B		PS05
Physical Environment Inclex	61.9	76.4	*	P S06
Treatment & Related Information Index	71.9	70.2		PS07
without has believed by the English the Line English				THE CONTRACTOR
Access and Admission Index	74.4	73.0		PS01
Complaints Management Index	65.7	68.6		PS02
Discharge and Follow-up Index	64.0	66.0		PS03
General Patient Information Index	72.6	72.8		PS04
+ Overall Care Index	€9.6	70.5	, A	PS05
Physical Environment Index	67.9	71.1	78 ℃	PS06
Treatment & Related Information Index	67.2	68.5		PS07
Access and Admission index	73.5	71.6		PS01
Complaints Management Index	75.0	73.7	///h. Wh.	PS02
Discharge and Follow-up Index	74.0	65.7	737 903899 477000	F\$02 F\$03
General Patient Information Index	77.4	78.0		PS04
+ Overall Care Index	74.5	71.7	SS - 498***	PS05
Physical Environment Index	71.9	69.6	•	PS06
Treatment & Related Information Index	75.8	72.1		PS07
				1

Statistical Significance

Between 90% and 99.9% certain that the result for the facility is different than the cohort average. There is some evidence to suggest that these hospitals are performing differently compared to the mean of the facilities in the cohort, although there is a reasonable possibility that the result is due to chance.

99.9% certain that the result for the facility is different in comparison to the cohort average. There is little doubt that the performance indicator for the facility is significantly different from the mean for all hospitals in the peer group.

indicator has been used to determine overall performance.

nted: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.



Efficiency

Stanthorpe Hospital

Small

Southern Zone	Data Type:	Hospital Score:	Peer Group	Reference:
		-	Median:	
The second statement of the second of the se		,		
Occupancy Rate (Bed Day Efficiency)	Percentage	64.7	51.1	EFF-17
Length of Stay	Days	4.47	3.68	EFF-19
Constitution of the second second of the second second of the second of				
Catering - total cost	Dollars	33.8	44.5	EFF-36a
Energy Consumption per square metre	Dollars	29.6	25.3	EFF-45.4
经国民的产品的 经连续的现在分词 人名英格兰斯 医克尔氏病				
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	2.93	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	1.03	0.78	EFF-06.3
Hours of Sick Leave by Staff Calegory - Nursing	Percentage	2.37	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	3.17	3.28	EFF-06.5
Hours of Sick Leave by Staff Calegory - Professional	Pe rcentage	0.69	1.67	EFF-06.6
Hours of Sick Leave by Staff Category - Visiting Medical Officers	Percentage	0	0	EFF-06.9
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars	989	786	EFF-08.2
Cost of Sick Leave by, Statt Category Medical	Dollars	746	702	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars	870	1,206	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	921	948	EFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	361	728	EFF-08.6
Cost of Sick Leave by Staff Category - Visiting Medical Officers	Dollars	70	0	EFF-08.9
Cost of Work Cover	Dollars	0.75	0.74	EFF-11
Hours of Overtime by Staff Category - Managerial And Clerical	Percentage	, 0	0.05	EFF-14.2
Hours of Overtime by Staff Category - Medical	Percentage	16.5	20.1	EFF-14.3
Hours of Overtime by Staff Category - Nursing	Percentage	0.48		EFF-14.4
Hours of Overtime by Staff Category - Operational Hours of Overtime by Staff Category - Professional	Percentage	0.21	0.45	EFF-14.5
Hours of Overtime by Staff Category - Visiting Medical Officers	Percentage	7.08	3.95	EFF-14.6
Cost of Overtime by Staff Category Managerial And Clerical	Percentage Dollars	61.7	0	EFF-14.9
Cost of Overtime by Staff Category - Medical	Dollars	0.00 22,848	and the state of	EFF-16.2 EFF-16.3
Cost of Overtime by Staff Category - Nursing	Dollars	22,040	7889A	EFF-16.4
Cost of Overtime by Staff Category - Operational	Dollars	83.1	. 7000	EFF-16.5
Cost of Overtime by Staff Category - Professional	Dellars	5 ,651		EFF-16.6
Cost of Overtime by Staff Category - Visiting Medical Officers	Dollars	212,445		EFF-16.9
But the transfer and the first of the last				
Full-Time Equivalent (FTE) Staff	Numeric	67.9	48.7	EFF-01
FTE Staff by Category - Managerial And Clerical	Numeric	4.77	3.78	EFF-02.2
FTE Staff by Category - Medical	Numeric	1.95	2.09	EFF-02.3
FTE Staff by Category - Nursing	Numeric	39.6	23.3	FF-02.4
TE Staff by Category - Operational	Numeric	18.8		EFF-02.5
FTE Staff by Category - Professional	Numeric	2.77	2.87 E	FF-02.6
FTE Staff by Category - Visiting Medical Officers	Numeric	0.08	0.04 E	FF-02.9
Hours of Sick Leave	Percentage	2.52	2.91 E	FF-05
Cost of Sick Leave	Dollars	868	₹,081 E	FF-07
Hours of Overtime	Percentage	1,34	1.99 E	FF-13
Cost of Overtime	Dollars	1,316	1,986 E	FF-15



System Integration and Change

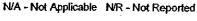
Stanthorpe Hospital

Small

outhern Zone	Type of Score:	Hospital Score:	Peer Group Median:	Reference
· The Art Form models haven in a finite control will be sufficiently and substitute to				
Benchmarking		,		
In selected clinical areas - external	Percentage	0	0	SIC06.3
Clinical Pathways				
Extent of development and use in selected clinical areas	Percentage	9.5	15.8	SIC07.1
Tray of the training training and the state of the state		18 P. A.		
Facilitating continuity of care			. :	
Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
Provision of discharge summaries to GPs	Max score 5	3/3	1	SIC08.2
Shared ante and post natal care Cardiac rehabilitation	Max score 5	0/3	3	SIC08.3
	Max score 3	1/3	2	SIC08.4
Provision of electronic disentarge summaries to GPs	Max score 3	0/3	0	SIC08.5
Quality of Information Couracy Timeliness - Number of months on time	Percentage Months	95.6 8	93.5 6.5	SIC04.1 SIC04.2a
Timeliness - Number of days late per month	Days	2 2	6.5 4.9 -	SIC04.2a SIC04_2b
Use of Information		2	4.5	31C04.ZD
Availability of electronic information	Percentage.	3 10.4	20.8	SIC05.1
Collection and use of clinical information	Percentage	13.8	20.7	SIC05.2
the distriction of the factor				
Credentialling	Yes/No Yes/No	Yes Yes	13/24	SIC01
Workforce Management				71012
Retention of Nursing Staff	Percentage	96.1	76.9	SIC03.1
Retention of Allied Health Staff	Percentage	33.3	71:4	SIC03.2
Median Age Nursing Staff	ears .	44	42.3	SIC03.3
Benchmarking				
٣٠٠ ما	Percentage	0	0	SIC06.1
	ercentage	40	0	SIC06.2
Clinical Pathways		J		
	encentage	11.1	17.4	SIC07.2
	700	0	0 ;	SIC07.3a
	ercentage	14.3	10.7	SIC07.3b
	ercentage	0	14.3	SIC07.3c
Telehealth Extent of telehealth usage	ercentage	5.8	1.9 \$	SIC09

dicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.



Hospital Report

- Attachment 1Statistics Quartiles per Indicator
 Attachment 2State Report



Attachment 1

	<u>Junionoo quu</u>	renco per n	IGIO	<u>utor</u>		_	Atti	aciiment
g	cator Number and Description;	Hospital			eer Group		-	
4	Jaint tanimer and pescription.	Score	Min	25th	Median	75th	Max	A A PAR
Sta	anthorpe Hospital		•			,,,,,,,,		Sma
	uthern Zone	•						Silia
	1. 有19. 人名巴里·罗克特斯·萨尔斯克							
Ove	rall Performance Group: Maternity							
PS05	- <u></u>	71.3	40.8	69.1	71.2	79.1	84.3	
PS05	rall Performance Group: Medical Overall Care Index Medical	202	C4 7		70.7	70.5		
	rail Performance Group: Surgical	69.6	64.7	66.3	70.7	72.5	80.2	
PS05		74.5	60.2	69.0	73:4	74.9	81.1	
	all Performance Group: Not Summarised			* ·			-	The second second second
PS01		77.0	43.9	68.7	71.8	80.0	85.5	
PS01 PS01		74.4	65.5	69.0	74.2	77.3	80.6	
PS01	Access and Admission index Surgical	74.4 73.5	65.8 59.3	69.1 69.8	74.4	78.0	80.3	
PS02	Complaints Management Index All types combined:	67.3	59.5	66.1	72.3 67.7	74,5 73.4	78.4 80.8	
PS02	Complaints Management Index Materially	60.7	59.4	68.7	73.4	77.6	90.6	
202	Complaints Management Index Medical	65.7	59.5	65.5	66.8	73.7	80.8	
()	Complaints Management Index Surgical	75.0	60.1	68,8	75.0	78.9	87.5	201
DC00	Discharge and Follow-up Index Surgical	74.0	44.2	\$7.4	68.8	72.0	100,0	- 李寶
PS03 PS03	Discharge and Follow-up Index All types combined Discharge and Follow-up Index Maternity	87.9	50 1	64.1	67.9	68.8	80.8	
PS03	Discharge and Follow-up Index Medical	85,9 64,0	41.7 60.0	63.2	70.4 65.8	75.7 69.8	87.5	
PS04	General Patient information Index Materialy	8 8.0	58.8	68.1	75.0	83,5	80.8 91.7	1416
PS04	General Patient Information Index Medical	72.6	62.8	67.8	72.5	76.3	82.7	
2S04	General Patient Information Index Sulgical	77.4	68.8	74.0	77.6	80.2	87.5	
2S04	General Patient Informations Index All types combined	73.1	63.9	69.2	72.9	77.2	84.2	
S05 S06	Overall Care index All typis combined	70.7	62.9	67.9	71:1	73.0	80.2	19
506 S06	Physical Environment Index All types combined Physical Environment Index Maternity	68.1	61.9	68.9	70.6	73.7	81.5	
S06	Physical Environment Index Medical	61.9 67.9	41.4 65.0	73.6 68,2	77. % 69.9	82,4 72 <u>7</u>	88.6 81.2	
S06	Physical Environment Index Surgical	71.9	57.3	68.4	71.9	75.9	83.8	
S07	Treatment & Related Information Index Medical	67.2	59.8	64.3	67.0	72.6	79.5	
S07	Treatment & Related Information Index Maternity	71.9	46.2	66.9	70.1	80.0	90.3	
S07	Treatment & Related Information Index Surgical	75.8	61.3	69.2	73.6	75.7	83,3	
S07	Treatment & Related Information Index All types combined	69.2	60.1	65.8	69.3	72.4	79.5	
	(4) 11 (2) (1) (4) (4) (4) (4) (4) (4) (4) (4) (4) (4							
ľ	Performance Group: Activity Occupancy Rate (Bed Day Efficiency)	64.7	8.8	41.8	51,1	63.7	108,7	
F-19	Length of Stay	4.5	1.2	3.0	3.7	4.4	6.8	
verall	Performance Group: Cost of Service				4			
F-36a	Catering - total cost	33.8	21.0	38.6	44.5	55.8	107.6	
F-45.4		29.6	11.7	17.5	28.3	31.3	81.2	1,000
	Performance Group: Staffing			\$				
F-06.3	Hours of Sick Leave by Staff Category - Managerial And Clerical Hours of Sick Leave by Staff Category - Medical		0.0	1.6	2.6	3.0	4.4	A.Ē
F-06.4	* * * * * * * * * * * * * * * * * * * *	**************************************	0.0 1.3	2.6	3.0	2.2 3.4	4.6	
F-06.5		3.2	1.9	2.6	3.3		4.5 6.7	
F-06.6			0,0	1.0	1.7	1,9	2.4	
F-06,9		0.0	0.0	0.0	0.0	0.0	3.3	
		989.3	0.0 4	99.5	785.8 1.00	53.6 1,4	42.1	
F-08.3			0,0	0.0 7	02.5 2.0	9.4 4,2	38.6	
	Cost of Sick Leave by Staff Category - Nursing		~ ~		06.1 1,33		58.3	
F-08.5 F-08.6	Cost of Sick Leave by Staff Category - Operational Cost of Sick Leave by Staff Category - Professional				48.1 1.15		32.8	
	Cost of Sick Leave by Staff Category - Visiting Medical Officers	· - ·	0.0 4) 0.0	72.2 7 0.0			33.2	
) -	Cost of Work Cover	· - * <u></u>		0.4		0.0 6,78 0.9	2.7	
-14.2	Hours of Overtime by Staff Category - Managerial And Clerical		·	0.0		~,	2.4	
	Hours of Overtime by Staff Category - Medical	16.5					5.6	

nted: 05/07/2002

Attachment 1

· · · · · · · · · · · · · · · · · · ·		Hacaital		Pe	er Group	·			
Indicator Number and De	scription:	Hospital Score	Min	25th	Median	75th	Max		
EFF-14.4 Hours of Overtime	by Staff Category - Nursing	0.5	0.0	0.4	0_8	1.4	2.8		Ì
EFF-14.5 Hours of Overtime	by Staff Category - Operational	0.2	0.0	0.2	0.4	0.7	1.7	3	
EFF-14.6 Hours of Overtime	by Staff Category - Professional	7.1	0.1	2.9	4.0	6.4	24.9		İ
EFF-14.9 Hours of Overtime	by Staff Category - Visiting Medical Officers	61.7	0.0	0.0	0.0	10.6	61.7		
EFF-16.2 Cost of Overtime	y Staff Category - Managerial And Clerical	0.0	0.0	0.0	23.5	61.7	1,338.2	4.5	
EFF-16.3 Cost of Overtime I	y Staff Category - Medical	22,848.3	0.0	15,129.3	32,352.6	47,843.6	73,003.6	و زاره ا	
EFF-16.4 Cost of Overtime I	y Staff Category - Nursing	269.3	12.7	253.1	480.2	785.7	1,752.7		
EFF-16.5 Cost of Overtime t	y Staff Category - Operational	83.1	14.6	92.9	202.3	303.4	692.7		-
EFF-16.6 Cost of Overtime t	y Staff Category - Professional	6,681.4	1104	2,061.7	3,114.1	5,396.9	28,722.0	al.	
EFF-16.9 Cost of Overtime b	y Staff Category - Visiting Medical Officers	212,445.0	00	0.0	0.0	26,746.5 2	12,445.0	94.870.0	
Overall Performance Grou	o: Not Summarised							100 Carlotte	
EFF-01 Full-Time Equivale	nt (FTE) Staff	67.0	31.5	37.2	48.6	67.3	128.9	1100	
EFF-02.2 FTE Staff by Caleg	ory - Managerial And Clerical	4.8	0.2	2.8	3.8	6.1	24.9		
EFF-023 FTE Staff by Caleg	ory - Medical	2.0	1.0	1.7	2.1	2.5	7.0	145	
EFF-02.4 FTE Staff by Caleg	ory - Nursing	39.6	14.7	20.1	23.3	32.2	58.1		
EFF-02.5 FTE Staff by Caleg	ory - Operational	18.8	7.4	12.0	15.2	21.9	45.2	et.,	
FF-02.6 FTE Staff by Categ	ory - Professional	2.8	0.4	1.6	2.5	4.8	11.0	1.44	
-02.9 FTE Staff by Category	ory - Visiting Medical Officers	0.1	0.0	0.0	6,0	0.1	0.7)
F-05 Hours of Sick Leave	•	2.5	47	2.5	2.9	3.4	4.6		_'
J-07 Cost of Sick Leave		867.5	549.1	927.3	1,081.3	1,2613	1,632.2	1.7	
FF-13 Hours of Overtime		1.3	0.4	1,3	2.0	2.5	3,8		
FF-15 Cost of Overtime		1,818.3	190,7	1,145.4	1,986.5	2,626.5	4,100.9	1972	
			14 to 14						
verall Performance Group					3.		14 Mgr		
and the second second	alectied clinical areas - external	0.0	0.0	0.0	20.0	0.0	46.2	23	
	xtent of development and use	9,5	0.0	2.2	15.9	33.5	90.0		
verali Performance Group:	0. 44990. 400. ·							201711	
	of cause Use of pre admission clinics for elective surgery	3.0	0.0	3.0	🥍 .	3,0	3.0		
	of care - Provision of discharge summaries to GPs	3.0	0.0	0.0	1.0	3.0	3.0		
	of care - Shared ante and post natal care of care - Cardiac rehabilitation	0,0	0.0	Q D	3.0	3.0	3.0		
	of care - Provision of electronic discharge summaries #6	10	0.0	10	2.0 55	2.0	3.0	*	
verall Performance Group:	Quality and Use of Information	Ps 00	0.0	0.0	0.0	0.0	0,0		
C04.1 Quality of information		95.6	82,2	92.0	93,5	95.2	97.6	\$ 15 B	
	- Timeliness - Number of months are time	8.0	1.0	4.8	6.5	8.0	9.0		
	- Timeliness - Number of days late per month.	20	00	2.5	49	7.5	39.8	**M#}	
	vallability of electronic information	10.4	10.4	16.7	20,8	25.0	33.3		
·	ollection and use of clinical information	13.8	0.0	11.9	20.7	30.8	44.0		•
arall Performance Group:	Not Summarised				edili			Takin ji	مستن
01 Accreditation		1.0	0.0	0.0	1.0	1.0	1.0	5.49	
02 Credentialling		1.0	10	10	1.0	1.0	1.0		
- •	nt - Retention of Nursing Staff		(6.2	67.9	70.0	85.0	96.7		
	nt - Retention of Allied Health Staff	999	13.3	58.4	- 1999	100.0	100.0		
03.3 Workforce Manageme	nt - Median Age Nursing Staff		11.5	36.9	42.3	43.6	51.0	. 3	
06.1 Benchmarking - In sel			0.0	0.0	0.0	6.2	60.0	X	
06.2 Benchmarking - in sek	ected clinical areas - internal	0.0	0.0	0.0	0.0	0.0	75.0		
07.2 Clinical Pathways - Ex	ent of development and use as per Ontario	11.1	0.0	2.5	17.4	37.3	90.0	97.74	
07.3a Clinical Pathways - Su	gical (Orthopaedic) - extent of development and use	0.0	0.0	0.0	0.0	3.6	57.1	. 3	
07.3b Clinical Pathways - Me	dical - extent of development and use	14.3	0.0	0.0	10.7	34.5	100.0		
07.3c Clinical Pathways - 0 (G - extent of development and use	0.0	0.0	0.0	14.3	46.4	100.0	200	
09 Telehealth Extent of t	elehealth usage	5.8	0.0	0.0	1.9	5.8	17.3	3.5	
									٠



Measured Quality Hospital Report

Thursday Island Hospital

Northern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Thursday Island Hospital

Peer Group: Small

Northern Zone

Clinical Utilisation and Outcomes	Patient Satisfaction
No indicators to report	No indicators to report
Overall	Overali
Efficiency	System Integration and Change
Activity ***	Benchmarking and Clinical Pathways ☆☆
Cost of Service	Continuity of Care ☆☆
Staffing	Quality and Use of Information ☆
Overall	Overall 44

The second second	
	Performance Compared to the Average
☆ `	Lower: Aggregated Hospital performance is more than
,	one standard deviation below the peer mean.
☆☆	Average Aggregated Hospital performance is within one standard deviation of the peer mean.
ቋቋ	Higher: Aggregated Hospital performance is more than one standard deviation above the peer mean.

Overall performance results are based on selected indicators within this report. Please refer to the indicators marked "+" within each quadrant report to identify those indicators used to calculate the overall performance of the hospital.

Clinical Utilisation and Outcomes

Thursday Island Hospital

Northern Zone

Performance Indicator

Small

Risk Adjusted Hospital Score:

Peer Group Mean: Significance: Reference:

(Rate per 100 separations)

No indicators to report

Patient Satisfaction

Thursday Island Hospital

Hospital Score: Peer Group Mean:

Northern Zone

Significance:

Reference:

No indicators to report



Efficiency

Thursday Island Hospital

Small

31				Silidil
Northern Zone	Data Type:	Hospital Score:	Peer Group	Reference:
		•	Median:	
of the Mandagharana thanks Activity to				
Occupancy Rate (Bed Day Efficiency)	Percentage	109	51.1	EFF-17
Length of Stay	Days	4.38	3.68	EFF-19
CONTRACTOR OF STREET STREET, STREET OF STREET, STREET, STREET, STREET, STREET, STREET, STREET, STREET, STREET,	a Maria Araba			
Catering - total cost	Dollars	39.0	44.5	EFF-36a
Energy Consumption per square metre	Dollars	· 81.2	25.3	EFF-45.4
anniani dari dari arang Stanje. Tan Stanfinanci (1996) tanan salah dari				2 144
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	2.80	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	2.28	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	2.22	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	4.15	3.28	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	0.96	1.67	EFF-06.6
Hours of Sick Leave by Staff Category - Trade And Artisaria	Percentage	1.26	2.85	EFF-06.8
Hours of Sick Leave by Staff Category Visiting Medical Citicers	Percentage	0	2.65	EFF-06.9
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars	1,068	786	EFF-08.2
Cost of Sick Leave by Staff Category Medical	Dollars	2,316	702	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars	776	1,206	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	1,213	948	EFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars.	453	728	EFF-08.6
Cost of Sick Leave by Staff Category - Trade And Artisans	Dollars	440	921	EFF-08.8
Cost of Sick Leave by Staff Category - Visiting Medical Officers	Dollars	9	0	EFF-08.9
Cost of Work Cover	Dollars	0.08	0.74	EFF-11
Hours of Overtime by Staff Category - Managerial And Clencal	Percentage	2.41	0.05	EFF-14.2
Hours of Overtime by Staff Category - Medical	Percentage	18.8	20.1	EFF-14.3
Hours of Overtime by Staff Category - Nursing	Percentage	1.75	0.82	EFF-14,4
Hours of Overtime by Stuff Category - Operational	Percentage	0.63	0.45	EFF-14.5
Hours of Overtime by Staff Category - Professional	Percentage	4.66	3.95	EFF-14.6
Hours of Overtime by Staff Category - Trade And Artisans	Percentage	0	0.49	EFF-14.8
Hours of Overtime by Staff Category - Visiting Medical Officers	Percentage	6	0	EFF-14.9
Cost of Overtime by Staff Category - Managerial And Clerical	Dollars	1,358	23.5//	EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	32,3 5 3	32,353	EFF-16.3
Cost of Overtime by Staff Category - Nursing	Collans	1,108	480	EFF-16.4
Cost of Overtime by Staff Category - Operational	Dellars	311	202	EFF-16.5
Cost of Overtime by Staff Category - Professional	Dollars	3,863	3,114	EFF-16.6
Cost of Overtime by Staff Category - Trade And Artisans	Dollars	0	239	EFF-16.8
Cost of Overtime by Staff Category - Visiting Medical Officers	Dollars	o ·	0	EFF-16.9
Coeffe Parameter and the Control of				
Jull-Time Equivalent (FTE) Staff	Numeric	96.0	48.7	EFF-01
FTE Staff by Category - Managerial And Clerical	Numeric	24.9	4 3.78	EFF-02.2
FTE Staff by Category - Medical	Numeric	7.01	2.09	EFF-02.3
FTE Staff by Category - Nursing	Numeric	32,6	23.3	EFF-02.4
FTE Staff by Category - Operational	Numeric	28.0	5.2	EFF-02.5
FTE Staff by Category - Professional	Numeric	2.87	2.87	EFF-02.6
FTE Staff by Category - Trade And Artisans	Numeric	0.62	0.91	EFF-02.8
FTE Staff by Category - Visiting Medical Officers	Numeric	0.03	0.04	EFF-02.9
Hours of Sick Leave	Percentage	2.89	2.91	EFF-05
Cost of Sick Leave	Dollars	1,080	1,081	EFF-07
Hours of Overtime	Percentage	3.29	1.99	EFF-13
Cost of Overtime	Dollars	3,291	1,986	EFF-15
•				

CAB.0007.0002.00633

⁺ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

Thursday Island Hospital	•			Sma
Northern Zone	Type of Score:	Hospital	Peer Group	Reference
		Score:	Median:	
per la ferralisa de la cultura de la ferralista de la ferralista de la ferralista de la ferralista de la ferral				
Benchmarking			e in seed	
n șelected clinical areas - external	Percentage	0	0	SIC06.3
Clinical Pathways				
xtent of development and use in selected clinical areas	Percentage	0	15.8	SIC07.1
guadi Funtagrando Karobi (1) i Espadardo di Sana) (1) de 2006 (1)			26.20	
Facilitating continuity of care			**************************************	
se of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
rovision of discharge summaries to GPs.	Max score 5	N/A	N/A	SIC08.2
hared ante and post natal care	Max score 5	N/A	N/A	SIC08.3
ardiac rehabilitation	Max score 3	N/A	N/A	SIC08.4
rovision of electronic discharge summaries to GPs	Max score 3	0/3	0//	SIC08.5
andi katoran kaktong (1933), sibaliyendi ki ndilizonding kilik 200			A Sy Carrier	
Quality of Information				
curacy	Perç ent age	87	.93:5	SIC04.1
neliness - Number of months on time	Months	1	6.5	SIC04.2a
neliness - Number of days late per month	Days	, 15	4.9	SIC04.2b
Use of Information	Marie .			
ailability of electronic information	Percentage	16.7	20.8	SIC05.1
llection and use of clinical information	Percentage	20	20.7	SIC05.2
and the common grant [2] The limited with a second second second				
Accreditation	230			
creditation .	Yes/No	No	13/24	SIC01
Credentialling) , W.		
edentialling	Yes/No	Yes	24/24	SIC02
Workforce Management				
tention of Nursing Staff	Percentage	47.2	76.9	SIC03.1
tention of Allied Health Staff	Percentage	66.7	71.4	SIC03.2
dian Age Nursing Staff	Years	38.5	42.3	SIC03.3
Benchmarking		•	•	01000 4
selected clinical areas	Percentage	0	0	SIC06.1
selected clinical areas - internal	Percentage	_ / 0	0	SIC06.2
Clinical Pathways			45.	0100-
ent of development and use as per Ontario	Percentage	0	17.4	SIC07.2
gical (Orthopaedic) - extent of development and use	Percentage	N/A	. N/A	SIC07.3a
dical - extent of development and use	Percentage	0	10.7	SIC07.3b
G - extent of development and use	Percentage	0	14.3	SIC07.3c
Telehealth	.			0104-
ent of telehealth usage	Percentage	1.9	1.9	SIC09

CAB.0007.0002.00634

⁺ Indicators listed within this overall performance group have been used to determine overall performance.

Hospital Report

- Attachment IStatistics Quartiles per Indicator
- Attachment 2.....State Report

Statistics - Quartiles per Indicator

Attachment 1

Peer Group Hospital Indicator Number and Description: Score Min 25th Median 75th Thursday Island Hospital Small Northern Zone Overall Performance Group: Activity Occupancy Rate (Bed Day Efficiency) 108.7 1.2 EFF-19 Length of Stay Cost of Service 390 EFF-36a Catering - total cost 21 B 33.6 55.8 107.6 EFF-45.4 Energy Consumption per square metre 81.3 17.5 25,3 Overali Performance Group: Staffing EFF-06.2 Hours of Sick Leave by Staff Category - Managerief And Clerical 0.0 1.6 2.6 3.0 EFF-06.3 Hours of Sick Leave by Staff Category Medical 0.0 0,8 Hours of Sick Leave by Staff Category - Nursing EFF-06.4 1.3 3.0 6.7 EFF-06.5 Hours of Sick Leave by Staff Category - Operational 26 3.3 3.9 1.9 EFF-06.6 Hours of Sick Leave by Staff Category Professional 0.0 Hours of Sick Leave by Staff Category - Trade And Artisans EFF-06.8 1.2 8.0 0.9 0.0 0.0 0.0 3.3 FF-06.9 Hours of Sick Leave by Staff Category - Visiting Medical Officers 0.0 0.0 109.5 FF-08.2 Cost of Sick Leave by Staff Category - Managerial And Clerical 1.083.6 4442.1 0.0 **J**F-08.3 Cost of Sick Leave by Staff Category - Medical 2,315.8 6.0 FF-08.4 6.4 955.1 **₹.2**06.1 1,335.1 1,758.3 Cost of Sick Leave by Staff Category - Nursing 4/7.8 739.4 94R 1 1 932 8 FF-08.5 Cost of Sick Leave by Staff Category - Operational 213.0 656 5 1 155 9 FF-08.6 Cost of Sick Leave by Staff Category - Professional 0.0 472.2 728.4 932.0 1,133,2 Cost of Sick Leave by Staff Category Trade And Aitisans FF-08.8 439.9 289,8 415.6 921.3 1,803.5 2,348.4 FF-08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers 0.0 0.0 6,781.8 0.0 0.0 0.0 Cost of Work Cover 0.4 0.7 0.9 2.7 FF-11 0.1 0.1 FF-14.2 Hours of Greeding by Staff Category - Managerial And Clerical 0.0 0.0 0.1 0.1 Hours of Overtime by Staff Category - Medical FF-14.3 18.8 0.0 10.6 20.1 FF-14.4 Hours of Overtime by Staff Category - Nursing Q.A 0.8 0.0 ô o 0.4 Hours of Overtime by Staff Category - Operational 0,2 FF-14.5 0.6 8.4 Hours of Overtime by Staff Category - Professional o.(29 FF-14.6 24.9 Hours of Overtime by Staff Category - Trade And Artisans 0.0 0.5 4.8 0.0 FF-14.9 Hours of Overtime by Staff Category - Visiting Medical Officers O.O 9.0 61.7 Cost of Overtime by Staff Category - Managerial And Clerical 0.0 61.7 1,338,2 FF-16.2 1,338.2 0.0 23.5 73 003 6 FF-16.3 Cost of Overtime by Staff Category - Medical 32,352,6 0.0 15.129.3 32 352 6 47 843 6 FF-16.4 Cost of Overtime by Staff Category - Nursing 1,107.8 12.7 253.1 480.2 785.7 1,752.7 Cost of Overtime by Staff Category - Operationet FF-16.5 202.3 303.4 692.7 ₹**F-16**.6 Cost of Overtime by Staff Category - Professional 3,862.9 2,061.7 3,114.1 5,396.9 28,722.0 109.4 641.9 2,488.4 F-16.8 0.0 239,1 Cost of Overtime by Staff Category - Trade And Artisans 0,0 0.0 FF-16.9 Cost of Overtime by Staff Category - Visiting Medical Officers 0.0 0,0 26,746.5 212,445.0 verall Performance Group: Not Summarised 96.0 31.5 37.2 48.6 67.3 128.9 FF-01 Full-Time Equivalent (FTE) Staff 3.8 24.9 FTE Staff by Category - Managerial And Clerical 0.2 2.8 6.1 F-02.2 24.9 F-02.3 FTE Staff by Category - Medical 1.0 1.7 2.5 7.0 F-02.4 FTE Staff by Category - Nursing 14.7 20,1 23.3 32.2 58.1 FTE Staff by Category - Operational F-02.5 7.4 12.0 21.9 45.2 28.0 15.2 F-02.6 FTE Staff by Category - Professional 11.0 F-02.8 FTE Staff by Category - Trade And Artisans 0.9 0.9 0.1 F-02.9 FTE Staff by Category - Visiting Medical Officers 0.1 0.7 0.0 0.0 F-05 Hours of Sick Leave F-07 Cost of Sick Leave 927.3 1,081,3 1.0798 549 1 1.261.3 1.632.2 F-13 Hours of Overtime 2.0 3.3 0.4 CAB.0007.0002.00636 F-15 Cost of Overtime 1,145.4 1,986,5 2,626.5 3.290.9 190.7 verall Performance Group: . Benchmarking and Clinical Pathways 206,3 Benchmarking - In selected clinical areas - external C07.1 Clinical Pathways - Extent of development and use 0.0 0.0 rerall Performance Group: Continuity of Care Facilitating continuity of care - Use of pre admission clinics for elective surgery

Statistics - Quartiles per Indicator

Attachment 1

		Hospital	Peer Group						
rato	or Number and Description:	Score	Min	25th	Median	75th	Max	्र (हर्स क्षेत्र) . अ. क्षेत्र (हि. (ह	
SIC08.2	Facilitating continuity of care - Provision of discharge summaries to GPs	-	0.0	0.0	4.0		2.0		
SIC08.3	Facilitating continuity of care - Shared ante and post natal care				1.0	3.0	3.0		
SIC08.4	Facilitating continuity of care - Cardiac rehabilitation		0.0	0.0	3.0	3.0	3.0		
SIC08.5	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		0.0	1.0	2.0	2.0	3.0	. 2.3.	
	Facilitating continuity of care - Provision of electronic discharge summaries to GF	Ps 0.0	0.0	0.0	0.0	0.0	0.0	£	
	Performance Group: Quality and Use of Information					-			
SIC04.1	Quality of information - Accuracy	87.0	82.2	92.0	93.5	95.2	97.6	140	
SIC04.2a		1.0	1.0	4.8	6.5	8.0	9.0	- 45.47	
SIC04.2b	Quality of Information - Timeliness - Number of days late per month	15.0	0.0	2.5	4.9	7.5	39.8	5.0	
SIC05.1	Use of Information - Availability of electronic information	18.7	10.4	16.7	20.8	25,0	33.3		
SIC05.2	Use of Information - Collection and use of clinical information	20.0	0.0	11.9	20.7	30,8	44.0	Giási	
Overall f	Performance Group: Not Summarised								
SIC01	Accreditation	0.0	0.0	0.0	1.0	1.0	1.0	100	
SIC02	Credentialling	1.0	1.0	1.0	1.0	1.0	1.0		
SIC03.1	Workforce Management: Retention of Numbing Staff	47.2	46.2	67.9	76,9	85.0	96.7	11.22	
SIC03.2	Workforce Management - Retention of Allied Health Staff	66.7	33.3	58.4	71.4	100.0	100.0		
SIC03.3	Workforce Management - Median Age Nursing Staff	38.5	31.5	36.9	42.3	43.6	§ 51.0		
SIC06.1	Benchmarking - In selected clinical areas	0.0	0.0	0.0	0.0	6.2	60.0		
96.2	Benchmarking - In selected clinical areas - internal	0.0	0.0	0.0	0.0	0.0	75.0		
7.2	Clinical Pathways - Extent of development and use as per Ontario	0.0	0.6	26	17.4	37.3	90.0	2 2 5	
61C07.3a	Clinical Pathways - Surgical (Orthopaedic) - extent of development and use		0.0	0.0	0.0	3.6	57.1		
SIC07.3b	Clinical Pathways - Medical - extent of development and use	0.0	0.0	0.0	10.7	34.5	100.0	27.6	
SIC07.3c	Clinical Pathways - O & G - extent of development and use	9.0	0.0	0.0	14,3	46.4	100.0		
SIC09	Telehealth - Extent of telehealth usage	1.9	0.0	0.0	1.9	5.8	17.3		





Hospital Report

Tully Hospital

Northern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Tully Hospital

Northern Zone

Peer Group: Small

Clinical Utilisation and Outcomes	Patient Satisfaction	
No indicators to report	Medical	\$
Overall	Overall	*
Efficiency	System Integration and Change	
Activity & &	Benchmarking and Clinical Pathways	ታ ታ
Cost of Service 编分数	Continuity of Care	ተ ተ
Staffing Ath	Quality and Use of Information	ቁቁ ቁ
Overall	Overall	ተ ተ

	Performance Compared to the Average
☆	Lower: Aggregated Hospital performance is more than one standard deviation below the peer mean.
ជ់ជ	Average: Aggregated Hospital performance is within one standard deviation of the peer mean.
**	Higher: Aggregated Hospital performance is more than one standard deviation above the peer mean.

Overall performance results are based on selected indicators within this report. Please refer to the indicators marked "+" within each quadrant report to identify those indicators used to calculate the overall performance of the hospital.

Clinical Utilisation and Outcomes

Tully Hospital

Northern Zone

Performance Indicator

Small

Risk Adjusted

Hospital Score:

Peer Group Mean: Significance: Reference:

(Rate per 100 separations)

No indicators to report

Patient Satisfaction

Tully Hospital

Small

Northern Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference:
The Committee of the second second second				
Access and Admission Index	68.7	72.8		PS01
Complaints Management Index	66.5	69.2	• • • •	PS02
Discharge and Follow-up Index	59.6	66.2		PS03
General Patient Information Index	67.6	73.2	•	PS04
Overall Care Index	65.2	70.7		PS05
Physical Environment Index	67.6	74.5		PS06
Treatment & Related Information Index	60.1.	69.0	*	PS07
Sakta Programma				
Access and Admission Index	WR	72.5		PS01
Complaints Management Index	NR	69.9	<u>.</u>	PS02
Discharge and Follow-up Index	N/R	68.8		PS03
General Patient Information Index	N/R	71.2	•	PS04
+ Overall Care Index	N/R	71.8		PS05
Physical Environment Index	Ń/R	76.4	. 4	P\$06
Treatment & Related Information Index	N/R	70.2		P\$07
Survey Conference of the Confe				
Access and Admission Index	68.0	73.0		PS01
Complaints Management Index	67.4	68 .6		PS02
Discharge and Follow-up Index	60.0	66:0	7	PS03
General Patient Information Index	67.2	> 72.8		PS04
Overall Care Index	64.7	70.5	••	PS05
Physical Environment Index	66.0	71.1	•	PS06
Treatment & Related information index	59.8	68.5	*	PS07

Statistical Significance

Between 90% and 99.9% certain that the result for the facility is different than the cohort average. There is some evidence to suggest that these hospitals are performing differently compared to the mean of the facilities in the cohort, although there is a reasonable possibility that the result is due to change.

99.9% certain that the result for the facility is different in comparison to the cohort average. There is little doubt that the performance indicator for the facility is significantly different from the mean for all hospitals in the peer group.



Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Efficiency

Tully Hospital

Small

·				Jihan
Northern Zone	Data Type:	Hospital Score:	Peer Group	Reference:
	. L.	-	Median:	<i>*</i> ;
表明 20 位在中央的研究 - 从第二条章				
Occupancy Rate (Bed Day Efficiency)	Percentage	38.9	51.1	EFF-17
Length of Stay	Days	3.38	3.68	EFF-19
repair lectured an project to season Survive a contribute		100 1 × Avia 1 1 1 1 8		
Catering - total cost	Dollars	34.8	44.5	EFF-36a
Energy Consumption per square metre	Dollars	12.0	25.3	EFF-45.4
Content of the formation of the content of the cont				
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	1.47	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	0	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	3.17		EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage.	2.90	3.28	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	2.25	1.67	EFF-06.6
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars	512	786	EFF-08.2
Cost of Sick Leave by Staff Category - Medical	Dollars	0.2	702	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars	1,242	1,206	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	821	948	£FF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	1,038	728	EFF-08.6
Cost of Work Cover	Dollars	2.72	0.74	EPF-11
Hours of Overtime by Staff Category - Managerial And Clerical	Percentage	0.11		EFF-14.2
Hours of Overtime by Staff Category - Medical	Percentage.	28 .5	20.1	EFF-14.3
Hours of Overtime by Staff Category - Nursing	Percentage	9.80	0.82	EFF-14.4
Hours of Overtime by Staff Category - Operational	Percentage	0.12	0.45	EFF-14.5
Hours of Overtime by Staff Category - Professional	Percentage	1.58	3.95	EFF-14.6
Cost of Overtime by Staff Category Managerial And Clerical	Dollars	49.5	23.5	EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	52,498	32,353	EFF-16.3
Cost of Overtime by Staff Category - Nursing	Dollars	463	480	EFF-16.4
Cost of Overtime by Staff Category - Operational	Dollars	78.3	202	EFF-16.5
Cost of Overtime by Staff Calegory - Professional	Dollars	1,194	3,114	EFF-16.6
de en la comisione Finance de la Constantifica de la Constantificación de la C				
Full-Time Equivalent (FTE) Staff	Numeric	3 2. 5		EFF-01
FTE Staff by Category - Managerial And Clerical	Numeric	3,80	3.78	EFF-02.2
FTE Staff by Category - Medical	Numenc	1.14	2.09	EFF-02.3
FTE Staff by Category - Nursing	Numeric		23.3	EFF-02.4
FTE Staff by Category - Operational	Numeric	8.44	15.2	EFF-02.5
FTE Staff by Category - Professional	Numeric	1.73	2.87	EFF-02.6
Hours of Sick Leave Cost of Sick Leave	Percentage	2.75	2.91	EFF-05
Hours of Overtime	Dollars	998	1,081	EFF-07
Cost of Overtime	Percentage	2.01	1.99	EFF-13
Cost of Overline .	Dollars	2,183	1,986	EFF-15



⁺ Indicators listed within this overall performance group have been used to determine overall performance.

System Integration and Change

Tully Hospital

Small

Northern Zone	Type of Score:	Hospital Score:	Peer Group Median:	Reference
alia kata anam dalah sa saman dalah dalah kata dalah kata dalah kata dalah kata dalah kata dalah kata dalah ka		4, 24, 47		
Benchmarking				
In selected clinical areas - external	Percentage	Ó	0	SIC06.3
Clinical Pathways		-		
Extent of development and use in selected clinical areas	Percentage	. 0	15.8	SIC07.1
្រមវិញ និបារីស្លាស់មេស ស៊ីសេរ៉ា ស្រាស់ព្រះប្រែក្រសួលក្រសួលក្រសួលក្រសួលក្រសួលក្រសួលក្រសួលក្រសួលក្រសួលក្រសួលក្រ Facilitating continuity of care				
Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
Provision of discharge summaries to GPs	Max score 5	1/3	1	SIC08.2
Shared ante and post natal care	Max score 5	3/3	3	SIC08.3
Cardiac rehabilitation	Max score 3	2/3	2	SIC08.4
Provision of electronic discharge summaries to GP's	Max score 3	0/3	0	SIC08.5
Deal Section as section of the Continuence of the C				
Quality of Information	Percentage	93.9	93,5	SIC04.1
Timeliness - Number of months on time	Months	, 7	6.5	SIC04.2a
Timeliness - Number of days late per month	Da ys	5	4.9	SIC04.2b
Use of Information				•
Availability of electronic information	Percentage	20.8	20.8	SIC05.1
Collection and use of clinical information	Percentage	44	20.7	SIC05.2
Accrediation				
Accreditation	Yes/No	No	13/24	SIC01
Credentialling			dia.	
Credentialling	Y es/N o	Yes	24/24	SIC02
Workforce Management		All Property and the second		
Retention of Nursing Staff	Percentage	74.1	76.9	SIC03.1
Retention of Allied Health Staff	Percentage	100	71.4	SIC03.2
Median Age Nursing Staff	Years	43.5	42.3	SIC03.3
Benchmarking State Add Sta	_			
n selected clinical areas	Percentage -	0	0	SIC06.1
In selected clinical areas - internal	Percentage	///0	0	SIC06.2
Clinical Pathways				
Extent of development and use as per Ontario	Parcentage	0	17.4.	SIC07.2
Surgical (Orthopaedic) - extent of development and use	Percentage	<i>-</i> 0	0	SIC07.3a
Medical - extent of development and use	Percentage	0	10.7	SIC07.3b
O & G - extent of development and use Telehealth	Percentage	0	14.3	SIC07.3c
Extent of telehealth usage	Percentage	0	1.9	SIC09

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

Indicators listed within this overall performance group have been used to determine overall performance.

Hospital Report

- Attachment 1Statistics Quartiles per Indicator
- Attachment 2.....State Report

Peer Group

Hospital Score Indicator Number and Description: Min 25th Median 75th Tully Hospital Small

Nort	hem Zone					•							٠,,,,,
	1,23331	58/1/2	dr (m)tishe	778 GS		11. 11.11.11							
	all Performance G	•	Maternity									. •	
PS05	Overall Care In							40	.8 69	.1 71	.2 79	9.1 84	.3 S. S. S. S. S. S.
	all Performance Gr		Medical										
PS05	Overall Care In		ical				64.7	64	7 66	.3 70	7 72	2,5 80	.2
	III Performance Gr	•	Not Sumn				and the second					- * • •	230 4000
PS01	Access and Adr	nission f	ndex All types	combined			68.7	68	5 69	.0 74.	.2 77	.3 80	6
PS01	Access and Adr	nission l	ndex Matemity	<u>,</u>				43	68.	7 71.	8 80	0.0 85	5
PS01	Access and Adr	nission li	ndex Medical				68.0	65	8 69.	1 74.	4 78	.0 80.	3
PS02	Complaints Man	agemen	index All type	s combined	-700700	- 47 - 47	66.5	59.	5 66.	1 67.	7 73	.4 80.	8
PS02	Complaints Man	agemen	t Index Matem	ny 💮			Ø- i	59.	4 68.		- <i></i>		- 1
PS02	Complaints Man		e - 3 66 46	- 7000 7000		Ø-7-,	67.4						- 1000 200
PS03	Discharge and F			ONE CONTROL 1808			60.0						-
PS03	Discharge and F	196999					59.6					- AND S	e de la companya de
2803	Discharge and F	- "1275									90	%&	- 100
	General Patient					·		41.		%	99%		-
\								- 58,	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	SS Sec	<i>-</i>	.5 91.	
PS04	General Patient I						57.2	62.0	.2885 "	72	5 76	3 6 82.	7
	General Patient I			pes combined		.z 4444.	67 A	63	69.2	72.9	77.	2 84.	2
PS05	Overall Care Inde				<i></i>	97.W	65.2	624	673	71.1	73.	0 80.:	2
PS06	Physical Environ			ombined		4	67.6	61.0	68.9	70.6	73.	7 81.	5
PS06	Physical Environe							41.4	73,5	77.5	82.	4 88.6	3 A 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
PS06	Physical Environ	· Santifelia	**************************************				66.0	65.0	68.2	69.9	72.	7 81.2	2
PS07	Treatment & Rela	3000000	- 100 m - 100 m -	45 - 900m				46.2	66.9	70.1	80.	90.	
PS07	Treatment & Ref	ted but	mation index.	All types combi	ned		60.1	60.1	65.8	69.3	72.	4 79.5	
PS07	Treatment & Rela	ted intot	mation Index I	Medical			59.8	59.8	64.3	67.0	72.0	6 79.5	
री ५ अहर ह	的机构建筑是1976	77(67,57	F7 1.12							Asp World		1000.800	
Overall	Performance Grou		Activity	AS ALM PARKETS	8 T 3 T 1 T 1 T 1 T 1 T 1 T 1 T 1 T 1 T 1	Service Servic				en en dage e		\$ 43 G G	
EFF-17	Occupancy Rate (•	•	-			38.9	84	41.8	51.1	63	7 108.7	200000000000000000000000000000000000000
EFF-19	Length of Stay					and A	3.4	1,2	8.0		4.		
Overall	Performance Grou	1D	Cost of Sen	rice			å - % 7∵		₩- % -				
EFF-36a	Catering - total co	•	OUSE DE OCE	VICE			34.fi	21.0	33,6	44.5	55.8	107.6	
EFF-45,4		- ~	nuare metre	///			12,0	11.7					
	Performance Grou		<u> </u>	- // 👭	%-₩	- 🌇	(gg/s- 12,0		17.5	25.3	31.3	81.2	
EFF-06.2		•	Staffing	Acaracial A		diller							
D6.3				400404	CICROS		1.5	0.0	1.6	2.6	3.0		
06.4						·	0.0	0.0	0.0	0.8	2.2	4,6	
والمارية المستهمنية	Hours of Sick Leav		• -	.			3.2	1.3	2.6	3.0	3.4	4.5	
EFF-06.5						 .	2.9	1.9	2.6	33	3.9	6.7	
EFF-06.6	Hours of Sick Leav						2.3	0.0	1.0	17	1.9	2.4	
EFF-08.2	Cost of Sick Leave	+ ~ ~			Clerical		512.4	9.0	489.5	786.8	1,063,6	1,442.1	
EFF-08.3	Cost of Sick Leave						0.0	0.0	0.0	7925	2,069.4	4,238.6	
EFF-08.4	Cost of Sick Leave	by Staff	Category - No	trsing		<i>M</i> *	1,241.6	477.8	955.1	1,206.1	1,335.1	1,758.3	
EFF-08.5	Cost of Sick Leave	by Staff	Category - Op	perational			620.7	556.5	739.4	948.1	1,155.9	1,932.8	
EFF-08.6	Cost of Sick Leave	by Staff	Category - Pro	ofessional			1,037.9	0.0	472.2	728.4	932.0	1,133.2	on i
EFF-11	Cost of Work Cove	r					2.7	0,1	0.4	0.7	0.9	2.7	
EFF-14.2	Hours of Overtime	by Staff	Category - Ma	nagerial And C	lerical		0.1	0,0	0.0	0.1	0.1	2.4	
EFF-14.3	Hours of Overtime						28.5	0,0	10.6	20.1	26.2		4.1
EFF-14.4	Hours of Overtime						0.8	0.0		-		35.6	
EFF-14.5	Hours of Overtime I								0.4	0.8	1.4	2.8	
EFF-14.6	Hours of Overtime I						0.1	0.0	0.2	0.4	0,7	1.7	
EFF-16.2							1.6	0.1	2.9	4.0	6.4	24.9	
	Cost of Overtime by				ricai		49.5	0.0	0.0	23.5	61.7	1,338.2	
EFF-16.3	Cost of Overtime by						52,497.9	0.0	15,129.3	32,352.6	47,843.6	73,003.6	
EFF-16.4	Cost of Overtime by	. ~					462.6	12.7	253_1	480.2	785.7	1,752.7	
FEE-16.5	Cost of Overtime by						78.3	14.6	92.9	202.3	303.4	692.7	4.6
/	Cost of Overtime by		llegory - Profe	ssional			1,194.3	109.4	2,061.7	3,114.1	5,396.9	28,722.0	
r~<	erformance Group	. 61	ot Summari	and .									

<u>Statistics - Quartiles per Indicator</u>

Attachment 1

· · · · · · · · · · · · · · · · · · ·	•				•			
	Hospital		. Pe	er Group			2012	ME.
Indicator Number and Description:	Score	Min	· 25th	Median	75th	Max	100	, I
						,		
EFF-02.2 FTE Staff by Category - Managerial And Clerical	3.6	0.2	2.8	3.8	6.1	24.9		Ī
EFF-02.3 FTE Staff by Category - Medical	1.1	1.0	1.7	2.1	2.5	7.0		
EFF-02.4 FTE Staff by Category - Nursing	17.6	14.7	20.1	23.3	32.2	58.1		
EFF-02.5 FTE Staff by Category - Operational	8.4	7.4	12.0	15.2	21.9	45.2		ł
EFF-02.6 FTE Staff by Category - Professional	1.7	0.4	1.6	2.9	, 4.8	11.0		
EFF-05 Hours of Sick Leave	2,7	1.7	2.5	2.9	3.4	4.6	31031	ŀ
EFF-07 Cost of Sick Leave	997.8	549.1	927.3	1,081.3	1,261.3	1,632.2	3.33 (4	1
EFF-13 Hours of Overtime	2.0	0.4	1.3	2.0	2.5	3.8		
EFF-15 Cost of Overtime	2,182.6	100.7	1,145.4	1,986.5	2,626.5	4,100.9	100	l
Septembring parting of and grange								İ
Overall Performance Group: Benchmarking and Clinical Patingays					2 (1941)	 		ł
SIC06.3 Benchmarking - In selected clinical areas - external:	0.0	0.0	0.0	0.0	0.0	46.2	5.00	į
SIC07.1 Clinical Pathways - Extent of development and use	0.0	0,0	2.2	15.9	33.5	90.0		-
Overall Performance Group: Continuity of Care								1
SiC08.1 Facilitating continuity of care - Use of pre admission clinics for elective sur	gery 3.0	0.0	3.0	3.0	3.0	3.0		ĺ
SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs	1.0	0.0	0.0	1.0	30	3.0	3.5	
SIC08.3 Facilitating continuity of care - Shared ante and post natal care	3.0	0.0	0.0	20	3.0	3.0		· .
Facilitating continuity of care - Cardiac rehabilitation	2.0	0.0	- 46	2.0	2.0	3.0		Ì
C08.5 Facilitating continuity of care - Provision of electronic discharge summaries	to GPs 0.0	0.0	0.0	0.0	0.0	0.0	700	الرسب
overall Performance Group: Quality and Use of Information		W						
SICO4.1 Quality of information - Accuracy	93.9	82.2	920	93.5	95.2	97.6	1,02	
SIC04.2a Quality of information - Timeliness - Number of months on time	7.0	1.0	4,8	6.5	8.0	9.0		
SIC04.2b Quality of information - Timeliness - Number of days late per month	5.0	0.0	2.5	4.9	7.5	39.8	2.5	
SICO5.1 Use of Information - Availability of electronic Information	20.8	10.4	16.7	20.8	25.0	33.3	27.5	
SIC05.2 Use of Information - Collection and use of clinical information	44.0	0.0	11.9	20.7	30,8	44.0	123	•
Overall Performance Group: Not Summarised	-						To a Constitution of the C	
SIC01 Accreditation	0.0	0.0	0.0	1.0	1.0	1.0	3.74	
SIC02 Credentialling	1.0	1.0	1.0		1.0	1.0	: 4.0	
SIC03.1 Workforce Warragement - Retention of Nursing Staff	74.1	46.2	67.0	78.0	85.0	96.7		
SIC03.2 Workforce Management - Retention of Allied Health Staff	100.0	333	56.4	713	100.0	100.0	5347	
SIC03.3 Workforce Management - Median Age Nursing Staff	43.5	31.5	36.9	42.3	43.6	51.0	-1	
SIC06.1 Benchmarking - In selected clinical areas	0.0	0.0	0 .0	0.0	6.2	60,0		
SIC06.2 Benchmarking - In selected clinical areas - internal	60	0.0	0.0	0.0	0.0	75.0		
SIC07.2 Clinical Pathways - Extent of development and use as per Chitago	>> 0.0	0.0	2.5	17.4	37.3	90.0	419	
SIC07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	D.0	0.0	0.0	0.0	3.6	<i>5</i> 7.1	-40 y 19 z	
SIC07.3b Clinical Pathways - Medical - extent of development and use	0.0	0.0	0.0	10.7	34,5	100.0		
SIC07.3c Clinical Pathways - O & G - extent of development and use	0.0	0.0	0.0	14.3	46.4	100.0	9000	
C09 Telehealth - Extent of telehealth usage	0.0	0.0	0.0	1.9	5.8	17.3	- The state of the	



Hospital Report

Weipa Hospital

Northern Zone

Small Peer Group

July 2002

Version Number	Date	Comment				
0.1	17 May 2002	Draft report for feedback				
0.2	31 May 2002	Modification from feedback				
0.3	26 June 2002	Modification from feedback				

Overall Performance

Weipa Hospital

Northern Zone

Peer Group: Small

Clinical Utilisation and Outcomes	Patient Satisfaction
No indicators to report Overall	No indicators to report
	Overall
Efficiency	System Integration and Change
Activity 44	Benchmarking and Clinical Pathways 🖘
Cost of Service	Continuity of Care
Staffing A	Quality and Use of Information 🌣 🌣
Overall AA	Overall ታል

	Performance Compared to the Average
☆	Lower: Aggregated Hospital performance is more than
ជំង	one standard deviation below the peer mean. Average: Aggregated Hospital performance is within one standard deviation of the peer mean.
ቱ ቋቁ	Higher: Aggregated Hospital performance is more than one standard deviation above the peer mean.

Overall performance results are based on selected indicators within this report. Please refer to the indicators marked ** within each quadrant report to identify those indicators used to calculate the overall performance of the hospital.

Clinical Utilisation and Outcomes

Weipa Hospital

Northern Zone

éerformance Indicator

•

Risk Adjusted

Hospital Score:

Peer Group Mean: Significance: Reference:

Small

(Rate per 100 separations)

No indicators to report

CAB.0007.0002.00649

Patient Satisfaction

Hospital Score: Peer Group Mean:

Weipa Hospital

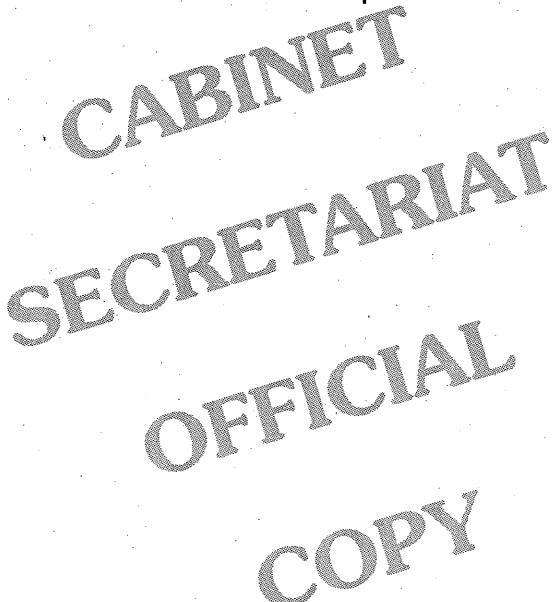
Northern Zone

5ma

Significance: Refe

Reference:

No indicators to report



CAB.0007.0002.00650

Efficiency

Weipa Hospital

Small

Northern Zone	Data Type:	Hospital Score:	Peer Group	Reference:
			Median:	. iorororios.
The Continue of the Continue o				
Occupancy Rate (Bed Day Efficiency)	Percentage	47.4	-51.1	EFF-17
Length of Stay	Days	2.27	3.68	EFF-19
The state of the common transport of the state of the sta			5.00	
Catering -total cost	Dollars	56.3	44.5	EFF-36a
Energy Consumption per square metre	Dollars	73.4	25.3	EFF-45.4
Present Andersheire Strong Continues	Donal S	10.4	25.5	
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	4.37	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	3.13	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	2.97	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	3.77	3.28	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	1.87	1.67	EFF-06.6
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars	1.442	786	,
Cost of Sick Leave by Staff Category - Medical	Dollars	3,030	702	EFF-08.2 EFF-08.3
Cost of Sick Leave by Staff Category - Norsing	Dollars	1,346	1,206	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	1,129	948	EFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	951	728	EFF-08.6
ost of Work Cover	Dollars	0.42	074	EFF-11
ours of Overtime by Staff Category - Managerial And Clerical	Percentage	19.87	0.05	EFF-14.2
Hours of Overtime by Staff Category - Medical	Percentage	18.1	20.1	EFF-14.3
Hours of Overtime by Staff Category - Nursing	Percentage	1.20	0.82	EFF-14.4
Hours of Overtime by Staff Category - Operational	Percentage	0.05	0.45	EFF-14.5
Hours of Overtime by Staff Category - Professional	Percentage	18.0	3.95	EFF-14.6
Cost of Overtime by Staff Category - Managerial And Clerical	Dollars	377	23.5	EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	29,553	32,353	EFF-16.3
Cost of Overtime by Staff Category - Newsing	Dollars	759	480	EFF-16.4
Cost of Overtime by Staff Category * Operational	Dollars	24.8	202	EFF-16.5
Cost of Overtime by Staff Category - Professional	Dollars	17,751	3,114	EFF-16.6
transferments rough a dipamonaism of the				
Full-Time Equivalent (FTE) Staff	Numeric	31.5	48.7	EFF-01
FTE Staff by Category - Managerial And Clerical	Numeric	3.99	3.78	EFF-02.2
FTE Staff by Category - Medical	Numeria	2.33	2.09	EFF-02.3
FTE Staff by Category - Nursing	Numeria	15.5	23.3	EFF-02.4
FTE Staff by Category - Operational	Numeric	8.80	15.2	EFF-02.5
FTE Staff by Category - Professional	Numeric	0.82	2.87	EFF-02.6
Hours of Sick Leave	Percentage	3.36	2.91	EFF-05
ost of Sick Leave	Dollars	1,411	• .	EFF-07
jurs of Overtime	Percentage	2.98		EFF-13
Cost of Overtime	Dollars	3,078	9 1,986	EFF-15
•			. 1	



⁺ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

Weipa Hospital				Sma	
Northern Zone	Type of Score:	Hospital Score:	Peer Group Median:	Reference	
toward Personalities better . Participation from States Missing to a					
Benchmarking					
In selected clinical areas - external	Percentage	. 0	0	SIC06.3	
Clinical Pathways		,			
Extent of development and use in selected clinical areas	Percentage	35.7	15.8	SIC07.1	
Graff Paincipline Group Estimate before					
Facilitating continuity of care			•		
Use of pre admission clinics for elective surgery Provision of discharge summaries to GPs	Max score 5	0/3	. 3	SIC08.1	
Shared ante and post natal care	Max.score 5	0/3	1	SIC08.2	
Cardiac rehabilitation	Max score 5	N/A	.N/A	SIC08.3	
Provision of electronic discharge summanes to GPs	Max score 3	N/A	N/A	SIC08.4	
Washington electronic distance story (Charles of Use of Internation 2017)	Max score 3	0/3	0	SIC08.5	
Quality of Information					
Accuracy			no e		,
Timeliness - Number of months on time	Percentage Months	92.1 6	993.5 6.5	SIC04.1 SIC04.2a	
Timeliness - Number of days late per month	Days	2.7	4.9	SIC04.2b	
Use of Information		2.1	4.5	31004.20	
Availability of electronic information	Percentage	25	20.8	SIC05.1	
Collection and use of clinical information	Percentage	4	20.7	SIC05.2	
Second Partition of the Design Second Research and Commercial Comm			(1945)		i
Accreditation				the trade of the same	ţ
Accreditation	Yes/No	No	13/24	SIC01	
Credentialling			M		
Credentialling	Yes/No	Yes	24/24	SIC02	
Workforce Management					
Retention of Nursing Staff	Percentage	61.9	76.9	SIC03.1	
Retention of Allied Health Staff	Percentage	50	71.4	SIC03.2	
Median Age Nursing Staff	Years	40	42.3	SIC03.3	,
Benchmarking					Name of the last
n selected clinical areas	Percentage	9	0	SIC06.1	
In selected clinical areas - internal	Percentage	0	0	SIC06.2	
Clinical Pathways				•	
Extent of development and use as per Ontario Surgical (Orthopaedic) - extent of development and use	Percentage	41.7		SIC07.2	
Medical - extent of development and use	Percentage	N/A		SIC07.3a	
O & G - extent of development and use	Percentage	47.6		SIC07.3b	
Telehealth	Percentage	0	14.3	SIC07.3c	
Extent of telehealth usage	Percentage	3.8	1.9	SIC09	

CAB.0007.0002.00652

Indicators listed within this overall performance group have been used to determine overall performance.

Hospital Report

Attachment 1Statistics - Quartiles per Indicator

Attachment 2.....State Report

CAB 0007 0002 00652

Statistics - Quartiles per Indicator

Attachment 1

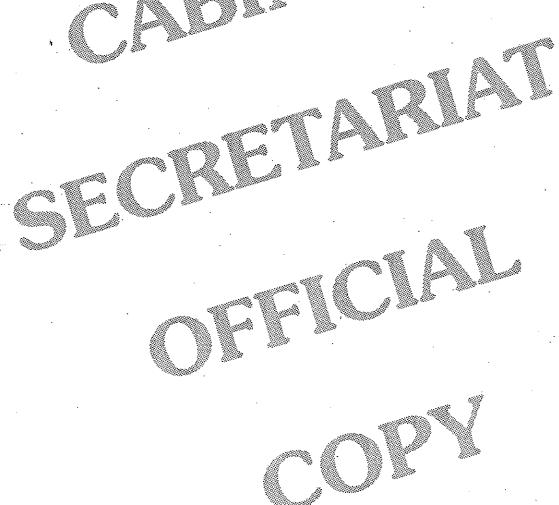
Peer Group Hospital Indicator Number and Description: Min 25th Median 75th Weipa Hospital Small Northern Zone Frankley (Fr Overall Performance Group: Activity Occupancy Rate (Bed Day Efficiency) 47.4 63.7 ≣FF-19 Length of Stay Overall Performance Group: Cost of Service Catering - total cost 55,8 107.6 21.0 33.6 44.5 EFF-45.4 Energy Consumption per square metre 73.4 Overall Performance Group: FF-06.2 Hours of Sick Leave by Staff Category - Managerial And Glerical 2.6 Hours of Sick Leave by Staff Category - Medical FF-06.3 0.0 0.0 8.0 2.2 4.6 FF-06.4 Hours of Sick Leave by Staff Category - Naming 1.3 3.0 4.5 Hours of Sick Leave by Staff Category - Operational FF-06.5 3.3 1.9 2.6 3.9 6.7 FF-06.6 Hours of Sick Leave by Staff Category + Professional 1.7 1.9 1.9 0.0 1.0 FF-08.2 785.8 Cost of Sick Leave by Staff Category - Managerial And Clerical 0.0 ℃F-08.3 Cost of Sick Leave by Staff Category - Medical 0,0 3,029.8 0.0 2,069.4 238.6 Cost of Sick Leave by Staff Category - Nursing F-08.4 1,335.1 1,758.3 1,346.2 477.8 955.1 .206.1 08,5 Cost of Sick Leave by Staff Category - Operational 556.5 739.4 948.4 1,932.8 FF-08.6 Cost of Sick Leave by Staff Category - Professional 172.2 980.6 άø 728 4 932.0 1,133.2 FF-11 Cost of Work Cover 0. 1 0.4 0.9 0.4 0.7 FF-14.2 Hours of Overtime by Staff Category - Managerial And Clerical Ö.Ö 0.9 0.0 0.1 0.1 Hours of Overtime by Staff Category - Medical FF-14.3 20.1 FF-14.4 lours of Overtime by Staff Calegory Nursing 0.0 0.4 1.4 Hours of Overtime by Staff Category Operational FF-14.5 0.4 0.7 0,0 0.2 FF-14.6 Hours of Overtime by Staff Category - Professional 6.4 18.0 0.1 4.0 Cost of Overtime by Staff Category Managerial And Clerical FF-16.2 377.1 0.0 0.0 23.5 61.7 1,338, FF-16.3 Cost of Overtime by Staff Category - Medical 29,553.4 0.0 15,129,3 ,352.6 73,003.6 .843.6 F-16.4 Cost of Overtime by Staff Category - Nursing 758.9 253 480.2 785.7 12.7 F-16.5 303,4 Cost of Overtime by Staff Category - Operational 14.6 92.9 202.3 692.7 24.8 Cost of Overtime by Staff Category - Professional F-16.6 17 750 8 0617 3,114 5,396.9 109,4 28,722.0 verall Performance Group: Not Summarised F-01 Full-Time Equivalent (FTE) Staff 48.6 67.3 4.0 F-02.2 FTE Staff by Category - Managerial And Clerica 24.9 0.2 2.8 3.8 6.1 F-02.3 FTE Staff by Category - Medical 2.5 10 17 21 FTE Staff by Category - Nursing F-02.4 14.7 20.1 23.3 32.2 58.1 ₹-02.5 FTE Staff by Category - Operational 7.4 15.2 45.2 02.6 FTE Staff by Category - Professional 0.4 1.6 4.8 11.0 F-05 Hours of Sick Leave 2.9 3.4 1.7 3.4 F-07 Cost of Sick Leave 632.2 F-13 Hours of Overtime 0.4 F-15 Cost of Overtime 3/077.9 199.7 ¥145 4 2 626 5 4 100 9 . Seekii heejekakatel Status : erall Performance Group: Benchmarking and Clinical Pathways 206,3 Benchmarking - In selected dinkal areas - external 0.0 Clinical Pathways - Extent of development and use 07.1 33.5 35.7 0.0 15.9 erall Performance Group: Continuity of Care 08.1 Facilitating continuity of care - Use of pre admission clinics for elective surgery 0.0 3.0 08.2 Facilitating continuity of care - Provision of discharge summaries to GPs 0.0 3.0 3.0 08.3 Facilitating continuity of care - Shared ante and post natal care 0.0 0 0 3.0 3.0 3.0 08.4 Facilitating continuity of care - Cardiac rehabilitation 0.0 2.0 2.0 3.0 08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs 0,0 0,0 0.0 0.0 erail F erformance Group: Quality and Use of Information 04.1 Quality of information - Accuracy 92.1 82.2 92.0 93.5 95.2 97.6 Quality of Information - Timeliness - Number of months on time 04.2a 6.0 1.0 4.8 6.5 8.0 9.0 Quality of Information - Timeliness - Number of days late per month 04.2b 2.7 0.0 2.5 7.5 39,8 4.9 05.1 Use of information - Availability of electronic information 25.0 10.4 16.7 20,8 25.0 05.2 Use of Information - Collection and use of clinical information 0.0 20.7 30.8 11.9

nted: 05/07/2002

Statistics - Quartiles per Indicator

Attachment 1

			Peer Group				13.75.77.27	
Indicato	r Number and Description:	Hospital Score	Min	25th	Median	75th	Max	140 dist
au l	Performance Group: Not Summarised	· · · · · · · · · · · · · · · · · · ·					t. 9t 1	.007 .00.
SIC01	Accreditation	0.0	0.0	0.0	1.0	1.0	1.0	4.3
SIC02	Credentialing	1.0	1.0	1.0	1.0	1.0	1.0	
SIC03.1	Workforce Management - Retention of Nursing Staff	61,9	46.2	67.9	76.9	85.0	96,7	. A A
SIC03.2	Workforce Management - Retention of Allied Health Staff	50.0	33.3	58.4	71.4	100:0	100.0	
SIC03.3	Workforce Management - Median Age Nursing Staff	40.0	31.5	36.9	42.3	43.6	51.0	
SIC06.1	Benchmarking - In selected clinical areas	0.0	0.0	0.0	0.0	6,2	60.0	
SIC06.2	Benchmarking - In selected clinical areas - Internal	0,0	0.0	0.0	0.0	0,0	75.0	
SIC07.2	Clinical Pathways - Extent of development and use as per Ontario	41.7	0.0	2.5	17.4	37.3	90.0	- 1 K
SIC07.3a	Clinical Pathways - Surgical (Orthopaedic) - extent of development and use		0.0	0.0	0.0	3.6	57.1	5
SIC07.3b	Clinical Pathways - Medical - extent of development and use	47.6	0.0	0.0	10.7	34.5	100.0	2.03
IC07.3c	Clinical Pathways - O & G - extent of development and arms	0.0	9.0	0.0	14.3	46.4	100.0	73 % (2.5%)
SIC09	Telehealth - Extent of telehealth usage	3.8	0.0	0.0	1.9	5.8	17.3	





Hospital Report

Wynnum Hospital

Southern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Wynnum Hospital

Southern Zone

Peer Group: Small

Patient Satisfaction
Medical ☆☆☆
Overall
System Integration and Change
Benchmarking and Clinical Pathways ☆☆
Continuity of Care ☆☆☆
Quality and Use of Information ☆☆
Overall ☆☆

	Performance Compared to the Average
\$	Lower: Aggregated Hospital performance is more than
٠	one standard deviation below the peer mean.
ជ	Average: Aggregated Hospital performance is within one standard deviation of the peer mean.
ជជជ	Higher: Aggregated Hospital performance is more than one standard deviation above the peer mean.

Overall performance results are based on selected indicators within this report. Please refer to the indicators marked "+" within each quadrant report to identify those indicators used to calculate the overall performance of the hospital.

Clinical Utilisation and Outcomes

Wynnum Hospital

Southern Zone

Performance Indicator

Small

Risk Adjusted Hospital Score:

Peer Group Mean: Significance: Reference:

(Rate per 100 separations)

No indicators to report

Patient Satisfaction

Wynnum Hospital

Small

CAB.0007.0002.00659

,			_	
.áOi	rthe	m	Zo	ne

Sournem Zone	Hospital Score: 1	eer Group Mean:	Significance:	Reference:
St. And St. and Opportunities, 1997				75
Access and Admission Index	78.4	72.8		PS01
Complaints Management Index	80.8	69.2	*	PS02
Discharge and Follow-up Index	80.8	66.2	*	PS03
General Patient Information Index	78.8	73.2		PS04
Overall Care Index	80.2	70.7	*	PS05
Physical Environment Index	80.4	715	*	PS06
Treatment & Related Information Index	79.5	69.0	*	PS07
installed the first state of				
Access and Admission Index	78.4	73:0		PS01
Complaints Management Index	80.8	68.6	*	PS02
Discharge and Follow-up Index	80.8	66.0	*	PS03
General Patient Information Index	78.8	72.8		PS04
Overall Care Index	80.2	70.5	*	PS05
Physical Environment Index	80.4	71.1	*	PSD6
Treatment & Related Information Index	79.5	68.5	*	PS07

Statistical Significance

Between 90% and 99.9% certain that the result for the facility is different that the conort average. There is some evidence to suggest that these hospitals are performing differently compared to the mean of the facilities in the cohort, although there is a reasonable possibility that the result is due to chance.

99.9% certain that the result for the facility is different in comparison to the cohort average. There is little doubt that the performance indicator for the facility is significantly different from the mean for all hospitals in the peer group.



Indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statisfical significance for these estimates.

Efficiency

Wynnum Hospital				Smal
Southern Zone	Data Type:	Hospital Score:	Peer Group Median:	Reference:
1. (4) \$4.5% (\$1.5%) (1.1.5%) (1.1.5%)		24.0	ma A	
Occupancy Rafe (Bed Day Efficiency)	1 0100110-9-		51.1	EFF-17
Length of Stay	Days	4.80	3,68	EFF-19
				555.05
Total Cost / Weighted Separation	Dollars	1,197	1,868	EFF-25
Catering - total cost	Dollars	23.0	44.5	EFF-36a
Energy Consumption per square metre	Dollars	15.6	25.3	EFF-45.4
TARRESTORMENT SCHOOL STREET STREET		ARCHANIAN		
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	0.91	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	1.54	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	•	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	2.58	3.28	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	0.97	1.67	EFF-06.6
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars	306	786	EFF-08.2
Cost of Sick Leave by Staff Category Medical	Dollars.	1,499	702	EFF-08.3
Cost of Sick Leave by Staff Sategory - Nursing	Dollars	1,313	1,206	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	780	948	EFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	472	728	EFF-08.6
Cost of Work Cover	Dollars	₫.99	99. 993.	EFF-11
Hours of Overtime by Staff Category - Managerial And Clerical	Percentage	0.06	0.05	
Hours of Overtime by Staff Category - Medical	Percentage	4.77	20.1	EFF-14.3
Hours of Overtime by Staff Category - Nursing	Percentage	0.02	0.82	EFF-14.4
Hours of Overtime by Staff Calegory - Operational	Percentage	0.60	0.45	EFF-14.5
Hours of Overtime by Staff Category Professional	Percentage	8.44	3.95	EFF-14.6
Cost of Overtime by Staff Category - Managerial And Clerical	Dollars	26.0	23.5	EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	7,410	32,353	EFF-16.3
Cost of Overtime by Staff Category - Nursing	Dollars	12.7	480	EFF-16.4
Cost of Overtime by Staff Category - Operational	Dollars	303	202	EFF-16.5
Cost of Overtime by Staff Category - Professional	Dollars	8,256	3,114	EFF-16.6
the college of an experience of the southern and the college of th				
Full-Time Equivalent (FTE) Staff	Numeric	37.2	48.7	EFF-01
FTE Staff by Category - Managerial And Clerical	Nomenc	2.17	3.78	EFF-02.2
FTE Staff by Category - Medical	Numeric	1.28	2.09	EFF-02.3
FTE Staff by Category - Nursing	Numeric	20.1	23.3	EFF-02.4
FTE Staff by Category - Operational	Numeric	8.92	15.2	EFF-02.5
FTE Staff by Category - Professional	Numeric	4.78	2.87	EFF-02.6
Yours of Sick Leave	Percentage	2.54	2.91	EFF-05
Cost of Sick Leave	Dollars	1,025	1,081	EFF-07
Hours of Overtime	Percentage	1.55	1.99	EFF-13
Cost of Overtime	Dollars	1,396	1,986	EFF-15
	100 Marin 1988	975. 399A. <i>8</i> 999	505055	

CAB.0007.0002.00660

⁺ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

Wynnum Hospital					Smali
outhern Zone		Type of Score:	Hospital Score:	Peer Group Median:	Reference
					
Benchmarking	16. 到年至中的祖子相称被称为。				
In selected clinical areas - external		Percentage	- 0	0	SIC06.3
Clinical Pathways	•	reiteillage	- 0	U	31000.3
Extent of development and use in selected clinical an	ese	Percentage	0	15.8	SIC07.1
TARTHER TRENTS ATOMON AND SERVICE OF THE SERVICE OF				10.0	31007.1
Facilitating continuity of care					
Use of pre admission clinics for elective surgery		Max score 5	N/A	N/A	SIC08.1
Provision of discharge summaries to GPs		Max score 5	3/3	1	SIC08.2
Shared ante and post natal care		Max score 5	N/A	N/A	SIC08.3
Cardiac rehabilitation		Max score 3	N/A	N/A	SIC08.4
Provision of electronic discharge summaries to GPs	-	Max score 3	0/3	Q.setellita.	SIC08.5
Total of a fortier to the training the contract of the contrac	Sometimental de la companya de la companya de la companya de la companya de la companya de la companya de la c		kan i		
Quality of information				<u> </u>	्य होता प्राप्त के का किये हैं।
Accuracy	. He	Percentage	93.4	93.5	SIC04.1
Timeliness - Number of months on time		Months	6	6.5	SIC04.2a
Timeliness - Number of days late per month		Days	7	4.9	SIC04.2b
Use of Information		A There is a second of the sec			•
Availability of electronic information		Percentage	22.9	20.8	SIC05.1
Collection and use of clinical information		Percentage	42	20.7	SIC05.2
The state of the s					
Accreditation			antillit		
Accreditation	•	Yes/No	Yes	13/24	SIC01
Credentialling				A	•
Credentialling		Yes/No	Yes	24/24	SIC02
Workforce Management			- 4 -		
Retention of Nursing Staff		Percentage	81.5	76.9	SIC03.1
Retention of Allied Health Staff		Percentage	100	71.4	SIC03.2
Median Age Nursing Staff		Years	43.5	42.3	SIC03.3
Benchmarking		Demontes	•	0	CICOC 4
्री selected clinical areas In selected clinical areas - internal		Percentage	0 . #Å		SIC06.1 SIC06.2
Clinical Pathways	<u>-</u>	reiteillage	. 70	U	31000.2
Extent of development and use as per Ontario		Percentage	0	17.4	SIC07.2
Surgical (Orthopaedic) - extent of development and use		Percentage Percentage	NVA		SIC07.2 SIC07.3a
Medical - extent of development and use	· · · · · · · · · · · · · · · · · · ·	Percentage	**1₩A 0		SIC07.3b
O & G - extent of development and use		Percentage	N/A		SIC07.30 SIC07.3c
Telehealth		, oroniage	INU	• ** •	

Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

N/A - Not Applicable N/R - Not Reported

Extent of telehealth usage

SIC09

Percentage

Hospital Report

aliendhenis

- Attachment 1Statistics Quartiles per Indicator
- Attachment 2.....State Report



Statistics - Quartiles per Indicator

Attachment 1

Peer Group Hospital Median or Number and Description: Score Wynnum Hospital Small Southern Zone Overall Performance Group: Medical Overall Care Index Medical **PS05** 80.2 64.7 66.3 70.7 72.5 Overall Performance Group: Not Summarised **PS01** Access and Admission Index Medical 78.4 69.1 74.4 78.0 80.3 PS01 Access and Admission Index All types combined 66.6 69,0 74.2 77.3 80.6 /84 PS02 Complaints Management Index Medical 593 66,8 73.7 80.8 80.8 65.5 80.8 PS02 Complaints Management Index All types combined 59.5 66.1 67.7 73.4 80.8 PS03 Discharge and Follow-up Index All types combined 80.8 59.1 203 Discharge and Follow-up Index Medical 8Ö.8 60.Ó 65.8 69.8 80.8 63.2 2S04 General Patient Information Index Medica 62.8 67.8 76.3 78.8 72.5 82.7 General Patient Information Index Alt types combine 2504 78.8 63,9 Overall Care Index All types combined S05 80.2 62.9 67.9 71.1 73.0 **2**506 Physical Environment Index Medical 72.7 80.4 65.0 68.2 69.9 81.2 Physical Environment Index All types combined 80,4 61.9 68,9 70 B 73.7 81.5 Treatment & Related Information Index All types combined 79.5 60.1 65.8 Treatment & Related Information Index Medical 72.6 79.5 50.8 64.3 67,0 79. **Overall Performance Group:** Activity FF-17 Occupancy Rate (Bed Day Efficiency) 51.1 63.7 108. FF-19 Length of Stay 6.8 overall Performance Group: FF-25 Total Cost / Weighted Separation 1,197.4 1,197.4 .500.0 1,868,0 2,084.4 2,691.1 FF-36a Catering - total cost 33,6 44.5 107.6 Energy Consumption per square metre 17.5 25,3 31.3 81.2 Staffing verall Performance Group: Hours of Sick Leave by Staff Category - Managerial And Clerical FF-06.2 0.9 0.0 2.6 3.0 FF-06.3 0.0 4.6 Hours of Sick Leave by Staff Category - Medical 0.0 0.8 FF-06.4 4.5 Hours of Sick Leave by Staff Category - Nursing 1.3 3.0 3.4 FF-06:5 Hours of Sick Leave by Staff Category - Operational 3,3 3.9 6.7 FF-06.6 Hours of Sick Leave by Staff Category - Professional 1.0 1.7 1.9 F-08.2 Cost of Sick Leave by Staff Category - Managerial And Charical 0.0 1,063.6 305.7 499.5 785.8 1,442.1 4,238.6 F-08.3 Cost of Sick Leave by Staff Category - Medical 0.0 702.5 2,069.4 1,498.9 0.0 Cost of Sick Leave by Staff Category - Nursing 1,312.5 477.8 955.1 206.1 1,335.1 1,758.3 Cost of Sick Leave by Staff Category - Operational 1,155.9 779.8 556.5 739.4 948,1 1,932,8 Cost of Sick Leave by Staff Category - Professional 7-08.6 0.0 472.2 728.4 932.0 472.2 1.133.2 F-11 Cost of Work Cover 0.4 0.1 0.7 0.9 27 F-14.2 Hours of Overtime by Staff Category - Managerial And Clerical 0,0 0.0 0.1 F-14.3 Hours of Overtime by Staff Category - Medical 0.0 26.2 35.6 F-14.4 Hours of Overtime by Staff Category - Nursing 0.0 0.0 0.4 F-14.5 Hours of Overtime by Staff Category - Operational 0.7 F-14.6 Hours of Overtime by Staff Category - Professional 0.1 4.0 6.4 24.9 F-16.2 Cost of Overtime by Staff Category - Managerial And Clerical 0.0 26,0 0.0 61.7 23.5 1.338.2 F-16.3 Cost of Overtime by Staff Category - Medical 7,410.2 0.0 15,129.3 352.6 47,843.6 73.003.6 Cost of Overtime by Staff Category - Nursing 253,1 480.2 F-16.4 12.7 Cost of Overtime by Staff Category - Operational 92.9 202.3 303.4 692.7 F-16.5 302 6 14.6 Cost of Overtime by Staff Category - Professional 5,396.9 28,722.0 F-16.6 109,4 2,061.7 3,114.1 erall Performance Group: Not Summarised F-01 Full-Time Equivalent (FTE) Staff 37.2 31.5 37.2 48.6 67.3 -02.2 FTE Staff by Category - Managerial And Clerical 3.8 24.9 2.8 6.1 2,2 0.2 -02.3 FTE Staff by Category - Medical 7.0 1.0 1.7 2.1 2.5 FTE Staff by Category - Nursing 58.1 14.7 20.1 23.3 32.2 FTE Staff by Category - Operational 8.9 7.4 12.0 15.2 21.9 45.2 FTE Staff by Category - Professional 0.4 1.6 2,9 -05 Hours of Sick Leave

1,025.0

549.1

927.3

Cost of Sick Leave

Statistics - Quartiles per Indicator

Attachment 1

	Hospital	[·	Pe	er Group			
Indicator Number and Description:	Score	Min	25th	Median	75th	Мах	2.73
EFF-13 Hours of Overtime	1.6	0.4	1.3	2.0	2.5	3.8	7
EFF-15 Cost of Overtime	1,396.0	190.7	1,145.4	1,986.5	2,626.5	4,100.9	
September Office project of the Constitute							
Overall Performance Group: Benchmarking and Clinical Pathways		·		,			
SIC06.3 Benchmarking - In selected clinical areas - external	0.0	0.0	0.0	0.0	0.0	46.2	17
SIC07.1 Clinical Pathways - Extent of development and use	0.0	0.0	2.2	15.9	33.5	90.0	
Overall Performance Group: Continuity of Care							
SIC08.1 Facilitating continuity of care - Use of pre admission clinics for elective surgery	·	00	3.0	3.0	3.0	3.0	
SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs	3.0	0.0	0.0	1.0	3.0	3.0	() ()
SIC08.3 Facilitating continuity of care - Shared ante and post natal care		90	0.0	3.0	3.0	3.0	11.7
SIC08.4 Facilitating continuity of care - Cardiac rehabilitation		0.0	1.0	2.0	2.0	3.0	
SICO8.5 Facilitating continuity of care - Provision of electronic discharge studinaries to 0	¥Pø 0.0	0.0	0.0	0.0	- 0.0	0.0	
Overall Performance Group: Quality and Use of Information						* * * * * * * * * * * * * * * * * * *	, ing ^{ar} segund
SICO4.1 Quality of information - Ageuracy	93.4	82.2	92.0	93.5	95.2	97.6	- E
SICO4.2a Quality of information Figneliness - Number of properties on time	6.0	1.0	4.8	6.5	8.0.	9.0	
SICO4.2b Quality of information - Pineliness Number of days late per month	7.0	0.0	2.5	4.9	78	39.8	i eli
C05.1 Use of Information - Availability of electronic information	22.9	10.4	16.7	20.8	25.0	33.3	
05.2 Use of information - Collection and use of clinical information	42.0	0.0	199	26.7	30.8	44.0	
all Performance Group: Not Summarised			* - *				THE PLANE
RC01 Accreditation	10	0.0	0.0	10	1.0	1.0	. 172
IC02 Credentialling	/1.0	10	10	1.0	1.0	1.D	- 3
IC03.1 Workforce Management - Retention of Nursing Staff	8 1.5	46.2	67.9	76.9	85.0	96.7	
IC03.2 Workforce Management - Retention of Allied Health Staff	100.0	33.3	58.4	71.4	100.0	100.0	
IC03.3 Workforce Management - Median Age Nursing Staff	43.5	31.5	36.9	42.3	43.6	51.0	1.1
IC06.1 Benchmarking - in selected clinical areas	0.0	0.0	0.0	*b.o	6.2	60.0	
IC06.2 Benchmarking - in selected clinical areas - internal	0.0	0.0	0.0	0.0	0.0	75.0	
C07.2 Clinical Pathways - Extent of development and use as per Ontario	0.0	0.0	2.5	17.4	37.3	90.0	A 1.3
C07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use		0.0	0.0	0.0	3.6	57.1	
C07.3b Clinical Pathway Medical - extent of development and use	0.0	0.0	0.0	10.7	34.5	100.0	
C07.3c Clinical Pathways - O & G - extent of development and use		0.0	6. D	14.3	46.4	100.0	
C09 Telehealth - Extent of telehealth usage	0.0	0.0	0.0	1,9	5.8	17.3	
				. In the second			





Hospital Report

Yeppoon Hospital

Central Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Yeppoon Hospital

Central Zone

Peer Group: Small

Clinical Utilisation and Outcomes	Patient Satisfaction	
No indicators to report	Medical	ቁቁቁ
Overall	Overall	*
Efficiency	System Integration and Change	
Activity ★☆	Benchmarking and Clinical Pathways	সমস
Cost of Service	Continuity of Care	**
Staffing	Quality and Use of Information	**
Overall	Overall	华华

	Performance Compared to the Average
☆	Lower: Aggregated Hospital performance is more than one standard deviation below the peer mean.
ជជ	Average: Aggregated Hospital performance is within one standard deviation of the peer mean.
***	Higher: Aggregated Hospital performance is more than one standard deviation above the peer mean.

Overall performance results are based on selected indicators within this report. Please refer to the indicators marked "+" within each quadrant report to identify those indicators used to calculate the overall performance of the hospital.

Clinical Utilisation and Outcomes

Yeppoon Hospital

Small

Central Zone

Performance Indicator

Risk Adjusted

Hospital Score: Peer Group Mean: Significance: Reference:

(Rate per 100 separations)

No indicators to report

CAB.0007.0002.00667

Patient Satisfaction

Yeppoon Hospital

Small

Central Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference:
Next of the substitution o	100			ing in the gr
Access and Admission Index	77.6	72.8	*	PS01
Complaints Management Index	73.5	69.2		PS02
Discharge and Follow-up Index	68.8	66.2		PS03
General Patient Information Index	79.8	73.2	*	PS04
Overall Care Index	75.6	70.7	*	PS05
Physical Environment Index	73.4	71.5		PS06
Treatment & Related Information Index	75.4	69.0	*	PS07
and a comment of the first of			er in de la companya de la companya de la companya de la companya de la companya de la companya de la companya	
Access and Admission Index	NIR	72.5		PS01
Complaints Management Index	N/R	69.9		PS02
Discharge and Follow-up Index	NR	68.8		PS03
General Patient Information Index	N/R	71.2	•	PS04
+ Overall Care Index	N/R	71.8		PS05
Physical Environment Index	76.7	76.4		PS06
Treatment & Related Information Index	N/R	70.2		P607
Survivorior Lauren II. Transport Lauren				
Access and Admission Index	78.8	73.0	*	PS01
Complaints Management Index	74.3	68.6		PS02
Discharge and Follow-up Index	71.2	66.0		PS03
General Patient Information Index	81.9	72.8	*.	PS04
+ Overall Care Index	76.6	70.5	*	PS05
Physical Environment Index	72.9	71.1		PS06
Treatment & Related Information Index	76.4	68.5	*	PS07
Access and Admission Index	N/R	71.6		PS01
Complaints Management Index	N/R	73.7		PS02
Discharge and Follow-up Index	N/R	//65.7 %		PS03
General Patient Information Index	NR	78.0		PS04
+ Overall Care Index	N/R	71.7	;	PS05
Physical Environment Index	N AR	69.8		PS06
Treatment & Related Information Index	N /R	72.1		PS07

Statistical Significance

Between 90% and 99.9% certain that the result for the facility is different than the cohort average. There is some evidence to suggest that these hospitals are performing differently compared to the mean of the facilities in the cohort, although there is a reasonable possibility that the result is due to chance.

99.9% certain that the result for the facility is different in comparison to the cohort average. There is little doubt that the performance indicator for the facility is significantly different from the mean for all hospitals in the peer group.

⁺ Indicator has been used to determine overall performance.

Efficiency

Yeppoon Hospital

Small

Central Zone	Data Type:	Hospital Score:	Peer Group	Reference:
		- 	Median:	
The state of the s				F
Occupancy Rate (Bed Day Efficiency)	Percentage	59.0	51.1	EFF-17
Length of Stay	Days	3.68	3.68	EFF-19
and the specification will be set to be a set of the			Nation	2,3
Catering - total cost	Dollars	28.0	44.5	EFF-36a
Energy Consumption per square metre	Dollars	30.0	25,3	EFF-45.4
magnitures estatoryagos; a casellagora divisi e viscolaria.				
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	3.51	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	4.62	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	2.83	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	3.41	3.28	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	2.37	1.67	EFF-06.6
Cost of Sick Leave by Staff Calegory - Managerial And Clerical	Dollars	1,086	786	EFF-08.2
Cost of Sick Leave by Staff Category - Medical	Dollars -	4,239	702	EFF-08.3
Cost of Sick Leave by Staff Category Nursing	Dollars	1,170	1,206	EFF-08.4
Cost of Sick Leave by Staff Category & Operational	Dollars	1,106	948	PFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	1,096	728	EFF-08.6
ost of Work Cover	Dollars	1.62	0.74	EFF-11
Aours of Overtime by Staff Category - Managerial And Clerical	Percentage	0.05	0.05	EFF-14.2
Hours of Overtime by Staff Category - Medical	Percentage	32.2	20.1	EFF-14.3
Hours of Overtime by Staff Category - Nursing	Percentage	0.27	0.82	EFF-14.4
Hours of Overtime by Staff Category - Operational	Percentage	0.16	0.45	EFF-14.5
Hours of Overtime by Staff Category - Professional	Percentage	0.57	3,95	EFF-14.6
Cost of Overtime by Staff Category Managerial And Clerical	Dollars	21.1	23.5	EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	64,805	32,353	EFF-16.3
Cost of Overtime by Staff Category Nursing	Dollars	181	480	EFF-16.4
Cost of Overtime by Staff Category - Operational	Dollars	68.4	202	EFF-16.5
Cost of Overtime by Staff Category - Professional	Dollars	245	3,114	EFF-16.6
一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个			200	
Full-Time Equivalent (FTE) Staff	Numeric		48.7	EFF-01
FTE Staff by Category - Managerial And Clerical	Numeric	2,78	3.78	EFF-02.2
FTE Staff by Category - Medical	Numeric	1,25	2.09	EFF-02.3
FTE Staff by Category - Nursing	Numeric	20.2	23.3	EFF-02.4
FTE Staff by Category - Operational	Numeric	7.38	15.2	EFF-02.5
FTE Staff by Category - Professional	Numeric	0.67	2.87	EFF-02.6 EFF-05
Hours of Sick Leave	Percentage	3.08	2.91	EFF-07
ost of Sick Leave	Dollars	1,266	1,081	
Jours of Overtime	Percentage	2,18	1.99	EFF-13 EFF-15
Cost of Overtime	Dollars	2,653	1,986	ELL-12

CAB.0007.0002.00669

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

⁺ Indicators listed within this overall performance group have been used to determine overall performance.

System Integration and Change

Yeppoon Hospital				Sma
Central Zone	Type of Score:			Reference
		Score:	Median:	
The state of the s		400 M		1 - 1/2
Benchmarking				e 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
In selected clinical areas - external	Percentage	0	0	SIC06.3
Clinical Pathways			1357	
Extent of development and use in selected clinical areas	Parcentage	79.6	15.8	SIC07.1
भवार के मूर्व कर्ता अवश्रेष्ठकार है। इसे अंद्रेशमाध्येक स्थित है	When the said			
Facilitating continuity of care				•
Jse of pre admission clinics for elective surgery	Max score 5	N/A	N/A	SIC08.1
rovision of discharge summaries to GPs	Max score 5	0/3	1	SIC08.2
hared ante and post natal care	Max score 5	0/3	•	SIC08.3
ardiac rehabilitation	Max score 3	3/3	2	SIC08.4
rovision of electronic discharge summaries to GPs	Max score 3	0/3	0//	SIC08.5
- 1868 per repetitive property of the influence to the problem of the property of the second of the		Section 2	Andrew State of the State of th	
Quality of Information				
curacy	Percentage	93.4	93.5	SIC04.1
meliness - Number of months on time	Montes	,	6.5	SIC04.2
meliness - Number of days late per month	Days	9.	4.9	SIC04.2
Use of Information	D	40.4	20.0	SIC05.1
railability of electronic information	Percentage Percentage	10.4 26.7	20.8 20.7	SIC05.1
ollection and use of clinical information	relection	20.1		01000,2
Accreditation	《李明八年》			
creditation	Yes/No ///	Yes	13/24	SIC01
Credentialling				
edentialling	Yes/No	Yes	24/24	SIC02
Workforce Management				
tention of Nursing Staff	Percentage	76.9	· 76.9	SIC03.1
tention of Allied Health Staff	Percentage	100	71.4	SIC03.2
dian Age Nursing Staff	Years	45	42.3	SIC03.3
Benchmarking		•		:
selected clinical areas	Percentage	0	0	SIC06.1
elected clinical areas - internal	Percentage	/// 0	0	SIC06.2
Clinical Pathways		J.		
ent of development and use as per Ontario	Percentage	78.6	17.4	SIC07.2
glcal (Orthopaedic) - extent of development and use	Percentage	57.1	0	SIC07.3a
dical - extent of development and use	Percentage	83.3	10.7	SIC07.3b
G - extent of development and use	Percentage	N/A	N/A	SIC07.3c
Telehealth				
ent of telehealth usage	Percentage	0	1.9	SIC09

CAB.0007.0002.00670

⁺ Indicators listed within this overall performance group have been used to determine overall performance.

Hospital Report

Attachment 1Statistics – Quartiles per Indicator

Attachment 2.....State Report



Statistics - Quartiles per Indicator

Hospital

Attachment 1

Peer Group

Indicator Number and Description: Max Min Median 75th Score Yeppoon Hospital Small Central Zone Overall Performance Group: Maternity Overall Care Index Maternity PS05 40.8 Overall Performance Group: Medical 64.7 PS05 Overall Care Index Medical 66,3 70.7 72.5 80.3 Overall Performance Group: **PS05** Overall Care Index Surgical 69.0 73.4 74.9 Overall Performance Group: **Not Summarised** PS01 Access and Admission Index Surgical 72.3 69.8 74.5 78.4 PS01 Access and Admission Index All types combined 65.5 69.0 74.2 77.3 80.6 PS01 Access and Admission Index Medical 74.4 80.3 69.1 PS01 Access and Admission Index Maternity 43.9 68.7 71.8 80.0 85.5 PS02 Complaints Management Index Surgical 60.1 68.8 75.0 78.9 87.5 PS02 Complaints Management Index Medical 59.5 85.5 66.8 73.7 80.8 PS02 Complaints Management Index Maternity 59.4 68.7 78 A 77.0 90.6 PS02 Complaints Management Index All types combined 59,5 66,1 73.4 BO R 67 7 Discharge and Follow-up Index Maternity 70 4 13.7 67,7 75.7 87.5 Discharge and Follow-up Index All types combined **~S03** 67.9 80.8 PS03 Discharge and Follow-up Index Medical 69.8 65.8 80.8 PS03 Discharge and Follow-up Index Surgical 57.4 68.8 720 100.0 PS04 General Patient Information Index Surgical 68.8 74.0 77.6 80.2 87.5 2504 General Patient Information Index Medical 81.9 62.8 67.8 72.5 76.3 82.7 General Patient Information Index Maternity **PS04** 58.8 2504 General Patient information index All types combi 79.8 84.2 63.9 69.2 72,9 77.2 S05 Overall Care Index All types combined 75.6 62.9 67 A 71 1 73.0 80 2 **S06** Physical Environment Index Surgical 57.3 68.4 75.9 83.8 Physical Environment Index Medical S08 72.9 65,0 72.7 81.2 S06 Physical Environment Index Maternity 76.7 88,8 82.4 **\$06** Physical Environment Index All types combined 73.4 61.9 70.6 73.7 81.5 S07 Treatment & Related Information Index Medical 84.3 75.4 59.8 67.0 72.6 79.5 S07 Treatment & Related Information Index Surgical 75.7 69.2 73 6 83.3 SQ7 Treatment & Related Information Index Maternity 46.2 66.9 70.1 80,0 90.3 S07 Treatment & Related Information Index All types combined 75,4 724 79.5 arali Performance Group; Activity Occupancy Rate (Bed Day Efficiency) 59 O 8.8 51.1 108.7 F-19 Length of Stay 3,7 3.7 1.2 3.0 verall Performance Group: Cost of Service T-36a 210 Catering - total cost 28 0 \$3.6 44.5 55.8 F-45.4 Energy Consumption per square metre 30.0 17.5 verall Performance Group: Staffing F-06.2 0.0 Hours of Sick Leave by Staff Category - Managerial And Clerical 2.6 3.0 F-06.3 Hours of Sick Leave by Staff Category - Medical 0.0 0.0 0.8 4.6 22 Hours of Sick Leave by Staff Category - Nursing F-06.4 1.3 26 3 0 34 4.5 Hours of Sick Leave by Staff Category - Operational F-06.5 2.6 3.3 F-06.6 Hours of Sick Leave by Staff Category - Professional 0.0 1.0 1.7 1.9 F-08.2 Cost of Sick Leave by Staff Category - Managerial And Clerical 0.0 499.5 785.8 1,063.6 1.086.3 1,442,1 F-08.3 Cost of Sick Leave by Staff Category - Medical 0.0 0.0 702.5 2.069.4 F-08.4 Cost of Sick Leave by Staff Category - Nursing 1,170.0 477.8 1,206.1 1,335.1 955.1 1.758.3 Cost of Sick Leave by Staff Category - Operational F-08.5 1.105.6 556.5 739.4 948.1 1,155.9 1,932.8 Cost of Sick Leave by Staff Category - Professional F-08.6 1.096.5 0.0 472.2 728.4 932.0 1,133.2 1.6 0.1 0.4 0.7 0.9 2.7 Hours of Overtime by Staff Category - Managerial And Clerical F-14.2 0.0 0.0 0.0 0.1 0.1 Hours of Overtime by Staff Category - Medical 32,2 0.0 10.6 26.2 20.1 35.6 Hours of Overtime by Staff Category - Nursing 0.3 0.0 0.4 0.8 28 1.4 Hours of Overtime by Staff Category - Operational

				Pe	er Group			
Indicat	or Number and Description:	Hospital Score	Min	25th	Median	75th	Max	විශිරි
					HIOGICA		111112	14.77
	6 Hours of Overtime by Staff Category - Professional	0.6	0.1	2.9	4.0	6.4	24.9	
EFF-18.	2 Cost of Overtime by Staff Category - Managerial And Clerical	21.1	0.0	0.0	23.5	81.7	1,338,2	
EFF-16.	3 Cost of Overtime by Staff Category - Medical	64,804.5	0.0	15,129.3	32,352.6	47,843.8	73,003.6	
EFF-16.	4 Cost of Overtime by Staff Category - Nursing	181.2	12.7	253,1	480.2	785,7	1,752.7	
EFF-16.	5 Cost of Overtime by Staff Category - Operational	68,4	14.6	92.9	202.3	303,4	692.7	
EFF-16.6	Cost of Overtime by Staff Category - Professional	244.5	109,4	2.061.7	3,114,1		28,722.0	
Overall	Performance Group: Not Summarised			-3.550				
EFF-01	Full-Time Equivalent (FTE) Staff	32.2	31.5	37.2	48.6	67.3	128:9	Story and a
EFF-02.2	FTE Staff by Category - Managerial And Clerical	2.7	0.2	2.8	3.8	6.1	24.9	
EFF-02.3	FTE Staff by Category - Medical	1.3	1.0	1.7	2.1	2.5	7.0	
EFF-02.4	FTE Staff by Category - Nursing	202	14.7	20.1	23.3	32.2	58,1	
EFF-02.5	FTE Staff by Category - Operational	7.4	74	12.0	15.2	21,9	45.2	
EFF-02.6	FTE Staff by Category - Professional	0.7	0.4	1.6	2.9	4.8	11.0	
EFF-05	Hours of Sick Leave	3.1	1.7	2.5	2.9	3.4	4.6	
EFF-07	Cost of Sick Leave	1,266.5	549.1	927.3	1,081,3	1,261.3	1,632.2	
EFF-13	Hours of Overtime	22	0.4	1.3	2.0	2.5	3.8	2 14 1 16 1 2 2 3 3 4 4 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5
EFF-15	Cost of Overtime	2,653.4	190.7	1,145.4		2,628.5	995	v.
		2,000.4		1,140.4	1,000.5	2020	4,100.8	
	erformance Group: Benchmarking and Clinical Pathways		assili	5. Shah	30 900	700	8	
0.3	Benchmarking - in selected clinical areas - external	.00						e _x is particular
SIC07.1	Clinical Pathways - Extent of development and use	0.0	9.0 9.0	0.0 2.2	0.0	0.0	46.2	
	erformance Group: Continuity of Care	79.6			15.9	33.5	90.0	
SIC08.1	Facilitating continuity of care - Use of pre admission clinics for effective surgery		0.0	3.0	3,0	2.0	2.0	
SiC08.2	Facilitating continuity of care - Provision of discharge summaries to GPs	0.0	0.0	0.0	1.0	3.0	3.0	
SIC08,3	Facilitating continuity of care Shared ante and pest pest pare	0.0	0.0	0.0	3.0	3.0	3.0	
SIC08.4	Facilitating continuity of care - Cardiac rehabilitation	3,0	0.0	1:0	2.0	2.0	3.0	
5IC08.5	Facilitating continuity of care - Provision of electronic discharge summaries to GPs	0.0	0.0	0.0	0.0	0.0	3.0	
Overall Pe	erformance Group: Quality and Use of Information						~ ~	
SIC04.1	Quality of Information - Accuracy	93,4	82:2	92.0	43.6	95.2	97.6	
SIC04.2a	Quality of information - Timeliness - Number of months on time	7.0	1.0%	4.9	8.5	8.0	9.0	
SIC04.2b	Quality of Information - Timeliness - Number of days late per month	9.0	00	2.5	4.9	1 5	39.8	
SIC05.1	Use of Information - Availability of electronic information	10.4	10.4	18.7	20.8	25.0	33.3	
C05.2	Use of Information - Collection and use of clinical information	26.7	0.0	11.9	20.7	30.8	44.0	3.46
	nformance Group: Not Summarised		J- 39	Salar.		- 2727		
HC01	Accreditation	1.0	0.0	0.0	1.0	1.0	1.0	
IC02	Credentialling	1.0	1.0	1.0	1.0	1.0	1.0	
IC03.1	Workforce Management - Retention of Nursing Staff	76.9	46.2	67.9	76.9	85.0	98.7	113
2	Workforce Management - Retention of Allied Fleath, Staff	100.0	33.3	58.4	71.4	100.0	100.0	
آ گر	Workforce Management - Median Age Nursing Staff		31.5	36.9	42.3	43.6	51.0	
IC08.1 I	Benchmarking - In selected clinical areas	0.0	0.0	0.0	0,0	6.2	60.0	
C06.2	Bernchmarking - In selected clinical areas - internal	0.0	0.0	6.0	0.0	0.0	75.0	
C07.2 (Clinical Pathways - Extent of development and use as per Ontario	78.6	00	2.5	17.4	37,3	90.0	11.2
C07.3a (Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	57.1	0.0	0.0	0.6	3.6	57.1	
	Minical Pathways - Medical - extent of development and use	83.3	0.0	0.0	10.7	34.5	100.0	
	Dirrical Pathways - O & G - extent of development and use		0.0	0.0	14.3		100.0	
	elehealth - Extent of telehealth usage	0.0	0.0	0.0	1.9	5.8	17.3	7

Attachment 2

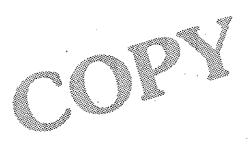
State Report - Clinical Utilisation and Outcomes

		Pex		The f		
Indicator Number and Description	Principal Referral and Specialised	Large	Medium	Small.	Manan.	
CI01.1	Acute Myocardial Infarction - In-hospital Mortality	11.24	13.30	18.32	15.24	- ク-現
CI01.2	Acute Myocardial Infarction - Long Stay Rates	10.78	8.68	8.41	5.62	3. 99
CI02.1	Heart Failure - In-hospital Mortality	6.96	7.71	6.69	7.08	9.35
CI02.2	Heart Failure - Long Stay Rates	10.44	8.72	12.29	8.54	
CI03.1	Stroke - In-hospital Mortality	22.15	26.26	31.86	31.37	40.35
0103.2	Stroke - Long Stay Rates	14.55	7.05	11.69	10.00	A. (V).
CI03.4	Stroke - Nursing Home Separations	1 1.71	14.34	13.33	13.43	11 S 32
2104.1	Pneumonia - In-hospital Mortality	8 .56	7.21	4,52	5.20	· · · · · · · · · · · · · · · · · · ·
2104.2	Pneumonia - Long Stays	13.76	10.76	9.47	9.70	*
XI05.1	Diabetic Foot - Long Stays	11.28	9.15	4.26	10.39	
2105.4	Diabetic Foot - Amputation Rates	29.39	29.73	10.64	2.60	170 %
106.1	Fractured Neck of Femilia In-hospital Mortality	6.76	7.58	N/A	N/A	-7 (SE)
106.2	Fractured Neck of Femur - Long Starys	9.03	13.11	N/A	N/A	
2.001	Fractured Neck of Femur - Nursing Home Separations	21.34	18.85	N/A	N/A	30.39
3.601	Fractured Neck of Featur Complications of Surgery	12.76	15.91	N/A	N/A	21/2
107.1	Knee Replacement - Long Stays	10.76	10.48	N/A	N/A	
7.3	Knee Replacement - Complications of Surgery	22.35	18,70	, NA	N/A	
).1	Hip Replacement - Long Stay Rates	11.66	10.68	N/A	N/A	1.35
108.3	Hip Replacement - Complications of Surgery	27.98	28.11	≫ N/A	N/A	2.75 (22)
109.1	Hysterectomy - Long Stay rates	15.24	9.70	3.00	23.19	3
109.3	Hysterectomy - Complications of Surgery	12.42	12.32	7.00	14.49	
109.4	Hysterectomy - on Women < 35 years	10.98	12.24	7.00	4.35	
109.5	Hysterectomy - Blood Transfusion Rates	3.71	1.77	2.00	1.45	
110.1	Standard Printipares - C-section	13.11	12.92	12.05	10.67	
110.2	Standard Primiparae - Induction of Labour	12.84	14.41	10.84	11.86	
110.3	Standard Primiparae - Perimoel Tears	2.89	2.76	3.42	3.98	
111.1	Small for Gestational Age - Small for Gestational Age	3.51	2.81	3.43	3.22	
113.1	Maternal Post-Natal Long Stay Rate (Vaginal Births)	7.62	6.1 6	10.05	14.05	
113.2	Maternal Post-Natal Long Stay Rate (Caesarean Section Births)	6.47	5.60	8.97	16.19	
14.1	Asthma - Long Stay Rates	11,48	12.00	7.73	6.69	1.00
	Colorectal Carcinoma - Long Stay Rates	9.89	9.88	10.34	N/A	3.4
15.3	Colorectal Carcinoma - Complications of Surgery	32.05	26.67	26.67	N/A	447 = \$1



State Report - Patient Satisfaction

		Peer Group Mean				
n(Number and Description	Principal Referral and Specialised	Large	Medium	Small	N/S
'S01	Access and Admission Index - All types combined	64.1	- 65.3	. 72.4	72.8	
'S01	Access and Admission Index - Maternity	65.2	67.8	75.5	72.5	19
'S01	Access and Admission Index - Medical	63.0	64.5	71.7	73.0	£8.
'S01	Access and Admission Index - Mental Health	55.1	58.7	N/A	N/A	16
'S01	Access and Admission Index - Surgical	69.3	68.9	74.7	71.6	re in
2SO2	Complaints Management Index - All types combined	64.6	64.0	69.0	69.2	
'S02	Complaints Management Index - Maternity	69.5	65.6	72.2	69.9	
'S02	Complaints Management Index - Medical	64 .6	63.4	67.8	68.6	743
S02	Complaints Management Index - Mental Health	54,4	57.2	N/A	NA	9%
S02	Complaints Management Index - Surgical	68.2	67.8	75.6	73.7	
S03	Discharge and Follow-up Index - All types combined	61.4	60.9	66.9	66.2	÷.
S03	Discharge and Follow-up Index - Maternity	64.4	65.2	71.5	68.8	7.5
S03	Discharge and Follow-up Index - Medical	60.2	60.1	66.0	66.0	
S03	Discharge and Follow-up Index - Montal Health	54.7	54.0	, NA	N/A	₹.• ₹
S03	Discharge and Follow-up Indexe-Surgical	65.5	64.0	69.3	65.7	F. (18)
S04	General Patient Information Index - All types combined	68.9	69.2	73.9	73.2	(() ()
	General Patient Information Index - Maternity	65.1	68.1	73.6	71.2	**
	General Patient Information Index - Medical	69.2	693	73.5	12.8	
304	General Patient Information Index - Mental Health	\$7.6	58.5	WA	» N⁄A	,
S04	General Patient Information Index - Surgical	72.8	72.9	<i>₹</i> 77.6	78.0	*/0
S05	Overall Care Index - All types combined	64.5	65.2	70.7	70.7	
S05	Overall Care Index - Maternity	64.4	66.9	73.5	71.8	
S05	Overall Care Index - Medical	64.1	64.7	70.1	70.5	
S05	Overall Care Index. Mental Health	54.8	57.6		N/A	4. 6 %
S05	Overall Care Index Surgical	68.4	68.7	73.6	71.7	
S06	Physical Environment Index - Alf Spess combined	62.3	66.5	70.6	71.5	
S06	Physical Environment Index-Matemity	63.0	68.4	75.1	76.4	(\$14£.)
506	Physical Engineerit Index - Medical	62.0	66.2	70.0	71.1	
S06	Physical Environment Index - Mental Health	57.8	63.5	N/A	N/A	
S06	Physical Environment Index - Surgical	64.0	67.3	70.8	69.8	
S07	Treatment & Related Information Index - All types combined	65,3	64.0	69.7	69.0	\$4
507	Treatment & Related Information Index - Maternity	64.4	65.5	71.2	70.2	
S0 7	Treatment & Related Information Index - Medical	65.5	63.3	69.1	68.5	
507	Treatment & Related Information Index - Mental Health	50.7	53.1	N/A	NA	
S07	Treatment & Related Information Index - Surgical	69.6	69.2	73.3	72.1	569



State Report - Efficiency

					Lassacion
	Pee	r Group M	ledian		Shift
ndicator Number and Description	Principal Referral and Specialised	Large	Medium ·	Small	
FF-01 Full-Time Equivalent (FTE) Staff	1,359	444	84.1	48.7	
FF-02.2 FTE Staff by Category - Managerial And Clerical	178	63.9	7.96	3.78	
FF-02.3 FTE Staff by Category - Medical	112	31.4	3.45	2.09	1, 2, 57
FF-02.4 FTE Staff by Category - Nursing	678	205	38.3	23.3	
FF-02.5 FTE Staff by Category - Operational	199	84.9	24.3	15.2	19 300
FF-02.6 FTE Staff by Category - Professional	107	23.8	7.30	2.87	41 V 34
FF-02.7 FTE Staff by Category • Technical	6.61	1.25	2.81	0.91	200
FF-02.8 FTE Staff by Category - Trade And Artisans	1B.4	3.14	1.09	0.91	
FF-02.9 FTE Staff by Category - Visiting Medical Officers	#1, 0	2.48	0.36	0.04	3.5
FF-05 Hours of Sick Leave	322	3.04	3.13	2.91	7. 7. 1
FF-06.2 Hours of Sick Leave by Staff Category - Managerial And Glerical	3.18	2.95	2.99	2.64	100
FF-06.3 Hours of Sick Leave by Staff Category - Medical	1.46	1.36	0.62	0.78	
FF-06.4 Hours of Sick Leave by Staff Category Nursing	3.57	3.35	3.18	2.97	
FF-06.5 Hours of Sick Leave by Staff Category - Operational	3.63	3.46	3.61	3.28	
FF-06.6 Hours of Sick Leave by Staff Cetegory - Professional	2.57	2.20	2.18	1 67	12 14 18
FF-06.7 Hours of Sick Leave by Staff Category - Technical	2.88	2.42	3.14	3.42	5 5 big
FF-06.8 Hours of Sick Leave by Staff Category - Trade And Artisans	3.34	2,96	223	2.85	1,06
7 06.9 Hours of Sick Leave by Staff Category - Visiting Medical Officers	1.36	078	0	0	
7-07 Cost of Sick Leave	1,293	1,286	1,270	1,081	
FF-08.2 Cost of Sick Leave by Staff Category - Managerial And Clerical	1,151	1,040	1,008	786	
FF-08.3 Cost of Sick Leave by Staff Category - Medical	1,102	976	521	702	
FF-08.4 Cost of Sick Leave by Staff Category :: Narsing	1,436	1,420	1,230	1,206	
FF-08.5 Cost of Sick Leave by Staff Calegory - Operational	1,072	979	1,059	948	
FF-08.6 Cost of Sick Leave by Staff Category - Professional	1,262	1,162 3	. 1,127	728	
FF-08.7 Cost of Sick Leave by Staff Category - Technical	1,125	1,194	1,323	1,378	40 A
FF-08.8 Cost of Sisk Leave by Staff Category - Trade And Artisans	1,135	937	735	921	
FF-08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers	2,248	1,261	.0	0.5	36, 2
FF-11 Cost of Work Gover	1.05	1.62	0.74	0.74	1 27
FF-13 Hours of Overtime	286	2.50	2.19	1.99	
FF-14.2 Hours of Overtime by Staff Category - Managerial And Clerical	0.83	0.37	0.18	0.05	25
F-14.3 Hours of Overtime by Staff Category - Medical	163	14.8	,23.8	20.1	
F-14.4 Hours of Overtime by Staff Category - Nursing	0.56	0.78	0.77	0.82	e CA
F-14.5 Hours of Overtime by Staff Category - Operational	1.20	0.84	0.35	0.45	30.60
F-14.6 Hours of Overtime by Staff Category - Professional	2.71	3.59	5.71	3.95	
F-14.7 Hours of Overtime by Staff Category - Technical	0.49	0	0.00		0.1
F-14.8 Hours of Overtime by Staff Category - Trade And Artisans	4.47	2.73	0.16	0.49	
14.9 Hours of Overtime by Staff Category - Visiting Medical Officers	11.0	19.6	6.37		a los
15 Cost of Overtime		· 12/20	2,210	1,986	
F-16.2 Cost of Overtime by Staff Category - Managerial And Clerical	325	102	92.3	23.5	
F-16.3 Cost of Overtime by Staff Category - Medical		8,682	XX+	32,353	
F-16.4 Cost of Overtime by Staff Category - Nursing	.326	462	437	480	
F-16.5 Cost of Overtime by Staff Category - Operational	592	443	170	202	
F-16.6 Cost of Overtime by Staff Category - Professional		3,009	4,618	3,114	
F-16.7 Cost of Overtime by Staff Category - Technical	299	0	1.21	0	
F-16.8 Cost of Overtime by Staff Category - Trade And Artisans		1,372	66.3	239	2013
F-16.9 Cost of Overtime by Staff Category - Visiting Medical Officers	,	9,662	10,518	0	20,270
F-17 Occupancy Rate (Bed Day Efficiency)	84.5	82.8	66.1	51.1	05.6
F-19 Length of Stay	3.18	3.05	2.93	3.68	
F-24 Cancellation rate	19.2	12.8	N/A	N/A	1070
F-25 Total Cost / Weighted Separation	<i></i>	2,075	1,854	1,868	**(
F-36a Catering - total cost	27.7	28.1	35.2	44.5	S B
F-45.4 Energy Consumption per square metre	28.6	22.1	21.8	25.3	£29.]
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State Report - System Integration and Change

	Pee		91.00		
for Number and Description	Principal Referral and Specialised	Large	Medium	Small	Mestor
SIC01 Accreditation	12/12	12/13	6/10	13/24	10.00
SIC02 Credentialling	11/12	5/13	10/10	24/24	7 (544)
SIC03.1 Workforce Management - Retention of Nursing Staff	79.3	83.6	85.5	76.9	3
SIC03.2 Workforce Management - Retention of Allied Health Staff	74.5	73.7	75	71.4	
SIC03.3 Workforce Management - Median Age Nursing Staff	38.8	41	41.5	42.3	
SICO4.1 Quality of information - Accuracy	94	94.3	94.1	93.5	y 24 m.
SIC04.2a Quality of information - Timeliness - Number of months on time	5.5	5	6.5	6.5	
SIC04.2b Quality of information - Timeliness - Number of days late per month	8.6	5	2.9	4.9	
SIC05.1 Use of Information - Availability of electronic information	4 7.9	37.5	27.1	20.8	(1) (2)
SIC05.2 Use of information - Collection and use of clinical information	65.1	50.8	26.6	20.7	4.68.71
SIC06.1 Benchmarking - In selected clinical areas	62.5	33.3	31	0	
SICO6.2 Benchmarking In selected clinical areas internal	61.1	29.4	0	0	
SICO6.3 Benchmarking - In selected clinical areas - external	66.7	30.8	6.3	0	10%
SIC07.1 Clinical Pathways Extent of development and use	40.1	48	20.2	15.8	
SIC07.2 Clinical Pathways Extent of development and use as per Ontario	44.5	54.8	20.7	17.4	200
SIC07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	76.8	53.6	14.3	0	
SICO7.3b Clinical Pathways - Medical - extent of development and use	26.2	28.6	25	10.7	7
.3c Clinical Pathways - O & G - extent of development and use	53.6	39.3	19.6	14.3	₽
98.1 Facilitating continuity of care - Use of pre admission clinics for elective surger	жу. 3	3	3	3	
SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs	3	· ************************************		1	
SIC08.3 Facilitating continuity of care - Shared ante and post natal care	3	3	3	3	
SIC08.4 Facilitating continuity of care - Cardiac rehabilitation	3	2	2	2	
SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to	GPs 0.5	0	0	0	
SIC09 Telehealth - Extent of telehealth usage	5.8	1.93	1.9	1 9	6

