Overall Performance

Bowen Hospital

Peer Group: Small

Northern Zone



Clinical Utilisation and Outcomes

Bowen Hospital

Northem Zone

Performance Indicator

• .* .•

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Small

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No indicators to report

CAB.0007.0002.00354

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical

Patient Satisfaction

Bowen Hospital

 ${\rm O}$

orthem Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference
dente preside temperatingen en e				
Access and Admission Index	77.9	72.8		PS01
Complaints Management Index	68.0	69.2		PS02
Discharge and Follow-up Index	70.2	66.2		PS03
General Patient Information Index	75.9	73.2		PS04
Overall Care Index	73.2	70.7	•	PS05
Physical Environment Index	80.0	A 11.5	*	PS06
Treatment & Related Information Index	68.5	69.0		PS07
Access and Admission Index	8 - 10 - 10 - 10 - 10 - 10 - 10 - 10 - 1			1997 - 1997 - 19
Complaints Management Index	71.9	72.5		PS01
Discharge and Follow-up Index	75.0	69.9		PS02
General Patient Information Index	67.7 70.7	68.8		PS03
Overall Care Intex	79.7	71.2		PS04
Physical Environment Index	76.9	71.8	stelen 💔	PS05
Treatment & Related Information Index	87.5	76.4		PS06
	77.1	. 70.2	a i ya	P\$07
Access and Admission Index	78.6	73.0		PS01
Complaints Management Index	65,0	68.6		PS02
Discharge and Follow-up Index	69.5	66.0	· · ·	PS03
Seneral Patient Information Index	73.9	72.8	1997 - 1997 - 1998 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -	PS04
Dverall Care Index	71.5	70.5		PS05
Physical Environment Index	77.5	71.1		PS06
reatment & Related information Index	65.8	68.5	· .	PS07
ccess and Admission Index	N/R	71.6		DC04
omplaints Management Index	N/R	with the		PS01
ischarge and Follow-up Index	N/R	73.7 65.7	J. S. S. J	PS02
eneral Patient Information Index	N/R	78.0		PS03
verall Care Index	N/R	78.0		PS04
hysical Environment Index	N/R	69.8		PS05
reatment & Related Information Index	M/R	» 09.8 72.1		PS06
	all and a second se			PS07
Statistica	al Significanc	e	•	
* Between 90% and 99.9% certain that the result	for the facility is d	fifferent than the cohor	average. There	is some
evidence to suggest that these hospitals are pe	normina differentl	v compared to the mea	n of the facilities	in the
cohort, although there is a reasonable possibilit	y that the result is	due to chance.	() 1	

\$3.99.9% certain that the result for the facility is dif	ferent in comparis	son to the cohort average	ne There is little	doubt that
** the performance indicator for the facility is signif	ficantly different tr	om the mean for all ho	spitals in the pee	r group.
		s. 77 IV-	• • • •	
	All the second			

✓ Indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.



Efficiency

Rowen Hospital

Bowen Hospital				Small
Northem Zone	Data Type:	Hospital Score:	Peer Group Median:	Reference:
			meulan.	
when the western of the second s	and the state		요구 관계 전	
Occupancy Rate (Bed Day Efficiency)	Percentage	74.9	51.1	EFF-17
Length of Stay	Days	6.76	3.68	EFF-19
akted and meneral houses the source same				تجاميا مناتبة أرأسك
Catering - total cost	Dollars	32.7	44.5	EFF-36a
Energy Consumption per square metre	Dollars .	31.1	25.3	EFF-45.4
Repuil Professional and the State of the State				
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	1.62	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	4.11	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	1.76	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	1.93	3.28	EFF-06.5
Hours of Sick Leave by Staff Category + Professional	Percentage	1.54	1.67	EFF-06.6
Hours of Sick Leave by Staff Category - Technical	Percentage	2.14	3.42	EFF-06.7
Hours of Sick Leave by Staff Category - Visiting Medical Officers	Percentage	0	. 0	EFF-06.9
Cost of Sick Leave by Staff Calegory - Managental And Clerical	Dollars	461	786	EFF-08.2
Cost of Sick Leave by Staff Calegory - Medical	Dollars	3,969	702	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars	615	1,206	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	656	948	EFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	728	728	EFF-08.6
Cost of Sick Leave by Staff Category - Technical	Dollars	900	1,378	EFF-08.7
Cost of Sick Leave by Staff Category - Visiting Medical Officers	Dollars		·** 1,378 0	EFF-08.9
Cost of Work Cover	Dollars	0.29	0.74	EFF-11
Hours of Overtime by Staff Category - Managerial And Clerical	Percentage	0.09		
Hours of Overtime by Staff Galegory - Medical			0.05	EFF-14.2
Hours of Overtune by Staff Category - Nursing	Percentage	25.8 1.95	20.1	EFF-14.3
Hours of Overtime by Staff Category - Operational	Percentage		0.82	EFF-14.4
Hours of Overtime by Staff Category - Professional	Percentage	0.32	0.45	EFF-14.5
Hours of Overtime by Staff Category - Technical	Percentage	5.89	3.95	EFF-14.6
Hours of Overtime by Staff Category - Visiting Medical Officers	Percentage		0	EFF-14.7
Cost of Overtime by Staff Category - Visiting Medical Onicers	Percentage	10.6	0	EFF-14.9
Cost of Overtime by Staff Category - Managenal And Ciencal	Dollars	38.4	23.6	EFF-16.2
Cost of Overtime by Staff Category - Nursing	Dollars	47,374	32,353	EFF-16.3
	Dollars	150	480	EFF-16.4
Cost of Overline by Staff Category - Operational	Dollars	^{**} 150	202	EFF-16.5
Cost of Overtime by Staff Category - Professional	Dollars	4,533	3,114	EFF-16.6
Cost of Overline by Staff Category - Technical	Dollars	0	0	EFF-16.7
Cost of Overtime by Staff Category - Visiting Medical Officers	Dollars	26,747	0.	EFF-16.9
Iveral Performance Schups (1991 Schumpter)				
Full-Time Equivalent (FTE) Staff	Numeric	49.2	48.7	EFF-01
FTE Staff by Category - Managerial And Clerical	Numeric	3.24	3.78	EFF-02.2
FTE Staff by Category - Medical	Numeric	4.87	2.09	EFF-02.3
TE Staff by Category - Nursing	Numeric	27.3	23.3	EFF-02.4
FTE Staff by Category - Operational	Numeric	13.8	15.2	EFF-02.5
TE Staff by Category - Professional	Numeric	3.03	2.87	EFF-02.6
TE Staff by Category - Technical	Numeric	0.37	0.91	EFF-02.7
TE Staff by Category - Visiting Medical Officers	Mumeric	0.02	0.04	EFF-02.9
Hours of Sick Leave	Percentage	1.85	2.91	EFF-05 .
Cost of Sick Leave	Dollars	690	1,081	EFF-07
Hours of Overtime	Percentage	2.49	1.99	EFF-13

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+ Indicators listed within this overall performance group have been used to determine overall performance.

CAB.0007.0002.00356 Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

Bowen Hospital			• •		Small
Northern Zone		Type of Score:	Hospital	Peer Group	Reference
	·		Score:	Median:	i toror chige
ariele and and former and the station of the second s	- CALL MARKET MALE SECOND CALLS				
Benchmarking		et and the second s			
In selected clinical areas - external	• * * • •	Percentage	· 0	0 . ·	SIC06.3
Clinical Pathways		r orocintage	5	Ų.	51000.5
Extent of development and use in selected clinical areas		Percentage	0	15.8	SIC07.1
With Ruthmennes Straight of Straight of this					
Facilitating continuity of care					
Use of pre admission clinics for elective surgery		Max score 5	3/3	3	SIC08.1
Provision of discharge summaries to GPs		Max score 5	0/3	1	SIC08.2
Shared ante and post natel care	»»	Max score 5	0/3	3	SICO8.3
Cardiac rehabilitation		Max score 3	N/A	N/A	SIC08.4
Provision of electronic discharge summaries to GPs		Max score 3	0/3		SIC08.5
Preside revenues of the Standard Contract	firmalion a				
Quality of Information					
	i and the second se	Percentage	96.7	93.5	SIC04.1
Timeliness - Number of months on time	at The	Montha	7	6.5 [.]	SIC04.2a
Timeliness - Number of days late per month		Days	4.5	4.9	SIC04.2b
Use of Information					
Availability of electronic information		Percentage	18.8	20.8	SIC05.1
Collection and use of clinical information		Percentage	0	20.7	SIC05.2
The AU Proposition of the August States and August States and August States and August States and August States					
Accreditation			4		
rior culturer and		Yes/No	No	13/24	SIC01
Credentialling Credentialling	. at the second				
Workforce Management		Yes/No	Yes	24/24	SIC02
Retention of Nursing Staff	. BA 8 . Sud				
Retention of Allied Health Staff		Percentage	85.7	76.9	SIC03.1
Median Are Numine Staff		Percentage	50		SIC03.2
Benchmarking		Years	44	42.3	SIC03.3
7 In selected clinical areas		Percentage	0	0	SICOR 4
In selected clinical areas - internal	· •	Percentage	0		SIC06.1 SIC06.2
Clinical Pathways				0	UIV00.2
Extent of development and use as per Ontario	and the second	Percentage	0	17.4	SIC07.2
Surgical (Orthopaedic) - extent of development and use		Percentage	N/A		SIC07.2 SIC07.3a
Medical - extent of development and use		Percentage	0		SIC07.35
O & G - extent of development and use	Maria M	Percentage	0		SIC07.30
Telehealth			U	י עידיו	JIUU 7.JU
Extent of telehealth usage	•	Percentage	0	1.9 5	SIC09
			~	1.0 X	

+ Indicators listed within this overall performance group have been used to determine overall performance.



Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

Hospital Report

Attachment 1Statistics – Quartiles per Indicator

Attachment 2.....State Report

Attachment 1

	.	. Г		Peer Gr	oup		·
ator Number and Description:	Hospit Score					ith Ma	×
	······································						
Bowen Hospital							Sma
Northern Zone							
and the second							
Overall Performance Group: Maternity				· .			
PS05 Overall Care Index Maternity Overall Performance Group: Medical	76,9	40.	8 69	1 7	1.2 7	9.1 84	.3
Overall Performance Group: Medical PS05 Overall Care Index Medical							
Overall Performance Group: Surgical	71.5	64 .	7* 66.	3 7(0.7 7. 	2.5 80	2
PS05 Overall Care Index Surgical	C. M. A.	80	2 69.	0 73	.4 7	4.9 81	
Overall Performance Group: Not Summarised	N- 1000					4.9 81	
PS01 Access and Admission Index Medical	78.8	65.8	69.	1 74	.4 70	3.0 80	3
PS01 Access and Admission Index All types combined	77.9	65.5	5 69.0	74	.2 77	7.3 80.	-
PS01 Access and Admission Index Maternay	71.9	43.9	68.7	7 71	8 80	0.0 85	5
PS01 Access and Admission Index Surgical PS02 Complaints Management Index 4# processory		59.3	69.6	72	.3 74	.5 76.	4
PS02 Complaints Management Index All types combined PS02 Complaints Management Index Matemity	68.0		66.		- 197°	4 80.	8
Complaints Management Index Medical	75.0	59.4		v		8 90.	6
Complaints Wartagement Index Medical	65.0	59.5	100 - Wi	8 <i>4</i> 4	- 4444	-440	
D3 Discharge and Follow-up Index All types combined		60.1	- 397	04 - <i>44</i> -		· · · · · · ·	- 영상 전 : 영상 :
PS03 Discharge and Follow-up Index Maternity	70.2 67.7	59.1	64.1	57		·	1
PS03 Discharge and Follow-up Index Medical	67.7 89.5	41.7 60.0	63.2	70. 65.			이 아이들이 가슴 옷을
PS03 Discharge and Follow-up Index Surgical		44.2	57.4	68.			
PS04 General Patient Information Index All types combined	75.9	63.9	69.2	72.9			
PS04 General Patient Information Index Surgical		68.8	74.0	77.6			
S04 General Patient Information Index Matemily	79.7	58.8	68.1	75.0			a da ser de la ser d
2004 General Patient Information Index Medical	73.9	62,8	67.8	72.5	76.	******	
S05 Overall Care Index All Speer combined	73.2	62.9	67.9	44	73	0 80.2	
S06 Physical Environment Index All types combined S06 Physical Environment Index Mateminu	80.0	61.9	68.9	70.0	73.	7 81.5	
S06 Physical Environment Index Maternity S06 Physical Environment Index Medical	87.5	- M M.	73.5	774	82	\$ 88.8	
S06 Physical Environment Index Surgical	- M ^{.5} -	65.0	68.2	89.9			
S07 Treatment & Related Information Index Surgical	· Wa . Wa . ·	57.3 61.3	56.4 69.2	71.9			
S07 Treatment & Related Information Index All types combined		60.1	65.8	73.6 69.3			
S07 Treatment & Related Information Index Maternity	77.1	46.2	66.9	70.1	72.4		
S07 Treatment & Related Information Index Medical	65.8	59.8	64.3	67.0	72.6		
all Performance Group: Activity				1967 (A. 1977) 1	a hay a sure of the		
4-17 Occupancy Rate (Bed Day Efficiency)	74,9	8.8	41.8	514	63.7	108.7	
F-19 Length of Stay	6.8	1.2	3.0	37	4.4		
verall Performance Group: Cost of Service							
F-36a Catering - total cost F-45.4 Energy Consumption per square metre	\$2.7	21.0	33.6	44.5	55.8	107.6	5.81 cž
verall Performance Group: Staffing	31.1	11.7	17.5	25.3	31.3	81.2	
F-06.2 Hours of Sick Leave by Staff Category - Managerial And Clerical	1.8		-		-		
F-06.3 Hours of Sick Leave by Staff Category - Medical	4.1	0.0	1.6	2.6	3.0	4.4	
F-06.4 Hours of Sick Leave by Staff Category - Nursing	1.8	1.3	0.0 2.6	0.8	2.2	4.6	
F-06.5 Hours of Sick Leave by Staff Category - Operational	1.9	1.9	2.6	3.0	3.4	4.5	
F-06.6 Hours of Sick Leave by Staff Category - Professional	1.5	0.0	1.0	1.7	1.9	6.7 2.4	
F-06.7 Hours of Sick Leave by Staff Category - Technical	2.1	0,0	2.2	3.4	4.6	10.2	
F-06.9 Hours of Sick Leave by Staff Category - Visiting Medical Officers	0.0	0.0	0.0	0.0	0.0	3.3	
F-08.2 Cost of Sick Leave by Staff Category - Managerial And Clerical	460.7	0.0	499.5	785.8	1,063.6	1,442.1	C. 7. 5
F-08.3 Cost of Sick Leave by Staff Category - Medical	3,968.8	0.0	0.0	702.5	2,069.4	4.238.6	20 N
-08.4 Cost of Sick Leave by Staff Category - Nursing	614.7	477.8	955.1	1,206_1	1,335.1	1,758.3	1010
08.5 Cost of Sick Leave by Staff Category - Operational	556.5	556,5	739.4	948.1	1,155.9	1,932.8	10.42
6 Cost of Sick Leave by Staff Category - Professional	, 728.4	0.0	472.2	728.4	932.0	1,133.2	5. S. A.
48.7 Cost of Sick Leave by Staff Calegory - Technical	899.8	0.0	8 60.9 1	,377.9	1,850.6	4,270.8	
-08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers	0.0	0.0	0.0	0.0	0.0	6,781.8	
-11 Cost of Work Cover	0.3	0,1	0.4	0.7	0.9	2.7	
nted: 05/07/2002					NA MARKA NA		III MIR

Attachment 1

Indicator Number and Description:							•
	Hospital Score	Min	Pe 25th	er Group Median	75th	Max	
EFF-14.2 Hours of Overtime by Staff Category - Managerial And Cierical	0.1	0.0	0.0	0,1	0.1	2.4	
EFF-14.3 Hours of Overtime by Staff Category - Medical	25.8	0.0	10.6	20.1	26.2	35.6	10,000
EFF-14.4 Hours of Overtime by Staff Category - Nursing	, 2.0	0.0	0.4	0.8	1,4	2,8	3. V.,
EFF-14.5 Hours of Overtime by Staff Category - Operational	0.3	0.0	0.2	0.4	0.7	1.7	2.4
EFF-14.6 Hours of Overtime by Staff Category - Professional	5,9	0.1	2.9	4.0	6.4	24.9	
EFF-14.7 Hours of Overtime by Staff Category - Technical	0.0	0.0	0.0	0.0	0.1	5.3	
EFF-14.9 Hours of Overtime by Staff Category - Visiting Medical Officers	10.6	0.0	0.0	0.0	10.6	61.7	
EFF-16.2 Cost of Overlime by Staff Category - Managerial And Clerical	38.4	0.6	0.0	23.5	61.7	1,338.2	-(S ()
EFF-16.3 Cost of Overtime by Staff Category - Medical	47,373.7	9.0	15,129.3	32,352.6	47,843.6	73,003.6	
EFF-16.4 Cost of Overtime by Staff Category - Nursing	1,040.3	127	253.1	480.2	785.7	1,752.7	1000
EFF-16.5 Cost of Overtime by Staff Category - Operational	149.7	14.6	92.9	202.3	303.4	692.7	
EFF-16.6 Cost of Overtime by Staff Category - Professional	4,532.8	109.4	2,061.7	3,114.1	5,396.9	28,722.0	
EFF-16.7 Cost of Overtime by Staff Category - Technical	0.0	0.0	0.0	0.0	78.4	2,836.0	E SEC
EFF-16.9 Cost of Overtime by Staff Category - Visiting Medical Officers	26,746.5	0.0	0.0	0.0	26,746.52	12,445.0	
Overall Performance Group Not Summarised							
EFF-01 Full-Time Equivalent (FTE) Staff	49,2	31.5	37.2	48.6	67.3	128.9	100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100 - 100
EFF-02.2 FTE Staff by Calegory Managerial And Clerical	3.2	0.2	2.8	8	64	24.9	
FF-02:3 FTE Staff by Category - Medical	1.4	1.0	- 41	2.1	2.5	7.0	
Y-02.4 FTE Staff by Category - Nursing	27.3	44.7	20,1	23.8	32.2	58.1	
FF-02.5 FTE Staff by Category - Operational	13. 8	1.4	12.0	15.2	21.9	45.2	404
EFF-02.6 FTE Staff by Category - Professional	30	04	4.6	2.9	4.8	11.0	44. 1
EFF-02.7 FTE Staff by Category - Technical	0.4		0.6	0.9	1.4	2.3	24 A
EFF-02.9 FTE Staff by Category - Visiting Medical Officers	0.0	0.0	0.0	0.0	0,1	0,7	2. Ky
EFF-05 Hours of Sick Leave	1.9	1.7	2.5	2.9	3,4	4.6	
EFF-07 Cost of Sick Leave	690.4	549.1	927.3	1,081.3	1,261.3	1,632.2	2 A P
EFF-13 Hours of Overline	2.5	0.4	1.3	2.0	2.5	3.8	10 an
EFF-15 Cost of Directione	2,232.5	190,7	1,145.4	1,986.5	2,626.5	4,100.9	
Overall Performance Group: Benchmarking and Clinical Pathways		dill.	- #%	. 11			
SIC06.3 Benchmarking - in selected clinical areas - external	0.0	90	0.0	0,0	0.0	46.2	
SIC07.1 Clinical Pathways - Extent of development and use	0 .0	0.0	22	15.9	33.5		
Overall Performance Group: Continuity of Care		1999	- 🛣	. 199		. 90:0	
					·		
SIC08.1 Facilitating continuity of care - Use of pre admission clinics for elective augen/	30	6.0	3.0	3.0	3.0	3.0	
SIC08.1 Facilitating continuity of care - Use of pre admission clinics for elective suggery SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs	0.0	0.0	3.0 0.0	1.0	3.0 3.0	3.0 3.0	
SIC08.1 Facilitating continuity of care - Use of pre admission clinics for elective suggery SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs SIC08.3 Facilitating continuity of care - Shared ante and post natal care		0.0 0.0	3.0 0.0 0.0	1.0 3.0	3.0 3.0 3.0	3.0 3.0 3.0	
SIC08.1 Facilitating continuity of care - Use of pre-admission clinics for elective suggery SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs SIC08.3 Facilitating continuity of care - Shared anter and post natal care SIC08.4 Facilitating continuity of care - Cardiac rehabilitation	0.0 0.0	0,0 0.0 0.0	3.0 0.0 0.0 1.0	1.0 3.0 2.0	3.0 3.0 3.0 2.0	3.0 3.0 3.0 3.0	
SIC08.1 Facilitating continuity of care - Use of pre-admission clinics for elective surgery SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs SIC08.3 Facilitating continuity of care - Shared ante and post notal care SIC08.4 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs	0.0	0.0 0.0	3.0 0.0 0.0	1.0 3.0	3.0 3.0 3.0	3.0 3.0 3.0	
SIC08.1 Facilitating continuity of care - Use of pre-admission clinics for elective surgery SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs SIC08.3 Facilitating continuity of care - Shared ante and post notal care SIC08.4 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs Pacilitating continuity of care - Provision of electronic discharge summaries to GPs Perall Performance Group: Quality and Use of Information	0.0 0.0 0.0	0,0 0,0 0,0 0,0	3.0 0.0 0.0 1.0 0.0	1.0 3.0 2.0 0.0	3.0 3.0 3.0 2.0 0.0	3.0 3.0 3.0 3.0 0.0	
SIC08.1 Facilitating continuity of care - Use of pre-admission clinics for elective suggery SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs SIC08.3 Facilitating continuity of care - Shared anter and post notal care SIC08.4 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs Provision 5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs Parall Performance Group: Quality and Use of Information SIC04.1 Quality of information - Accuracy	0.0 0.0 0.0 96.7	0.0 0.0 0.0 0.0 82.2	3.0 0.0 1.0 92.0	1.0 3.0 2.0 0.0 93	3.0 3.0 3.0 2.0 0.0 95.2	3.0 3.0 3.0 3.0 0.0 97.6	
SIC08.1 Facilitating continuity of care - Use of pre-admission clinics for elective support SIC08.2 Facilitating continuity of care - Provision of discharge summanes to GPS SIC08.3 Facilitating continuity of care - Shared ante and post notal care SIC08.4 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs Perall Performance Group: Quality and Use of Information SIC04.1 Quality of information - Accuracy SIC04.2a Quality of information - Timeliness - Number of months on time	0.0 0.0 0.0 96.7 7.0	0.0 0.0 0.0 0.0 82.2 1.0	3.0 0.0 1.0 92.0 4.8	1.0 3.0 2.0 0.0 93 3 4 5	3.0 3.0 3.0 2.0 0.0 95.2 8.0	3.0 3.0 3.0 3.0 0.0 97.6 9.0	
SIC08.1 Facilitating continuity of care - Use of pre-admission clinics for elective support SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPS SIC08.3 Facilitating continuity of care - Shared ante and post nutal care SIC08.4 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs Perall Performance Group: Quality and Use of Information SIC04.2a Quality of information - Accuracy SIC04.2b Quality of information - Timeliness - Number of months on time	96.7 7.0 4.5	0.0 0.0 0.0 0.0 82.2 1.0 0.0	3.0 0.0 0.0 1.0 0.0 92.0 4.8 2.5	1.0 3.0 2.0 0.0 93.5 \$5 4.9	3.0 3.0 3.0 2.0 0.0 95.2 8.0 7.5	3.0 3.0 3.0 3.0 9.0 9.0 39.8	
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SIC08.1 Facilitating continuity of care - Use of pre-admission clinics for elective sugery SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs SIC08.3 Facilitating continuity of care - Shared anter and post natal care SIC08.4 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs erall Performance Group: Quality and Use of Information SIC04.2 Quality of information - Accuracy SIC05.1 Use of Information - Timeliness - Number of days late per month SIC05.2 Use of Information - Collection and use of clinical information	96.7 7.0 4.5	0.0 0.0 0.0 0.0 82.2 1.0 0.0	3.0 0.0 0.0 1.0 0.0 92.0 4.8 2.5	1.0 3.0 2.0 0.0 93.5 \$5 4.9	3.0 3.0 3.0 2.0 0.0 95.2 8.0 7.5	3.0 3.0 3.0 3.0 9.0 97.6 9.0 39.8	
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SIC08.1 Facilitating continuity of care - Use of pre-admission clinics for elective sugery SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs SIC08.3 Facilitating continuity of care - Shared anteriad post natal care SIC08.4 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs erall Performance Group: Quality and Use of Information SIC04.2a Quality of information - Accuracy SIC05.1 Use of Information - Timeliness - Number of months on time SIC05.2 Use of Information - Availability of electronic information SIC05.2 Use of Information - Collection and use of clinical information SIC05.2 Use of Information - Collection and use of clinical information SIC05.2 Not Summarised	96.7 7.0 4.5 18.8 0.0	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	3.0 0.0 1.0 92.0 4.3 2.5 16.7 11.9 0.0	1.0 3.0 2.0 0.0 93.5 4.9 20.8 20.7 1.0	3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8 1.0	3.0 3.0 3.0 97.6 9.0 39.8 33.3 44.0	
SIC08.1 Facilitating continuity of care - Use of pre-admission clinics for elective surgery SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs SIC08.3 Facilitating continuity of care - Shared antel and post natal care SIC08.4 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs erall Performance Group: Quality and Use of Information SIC04.1 Quality of information - Accuracy SIC05.2 Quality of information - Timeliness - Number of months on time SIC05.1 Use of Information - Availability of electronic information SIC05.2 Use of Information - Collection and use of clinical information SIC05.2 Use of Information - Collection and use of clinical information SIC05.1 Accreditation	0.0 0.0 96.7 7.0 4.5 18.8 0.0 0.0 0.0	0.0 0.0 0.0 0.0 0.0 0.0 0.0 10.4 0.0 0.0 1.0	3.0 0.0 1.0 92.0 4.8 2.5 16.7 11.9 0.0 1.0	1.0 3.0 2.0 0.0 93,5 5 4.9 20,8 20,7 1.0 1.0	3.0 3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8 1.0 1.0	3.0 3.0 3.0 97.6 9.0 39.8 33.3 44.0 1.0	
SIC08.1 Facilitating continuity of care - Use of pre-admission clinics or elective sugery SIC08.2 Facilitating continuity of care - Provision of discharge summanes to GPs SIC08.3 Facilitating continuity of care - Shared anter and post notal care SIC08.4 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs perall Performance Group: Quality and Use of Information SIC04.2 Quality of information - Accuracy SIC05.1 Quality of information - Timeliness - Number of months on time SIC05.2 Use of Information - Availability of electronic information SIC05.2 Use of Information - Collection and use of clinical information SIC05.2 Use of Information - Collection and use of clinical information SIC01 Accreditation SIC02 Credentialling	0.0 0.0 96.7 7.0 4.5 18.8 0.0	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	3.0 0.0 1.0 92.0 4.3 2.5 16.7 11.9 0.0	1.0 3.0 2.0 0.0 93.5 4.9 20.8 20.7 1.0	3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8 1.0	3.0 3.0 3.0 97.6 9.0 39.8 33.3 44.0	
SIC08.1 Facilitating continuity of care - Use of pre-admission clinics of elective sugery SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs SIC08.3 Facilitating continuity of care - Shared and and post notal care SIC08.4 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs erall Performance Group: Quality and Use of Information SIC04.1 Quality of information - Accuracy SIC05.2 Quality of information - Timeliness - Number of months on time SIC05.1 Use of Information - Timeliness - Number of days late per month SIC05.2 Use of Information - Collection and use of clinical information SIC05.2 Use of Information - Collection and use of clinical information SIC01 Accreditation SIC02 Credentialling SIC03.1 Workforce Management - Retention of Nursing Staff	0.0 0.0 96.7 7.0 4.5 18.8 0.0 0.0 0.0 0.0 1.0 85.7	0.0 0.0 0.0 0.0 0.0 82.2 1.0 0.0 10.4 0.0 1.0 46.2	3.0 0.0 1.0 0.0 1.0 0.0 92.0 4.8 2.5 16.7 11.9 0.0 1.0 67.9	1.0 3.0 2.0 0.0 93.3 4.5 4.9 20.8 20.7 1.0 1.0 76.9	3.0 3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8 1.0 1.0 85.0	3.0 3.0 3.0 97.6 9.0 39.8 33.3 44.0 1.0 96.7	
SIC09.1 Facilitating continuity of care - Use of pre-admission clinics for elective supery SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs SIC08.3 Facilitating continuity of care - Shared anteriad pod post natal care SIC08.4 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Provision of electronic adscharge summaries to GPs erall Performance Group: Quality and Use of Information erall Performance Group: Quality and Use of Information SIC04.2 Quality of information - Accuracy SIC05.1 Quality of information - Timeliness - Number of months on time SIC05.2 Use of Information - Collection and use of clinical information SIC05.1 Use of Information - Collection and use of clinical information Dverall Performance Group: Not Summarised SIC01 Accreditation SIC02 Credentialling SIC03.1 Workforce Management - Retention of Nursing Staff SIC03.2 Workforce Management - Retention of Allied Health Staff	0.0 0.0 96.7 7.0 4.5 18.8 0.0 0.0 1.0 85.7 50.0	0.0 0.0 0.0 0.0 0.0 0.0 0.0 10.4 0.6 10.4 0.6 1.0 46.2 33.3	3.0 0.0 1.0 92.0 4.8 2.5 16.7 11.9 0.0 1.0 67.9 58.4	1.0 3.0 2.0 0.0 933 4.5 4.9 20.8 20.7 1.0 1.0 76.9 71.4	3.0 3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8 1.0 1.0 85.0 100.0	3.0 3.0 3.0 97.6 9.0 39.8 33.3 44.0 1.0 96.7 100.0	
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SIC09.1 Facilitating continuity of care - Use of pre-admission clinics for elective surgery SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs SIC08.3 Facilitating continuity of care - Shared anteriated post natal care SIC08.4 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs erall Performance Group: Quality and Use of Information SIC04.2 Quality of information - Accuracy SIC05.1 Quality of information - Timeliness - Number of months on time SIC05.2 Quality of Information - Timeliness - Number of days late per month SIC05.1 Use of Information - Availability of electronic information SIC05.2 Use of Information - Collection and use of clinical information Overall Performance Group: Not Summarised SIC01 Accreditation SIC03.1 Workforce Management - Retention of Nursing Staff SIC03.2 Workforce Management - Retention of Allied Health Staff SIC03.3 Workforce Management - Median Age Nursing Staff SIC06.1 Benchmarking - In selected clinical areas </td <td>0.0 0.0 96.7 7.0 4.5 18.8 0.0 0.0 0.0 0.0 1.0 85.7 50.0 44.0 0.0</td> <td>0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 10.4 0.0 0.0 1.0 46.2 33.3 31.5 0.0</td> <td>3.0 0.0 1.0 0.0 1.0 0.0 92.0 4.8 2.5 16.7 11.9 0.0 1.0 67.9 58.4 36.9 0.0 0.0</td> <td>1.0 3.0 2.0 0.0 9313 5.5 4.9 20.8 20.7 1.0 1.0 76.9 71.4 42.3 0.0 0.0</td> <td>3.0 3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8 1.0 1.0 85.0 100.0 43.6 6.2 0.0</td> <td>3.0 3.0 3.0 97.6 9.0 39.8 33.3 44.0 1.0 96.7 100.0 51.0 60.0 75.0</td> <td></td>	0.0 0.0 96.7 7.0 4.5 18.8 0.0 0.0 0.0 0.0 1.0 85.7 50.0 44.0 0.0	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 10.4 0.0 0.0 1.0 46.2 33.3 31.5 0.0	3.0 0.0 1.0 0.0 1.0 0.0 92.0 4.8 2.5 16.7 11.9 0.0 1.0 67.9 58.4 36.9 0.0 0.0	1.0 3.0 2.0 0.0 9313 5.5 4.9 20.8 20.7 1.0 1.0 76.9 71.4 42.3 0.0 0.0	3.0 3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8 1.0 1.0 85.0 100.0 43.6 6.2 0.0	3.0 3.0 3.0 97.6 9.0 39.8 33.3 44.0 1.0 96.7 100.0 51.0 60.0 75.0	
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SIC08.1 Facilitating continuity of care - Use of pre admission clinics for elective surgery SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs SIC08.3 Facilitating continuity of care - Shared antel and post natal care SIC08.4 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs erall Performance Group: Quality and Use of Information SIC04.2 Quality of information - Accuracy SIC05.1 Quality of information - Timeliness - Number of months on time SIC05.2 Use of Information - Availability of electronic information SIC04.20 Quality of information - Collection and use of clinical information SIC05.2 Use of Information - Collection and use of clinical information SIC04.20 Credentialling SIC05.2 Use of Information - Retention of Nursing Staff SIC03.1 Workforce Management - Retention of Allied Health Staff SIC03.2 Workforce Management - Median Age Nursing Staff SIC06.2 Benchmarking - In selected clinical areas SIC06.2 Benchmarking - In selected clinical areas	0.0 0.0 96.7 7.0 4.5 18.8 0.0 0.0 0.0 85.7 50.0 44.0 0.0 0.0 0.0 0.0	0.0 0.0 0.0 0.0 0.0 0.0 1.0 46.2 33.3 31.5 0.0 0.0 0.0 0.0 0.0 0.0 0.0	3.0 0.0 1.0 0.0 92.0 4.8 2.5 16.7 11.9 0.0 1.0 67.9 58.4 36.9 0.0 0.0 2.5 0.0	1.0 3.0 2.0 0.0 93,5 5 4.9 20,7 1.0 1.0 76.9 71.4 42.3 0.0 0.0 17.4 0.0	3.0 3.0 3.0 2.0 0.0 95.2 8.0 7.5 25.0 30.8 1.0 1.0 85.0 100.0 43.6 6.2 0.0 37.3 3.6	3.0 3.0 3.0 97.6 9.0 39.8 33.3 44.0 1.0 96.7 100.0 51.0 60.0 75.0 90.0 57.1	
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Hospital Report

Beaudesert Hospital

Southern Zone

Medium Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Beaudesert Hospital

Peer Group: Medium



Southern Zone

Printed: 05/07/2002

Clinical Utilisation and Outcomes

Beaudesert Hospital

Juthem Zone

Performance Indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations).

Medium

No indicators to report

CAB:0007:0002:00363

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Patient Satisfaction

				Medium
outhern Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference;
a a fa ha ta				
	68.7	72.4	*	PS01
Access and Admission Index	60.2	69.0	**	PS02
Complaints Management Index	61.0	66.9	* *	PS03
Discharge and Follow-up Index General Patient Information Index	66.0	73.9	**	PS04
	65.6	70.7	*	PS05
Overall Care Index	68.5	70.6		PS06
Physical Environment Index	62.3	69.7	**	PS07
Treatment & Related Information Index	02.5	00.1		
			11219527	
Access and Admission Index	73.4	75.6		PS01
Complaints Management Index	67.8	72.2		PS02
Discharge and Follow-up Index	> 71. 1	71.5		PS03
General Patient Information Index	69.5	73.6		PS04
Overall Care Index	71.6	73.5	•	PS05
Physical Environment Index	83.0	75.1	*	P506
Treatment & Related Information Index	63.4	71.2		PSO
Access and Admission Index	68.7	71.7		PS01
Complaints Management Index	58.8	67,8		PS02
Discharge and Follow-up Index	60.2	66.0	*	PS03
General Patient Information Index	65.6	73.5	*	PS04
Overall Care Index	65.0	[≫] 70.1	*	PS05
Physical Environment Index	67.1	70.0		PS06
Treatment & Related Information Index	62.2	69.1	*	PS07
	63.1	74.7	*	PS01
Access and Admission Index Complaints Management Index	62.1	75.6	- Ma Ma.	PS02
	56.5	69.3	- 7 St. W.	P\$03
Discharge and Follow-up Index General Patient Information Index	65.0	77.6	*	PS04
Overall Care Index	63.4	73.6		PS05
Physical Environment Index	64.2	70.8	e ,	PS06
Treatment & Related Information Index	61.8	73.3		PS07
			· · · · · · · · · · · · · · · · · · ·	
	ical Significan			-
 Between 90% and 99.9% certain that the res evidence to suggest that these hospitals are cohort, although there is a reasonable possib 	performing differen	ntly compared to the m	ort average. Ther ean of the facilitie	e is some s in the
99.9% certain that the result for the facility is	different in compa	rison to the cohort ave	rage. There is litt	le doubt that
** the performance indicator for the facility is sig	gnificantly different	from the mean for all	ospitals in the pe	er group.
	400			
	Maria da	Ø.	-	
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-			. *	
			. *	

+ Indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.



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Efficiency

audocort Hoenital Ð-

Beaudesert Hospital				Medium
uthern Zone	Data Type:	Hospital Score:	Peer Group	Reference:
	l		Median:	
a di tera migra ikanya sa anginika sa sa				
Occupancy Rate (Bed Day Efficiency)	Percentage	79.0	66.1	EFF-17
Length of Stay	Days	2.50	2.93	EFF-19
。 1993年1月4月6日中国新教会中的《古法教书集团》(1993年1月1日) 1993年1月4日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日日	an light states			
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	2.00	2.99	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	0.39	0.62	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	2.42	3.18	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	3.54	. 3.61	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	2.38	2.18	EFF-06.6
Hours of Sick Leave by Staff Category - Technical	Percentage	6.35	3.14	EFF-06.7
Hours of Sick Leave by Staff Category - Visiting Medical Officers	Percentage	0	0	EFF-06.9
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars Dollars	602	1,008	EFF-08.2
Cost of Sick Leave by Staff Category - Medical	Dollars	231	521	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars	908	1,230	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	1,030	1,059	EFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	1,228	1,127	EFF-08.6
st of Sick Leave by Staff Category - Technical	Dollars	2,478	1,323	EFF-08.7
st of Sick Leave by Staff Category - Visiting Medical Officers	Dollars	Ö.	Q	EFF-08.9
Cost of Work Cover	Dollars	0,49	0.74	EPF-11
Hours of Overtime by Staff Category - Managerial And Clerical	Percentage	1.02	0.18	EFF-14.2
Hours of Overtime by Staff Category - Medical	Percentage	24.5	23.8	EFF-14.3
Hours of Overtime by Staff Category - Nursing	Percentage	1.64	0.77	EFF-14.4
Hours of Overtime by Staff Category - Operational	Percentage	1.61	0.35	EFF-14.5
Hours of Overtime by Staff Category Professional	Percentage	7.76	5.71	EFF-14.6
Hours of Overtime by Staff Category Technical	Percentage	0	0.00	EFF-14.7
Hours of Oventime by Staff Category - Visiting Medical Officers	Percentage	23.6	6.37	EFF-14.9
Cost of Overtime by Statt Galegory Managerial And Clerical	Dollars	507	92.3	EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	38,827	35,811	EFF-16.3
Cost of Overtime by Staff Category - Nursing	Dollars	1,030	437	EFF-16.4
Cost of Overtime by Staff Category - Operational	Dollars	758	90%, VIII, A.C.	EFF-16.5
Cost of Overtime by Staff Category - Professional	Dollars	6,711	4,618	EFF-16.6
Cost of Overtime by Staff Category - Technical	Dollars		1.21	EFF-16.7
Cost of Overtime by Staff Category - Visiting Medical Officers	Dottars	50,645	10,518	EFF-16.9
to a characterization of the particulation of the set				
and the second	Numeric	81.7	84.1	EFF-01
E Staff by Category - Managerial And Clerical	Numeric	5.59	7.96	EFF-02.2
E Staff by Category - Medical	Numeric	2.72	3.45	EFF-02.3
TE Staff by Category - Nursing	Numeric	33.2	38.3	EFF-02.4
FTE Staff by Category - Operational	Numeric	25.7	24.3	EFF-02.5
FTE Staff by Category - Professional	Numeric	951	7.30	EFF-02.6
FTE Staff by Category - Technical	Númeric	4.46	2.81	EFF-02.7
FTE Staff by Category - Visiting Medical Officers	Numeric	0.56	0.36	EFF-02.9
Hours of Sick Leave	Percentage	2.87	3.13	EFF-05
Cost of Sick Leave	Dollars	1,019	1,270	EFF-07
Hours of Overtime	Percentage	3.48	2.19	EFF-13
Cost of Overtime	Dollars	3,111	2,210	EFF-15

+ Indicators listed within this overall performance group have been used to determine overall performance. Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.



System Integration and Change

Beaudesert Hospital				Mediun
Southern Zone	Type of Score:	Hospital	Peer Group	Reference
		Score:	Median:	
and the second state of the second state and the second state all second states and second states all second s				
Benchmarking			· · ·	
n selected clinical areas - external	Percentage	45.5	6.3	SIC06.3
Clinical Pathways	•			
Extent of development and use in selected clinical areas	Percentage	17.5	20.2	SIC07.1
ine a substantia durate a substantia a particulation particulation a substantia durate a substantia durate a s			an a	
Facilitating continuity of care		0.00	3	SIC08.1
Ise of pre admission clinics for elective surgery	Max score 5	3/3 3/3	3	SIC08.1
Provision of discharge summaries to GPs	Max score 5		3	SIC08.2
hared ante and post natal care	Max score 5 Max score 3	3/3 N/A	N/A	SIC08.4
ardiac rehabilitation	Max score 3	0/3	0	SIC08.5
rovision of electronic discharge summaries to GPS				
Quality of Information		/	and and an of the second s Second second	
ccuracy	Parcentage	93.7	94.1	SIC04.1
meliness - Number of months on time	Months	0	6.5	SIC04.2a
meliness - Number of days late per month	Days	13.3	2.9	SIC04.2b
Use of Information			-	
vallability of electronic information	Percentage	58.3	27.1	SIC05.1
blection and use of clinical information	Percentage	³ * 9.2	26.6	SIC05.2
			的人名英格兰克 建金属 化合金属 化合金属 化合金属 化合金属 化合金属 化合金属 化合金属 化合	
Accreditation	· · · · · · · · · · · · · · · · · · ·		· · ·	•
ccreditation	Yes/No	Yes	6/10	SIC01
Credentialling			Ma.	
redentialling	Yes/No	Yes	10/10	SIC02
Workforce Management				
etention of Nursing Staff	Percentage	75.6	85.5	SIC03.1
stention of Allied Health Staff	Percentage	75	75	SIC03.2
edian Age Nursing Staff	Years	43	41.5	SIC03.3
Benchmarking	Percentage	41.7	- 31	SIC06.1
selected clinical areas	Percentage		0	SIC06.2
selected clinical areas - internal	Letreurade		-	
Clinical Pathways	Percentage	18.5	20.7	SIC07.2
tent of development and use as per Ontario Ingical (Orthopaedic) - extent of development and use	Percentage	NIA	N/A	SIC07.3a
edical - extent of development and use	Percentage	26.2	25	SIC07.3b
& G - extent of development and use	Percentage	0	19.6	SIC07.3c
a a - event of neverophient and rac	in the second se	-		
Telehealth				

+ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

N/A - Not Applicable N/R - Not Reported



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Hospital Report

Athennents

• Attachment 1.....Statistics – Quartiles per Indicator

CAB.0007.0002.00367

Attachment 2.....State Report

Attachment 1

		nital		Peer Group				
idicator Number and Description:	Hospital Score	Min	25th	Median	75th	Мах	in the second	
leaudesert Hospital							Mediun	n
outhern Zone								-
Saren (Andera Saren (Ander			a saya					-
verall Performance Group: Maternity			74.0	70.0	74 0	86	7 	
305 Overall Care Index Matemity	71.6	69.8	71.6	72.3	74.8			
verall Performance Group: Medical	65.0	65,0	68.8	71.3	72.5	74.3	7	S. Č.
305 Overall Care Index Medical			(M)					
verall Performance Group: Surgical 305 Overall Care Index Surgical	63.4	63,4	69.0	73,3	79.0	85.	1	
305 Overall Care Index Surgical verall Performance Group: Not Summarised		· · · · 🕅	.					
301 Access and Admission Index All types combined	88.7	€8.7	70.3	72.4	74.3	77.		
01 Access and Admission Index Maternity	79.1	68.5	73.1	75.4	78.9	83.4	•	
01 Access and Admission Index Medical	68.7	68.3	69.4	72.0	73.5	77.6		12
O1 Access and Admission Index Surglical	63.1	63.1	69.8	74.2	80.9		이 문제 가지 못 하는 것 같이 많이 많이 많이 했다.	
02 Complaints Management Index Surgical	62.1	62.1	74.4	78.7	83.3	· · ·	e provinské statu st	
02 Complaints Management Index Medical	58.8	58.8	66.1	67.0	712			
02 Complaints Management Index All types combined	60.2	60.2	67.2	68.6	72.1	1000		
2 Complaints Management Index Maternity	67.8	64.0	69.6	71.2	78.5	86.6	13 - 1 - 2 - 3 - 3	
Discharge and Follow-up Index Medical	60.2	60.2	64.3	65.8 67.0	68.4 69.0	74.3		
03 Discharge and Follow-up Index All types combined	61.0	61,0 56.5	65.0 60.6	69.2	75.8	88.9	· · · · · · · · · · · · · · · · · · ·	
03 Discharge and Follow-up Index Surgical	586.5 74.1	68.9	69.0	71.1	71.5	88.4		
03 Discharge and Follow-up Index Matemity	68.0	66.0	71.9	74.5	77.3	80.5		
04 General Patient Information Index All types combined 04 General Patient Information Index Materialy	69.5	69.5	71.2	72.7	78.1	86.2		
04 General Patient information index Medical 04 General Patient Information Index Medical	65.6	65.6	71.5	73.8	77.2	79.4		15
04 General Patient Information tober Surgical	65,0	65.0	74.3	78.9	82.4	90.9		
05 Overall Care index All types combined	65.6	65.6	69.4	71.9	73.2	76.4	÷.	
06 Physical Environment Index Scirgical	64.2	56.7	64.8	70 , 1	75.4	86.7		5)
06 Physical Environment Index All types combined	68.5	64.7	68.0	72.1	73.4	80.4		
p6 Physical Environment Index Maternity	83.0	87 ,1	69.8	72.2	78.8	8 +		
06 Physical Environment Index Medical	67.4	62.9	67.4	118	38.2	79,1		
77 Treatment & Related Information Index Maternity	634	63.4	66 7	71.7	73.4	85.0	2070 <u>4</u> 2010	
7 Treatment & Related Information Index Medical	62.2	62.7	67.3	70.9	72.2	74.1		
77 Treatment & Related Information Index Surgical	61.8	61.8	68.6 68.0	74.0	81.8 72.8	83.6 74.9	승규는 것 같은 것이 없다.	
7 Treatment & Related Information Index All types combined	62.3	62.3	68.0 100	/1.2	12.0	14.5		
到面面的主义。夏夏夏夏的学校的主义。在中国中的教育							an a	I (
call Performance Group: Activity	70.0	50.9	57.9	66.1	70.7	103,3		, _
Occupancy Rate (Bed Day Efficiency)	79.0 2.5	50.8 2.5	2.6	2.9	3.5	5,0		
-19 Length of Stay								2
erall Performance Group: Staffing -06.2 Hours of Sick Leave by Staff Category - Managerial And Clerical	2.0	1.5	26	3.0	3.6	6.0		ł
	0.4	ao	0.4	0.8	3 1.4	5.8		
	2A		2.8	3.2	3.8	4.3		
-06.4 Hours of Sick Leave by Staff Category - Nersing -06.5 Hours of Sick Leave by Staff Category - Operational		2.7	3.2	3.6	4.3	6.1		
-06.6 Hours of Sick Leave by Staff Category - Professional	2.4	0.8	1.8	2.2	2.4	7.8	\$**	
-06.7 Hours of Sick Leave by Staff Category - Technical	6.4	0.0	1.1	3.1	3.5	6.4		
-06.9 Hours of Skk Leave by Staff Category - Visiting Medical Officers	0.0	0.0	0.0	0.0	2.8	18.9		
-08.2 Cost of Sick Leave by Staff Category - Managerial And Clerical	602.2	457.2	888.8	1,008.5	1,545.1	2,166.1		
-08.3 Cost of Sick Leave by Staff Category - Medical	231.2	0.0	272.1	521.2	1,105.7	5,633.7		
-08.4 Cost of Sick Leave by Staff Category - Nursing	907.6	907.6	1,098.8	1,230.1	1,489.7	1,679.0		
-08.5 Cost of Sick Leave by Staff Category - Operational	1,029.6	768.3	936.7	1,058.8	1,259.9	1,788.8		
-08.6 Cost of Sick Leave by Staff Category - Professional	1,228.2	424.6	976.9	1,127.5	1,255.2	3,906.3		
-08.7 Cost of Sick Leave by Staff Category - Technical	2,477.6	0.0	461.1	1,322.8	1,475.2	2,477.6		
-08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers		0.0	0.0	0.0	4,485.2	36,824.6		
-08.9 Cost of Sick Leave by Statt Category - Visiting Medical Unicers	0.0	0.0					· · · · · · · · · · · · · · · · · · ·	
-D8.9 Cost of Sick Leave by Stair Category - Vision g Medical Chiners -11 Cost of Work Cover	0.0	0.0	0.5	0.7	2.1	2.7		
-11 Cost of Work Cover -14.2 Hours of Overtime by Staff Category - Managerial And Clerical	0.5 1.0	0.2 0.0	0.5 0.1	0.7 0.2	2.1 0.4	1.0		
-11 Cost of Work Cover	0.5 1.0	0.2	0.5	0.7	2.1			Í

ted: 05/07/2002

Attachment 1

EFF-13 Hours of Overline 3.5 f.3 2.0 2.2 2.6 3.5 EFF-15 Cost of Overline 3.111.3 1,103.4 1,782.5 221.01 2,479.1 3,111.3 Cost of Overline 3.25.000 Cost of Overline 3.111.3 1,103.4 1,782.5 221.01 2,479.1 3,111.3 Cost of Overline 3.25.000 Cost of Overline 3.0 2.0 6.8 49.1 Cost of Overline Statistic of Cost of Overline Statistic ost of Overline 3.0 0.0 6.3 43.1 100.0 Stot of Overline Continuity of Care - Use of pre admission chincs for elective surgery 3.0 0.0 3.0 3.0 3.0 Stot 2.7 Faciliating continuity of care - Shared and and post natal care 3.0 0.0 2.0 2.0 2.8 3.0 3.0 Stot 2.7 Faciliating continuity of care - Provision of electronic discharge summaries to GPs 6.3 7.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0			•	r	<u>_</u>			<u>.</u>	. .
FF-145 Hours of Overfine by Staff Calegory - Portugated 16 0.1 0.2 0.4 0.7 7.5 8.5 EFF-144 Hours of Overfine by Staff Calegory - Technical 0.5 0.0 0.6 0.0 0.0 0.0 0.0 0.5 0.5 EFF-143 Hours of Overfine by Staff Calegory - Technical 0.01 0.2 0.2 0.2 0.2 0.2 0.2 0.5 0.5 0.5 0.5 0.2 0.2 0.2 0.2 0.2 0.2 0.7 0.2 0.2 0.2 0.2 0.2 0.5		Almahan and Dava the				•	. 1		1 8 64 60
EFF 4.4 Hours of Overline by Staff Calegory - Puckaskonal 7.8 1.7 7.4 4.8 7.7 7.5 6.0 EFF 1.47 Hours of Overline by Staff Calegory - Vacing Modeal Offices 2.0.5 0.0 0		or number and Description:	Score	Min	25th	Median	75th	Max	
EFF 4.4 Hours of Overline by Staff Calegory - Puckaskonal 7.8 1.7 7.4 4.8 7.7 7.5 6.0 EFF 1.47 Hours of Overline by Staff Calegory - Vacing Modeal Offices 2.0.5 0.0 0	EFF-14	5 Hours of Overtime by Staff Category - Operational	16	0.1	02	04	07	16	
EFF-4.1 Hour of Overline by Saff Calegoy - Included Offices 20.5 0.0									
EFF.42 Tests of Overtime by Stiff Category - Managetal Ard Categot 507.1 6.2 52.7 52.5 52.7 52.5 52.7 52.5 52.7 52.5 52.7 52.5 52.7 <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>									
EFF.102 Cold Overland by Start Category - Medical 507.1 6.2 9.2.7 90.3 97.2 97.3 EFF.103 Cold Overland by Start Category - Medical 36.806.0 40.24.7 70.2 87.4 76.4 54.66.1 54.16.1 54.16.1 EFF.103 Cold Overland by Start Category - Medical 77.6 10.2.0 97.1 75.00 70.4 76.8 88.05.3 40.77 77.0 75.00 77.8 77.7 77.7 77.3									
EFF-161 Cost of Overfine by Suff Calegory - Merked 38,805.4 43,824.7 58,402.7 49,402.8 89,65.7 56,417 EFF-161 Cost of Overfine by Suff Calegory - Protestional 1,023.8 117.2 272.6 450.8 860.5 1,541.7 EFF-163 Cost of Overfine by Suff Calegory - Protestional 1,023.8 112.3 357.3 4,61.7 152.3 152.7									
EFF-144 Cold Overline by Sulf Calepoy - Nursing [008 197.2 202.4 50.8 60.8 1,117 EFF-165 Cold Overline by Sulf Calepoy - Norsing 176.1 60.2 181.7 176.2 307.4 776.5 167.7 57.00 7,85.7 EFF-167 Cold Overline by Sulf Calepoy - Technical 0.0 0.0 1.2 182.2 113.3 EFF-167 Cold Overline by Sulf Calepoy - Technical 0.0 0.0 1.2 182.7 13.3 EFF-162 Cold Overline by Sulf Calepoy - Technical 1.0 1.2 18.2 113.3 EFF-162 Technic By Advert (FTE) Sulf 1.0 1.2 1.5 1.1 11.9 197.7 EFF-162 TE Sulf by Calegoy - Nensing 3.2 2.5 3.2 3.3 6.6 6.8 6									-
EFF-16.5 Cetel Overline by Staff Calegory - Oversional 728.1 60.8 44.7 77.2 87.7 77.8 EFF-16.5 Cetel Overline by Staff Calegory - Verling Model Officer 62.86 10.1 1.2 18.2 113.3 EFF-16.5 Cetel Overline by Staff Calegory - Verling Model Officer 66.8 65.8 10.5 86.8 10.5 1.2 18.2 113.3 25.5 Concol Overline by Staff Calegory - Verling Model Officer 66.7 6.10 7.5 6.41 11.0 107.5 EFF-41.5 Cetel Overline by Staff Calegory - Verling Model Officer 61.7 6.10 7.5 6.41 11.1 107.5 EFF-42.5 FTE Staff Verlingory Monoing 3.2 2.5 3.2 6.6 5.5 6.0 6.0 1.1 10.5 1.41 PTF-42.5 FTE Staff Verlingory Monoing 3.2 2.5 3.2 6.6 5.5 6.0 6.0 6.0 6.0 6.0 6.0 6.0 6.0 6.0 6.0 6.0 6.0 6.0 6.0 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>									
EFF-162 Cost of Overline by Staff Calegory - Indexistent 5.06 http://string.cost.op/									
EFF.16 Cost of Overtime by Staff Calepay - Technical 0.0 0.0 1.2 1.2 1.2 1.3.2 EFF.16.0 Cost of Overtime by Staff Calepay - Vialing Medical Officer 0.10 73.5 55.0.3 10,511.1 55.0.8.2 82.77.8 Correll Performance Group: No15 Summaria 61.7 61.0 73.5 64.1 131.9 197.5 EFF.42 F1E Staff by Calepay - Hearbing 63.7 64.1 20.7 24.3 84.4 44.6 EFF.42 F1E Staff by Calepay - Hearbing 23.2 23.2 33.3 86.6 66.5 EFF.42 F1E Staff by Calepay - Professional 65 3.2 4.0 28.5 2.2 4.0 28.5 2.2 4.0 28.5 2.2 4.0 28.5 2.2 4.0 4.0 2.0									
EFF.16 Optical Operations by Start Category - Visiting Medical Offices PRE62 Optical Performance Group: Not Start			60.5	- 40.00	الم جر ج أ				
Overall Performance Group: Not Summarised EPF-01 File Staff VC Calcory Medical File Staff VC Calcory Medical Offices File Staff VC Calcor Staff VC Calcory Medical Offices File Staff VC Calcor Staff VC Calcory Medical Offices File Staff VC Calcor Staff VC Calcory Medical Offices File Staff VC Calcor Staff VC Calcory Medical Offices File Staff VC Calcor Staff VC Calcory Medical Offices File Staff VC Calcor Staff VC Calcory Medical Offices File Staff VC Calcor Staff VC Calcory Medical Offices File Staff VC Calcor Staff VC Calcory Medical Offices File Staff VC Calcor Staff VC Calcory Medical Offices File Staff VC Calcor Staff VC Calcory Medical Offices File Staff VC Calcor Staff VC Calcory Medical Offices File Staff VC Calcor Staff VC Calcory Medical Offices File Staff VC Calcor Staff VC Calcory			-160a - Ala						
EFF-01 Full-Time Equivalent (FTE) Staff 117 61.0 7.0.5 64.1 101.0 107.5 EFF-022 FTE Staff by Category - Mendpair And Chevel 5.6 6.5 6.0 0.0 11.3 20.5 EFF-024 FTE Staff by Category - Mendpair And Chevel 2.7 2.1 2.6 3.5 4.7 7.7 EFF-024 FTE Staff by Category - Professional 6.5 3.0 0.1 4.4 9.8 4.4 10 FTE Staff by Category - Vesting Medical Officers 6.6 0.0 0.1 4.4 6.8 3.2 5.0 6.1 10.7 2.2 5.2 6.1 10.7 2.2 5.2 6.1 10.7 2.2 5.2 6.1 10.7 2.2 5.2 6.1 10.7 2.2 5.2 6.1 10.7 2.2 5.3 8.4 10.8 10.0 10.2 10.2 10.2 10.2 10.2 10.2 10.2 10.2 10.2 10.2 10.2 10.0 17.2 2.0 2.2 2.0 3.5 10.0 17.2 2.0 2.2 10.0			58,545,4	0.0	558.3	10,518.1	58,586.2	88,277.8	
EFF.422 FTE Sult by Category - Managetal And Educat 5.6 5.5 6.0 11.3 25.5 EFF.422 FTE Staft by Category - Managetal And Educat 2.7 2.1 2.6 3.4 4.7 7.7 EFF.422 FTE Staft by Category - Processional 2.5 3.2 3.6 6.6 6.5 2.7 FTE Staft by Category - Processional 6.5 3.2 4.6 7.8 6.6 2.7 FTE Staft by Category - Visiting Medical Officers 6.6 6.0 1.4 6.6 0.6 2.7 FTE Staft by Category - Visiting Medical Officers 6.6 6.0 1.4 6.6 0.6 2.7 FTE Staft by Category - Visiting Medical Officers 6.6 6.0 1.0 2.2 2.6 3.5 EFF-47 Cost of Stok Lawe 1.73 1.72.0									
EFF42.3 FTE Staft by Category Hunting 33.2 2.7 2.1 2.6 3.5 4.7 7.7 EFF42.4 FTE Staft by Category - Professional 2.5.7 16.1 20.7 2.4.3 8.6.5 86.5 P17 FTE Staft by Category - Professional 2.5.7 16.1 20.7 2.4.3 87.6 6.6 96.5 P17 FTE Staft by Category - Verdessional 0.5 3.2 4.6.0 0.7 4.3 5.2 6.1 Q2.7 FTE Staft by Category - Verdessional 0.5 3.2 4.6.0 0.6 0.7 4.3 5.2 6.1 Q2.7 FTE Staft by Category - Verdessional 0.5 1.0 0.7 2.2 2.0 3.8 4.0 Q2.7 FTE Staft by Category - Verdessional 0.6 0.7 2.2 2.0 3.5 1.0			81.7	61.0	73.5	84.1	131.9	197.5	
EFF-624 FTE Staft by Category: Pureling 33.2 32.2 32.2 32.2 33.3 66.6 96.5 EFF-625 FTE Staft by Category. Professional 8.5 3.2 4.6 96.7 3.9 1.4.7 2.7 FTE Staft by Category. Professional 8.5 3.2 4.6 6.0 <td></td> <td></td> <td>5.6</td> <td>5.5</td> <td>6.0</td> <td>8.0</td> <td>11.3</td> <td>25.9</td> <td>5</td>			5.6	5.5	6.0	8.0	11.3	25.9	5
EFF-625 FTE Start by Category - Professional 25.7 16.1 20.7 24.3 98.7 44.7 27 FTE Start by Category - Technical 4.5 0.4 0.8 5.2 6.1 0.4 28 5.2 6.1 0.4 28 5.2 6.1 0.4 28 5.2 6.1 0.4 0.8			2.7	2,1	2.6	3,5	4.7	7.7	
16 FTE Staff by Category - Fredesistenal 8.5 3.2 4.6 7.8 6.1 14.7 21.9 FTE Staff by Category - Visiting Medical Officers 0.6 6.0 0.1 4.4 0.0 5.2 6.1 22.9 FTE Staff by Category - Visiting Medical Officers 0.6 7.0 0.1 4.4 6.7 0.0 1.4 6.0 0.0 <td></td> <td></td> <td>33.2</td> <td>32.5</td> <td>33.2</td> <td>38,3</td> <td>66.6</td> <td>96.5</td> <td></td>			33.2	32.5	33.2	38,3	66.6	96.5	
27 FTE Staff by Category - Vesting Medical Offices 4.5 0.4 0.3 2.9 5.2 0.1 FTE Staff by Category - Vesting Medical Offices 0.6 8.0 0.1 8.0 0.5 0.6 0.0 6.2 0.1 8.0 0.0 FTE-54 Hours of Skk Leave 10125 1,0021 1,0447 1,2703 1,423.0 1,456.4 EFF-47 Cost of Skk Leave 10125 1,0034 1,7225 2,210.1 2,476.1 3.113 FTF-15 Cost of Overtime 511.13 1,1034 1,722.5 2,210.1 2,476.1 3.113 SK07.1 Cincal Pathways Steame experimal 45.5 0.0 0.0 6.3 43.1 1000 SK07.1 Cincal Pathways Steame experimal 45.5 0.0 0.0 6.3 40.4 SK07.1 Cincal Pathways Steame experimal 45.5 0.0 0.0 6.3 4.0 0.0 5.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3	EFF-02.5	FTE Staff by Category Operational	25.7	16.1	20.7	24.3	38.9	44.9	
Object FTF Suff by Calegory - Visiting Medical Officers 0.6 20 0.7 8.4 0.6 0.7 8.4 0.6 0.7 8.4 0.6 0.7 8.4 0.6 0.7 8.4 0.6 0.7 8.4 0.6 0.7 8.4 0.6 0.7 8.4 0.6 0.7 8.4 0.6 0.7 8.4 0.6 0.7 0.7 0.4 0.6 0.7 0.0 1.4 0.7 0.4 0.6 0.7 0.6 0.7 0.4 0.6 0.7 0.4 0.6 0.7 0.4 0.6 0.7 0.4 0.6 0.7 0.4 0.6 0.7 0.4 0.6 0.7 0.4 0.6 0.7 0.4 0.7 0.	76	FTE Staff by Category - Professional	9.5	3.2	. 46	73	9.1	14.7	Û.
EFF-65 Hour of Sex Leave 2 23 23 33 3.5 4.0 EFF-47 Cost of Sixt Leave 101.08 10.02 1.041.3 1.270.3 1.423.0 1.463.4 EFF-15 Hour of Sex Leave 5.7 13 2.0 2.2 2.6 3.5 EFF-15 Cost of Overtime 5.7 13 1.03.4 1,72.5 2.210.1 2.479.1 3.111.3 Coreal Performance Group: Benchinatiking on packets of clinks allers, extrainal 46.5 0.0 0.0 6.3 43.1 100.0 SK02.1 Centinuity of care is continuity of Care Scott of Continuity of Care 3.0	27	FTE Staff by Category - Technicat	4.5		0.8	2.8	5.2	6.1	
EFF-47 Cost of Sick Leave 1014.8 0.024 1,041.3 1,270.3 1,423.0 1,453.4 EFF-47 Hours of Overtime 3.5 1.3 2.0 2.2 2.6 3.5 EFF-45 Cost of Overtime 3.1 1,103.4 1,782.5 2,210.1 2,476.1 3,111.3 Overall Performance Group: Benchmarking and Clinical areas 45.5 0.0 0.0 6.3 43.1 100.0 SIX012 Chickel of devidement and use 17.5 0.0 17.2 202.2 46.8 49.4 Diverall Performance Group: Continuity of Care Continuity of Care 200.0 3.0	02.9	FTE Staff by Category - Visiting Medical Officers	0.6	0.0	0.1	04	0.6	0.8	-197 7
EFF-13 Hours of Overline 3.5 1.3 2.0 2.2 2.6 3.5 EFF-15 Cost of Overline 3.111.3 1,103.4 1,782.5 221.01 2,479.1 3,111.3 Cost of Overline 3.25000 Cost of Overline 3.111.3 1,103.4 1,782.5 221.01 2,479.1 3,111.3 Cost of Overline 3.25000 Benchmarking and Claical Pathways Stort 1.7 0.0 6.3 43.1 100.0 SK00.1 Continuity of Care - Use of pre admission clinics for elective surgery 3.0 0.0 5.0 3.0 3.0 3.0 SK00.2 Faciliating continuity of care - Shared ante and post natal care 7.0 0.0 4.0 3.0 3.0 SK08.4 Faciliating continuity of care - Shared ante and post natal care 7.0 0.0 <td< td=""><td>EFF-05</td><td>Hours of Sick Leave</td><td>29</td><td></td><td>2.9</td><td>37</td><td>3.8</td><td>4.0</td><td></td></td<>	EFF-05	Hours of Sick Leave	29		2.9	37	3.8	4.0	
EFF-15 Cost of Overlane S,111.3 1,103.4 1,782.5 2,210.1 2,470.1 5,111.3 Overall Performance GR0tp: Benchmärking ang Clinkal Pathways SK00.3 Benchmärking in second to be admission and clinkal Pathways SK00.3 Benchmärking in second to be admission clinks for elective surgery 3.0 0.0 6.3 43.1 100.0 SK00.1 Facilitating continuity of Care - Use of pre admission clinks for elective surgery 3.0 0.0 5.0 3.0 3.0 3.0 SK00.1 Facilitating continuity of care - Shared ante and post natal care 3.0 0.0 5.0 3.0 3.0 3.0 SK08.2 Facilitating continuity of care - Shared ante and post natal care 3.0 0.0 5.0 0.0 </td <td>EFF-07</td> <td>Cost of Sick Leave</td> <td>1,019,5 1</td> <td>002.6 1</td> <td>041.3</td> <td>1,270.3</td> <td>1,423.0</td> <td>1,450.4</td> <td></td>	EFF-07	Cost of Sick Leave	1,019,5 1	002.6 1	041.3	1,270.3	1,423.0	1,450.4	
Overall Performance Group: Benchmarking and Clinical Pathways St004.3 Benchmarking and Clinical Pathways St004.3 Benchmarking and Clinical Pathways St004.1 Clinical Pathways, Ethen of deployment and use St004.1 Clinical Pathways, Ethen of deployment and use St004.1 Facilitating continuity of Care St004.1 Facilitating continuity of care - Use of pre admission clinics for elective surgery 3.0 0.0 3.0 3.0 3.0 St004.2 Facilitating continuity of care - Provision of discharge summaries to GPs 3.0 0.0 3.0 3.0 3.0 St004.1 Facilitating continuity of care - Provision of electro is discharge summaries to GPs 0.0	EFF-13	Hours of Overtime	3.5	1.3	2.0	2.2	2.6	3.5	
Overall Performance GR0tp: Benchmatrixing and Clinical Pathways St007.3 Benchmatring - In selected Unical areas, segmal 45.5 0.0 6.3 43.1 100.0 St007.1 Clinical Pathways. Extent of development and use 17.5 0.0 17.2 20.2 46.8 49.4 St007.1 Clinical Pathways. Extent of development and use 17.5 0.0 17.2 20.2 46.8 49.4 St007.2 Facilitating continuity of care - Use of pre admission clinics for elective surgery 3.0 0.0 5.0 3.0 3.0 3.0 3.0 St008.2 Facilitating continuity of care - Provision of discharge summaries to GPs 3.0 0.0 5.0 8.0 0.0	EFF-15	Cost of Overtime	3,111.3 1,	103.4 1	782.5	2,210.1	2,479,1	3,111.3	
SIC06.3 Benchmatting - In selected clinical areas originat 45.5 0.0 0.0 6.3 43.1 100.0 SIC07.1 Clinical Pataways. Extent 6 depreprinent and use 17.5 0.0 17.2 20.2 46.6 49.4 Diverall Performance Group. Continuity of care - See of pre admission clinics for elective surgery 3.0 0.0 5.0 3.0						an a			
Sk007.1 Clinical Partaways. Extent of development and use 17.5 0.0 17.2 20.2 46.8 40.4 Diverall Performance Group: Continuity of Care 3.0 0.0 3.0 3.0 3.0 3.0 Sk08.1 Facilitating continuity of care - Use of pre admission clinics for elective surgery 3.0 0.0 3.0	Overall P	erformance Group: Benchmarking and Clinical Pathways							
Derail Performance Group Continuity of Care SK09.1 Facilitating continuity of care - Provision of discharge summaries to GPs 3.0 0.0 3.0 </td <td>SIC06.3</td> <td></td> <td>45.5</td> <td>0:0</td> <td>0.0</td> <td>6,3</td> <td>43.1</td> <td>100.0</td> <td></td>	SIC06.3		45.5	0:0	0.0	6,3	43.1	100.0	
SK08.1 Facilitating continuity of care - Use of pre admission clinics for elective surgery 3.0 0.0 3.0 3.0 3.0 3.0 SK08.2 Facilitating continuity of care - Provision of discharge summaries to GPs 3.4 0.0 5.0 3.0 3.0 3.0 SK08.3 Facilitating continuity of care - Shared and e and post natal care 5.0 0.0 5.0 8.0 3.0 3.0 SK08.4 Facilitating continuity of care - Provision of electrocic discharge summaries to GPs 6.0 0.0 0.0 0.0 0.0 0.0 SK08.4 Facilitating continuity of care - Provision of electrocic discharge summaries to GPs 6.0 0.0 0.0 0.0 0.0 0.0 SK08.4 Quality of information - Timeliness - Number of faxes tap er month 13.3 0.0 1.2 2.9 4.8 13.3 Los of Information - Availability of electronic Information 58.3 6.3 2.19 2.7.1 2.67 8.0 4.2.9 52.3 Los of Information - Availability of electronic Information 58.2 5.7 11.6 2.6 4.2.9 52.3 Los of Information - Availability of electronic Information	SIC07.1	Clinical Pathways + Extent of development and use	17.5	0.0	17.2	20.2	46.8	49,4	
SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs. 3.9 0.0 3.0 3.0 3.0 SIC08.3 Facilitating continuity of care - Cardiac rehabilitation 2.0 2.0 2.3 3.0 SIC08.4 Facilitating continuity of care - Cardiac rehabilitation 2.0 2.0 2.3 3.0 SIC08.5 Facilitating continuity of care - Cardiac rehabilitation 2.0 2.0 2.3 3.0 SIC08.5 Facilitating continuity of care - Cardiac rehabilitation 2.0 0.	Overall Pr	erformance Group: Continuity of Care			Millio.				150
SRC08.3 Facilitating continuity of care - Shared ante and post natal care 30 0.0 50 8.0 3.0 3.0 SRC08.4 Facilitating continuity of care - Cardiac rehabilitation 2.0 2.0 2.0 2.3 3.0 SRC08.5 Facilitating continuity of care - Provision of electronic discharge summanes briefs 6.8 0.0 </td <td>SIC08,1</td> <td>Facilitating continuity of care - Use of pre admission clinics for elective surgery</td> <td>3,0</td> <td>0.0</td> <td>30</td> <td>3.0</td> <td>3.0</td> <td>3.0</td> <td></td>	SIC08,1	Facilitating continuity of care - Use of pre admission clinics for elective surgery	3,0	0.0	30	3.0	3.0	3.0	
SiX08.4 Facilitating continuity of care - Cardiac rehabilitation 20 2.0 2.0 2.3 3.0 SiX08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs 0.8 0.0 0.0 0.0 0.0 0.0 0.0 NC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs 93.7 79.1 88.5 94.0 96.1 97.1 Verall Performation - Concerce Quality of information - Timeliness - Number of months certime 0.0 0.0 4.5 6.5 7.8 8.0 h Quality of information - Timeliness - Number of days take per month 13.3 0.0 1.2 2.9 4.8 13.3 No Lise of Information - Availability of electronic Information 58.3 6.3 21.9 2.6 5.7 11.6 26.6 42.9 52.3 Verall Performance Group: Not Summarised 10 1.0 1	51C08.2	Facilitating continuity of care - Provision of discharge summaries to GPs.	3.0	0.0	30	3.0	30	3.0	
RC08.5 Facilitating continuity of care - Provision of electropic discharge summaries to GPs 0.0	51C08.3	Facilitating continuity of care - Shared ante and post natal care	30	0.0	90	3.0	3.0	3.0	
Overall Performance Group: Quality and Use of Information AC04.1 Quality of Information - Accuracy 93.7 79.1 88.5 94.0 96.1 97.1 2a Quality of Information - Timeliness - Number of months by time 0.0 0.0 4.5 6.5 7.8 9.0 b Quality of Information - Timeliness - Number of days fate per month 13.3 0.0 1.2 2.9 4.8 13.3 A.1 Use of Information - Availability of electronic Information 58.3 6.3 21.9 27.1 28.7 58.3 C05.2 Use of Information - Collection and use of clinical information 9.2 5.7 11.6 26.6 42.9 52.3 Verall Performance Group: Not Summarised 1.0 1.0 1.0 1.0 1.0 IC02 Credentialling 1.0 1.0 1.0 1.0 1.0 1.0 IC03.1 Workforce Management - Retention of Nursing Staff 75.6 56.5 52.1 85.5 86.1 90.1 IC03.2 Workforce Management - Median Age Nursing Staff 75.6 50.0 70.4 75.0 79.7 </td <td>SIC08.4</td> <td>Facilitating continuity of care - Cardiac rehabilitation</td> <td>L. M</td> <td>20</td> <td>20</td> <td>2.0</td> <td>2.3</td> <td>3.0</td> <td></td>	SIC08.4	Facilitating continuity of care - Cardiac rehabilitation	L. M	20	20	2.0	2.3	3.0	
KtO4.1 Quality of information - Accuracy 93.7 79.1 88.5 94.0 96.1 97.1 2a Quality of information - Timeliness - Number of months or time 0.0 0.0 4.5 6.5 7.8 9.0 b Quality of information - Timeliness - Number of days tate per month 13.3 0.0 1.2 2.9 4.8 13.3 4.5.1 Use of Information - Availability of electronic information 58.3 6.3 21.9 27.1 26.7 56.3 105.2 Use of Information - Collection and use of clinical information 9.2 5.7 11.6 26.0 42.9 52.3 Verall Performance Group: Not Summarised 1.0 1.0 1.0 1.0 1.0 1.0 1.0 IC02 Credentialling 1.0	SIC08.5	Facilitating continuity of care - Provision of electronic discharge summaries to GPs	0:0	0.0	0.0	0.0	0,0	0.0	
2a Quality of information - Timeliness - Number of months on time 0.0 0.0 4.5 6.5 7.8 8.0 b Quality of information - Timeliness - Number of days fate per month 13.3 0.0 1.2 2.9 4.8 13.3 construction - Availability of electronic Information 58.3 6.3 21.9 27.1 28.7 58.3 K05.2 Use of Information - Collection and use of clinical Information 9.2 5.7 11.6 26.6 42.9 52.3 Verall Performance Group: Not Summarised 1.0	Dverall Pe	erformance Group: Quality and Use of Information		۰.					
b Quality of information - Timeliness - Number of days fate per month 13.3 0.0 1.2 2.9 4.8 13.3	SIC04.1	Quality of information - Accuracy	93.7	79.1	88.5	94.0	96.1	97.1	
A.1 Use of Information - Availability of electronic Information 58.3 6.3 21.9 27.1 28.7 58.3 IC05.2 Use of Information - Collection and use of clinical Information 9.2 5.7 11.6 26.8 42.9 52.3 Information - Collection and use of clinical Information 9.2 5.7 11.6 26.8 42.9 52.3 Inversal Performance Group: Not Summarised 1.0	22	Quality of information - Timeliness - Number of months on time	0.0	0.0	4.5	6.5	7.8	9.0	
KC05.2 Use of Information - Collection and use of clinical information 9.2 5.7 11.6 26.8 42.9 52.3 hverall Performance Group: Not Summarised 1.0 0.3 0.0 1.0	<u></u>	Quality of information - Timeliness - Number of days tate per month	13.3	0.0	1.2	2.9	4.8	13.3	
Werall Performance Group: Not Summarised IC01 Accreditation 1.0 0.0 0.0 1.0	5 .1	Use of Information - Availability of electronic Information	58.3	6.3	21.9	27.1	28.7	58.3	
Accreditation 1.0 0.18 8.0 1.0 1.0 1.0 IC02 Credentialling 1.0 <	IC05.2	Use of Information - Collection and use of clinical information	9.2	5.7	11.6	26.6	42.9	52.3	1844) 1844
ICO2 Credentialling 1.0	Dverall Pe	rformance Group: Not Summarised		and and a second second					
IC03.1 Workforce Management - Retention of Nursing Staff 76.6 78.6 82.1 85.5 88.1 90.1 IC03.2 Workforce Management - Retention of Allied Health Staff 79.0 70.4 75.0 79.7 100.0 IC03.3 Workforce Management - Median Age Nursing Staff 43.0 39.0 41.0 41.5 43.0 45.0 IC06.1 Benchmarking - In selected clinical areas 41.7 0.0 3.1 30.9 42.6 100.0 IC06.2 Benchmarking - In selected clinical areas - internal 0.0 0.0 0.0 26.2 100.0 IC07.2 Clinical Pathways - Extent of development and use as per Ontario 18.5 0.0 18.4 20.7 52.8 54.5 IC07.3b Clinical Pathways - Surgical (Orthopaedic) - extent of development and use 26.2 0.0 14.3 60.7 85.7 IC07.3c Clinical Pathways - O& G - extent of development and use 0.0 0.0 14.9 25.0 47.0 64.3 IC07.3c Clinical Pathways - O& G - extent of development and use 0.0 0.0 3.6 19.7 39.3 53.6 </td <td>IC01 /</td> <td>Accreditation</td> <td>1.0</td> <td>0.0</td> <td>0.0</td> <td>h</td> <td>1.0</td> <td>1.0 5</td> <td></td>	IC01 /	Accreditation	1.0	0.0	0.0	h	1.0	1.0 5	
IC03.2 Workforce Management - Retention of Allied Health Staff 75.0 79.7 100.0 IC03.3 Workforce Management - Median Age Nursing Staff 43.0 39.0 41.0 41.5 43.0 45.0 IC06.1 Benchmarking - In selected clinical areas 41.7 0.0 3.1 30.9 42.6 100.0 IC06.2 Benchmarking - In selected clinical areas - internal 0.0 0.0 0.0 26.2 100.0 IC07.2 Clinical Pathways - Extent of development and use as per Ontario 18.5 0.0 18.4 20.7 52.8 54.5 IC07.3c Clinical Pathways - Surgical (Orthopaedic) - extent of development and use 26.2 0.0 14.3 60.7 85.7 IC07.3c Clinical Pathways - O & G - extent of development and use 0.0 0.0 14.9 25.0 47.0 64.3 IC07.3c Clinical Pathways - O & G - extent of development and use 0.0 0.0 3.6 19.7 39.3 53.6	IC02	Credentialling	1.0	1.0	1.0	1.0	1.0	1.0	
C03.3 Workforce Management - Median Age Nursing Staff 43.0 39.0 41.0 41.5 43.0 45.0 C06.1 Benchmarking - In selected clinical areas 41.7 0.0 3.1 30.9 42.6 100.0 C06.2 Benchmarking - In selected clinical areas - internal 0.0 0.0 0.0 0.0 26.2 100.0 C07.2 Clinical Pathways - Extent of development and use as per Ontario 18.5 0.0 18.4 20.7 52.8 54.5 C07.3c Clinical Pathways - Surgical (Orthopaedic) - extent of development and use 0.0 0.0 14.9 25.0 47.0 64.3 C07.3c Clinical Pathways - O & G - extent of development and use 0.0 0.0 3.6 19.7 39.3 53.6	4C03.1	Workforce Management - Retention of Nursing Staff	75.6	75.6	82.1	85.5	88.1	90,1	
C06.1 Benchmarking - In selected clinical areas 41.7 0.0 3.1 30.9 42.6 100.0 C06.2 Benchmarking - In selected clinical areas - internat 0.0 0.0 0.0 0.0 26.2 100.0 C07.2 Clinical Pathways - Extent of development and use as per Ontario 18.5 0.0 18.4 20.7 52.8 54.5 C07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use 0.0 0.0 14.3 60.7 85.7 C07.3b Clinical Pathways - Medical - extent of development and use 26.2 0.0 14.9 25.0 47.0 64.3 C07.3c Clinical Pathways - O & G - extent of development and use 0.0 0.0 3.6 19.7 39.3 53.6	1003.2	Workforce Management - Retention of Allied Health Staff	75.0	50.0	70.4	75.0	79.7	100.0	
C06.2 Benchmarking - In selected clinical areas - internal 0.0 0.0 0.0 26.2 100.0 C07.2 Clinical Pathways - Extent of development and use as per Ontario 18.5 0.0 18.4 20.7 52.8 54.5 C07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use 0.0 0.0 14.3 60.7 85.7 C07.3b Clinical Pathways - Medical - extent of development and use 26.2 0.0 14.9 25.0 47.0 64.3 C07.3c Clinical Pathways - O & G - extent of development and use 0.0 0.0 3.6 19.7 39.3 53.6	IC03.3	Workforce Management - Median Age Nursing Staff	43.0	39.0	41.0	41.5	43.0	45.0	
C07.2 Clinical Pathways - Extent of development and use as per Ontario 18.5 0.0 18.4 20.7 52.8 54.5 C07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use 0.0 0.0 14.3 60.7 85.7 C07.3b Clinical Pathways - Medical - extent of development and use 26.2 0.0 14.9 25.0 47.0 64.3 C07.3c Clinical Pathways - 0 & G - extent of development and use 0.0 0.0 3.6 19.7 39.3 53.6	IC06.1 I	Benchmarking - In selected clinical areas	41.7	0.0	3.1	30.9	42.6	100.0	<u>_</u> 5.*
C07.2 Clinical Pathways - Extent of development and use as per Ontario 18.5 0.0 18.4 20.7 52.8 54.5 C07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use 0.0 0.0 14.3 60.7 85.7 C07.3b Clinical Pathways - Medical - extent of development and use 26.2 0.0 14.9 25.0 47.0 64.3 C07.3c Clinical Pathways - O & G - extent of development and use 0.0 0.0 3.6 19.7 39.3 53.6	C06.2 I	Benchmarking - In selected clinical areas - internal	0.0	0.0	0.0	0.0	26.2	100.0	
C07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use 0.0 0.0 14.3 60.7 85.7 C07.3b Clinical Pathways - Medical - extent of development and use 26.2 0.0 14.9 25.0 47.0 64.3 C07.3c Clinical Pathways - O & G - extent of development and use 0.0 0.0 3.6 19.7 39.3 53.6	C07.2 0	Clinical Pathways - Extent of development and use as per Ontario	18.5		18.4				
C07.3b Clinical Pathways - Medical - extent of development and use 26.2 0.0 14.9 25.0 47.0 64.3 C07.3c Clinical Pathways - O & G - extent of development and use 0.0 0.0 3.6 19.7 39.3 53.6				+					
C07.3c Clinical Pathways - O & G - extent of development and use 0.0 0.0 3.6 19.7 39.3 53.6			26.2						
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Hospital Report

Caloundra Hospital

Central Zone

Medium Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0,3	26 June 2002	Modification from feedback

Overall Performance

Caloundra Hospital Peer Group: Medium

Central Zone



Printed: 05/07/2002

Clinical Utilisation and Outcomes

Caloundra Hospital

Central Zone

Performance Indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Medium

No indicators to report

CAB.0007.0002.00372

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical classificance for these estimates

Patient Satisfaction

Caloundra Hospital

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74.4 68.1 64.3 75.3 72.0 72.5 72.9 73.4 66.7 62.5	Peer Group Mean: 72.4 69.0 66.9 73.9 70.7 79.6 69.7 71.7 67.8 66.0	Significance:	Reference: PS01 PS02 PS03 PS04 PS05 PS06 PS07 PS01 PS01 PS02
68.1 64.3 75.3 72.0 72.5 72.0 72.5 72.0 73.4 66.7 62.5	69.0 66.9 73.9 70.7 70.6 69.7 71.7 67.8		PS02 PS03 PS04 PS05 PS06 PS07 PS07
68.1 64.3 75.3 72.0 72.5 72.0 72.5 72.0 73.4 66.7 62.5	69.0 66.9 73.9 70.7 70.6 69.7 71.7 67.8		PS02 PS03 PS04 PS05 PS06 PS07 PS07
68.1 64.3 75.3 72.0 72.5 72.0 72.5 72.0 73.4 66.7 62.5	69.0 66.9 73.9 70.7 70.6 69.7 71.7 67.8		PS02 PS03 PS04 PS05 PS06 PS07 PS07
64.3 75.3 72.0 72.5 72.9 72.9 73.4 66.7 62.5	69.0 66.9 73.9 70.7 70.6 69.7 71.7 67.8		PS02 PS03 PS04 PS05 PS06 PS07 PS07
75.3 72.0 72.5 72.9 73.4 66.7 62.5	66.9 73.9 70.7 79.6 69.7 71.7 67.8		PS04 PS05 PS06 PS07 PS01
72.0 72.5 72.9 73.4 66.7 62.5	70.7 79.6 69.7 71.7 67.8		PS05 PS06 PS07 PS01
72.5 72.0 73.4 66.7 62.5	79.6 69.7 71.7 67.8		PS06 PS07 PS01
72:0° 73:4 66.7 62.5	69.7 71.7 67.8		PS07 PS01
73,4 66.7 62.5	69.7 71.7 67.8		PS01
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al Significanc	ce	-	
It for the facility is r	different than the cohe	nt average. There	is some
lity that the result in	s due to chance.	arted the pacifiles	
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unerent in company afficantly different t	ison to the cohort aver from the mean for all b	age. I here is little) doubt that
A AND AND AND AND AND AND AND AND AND AN		ophicane at the hee	a group.
			•
	It for the facility is erforming differen iity that the result i	74.3 73.5 70.9 70.1 72.2 70.0 70.6 69.1 81.6 74.7 80.9 75.6 76.3 69.3 82.6 77.6 80.1 73.6 75.0 70.8 82.6 73.3	74.3 73.5 70.9 70.1 72.2 70.0 70.6 69.1 81.8 74.7 80.9 75.6 76.3 69.3 82.6 77.6 80.1 73.6 75.0 70.8 82.6 73.3

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CAB.0007.0002.00373

Indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Efficiency

Caloundra Hospital

Central Zone Data Type: Hospital Score: Peer Group Reference: Median: Occupancy Rate (Bed Day Efficiency) Percentage 66.1 103 **EFF-17** Length of Stay Days 2.70 2.93 **EFF-19 Total Cost / Weighted Separation** Dollars 1,854 **EFF-25** 1,854 Catering - total cost Dollars 35.2 EFF-36a 35.3 Dollars 21.8 Energy Consumption per square metre 30.0 EFF-45.4 Hours of Sick Leave by Staff Category - Managerial And Clerical Percentage 2.65 2.99 EFF-06.2 Percentage Hours of Sick Leave by Staff Category - Medical 1.50 0.62 EFF-06.3 Hours of Sick Leave by Staff Category - Nursing Percentage 3.89 3.18 EFF-06.4 Hours of Sick Leave by Staff Category - Operational Percentage 3.61 2.91EFF-06.5 Hours of Sick Leave by Staff Category Professional 2.18 Percentage 0.83 EFF-06.6 Hours of Sick Leave by Staff Category - Visiting Medical Officers 0 EFF-06.9 Percentage 1.87 Cost of Sick Leave by Statt Category - Managenial And Clerical Dollars 876 1,008 EEF-08.2 Cost of Sick Leave by Staff Category -Medical Dollars 1.242 524 EFF-08.3 Cost of Sick Leave by Staff Category - Nursing Dollars 1,644 1,230 EFF-08.4 EFF-08.5 Cost of Sick Leave by Staff Category - Operational Dollars -857 1,059 Cost of Sick Leave by Staff Category - Professional Dollars. 425 1,127 EFF-08.6 Cost of Sick Leave by Staff Category - Visiting Medical Officers Dollars 3,060 0 EFF-08.9 Cost of Work Cover Dollars. 2 20 EFF-11 0.74 Hours of Overtime by Staff Category - Managerial And Clerical Percentage EFF-14.2 0.37 0.18 Hours of Overtime by Staff Category - Medical Percentage 22.9 23.8 EFF-14.3 Hours of Overtime by Staff Category Nursing Percentage 0.39 0.77 EFF-14.4 Hours of Overtime by Staff Category - Operational Percentage 0.36 0.35 EFF-14.5 Hours of Overtime by Staff Cetegory Professional 5.95 5.71 EFF-14.6 Percentage Hours of Overline by Staff Category - Visiting Medical Officers 0.60 6.37 Percentage EFF-14.9 Cost of Overtime by Staff Category - Managerial And Clerical Dollars 207 92.3 EFF-16.2 Cost of Overtime by Staff Category - Medical **Dollars** 36,029 36,811 EFF-16.3 Cost of Overtime by Staff Category - Nursing Dollars 289 437 EFF-16.4 Cost of Overtime by Staff Category - Operational Collars 476 170 EFF-16.5 Cost of Overtime by Staff Category - Professional Dollan 4,761 4,618 EFF-16.6 Cost of Overtime by Staff Category - Visiting Medical Officers **Dollars** 744 10,518 EFF-16.9 中心的现在分词使用的 Full-Time Equivalent (FTE) Staff Numeric 69.0 84.1 EFF-01 FTE Staff by Category - Managerial And Clerical Numeric 8.78 7.96 EFE-02.2 FTE Staff by Category - Medical Numeric 3.97 3.45 EFF-02.3 FTE Staff by Category - Nursing Numeric 32.5 38,3 EFF-02.4 FTE Staff by Category - Operational Numeric 18.9 24.3 EFF-02.5 4,29 FTE Staff by Category - Professional Numeric 7.30 EFF-02.6 FTE Staff by Category - Visiting Medical Officers Numeric 0.51 0.36 EFF-02.9 3.11 Hours of Sick Leave Percentage 3.13 EFF-05 Cost of Sick Leave 1,270 Dollars 1,242 **EFF-07** Hours of Overtime Percentage 2.48 2.19 EFF-13 Dollars Cost of Overlime 2,563 2,210 EFF-15



Medium

+ Indicators listed within this overall performance group have been used to determine overall performance. Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

~	Caloundra Hospital				Medium
	Sentral Zone	Type of Score:	Hospital Score:	Peer Group Median:	Reference
	a and the construction of a general statement of the second statement of the				
	Benchmarking				
	In selected clinical areas - external	Percentage	12.5	6.3	SIC06.3
	Clinical Pathways	-			
	Extent of development and use in selected clinical areas	Percentage	20.4	20.2	SIC07.1
	上生物的有利的学校的现在分词 化合物的 网络加拿大 人名法尔尔 人名法				
	Facilitating continuity of care				
	Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
	Provision of discharge summaries to GPs	Max score 5	3/3	3	SIC08.2
	Shared ante and post natal care	Max score 5	N/A	N/A	SIC08.3
	Cardiac rehabilitation	Max score 3	' N/A	N/A	SIC08.4
	Provision of electronic discharge summaries to GPs	Max score 3	0/3	Q	SIC08.5
			*		
- care	Quality of Information				
1	Accuracy	Percentage	86.2	94,1	SIC04.1
	Timeliness - Number of months on time	Months	ຼ 9ໍ	6.5	SIC04.2a
	Timeliness - Number of days late per month	Days	0	2,9	SIC04.2b
	Use of Information				
	Availability of electronic information	Percentage	27.1	27.1	SIC05.1
	Collection and use of clinical information	Percentage	43.3	26.6	SIC05.2
	Accreditation	-	attill	-	
	Accreditation	Yes/No	Yes	6/10	SIC01
	Credentialling Credentialling				
Ľ	Workforce Management	Yes/No	Yes	10/10	SIC02
F	Retention of Nursing Staff	Percentage	07 0	05.5	
	Retention of Allied Health Staff	Percentage	87.8 80	85.5 75	SIC03.1
-	Aedian Age Nursing Staff	Years	43	41.5	SIC03.2 SIC03.3
/	Benchmarking	10813	40	41.0	51003.3
1. A.	selected clinical areas	Percentage	12.5	31	SIC06.1
\mathcal{I}_{μ}	n selected clinical areas - internal	Percentage	12.5		SIC06.2
	Clinical Pathways			v	01000.2
Ε	xtent of development and use as per Ontario	Percentane	21.4	20.7	SIC07.2
		Percentage	N/A		SIC07.2 SIC07.3a
		Percentage	23.8		SIC07.3b
о		Percentage	0		SIC07.3c
	Telehealth				
E	dent of telehealth usage	Percentage	0	1.9	SIC09
			Ū		~~~~~

indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

CAB.0007.0002.00375

N/A - Not Applicable N/R - Not Reported

Hospital Report

Attachment 1.....Statistics – Quartiles per Indicator

Attachment 2.....State Report

Attachment 1

		[Peer Group					
ator Number and Description:	Hosp Sco					Max		
Caloundra Hospital								
Central Zone				•			Mediu	
· · · · · · · · · · · · · · · · · · ·				يتحقي أحادث			Say, ar	
Overall Performance Group: Medical	· ·							
PS05 Overall Care Index Medical		9 65.	68.0	8 71.3	72.5	74.7		
Dverall Performance Group: Surgical 2005 Overall Care Index Surgical					-			
. • • • • • • • • • • • • • • • • • • •	80.	1 634	69.0	73.3	79.0	85.1	1999 - 1999 1999 - 1999	
Dverall Performance Group: Not Summarised PS01 Access and Admission Index All types combined		× .						
Sol Access and Admission index Medical	- 74 .				74.3	77.9		
S01 Access and Admission Index Surgical	73.	398	i#		73.5	77.6		
S02 Complaints Management Index All types combined	81.0	····			80.9	86.5		
S02 Complaints Management Index Medical	68.				72.1	77.0		
S02 Complaints Management Index Surgical	66.7				71.2	75.5		
S03 Discharge and Follow up Index All types combined	80.9				83.3	87.7		
S03 Discharge and Follow up index Medical	62.5				69.0	74.3		
Discharge and Follow-up Index Surgical	76.0			65.8 69.2	68.4 75.8	74.2 88.9		
General Patient Information Index Medical	74.3		4000	73.8	77.2	88.9 79.4		
General Patient Information Index All types combined		- 44	- <u>199</u>	74.5	17.3	80.5		
04 General Patient Information Index Surgical	825		74.3	78.9	82.4	90.9		
05 Overall Care Index All types combined	72.0	Se - 550	89.4	71.9	73.2	76.4		
06 Physical Environment Index All types combined	72.5	NG 18	68.0	72.1	73,4	80.4		
06 Physical Environment Index Medical	72.2	62.9	67.4	71.8	73.2	79.1		
06 Physical Environment Index, Surgical	75.0	56.7	64.8	70,1	75.4	86.7		
07 Treatment & Related Information todax All types combined	72.0	62.3	68.0	71.2	72.8	74.9		
17 Treatment & Related Information Indiat Medical	70,6	62.2	67.3	70.9	72.2	74.1		
07 Treatment & Releted Information Index Surgical	82.6	61.8	68.6	74.0	81.8	83.6		
erall Performance Group: Activity			· [4	. Wi	27).		en Santon	
F-17 Occupancy Rate (Bed Day Efficiency)	103,3	50,8	57.9	66.1	70.7	103.3		
-19 Length of Stay	2.7	2.5	2.6	2.9	3.5	5.0		
arall Performance Group: Cost of Service -25 Total Cost / Weighted Separation	6 WA 196						en de la composition de la composition La composition de la c	
-38a Catering - total cost	1,854.4	1,829.2	1,841.8			,873.9		
-45.4 Energy Consumption per square metre	35.3	28.8	33.9	35.2	37.1	53.2		
Performance Group: Staffing		10,4	17.3	27.8	3010	36.4		
2 Hours of Sick Leave by Staff Category - Managenal And Clerical	2.6	1.5	2.6	3.0	3.6	e n		
106.3 Hours of Sick Leave by Staff Category - Medical	1.5	0.0	0.4	0.6	1.4	6.0 5.8		
06.4 Hours of Sick Leave by Staff Category - Nursing	3.9	2,4	2.8		3.8	4.3		
06.5 Hours of Sick Leave by Staff Category - Operational	2.9	270	42	\$6	4.3	6.1		
06.6 Hours of Sick Leave by Staff Category - Professional	0.8	6.0		22	2.4	7.8		
06.9 Hours of Sick Leave by Staff Category - Visiting Medical Officers		30. WA	0.0	0.0	2.8	18.9		
		Sec. 0.0				166.1		
08.2 Cost of Sick Leave by Staff Category - Managerial And Clerical	1.9 876.1	457.2	<u>k</u>	1.008.5	1.545.1 2			
	876.1	457.2	888.8			633.7		
08.3 Cost of Sick Leave by Staff Category - Medical		-160 - 160	886.8 272.1	521.2	,105.7 5,	633.7 679.0		
08.3 Cost of Sick Leave by Staff Category - Medical 08.4 Cost of Sick Leave by Staff Category - Nursing	876.1 1,242.3	457.2 0.0	886.8 272.1 1,096.8	521.2 1,230.1	,105.7 5, ,489.7 1,	679.0		
08.3 Cost of Sick Leave by Staff Category - Medical 08.4 Cost of Sick Leave by Staff Category - Nursing 08.5 Cost of Sick Leave by Staff Category - Operational	876.1 1,242.3 1,644.3	457.2 0.0 907.6	886.8 272.1 1,096.6 936.7	521.2 1,230.1 1 1,058.8 1	1,105.7 5, 1,489.7 1, 1,259.9 1,	679.0 788.8		
08.3 Cost of Sick Leave by Staff Category - Medical 08.4 Cost of Sick Leave by Staff Category - Nursing 08.5 Cost of Sick Leave by Staff Category - Operational 08.8 Cost of Sick Leave by Staff Category - Professional	876.1 1,242.3 1,644.3 856.8	457.2 0.0 907.6 768.3	886.8 272.1 1,096.6 936.7	521.2 1,230.1 1,058.8 1,127.5	,105.7 5, ,489.7 1, ,259.9 1, ,255.2 3,	679.0 788.8 906.3		
08.3 Cost of Sick Leave by Staff Category - Medical 08.4 Cost of Sick Leave by Staff Category - Nursing 08.5 Cost of Sick Leave by Staff Category - Operational 08.8 Cost of Sick Leave by Staff Category - Professional 08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers	876.1 1,242.3 1,644.3 856.8 424.6	457.2 0.0 907.6 768.3 424.6	886.8 272.1 1,098.8 936.7 976.9	521.2 1,230.1 1,058.8 1,127.5	1,105.7 5, 1,489.7 1, 1,259.9 1,	679.0 788.8 906.3		
08.3 Cost of Sick Leave by Staff Category - Medical 08.4 Cost of Sick Leave by Staff Category - Nursing 08.5 Cost of Sick Leave by Staff Category - Operational 08.8 Cost of Sick Leave by Staff Category - Professional 08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers 11 Cost of Work Cover	676.1 (242.3 1,644.3 856.8 424.6 3,060.3	457.2 0.0 907.6 768.3 424.6 0.0	888.8 272.1 1,098.8 936.7 976.9 0.0	521.2 1,230.1 1,058.8 1,127.5 0.0 4	1,105.7 5, 1,489.7 1, 1,259.9 1, 1,255.2 3, 1,485.2 36,	679.0 788.8 906.3 824.6		
08.3 Cost of Sick Leave by Staff Category - Medical 08.4 Cost of Sick Leave by Staff Category - Nursing 08.5 Cost of Sick Leave by Staff Category - Operational 08.6 Cost of Sick Leave by Staff Category - Professional 08.8 Cost of Sick Leave by Staff Category - Professional 08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers 11 Cost of Work Cover 14.2 Hours of Overtime by Staff Category - Managerial And Clerical	676.1 1,242.3 1,644.3 856.8 424.6 3,060.3 2.2	457.2 0.0 907.6 768.3 424.6 0.0 0.2	886.8 272.1 1,098.8 936.7 976.9 0.0 0.5	521.2 1,230.1 1,058.8 1,127.5 0.0 4 0.7	1,105.7 5, 1,489.7 1, 1,259.9 1, 1,255.2 3, 1,485.2 36, 2,1	679.0 788.8 906.3 824.6 2.7		
09.3 Cost of Sick Leave by Staff Category - Medical 08.4 Cost of Sick Leave by Staff Category - Nursing 08.5 Cost of Sick Leave by Staff Category - Operational 08.6 Cost of Sick Leave by Staff Category - Professional 08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers 11 Cost of Work Cover 14.2 Hours of Overtime by Staff Category - Managerial And Clerical 14.3 Hours of Overtime by Staff Category - Medical	676.1 1,242.3 1,644.3 856.8 424.6 3,060.3 2.2 0.4	487.2 0.0 907.6 768.3 424.6 0.0 0.2 0.0	8886.8 272.1 1,098.8 936.7 976.9 0.0 0.5 0.1	521.2 1,230.1 1,058.8 1,127.5 1 0.0 4 0.7 0.2	1,105.7 5, ,489.7 1, ,259.9 1, ,255.2 3, ,485.2 36, 2,1 0,4	679.0 788.8 906.3 824.6 2.7 1.0		
09.3 Cost of Sick Leave by Staff Category - Medical 09.4 Cost of Sick Leave by Staff Category - Nursing 09.5 Cost of Sick Leave by Staff Category - Operational 08.8 Cost of Sick Leave by Staff Category - Professional 08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers 11 Cost of Work Cover 14.2 Hours of Overtime by Staff Category - Managerial And Clerical 14.3 Hours of Overtime by Staff Category - Nedical	676.1 1,242.3 1,644.3 856.8 424.6 3,060.3 2.2 0.4 22.9	487.2 0.0 907.6 768.3 424.6 0.0 0.2 0.0 15.2	8886.8 272.1 1,098.8 936.7 976.9 0.0 0.5 0.1 22.9	521.2 1,230.1 1,058.8 1,127.5 0.0 4 0.7 0.2 23.8	105.7 5, 489.7 1, 259.9 1, 255.2 3, 485.2 36, 2.1 0.4 26.5	679.0 788.8 906.3 824.6 2.7 1.0 30.0		
08.3 Cost of Sick Leave by Staff Category - Medical 08.4 Cost of Sick Leave by Staff Category - Nursing 08.5 Cost of Sick Leave by Staff Category - Operational 08.8 Cost of Sick Leave by Staff Category - Professional 08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers 11 Cost of Work Cover 14.2 Hours of Overtime by Staff Category - Managerial And Clerical 14.3 Hours of Overtime by Staff Category - Mursing 14.4 Hours of Overtime by Staff Category - Nursing 14.5 Hours of Overtime by Staff Category - Operational	876.1 1,242.3 1,644.3 856.8 424.6 3,060.3 2.2 0,4 22.9 0,4	457.2 0.0 907.6 768.3 424.6 0.0 0.2 0.0 15.2 0.4	886.8 272.1 1,098.8 936.7 976.9 0.0 0.5 0.1 22.9 0.5	521.2 1,230.1 1,058.8 1,127.5 1,127.5 1,127.5 1,127.5 1,127.5 1,0.0 4,0.7 0.2 23.8 0.8	105.7 5, 489.7 1, 259.9 1, 255.2 3, 485.2 36, 2.1 0.4 26.5 1.5	679.0 788.8 906.3 524.6 2.7 1.0 30.0 2.3		
08.3 Cost of Sick Leave by Staff Category - Medical 08.4 Cost of Sick Leave by Staff Category - Nursing 08.5 Cost of Sick Leave by Staff Category - Operational 08.8 Cost of Sick Leave by Staff Category - Professional 08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers 11 Cost of Work Cover 14.2 Hours of Overtime by Staff Category - Managerial And Clerical 14.3 Hours of Overtime by Staff Category - Medical 14.4 Hours of Overtime by Staff Category - Nursing 14.5 Hours of Overtime by Staff Category - Operational	876.1 1,242.3 1,644.3 856.8 424.6 3,060.3 2.2 0.4 22.9 0.4 0.4 0.4	457.2 0.0 907.6 768.3 424.6 0.0 0.2 0.0 15.2 0.4 0.1	886.8 272.1 1,098.8 936.7 976.9 0.0 0.5 0.1 22.9 0.5 0.5 0.5 0.2	521.2 1,230.1 1,058.8 1,127.5 1,127.5 1,127.5 1,127.5 1,127.5 1,127.5 1,127.5 1,23.8 0.2 23.8 0.8 0.4	105.7 5, 489.7 1, 259.9 1, 255.2 3, 485.2 36, 2.1 0.4 26.5 1.5 0.7 7.5	679.0 788.8 906.3 824.6 2.7 1.0 30.0 2.3 1.6		
08.3 Cost of Sick Leave by Staff Category - Medical 08.4 Cost of Sick Leave by Staff Category - Nursing 08.5 Cost of Sick Leave by Staff Category - Operational 08.8 Cost of Sick Leave by Staff Category - Professional 08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers 11 Cost of Work Cover 14.2 Hours of Overtime by Staff Category - Managerial And Clerical 14.3 Hours of Overtime by Staff Category - Medical 14.4 Hours of Overtime by Staff Category - Nursing 14.5 Hours of Overtime by Staff Category - Operational 14.6 Hours of Overtime by Staff Category - Professional	676.1 1.242.3 1.644.3 856.8 424.6 3.060.3 2.2 0.4 22.9 0.4 0.4 0.4 6.0	467.2 0.0 907.6 768.3 424.6 0.0 0.2 0.0 15.2 0.4 0.1 1.7	886.8 272.1 1,098.8 936.7 976.9 0.0 0.5 0.1 22.9 0.5 0.2 4.4	521.2 1,230.1 1,058.8 1,127.5 0.0 4 0.7 0.2 23.8 0.8 0.4 5.7 6.4	105.7 5, 489.7 1, 259.9 1, 255.2 3, 485.2 36, 2.1 0.4 26.5 1.5 0.7 7.5 24.2	679.0 788.8 906.3 124.6 2.7 1.0 30.0 2.3 1.6 8.6		
08.3 Cost of Sick Leave by Staff Category - Medical 08.4 Cost of Sick Leave by Staff Category - Nursing 08.5 Cost of Sick Leave by Staff Category - Operational 08.8 Cost of Sick Leave by Staff Category - Professional 08.9 Cost of Sick Leave by Staff Category - Professional 08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers 11 Cost of Work Cover 14.2 Hours of Overtime by Staff Category - Managerial And Clerical 14.3 Hours of Overtime by Staff Category - Medical 14.4 Hours of Overtime by Staff Category - Nursing 14.5 Hours of Overtime by Staff Category - Operational 14.5 Hours of Overtime by Staff Category - Professional 14.6 Hours of Overtime by Staff Category - Professional 14.7 Hours of Overtime by Staff Category - Professional 14.8 Hours of Overtime by Staff Category - Professional 14.9 Hours of Overtime by Staff Category - Visiting Medical Officers	676.1 1,242.3 1,644.3 856.8 424.6 3,060.3 2.2 0.4 22.9 0.4 0.4 0.4 6.0 0.6 206.8	457.2 0.0 907.6 768.3 424.6 0.0 0.2 0.0 15.2 0.4 0.1 1.7 0.0 6.2	886.8 272.1 1,098.8 936.7 976.9 0.0 0.5 0.1 22.9 0.5 0.2 4.4 0.4 52.7	521.2 1,230.1 1,058.8 1,127.5 0.0 4 0.7 0.2 23.8 0.8 0.4 5.7 6.4 92.3	105.7 5, 489.7 1, 259.9 1, 255.2 3, 485.2 36, 2.1 0.4 26.5 1.5 0.7 7.5 24.2	579.0 788.8 906.3 824.6 2.7 1.0 30.0 2.3 1.6 8.6 26.5 07.1		

rinted: 05/07/2002

Attachment 1

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	In Practice Moundary of Practice Street				er Group					
Indica	tor Number and Description:	Score	Min	25th	Median	75th	Max			
EFF-10		175.8	60,3	94.7	170.2	307.4	758.1			
EFF-16		4,761.3	1,311.2	3,579.3	4,617.7	5,700.0	7,855.7			
EFF-16		744.3	0.0	558.3	10,518.1	58,586.2	88,277.8			
,-	Performance Group: Not Summarised			•		÷				
EFF-01	Full-Time Equivalent (FTE) Staff	69.0	61.0	73.5	.84.1	131.9	197.5			
EFF-02	(*************************************	. 8.8	5.5	6.0	8.0	11.3	25.9			
EFF-02	3 FTE Staff by Category - Medical	4.0	2.1	2.6	3.5	4.7	7.7			
EFF-02	4 FTE Staff by Category - Nursing	32.5	325	33.2	38.3	66.6	96.5	1 (a.1)		
EFF-02	5 FTE Staff by Category - Operational	18.9	\$6.1	20.7	24.3	39.9	44.9			
EFF-02.	6 FTE Staff by Category - Professional	4.3	3.2	4.6	7.3	9.1	14.7			
EFF-02.	9 FTE Staff by Category - Visiting Medical Officers	0.5	0.0	0.1	0.4	0,6	0.8			
EFF-05	Hours of Sick Leave	30	2.8	2.9	3.1	3.8	4.0			
EFF 07	Cost of Sick Leave	1,241.9	1,002.6	1,041.3	1,270.3	1,423.0	1,450.4			
EFF-13	Hours of Overtime	2.5	1.3	2.0	2.2	2.6	3,5			
EFF-15	Cost of Overtime	2,563.2	1,103.4	1,782.5	2,210.1	2,479.1	3,111.3			
		<u>аканан</u> а. 1825-18								
2-0	Performance Group: Benchmarking and Clinical Pathways	a se produce e el				W 888				
SIC08.3	Benchmarking - In selected clinical areas - edemal	12.5	0,0	·	8.3	43.1	100.0			
~'C07.1	Clinical Pathways - Extent of development and use	20.4	0.0	172	20,2	46.8	49.4			
- 3	Performance Group: Continuity of Care			i .	- 774-	4 4 5 40				
SIC08.1	Facilitating continuity of care - Use of pre admission clinics for elective suggests	- A.	9 ,0	3.0	3.0	3.0	3.0			
SIC08.2	Facilitating continuity of care - Provision of discharge summaries to GPs	- 8 - 33%	8.0	3.0	3.0	3.0	3.0			
SIC08.3		3.0		3.0	3.0	3.0	3.0			
SIC08.4	Facilitating continuity of care - Shared ante and poet metal care Facilitating continuity of care - Cardiac rehabilitation		0.0			2.3	3.0			
IC08.5	Facilitating continuity of care + Provision of electronic discharge summaries to GPs	0.0	2,0 0.0	2.0 0.0	2.0	0.0	0.0			
		0.0								
iC04.1	Performance Group: Quality and Use of Information Quality of information - Accuracy	86.2	79,1	88.5	94.0	96.1	97.1			
IC04.2	Quality of Information - Teneligiess - Number of months on time	9.0	0.0	4.5	6.5	7.8	9.0			
IC04.2b	Quality of information - Timeliness - Number of days late per month	9.0 0.0	0.0		- 2	4.8	13.3			
IC05.1	Use of Information - Availability of electronic information	27.1	0.0 0.3	1-2 21-9	214	28.7	58.3			
IC05.2	Use of Information - Collection and use of clinical information		ier Walar	11.6	26.0	42.9	52.3			
		43 :3		- 149	20.0	A				
iC01	erformance Group: Not Summarised	1.0	0.0	0.0	1.0	1.0	1.0	e en el compositorio. Referencia de la compositorio de la compositorio de la compositorio de la compositorio de		
IC02	Credentialing	10	1.0	1.0	1.0	1.0	1.0			
	Workforce Management - Retention of Nunsing Staff		75,6	82.1	85.5	88.1	90,1			
C03.1	Workforce Management - Retention of Alliest Health Staff	87.8			,					
		80.0	50.0	70,4	75,0	79.7	100.0			
C03,3	Workforce Management - Median Age Numbring Staff	43.0	39.0	41.0	41.5	43.0	45.0			
C06.1	Benchmarking - In selected clinical areas	12.5	0.0	3.1	30,9	42.6	100.0			
<i>b</i> 6.2	Benchmarking - in selected clinical areas - internal	12.5	0.0	0.0	🔐	26.2	100.0			
C07.2	Clinical Pathways - Extent of development and use as per Ontario	21.4	0.0	18.4	207	52.8	54.5			
C07.3a	Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	ೆ - ಗ್ರಾಮೆಯಾನ್ -	-00	0.0	14.3	60.7	85.7			
C07.3b	Clinical Pathways - Medical - extent of development and use	23.8	00	4.0	25.0	47.0	64.3			
C07.3c	Clinical Pathways - O & G - extent of development and use	0.0	0.0	3.6	49.7	39.3	53.6			
C09	Telehealth - Extent of telehealth usage	0.0	0,0	0.0	1.9	11.1	48.1			
		, Made	· · -					· \		
		•								
								•		

inted: 05/07/2002



Hospital Report

Dalby Hospital

Southern Zone

Medium Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Southern Zone

CAB.0007.0002.00380

Dalby Hospital





Clinical Utilisation and Outcomes

No indicators to report

Dalby Hospital

outhern Zone

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Performance Indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations).

Medium

CAB.0007.0002.00381

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Patient Satisfaction

Dalby Hospital

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Dalby Hospital				meatur
Southern Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference:
Access and Admission Index	72.4	. 72.4		PS01
Complaints Management Index	69.1	69.0		P\$02.
Discharge and Follow-up Index	68.3	66.9		PS03
General Patient Information Index	72.9	73.9	•	P\$04
Overall Care Index	71.7	70.7		P\$05
Physical Environment Index	73.7	70,6		PS06
Treatment & Related Information Index	70.6	69.7		P\$07
Access and Admission Index	75.4	75.5		PS01
Complaints Management Index	74.0	72.2		P\$02
Discharge and Follow-up index	71.5	71.5		P\$03
General Patient Information Index	73.7	73.6		PS04
Overall Care Index	72.2	73.5		PS05
Physical Environment Index	72.2	75.1		PS06
Treatment & Related Information Index	. 65.7	71.2		PS07
Access and Admission Index	73.0	· 747		PS01
Complaints Management Index	67.4	67.8		PS02
Discharge and Follow-up Index	AND69.1	66.0	. ,	PS03
General Patient Information Index	73.0	73.5	•	PS04
Overall Care Index	72.4	70.1	\$.	PS05
Physical Environment Index	75.1	70.0	*	P\$06
Treatment & Related Information Index	71.7	69.1		P\$07
Access and Admission Index	64.4	74.7		P\$01
Complaints Management Index	-78.7	75.6	· / 🐪 . 🐘	P\$02
Discharge and Follow-up Index	60.0	69.3		PS03
General Patient Information Index	712	77.6		P\$04
Overall Care Index	66.2	73.6		PS05
Physical Environment Index	652	70.8		PS06
Treatment & Related Information Index	67,1	73.3		PS07
C/	tistical Significanc	e		
Detwee 00% and 00.0% easters that if	-		rt average. Then	e is some
evidence to suggest that these hospital	is are performing different	tly compared to the me	an of the facilitie	s în the
cohort, although there is a reasonable	possibility that the result i	s due to chance.	, alle V	•
99.9% certain that the result for the fac	ility is different in compar	ison to the cobort even	age. There is littl	e doubt that
** the performance indicator for the facility	y is significantly different	from the mean for all h	ospitals in the pe	er group.
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	· · · · · · · · · · · · · · · · · · ·	n Martin .		



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Medium

+ Indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Efficiency

Dalby Hospital

Medium

Dathy moshing				meurum
outhern Zone	Data Type:	Hospital Score:	Peer Group	Reference:
	Ĺ		Median:	· ,
Occupancy Rate (Bed Day Efficiency)	Percentage	58.2	66.1	EFF-17
Length of Slay	Days	2.89	2.93	EFF-19
	and a second second			
Total Cost / Weighted Separation	Dollars	2,874	1,854	EFF-25
Catering - total cost	Dollars	53.2	35.2	EFF-36a
Energy Consumption per square metre	Dollars	31.8	21.8	EFF-45.4
Every consumption per square measure and the second state of the s	Excilent a	01.0		
Hours of Sick Leave by Staff Category - Managerial And Clerical	@Percentage	5.99	2.99	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	0.04	0.62	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	a 2834	3.18	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	3.10	3.61	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	2.23	2.18	EFF-06.6
Hours of Sick Leave by Staff Category Trickingal	Percentage	0	3.14	EFF-06.7
Hours of Sick Leave by Stati Category Trade And Artisans	-	0.98	2.23	EEE-06.8
Cost of Sick Leave by Staff Category - Managerial And Clerical	Percentage Dollars	2,166	1,008	EFF-08.2
st of Sick Leave by Staff Category - Medical	Dollars	23.2	521	EFF-08.3
ost of Sick Leave by Staff Category - Nursing	Dollars	1,084	1,230	EFF-08.4
		906	1,059	EFF-08.5
Cost of Sick Leave by Staff Category - Operational	Dollars Dollars	1,101	1,053	EFF-08.6
Cost of Sick Leave by Staff Category - Professional Cost of Sick Leave by Staff Category - Technical	Donars	*119	1,127	EFF-08.7
	Dollans	337	735	EFF-08.8
Cost of Sick Leave by Staff Category - Trade And Artisters	Dollars	0.17	0.74	EFF-11
Cost of Work Cover	24.44	0.29	. 0.10	EFF-14.2
Hours of Overtime by Staff Category - Managerial And Clerical	Percentage		.94	EFF-14.2 EFF-14.3
Hours of Overtime by Staff Category Medical	Percentage	24.4	23.8 0.77	EFF-14.3
Hours of Overline by Staff Category -Nassing	Percentage	2.25	0.35	EFF-14.4
Hours of Overline by Staff Category - Operational	Percentage	0.24	5.71	EFF-14.5
Hours of Overline by Staff Calegory - Professional	Percentage	4.31	0.00	EFF-14.7
Hours of Overtime by Staff Category - Technical	Percentage	0.35	. 1999 .	EFF-14:7
Hours of Overtime by Staff Category - Trade And Artisans	Percentage	1.53	92.3	EFF-14.0 EFF-16.2
Cost of Overtime by Staff Category - Managerial And Clerical	Ootlars	128 36,780		EFF-16.2
Cost of Overtime by Staff Category - Medical	Dellars	AM 45397**	36,811 437	EFF-16.3
Cost of Overtime by Staff Category - Nursing	Dollars	1,342		
Cost of Overline by Staff Category - Operational	Dollars	115	170	EFF-16.5
Cost of Overtime by Staff Category - Professional	Dollars	3,435	4,618	EFF-16.6
Sost of Overtime by Staff Category - Technical	Dollars	113	1.21	EFF-16.7
st of Overtime by Staff Category - Trade And Artisans	Dollars	822	66.3	EFF-16.8
A ve all Performance Strings A dr. Schontersed				EFE 01
Full-Time Equivalent (FTE) Staff	Numeric	76.5	84.1	EFF-01
FTE Staff by Category - Managerial And Clerical	Numeric	7.88	7.96	EFF-02.2
FTE Staff by Category - Medical	Numeric	2.52	3.45	EFF-02.3
FTE Staff by Category - Nursing	Numeric	33.3	38.3	EFF-02.4
FTE Staff by Category - Operational	Numeric	22.8		EFF-02.5
FTE Staff by Category - Professional	Numeric	7.99		EFF-02.6
FTE Staff by Category - Technical	Numeric	0.15		EFF-02.7
FTE Staff by Category - Trade And Artisans	Numeric	1.83		EFF-02.8
Hours of Sick Leave	Percentage	2.97	3.13	EFF-05
Cost of Sick Leave	Dollars	1,089	1,270	EFF-07
Hours of Overtime	Percentage	2.69	2.19	EFF-13
Cost of Overtime	Dollars	2,222	2,210	EFF-15
				-

+ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

Dalby Hospital					Medium
Southern Zone		Type of Score:	Hospital	Peer Group	Reference
			Score:	Median:	
- and faith many hogels the stranger to stran that the		· · · · · · · · · · · · · · · · · · ·			
Benchmarking	÷ .				
In selected clinical areas - external		Percentage	0	6.3	SIC06.3
Clinical Pathways	-				
Extent of development and use in selected clinical areas		Percentage	13	20.2	SIC07.1
to an a state of the second				n Riako filo	
Facilitating continuity of care	ll de la compañía de				<i>.</i>
Use of pre admission clinics for elective surgery	M. A	Max score 5	3/3	3	SIC08.1
Provision of discharge summaries to GPs		Max score 5	3/3	3	SIC08.2
Shared ante and post natal care		Max score 5	0/3	3	SIC08.3
Cardiac rehabilitation		Max score 3	2/3	2	SIC08.4
Provision of electronic discharge summaries to GPs		Max score 3	0/3	0	SIC08.5
TAREN BERTHERAN STATE				2	
Quality of Information		JAN 8			
ccuracy	110a	Percentage	79:1	94.1	SIC04.1
imeliness - Number of months on time		Months	6	6.5	SIC04.2a
imeliness - Number of days late per month		Days	1.7	2.9	SIC04.2b
Use of Information	»	22.45-	-		
vailability of electronic information		Percentage	6.3	27.1	SIC05.1
ollection and use of clinical information		Percentage	46.7	26.6	SIC05.2
par-10-m-formation-self-applied-self-ap				sekor vela.	
Accreditation					01004
ccreditation		Yes/No	Yes	6/10	SIC01
Credentialling			.	Man	01000
redentialling		Yes/No	Yes	10/10	SIC02
Workforce Management			69.7	05.5	CIC02 4
etention of Nursing Staff		Percentage	83.7	85.5 75	SIC03.1 SIC03.2
etention of Allied Health Staff	•	Percentage	100 39	10	SIC03.2 SIC03.3
edian Age Nursing Staff		Years	28	41.0	01000-0
Benchmarking		Percentage	28 E	31	SIC06.1
selected clinical areas		•. –	28.6 30,8	31 0	SIC06.1
selected clinical areas - internal		Percentage		U .	01000.2
Clinical Pathways		Dampatan	13.6	20.7	SIC07.2
tent of development and use as per Ontario	4	Percentage Recentage	0	14.3	SIC07.2 SIC07.3a
urgical (Orthopaedic) - extent of development and use		Percentage Demostage	14.3	25	SIC07.3b
edical - extent of development and use		Percentage			•
& G - extent of development and use		Percentage	14.3	19.6	SIC07.3c
Telehealth		Deserved	~	10	
xtent of telehealth usage		Percentage	0	1.9	SIC09

e. CAB.0007.0002.00384

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+ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

N/A - Not Applicable N/R - Not Reported

Hospital Report

Anadamane

Attachment 1Statistics – Quartiles per Indicator

Attachment 2.....State Report

Attachment 1

		•••	F		eer Group			<u> </u>	_
ndicat	tor Number and Description:	Hospital Score	Min	25th	Median	75th	Max	n in Reality	K
								Modizm	
	y Hospital							Medium	
Hereit	iern Zone							n Sector and the	ľ
									l
veral S05	Performance Group: Maternity Overall Care Index Maternity	72.2	69,8	71.6	72.3	74.8	85.7		Ĩ
- ~ ~ -	Performance Group: Medical								¥.
S05	Overall Care Index Medical	72.4	65.0	68.8	71.3	72.5	74.7		l
	Performance Group: Surgical		4 M	+					
S05	Overall Care Index Surgical	66.2	63.4	69.0	73.3	79.0	85.1		[
verall	Performance Group: Not Summarised	- Walayse							_
S01	Access and Admission Index All types combined	man	68.7	70.3	72.4	74.3	77.9		
S01	Access and Admission Index Maternity	75.4	68.5	73.1	75.4	78.9	83.4		
S01	Access and Admission Index Medical	73.0	68.3	69.4	72.0	73.5	77.6		
S01	Access and Admission Index Surgical	64.4	63.1	. 69:8	74.2	80.9	86.5		ĺ
S02	Complaints Management Index Medical	67.4	58.8	66.1	67.0	71.2	75,5		ĺ
502	Complaints Management Index All types combined	69_1	60.2	67.2	68.6	721	77.0	and the second	1
~92 	Complaints Management Index Matemity	74.0	64.0	69.6	71.2	78.5	86.6		×.
^ .	Complaints Management Index Surgical	78,7	62.1	74.4	787	63.3	87.7 88.9		
	Discharge and Follow-up Index Surgical	60.0	56.5	60.6 65.0	69.2 67.0	75,8 69,0	74.3		•
503	Discharge and Follow-up Index All types combined.	68.3 68.1	61.0 60.2	64.3	65.8	68.4	74.2		
503 502	Discharge and Follow-up Index Medical Discharge and Follow-up Index Maternity	71.5	68.9	69.0	71.1	71.5	88.4		
503 504	General Patient Information Index Surgist	71.2	65,0	74.3	78.9	82.4	90.9		
504	General Patient Information Index Medical	73.0	65.6	71.5	₹3.8	77.2	79.4		
504	General Patient Internation Index Maternativ	73.7	69.5	71.2	72.7	78.1	86.2		
604	General Patient Information Index All types combined	72.9	66.0	71.9	74.5	77.3	80.5	ショー 調道	
:05	Overall Care Index All types combined	71.7	65.6	69.4	71.9	73.2	76.4		
:06	Physical Environment Index Medical	75.1	62.9	67.4	71.8	73.2	79.1		
06	Physical Environment Index Matemity	72.2	67.7	69.6	72.2	78.8	87.1		
06	Physical Environment Index All types combined	73 7	64.7	68,0	72.1	73.4	80.4		•
06	Physical Environment Index Surgical	65.2	56.7	64.8	10 4	75.4	86.7		
07	Treatment & Related Information Index Maternity	65.7	63.4	66.7	71.7	73.4	85.0		
07	Treatment & Related Information Index All types cottibined	70.6	82.3	68.0	71.2	72.8	74,9		
07	Treatment & Related Information Index Surgical	67.7	61.8	68.6	74.0	81.8	63.6		
07	Treatment & Related Information Index Medical	71.7	62.2	67.3	70.9	72.2	74.1 		,
्रियम्								an an taon an t	5
)ell P	erformance Group: Activity		· .			707	400.0		
-17	Occupancy Rate (Bed Day Efficiency)	58.2	50.8	57.9	66.1	70.7	103.3		
F-19	Length of Stay	2.9	2.5	2.6	2.9	3.5	5.0		
	erformance Group: Cost of Service	0.9740		841 8	1,854.4 2	364.2	2,873.9	1	
F-25		2,873,9 1 53.2	829.2 1 28.8	33.9	35.2	37.1	53.2		
F-36a	Catering - total cost	31.8	18.4	17.3	21.8	30.0	36.4		
-45.4	Energy Consumption per square metre	a							
	erformance Group: Staffing Hours of Sick Leave by Staff Category - Managerial And Clerical	6.0	1.5	2.6	3.0	3.6	6.0		
-06.2 -06.3	Hours of Sick Leave by Staff Category - Medical	0.0	0.0	0.4	0.6	1.4	5.8		
	Hours of Sick Leave by Staff Category - Nursing	2.7	2.4	2.8	3.2	3.8	4.3		
-06.5	Hours of Sick Leave by Staff Category - Operational	3.1	2.7	3.2	3.6	4.3	6.1		
-06,6	Hours of Sick Leave by Staff Category - Professional	2.2	0.8	1.8	2.2	2.4	7.8		
-06.7	Hours of Sick Leave by Staff Category - Technical	0.0	0.0	1.1	3,1	3.5	6.4		
-06.8	Hours of Sick Leave by Staff Category - Trade And Artisans	1.0	0.9	1.0	2.2	3.0	5.1		
-08.2		2,166_1	457.2	888.8	1,008.5 1	545.1 2	166.1		
-08.3	Cost of Sick Leave by Staff Category - Medical	23.2	0,0	272.1	521.2 1	105.7 5	,633.7		
-08.4		.084.4	907.6 1	098.8	1,230,1 1	489.7 1	679.0		, -
-08.5	Cost of Sick Leave by Staff Category - Operational		768,3	936.7	1,058.8 1	259.9 1	788.8		!
-08.6		,100.9	424.6	976.9	1,127.5 1,	255.2 3	906.3	742.5	
-08.7	Cost of Sick Leave by Staff Category - Technical	0.0	0.0	461.1	1,322.8 1,	475.2 2	477.6	and the second	
-08.8	Cost of Sick Leave by Staff Category - Trade And Artisans	337.1	262.5	350.7	734.6	942.5 1	748.7		
						U #		NI NI NIV V NIV	

nted: 05/07/2002

Attachment 1

				P	eer Group			L
	tor Number and Description:	Hospita Score	1	25th	Median	75th	Max	
		Suie		K -V(11	(HCORCH)	1001		
EFF-1	Cost of Work Cover	0.2	0.2	0.5	0.7	2.1	2.7	
EFF-14	1.2 Hours of Overtime by Staff Category - Managerial And Clerical	0.3	0.0	0.1	0.2	0.4	1.0	
EFF-14	1.3 Hours of Overtime by Staff Category - Medical	24.4	15.2	22.9	23.8	26.5	30.0	
EFF-14	.4 Hours of Overtime by Staff Category - Nursing	2.3	0.4	0.5	0.8	1.5	2.3	100 A
EFF-14	5 Hours of Overtime by Staff Category - Operational	0.2	0.1	0.2	0.4	0.7	1.6	
EFF-14	.6 Hours of Overtime by Staff Category - Professional	4.3	1.7	4.4	5.7	7.5	8.6	
EFF-14	7 Hours of Overfime by Staff Category - Technical	0.3	0.0	0.0	0.0	0.0	0.3	
EFF-14	8 Hours of Overtime by Staff Category - Trade And Artisans	1,5	0,0	× 0.0	0.2	1.3	1.7	
EFF-16		128.2	62	52.7	92,3	187.2	507.1	
EFF-16.		36,779.0	18,3247	36,169.9	36,811.3	45,761.1	56,148.1	An
EFF-16.		1,341.7	197.2	272.0	436.6	896.3	1,341.7	S. 14
EFF-16.		1145	60,3	94.7	170.2	307.4	758.1	
EFF-16.	a second a s	3,434.9	1,311.2	3,579.3	4,617.7	5,700.0	7,855.7	
EFF-16.		113.3	0.0	0.0	1.2	18.2	113.3	- 88 B
EFF-16.		821.9	0.0	0.0	66.3	711.7	1,042.8	
	Performance Group: Not Summarised	[']						
E - 91	Full-Time Equivalent (FTE) Staff	76.5	61.0	73.5	84 1	131.9	197.5	
02.3	· · · · · · · · · · · · · · · · · · ·	7.9	5.5	6.6	8.0	11.3	25.9	
		2.5		2.6 33.2	35	4.7 66.6	96.5	
EFF-02.5		22.8	32.5 16.1	33.Z 207	24.3	39,9	96_5 44,9	
EFF-02.6		8.0	325	4.6	7.3	9.1	14.7	
EFF-02.7	FTE Staff by Category - Technical	0.0	0.1	0.8	- 2.8	5.2	6,1	
	FTE Staff by Category - Trade And Aptisans	1.8	0.4	0.9	1.1	1.5	1.8	
EFF-05	Hours of Sick Leave	3.0	2.8	2.9	3-3.1	3.8	4.0	
EFF-07	Cost of Sich Leave			1,041.3			1,450.4	
EFF-13	Hours of Chertime	2.7	1.3	2.0	2.2	2.6	3.5	
EFF-15	Cost of Overtime	2,222.4	1,103.4	,782.5	2,2104	2,479.1	3,111.3	
Sunt in	in the seminedation and stempers where the		Sec.					
Overall F	erformance Group: Benchmarking and Clinical Pathways		w. *	1 W	. 10			
SIC06.3	Benchmarking - In selected clinical areas - external	.	0.0	9.0	83	43.1	100.0	
SIC07.1	Clinical Pathways - Extent of development and use	13.0	0.0	177	20.2	46.8	49.4	
Dverall P	erformance Group: Continuity of Care							· · · · · · · · · · · · · · · · · · ·
5IC08.1	Facilitating continuity of care - Use of pre admission clinics for elective surgery	3.0	0.0	3.0	3.0	3.0	3.0	
51C08.2	Facilitating continuity of care - Provision of discharge summanes to GPs	3.0	0.0	3.0	3.0	3.0	3.0	
5IC08.3	Facilitating continuity of care - Shared ante and post natal care	0.0	0.0	3.0	3.0	3.0	3.0	
	Facilitating continuity of care - Cardiac rehabilitation	2.0	2.0	2.0	2.0	2.3	3.0	
J.5.	Facilitating continuity of care - Provision of electronic discharge summaries to GPa	s <u>0.0</u>	0.0	0.0	0.0	0.0	0.0	
	erformance Group: Quality and Use of Information			annill	7 1			
SIC04.1	Quality of information - Accuracy	79.1	79.1	88.5	94.0	96.1	97.1	
SIC04.2a	Quality of information - Timeliness - Number of months on time	6.0	0.0	* *	- 8 .5	7,8	9.0	
SIC04_2b	Quality of Information - Timeliness - Number of days late per month	1.7	0.0	1.2	- 29	4.8	13.3	
SIC05.1	Use of Information - Availability of electronic information	6.3	83	21.9	27.1	28.7	58.3	
	Use of Information - Collection and use of clinical information		5.7	11.6	26.6	42.9	52.3	
Jverali Pe SIC01	erformance Group: Not Summarised	1.0	0.0	0.0	10	1.0	1 0	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1
SIC02	Credentialling	•** 1.0 1.0	1.0	1,0	1.0	1.0	1.0	
HC03.1	Workforce Management - Retention of Nursing Staff	83.7	75.6	82.1	85.5	86.1	90.1	
XC03.2	Workforce Management - Retention of Allied Health Staff	100.0	50.0	70.4	75.0		100.0	
HC03.3	Workforce Management - Median Age Nursing Staff	39,0	39.0	41.0	41.5	43.0	45.0	
IC06.1	Benchmarking - In selected clinical areas	28.6	0.0	3.1	30.9		100.0	
	Benchmarking - In selected clancal areas - internal	30.8	0.0	0.0	0.0		100.0	
	Clinical Pathways - Extent of development and use as per Ontario	13.6	0.0	18.4	20.7	52.8	54.5	
	Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	0.0	0.0	0.0	14,3	60.7	85.7	-
	Clinical Pathways - Medical - extent of development and use	14.3	0.0	14.9	- • • • • •	47.0	64.3	
/ <u>}</u>	Clinical Pathways - O & G - extent of development and use	14.3	0.0	3.6		39.3	53.6	
· · · ·	Felehealth - Extent of felehealth usage	0.0	0.0	0.0		11.1	48.1	
		· · · · · · · · · · · · · · · · · · ·						

ninted: 05/07/2002



Hospital Report

Gympie Hospital

Central Zone

Medium Peer Group

July 2002

Version Number	Date	Comment		
0.1	17 May 2002 Draft report for 1			
0.2	31 May 2002	Modification from feedback		
0.3	26 June 2002	Modification from feedback		
Overall Performance

Gympie Hospital

Peer Group: Medium



Central Zone

Clinical Utilisation and Outcomes

Gympie Hospital

Central Zone

Performance Indicator

Risk Adjusted Hospital Score: (Rate per 100 separations)

Peer Group Mean: Significance: Reference:

Medium

No indicators to report

CAB.0007.0002.00390

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical

Patient Satisfaction

Gympie Hospital

È

Sympie Hospital				Mediu
entral Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference:
a second seco	v 10 - 2			
Access and Admission Index	72.4	72.4	<u>n na stan an stan stan</u> Na	PS01
Complaints Management Index	72.5	69.0	*	PS02
Discharge and Follow-up Index	66.7	66.9		PS03
General Patient Information Index	75.9	73.9	•	PS04
Overall Care Index	72.4	70.7		PS05
Physical Environment Index	74.2	70.6	*	PS06
Treatment & Related Information Index	71.8	69.7		PS07
sea we have a set of the				1.001
	905 - 355 - osnapro - a	and anno		
Access and Admission Index		75.5		PS01
Complaints Management Index	69.7	72.2		PS02
Discharge and Follow-up Index	72,5	71.5		PS03
General Patient Information Index	71.2	73.6		PS04
Overall Care Index	- 74.8	73.5	san I	PS 05
Physical Environment Index	78.8	75.1	at la	FS0 6
Treatment & Related Information Index	73.0	71.2		P\$07
Access and Admission Index	71.0	71.7		PS01
Complaints Management Index	72,6	67.8	*	PS02
Discharge and Follow-up Index	64.7	68.0		PS03
Seneral Patient Information Index	76.2	73.5	•	PS04
Overali Care Index	71.6	70.1		PS05
Physical Environment Index	73.5	70.0	*	PS06
reatment & Related Information Index	71.2	69.1		PS07
		1997年1月1日日本市的市场市场市场市场市场市场市场市场市场市场市场市场市场市场市场市场市场市场市		
ccess and Admission Index	76.1	74.7		PS01
complaints Management Index	74.4	75.6	W. W	PS02
ischarge and Follow-up Index	75.0	69.3	den sod	PS03
eneral Patient Information Index	78.5	77.6	The second s	PS04
verall Care Index	75.6	73.6		PS05
hysical Environment Index	75.0	70.8		PS06
reatment & Related Information Index	74.5	73.3		PS07
· · · · · · · · · · · · · · · · · · ·	-1 C: 10	-		
	al Significanc	•		
★ Between 90% and 99.9% certain that the result mideaces to suggest that these boosticle are not mideaces.	for the facility is a	different than the coho	rt average. There	is some
evidence to suggest that these hospitals are pe cohort, although there is a reasonable possibili	proming differenti to that the result is	y compared to the me	an of the facilities	In the ·
· · · · · · · · · · · · · · · · · · ·	y and ine readil 18		W. /	. ¹ .
		M. P. AND		
99.9% certain that the result for the facility is di	fferent in compart	son to the cohort aven	age. There is little	doubt that
** the performance indicator for the facility is sign	nicanuy dinerent h	rom me mean for all h	ospitate in the pee	r group.
	M V	k <i>II P</i>		• •
	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	Contraction of the second s		
			•	

+ Indicator has been used to determine overall performance.

Printed: 05/07/2002_Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

N/A - Not Applicable N/R - Not Reported



Efficiency

Lloonital

Gympie Hospital	•			Medium
Central Zone	Data Type:	Hospital Score:	Peer Group	Reference:
			Median:	
and the second stranger in the second se				
Occupancy Rate (Bed Day Efficiency)	Percentage	50.8	66.1	· EFF-17
Length of Stay	Days	2.97	2.93	EFF-19
Catering - total cost	Dollars	29.3	35.2	
Energy Consumption per square metre	Dollars	17.3	21.8	EFF-45.4
\$1.111、16.10.111、1.111(1.11)。Add(0.01)。1.111(1.11)。				
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	2.95	2.99	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	4.09	0.62	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	3.33	3.18	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	4.29	3.61	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	2.37	2.18	EFF-06.6
Hours of Sick Leave by Staff Category - Technical	Percentage	3.17	3.14	
Hours of Sick Leave by Staff Category - Trade And Atlisans	Percentage	2.23	2.23	EFF-06.8
Hours of Sick Leave by Staff Category - Visiting Medical Officers	Percentage	5.48	0	EFF-06.9
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars	1,092	1,008	EFF-08.2
Cost of Sick Leave by Staff Category - Medical	Dollars	3,724	521	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars	1,424	1,230	EEF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	1,269	1,059	EFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	1,264	, 1,127	EFF-08.6
Cost of Sick Leave by Staff Category - Technical	Dollars	1,366	1,323	EFF-08.7
Cost of Sick Leave by Staff Category - Trade And Artisans	Dollars	735	735	EFF-08.8
Cost of Sick Leave by Staff Category - Visiting Medical Officers	Dollars	8,760	• 0	EFF-08.9
Cost of Work Cover	Dollars	2.19	0.74	EFF-11
Hours of Overtime by Staff Category - Managerial And Clerical	Percentage	0.61 15.2	0.18 23.8	EFF-14.2 EFF-14.3
Hours of Overlane by Staff Category - Medical	Percentage Percentage	0.50	23.8	EFF-14.5 EFF-14.4
Hours of Overtime by Staff Category - Nursing Hours of Overtime by Staff Category - Operational	Percentage	0.34	0.35	EFF-14.5
Hours of Overline by Staff Category - Professional	Percentage	2.23	5.71	EFF-14.6
Hours of Overtime by Staff Category - Technical	Percentage	0.00	0.00	EFF-14.7
Hours of Overtime by Staff Category - Trade And Artisans	Percentage	1.09	0.16	EFF-14.8
Hours of Overtime by Staff Category - Visiting Medical Officers	Parcentage	7.53	6.37	EFF-14.9
Cost of Overtime by Staff Category - Managerial And Clerifical	Dollars	285	92.3	EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	18,325	36,811	EFF-16.3
Cost of Overtime by Staff Category - Nursing		289	437	EFF-16.4
Cost of Overtime by Staff Category - Operational	Dollars	165	170	EFF-16.5
Cost of Overtime by Staff Category - Professional	Dollars	1,618	4,618	EFF-16.6
Cost of Overtime by Staff Category - Technical	Dollars	2.43	1.21	EFF-16.7
Cost of Overtime by Staff Category - Trade And Artisans	Dollars	601	66.3	EFF-16.8
Cost of Overtime by Staff Category - Visiting Medical Officers	Dollars	11,452	10,518	EFF-16.9
the second state of the se				
Full-Time Equivalent (FTE) Staff	Numeric		84.1	EFF-01
TE Staff by Category - Managerial And Clerical	Numeric	25.9	7.96	EFF-02.2
TE Staff by Category - Medical	Numeric	. 7.71	3.45	EFF-02.3
TE Staff by Calegory - Nursing	Numeric	96.5	38.3	EFF-02.4
TE Staff by Category - Operational	Numeric	44.9	24.3	EFF-02.5
TE Staff by Calegory - Professional	Numeric	14.7	7.30	EFF-02.6
TE Staff by Category - Technical	Numeric	6.10	2.81	EFF-02.7
TE Staff by Category - Trade And Artisans	Numeric	0.83	1.09	EFF-02.8
TE Staff by Category - Visiting Medical Officers	Numeric	0.85	0.36	EFF-02.9
lours of Sick Leave	Percentage	3.45	3.13	EFF-05
Cost of Sick Leave	Dollars	1,450	1,270	EFF-07
iours of Overtime	Percentage	1.32	2.19	EFF-13
Cost of Overtime	Dollars	1,103	2,210	EFF-15
		-		
•				

+ Indicators listed within this overall performance group have been used to determine overall performance. Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

CAB.0007.0002.00392 ļ

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System Integration and Change

Symple Hospital				Medium
Central Zone	Type of Score:	Hospital Score:	Peer Group Median:	Reference
 - ининический а базна и струба единик струкций с цетод (нинически) и се Benchmarking 				
In selected clinical areas - external	Percentage	642	6.3	SIC06.3
Clinical Pathways	reicentage	64.3	0.3	51006.3
Extent of development and use in selected clinical areas	Percentage	49.4	20.2	SIC07.1
The second s	renseinage	43.4	20.2	
Facilitating continuity of care				
Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
Provision of discharge summaries to GPs	Max score 5	3/3	. 3	SIC08.2
Shared ante and post nataticare	Max score 5	3/3	3	SIC08.3
Cardiac rehabilitation	Max score 3	2/3	2	SIC08.4
Provision of electronic discharge summaries to GPs	Max score 3	0/3	0	SIC08.5
如此 ¹⁰ 10年1月1日 8月1日 日本 日本市场中国大学中国大学中国大学中国大学中国大学中国大学中国大学中国大学中国大学中国大学				
Quality of Information			. We	
JAccuracy	Percentage	92	94.1	SIC04.1
Timeliness - Number of months on time	Months	* 4	6.5	SIC04.2a
Timeliness - Number of days late per month	Days	2	2.9	SIC04.2b
Use of Information				
Availability of electronic information	Percentage	31.3	27.1	SIC05.1
Collection and use of clinical information	Percentage	18.6	26.6	SIC05.2
Accreditation				
Accreditation	Yes/No		6/10	81004
Credentialling		Yes	SALO .	SIC01
Credentialling	Yes/No	Yes	10/10	SIC02
Workforce Management				0.002
Retention of Nursing Staff	Percentage	88.3	85.5	SIC03.1
Retention of Allied Health Staff	Percentage	83.3	75	SIC03.2
Median Age Nursing Staff	Years	45	41.5	SIC03.3
Benchmarking				
Tin selected clinical areas	Percentage	60	31	SIC06.1
In selected clinical areas - internal	Percentage	0	0	SIC06.2
Clinical Pathways				
Extent of development and use as per Ontario	Percentage	\$4.5	20.7	SIC07.2
Surgical (Orthopaedic) - extent of development and use	Percentage	85.7	14.3	SIC07.3a
Medical - extent of development and use	Percentage	47.6		SIC07.3b
O & G - extent of development and use	Percentage	42.9	19.6	SIC07.3c
Telehealth				
Extent of telehealth usage	Percentage	1.9	1.9	SIC09

+ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

N/A - Not Applicable N/R - Not Reported

Measured Quality

Hospital Report

Attachment 1Statistics - Quartiles per Indicator

Attachment 2.....State Report

CAB.0007.0002.00394

Attachment 1

\frown	X	Linesitel		Pe	Peer Group		<u> </u>		
	ator Number and Description:	Hospital Score	Min	25th	Median	75th	Max		
Gyn	npie Hospital	-	-		· _			Medium	
Cent	tral Zone				••		41.213		
1.1	1. 1999年1月1日,1998年4月1日,1999年1月1月1日,1999年1月1月1日,1999年1月1月1日,1999年1月1月1月,1999年1月1月1月月1日,1999年1月1月1月1月1月,1999年1月1月,1999年1月1月,1999年1月1月,1999年1月1月,1999年1月1月,1999年1月1月,1999年1月1月,1999年1月1月,1999年1月1月,1999年1月1月,1999年1月1月,1999年1月1月,1999		o ser i i						
Overa	all Performance Group: Maternity					• • •	;	a da serie da serie Serie da serie	
PS05	Overall Care Index Maternity	74.8	69.8	71.6	72.3	74.8	85.7	1.17、1940	
	all Performance Group: Medical								
PS05	Overall Care Index Medical	71.6	65.0	68.8	71.3	72.5			
	Il Performance Group: Surgical	att 4					• •		
PS05	Overall Care Index Surgical	76,6	- 4	69.0	73.3	79.0	85.1		
Overal PS01	If Performance Group: Not Summarised Access and Admission Index All types combined	724	68.7	70.3	72.4	74 9	77.0		
P\$01	Access and Admission Index Maternity	78.9	68.5	73.1	75.4	74.3	77.9 83.4		
PS01	Access and Admission index Medical	71.0	68.3	69.4	75.4	73.5	77.6		
PS01	Access and Admission Index Surgical	76.1	63.1	69.8	74.2	60.9	66.5		
PS02	Complaints Management Index Medical	72.6	58.8	66.1	67.0	712	75.5		
P	Complaints Management Index Maternity	69.7	64.0	69.6	742	- 785	86.6		
()	Complaints Management Index Surgical	74.4	62.1	74.4	78.1	83.3	87.7		
r é	Complaints Management Index All types combined	72.5 «	60.2	67.2	68.6	72.1	77.0	i ingili	
5	Discharge and Follow-up Index All types combined	60.7	61.0	65.0	67.0	69.0	74.3		
PS03	Discharge and Follow-up Index Matemity	725	68.9	69.0	71.1	71.5	88.4		
PS03	Discharge and Follow-up Index Medical	64.7	60.2	64.3	65.8	68.4	74.2		
PS03	Discharge and Follow-up Index Surgical	75.0	56.5	60,6	69.2	75.8	88.9		
PS04	General Patient Information Index Maternity	71.2	69.5	71.2	72.7	78.1	86.2		
PS04	General Patient Information Index All types combined	75.9	66.0	71.9	74.5	77.3	80.5		
S04	General Patient Information Index Medical	76.2	65.6	71.5	73.8	77.2	79,4		
2S04	General Patient Information Index Surgical	78.6	65.0	74.3	78.9	82.4	90.9		
S05	Overall Care Index All oper combined	72.4	65.6	69.4	- 792	73.2	76.4		
2506 2506	Physical Environment Index Surgical	75.0	56.7	648	- 793	75.4	86.7		
S06	Physical Environment Index Medical Physical Environment Index Maternity	73.5 78.8	62.9 67.7	67.4 69.5	71.8	73.2 78.8	79.1 87.1		
S06	Physical Environment Index All types combined	74.2	64.7	68.0	72.1	73.4	80.4		
S07	Treatment & Related Information Index Maternity	73.0	63.4	66.7	71.7	73.4	85.0		
S07	Treatment & Related Information Index Medical	71.2	62.2	67.3	70.9	72.2	74.1		
\$07	Treatment & Related Information Index All types combined	71.8	62.3	68.0	71.2	72.8	74.9		
507	Treatment & Related Information Index Surgeal	74.5	61.8	68.6	74.0	81.8	83.6		
			Î.					and an and the second secon	
	Performance Group: Activity								
z ∓ -17	Occupancy Rate (Bed Day Efficiency)	50.8	50.8	57.9	66.1	70.7	103.3		
FF-19	Length of Stay	3.0	2.5	26	29	3.5	5.0	1.1	
veral P	Performance Group: Cost of Service	······	٩ <u>١</u>	(j) ~ (i	Ŵ.				
FF-36a	Catering - total cost	29.3	28.8	33.9	35.2	37.1	53.2		
FF-45.4	Energy Consumption per square metre	17.3	15.4	17.3	21.8	30.0	36.4		
· · · ·	Performance Group: Staffing								
FF-06.2	Hours of Sick Leave by Staff Category - Managerial And Clerical	8,0	1.5	2.6	3.0	3.8	6.0		
FF-06.3	Hours of Sick Leave by Staff Category - Medical	4.1	0.0	0.4	0.6	1.4	5,8		
F-06.4	Hours of Sick Leave by Staff Category - Nursing	3:3	2.4	2.8	3.2	3.8	4.3		
F-06.5	Hours of Sick Leave by Staff Category - Operational	4.3	2.7	3.2	3.6	4.3	6.1		
F-06.6	Hours of Sick Leave by Staff Category - Professional	2.4	0.8	1.8	2.2	. 2.4	. 7.8		
F-06.7	Hours of Sick Leave by Staff Category - Technical	3.2	0.0	1.1	3.1	3.5	6.4		
F-06.8	Hours of Sick Leave by Staff Category - Trade And Artisans	2.2	0.9	1.0	2.2	3.0	5.1		
F-06.9	Hours of Sick Leave by Staff Category - Visiting Medical Officers		0.0	0.0	0.0	2.8	18.9		
F-08.2	Cost of Sick Leave by Staff Category - Managerial And Clerical			`			166.1		
F-08.3	Cost of Sick Leave by Staff Category - Medical					·	633.7		
- 8,4	Cost of Sick Leave by Staff Category - Nursing Cost of Sick Leave by Staff Category - Operational			• • ⁻			679.0		
F-06.6	Cost of Sick Leave by Staff Category - Operational			• '			788.8		
	Cost of Sick Leave by Staff Category - Professional			'			906.3 477 B		
		<i></i>		61:1 1, 50.7			477.6 748.7		
		/₩.0 20							

rinted: 05/07/2002

Attachment 1

	Line-H-1	enital		er Group	•	•	
Indicator Number and Description:	Hospital Score	Min	25th	Median	75th	Max	
EFF-08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers	8,760.0	0.0	0.0	0.0	4,485.2	36,824.6	
EFF-11 Cost of Work Cover	2.2	0.2	0.5	0.7	2.1	2.7	
EFF-14.2 Hours of Overtime by Staff Category - Managerial And Clerical	0.8	0,0	0.1	0.2	0.4	1.0	
EFF-14.3 Hours of Overtime by Staff Category - Medical	15.2	15.2	22.9	23.8	26.5	30.0	
EFF-14.4 Hours of Overtime by Staff Category - Nursing	0.5 .	0.4	0.5	0.8	1.5	2.3	
EFF-14.5 Hours of Overtime by Staff Category - Operational	0.3	0.1	0.2	0.4	0.7	1.6	
EFF-14.8 Hours of Overtime by Staff Category - Professional	2.2	1.7	4.4	5.7	7.5	8.6	
EFF-14.7 Hours of Overtime by Staff Category - Technical	0.0	0.0	0.0	0.0	0.0	0.3	-
EFF-14.8 Hours of Overtime by Staff Category - Trade And Artisans	14	00	0.0	0.2	1.3	1.7	
EFF-14.9 Hours of Overtime by Staff Category - Visiting Medical Officers	15	0.0	0.4	6.4	24.2	26.5	
EFF-16.2 Cost of Overtime by Staff Category - Managerial And Clerical	284.7	62	52.7	92.3	187.2	507.1	. * <u>*</u>
EFF-16.3 Cost of Overtime by Staff Category - Medical	18,524.7 1	8,324.7	36,169.9	36,811.3	45,761.1	56,148.1	
EFF-16.4 Cost of Overtime by Staff Category - Norsing	289.1	197.2	272.0	436,6	896.3	1,341.7	
FF-16.5 Cost of Overtime by Staff Category - Operational	164.6	60.3	94.7	170.2	307.4	758.1	5 - S.
FF-16.6 Cost of Overtime by Statt Category - Professional	1,618.2	1,311.2	3,579.3	4,617.7	5,700.0	7,855.7	
FF-16.7 Cost of Overtime by Staff Category - Technical	2.4	0.0	0.0	1.2	18.2	113.3	
FF-16.8 Cost of Overtime by Staff Category - Trade And Artisans	601.4	0.0	0.0	68.3	711.2	1,042.8	
FF-16.9 Cost of Overtime by Staff Category - Visiting Medical Officers	11,452.5	0.0	558.3	10,518.1	%	S	
Frail Performance Group: Not Summarised	·····		1	C - Kið	\$\$. 	•	e he i set
	197.5	810	73.5	24. †.	131.9	197.5	- 1 (<u>i</u>
FF-02.2 FTE Staff by Calegory - Managerial And Clerical	25.0	55	6.0	8.0	11.3	25.9	10.00
FF-02.3 FTE Staff by Category - Medical	7.7		2.6	3.5	4.7	7.7	
FF-02.4 FTE Staff by Category - Nursing	96.5	32.5	33.2	38.3	66.6	96.5	
FF-02.5 FTE Staff by Category - Operational	44.9	16.1	20.7	24.3	39.9	44.9	
FF-02.6 FTE Staff by Category - Professional	14.7	3.2	4.6	7,3	9.1	14.7	
FF-02.7 FTE Staff by Calegory- Technical	6,1	0.1	0.8	2.8	5.2	6.1	
F-02.8 FTE Stall by Calegory - Trade And Artisans	0,8	0,4	0.9	1.1	1.5	1.8	
T-02.9 FTE Staff by Category -Visiting Medical Officers	0.8	0.0	0.1	-94 -	0.6	0.8	
F-05 Hours of Sick Leave	3.5	2.8	24	31	3.8	4.0	
F-07 Cost of Sick Leave	1,450,4	002.8	1,041.3	1,270,3	1,423.0	1,450.4	
F-13 Hours of Overlime	A.3	13	20	22	2.6	3.5	1.5
F-15 Cost of Overtime	1,104.4 1	103.4	1,742,5	2,210.1	2,479.1	3,111.3	
· · · · · · · · · · · · · · · · · · ·							
verall Performance Group: Benchmarking and Clinical Pathways						· ·	e ser contactor
CO6.3 Benchmarking - in selected clinical areas - external	64.3	0.0 -	0.0	6.3	43.1	100.0	
C07.1 Clinical Pathways - Extent of development and use	49.4	0.0	17.2	20.2	46.8	49.4	
(erall Performance Group: Continuity of Care							
8.1 Facilitating continuity of care - Use of pre admission clinics for elective surgery	. 3.0	0,0	3.0	3.0	3.0	3.0	
CO8.2 Facilitating continuity of care - Provision of discharge summaries to GPs	3.0	0,0	3.0	3 0	3.0	3.0	
CO8.3 Facilitating continuity of care - Shared ante and post natal care	3.0	0.0	9.0	9.0	3.0	3.0	
208.4 Facilitating continuity of care - Cardiac rehabilitation	2.0		2.0	2.0	2.3	3.0	· (7)
208.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs	0.0	00	0.0	0.0	0.0	0,0	 27/ -
verall Performance Group: Quality and Use of Information	۰ <u>۱</u>	1 W.		- 000000			
204.1 Quality of Information - Accuracy	92.0	79.1	88.5	94.0	96_1	97.1	: K 2441-
CO4.2a Quality of information - Timeliness - Number of months on time	4.0	0.0	4.5	6.5	7.8	9.0	
CO4.2b Quality of information - Timeliness - Number of days late per month	2.0	0.0	1.2	2.9	4.8	13.3	
CO5.1 Use of information - Availability of electronic information	31.3	6.3	21.9	27.1	28.7	58.3	
05.2 Use of Information - Collection and use of clinical information	18.6	5.7	11.6	26.6	42.9	52.3	4
erall Performance Group: Not Summarised				· · · · · ·		- :	ana (1945)
01 Accreditation	1.0	0.0	0.0	1.0	1.0	1.0	
02 Credentialing	1.0	1.0	1.0	1.0	1.0	1.0	
03.1 Workforce Management - Retention of Nursing Staff	88.3	75.6	82.1	85.5	88.1	90.1	
03.2 Workforce Management - Retention of Allied Health Staff	83.3	50.0	70.4	75.0	79.7	100.0	
03.3 Workforce Management - Median Age Nursing Staff	45.0	39.0	41.0	41.5	43.0	45.0	
06,1, Benchmarking - In selected clinical areas	60.0	0.0	3.1	30.9	42.6	100.0	
06.2 Benchmarking - In selected clinical areas - Internal	0.0	0.0	0.0	0.0	26.2	100.0	
07.2 Clinical Pathways - Extent of development and use as per Ontario	54.5	0.0	18,4	20.7	52.8	54.5	
07.2 Clinical Pathways - Extent of development and use as per Onland 07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	85.7	0.0	0.0	14.3	52.0 60.7	85.7	
	47.6				47.0	64.3	
07.3b Clinical Pathways - Medical - extent of development and use	۰۲.۵ <u>د د. د د د د د د د</u>	0.0	14.9	25.0		C.+-0	
			-				

Attachment 1 ۰.

Itor	Number and Description:		Hospital Score	Peer Grou n 25th Mediar	P	
SIC07.3c SIC09	Clinical Pathways - O & G - extent of developmen Telehealth - Extent of telehealth usage	nt and use	42.9 (1.9 (.0 3.6 19.7 .0 0.0 1.9	39.3 53.6	
	· · · · · ·	· ·				
•		2				
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)						•
•	2002	-		· ·	CAB.0007.0002.0	

Queensland Government Queensland Health

Measured Quality

Hospital Report

Ingham Hospital

Northern Zone

Medium Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Ingham Hospital

Peer Group: Medium



Clinical Utilisation and Outcomes

Ingham Hospital

Northern Zone

Performance Indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Medium

No indicators to report

CAB.0007.0002.00400

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical

Patient Satisfaction

ngham Hospital			· .	Mediu
orthern Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference:
er de lane al mesididade d'al de com				
Access and Admission Index	74.1	72.4	· · · · · · · · · · · · · · · · · · ·	PS01
Complaints Management Index	70.9	69.0	$e^{+}e^{-}e^{-}e^{-}e^{-}e^{-}e^{-}e^{-}e^{-$	PS02
Discharge and Follow-up Index	71.2	66.9		PS03
General Patient Information Index	77.8	73.9	* .	PS04
Overall Care Index	73.5	70.7		PS05
Physical Environment Index	72.0	70.6		PS06
Treatment & Related Information Index	73.0	69.7		PS07
enter and the main of the state				i v
Access and Admission Index	79.9	75.5		PS01
Complaints Management Index	79.5	72.2	•	PS02
Discharge and Follow-up Index	71.2	71.5	· ,	PS02
General Patient Information Index	78.1	73.6		PS03 PS04
Overall Care Index	78.3	73.5		PS05
Physical Environment Index	77.9	75.1	the W	PS06
Treatment & Related Information Index	80.1	71.2		P\$07
				Pacz
이 이 / / / / / / / / / / / / / / /				이며 2014년 1월 1925년 1879년 1979년 197
Access and Admission Index	735	71.7		PS01
Complaints Management Index	70.0	678 🔊		PS02
Discharge and Follow-up Index	717	65.0	*	PS03
General Patient Information Index	77.3	73.5	. *	P\$04
Overall Care Index	73.2	70.1		PS05
Physical Equipment Index	71.7	70.0		PS06
Treatment & Related Information Index	72.4	69.1		PS07
Access and Admission Index	71.8	74.7		PS01
Complaints Management Index	N/R	756		PS02
Discharge and Follow-up Index	62.5	69.3	at the second	PS03
Seneral Patient Information Index	75:0	77.6		PS04
Overall Care Index	683	73.6		PS05
hysical Environment Index	65.0	> 70.8		PS06
reatment & Related Information Index	66.0	73.3		PS07
	ical Significan	·····	· · ·	
	ical Significanc			· · ·
 Between 90% and 99.9% certain that the res evidence to suggest that these hospitals are 	out for the facility is (different than the coh	ort average. There	is some
cohort, although there is a reasonable possit	performing unereral	s due to chance.	ean of the facilities	in the
•				
00 0% contain that the mouth for the first	-Constant -	an the second		
** 99.9% certain that the result for the facility is the performance indicator for the facility is significant to the facili	different in compari	son to the cohort ave	rage. There is little	doubt that
are performance indicator for the facility is sig	ynnicenny Unierein I	ion nemean ior all i	iospitais in the pee	r group.
		and and and a second		
•			•	

4 Indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

CAB.0007.0002.00401

N/A - Not Applicable N/R - Not Reported

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Efficiency

Ingham Hospital

Ingham Hospital		· -		Mediu
Northem Zone	Data Type:	Hospital Score:	Peer Group Median:	Reference:
The second s			Niculari.	
Occupancy Rate (Bed Day Efficiency)	D			
Length of Stay	Percentage	57.8		EFF-17
	Days	3.49	2.93	EFF-19
Districtly Services and Services				
	Dollars	37.1	35.2	EFF-36a
Energy Consumption per square metre	Dollars	21.2	21.8	EFF-45.4
Legen Robert we Rome to Balling scale of States		2000 - 2000		
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	4.86	2.99	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Retcentage	0.53	0.62	EFF-06.3
lours of Sick Leave by Staff Category - Nursing	Percentage	3.04	3.18	EFF-06.4
lours of Sick Leave by Staff Category - Operational	Percentage	6.11	3.61	EFF-06.5
iours of Sick Leave by Staff Category + Professional	Percentage	1.72	2.18	EFF-06.6
iours of Sick Leave by Staff Category Technical	Percentage	3.11	3.14	EFF-06.7
ours of Sick Leave by Staff Category - Frade And Adjams	Percentage	5.07	2.23	EFF-06.8
lours of Sick Leave by Staff Category Visiting Medical Officers	Percentage	• 0	0	EFF-06.9
ost of Sick Leave by Statt Category - Managerial And Clerical	Dollars	1,696	1,008	EFF-08.2
ost of Sick Leave by Staff Category - Medical	Dollars	474	521	EFF-08.3
ost of Sick Leave by Staff Category - Nursing	Dollars	t,149	1,230	EFF-08.4
ost of Sick Leave by Staff Category - Operational	Dollans	1,789	1,059>	EFF-08.5
ost of Sick Leave by Staff Category - Professional	Dollars	1,000	1,127	EFF-08.6
ost of Sick Leave by Staff Category - Technical	Dollars	1,280	1,323	EFF-08,7
ost of Sick Leave by Staff Category - Trade And Arthans	Dollars	1,749	735	EFF-08.8
ost of Sick Leave by Staff Category - Visiting Medical Officens	Dollars	0	0	EFF-08.9
ost of Work Cover	Dollars	0.52	0.74	EFF-11
ours of Overtime by Staff Category Manageriat And Clerical	Percentage	0.02	0.18	EFF-14.2
ours of Overfime by Staff Category Medical	Percentage	30.0	23.8	EFF-14.3
ours of Overtime by Staff Category - Nursing	Percentage	0.50		EFF-14.3
ours of Overtime by Staff Category - Operational	Percentage	0.30	0.35	EFF-14.4
ours of Overtime by Staff Category - Professional	Percentage	8,55	5.71	EFF-14.5
ours of Overtime by Staff Category - Technical	Percentage	1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -	0.09	EFF-14.0 EFF-14.7
ours of Overtime by Staff Category - Trade And Artisans	Percentage	0.05 0.16	0.16	
surs of Overtime by Staff Category - Visiting Medical Officers	Petcentage			EFF-14.8
st of Overtime by Staff Category - Managerial And Clerical	05 3/1950 986574. · ·		6.37	EFF-14.9
st of Overtime by Staff Category - Medical	Dolfars	³⁶ 9.99	92.3	EFF-16.2
st of Overtime by Staff Category - Nursing	Dollars	56,148	36,811	EFF~16.3
st of Overtime by Staff Category - Operational	Dollars	266	437	EFF-16.4
**************************************	Dollars	88.1	170	EFF-16.5
st of Overtime by Staff Category - Professional st of Overtime by Staff Category - Technical	Dollars	7,856	4,618	EFF-16.6
	Dollars	23.5	1.21	EFF-16.7
st of Overlime by Staff Category - Trade And Artisans	Dollars	66,3	66.3	EFF-16.8
st of Overtime by Staff Category - Visiting Medical Officers	Dollars	0	10,518	EFF-16.9
and the function of an and the state of the				
-Time Equivalent (FTE) Staff	Numeric	72.5	84.1	EFF-01
E Slaff by Calegory - Managerial And Clerical	Numeric	5.66	7.96	EFF-02.2
E Staff by Category - Medical	Numenc	2.11	3.45	EFF-02.3
E Staff by Category - Nursing	Numeric	38.6	38.3	EFF-02.4
E Staff by Category - Operational	Numeric	20.4	24.3	EFF-02.5
E Staff by Category - Professional	Numeric	3.92	7.30	EFF-02.6
E Staff by Category - Technical	Numeric	0.65		EFF-02.7
E Staff by Category - Trade And Artisans	Numeric	1.18		EFF-02.8
Staff by Category - Visiting Medical Officers	Numeric	0.01		EFF-02.9
Irs of Sick Leave	Percentage	3.93		EFF-05
	-			
t of Sick Leave	Dollars	1 355	12/01	
it of Sick Leave Irs of Overtime	Dollars Percentage	1,355 2.13		EFF-07 EFF-13

CAB.0007.0002.00402 + Indicators listed within this overall performance group have been used to determine overall performance. Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

Ingham Hospital	-			Mediur
Northern Zone	Type of Score:	Hospital	Peer Group	Reference
		Score:	Median:	
Benchmarking				
In selected clinical areas - external	Percentage	 O	6.3	SIC06.3
Clinical Pathways	,	·		0.000,0
Extent of development and use in selected clinical areas	Percentage	. 17.1	20.2	SIC07.1
Contract Report of Contract Andrew States				
Facilitating continuity of care				
Use of pre admission clinics for elective surgery	Max score 5	0/3	3	SIC08.1
Provision of discharge summaries to GPs	Max score 5	0/3	.3	SIC08.2
Shared ante and post natal care	Max score 5	1/3	3	SICO8.3
Cardiac rehabilitation	Max score 3	N/A	N/A	SIC08.4
Provision of electronic discharge summaries to GPs	Max score 3	0/3		SIC08.5
anali Pathonnana Arain. A shelliy and karati fankun at sakari sa				
Quality of information				
Accuracy	Percentage	96.8	94.1	SIC04.1
Fimeliness - Number of months on time	Months	8	6.5	SIC04.2a
imeliness - Number of days late per month	Days	1	2.9	SIC04_26
Use of Information				
wailability of electronic information	Percentage	29.2	27.1	SIC05.1
Collection and use of clinical information	Percentage	8.6	26.6	SIC05.2
		<u>我</u> 这个学者	in desta	
Accreditation		antili.	(현재대왕) (위원) (영상) (현재대왕) (위원) (영상)	ent of anti-supp
	Yes/No	No	6/10	SIC01
Credentialling	X ()	. W.	M	
redentialling	YesiNo	Yes	10/10	SIC02
Workforce Management				
etention of Nursing Staff	Percentage	82	85.5	SIC03.1
etention of Allied Health Staff	Percentage	75	75	SIC03.2
edian Age Nursing Staff	Years	41	41.5	SIC03.3
Benchmarking				• •
selected clinical areas	Percentage	0	31	SIC06.1
selected clinical areas - internal	Percentage	0	0	SIC06.2
Clinical Pathways	4791			
dent of development and use as per Ontario	Percentage	18.3	20.7	SIC07.2
urgical (Orthopaedic) - extent of development and use	Percentage	0	14.3	SIC07.3a
edical - extent of development and use	Percentage	14.3	25	SIC07.3b
& G - extent of development and use	Percentage	28.6		SIC07.3c
Telehealth	-			
dent of telehealth usage		-		SIC09



+ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

N/A - Not Applicable N/R - Not Reported

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Measured Quality

Hospital Report

Attachment 1Statistics – Quartiles per Indicator

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CAB.0007.0002.00404

Attachment 2.....State Report

Attachment 1

	,	r	·	Peer Gro	110		- <u>`</u> _
cator Number and Description:	Hospit Scor	1				h Max	x
Ingham Hospital			<u> </u>			* `	
Northern Zone							Mediu
1. · · · · · · · · · · · · · · · · · · ·							۶.
Overall Performance Group: Maternity		(120 geo		14			
PS05 Overall Care Index Matemity	70.5			a			
Overall Performance Group: Medical	78.3	69.	.8 71	.6 72.	.3 74	.8 85	The second
PS05 Overall Care Index Medical	73,2		0 68	0 74	3 70	e 74	
Overail Performance Group: Surgical			. 00	.6 71.	3 72	.5 74	1
PS05 Overall Care Index Surgical	68.3	53.	4 69.	.0 73.	3 79	.0 85.	
Overall Performance Group: Not Summarised	- 100-000 -				J 19.		
PS01 Access and Admission Index All types combined	74.4	68.	» 7 70.	.3 72.4	4 74.	.3 77.	q
PS01 Access and Admission Index Maternity	79.9						•
PS01 Access and Admission Index Medical	73.5						- 12 March 19
PS01 Access and Admission Index Surgical	71.8						-
PS02 Complaints Management Index All types combined	70,9	60,2					
PS02 Complaints Management Index Surgical		62.1	74.		1994	al	- 1. S. C. C. S. S.
Complaints Management Index Medical	70.0	58.8	65	74/54	8. ÷ ÷3	(2014 ·	
2 Complaints Management Index Maternity	79.5	64.0	- 1995 1995 Alian - 1995	8	975	1998	
03 Discharge and Follow-up Index All types combined	21.2	61.0	- 334 - 34	18 18. ²⁰		4912	and a spec
PS03 Discharge and Follow-up Index Matematy	······································	66.9		1966 - Anno-			
PS03 Discharge and Follow-up Index Medical	24.7	60 2	22/3**	e			
S03 Discharge and Follow-up Index Surgical	62.5	56.5	60,6	69.2	75.6	88,	
S04 General Patient Information Index Medical	77.9	65.6	71.5	73.8	77.2	2 79.4	
S04 General Patient Information Index Surgical	75.0	65.0	74.3	78.9	82.4	90,9	
S04 General Patient Information Index Maternity	78.1	69.5	71.2	72.7	78.1	86.2	
S04 General Patient Information Index All types administed	77.8	66.0	71.9	74.5	77.3	80.5	a shiri
S05 Overall Care Index All types combined	73.5	65.6	69.4	71.9	73.2	76.4	
S06 Physical Environment Index Medical	71.7	62,9	67.4	71.4	73.2	7.9.1	
S06 Physical Environment Index All types combined S06 Physical Environment Index Matemity	72.0	647	68.0	72.1	73.4	80.4	
	17.9	67,7	69.0	72.2	78.8	87.1	
S06 Physical Environment Index Surgical S07 Treatment & Related Information Index Surgical	\$5.0	56.7	64.8	70.1	75.4	86.7	
S07 Treatment & Related Information Index Medical	86.0	61.8	68.6	74.0	81.8	83.6	
S07 Treatment & Related Information Index Maternity	72.4	62.2	67.3	70.9	72.2	74.1	
S07 Treatment & Related Information Index All types combiner	80.1	63.4	66.7	71.7	73,4	85.0	
	73.U	62.3	68.0	71.2	72.8	74.9	
all Performance Group: Activity							
F-17 Occupancy Rate (Bed Day Efficiency)		50,8				-	te en l'este de la composition de la co
F-19 Length of Stay	57.8 3.5	2.5	57.9 2.6	66.1 2.9	70.7	103.3	
verall Performance Group: Cost of Service					3.5	5.0	
F-36a Catering - total cost	87.1	28.8	33.9	35.2	37.1	53.2	n Nasili surga
F-45.4 Energy Consumption per square metre	21.2	15.4	17.3	21.8	30,0	36.4	
rerall Performance Group: Staffing							
F-06.2 Hours of Sick Leave by Staff Category - Managerial And Clerical	48	1.5	2.6	3.0	3.6	6.0	
F-06.3 Hours of Sick Leave by Staff Category - Medical	0,5	0.0	0.4	0.6	1.4	 5.8	
F-06.4 Hours of Sick Leave by Staff Category - Nursing	3.0	2.4	2.8	3.2	3.8		
F-06.5 Hours of Sick Leave by Staff Category - Operational	6.1	2.7	3.2	3.6	4.3	4.3 6.1	
F-06.6 Hours of Sick Leave by Staff Category - Professional	1.7	0.8	1.8	2.2	2.4	0.1 7.8	12.0
F-06.7 Hours of Sick Leave by Staff Category - Technical	3.1	0.0	· 1.0 1.1	3.1	3.5		
	5,1	0.9	1.0	22	3.0	6,4 5.1	
			0.0	0.0	2.8	ə. 1 18_9	5 (S) (S)
F-06.8 Hours of Sick Leave by Staff Category - Trade And Artisans	0.0	0.0		. v. u		10.8	
F-06.8 Hours of Sick Leave by Staff Category - Trade And Artisans F-06.9 Hours of Sick Leave by Staff Category - Visiting Medical Officers	0.0	0.0		1 008 5	1 545 1	2 166 1	
F-06.8 Hours of Sick Leave by Staff Category - Trade And Artisans	1,696,0	457.2	888.8		1,545,1	2,166.1	
F-06.8 Hours of Sick Leave by Staff Category - Trade And Antisans F-06.9 Hours of Sick Leave by Staff Category - Visiting Medical Officers F-08.2 Cost of Sick Leave by Staff Category - Managerial And Clerical	1,696,0 470,8	457.2 0.0	888.8 272.1	521.2	1,105.7	5,633.7	
F-06.8 Hours of Sick Leave by Staff Category - Trade And Artisans F-06.9 Hours of Sick Leave by Staff Category - Visiting Medical Officers F-08.2 Cost of Sick Leave by Staff Category - Managerial And Clerical F-08.3 Cost of Sick Leave by Staff Category - Medical	1,696.0 470.8 1,148.6	457.2 0.0 907.6	888.8 272.1 1,098.8	521.2 1,230.1	1,105.7 1,489.7	5,633.7 1,679.0	
F-06.8 Hours of Sick Leave by Staff Category - Trade And Artisans F-06.9 Hours of Sick Leave by Staff Category - Visiting Medical Officers F-08.2 Cost of Sick Leave by Staff Category - Managerial And Clerical F-08.3 Cost of Sick Leave by Staff Category - Medical -08.4 Cost of Sick Leave by Staff Category - Nursing	1,696,0 470,8 1,148,6 1,788,8	457.2 0.0 907.6 768.3	888.8 272.1 1,098.8 936.7	521.2 1,230.1 1,058.8	1,105.7 1,489.7 1,259.9	5,633.7 1,679.0 1,788.8	
F-06.8 Hours of Sick Leave by Staff Category - Trade And Artisans F-06.9 Hours of Sick Leave by Staff Category - Visiting Medical Officers F-08.2 Cost of Sick Leave by Staff Category - Managerial And Clerical F-08.3 Cost of Sick Leave by Staff Category - Medical F-08.4 Cost of Sick Leave by Staff Category - Medical F-08.5 Cost of Sick Leave by Staff Category - Medical	1,696,0 470.8 1,148.6 1,788.8 1,000.4	457.2 0.0 907.6 768.3 424.6	888.8 272.1 1,098.8 936.7 976.9	521.2 1,230.1 1,058.8 1,127.5	1,105.7 1,489.7 1,259.9 1,255.2	5,633.7 1,679.0 1,788.8 3,906.3	
F-06.8 Hours of Sick Leave by Staff Category - Trade And Artisans F-06.9 Hours of Sick Leave by Staff Category - Visiting Medical Officers F-08.2 Cost of Sick Leave by Staff Category - Managerial And Clerical F-08.3 Cost of Sick Leave by Staff Category - Medical F-08.4 Cost of Sick Leave by Staff Category - Mursing F-08.5 Cost of Sick Leave by Staff Category - Nursing F-08.6 Cost of Sick Leave by Staff Category - Professional	1,696,0 470,8 1,148,6 1,788,8	457.2 0.0 907.6 768.3	888.8 272.1 1,098.8 936.7	521.2 1,230.1 1,058.8 1,127.5	1,105.7 1,489.7 1,259.9	5,633.7 1,679.0 1,788.8	

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Attachment 1

	Hornital	[Pe	er Group		·····	
Indicator Number and Description:	Hospital Score	Min		Median	75th	Max	
EFF-06.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers	0.0	0.0	0.0	0,0	4,485.2	36,824.6	
EFF-11 Cost of Work Cover	0.5	0.2	0.5	0.7	2.1	2.7	
EFF-14.2 Hours of Overtime by Staff Category - Managerial And Clerical	0.0	0.0	0.1	0.2	0.4	1.0	
EFF-14.3 Hours of Overtime by Staff Category - Medical	30.0	15.2	22.9	23.8	26.5	30.0	غۇرىيە
EFF-14.4 Hours of Overtime by Staff Category - Nursing	0.5	0,4	0,5	0.8	1.5	2.3	
EFF-14.5 Hours of Overtime by Staff Category - Operational EFF-14.6 Hours of Overtime by Staff Category - Professional	0.2	0.1	0.2	0.4	0.7	1.6	
EFF-14.6 Hours of Overtime by Staff Category - Professional EFF-14.7 Hours of Overtime by Staff Category - Technical	8_6	17	4.4	5.7	7.5	8.6	2.0
EFF-14.8 Hours of Overtime by Staff Category - Trade And Artisans		0.0	0.0	0.0	0.0	0.3	
EFF-14.9 Hours of Overtime by Staff Category - Visiting Medical Officers	0.2 9.0	9.0	0.0	0.2	1.3	1.7	27 1
EFF-16.2 Cost of Overtime by Staff Category - Managerial And Clerical	10.0	9.0 6.2	0.4 52.7	6,4	24.2	26.5	
EFF-16.3 Cost of Overtime by Staff Category - Medical	68,148.1 18	·		92.3 36,811.3	187.2	507.1 56,148.1	
EFF-16.4 Cost of Overtime by Staff Category - Nursing	266.3	197.2	272.0	436.6	896.3	1,341.7	
EFF-16.5 Cost of Overtime by Staff Category Operational	88.1	60.3	94.7	170.2	307.4	758.1	
EFF-16.6 Cost of Overtime by Shaff Category Professional	7,855.7 1	1,311.2	3,579.3	4,617.7	5,700.0	7.855.7	
EFF-16.7 Cost of Overtime by Staff Category Technical	23.5	0.0	0.0	1.2	182	113.3	
EFF-16.8 Cost of Overtime by Staff Category - Trade And Antisans	66.3	0.0	0.0	86.3	7113	1,042.8	
FF-16.9 Cost of Overtime by Staff Category - Visiting Medical Officers	0.0	0.0	558,3	0,518.1 5	8,586.2	8,277.8	dilassian
Verall Performance Group: Not Summarised EFF-01 Full-Time Equivalent (FTE) Staff		Q. J			1 10	998°	
EFF-02.2 FTE Staff by Calegory - Managerial And Clerical	725	61.0	73.6	64.1	131.9	197.5	
EFF-02.3 FTE Staff by Category - Medical		2.1	2.6	8.0	11.3	25.9	
EFF-02.4 FTE Staff by Category - Nursing	38.6	~ 4.1 32.5	33.2	3.5 38.3	4.7	7.7	
EFF-02.5 FTE Staff by Calegory - Operational	20.4	16.1	20.7	24.3	39.9	96.5 44.9	
EFF-02.6 FTE Staff by Category Professional	3,9	3,2	4.6	7.3	9.1	14.7	- 11 - 540 年 - 11 - 12 - 14 - 14 - 14 - 14 - 14 - 14
EFF-02.7 FTE Staff by Category Technical	0.7	0.1	0.8	2,8	5.2	6.1	
EFF-02.8 FTE Stall by Cathelory, Trade And Artisans	1.2	0.4	0,9	1,1	1.5	1.8	
EFF-02.9 FTE Staff by Calegory Visiting Medical Officers EFF-05 Hours of Sick Leave	0.0	0.0	<u>0</u> 1	0.4	0.6	0.8	
EFF-05 Hours of Slok Leave EFF-07 Cost of Slok Leave	3.9	A	: 28		3.8	4,0	
EFF-13 Hours of Overtime	9 <u>1985</u> ¹ 2		- 3367 - 33	270,3 1		1,450.4	
EFF-15 Cost of Overtime	2.1 2.226.8 1.1	13 193 4 1	2.0	22	2.6	3.5	22
			(782.5 2 1	2,210.1 2	,479.1	3,111.3	
Overall Performance Group: Benchmarking and Clinical Pathways				N W Correction			
SIC06.3 Benchmarking - In selected clinical areas - external	0.0	0.0	0.0	6.3	43.1	100.0	
SIC07.1 Clinical Pathways - Extent of development and use	17.1	0.0	17.2	20.2	46.8	49.4	
Overall Performance Group: Continuity of Care			* *			n na na Alina. Na S	
C08.1 Facilitating continuity of care - Use of pre admission clinks for elective surgery SIC08.2 Facilitating continuity of care - Provision of discharge summaries to CPs	0.0	0.0	3.0	3.0	3.0	3.0	
SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs SIC08.3 Facilitating continuity of care - Shared ante and post natal care	0.0	0.0	3.0	3.0	3.0	3.0	A.5
SICOS A Facilitating continuity of care - Cardiac rehabilitation		0.0	3.0	3.0	3.0	3.0	
SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to SPA	0.0	20	2.0	2.0	2.3	3.0	
Overall Performance Group: Quality and Use of Information		-	0.0	00	0.0	0.0	
SIC04.1 Quality of Information - Accuracy	96.8 7	79.1	88.5	94.0	96.1	97.1	
SIC04.2a Quality of information - Timeliness - Number of months on time	, menangari ,	0.0	4.5	6.5	7.8	9.0	
SIC04.2b Quality of Information - Timeliness - Number of days late per month	1.0	0.0	1.2	2.9	4.8	13.3	
SIC05.1 Use of Information - Availability of electronic Information	29.2	6.3	21.9	27.1	28.7	58,3	
SIC05.2 Use of Information - Collection and use of clinical information	8.6	5.7	11.6	26.6	42.9	52.3	19 A 19 A
Dverall Performance Group: Not Summarised							
ICO1 Accretorization		0.0	0.0	1.0	1.0	1.0	
IC03.1 Workforce Management - Retention of Nursing Staff		1.0	1.0	1.0	1.0	1.0	
IC03.2 Workforce Management - Retention of Allied Health Staff			82.1	+ -	88.1	90.1	
IC03.3 Workforce Management - Median Age Nursing Staff		~	70.4			100.0	
IC06.1 Benchmarking - In selected clinical areas		9.0· 0.0			43.0	45.0	
IC08.2 Benchmarking - In selected clinical areas - internal		0.0 0.0	0.0			00.0	
C07.2 Clinical Pathways - Extent of development and use as per Ontario						54.5	
C07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use		0.0				85.7	in the second
C07.3b Clinical Pathways - Medical - extent of development and use	• • <u>•</u> • • • • • •					64.3	12
rinted: 05/07/2002	<u></u>	<u></u>					
				C	<u>4 K 000</u>	7 0002 (10406

~~~		Hospital		Pee	er Group			
	Number and Description:	Hospital Score	Min	25th	Median	75th	Max	
SIC07.3c	Clinical Pathways - 0 & G - extent of development and use	28.6	0.0	3.6	19.7	39.3	53.6	
SICOS	Telehealth - Extent of telehealth usage	0.0	0.0	0.0	1.9	11.1	48.1	
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nted: 05/07/	2002				· · · · · · · · · · · · · · · · · · ·	·····	-	

Attachment 1

# Queensland Government Queensland Health

# Measured Quality

# Hospital Report

## Innisfail Hospital

Northern Zone

## Medium Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

는 것이 같은 사람들이 아직한 한 것을 수가 날려 주었다. 는 것은 것은 사람은 이 아파는 것은 것을 수 있는 것을 하는 것.

## **Overall Performance**

## Innisfail Hospital

Northern Zone



### **Clinical Utilisation and Outcomes**

#### Innisfail Hospital

#### Northern Zone

Performance Indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Medium

# No indicators to report

CAB.0007.0002.00410

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical

### **Patient Satisfaction**

#### Innisfail Hospital

Northern Z	· ·					Mediu
Northern Z	one		Hospital Score:	Peer Group Mean:	Significance:	Reference
the sector spin spin spin spin spin spin spin spin	er Alf 17,04 (antilitate)					
	nd Admission Index		69.7	72.4		PS01
Complain	s Management Index		67.0	69.0	• · · ·	PS02
	and Follow-up Index		64.8	66.9		PS03
	atient Information Index		71.6	73.9	•	-
Overall Ca			67.9	70.7		PS04
	nvironment Index		65.2	arter Hillichte		PS05
	& Related Information Index	• •	19 ¹	70.6	. *	PS06
			67.0	69.7		PS07
aver yings i yai						
	d Admission Index		74.6	<b>75.5</b>		PS01
	Management Index	L 10/P406	71.2	72.2	i -	PS02
	and Follow-up Index		68.9	71.5		PS03
	itient Information Index		72.7	73.6		PS04
<ul> <li>Overall Cal</li> </ul>		***	72.3	73.5		PS05
	vironment Index		69.8	75.1		PS06
Treatment	& Related Information Index		70.2	71.2	. 41. 14	PS07
S. L. THE THE						
	Admission Index		A 400			8004
	Management Index	، ، مر	69.1 66.3	74.7 -67.6	Mar and a second se	PS01
	ind Follow-up Index	alla Alla alla	64.1	66.0	· ·	PS02
	tient Information Index			1917 -		PS03
Overall Car		* * *	71.0 >> 67.1	73.5 70.1		PS04
	vironment Index		65.1			PS05
S	Related Information Index		65.7	70.0 69.1	*	PS06
1.00 Sec. 20						PS07
				建设有效地理论		
	Admission Index		69.1	74.7		PS01
-	Management Index		70.8	75.6		P\$02
	nd Follow-up Index		66.7	69.3		PS03
	ent Information Index		79.2	77.6		PS04
Overall Care		and the second sec	21.1	73.6	ar .	PS05
	rironment Index	d 🔍 🖓	A <b>56</b> .7	70.8		PS06
Freatment &	Related Information Index		82.7	73.3		PS07
		Statictla	al Significanc	<u>.</u>		
	Between 00% and 00 0%		-	•	·	• •
*	Between 90% and 99.9% ce evidence to suggest that the	se hospitals are re-	t for the facility is c	unerent than the co	hort average. There	is some
	cohort, although there is a re	asonable possibili	ty that the result is	due to chance.		> ui (II <del>C</del>
		-	•	wether		
	00 0% contain that the	for the former of		Allo Sala	M _M .	
**	99.9% certain that the result the performance indicator for	. for the facility is di	merent in comparis	son to the cohort av	prage. There is little	e doubt that
	and performance indicator to	and requiry is sight	meaning summerent I		aospitais mitne pee *	ei group.
					7	
					·····	

-indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.



#### **Efficiency**

#### Innisfail Hospital

Innisfail Hospital				Medium
Northern Zone	Data Type:	Hospital Score:	Peer Group	Reference:
	L	-	Median:	
A PARTY CONTRACTOR OF AN AND AND AND AND AND AND AND AND AND				
Occupancy Rate (Bed Day Efficiency)	Percentage	65.7	66.1	EEE 47
Length of Stay	Days	5.03	2.93	EFF-17 EFF-19
THE PERMITER PERMIT	Dajs	. 3.03		EFF-19
Catering - total cost	Dollars	28.8	35.2	EFF-36a
Energy Consumption per square metre	Dollars	21.8	21.8	
· 如何的是你们的你是你的。 · · · · · · · · · · · · · · · · · · ·		2.1.0	2.1.0	C11-45.4
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	3.21	2.99	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	0.69	0:62	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	3.97	3.18	
Hours of Sick Leave by Staff Category - Operational	Perountage	19979	3.61	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	7.78	2.18	EFF-06.6
Hours of Sick Leave by Staff Category - Trade And Artisans	Percentage	1.09	2.13	EFF-06.8
Hours of Sick Leave by Staff Category - Visiting Medical Officers	Percentage	0	0	EFF-06.9
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars	1,059	1,008	EFF-08.2
Cost of Sick Leave by Staff Category - Medical	Dollars	572	52	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars	1,51	1,230	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	1,231	1,059	EFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	3,906	1,123	EFF-08.6
Cost of Sick Leave by Staff Category - Trade And Artisans	Dollars	364	735	EFF-08.8
Cost of Sick Leave by Staff Category - Visiting Medical Officers	Dollars	0	0	EFF-08.9
Cost of Work Cover	Dollars	2.72	0.74	EFF-11
Hours of Overtime by Staff Category - Manageriat And Clerical	Percentage	0.24	0.18	EFF-14.2
Hours of Overtime by Staff Category Medical	Percentage	22.9	23.8	EFF-14.3
Hours of Overtime by Staff Category - Nursing	Percentage	0.39	0.77	EFF-14.4
Hours of Overline by Staff Category - Operational	Percentage	0.79	0.35	EFF-14.5
Hours of Overline by Staff Category - Professional	Percentage	7.69	5.71	EFF-14.6
Hours of Overtime by Staff Category - Trade And Artisans	Percentage	1.69	0.16	EFF-14.8
Hours of Overtime by Staff Category - Visiting Medical Officers	Percentage	. «	6.37	EFF-14.9
Cost of Overtime by Staff Category - Managerial And Clerical	Dollars	98,1	92.3	EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	36,593	36,811	EFF-16.3
Cost of Overtime by Staff Category - Nursing Cost of Overtime by Staff Category - Operational	Dollars	197	437	EFF-16.4
Cost of Overtime by Staff Category - Operational	Dollars	371	170	EFF-16.5
Cost of Overtime by Staff Category - Professional	Dollars	5,523	4,618	EFF-16.6
Cost of Overtime by Staff Category - Visiting Medical Officers	Dollars	1,043	66.3	EFF-16.8
avoratio 200 una category - visioning medical cancers	Dollars	0	10,518	EFF-16.9
Full-Time Equivalent (FTE) Staff	Numeric	120		FEE 04
TE Staff by Category - Managerial And Clerical	Numeric	139 12.1	84.1	EFF-01
TE Staff by Category - Medical	Numeric	4.80	82	EFF-02.2 EFF-02.3
TE Staff by Category - Nursing	Numeric	75.8	111	EFF-02.3 EFF-02.4
TE Staff by Category - Operational	Numeric	40.8	5664 <b>0</b>	EFF-02.4 EFF-02.5
TE Staff by Category - Professional	Numeric	40.8 5.56		EFF-02.5
TE Staff by Category - Trade And Artisans	Numeric	0.35		EFF-02.8
TE Staff by Category - Visiting Medical Officers	Numeric	0.05		EFF-02.8
louis of Sick Leave	Percentage	4.04		EFF-02.9
Cost of Sick Leave	Dollars	4.04 1,450		EFF-05 EFF-07
lours of Overtime	Percentage	1.93	-	EFF-07 EFF-13
Cost of Overtime	Dollars	1,708		EFF-13 EFF-15
		.,	<i>-,-</i> ,0	LII-10

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+ Indicators listed within this overall performance group have been used to determine overall performance. CAB.0007.0002.00412 Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

## System Integration and Change

Innisfail Hospital	х .			Medium
for them Zone	Type of Score:	Hospital Score:		Reference
		Juie.	Median:	·
Banchmarth				
Benchmarking In selected clinical areas - external	· ·			
Clinical Pathways	Percentage	0	6.3	SIC06.3
Extent of development and use in selected clinical areas				
Litera el decopriera ano use ar selecter cinical areas	Percentage	- <b>0</b> -	20.2	SIC07.1
Facilitating continuity of care				에 가장하는 것이 있는 것이다. 이 에너지 같은 것이 가지 않는
Use of pre admission clinics for elective surgery			e e u	·
Provision of discharge summaries to GPs	Max score 5	3/3	3	SICOB.1
Shared ante and post natal care	Max score 5	. 1/3	3	SIC08.2
Cardiac rehabilitation	Max score 5	3/3	3	SIC08.3
Provision of electronic discharge summaries to GPs	Max score 3	2/3	2	SIC08.4
Constil Performance, Stant	Max score 3	0/3	0	SIC08.5
Quality of information		an anais		
Accuracy		1	<b>.</b> .W.	
Timeliness - Number of months on time	Percentage	96.3	94.1	SIC04.1
Timeliness - Number of days late per month	Months	S 7	6.5	SIC04.2a
Use of Information	Days	5	2.9	SIC04.2b
Availability of electronic information	Barooptaga		07.4	01005 4
Collection and use of clipical information	Percentage Percentage	20.8 5.7	27.1	SIC05.1
	reitentage	J.7	26.6	SIC05.2
Accreditation				
Accreditation	Yes/No		6/10	SIC01
Credentialling			*	5,001
Credentialling	Yest/No	Yes	10/10	SIC02
Workforce Management				01001
Retention of Nursing Staff	Percentage	87.4	85.5	SIC03.1
Retention of Allied Health Staff	Percentage	66.7		SIC03.2
Median Age Nursing Staff	Years	43	41.5	SIC03.3
Benchmarking				
selected clinical areas	Percentage	- O	31 :	SIC06.1
In selected clinical areas - internal	Percentage	<b>%</b>		SIC06.2
Clinical Pathways				
Extent of development and use as per Ontario	Percentage	0	20.7	SIC07.2
Surgical (Orthopaedic) - extent of development and use	Percentage	0		SIC07.3a
Medical - extent of development and use	Percentage	0		SIC07.3b
O & G - extent of development and use	Percentage	0		SIC07.3c
Telehealth	-			– .
Extent of telehealth usage	Percentage	3.8	1.9 5	IC09
	-		-	

Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

N/A - Not Applicable N/R - Not Reported

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# Measured Quality

Hospital Report

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Attachment 1.....Statistics – Quartiles per Indicator Attachment 2.....State Report

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Attachment 1

	Цаас			Peer Grou	p		
Cator Number and Description:	Hospi Scor	¥		-		Max	
Innisfail Hospital	- <u> </u>					- , · , · ,	
Northern Zone							Medium
an and the second s							ر مربع <u>مربع</u>
Overall Performance Group: Maternity		in a sin					
PS05 Overall Care Index Maternity	72.3	69.	8 71	.6 72.3	74.8	85.3	7
Overall Performance Group: Medical PS05 Overall Care Index Medical							
	67.1	66	6 68	.8 71.3	72.5	74.7	
PS05 Overall Care Index Surgical		* 🦷				• • •	
Overall Performance Group: Not Summarised	- 741		<b>4</b> 69.	0 73.3	79.0	85.1	
PS01 Access and Admission Index Surgical	69,1	اللہ میں 63.1	, 1 . 69.	8 74.2	80.9	86.5	and the second
PS01 Access and Admission Index All types combined PS01 Access and Admission Index All types combined	69.7	68,7			74.3	77.9	
A REAL PROPERTY AND A REAL PROVIDER	69.1	68.3	69.4	4 72.0	73.5	77.6	
PS01 Access and Admission Index Maternity PS02 Complaints Mapagement Index Surgical	74.6	68,5	73.	75.4	78.9	83,4	
PS02 Complaints Management Index Medical	70.8	62.1	74.4	1 78.7	83,3	87.7	
Complaints Management Index Matemity	66.3	58.8		sa 1990	71.2	75.5	
Complaints Management Index All types combined	71.2 67.0	64.0	63636 46	🖗 😥 - A	78.5	86.6	
3 Discharge and Follow-up Index Surgical	- 100 T	- <b>69</b> 2 565	67.2	98 9 <i>1</i> 2 - 1	. 72.1	77.0	
PS03 Discharge and Follow-up Index All types combined	64.6	61.0	65.0	- 15	69.0	88,9 74,3	
PS03 Discharge and Follow-up Index Maternity S03 Discharge and Follow-up Index Maternity	68.9	68.9		71.1	71.5	88.4	
a contract of the second and the sec	64.1	60.2	64,3	65.8	68,4	74.2	
SO4         General Patient Information Index All types combined           SO4         General Patient Information Index Medical	^{**} 71.6	66.0	· 71_9	74.5	77.3	80.5	
SO4 General Patient Information Index Surgical	71.0	65.6	71.5	73.8	77.2	79.4	
S04 General Petient Information Index Materialty	79.2 72.7	65.0	. 74.3	78.9	82.4	90,9	
S05 Overall Care Index All types combined	67.9	69.5 65.6	71_2 69:4	72.7	78.1	86.2	「「「「「」」の「「」」の「「」」の「「」」の「「」」の「「」」の「「」」の
S06 Physical Environment Index Maternity	69.8	67.7	69.8	71.9	73.2 78.8	76.4 87.1	
S06 Physical Environment Index Medical	65.1	6ž \$	67.4	71.8	73,2	79.1	
S06         Physical Environment Index Surgical           S06         Physical Environment Index All types combined	¢ . 57.	56.7	64,0	70.1	#5.4	86.7	
S07 Treatment & Related Information Index Medical	665.2	64.7	68.0	72.1	73.4	80.4	640
S07 Treatment & Related Information Index All types combined	65.7 67.0	622 () ()	67.3	70.9	72.2	74.1	
507 Treatment & Related Information Index Maternity	70.2	62.3 63.4	68.0 66.7	71.2	72.8	74.9	
507 Treatment & Related Information Index Surgical	82.7	61.8	68.6	74.0	73.4 81.8	85.0 83.6	5 - 1975.D 1975 - 1975 - 1975 - 1975 - 1975 - 1975 - 1975 - 1975 - 1975 - 1975 - 1975 - 1975 - 1975 - 1975 - 19
						03.0	
Ill Performance Group: Activity				6. Store 1. Avr. A		69.75 p.3	
	65.7	50.8	57.9	66.1	70.7	103.3	
	5.0	2.5	2.8	2.9	3.5	5:0	
F-36a Catering - total cost							
F-45.4 Energy Consumption per square metre	26.8 21.8	28.8 15.4	33.9		37.1	53.2	ALC
verall Performance Group: Staffing	¥1.0	10.4 10	17.3	21.8	30.0	36.4	
F-06.2 Hours of Sick Leave by Staff Category - Managerial And Clerical	1 32 M	1.5	2.6	3.0	3.6	6.0	
F-06.3 Hours of Sick Leave by Staff Category - Medical	0,7	0.0	0.4	0,6	1.4	5.8	
our one of the state of the sta	4.0	2.4	2,8	3.2	3.8	4.3	
F-06.5 Hours of Sick Leave by Staff Category - Operational F-06.6 Hours of Sick Leave by Staff Category - Professional	4.4	2.7	3.2	3.6	4.3	6,1	
-06.8 Hours of Sick Leave by Staff Category - Trade And Artisans	7.8	0.8	1.8	2,2	2.4	7.8	
-06.9 Hours of Sick Leave by Staff Category - Visiting Medical Officers	1.1	0.9	1.0	2.2	3.0	5.1	3 A A A A A A A A A A A A A A A A A A A
-08.2 Cost of Sick Leave by Staff Category - Managerial And Clerical	0.0	0.0 457.2	0.0	0.0		18.9	
-08.3 Cost of Sick Leave by Staff Category - Medical	571.6		888.8 1 272.1			66.1	0.49.3
-08.4 Cost of Sick Leave by Staff Category - Nursing						33.7 79.0	
08.5 Cost of Sick Leave by Staff Category - Operational				,058.8 1,2			
8.6 Cost of Sick Leave by Staff Category - Professional				127.5 1,25			
- Trade And Artisans	364.4 2	62.5			2.5 1,74		Stor V
O8.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers     Cost of Work Cover	0.0	0.0	0.0	0.0 4,48	5.2 36,82	4.6	123
	2.7	0.2	0.5	0.7	2.1	2.7	
ted: 05/07/2002				- 11			

Attachment 1

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Indicator Number and Description:	Hospita Score		P 25th	eer Group Median	75th	Max	्रा अन्द्र रेड्रिय	
EFF-14.2 Hours of Overlime by Staff Category - Managerial And Clerical	0.2	0.0	0.1	0.2	0.4		a segura de la composición de la compos	
EFF-14.3 Hours of Overtime by Staff Category - Medical	22.9	15.2	22.9	23.8	0,4	1.0		
EFF-14.4 Hours of Overtime by Staff Category - Nursing	0.4	0.4	0.5		26.5 1.5	30.0		
EFF-14.5 Hours of Overtime by Staff Calegory - Operational		0.1	0.2	0.8		2.3		
EFF-14.8 Hours of Overtime by Staff Category - Professional		<u></u> 1.7	4.4		0.7	1.6		112 A
EFF-14.8 Hours of Overtime by Staff Category - Trade And Artisans		0,0	0.0	0.2	7,5	8.6		
EFF-14.9 Hours of Overtime by Staff Category - Visiting Medical Officers	0.0	0.0			1.3	1.7		Ċ.
EFF-16.2 Cost of Overtime by Staff Category - Managerial And Clerical	96.1	82	52.7	92.3	24.2 187.2	26.5		
EFF-18.3 Cost of Overtime by Staff Category - Medical		- 333		36,811,3		507.1		
EFF-16.4 Cost of Overtime by Staff Category - Nursing	197.2	197 4	272.0	436.6	896.3	56,148.1 1,341.7		
EFF-16.5 Cost of Overtime by Staff Category - Operational	\$71.3	60.3	94.7	170.2	307.4	758.1		ň.
EFF-16.6 Cost of Overtime by Staff Category - Professional	5,522.8	1.311.2	3,579.3	4 617.7	5,700.0	7,855,7		
EFF-16.8 Cost of Overtime by Staff Category - Trade And Arteans	1,042.8	0.0	0.0	66.3	711.7	1,042.8		
EFF-16.9 Cost of Overtime by Staff Category - Visiting Medical Officers	0.0	0,0		'		88,277.B		2 2
Overall Performance Group: Not Summarised							e de la companya de l	
EFF-01 Full-Time Equivalent (FTE) Staff	139.4	61.0	73,5	84,1	131.9	197.5		N
EFF-02.2 FTE Staff by Category - Managerial And Clerical	12.1	5,5	6.0	8.0	11.3	25.9		
F-02.3 FTE Staff by Calegory - Medical	4.8	2.1	2.0	4.5	4.7	7.7		
02.4 FTE Staff by Calegory - Nursing	75.8	\$2.5	33.2	38.3	68.6	96.5	- 	
rf-02.5 FTE Staff by Category - Operational	40.8	16.1	29.7	243	39.9	44,9		
FF-02.6 FTE Staff by Category - Professional	5.8	34.	4.6	7.3	9.1	14.7	- <u>s</u> (i	
	0.4	0.4	0.9	1.1	1.5	1.8	, î	
FF-02.9 FTE Staff by Category - Visiting Medical Officers FF-05 Hours of Sick Leave	0.1	0.0	0.1	0.4	0.6	0.8		
FF-07 Cost of Sick Leave	4.0	2.8	2.9	3,1	3.8	4.0	: N	
FF-13 Hours of Overtime		1,002.6	1,041.3	1,270.3	,423.0	1,450.4		
FF-15 Cost of Overline	1.9	1.3	2.0	2.2	2.6	3.5	\$.2	
	1,707.5 1	1,103.4 1.103.4	1,782.5	2,210.1 2	.479_1	3,111.3		
verall Performance Group: Benchmarking and Clinical Pathways								
C06.3 Benchmarking - In selected clinical areas - external	90	0.0		<b>.</b> M		1 - Maria 1 - Maria	Pilot A	
C07.1 Clinical Pathways - Extent of development and use	a a a	0.0	0 0 17.2	6.3 20.2	<b>43</b> 1	100.0		
verall Performance Group: Continuity of Care	- <b>.</b>		-#		46.8	49,4		
C08.1 Facilitating continuity of care - Use of pre admission olinics for elective surger	y 3.0	0.0	3.0	. 3.0	3.0	3.0	an a	
CO8.2 Facilitating continuity of care - Provision of discharge summaries to GPs	1.0	0.0	3.0	3,0	3.0	3.0		
C08.3 Facilitating continuity of care - Shared ante and post nated care	3.0	0.0	3.0	3.0	3.0	3.0		
CO8.4 Facilitating continuity of care - Cardiac rehabilitation	2.0	2.0	2.0	2.0	2.3	3.0		1
08.5 Facilitating continuity of care - Provision of electronic discharge summaries to	GPs 0.0	0.0	0.0	0.0	0.0	0.0		)
all Performance Group: Quality and Use of Information				 4111		~		· · ·
04.1 Quality of information - Accuracy	96.3	79.1	88.5	84.0	96.1	97.1		
	7.0	9.0	4.5	65	7.8	9.0	26- 12	
the second	5.0	0.0	12	20	4.8	13.3		
	20.8	8.3	21.9	27.1	28.7	58.3		
	5.7	6.7	×11.6	26.6	42.9	52.3	e alexandre	
erall Performance Group: Not Summarised		-				<u>```</u>		
02 Credentialling	0.0	0.0	0.0	1.0	1.0	1.0		
03.1 Workforce Management - Retention of Nursing Staff	1.0	1.0	1.0	1.0	1.0	1.0		
03.2 Workforce Management - Retention of Allied Health Staff		75.6	82.1		88.1	90.1		
03.3 Workforce Management - Median Age Nursing Staff		50.0	70.4			00.0		
06.1 Benchmarking - In selected clinical areas			41.0		43.0	45.0	5	
D6.2 Benchmarking - In selected clinical areas - internal	0.0	0.0				00.0	940.44 14	
07.2 Clinical Pathways - Extent of development and use as per Ontario	0.0	0.0	0.0			00.0		
7.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	0.0				*	54.5	× .2	
7.3b Clinical Pathways - Medical - extent of development and use	0.0	0.0				85_7	10.00	
7.3c Clinical Pathways - 0 & G - extent of development and use	0.0	• • • • •				64.3	32.	
9 Telehealth - Extent of telehealth usage	0.0	0.0	* * * * *			53.6		į
	3.8	0.0	0.0	1.9 1	1.1	48.1	- 1996 - X	



Queensland Health

# Measured Quality

# Hospital Report

Kingaroy Hospital

Central Zone

## Medium Peer Group



July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

## **Overall Performance**

**Central Zone** 

CAB.0007.0002.00418

#### Kingaroy Hospital Peer Group: Medium



#### **Clinical Utilisation and Outcomes**

#### **Kingaroy Hospital**

#### Jentral Zone

Performance Indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Medium

# No indicators to report

CAB.0007.0002.00419

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical

### **Patient Satisfaction**

#### Kingaroy Hospital

Kingaroy Hospital				Mediu
Central Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference
Access and Admission Index	70.6	72.4		PS01
Complaints Management Index	66.4	69.0		PS02
Discharge and Follow-up Index	67.3	66.9		PS03
General Patient Information Index	70.8	73.9	<u> </u>	PS04
Overall Care Index	69.7	70.7		PS05
Physical Environment Index	72.2	70.6		PS06
Treatment & Related Information Index	67.6	69.7		PS07
Access and Admission Index	77.4	75.5		PS01
Complaints Management Index	64.0	72.2	-	PS02
Discharge and Follow-up Index	69.0	71.5		PS03
General Patient Information Index	70.3	73.6		PS04
Overall Care Index	70.2	73.5		PS05
Physical Environment Index	70.5	75.1	¹	P\$06
Treatment & Related Information Index	66.7	71.2	41. I.L.	P\$07
				2
Access and Admission Index	68.3	71.7		PS01
Complaints Management Index	65.3	67.8		PS02
Discharge and Follow-up Index	66.4	66.0		PS03.
General Patient Information Index	.70.3	73.5	4	PS04
Overall Care Index	68.7	70.1		PS05
Physical Environment Index	71.9	70.0		PS06
Treatment & Related Information Index	67.0	69.1		PS07
Access and Admission Index	78.9	74.7		PS01
Complaints Management Index	75.4	75.6		PS02
Discharge and Follow-up Index	71.6	69.3	atter Marado	PS03
General Patient Information Index		77.6		PS04
Overall Care Index	75.2	73.6		PS05
Physical Environment Index	~ 75.5	70.8		PS06
Freatment & Related Information Index	73.5	73.3		PS07
	1.01.12			
	al Significanc	-		
★ Between 90% and 99.9% certain that the result	t for the facility is i	different than the coho	rt average. There	is some
evidence to suggest that these hospitals are pe cohort, although there is a reasonable possibili	errorming different	iy compared to the me	an of the facilities	in the
	and the result is			
		and the second s		
99.9% certain that the result for the facility is d	ifferent in compari	son to the cohort aver	age. There is little	e doubt that
** the performance indicator for the facility is sign	mcantly different f	rom the mean for all h	ospitals in the pee	er group.
	1000 Co. 1000			

+ Indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

CAB.0007.0002.00420

#### N/A - Not Applicable N/R - Not Reported

#### **Efficiency**

#### Kingaroy Hospital

Kingaroy Hospital		•		Mediu
Ceratral Zone	Data Type:	Hospital Score:	Peer Group Median:	Reference:
Occupancy Rate (Bed Day Efficiency)	Percentage	66.5	66.1	EFF-17
Length of Stay	Days	2.50	2.93	
	Days	· · ·		
Catering - total cost	Dollars	<u> </u>	in de la com	
Energy Consumption per square metre		35.2	35.2	
And share a state of the state	Dollars	22.2	21.8	
Hours of Sick Leave by Staff Category - Managerial And Clerical	· · · · · · · · · · · · · · · · · · ·			
Hours of Sick Leave by Staff Category - Medical	Parcentage	1.54	2.99	EFF-06.2
Hours of Sick Leave by Staff Category - Nursing	Percentage	1.12	0.62	
Hours of Sick Leave by Staff Category - Operational	Percentage	2.75	3.18	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	4.41	3.61	EFF-06.5
Hours of Sick Leave by Staff Category - Technical	Percentage	2.01	2.18	EFF-06.6
	Percentage	0.38	3.14	
Hours of Sick Leave by Staff Category - Trade And Artisans	Percentage	3.18	2.23	EFF-06.8
Hours of Sick Leave by Staff Category - Visiting Medical Officers	Percentage	0	0	EFF-06.9
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars	457	1,008	EFF-08.2
ost of Sick Leave by Staff Category - Medical	Dollars	696	521	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars	1,036	1,230	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	1,283	1,059	EFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	969	1,127	EFF-08.6
Cost of Sick Leave by Staff Category - Technical	Dollars	188 🔍 🖉	1,323	EFF-08.7
Cost of Sick Leave by Staff Category - Trade And Antisans	Dollars	988	735	EFF-08.8
Cost of Sick Leave by Staff Category + Visiting Medical Officers	Dollars	0	0	EFF-08.9
Cost of Work Cover	Dollars	0.73	0.74	EFF-11
Hours of Overline by Stall Category - Managerial And Clerical	Percentage	0.01	0.18	EFF-14.2
Hours of Overtime by Stat Category - Medical	Percentage	17.2	23.8	EFF-14.3
Hours of Overtime by Staff Category - Nursing	Percentage	1.76	0.77	EFF-14.4
Hours of Overtime by Staff Category - Operational	Percentage	0.13	0.35	EFF-14.5
Hours of Overtime by Staff Category - Professional	Percentage	1,69	5.71	EFF-14.6
Hours of Overtime by Staff Category - Technical	Percentage	•	0,00	EFF-14.7
Hours of Overtime by Staff Category - Trade And Artisans	Percentage	0	0.16	EFF-14.8
fours of Overtime by Staff Category - Visiting Medical Officers	Percentage	26.0	6.37	EFF-14.9
Cost of Overtime by Staff Category - Managerial And Clencal	Dollars	6.20	92.3	EFF-16.2
Cost of Overtime by Staff Category - Medicat	Dollars.	23,202	36,811	EFF-16.3
Cost of Overtime by Staff Category - Nursing	Dollars	970	437	EFF-16.4
sst of Overtime by Staff Category - Operational	Dollars	60.3	170	EFF-16.5
st of Overtime by Staff Category - Professional	Dollars	1,311	4,618	EFF-16.6
ost of Overtime by Staff Category - Technical	Dollars	0	1.21	EFF-16.7
ost of Overtime by Staff Category - Trade And Artisans	Dollars	0	<b>1.21</b> 66.3	EFF-16.8
ost of Overtime by Staff Category - Visiting Medical Officers	Dollars	82,409	/ 10,518	EFF-16.9
			t or a kees	
ull-Time Equivalent (FTE) Staff	Numeric	86.4	84.1	EFF-01
TE Staff by Category - Managerial And Clerical	Numeric	8.03	7.96	EFF-02.2
TE Staff by Category - Medical	Numenc	4,40	3.45	EFF-02.3
TE Staff by Category - Nursing	Numeric	38,1	•	EFF-02.4
E Staff by Category - Operational	Numeric	21.6		EFF-02.5
E Staff by Category - Professional	Numeric	12.0		EFF-02.6
E Staff by Category - Technical	Numeric	1.15		EFF-02.7
E Staff by Category - Trade And Artisans	Numeric	0.95		EFF-02.8
E Staff by Category - Visiting Medical Officers	Numeric	0.21		EFF-02.0
ours of Sick Leave	Percentage	2.83	•	
ost of Sick Leave	Dollars			EFF-05
purs of Overtime		1,003		EFF-07
st of Overtime	Percentage	2.24		EFF-13
	Dollars	2,007	2,210	EFF-15.

+ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

### System Integration and Change

Kingaroy Hospital		Mediu
Central Zone	Type of Score: Hospita	Peer Group Reference
	Score:	Median:
Benchmarking		e na 2019 na sector da la companya da la companya Na companya da la comp
In selected clinical areas - external	Percentage 35.7	6.3 SIC06.3
Clinical Pathways	•	
Extent of development and use in selected clinical areas	Percentage 48.2	2 20.2 SIC07.1
the second and the second s		
Facilitating continuity of care		
Use of pre admission clinics for elective surgery	Max score 5 3/3	3 SIC08.1
Provision of discharge summaries to GPs	Max score 5 3/3	3 SIC08.2
Shared ante and post natal care	Max score 5 3/3	3 SIC08.3
Cardiac rehabilitation	Max score 3 N/A	N/A SIC08.4
Provision of electronic discharge summaries to GPs	Max score 3 0/3	0 SIC08.5
·····································		
Quality of Information		
locuracy	Percentage 95.4	
Imeliness - Number of months on time	Months 9	6.5 SIC04.2a
imeliness - Number of days late per month	Days 0	2.9 SIC04.2b
Use of Information	<u>ا</u>	
wailability of electronic information	Percentage 27.1	27.1 SIC05.1
ollection and use of clinical information	Percentage 24.6	26.6 SIC05.2
Accreditation		
ccreditation	🔹 Yes/No 🧥 Yes	6/10 SIC01
Credentialling	e 103/10 +03	
redentialling	Yestino Yes	10/10 SIC02
Workforce Management		
etention of Nursing Staff	Percentage 88.2	85.5 SIC03,1
etention of Allied Health Staff	Percentage 70	75 SIC03.2
edian Age Nursing Staff	Years 41	41.5 SIC03.3
Benchmarking		
selected clinical areas	Percentage 33.3	31 SIC06.1
selected clinical areas - internal	Percentage 0	0 SIC06.2
Clinical Pathways		• •
tent of development and use as per Ontario	Percentage \$4.2	20.7 SIC07.2
rgical (Orthopaedic) - extent of development and use	Percentage N/A	N/A SIC07.3a
dical - extent of development and use	Percentage 53.6	25 SIC07.3b
& G - extent of development and use	Percentage 42.9	19.6 SIC07.3c
Telehealth		· · ·
tent of telehealth usage	Percentage 48.1	1.9 SIC09

+ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

CAB.0007.0002.00422

N/A - Not Applicable N/R - Not Reported



Statistics - Quartiles per Indicator							Attachment		
ndica	tor Number and Description:	Hospita Score	Min	F 25th	Peer Grou Media	•	h Mao		
Cinc	jaroy Hospital						<u></u>	Mediun	
-	ai Zone					-		mound	
			,				en e	*	
veral	l Performance Group: Maternity								
S05	Overall Care Index Maternity	70.2	69.8	71.0	5 72.3	3 74	.8 85.	7	
veral	Performance Group: Medical								
S05	Overall Care Index Medical	68.7	65.0	68.8	3 7.1.3	72	.5 74.	7	
	Performance Group: Surgical		7 %				•		
505	Overall Care Index Surgical	75.2	634	69.0	) 73.3	79.	.0 85,	1	
verali 501	Performance Group: Not Summarised Access and Admission Index Maternity			70 4	75.4	78.	n 93		
i01	Access and Admission index Medical	6B.3	68,5 68,3	73.1 69.4				- 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997	
01	Access and Admission Index Surgical	78.9	63.1	69.8				•	
01	Access and Admission index All types combined	70.6	68.7	70.3				e e e contra las	
02	Complaints Management index Surgical	75.4	62.1	74.4					
02	Complaints Management Index All types combined	66.4	60.2	67.2		12		· · · · · · · · · · · · · · · · · · ·	
02	Complaints Management Index Maternity	64.0	64.0	69,6	712	78.			
¥.	Complaints Management Index Medical	65.3	58.8	66.1	67.0	71.	2 75.9		
<u> </u>	Discharge and Follow-up Index All types combined	67,3	61.0	65.0	67.0	69,	74.5		
3	Discharge and Follow-up Index Maternity	69.0	68.0	69.0	🕅 71A	71.	5 88.4		
3	Discharge and Follow-up Index Medical	66.4	68.2	64.3	65.8	68.4	4 74.2		
3	Discharge and Follow-up Index Surgical	71.6	56.5	60.6	69.2	75.6	8 88.9		
4	General Patient Information Index All types combined	70.8	66.0	71.9	74,5	77.5			
4 	General Patient Information Index Stepical	74.1	65.0	74.3	78.9	82.4			
4	General Patient Information Index Mindical	70.3	65.6	71.5	73.8	77.2	,		
4 · 5 · · ·	General Partient Information Index Materialy	70.3	69.5	71.2	72.7	78.1			
в	Physical Environment Index Medical	69.7 71.9	65.6 62.9	69.4 67.4	71.9 74.8	73.2			
 6	Physical Environment Index Maternity	70.5	67.7	69,8	72.2	78.8			
, _ 6	Physical Environment Index Surgical	75,5	66.7	64.8	70.1	754			
5 .	Physical Environment Index All types combined	122	64.7	68.0	72.1	73.4			
ř	Treatment & Related information index All types combined	67.6	62.3	600	71.2	72.8	74.9	7 - 1 v.	
, <b>-</b> -	Treatment & Related Information Inclex Maternity	66.7	63.4	66.7	71.7	73.4	85.0		
	Treatment & Related Information Index Medical	67.0	62.2	67.3	70.9	72.2	74.1		
, 	Treatment & Related Information Index Surgical	73.5	61.8	68.6	74.0	81.8	83.6		
) }:-::	HTT/TTTE-AMPARATE AND THE AND								
all Pe	erformance Group: Activity							, Y	
7	Occupancy Rate (Bed Day Efficiency)	66.5	50_8	57.9	66.1	70.7	103.3		
19 e 	Length of Stay	2.5	2.5	2,8	, - <b>- 2</b> 9.	3.5	5.0		
	erformance Group: Cost of Service	-	41	<u>الم</u>					
6a	Catering - total cost	35.2	28.8	38.9	35.2	37.1	53.2		
5.4	Energy Consumption per square metre	22.2	15.4	17.3	21.5	30.0	36.4		
	erformance Group: Staffing Hours of Sick Leave by Staff Category - Managerial And Clerical	t.s.	1.5	2.6	3.0	3.6	6.0		
	Hours of Sick Leave by Staff Category - Medical	1.1	0.0	0.4	0.6	1.4	5.8		
	Hours of Sick Leave by Staff Category - Nursing	2.7	2.4	2.8	3.2	3.8	4,3		
	Hours of Sick Leave by Staff Category - Operational	4.4	2.7	3.2	3.6	4.3	6.1		
	Hours of Sick Leave by Staff Category - Professional	2.0	0.8	1.8	2.2	2.4	7.8		
	Hours of Sick Leave by Staff Category - Technical	0.4	0.0	1.1	3.1	3.5	6.4		
	Hours of Sick Leave by Staff Category - Trade And Artisans	3.2	0.9	1.0	2.2	3.0	5.1		
	Hours of Sick Leave by Staff Calegory - Visiting Medical Officers	0.0	0.0	0.0	0.0	2.8	18.9		
	Cost of Sick Leave by Staff Category - Managerial And Clerical	457.2	457.2	888.8	1,008.5	1,545.1	2,166,1		
8.3	Cost of Sick Leave by Staff Category - Medical	695.7	Ò.O	272.1		1,105.7	5,633.7		
9.4 (	Cost of Sick Leave by Staff Category - Nursing	1,035.7	907.6	1,098.8		1,489.7	1,679.0		
8,5 (	Cost of Sick Leave by Staff Category - Operational		768.3	936.7		1,259.9	1,788.8		
3.6 (	Cost of Sick Leave by Stall Category - Professional		424.6	976.9		1,255.2	3,906.3		
17	Cost of Sick Leave by Staff Category - Technical	188.2	0_0	461.1		1,475.2	2,477.6		
8.8 (	Cost of Sick Leave by Staff Category - Trade And Artisans	987.7	262.5	350.7	734.6	942.5	1,748.7		

942.5 1,748.7

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ted: 05/07/2002
Attachment 1

		<b></b>	D	eer Group	··		· -
ator Number and Description:	Hospital Score	Min	25th		75th	Max	の時代
EFF-08.9 Cosl of Sick Leave by Staff Category - Visiting Medical Officers	0.0	0.0	0.0	0.0	4,485.2	36,824,6	
EFF-11 Cost of Work Cover	0.7	0.2	0.5	0.7	2.1	2.7	
EFF-14.2 Hours of Overtime by Staff Category - Managerial And Clerical	0.0	0.0	0.1	0.2	0.4	1.0	
EFF-14.3 Hours of Overtime by Staff Category - Medical	17.2	15.2	22.9	23.8	26.5	30,0	
EFF-14.4 Hours of Overtime by Staff Category - Nursing	1.8	0.4	0.5	0.8	1.5	2.3	
EFF-14.5 Hours of Overtime by Staff Category - Operational	0.1	0.1	0.2	0.4	0.7	1.6	117
EFF-14.6 Hours of Overtime by Staff Category - Professional	1.7	13	4.4	5,7	7.5	8.6	
EFF-14.7 Hours of Overtime by Staff Category - Technical	0.0	0.0	0.0	0.0	0.0	0.3	
EFF-14.8 Hours of Overtime by Staff Category - Trade And Artisans	0.0	0.0	0.0	0.2	1.3	1.7	
EFF-14.9 Hours of Overtime by Staff Category - Visiting Medical Officers	28.0	0.0	0.4	6,4	24.2	26.5	
EFF-16.2 Cost of Overtime by Staff Category - Managerial And Clitical	6.2	B.2	52.7	<b>82.3</b>	187.2	507.1	47.5
EFF-16.3 Cost of Overtime by Staff Category - Medicat						56,148.1	S. Barr
EFF-16.4 Cost of Overtime by Staff Category - Nursing EFF-16.5 Cost of Overtime by Staff Category - Covertime at	969.9	197.2	272.0	436.6	896.3	1,341.7	
EFF-16.5 Cost of Overtime by Staff Category - Operational EFF-16.6 Cost of Overtime by Staff Category - Professional	60.3	60.3	94.7	170.2	307.4	758.1	
EFF-16.7 Cost of Overtime by Staff Category - Trochical	* * * * * * *	1,311.2	3,579.3	4,617,7	5,700.0	7,855.7	
5.8 Cost of Overtime by Staff Category - Trade And Artisans	0.0	0.0	0.0	1.2	7142	113.3	
6.9 Cost of Overtime by Staff Category - Visiting Medical Officers	82,408,6	0.0	0.0 558.3	10,518.1	7112	1,042.8	
Crall Performance Group: Not Summarised			<b>.</b> .	-			
F-01 Full-Time Equivalent (FTE) Staff	\$6.4	81.0	73.6	64.1	131.9	197.5	
EFF-02.2 FTE Staff by Category - Managerial And Clerical	80	5.6	6.0	8.0	11.3	25.9	
EFF-02.3 FTE Staff by Category - Medical	4.4	2.1	2,6	3.5	4.7	7.7	
EFF-02.4 FTE Staff by Category - Nursing	38.1	32.5	33.2	38.3	66.6	96.5	4 S.
EFF-02.5 FTE Staff by Category - Operational	21.6	16,1	20.7	24.3	39.9	44.9	
EFF-02.6 FTE Staff by Category Professional	12.0	-3.2	4.6	7.3	9.1	14.7	
EFF-02.7 FTE Staff by Category Technical EFF-02.8 FTE Staff by Category, Trade And Artisans	1.2	0.1	8.0	2.8	5.2	6.1	
EFF-02.8 FTE Staff by Category Trade And Artisans EFF-02.9 FTE Staff by Category Visiting Medical Officers	1.0	0.4	0.9	1.1	1.5	1.8	
EFF-05 Hours of Sick-Leave	0.2	0.0 2.8	0.1	94 	0.6	0.8	
EFF-07 Cost of Sick Leave		-44/201	1.041.3	444 -	3.8 1,423.0	4.0 1,450,4	
EFF-13 Hours of Overtime	2.2	1.5	2.0	22	2.6	3.5	22 - 23 L 24 C
EFF-15 Cost of Overtime	- 388	103.4	- 🎉	2,210.1	÷	3 111.3	
	n 10586						
Overall Performance Group: Benchmarking and Clinical Pathways							
SIC06.3 Benchmarking - In selected clinical areas -external	35.7	0.0	0.0	6.3	43.1	100.0	
SV-1 Clinical Pathways - Extent of development and use	48.2	0.0	17.2	20.2	46.8	49.4	
Performance Group: Continuity of Care						· · · · · ·	
16.1 Facilitating continuity of care - Use of pre admission clinics for elective surgery wC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs	3.0	0.0	3.0	3.0	3.0	3.0	
C08.2 Facilitating continuity of care - Provision of discharge summaries to GPs SIC08.3 Facilitating continuity of care - Shared ante and post natal care	3.0	0.0	3.0	<b>3</b> 0	3.0	3.0	
SIC08.3 Facilitating continuity of care - Cardiac rehabilitation	3.0	0.0	3.0	3.0	3.0	3.0	-1
SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GEs	0.0	2.0	2.0	2.0	2.3	3.0	-31
Pverall Performance Group: Quality and Use of Information		- <b>-</b>	0.0	0.0	0.0	0.0	
Ground Construction Construction - Accuracy	\$5.4	79.1	88,5	94.0	96.1	97.1	
CO4.2a Quality of Information - Timeliness - Number of months on time	9.0	0.0	4.5	6.5	7.8	9.0	
IC04.2b Quality of information - Timetiness - Number of days late per month	0.0	0.0	1.2	2.9	4.8	13.3	
IC05.1 Use of Information - Availability of electronic information	27.1	6.3	21.9	27.1	28,7	58.3	
IC05.2 Use of Information - Collection and use of clinical information	24.6	5.7	11.6	26.6	42.9	52.3	
Overall Performance Group: Not Summarised			•				
IC01 Accreditation	1.0	0.0	0.0	1.0	1.0	1.0	
ICO2 Credentialling	1.0	1.0	1.0	1.0	1.0	1.0	
1C03.1 Workforce Management - Retention of Nursing Staff	88.2	75.6	82.1	85.5	88.1	90.1	
C03.2 Workforce Management - Retention of Allied Health Staff		50.0	70.4	75.0	79.7	100.0	
IC03.3 Workforce Management - Median Age Nursing Staff		39.0	41.0	41.5	43.0	45.0	
Benchmarking - In selected clinical areas	33.3	0.0	3.1	30.9		100.0	
Benchmarking - In selected clinical areas - internal C07.2 Clinical Pathways - Extent of development and use as per Ontario	0.0	0.0	0.0	· ·		100.0	
C07.2 Clinical Pathways - Extent of development and use as per Ontario C07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	54.2	0.0	18.4	• • • <i>• • •</i>	52.8	54.5	
C07.3a Chinical Fallways - Sugical (Chinopaeoic) - extent or development and use C07.3b Clinical Pathways - Medical - extent of development and use		0.0	0.0		60.7	85.7	2 - 44 -
	53.6	0.0	14.9	-	47.0 11 # ## # ##	64.3	
rinted: 05/07/2002				~			III

		• •	-	Flaa-14-5		Pe	er Group			
icator Number and D	escription:		``	Hospital Score	Min		Median	75th	Max	
	s - O & G - extent of develop	ment and use	· · · · · · · · · · · · · · · · · · ·	42.9	0.0	3.6	19.7	39.3	53.6	
9 Telehealth - Extr	nt of telehealth usage		·	48.1	0.0	0.0	1.9	11.1	48.1	
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#### nted: 05/07/2002



# Measured Quality

# Hospital Report

Proserpine Hospital

Northern Zone

## Medium Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

### **Overall Performance**

## Proserpine Hospital

**Northern Zone** 



#### **Clinical Utilisation and Outcomes**

#### **Proserpine Hospital**

#### Northem Zone

Performance Indicator

of remained indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Medium

## No indicators to report

CAB.0007.0002.00429

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

#### **Patient Satisfaction**

#### **Proserpine Hospital**

orthern Zone	Hospital Score	Peer Group Mean:	Clasiferna	Mediu
	L	Feel Group Mean:	Significance:	Reference
- The Contract of the second				
Access and Admission Index	77.4	72.4		PS01
Complaints Management Index	73.8	69.0		PS02
Discharge and Follow-up Index	69.3	66.9		PS02 PS03
General Patient Information Index	79.0	73.9		PS03 PS04
Overall Care Index	76.4	70.7	·	
Physical Environment Index	80.4	70.6	**	P\$05 P\$06
Treatment & Related Information Index	744	69.7	*	PS00 PS07
		05.1		rou
	ne enancear			
Access and Admission Index	85.4	75.5	*	PS01
Complaints Management Index	86.6	72.2	. *	PS02
Discharge and Follow-up Index General Patient Information Index	88.4	71.5	**	PS03
Overall Care Index	86.2	73.6	*	PS04
Physical Environment Index	85.7	73.5	*	P805
Freatment & Related Information Index	87.1	75.1	*	PS06
	85.0	71.2		P\$07
Access and Admission Index	76.4	71.7	MA 15 7 **	PS01
Complaints Management Index	716	. 67.8		PS02
Discharge and Follow-up Index	65.6	68.9>		PS03
Seneral Patient Information Index	77.5	73.5		PS04
Overall Care Index	74.7	70.1		PS05
Physical Environment Index	79.1	70.0	*	PS06
reatment & Related Information Index	72.6	69.1		PS07
ccess and Admission Index	86.5	74.7		PS01
omplaints Management Index	83.3	75.6		PS02
ischarge and Follow-up Index	88.9	69.3	30. W. J	PS03
eneral Patient Information Index	87.5	77.6		PS04
verall Care Index	85,1	73.6		PS05
hysical Environment Index	86.7	70.8		PS06
eatment & Related Information Index	79.2	° 73.3		PS07
			·	
plausuo	cal Significanc			•
<ul> <li>Between 90% and 99.9% certain that the result evidence to suggest that these baselials are a</li> </ul>	It for the facility is o	lifferent than the coho	rt average. There	is some
evidence to suggest that these hospitals are p cohort, although there is a reasonable possibil	errorming different lity that the result is	iy compared to the me	an of the facilities	in the
			<b>.</b> / ·	·
		in the second		
<b>**</b> 99.9% certain that the result for the facility is d the performance indicator for the facility is since	lifferent in compari	son to the cohort avera	ige. There is little	doubt that
the performance indicator for the facility is sign	micanny emercint	ion the mean for all ho	spirais in the pee	r group.
	·			

+ Indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates. N/A - Not Applicable N/R - Not Reported

#### **Efficiency**

#### **Proserpine Hospital**

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#### Medium

Mediant           Cocurpancy Rate (Bod Day Efficiency)         Percentage         70.8         66.1         EFF-17           Length of Stay         Days         2.53         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.23         2.25         2.23         2.23         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25         2.25	orthern Zone	Data Type:	Hospital Score:	Peer Group	Reference:
Occupancy Rate (Bod Day Efficiency)         Percentage         70.8         66.1         EFF-17           Length of Stay         Days         2.53         2.93         EFF-19           Catering - Iotal cost         33.9         35.2         EFF-36a           Energy Consumption per square metre         Dollars         33.4         21.8         EFF-45.4           Hours of Sick Leave by Staff Category - Musing         Percentage         3.6.4         21.8         EFF-66.2           Hours of Sick Leave by Staff Category - Musing         Percentage         3.6.7         2.69         EFF-66.3           Hours of Sick Leave by Staff Category - Musing         Percentage         3.6.1         EFF-66.5           Hours of Sick Leave by Staff Category - MonsagestArd Cleical         Percentage         0         0.62         EFF-66.5           Hours of Sick Leave by Staff Category - MonsagestArd Cleical         Dollars         0         EFF-66.5         0.00         EFF-66.5           Cost of Sick Leave by Staff Category - Vising Medical Officers         Dollars         0         5.21         EFF-06.5           Cost of Sick Leave by Staff Category - Vising Medical Officers         Dollars         0.51         EFF-0.6.5           Cost of Sick Leave by Staff Category - Vising Medical Officers         Dollars         0.51 <t< th=""><th></th><th></th><th></th><th>-</th><th>Treferice.</th></t<>				-	Treferice.
Decignancy Rate (Bed Day Efficiency)         Percentage         70.8         66.1         EFF-17           Langth of Stay         Days         2.53         2.93         EFF-19           Catering - total cost         Dollars         33.9         35.2         EFF-19           Catering - total cost         Dollars         36.4         21.8         EFF-45.4           Hours of Sick Leave by Staff Category - Managerial And Clerical         Percentage         2.57         2.99         EFF-06.2           Hours of Sick Leave by Staff Category - Operating I         Percentage         3.47         3.18         EFF-06.3           Hours of Sick Leave by Staff Category - Operating I         Percentage         3.47         3.18         EFF-06.6           Hours of Sick Leave by Staff Category - Ventiting I         Percentage         1.28         2.18         EFF-06.5           Hours of Sick Leave by Staff Category - Ventiting I         Percentage         0         0         EFF-06.2           Locat Sick Leave by Staff Category - Ventiting I         Percentage         0         0         EFF-06.5           Locat Sick Leave by Staff Category - Ventiting I         Dollars         0         2.18         EFF-06.2           Locat Sick Leave by Staff Category - Ventiting I         Dollars         0         EFF-06.5<	and the second states with the second s				
Length of Slay         Days         2.63         2.03         EFF-19           Catering - total cost         Dollars         33.9         35.2         EFF-36a           Cost of Six Leave by Staff Category - Managerial And Clerical Hours of Six Leave by Staff Category - Nursing         Percentage         0         0.52         EFF-66.2           Hours of Six Leave by Staff Category - Nursing         Percentage         0.62         EFF-66.2         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64         1.64 <td></td> <td>Demoster</td> <td></td> <td></td> <td></td>		Demoster			
Catering - total cost         Dollars         33.9         35.2         EFF-93           Catering - total cost         Dollars         33.9         35.2         EFF-36.4           Invariable - State - Statee - S	그는 것 같은 것 같		<ul> <li>Low sector states and states.</li> </ul>		
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Desite Science     210     C11 CLO       Hours of Sick Leave by Staff Category - Managerial And Clerical     Percentage     0     0.52     EFF-06.3       Hours of Sick Leave by Staff Category - Operational     Percentage     0     0.62     EFF-06.4       Hours of Sick Leave by Staff Category - Operational     Percentage     1.68     2.18     EFF-06.6       Hours of Sick Leave by Staff Category - Monagerial And Clerical     Percentage     0     0     EFF-06.6       Hours of Sick Leave by Staff Category - Managerial And Clerical     Dollars     927     1.006     EFF-06.2       Cost of Sick Leave by Staff Category - Managerial And Clerical     Dollars     0     521     EFF-08.4       Cost of Sick Leave by Staff Category - Nursing     Dollars     0     521     EFF-08.2       Cost of Sick Leave by Staff Category - Perational     Dollars     712     1.230     EFF-08.2       Cost of Sick Leave by Staff Category - Managerial And Clerical     Dollars     713     0     0     EFF-08.2       Cost of Sick Leave by Staff Category - Managerial And Clerical     Dollars     712     2.87     2.98     EFF-08.2       Cost of Sick Leave by Staff Category - Visiting Medical Officers     Dollars     713     0     EFF-14.3       Pours of Overtime by Staff Category - Visiting Medical Officers     Percentage     7.1 <td></td> <td></td> <td></td> <td></td> <td></td>					
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Cost of Work CoverDollarsIBP0.74EFF-11.2Hours of Overtime by Staff Category - MedicalPercentage0.130.18EFF-14.2Hours of Overtime by Staff Category - MedicalPercentage0.710.77EFF-14.3Hours of Overtime by Staff Category - NursingPercentage0.710.77EFF-14.4Hours of Overtime by Staff Category - ProfestionalPercentage0.830.35EFF-14.5Hours of Overtime by Staff Category - ProfestionalPercentage5.226.37EFF-14.9Cost of Overtime by Staff Category - Managerial And ClericalDollars86.592.3EFF-16.2Cost of Overtime by Staff Category - NursingDollars402437EFF-16.4Cost of Overtime by Staff Category - NursingDollars402437EFF-16.6Cost of Overtime by Staff Category - ProfessionalDollars402437EFF-16.6Cost of Overtime by Staff Category - OperationalDollars402437EFF-16.6Cost of Overtime by Staff Category - ProfessionalDollars9,58410,518EFF-16.9Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-16.9Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-16.9Cost of Overtime by Staff Category - Visiting Medical OfficersNumeric5.557.96EFF-02.2Cost of Overtime by Staff Category - Visiting Medical OfficersNumeric5.16EFF-02.2EFF-02.2 </td <td></td> <td>Dollars</td> <td>519</td> <td>1,127</td> <td>EFF-08.6</td>		Dollars	519	1,127	EFF-08.6
Hours of Overtime by Staff Category - Managerial And ClebcalDoursJob0.74EFF-11.2Hours of Overtime by Staff Category - MadicalPercentage0.130.18EFF-14.2Hours of Overtime by Staff Category - NursingPercentage0.710.77EFF-14.3Hours of Overtime by Staff Category - OperationalPercentage0.830.35EFF-14.5Hours of Overtime by Staff Category - ProfestionalPercentage0.715.71EFF-14.6Hours of Overtime by Staff Category - Visiting Medical OfficersPercentage5.226.37EFF-16.2Cost of Overtime by Staff Category - Managerial And ClericalDollars86.592.3EFF-16.2Cost of Overtime by Staff Category - NursingDollars49.86436.811EFF-16.3Cost of Overtime by Staff Category - NursingDollars49.86436.811EFF-16.6Cost of Overtime by Staff Category - ProfessionalDollars347170EFF-16.5Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,56410,518EFF-16.9UII-Time Equivalent (FTE) StaffNumeric61.084.1EFF-02.2222TE Staff by Category - NursingNumeric3.3038.3EFF-02.2222.933.45EFF-02.2TE Staff by Category - NursingNumeric3.038.3EFF-02.27.30EFF-02.22222222222222222		Dollars	o o	0	EFF-08.9
Hours of Overtime by Staff Category - MadicalPersentage27.123.8EFF-14.3Hours of Overtime by Staff Category - NursingPercentage0.710.77EFF-14.4Hours of Overtime by Staff Category - OperationalPercentage0.830.35EFF-14.5Hours of Overtime by Staff Category - Visiting Medical OfficersPercentage7.105.71EFF-14.6Hours of Overtime by Staff Category - Visiting Medical OfficersPercentage5.226.37EFF-14.9Cost of Overtime by Staff Category - Managerial And ClericalDollars86.592.3EFF-16.2Cost of Overtime by Staff Category - NursingDollars40/2437EFF-16.5Cost of Overtime by Staff Category - OperationalDollars40/2437EFF-16.5Cost of Overtime by Staff Category - ProfessionalDollars347170EFF-16.5Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-16.9Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-10.1TE Staff by Category - Managerial And ClericalNumeric5.557.96EFF-02.22TE Staff by Category - NursingNumeric33.038.3EFF-02.4TE Staff by Category - NursingNumeric16.124.3EFF-02.4TE Staff by Category - NursingNumeric33.038.3EFF-02.4TE Staff by Category - NursingNumeric16.124.3EFF-02.5TE Staff by Cat		Dollars	1.66	0.74	EFF-11
Hours of Overtime by Staff Category NurshigPercentage0.710.77EFF-14.4Hours of Overtime by Staff Category OperationalPercentage0.830.35EFF-14.5Hours of Overtime by Staff Category - ProfessionalPercentage7.105.71EFF-14.6Hours of Overtime by Staff Category - Managerial And ClericalDollars86.592.3EFF-16.2Cost of Overtime by Staff Category - NursingDollars49.69436.811EFF-16.3Cost of Overtime by Staff Category - NursingDollars49.69436.811EFF-16.4Cost of Overtime by Staff Category - NursingDollars49.69436.811EFF-16.4Cost of Overtime by Staff Category - ProfessionalDollars49.69436.811EFF-16.5Cost of Overtime by Staff Category - Visiting Medical OfficersDollars347TOEFF-16.4Cost of Overtime by Staff Category - Visiting Medical OfficersDollars5.7594.618EFF-16.5Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9.58410.518EFF-16.9Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9.5557.96EFF-02.2Cost of Overtime by Staff Category - Visiting Medical OfficersNumeric3.3038.3EFF-02.2Cost of Overtime by Staff Category - Visiting Medical OfficersNumeric3.233.45EFF-02.2Cost of Overtime by Staff Category - Managerial And ClericalNumeric3.3038.3EFF-02.2Cost of Staft by Category - Nursi		Percentage	0.13	0.18	EFF-14.2
Hours of Overtime by Staff Category OperationalPercentage0.830.35EFF-14.5Hours of Overtime by Staff Category ProfessionalPercentage7.105.71EFF-14.6Hours of Overtime by Staff Category - Visiting Medical OfficersPercentage5.226.37EFF-14.9Cost of Overtime by Staff Category - Managerial And ClericalDollars86.592.3EFF-16.2Cost of Overtime by Staff Category - MedicalDollars402437EFF-16.5Cost of Overtime by Staff Category - NursingDollars402437EFF-16.5Cost of Overtime by Staff Category - ProfessionalDollars9,58410,518EFF-16.6Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-16.9Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-01.5Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-02.2Cost of Overtime by Staff Category - Managerial And ClericalNumeric5.557.96EFF-02.2Ull-Time Equivalent (FTE) StaffNumeric33.038.3EFF-02.3EFF-02.2TE Staff by Category - NursingNumeric32.038.3EFF-02.5TE Staff by Category - NursingNumeric32.27.30EFF-02.5TE Staff by Category - ProfessionalNumeric32.27.30EFF-02.5TE Staff by Category - Visiting Medical OfficersNumeric32.27.30EFF-02.9 </td <td></td> <td>Percentage</td> <td>27.1</td> <td>23.8</td> <td>EFF-14.3</td>		Percentage	27.1	23.8	EFF-14.3
Hours of Overtime by Staff Category OperationalPercentage0.830.35EFF-14.5Hours of Overtime by Staff Category - ProfessionalPercentage7.105.71EFF-14.6Hours of Overtime by Staff Category - Visiting Medical OfficersPercentage5.226.37EFF-14.9Cost of Overtime by Staff Category - Managerial And ClericalDollars86.592.3EFF-16.2Cost of Overtime by Staff Category - Managerial And ClericalDollars402437EFF-16.4Cost of Overtime by Staff Category - NursingDollars402437EFF-16.5Cost of Overtime by Staff Category - OperationalDollars347170EFF-16.6Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-16.9Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-01The Equivalent (FTE) StaffNumeric61.084.1EFF-02.21TE Staff by Category - Managerial And ClericalNumeric33.038.3EFF-02.2TE Staff by Category - Managerial And ClericalNumeric33.038.3EFF-02.2TE Staff by Category - NursingNumeric32.27.30EFF-02.2TE Staff by Category - ProfessionalNumeric32.27.30EFF-02.5TE Staff by Category - ProfessionalNumeric0.110.36EFF-02.9Ours of Sick LeavePercentage2.893.13EFF-05Dours of Sick LeavePercentage2	Hours of Overtime by Staff Category Nursing	Percentage	0.71	0.77	EFF-14.4
Hours of Overtime by Staff Category - Visiting Medical OfficersPercentage5.226.37EFF-14.9Cost of Overtime by Staff Category - Managerial And ClericalDollars86.592.3EFF-16.2Cost of Overtime by Staff Category - MedicalDollars49.69456.811EFF-16.3Cost of Overtime by Staff Category - NursingDollars402437EFF-16.4Cost of Overtime by Staff Category - OperationalDollars347170EFF-16.5Cost of Overtime by Staff Category - ProfessionalDollars9,58410,518EFF-16.9Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-16.9Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-16.9Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-01TE Staff by Category - Managerial And ClaricalNumeric5.557.96EFF-02.2TE Staff by Category - MedicalNumeric33.038.3EFF-02.4TE Staff by Category - NursingNumeric33.038.3EFF-02.5TE Staff by Category - NursingNumeric3.227.30EFF-02.5TE Staff by Category - ProfessionalNumeric3.227.30EFF-02.9TE Staff by Category - Visiting Medical OfficersNumeric3.110.36EFF-02.9Ours of Sick LeavePercentage2.893.13EFF-05Ours of OvertimePercentage2.92	Hours of Overtime by Staff Category Operational	Percentage	0.83	0.35	
Cost of Overtime by Staff Category - Managerial And ClericalDollars86.592.3EFF-16.2Cost of Overtime by Staff Category - MedicalDollars402437EFF-16.3Cost of Overtime by Staff Category - NursingDollars402437EFF-16.4Cost of Overtime by Staff Category - OperationalDollars347170EFF-16.5Cost of Overtime by Staff Category - ProfessionalDollars57594,618EFF-16.6Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-16.9Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-16.9Cost of Overtime by Staff Category - Managerial And ClericalNumeric5.557.96EFF-01TE Staff by Category - Managerial And ClericalNumeric33.038.3EFF-02.2TE Staff by Category - MedicalNumeric3.038.3EFF-02.4TE Staff by Category - OperationalNumeric3.227.30EFF-02.5TE Staff by Category - OperationalNumeric3.227.30EFF-02.6TE Staff by Category - Visiting Medical OfficersNumeric3.227.30EFF-02.9ours of Sick LeavePercentage2.893.13EFF-05ours of OvertimeDollars1,0251,270EFF-07ours of OvertimePercentage2.922.19EFF-07ours of OvertimePercentage2.922.19EFF-07	Hours of Overtime by Staff Category - Professional	Percentage	7.10	5.71	EFF-14.6
Cost of Overtime by Staff Category - MedicalDollars49,69436,811EFF-16.3Cost of Overtime by Staff Category - NursingDollars402437EFF-16.4Cost of Overtime by Staff Category - OperationalDollars347170EFF-16.5Cost of Overtime by Staff Category - ProfessionalDollars57594,618EFF-16.6Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-16.9Will-Time Equivalent (FTE) StaffNumeric61.084.1EFF-01TE Staff by Category - Managerial And ClericalNumeric5.557.96EFF-02.2TE Staff by Category - NursingNumeric33.038.3EFF-02.4TE Staff by Category - OperationalNumeric32.27.30EFF-02.5TE Staff by Category - OperationalNumeric3.227.30EFF-02.6TE Staff by Category - Visiting Medical OfficersNumeric3.227.30EFF-02.9ours of Sick LeavePercentage2.893.13EFF-02.9ours of Sick LeavePercentage2.922.19EFF-07ours of OvertimePercentage2.922.19EFF-07Percentage2.922.19EFF-07Percentage2.922.19EFF-07	lours of Overline by Staff Category - Visiting Medical Officers	Percentage	5.22	6.37	EFF-14.9
Cost of Overtime by Staff Category - NursingDollars402437EFF-16.4Cost of Overtime by Staff Category - OperationalDollars347170EFF-16.5Cost of Overtime by Staff Category - ProfessionalDollars5/594,618EFF-16.6Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-16.9Ull-Time Equivalent (FTE) StaffNumeric61.084.1EFF-01TE Staff by Category - Managerial And ClericalNumeric5.557.96EFF-02.2TE Staff by Category - MedicalNumeric33.038.3EFF-02.4TE Staff by Category - NursingNumeric31.038.3EFF-02.5TE Staff by Category - OperationalNumeric3.227.30EFF-02.6TE Staff by Category - OperationalNumeric3.227.30EFF-02.6TE Staff by Category - Visiting Medical OfficersNumeric3.227.30EFF-02.9Ours of Sick LeavePercentage2.893.13EFF-05Ours of OvertimePercentage2.922.19EFF-07Percentage2.922.19EFF-07Percentage2.922.19EFF-07	Cost of Overtime by Staff Category - Managerial And Clerical	Dollars	86.5	92.3	EFF-16.2
Cost of Overtime by Staff Category - OperationalDollarsJ47170EFF-16.5Cost of Overtime by Staff Category - ProfessionalDollars5,7594,618EFF-16.6Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-16.9Ull-Time Equivalent (FTE) StaffNumeric61.084.1EFF-01TE Staff by Category - Managerial And ClaricalNumeric5.557.96EFF-02.2TE Staff by Category - MedicalNumeric2.933.45EFF-02.3TE Staff by Category - NursingNumeric33.038.3EFF-02.4TE Staff by Category - OperationalNumeric3.227.30EFF-02.5TE Staff by Category - ProfessionalNumeric9.217.30EFF-02.5TE Staff by Category - Visiting Medical OfficersNumeric9.217.30EFF-02.5TE Staff by Category - Visiting Medical OfficersNumeric9.110.36EFF-02.9ours of Sick LeavePercentage2.893.13EFF-05ours of OvertimePercentage2.922.19EFF-07pours of OvertimePercentage2.922.19EFF-13		Dollars	49,894	36,811	EFF-16.3
Cost of Overtime by Staff Category - ProfessionalDollars5,7594,618EFF-16.6Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-16.9Full-Time Equivalent (FTE) StaffNumeric61.084.1EFF-01TE Staff by Category - Managerial And ClericalNumeric5.557.96EFF-02.2TE Staff by Category - MedicalNumeric2.933.45EFF-02.3TE Staff by Category - NursingNumeric33.038.3EFF-02.4TE Staff by Category - OperationalNumeric3227.30EFF-02.5TE Staff by Category - Visiting Medical OfficersNumeric3227.30EFF-02.6TE Staff by Category - Visiting Medical OfficersNumeric3.110.36EFF-02.9ours of Sick LeavePercentage2.893.13EFF-05ours of OvertimePercentage2.922.19EFF-07ours of OvertimePercentage2.922.19EFF-13		Dollars	402	437	EFF-16.4
Cost of Overtime by Staff Category - Visiting Medical OfficersDollars9,58410,518EFF-16.9UII-Time Equivalent (FTE) StaffNumeric61.084.1EFF-01TE Staff by Category - Managerial And ClericalNumeric5.557.96EFF-02.2TE Staff by Category - MedicalNumeric2.933.45EFF-02.3TE Staff by Category - NursingNumeric33.038.3EFF-02.4TE Staff by Category - OperationalNumeric16.124.3EFF-02.5TE Staff by Category - ProfessionalNumeric3.227.30EFF-02.5TE Staff by Category - Visiting Medical OfficersNumeric0.110.36EFF-02.9ours of Sick LeavePercentage2.893.13EFF-05ours of Overtimepercentage2.922.19EFF-13		<b>Dollars</b>	347	170	EFF-16.5
Cost of Overtime by Staff Category - Visiting Medical OfficersDolars9,58410,518EFF-16.9Full-Time Equivalent (FTE) StaffNumeric61.084.1EFF-01TE Staff by Category - Managerial And ClaricalNumeric5.557.96EFF-02.2TE Staff by Category - MedicalNumeric2.933.45EFF-02.3TE Staff by Category - NursingNumeric33.038.3EFF-02.4TE Staff by Category - OperationalNumeric16.124.3EFF-02.5TE Staff by Category - ProfessionalNumeric3.227.30EFF-02.9TE Staff by Category - Visiting Medical OfficersNumeric0.110.36EFF-02.9ours of Sick LeavePercentage2.893.13EFF-05ours of Overtime1,0251,270EFF-07eut of OvertimePercentage2.922.19EFF-13	Cost of Overtime by Staff Category - Professional	Dollars	5,759	4,618	EFF-16.6
Numeric61.084.1EFF-01TE Staff by Category - Managerial And ClaricalNumeric5.557.96EFF-02.2TE Staff by Category - MedicalNumeric2.933.45EFF-02.3TE Staff by Category - NursingNumeric33.038.3EFF-02.4TE Staff by Category - OperationalNumeric16.124.3EFF-02.5TE Staff by Category - ProfessionalNumeric3227.30EFF-02.6TE Staff by Category - Visiting Medical OfficersNumeric0.110.36EFF-02.9ours of Sick LeavePercentage2.893.13EFF-05ours of Overtime1,0251,270EFF-07ext of OvertimePercentage2.922.19EFF-13	Cost of Overtime by Staff Category - Visiting Medical Officers	🖉 Dollars	9,584	10,518	EFF-16.9
TE Staff by Category - Managerial And ClaricalNumeric5.557.96EFF-02.2TE Staff by Category - MedicalNumeric2.933.45EFF-02.3TE Staff by Category - NursingNumeric33.038.3EFF-02.4TE Staff by Category - OperationalNumeric16.124.3EFF-02.5TE Staff by Category - ProfessionalNumeric3.227.30EFF-02.6TE Staff by Category - Visiting Medical OfficersNumeric0.110.36EFF-02.9ours of Sick LeavePercentage2.893.13EFF-05ours of Overtime1,0251,270EFF-07ours of OvertimePercentage2.922.19EFF-13					
TE Staff by Category - MedicalNumeric2.933.45EFF-02.3TE Staff by Category - NursingNumeric33.038.3EFF-02.4TE Staff by Category - OperationalNumeric16.124.3EFF-02.5TE Staff by Category - ProfessionalNumeric3.227.30EFF-02.6TE Staff by Category - Visiting Medical OfficersNumeric0.110.36EFF-02.9ours of Sick LeavePercentage2.893.13EFF-05outs of Overtime1.0251.270EFF-07out of OvertimePercentage2.922.19EFF-13		Numeric	61.0	84.1	EFF-01
TE Staff by Category - NursingNumeric33.038.3EFF-02.4TE Staff by Category - OperationalNumeric16.124.3EFF-02.5TE Staff by Category - ProfessionalNumeric3227.30EFF-02.6TE Staff by Category - Visiting Medical OfficersNumeric0.110.36EFF-02.9ours of Sick LeavePercentage2.893.13EFF-05ours of Overtime1.0251.270EFF-07ours of OvertimePercentage2.922.19EFF-13	TE Staff by Category - Managerial And Clarical	Numeric	5.55	7.96	EFF-02.2
TE Staff by Category - NursingNumeric33.038.3EFF-02.4TE Staff by Category - OperationalNumeric16.124.3EFF-02.5TE Staff by Category - ProfessionalNumeric3.227.30EFF-02.6TE Staff by Category - Visiting Medical OfficersNumeric0.110.36EFF-02.9ours of Sick LeavePercentage2.893.13EFF-05ours of Overtime1,0251,270EFF-07ours of OvertimePercentage2.922.19EFF-13		Numeric	2.93	3.45	EFF-02.3
TE Staff by Category - OperationalNumeric16.124.3EFF-02.5TE Staff by Category - ProfessionalNumeric3.227.30EFF-02.6TE Staff by Category - Visiting Medical OfficersNumeric0.110.36EFF-02.9ours of Sick LeavePercentage2.893.13EFF-05ours of Sick LeaveDollars1,0251,270EFF-07ours of OvertimePercentage2.922.19EFF-13		Numeric	33.0		
TE Staff by Category - ProfessionalNumeric3.227.30EFF-02.6TE Staff by Category - Visiting Medical OfficersNumeric0.110.36EFF-02.9ours of Sick LeavePercentage2.893.13EFF-05ours of Sick LeaveDollars1,0251,270EFF-07ours of OvertimePercentage2.922.19EFF-13		Numeric			•
TE Staff by Category - Visiting Medical Officers     Numeric     0.11     0.36     EFF-02.9       ours of Sick Leave     Percentage     2.89     3.13     EFF-05       ours of Sick Leave     Dollars     1,025     1,270     EFF-07       ours of Overtime     Percentage     2.92     2.19     EFF-13		Numeric		<i>S</i>	
ours of Sick LeavePercentage2.893.13EFF-05ours of Sick LeaveDollars1,0251,270EFF-07ours of OvertimePercentage2.922.19EFF-13		Numeric	10000 00000 00000	¥	
Dollars     1,025     1,270     EFF-07       ours of Overtime     Percentage     2.92     2.19     EFF-13		CAN DE COMPANY	- YEARA ARREA SALA	94-	
lours of Overtime Percentage 2.92 2.19 EFF-13	ost of Sick Leave	1999 - 1992 - 1992 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -	1997.0		
act of Ourseline a	ours of Overtime		21100		
	cost of Overtime	Dollars	3,036		



+ Indicators listed within this overall performance group have been used to determine overall performance. CAB.0007. Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

#### System Integration and Change

Proserpine Hospital			-	Mediu
Northern Zone	Type of Score:	Hospital	Peer Group	Reference
		Score:	Median:	
and he have a mage to conclude out for the first state of the second of the second of the second of the second				
Benchmarking				
In selected clinical areas - external	Percentage	100	6.3	SIC06.3
Clinical Pathways	•	•	•	· 
Extent of development and use in selected clinical areas	Percentage	20	20.2	SIC07.1
的时间时间却是一些"你们的",这些是我们的时候,但是我们的"你们是我们的"。				
Facilitating continuity of care				
Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
Provision of discharge summaries to GP	Max școre 5	3/3	3	SIC08.2
Shared ante and post nataticare	Max score 5	3/3	3	SIC08.3
Cardiac rehabilitation	Max score 3	N/A	N/A	SIC08.4
Provision of electronic discharge summaries to GPs	Max score 3	0/3		SIC08.5
Rented and the second states of the second				
Quality of Information				
Accuracy	Percentage	87.3	94.1	SIC04.1
Timeliness - Number of months on time	Months	3	6.5	SIC04.2a
Timeliness - Number of days late per month	Days	3.8	2.9	SIC04.2b
Use of Information			· · · ·	· · ·
Availability of electronic information	Percentage	25	27.1	SIC05.1
Collection and use of clinical information	Percentage	52.3	26.6	SIC05.2
				n in fan Servi Servier in fan Italian
Accreditation		4	640	01004
	Yes/No	Yes	.6/10	SIC01
	Vacation	Yes	/// 10/10	SIC02
Workforce Management	Yes/No	// Tes	10/10	51002
Retention of Nursing Staff	Percentage	82.4	85.5	SIC03.1
Retention of Allied Health Staff	Percentage	50	75	SIC03.2
fedian Age Nursing Staff	Years	40	41.5	SIC03.3
Benchmarking				
n selected clinical areas	Percentage	100	31	SIC06.1
i selected clinical areas - internal	Percentage	100	0	SIC06.2
Clinical Pathways				
xtent of development and use as per Ontario	Percentage	20	20.7	SIC07.2
urgical (Orthopaedic) - extent of development and use	Percentage	N/A	N/A	SIC07.3a
edical - extent of development and use	Percentage	16.7	25	SIC07.3b
	Percentage	25	19.6	SIC07.3c
& G - extent of development and use	I GIUCIRAÇO			
	1 Elocitage			

+ Indicators listed within this overall performance group have been used to determine overall performance.

CAB.0007.0002.00432

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance. N/A - Not Applicable N/R - Not Reported

## Measured Quality

Hospital Report

Attachment 1.....Statistics – Quartiles per Indicator

Attachment 2.....State Report



Attachment 1

$\sim$		•	<u> </u>	Pe	er Group			<b>.</b>
	ator Number and Description:	Hospital Score	Min	25th	Median	75th	Max	States and S
 Dr/	oserpine Hospital							
	them Zone		•					Medium
			· · ·	•				*
	a na 1979 - Alitan Salasharan a sa ay ta basar ay ar	a de la Maria						a the second and
PS05	rall Performance Group: Maternity			•				
		85.7	69.8	71.6	72.3	74.8	85.7	
PS05	all Performance Group: Medical Overall Care Index Medical							
		74.7	65 0	68.8	71.3	72.5	74.7	0
PS05					-			
Over	all Performance Group: Not Summarised	85.1		69.0	73.3	79.0	85.1	
PS01	Access and Admission Index Surgical	86.5	63.1	69,8	74.0			a de la composición d
PS01	Access and Admission Index Medical	76.1	68,3	69.4	74.2	80.9	86.5	
PS01	Access and Admission todex Matemity	83.4	68.5	73.1	72.0	73.5	77.6	
PS01	Access and Admission Index All types combined	77.4	68.7	70.3	72.4	78.9 74.3	83.4 77 0	
PS02	Complaints Management Index All types combined	73.8	60.2	67.2	68.6		77.9	
PSQ2	Complaints Management Index Surgical	83.3	62.1	74.4	78.7	72,1	77.0 97 <del>7</del>	
i J	Complaints Management Index Medical	71.6	58.8	60	67.0	71.2	87.7 75.5	28.45 20 - 20 - 20 - 20 - 20 - 20 - 20 - 20 -
~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	Complaints Management Index Maternity	86.6	64.0	69.6	71.2	78.5	86.6	
ور ا	Discharge and Follow-up Index Surgical	68,9	68.5	60. G	6 9.2	75.8	88.9	
PS03	Discharge and Follow-up Index Medical	65.8	66.2	84.3	65.8	68,4	74.2	2000 C
PS03	Discharge and Follow-up Index Maternity	88.4	64.9	69.0	71.1	71.5	88,4	
PS03	Discharge and Follow-up Index All types combined	69.3	61.0	65.0	67.0	69.0	74.3	10.21
PS04	General Patient Information Index Surgical	87.5	65,0	74.3	78.9	82.4	90,9	
PS04	General Patient Information Index Medical	77.5	65.6	71.5	73.8	77.2	79.4	
PS04	General Patient Information Index, All types combined	79.0	66.0	71.9	74.5	77.3	80.5	
PS04	General Patient Information Index Matemay	86.2	69.5	71.2	72.7	78.1	86.2	
PS05	Overall Care Index All pages combined	76.4	65.6	69,4	718	73.2	76.4	
PS06 PS06	Physical Environment Index All types combined	80.4	64.7	66 0	72.8	73.4	80.4	
PS06	Physical Environment Index Surgical Physical Environment Index Matemity	86.7	567	64.8	70.1	75.4	86.7	
PS06	Physical Environment Index Maternity	67 .1	673	69.5	72.7	78.8	87.1	
PS07	Treatment & Related Information Index Surgical	79.1	62.9	17 .4	71.8	73.2	79.1	
PS07	Treatment & Related Information Index Medical	792 726	61.8	68.6	74.0	81.8	83.6	
PS07	Treatment & Related Information Index Maternity	85.0	62.2	67.3	70.9	72.2	74.1	2 S _
PS07	Treatment & Related Information Index All types combined		63.4	66.7 58.0	71.7	73.4	85.0	
			62.3	68.0	71.2	72.8	74.9	
all i	Performance Group: Activity			a da ang ang ang ang ang ang ang ang ang an			1.	
-F-17	Occupancy Rate (Bed Day Efficiency)	70.8	50.8	57.9	664	70.7	103.3	
EFF-19	Length of Stay	2.5	2.5	26	29	3,5	5.0	
Overali i	Performance Group: Cost of Service		i de la compañía de la		J			
EFF-36a	Catering - total cost	83.9	28.8	33.9	35.2	37.1	53.2	
EFF-45.4	Energy Consumption per square metre	36.4	15.4	17.3	21.8	30.0	36.4	÷
	Performance Group: Staffing	M. · · · · W	1 100	'				er en de
FF-06.2	Hours of Sick Leave by Staff Category - Managerial And Clerical	26	1.5	2.6	3.0	3.6	6.0	
FF-06.3	Hours of Sick Leave by Staff Category - Medical	0.0	0.0	0.4	0.6	1.4	5.8	
FF-06.4	Hours of Sick Leave by Staff Category - Nursing	3.5	2.4	2.8	3.2	3.8	4.3	
FF-06,5	Hours of Sick Leave by Staff Category - Operational	2.7	2.7	3.2	3.6	4.3	6.1	
FF-06.6	Hours of Sick Leave by Staff Category - Professional	1.3	0.8	1.8	2.2	2.4	7.8	
FF-06.9	Hours of Sick Leave by Staff Category - Visiting Medical Officers	0.0	0.0	0.0	0.0	2.8	18.9	
FF-08.2	Cost of Sick Leave by Staff Category - Managerial And Clerical	926.8 45	57.2 8	88.8 1,0	08.5 1.5	45.1 2,1	66.1	157.000
FF-08.3 FF-08.4	Cost of Sick Leave by Staff Category - Medical	0.0	0.0 2	72.1 5	21.2 1,1	05.7 5,6	33.7	- 1942 W
FF-08.5	Cost of Sick Leave by Staff Category - Nursing	1,311.7 90	7.6 1.0	98.8 1,2	30.1 1,4	89.7 1,6	79.0	12.28 Å
FF-08.6	Cost of Sick Leave by Staff Category - Operational	768.3 76	8.3 9	36.7 1,0	58.8 1,2	59.9 1,7	88.8	(فرا به مع
8.9	Cost of Sick Leave by Staff Category - Professional	518.5 42	4.6 9	76.9 1,1			06.3	
PF-11	Cost of Sick Leave by Staff Category - Visiting Medical Officers Cost of Work Cover	0.0	0.0	0.0	0.0 4,4	35.2 36,8	24,6	
F-14.2			0.2	0,5	0.7	2.1	2.7	E L
F-14.3	Hours of Overtime by Staff Category - Managerial And Clerical Hours of Overtime by Staff Category - Medical		0.0	0.1	0.2	0.4	1.0	
		27.1 1	5.2 2	22.9	23.8 2	6.5	30.0	
intad: A	5/07/2002							

rinted: 05/07/2002

Attachment 1

		. E		er Group	•		
Indicator Number and Description:	Hospital Score	Min	25th	Median		Max	
EFF-14.4 Hours of Overtime by Staff Category - Nursing	0.7	0.4	0.5	0.8	1.5	2.3	
EFF-14.5 Hours of Overtime by Staff Category - Operational	0.8	0,1	0.2	0.4	0.7		24 24
EFF-14.6 Hours of Overtime by Staff Category - Professional	7.1	1.7	4.4	5.7	7.5		
EFF-14.9 Hours of Overtime by Staff Category - Visiting Medical Officers	5.2	0.0		6.4	24.2	26.5	1874 - Ali
EFF-18.2 Cost of Overtime by Staff Category - Managerial And Clerical	86.5	6.2	52.7	92.3	167.2	507.1	
EFF-16.3 Cost of Overtime by Staff Category - Medical		18,324.7		36,811.3			이 가지 않는다. 이 아이에 아이에 아이에 아이에 아이에 아이에 아이에 아이에 아이에 아이
EFF-18.4 Cost of Overtime by Staff Category - Nursing	402.5	197.2	272.0	436.6	896.3		970 A 85 A 97
EFF-16.5 Cost of Overtime by Staff Category - Operational	347,0	603		170.2	307.4	1,341.7	
EFF-16.6 Cost of Overtime by Staff Category - Professional	57601	¢-496	3,579,3	4.617.7	5,700.0	758.1	
EFF-16.9 Cost of Overtime by Staff Category - Visiting Medical Officers	9,583.6	0.0				7,855.7	an a
Overall Performance Group: Not Summarised		1		10,010,1	30,000.2	00,211.8	14 4 2 4 2 4
EFF-01 Full-Time Equivalent (FTE) Staff	61.0	61.0	⁻ 73.5	84,1	131.9	197.5	
EFF-02.2 FTE Staff by Category - Managerial And Clerical	5.5	5.5	6,0	8.0	11.3	25.9	
EFF-02.3 FTE Staff by Category - Medical	2.9	2.1	2.6	3.5	4.7	7.7	1.50
EFF-02.4 FTE Staff by Category - Nursing	33.0	32.5	33.2	38.3	66.6	96.5	Alexandra Maria
EFF-02.5 FTE Staff by Category Operational	16.1	16.1	20.7	24.3	39.9		
EFF-02.6 FTE Staff by Category - Professional	3.2	3.2	4.6		9.1	44.9	
FF-02.9 FTE Staff by Category - Visiting Medical Officers	0.1	0.0	0.0	74	💥	14.7	
F-05 Hours of Sick Leave	2.9	2.8	29		0.6	0.8	
F-07 Cost of Sick Leave	1,0254	- Ville - 3	1.041.3	3.1 1.270.3	3.8	4.0	
FF-13 Hours of Overtime	2.8		2.0	2.2	1,423.0	1,450.4	
FF-15 Cost of Overtime		1034	122	2,210.1	2.479.1	3.5	
				2,210.1	2,473.1 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	3,111.3	
verall Performance Group: Benchmarking and Clinical Pathways				방송 등 문	s. 1946);		
IC08.3 Benchmarking - In setected clinical areas - external	100.0	0.0	0.0	6.3	43.1	100,01	
IC07.1 Clinical Pathways - Extent of development and use	20,0	0.0	17.2	20.2	46.8	· • • • • • •	
verall Performance Group: Continuity of Care						49.4	
C08.1 Facilitating continuity of care Use of pre admission clinics for elective surgery	3.0	0.0	3.0	3.0	3.0	3.0	
C08.2 Facilitating continuity of care - Provision of discharge summaries to GPs	3.0	0.0		30	3.0	3.0	
C08.3 Facilitating continuity of care - Shared ante and post natal care	3.0	0.0	3.0	3.0	3:0	3.0	
C08.4 Facilitating continuity of care - Cardiac rehabilitation	a Ma	2.0	20	2.0	23	3.0	
C08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs	80	0.0	0.0	0.0	0.0	0.0	1999
verall Performance Group: Quality and Use of Information		- M					
C04.1 Quality of information - Accuracy	87.3	79.1	88.5	94.0	96.1	97.1	
C04.2a Quality of information - Timeliness - Number of months on time	3.0	0.0	4.5	6.5	7,8	9,0	
C04.2b Quality of information - Timeliness - Number of days late per menth	3.8	0.0	1.2	2.9	4.8	13.3	
C05.1 Use of Information - Availability of electronic information	25.0	6.3	21.9	27.1	28.7	58,3	
05.2 Use of Information - Collection and use of clinical information	52.3	5.7	11.6	26.6	42.9	52.3	
verall Performance Group: Not Summarised							
201 Accreditation	1.0	0.0	0.0	10	1.0	1.0	
202 Credentialling	1.0		1.0	1.0	1.0	1.0	
203.1 Workforce Management - Retention of Nursing Staff	82.4	75.8	82.1	85,5	88,1	90.1	5 6
03.2 Workforce Management - Retention of Allied Health Staff	50.0	50.0	70.4	75.0	79.7	100.0	
03.3 Workforce Management - Median Age Nursing Staff	40.0	39.0	41.0	41.5	43.0	45.0	1999 - 1999 -
06.1 Benchmarking - In selected clinical areas	100.0	0.0	3.1	30.9	42.6	100.0	
08.2 Benchmarking - In selected clinical areas - Internal	100.0	0.0	0.0	0.0	26.2	100.0	
07.2 Clinical Pathways - Extent of development and use as per Ontario	20.0	0.0	18.4	20.7	52.8	54.5	24. T
07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use		0.0	0.0	14.3	60.7	85.7	
07.3b Clinical Pathways - Medical - extent of development and use	16.7	0.0	14.9	25.0	47.0	64.3	
07.3c Clinical Pathways - 0 & G - extent of development and use	25.0	0.0	3,6	19.7	39.3	53,6	
09 Telehealth - Extent of telehealth usage	0.0	0.0	0.0	1.9	11.1	48.1	



ted: 05/07/2002



Queensland Government

Queensland Health

Measured Quality

Hospital Report

Warwick Hospital

Southern Zone

Medium Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Warwick Hospital Peer Group: Medium

Southern Zone



Clinical Utilisation and Outcomes

Warwick Hospital

Jouthern Zone

Performance Indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Medium

No indicators to report

CAB.0007.0002.00439

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Patient Satisfaction

Warwick Hospital

· · · · · · · · · · · · · · · · · · ·		-	· .	Mediur
Southern Zone	Hospital Score:	Peer Group Mean	Significance:	Reference:
New York, Star Mark Sciences (1997)				
Access and Admission Index	70.2	72.4		PS01
Complaints Management Index	67.9	69.0		PS02
Discharge and Follow-up Index	65.7	66.9		PS03
General Patient Information Index	73.8	73.9		PS04
Overal Care Index	69.3	70.7	•	PS05
Physical Environment Index	67.9	70.6	•	PS06
Treatment & Related Information Index	68.8	69.7		PS07
		1995: 44932		
Access and Admission Index		Sale -		
Complaints Management Index	68.5	75.5	•	PS01
Discharge and Follow-up Index	69.6	72.2		PS02
General Patient Information Index	69.0 74.5	71.5		PS03
Overall Care Index	71.5	73.6 73.5		PS04
Physical Environment Index	69.8	73.5		PS05
Treatment & Related Information Index	68.6 71 7	75.1	att Ph.	PS06
	71.7	71.2		PS07
Access and Admission Index	70.2	71.7		PS01
Complaints Management Index	66.0	67.8		PS02
Discharge and Follow-up Index	65.9	66.0		PS03
General Patient Information Index	73.2	73.5		PS04
Overall Care Index	69.0	70.1	*	PS05
Physical Environment Index	68.2	70.0	•	P\$06
Treatment & Related Information Index	68.2	69.1		PS07
Access and Admission Index	72.3	74.7		PS01
Complaints Management Index	85.0	75.6	SPECIES, SIDE	P\$02
Discharge and Follow-up Index	59.4	69.3	98 YARAR	P\$03
General Patient Information Index	81.8	77.6	an ann an	PS04
Overall Care Index	× 71.4	73.6		PS05
Physical Environment Index	64.8	70.8	1	PS06
Treatment & Related Information Index	712	73.3	1	PS07
	· · · · · · · · · · · · · · · · · · ·			
	al Significance			
 Between 90% and 99.9% certain that the result evidence to suggest that these hospitals are period 	rforming differently	compared to the m	nort average. There nean of the facilities	is some
cohort, although there is a reasonable possibilit	y that the result is	due to chance.	A.	
	-	Allan .		-
99.9% certain that the result for the facility is dif	ferent in comparis	on to the cohort ave	trage. There is little	doubt that
the performance indicator for the facility is signif	ncanuy dinerent th	an me mean tor all	nospitais in the peer	group.
		& <i>II - ⁹¹⁹</i>		
	93399. A.	NESTASING 1998		

+ Indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

CAB.0007.0002.00440

Adim

N/A - Not Applicable N/R - Not Reported

Efficiency

Warwick Hospital

Warwick Hospital				Medium
uthern Zone	Data Type:	Hospital Score:	Peer Group	Reference:
	L	•	Median:	
and the Real and the State of the				
Occupancy Rale (Bed Day Efficiency)	Percentage	51.4	66.1	EFF-17
Length of Stay	Days	3.67	2.93	EFF-19
the second strategies and the second s			and the second	
Catering - total cost	Dollars	44.3	35.2	EFF-36a
Energy Consumption per square metre	Dollars		21.8	EFF-45.4
The set for the set of				
Hours of Sick Leave by Staff Category - Managerial And Clerical	Petcentage	3.03	2.99	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Pencentage	5.80	0.62	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	4.26	3.18	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	3.69	3.61	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	2.54	2.18	EFF-06.6
Hours of Sick Leave by Staff Category - Trade And Artisans	Percentage	2.83	2.18	
Cost of Sick Leave by Staff Category - Manageral And Clerical	Dollars	∠.o3 958		EFF-06.8
Cost of Sick Leave by Staff Calegory - Medical	Doilars	5,634	1,008	EFF-08.2
Cost of Sick Leave by Staff Category - Nursing	Dollars	5,654 1,679	521	
t of Sick Leave by Staff Category - Operational	Dollars	1.080	1,230	EFF-08.4
ost of Sick Leave by Staff Category - Professional	Dollars	1,000	1,059	EFF-08.5 EFE-08.6
Cost of Sick Leave by Staff Category - Trade And Artisans	Dollars	897	1,127 735	EFF-08.8
Cost of Work Cover	Dollars	- <u>1999</u> - 199	an a	EFF-11
Hours of Overtime by Staff Category - Managerial And Clerical	Perceptage	0,75	0.74 0.18	EFF-11 EFF-14.2
Hours of Overtime by Staff Category - Medical	Percentage	27.8	23,8	EFF-14.2
Hours of Overtime by Staff Category - Nursing	Percentage	1.28	0.77	EFF-14.4
Hours of Overtime by Staff Category Operational	Percentage	0.18	> 0.35	EFF-14.5
Hours of Overlime by Staff Calegory - Professional	Percentage	5.46	5.71	EFF-14.6
Hours of Overline by Staff Category - Trade And Artisans	Percentage			EFF-14.8
Cost of Overtime by Staff Category - Managerial And Clerical	Dollars	74.7	2	EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	48,072	1999	EFF-16.3
Cost of Overtime by Staff Category - Nursing	Dollars	676		EFF-16.4
Cost of Overtime by Staff Category - Operational	Dellars	85.1	850a - 3668a - 46	EFF-16.5
Cost of Overtime by Staff Category - Professional	Dollars	4,474	1111111	EFF-16.6
Cost of Overtime by Staff Category - Trade And Artisans	Dollars		• •	EFF-16.8
and a literation and the second s				
Full-Time Equivalent (FTE) Staff	Numeric	109	84.1	EFF-01
FTE Staff by Category - Managerial And Clericat	Numeric	7.21		EFF-02.2
E Staff by Category - Medical	Numeric	2.17		EFF-02.3
E Staff by Category - Nursing	Numeric	49.5		EFF-02.4
FTE Staff by Category - Operational	Numeric	41.8		EFF-02.5
FTE Staff by Category - Professional	Numeric	7.00	22	EFF-02.5 EFF-02.6
FTE Staff by Category - Trade And Artisans	Numeric	1.81	San Si	EFF-02.8
Hours of Sick Leave	Percentage	3.86		
Cost of Sick Leave	Dollars	85. NNS	1999 - Carlos - Carlo	EFF-05
Hours of Overtime	Percentage	1,446	-	EFF-07
Cost of Overtime	Dollars	1.79		EFF-13
	DUIMIS	.1,582	2,210 E	FF-15



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+ Indicators listed within this overall performance group have been used to determine overall performance. Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

Warwick Hospital	-			Mediu
Southern Zone	Type of Score:	Hospital	Peer Group	Reference
		Score:	Median:	
· 为于主义等于,当时主义的变形。 · · · · · · · · · · · · · · · · · · ·				
Benchmarking				
In selected clinical areas - external	Percentage	Ó	6.3	SIC06.3
Clinical Pathways				
Extent of development and use in selected clinical areas	Percentage	46.8	20.2	SIC07.1
· 其不由 \$456-498-399-39019 · · · · · · · · · · · · · · · · · · ·				
Facilitating continuity of care				
Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
Provision of discharge summaries to GPs	Max score 5	3/3	3	SIC08.2
Shared ante and post natal care	Max score 5	3/3	3	SIC08.3
Cardiac rehabilitation	Max score 3	N/A	N/A	SIC08.4
Provision of electronic discharge summaries to GPs	Max score 3	0/3		SIC08.5
tranal formations and a second second for the second second second second		9446. 		
Quality of Information				
Accuracy	Percentage	94.4	94.1	SIC04.1
Timeliness - Number of months on time	Months	7	6,5	SIC04.2a
Fimeliness - Number of days late per month	Days	6	2.9	SIC04.2b
Use of Information	Mari			. -
Availability of electronic information	Percentage	27.1	27.1	SIC05.1
Collection and use of clinical Information	Percentage	41.7	26.6	SIC05.2
Accreditation		4		
Accreditation	Yes/No	No	6/10	SIC01
Credentialling		d. 44.	A	
Credentialling	Yesitta	Yes	10/10	SIC02
Workforce Management	had the second sec	•	· · · · ·	•
Retention of Nursing Staff	Percentage	90.1	85.5	SIC03.1
Retention of Allied Health Staff	Percentage	78.6		SIC03.2
ledian Age Nursing Staff	Years	41	41.5 5	SIC03.3
Benchmarking				
selected clinical areas	Percentage	•	31 5	SIC06.1
selected clinical areas - internal	Percentage	s. /	0 5	IC06.2
Clinical Pathways	~~ W <i>D</i> `			
dent of development and use as per Ontario	Percantage	48,5	20.7 S	IC07.2
urgical (Orthopaedic) - extent of development and use	Percentage	28.6	14.3 S	IC07.3a
edical - extent of development and use	Percentage	45.2	25 S	IC07.3b
& G - extent of development and use	Percentage	53.6	19.6 S	IC07.3c
Telehealth tent of telehealth usage	-			
to me added a labor when a second a s	Percentage	42.3	1.9 S	IC09

Indicators listed within this overall performance group have been used to determine overall performance.

CAB:0007:0002.00442

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to ientify statistical significance.

VA - Not Applicable N/R - Not Reported

Measured Quality

Hospital Report

Amelia

Attachment 1Statistics – Quartiles per Indicator

Attachment 2.....State Report

Attachment 1

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	Hocoital		· · · ·	Peer Grou	oup		
Indicator Number and Description:	Hospita Score	1				Max	Alter Astronomy
Warwick Hospital	···			- 			Medium
Southern Zone							meulum
- 10 報告 - 新年中国的命令的短期 - 10 10 10 10 10 10 10 10 10 10 10 10 10							
Overall Performance Group: Maternity			244 - 144 - 144				
PS05 Overall Care Index Maternity	69,8	69.	.8 71.	6 72.3	74.8	85,7	
Overall Performance Group: Medical				•		1	
PS05 Overall Care Index Medical	69.0	65	68 🖉	8 71.3	72.5	74.7	
Dverall Performance Group: Surgical S05 Overall Care Index Surgical	A	"					
Dverall Performance Group: Not Summarised	- 714	63	69.	0 73.3	79,0	85.1	
S01 Access and Admission Index Surgical	72.3	63.1	i 69.1	3 74.2	80.9	86.5	
S01 Access and Admission Index Medical	70.2	68,3			73.5	77.6	
S01 Access and Admission Index Matemity	68.5	68.5			78.9	83.4	22 2
S01 Access and Admission index All types combined	70.2	68.7	70.3	72.4	74.3	77.9	4.71 <u>é</u>
S02 Complaints Management Index Medical	66.0	58.8	66.1	67.0	71.2	75.5	
S02 Complaints Management Index Surgical 2 Complaints Management Index Maternity	85.0	62.1	74.4	78.7	83,3	87.7	59.7
2 Complaints Management Index Maternity Complaints Management Index All types combined	69.6	64.0	utilita V	'∰∰ [*]	78.5	86.6	
Discharge and Follow-up Index Surgical	67.9	- 60.2	87.2	999 199 ⁹⁴	72.1	77.0	
S03 Discharge and Follow-up Index All types combined	50 A 65.7	56.6 61.0	1990	69,2 67,0	75,6 69.0	88.9	
S03 Discharge and Follow-up Index Medical	65.9	60.2	6 - MAR	65.8	68.4	74.3 74.2	1999 - 1999 -
S03 Discharge and Follow-up Index Maternity	69.0	68.9	69.0	71.1	71.5	88.4	
S04 General Patient Information Index Suggical	81.8	65.0	74,3	78.9	82.4	90.9	
604 General Patient Information Index Medical	73.2	65.6	71.5	73.8	Π.2	79.4	
04 General Patient Information Index All types combined	73.8	66.0	71.9	74.5	77.3	80.5	
04 General Patient Information Index Maternity 05 Overall Care Index All types combined	71.5	69.5	71.2	72.7	78.1	86.2	4 . .
06 Physical Entroppent Index Surgical	69.3 64.8	65.6 56.7	69.4 64.8	71.9	73.2	76.4	
06 Physical Environment Index Medical	68.2	62.9	67.4	70. 1	75.4 73.2	86.7 79.1	
06 Physical Environment Index Maternity	68.6	67.7	69.8	72.2	78.8	87.1	
06 Physical Environment Index All types combined	67.9	64.7	68,0	72.1	73.4	80.4	
07 Treatment & Related Information Index All types combined	68.8	62,3	68.0	71.2	72.8	74.9	562
07 Treatment & Related information Index Maternity	717	63.4	66.7	71.7	73.4	85.0	7-12
7 Treatment & Related Information Index Medical	68.2	62.2	67.3	70.9	72.2	74.1	
7 Treatment & Related Information Index Surginal	71.2	61.8	68.6	74.0	81.8	83.6	
Il Performance Group: Activity						(An bai)	
-17 Occupancy Rate (Bed Day Efficiency)	51.4	50.8	67 0	00 4-5 ³	70 7		
-19 Length of Stay	3.7	2.5	57.9 2.6	66.1 2.9	70.7 3.5	103.3 5.0	
rall Performance Group: Cost of Service						0.0	24 7
-36a Catering - total cost	44.3	28.6	33.9	35.2	37.1	53.2	
45.4 Energy Consumption per square metre	15.4	15.4	17.3	21.8	30.0	36.4	
rall Performance Group: Staffing		ų i					
06.2 Hours of Sick Leave by Staff Category - Managerial And Clerical	3.0	1.5	2.6	3.0	3.6	6.0	
06.3 Hours of Sick Leave by Staff Category - Medical 06.4 Hours of Sick Leave by Staff Category - Nursing	5.8	0.0	0.4	0.6	1.4	5.8	
06.5 Hours of Sick Leave by Staff Category - Operational	4.3	2.4	2.8	3.2	3.8	4.3	
06.6 Hours of Sick Leave by Staff Category - Professional	3.7	27	3.2	3.6	4.3	6.1	
06.8 Hours of Sick Leave by Staff Category - Trade And Artisans	2.8	0.8 0.9	1.8 1.0	2.2	2.4 3.0	7.8 5.1	
08.2 Cost of Sick Leave by Staff Calegory - Managerial And Clerical		57.2			45.1 2.16		- #773W
08.3 Cost of Sick Leave by Staff Category - Medical 5,		0.0	272.1		05.7 5,63	·	
	679.0 90	7.6 1			89.7 1,67	~ ~ <u>5</u> 10	1997 - 1997 -
	,080.1 76	8,3	936.7 1			8.8	in the first
	323.0 42	4.6	976.9 1	127.5 1,2	5.2 3,90	6.3	
		2.5	350.7	734.6 94	2.5 1,74	8.7	t a frank
1 Cost of Work Cover 4.2 Hours of Overfine by Sheff Colonery, Manual Land Overfine		0.2	0.5	0.7	21	2.7	
 4.2 Hours of Overtime by Staff Category - Managerial And Clerical 4.3 Hours of Overtime by Staff Category - Medical 	1221111	0.0	0.1			1.0	
	27.8 1	5.2	22.9	23.8 2	6.5 34	0.0	183.0
ed: 05/07/2002			<u></u>	- 1			

ed: 05/07/2002

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Attachment 1

				r	P	er Group	r ta aj e	<u> </u>	L
í.	for Number and Description:	Hos							
· · ·		50	ore	(<u>Min</u>	2510	Median	75th	Max	
EFF-1	4.4 Hours of Overtime by Staff Category - Nursing		1.3	0,4	0.5	0.8	1.5	2.3	
EFF-1			0.2	0.1	0.2	0.4	0.7	1	
EFF-1			5.5	1.7	4.4	5.7		1.6	
EFF-1	** ************************************		0.0	0.0	0.0		7.5	8.6	
EFF-1	***************************************		4.7	6.2	52.7	0.2	1.3	1.7	
EFF-10					• • • •	.92.3	187.2	507.1	
EFF-10		675							
EFF-10				197.2 60.8	272.0	436.6	896.3	1,341.7	
EFF-16			64, V	- 1995 -	94.7	170.2	307.4	758,1	
EFF-16		4 ,474	sis -		3,579.3	4,617.7	5,700.0	7,855.7	
	Performance Group: Not Summarised		1 0 ~ A	0.0	0.0	66.3	711.7	1,042.8	
EFF-01	Full-Time Equivalent (FTE) Staff	109	an a		70 6				
EFF-02			·	61.0	73.5	84.1	131.9	197.5	
EFF-02			2	5.5	6.0	8.0	11.3	25.9	
EFF-02			2	21	2.6	3.5	4.7	7.7	
EFF-02.		49.		32.5	33.2	38,3	66.6	96.5	
7		41.		16.1	20.7	24.3	39.9	44.9	
	FTE Staff by Category - Trade And Artisans	7.		3.2	4.6	73	9.1	14.7	
(F	Hours of Sick Leave	1.		0.4 2.8	0.9 2.9	- 1	1.5	1.8	
€ ∃FF-07	Cost of Sick Leave		9	- 1988 - J		3/	348.	4.0	
FF-13	Hours of Overtime	1.445	8	- 346	041.3		1,423.0	1,450.4	
FF-15	Cost of Overtime	1,582	5-2° 44	1.3 103.4 1	2.0 782.5	2.2 2.210.1	2.6	3.5	
				3,00.4 1	102.5	2,210.1	2,479.1	3,111.3	
	Performance Group: Benchmarking and Canical Pathways					• • • • • • •			
1006.3	Benchmarking - In selected clinical preas - external	0.0	• •	0.0		* 6,3	40.4	100.0	
C07.1	Clinical Pathways - Edent of development and use	46,8		0.0 0.0	0.0 17.2		43.1	100.0	
verali i	Performance Group Continuity of Care				11.2	20,2	46.8	49.4	
1008.1	Facilitating continuity of other - Use of pre admission clinics for elective surge	∋ry 3.0		0.0	3.0	10	3.0	3.0	
IC08.2	Facilitating continuity of care - Provision of discharge summaries to GPs	3.0		0.0	3.0	3.0	3.0	3.0	
IC08.3	Facilitating continuity of care - Shared ante and post natal care	3.0	3753	0.0	3.0	20	3.0	3.0	
C08.4	Facilitating continuity of care - Cardiac rehabilitation		91 (2.0	20	2.0	2.3	3.0	
C08.5	Facilitating continuity of care - Provision of electronic discharge summaries	o GPs 00		0.0	00	0.0	0.0	0.0	
verall P	erformance Group: Quality and Use of Information	M M N		- M - 44	ØTT				
C04.1	Quality of information - Accuracy	94.4		» 79.1	88.5	94.0	96.1	97.1	
C04.2a	Quality of information - Timeliness - Number of months on time	7.0	+	0.0	4.5	6,5	7.8	9.0	
Cu ~ SP	Quality of information - Timeliness - Number of days late per month	6.0		0,0	1.2	2.9	4.8	13.3	
-	Use of Information - Availability of electronic Information	27.1	+ + -	6.3	21.9	27.1	28.7	58.3	
$\mathbf{\mathcal{P}}$	Use of Information - Collection and use of clinical information	41.7		5.7	11.6	26,6	42.9	52.3	
verall P	erformance Group: Not Summarised				 	· · · · · · · · · · · · · · · · · · ·			
C01	Accreditation	0.0		0.0	80	1.0	1.0	1.0	Sec. 200
C02	Credentialling	1.0		1.0	10	10	1.0	1.0	
C03.1	Workforce Management - Retention of Nursing Staff		- 2004	Dr 440-3	92.1 52.1	85.5	88.1	90.1	
.03.2	Workforce Management - Retention of Allied Health Staff	78.6	3	39 - MA-	70.4	75.0		100.0	
203.3	Workforce Management - Median Age Nursing Staff	41,0	· - • į	64 - Anio	11.0	41.5	43.0	45.0	
06.1	Benchmarking - In selected clinical areas	0.0	059,957 .	0.0	3.1	30.9		100.0	2007 (1997) (1997)
206.2	Benchmarking - In selected clinical areas - internal	0.0			0.0	0.0		100.0	
07.2	Clinical Pathways - Extent of development and use as per Ontario	48.5			8.4		52.8	54.5	
	Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	28.6			0.0		60.7	85.7	
	Clinical Pathways - Medical - extent of development and use	45.2			4.9		47.0	64.3	
	Clinical Pathways - 0 & G - extent of development and use	53.6			3.6		39.3	53.6	
	Telehealth - Extent of telehealth usage	42,3	,~ ~ +		0.0		11.1	48.1	e 9
	· · · · · · · · · · · · · · · · · · ·		~~~						1.05 12.14

CAB.0007.0002.00445

ted: 05/07/2002

Queensland Government

Queensland Health

Measured Quality

Hospital Report

Ayr Hospital

Northern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Ayr Hospital Peer Group: Small

Northern Zone

Hilli II **I**I



Clinical Utilisation and Outcomes

Ayr Hospital

Northern Zone

Performance Indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Small

CAB.0007.0002.00448

No indicators to report

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates

Patient Satisfaction

Ayr Hospital

G

orthern Zone	Hospital Score:	Peer Group Mean:	Significance:	Sm Reference
		· · · · · · · · · · · · · · · · · · ·	Significance.	Reierence
400 G. 2011 和外国版大和中国的				
Access and Admission Index	69.3	72.8		0004
Complaints Management Index	66.1	69.2		PS01
Discharge and Follow-up Index	61.2	66.2		PS02
General Patient Information Index	71.5	73.2	-	PS03
Overall Care Index	67.3	70.7		PS04
Physical Environment Index	70.4	71.5		PS05
Treatment & Related Information Index	63,5	69.0	*	PS06 PS07
				PS07
Access and Admission Index	a un cananan a			
Complaints Management Index	68.9	72.5		PS01
Discharge and Follow-op Index	68.8	69.9		PS02
General Patient Information Index	65.7	68.8	-	PS03
Overall Care Index	68.1	71.2		PS04
Physical Environment Index	66.B	71.8	· · · //	P\$05
Freatment & Related Information Index	72.8	76.4	e Me."	P306
Anthen Indian	59.7	70.2		P\$07
<u></u>				
Access and Admission Index	69.9	73.0	VIII., 102	PS01
Complaints Management Index	6 5.8 `	68.6 📎 🖉		PS02
Vischarge and Follow-up Index Seneral Patient Information Index	61.8	66.0		PS03
verall Care Index	72.0	72.8		PS04
hysical Environment Index	67.6	70.5	• •	P\$05
reatment & Related Information Index	70.4	71.1		PS06
	63.5	68.5	a de la composición d	PS07
ccess and Admission Index	62.1	71.6		PS01
omplaints Management Index	65.6	737	98a - 1998	PS02
scharge and Follow-up Index	47.9	65.7	andibin Destration	PS03
eneral Patient Information Index rerall Care Index	68.8	78.0	. Manage and	PS04
sical Environment Index	64.2	71.7	4	PS05
eatment & Related Information Index	67.5	69.8	I	PS06
sament of Related Mionination Index	68.6	72.1	f	PS07
Statistic	al Significance	1		
* Between 90% and 99.9% certain that the result	for the facility is di	foroni than the set of	average There	5 50me
			of the facilities i	n the
cohort, although there is a reasonable possibilit	y mat the result is	due to chance.	s. 1	
· · · · · · · · · · · · · · · · · · ·				
** 99.9% certain that the result for the facility is dif	fferent in comparis	on to the cohort averag	e. There is little	doubt that
the performance indicator for the facility is signif	ficantly different fro	om the mean for all hos	pitals in the peer	group.
		. // //>		
		the second s		

Indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.



Efficiency

Ayr Hospital				Śma
Northern Zone	Data Type:	Hospital Score:	Peer Group	Reference;
		-	Median:	- 1977 A
white met some the france with the second				
Occupancy Rate (Bed Day Efficiency)	Percentage	67.3	E4.4	EEE 43
Length of Stay	Days		•	EFF+17
and the second of the second of the second of the	Days	4.69	3.68	EFF-19
Catering - total cost	Dollars			
Energy Consumption per square metre	Dollars	33.4	44.5	EFF-36a
Banally the Hanning Constant of The Section of the Section of the	Donars	26.8	25.3	EFF-45.4
Hours of Sick Leave by Staff Category - Managerial And Clerical	Poroceles	0.00		
Hours of Sick Leave by Staff Category - Medical	Percentage	2.59	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Nursing	Petcentage	0.76	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Operational	Percentage	2.86	2.97	EFF-06.4
Hours of Sick Leave by Staff Category «Professional	Percentage	2.23	3.28	EFF-06.5
Hours of Sick Leave by Staff Cetegory + Technical	Percentage	1.18	1.67	EFF-06.6
Hours of Sick Leave by Staff Category - Trade And Artigans	Percentage Percentage	3.46	3.42	EFF-06.7
Hours of Sick Leave by Staff Category - Visiting Medical Officers	Percentage	1.11	2.85	EFF-06.8
Cost of Sick Leave by Staff Calegory - Managerial And Clerical	Dollars	0	0	EFF-06.9
Cost of Sick Leave by Staff Category - Medical	Dollars	861	786	EFF-08.2
Cost of Sick Leave by Staff Category - Nursing	Dollars	644	702	EFF-08.3
Cost of Sick Leave by Staff Category - Operational	Dollars	1,170	1,206	EFF-08.4
Cost of Sick Leave by Staff Category - Professional	Dollars	644 628	948	EFF-08.5
Cost of Sick Leave by Staff Calegory - Technical	Dollars	State States	728	EFF-08.6
Cost of Sick Leave by Staff Category - Trade And Artisans	Dollars	1,378 343	1,378	EFF-08.7
Cost of Sick Leave by Staff Category - Visiting Medical Officers	Dotlars		921	EFF-08.8
Cost of Work Cover	Dollars	0.29	0 0.74	EFF-08.9
fours of Overtime by Staff Category - Managerial And Clerical	Percentage	0.23	0.74	EFF-11 EFF-14.2
lours of Overline by Staff Category - Medical	Percentage	29.5	20.1	EFF-14.2
lours of Overtime by Stati Category - Nursing	Percentage	0.70	0.82	EFF-14.3
ours of Overtime by Staff Category - Operational	Percentage	0.38	0.45	EFF-14.5
lours of Overtime by Staff Category - Professional	Percentage	6.43	3.95	EFF-14.6
lours of Overtime by Staff Category - Technical	Percentage	0		EFF-14.7
ours of Overtime by Staff Category - Trade And Artisans	Percentage	0	SS	EFF-14.8
ours of Overtime by Staff Category - Visiting Medical Officers	Percentage	<i></i>		EFF-14.9
ost of Overtime by Staff Category - Managerial And Ciencal	Dollars	0		EFF-16.2
ost of Overtime by Staff Category - Medical	Dollars	51,275		EFF-16.3
ost of Overtime by Staff Category - Nursing	Dollars	379		EFF-16.4
ost of Overtime by Staff Category - Operational	Dollars	148		EFF-16.5
ost of Overtime by Staff Category - Professional	Dollars	5,397		EFF-16.6
ost of Overtime by Staff Category - Technical	Dollars	0	· ·	EFF-16.7
ost of Overtime by Staff Category - Trade And Artisans	Dollars	0	1965	EFF-16:8
ost of Overtime by Staff Category - Visiting Medical Officers	Dollars	0	84	EFF-16.9
and memories and the NetShamhalant, State 18, 25,				
II-Time Equivalent (FTE) Staff	Numeric		16209	FF-01
E Staff by Category - Managerial And Clerical	Nunseric	6.19		FF-02.2
E Staff by Category - Medical	Numenc	3.03		FF-02.3
E Staff by Category - Nursing	Numeric	55.0		FF-02.4
E Staff by Category - Operational	Numeric	27.3		FF-02.5
E Staff by Category - Professional	Numeric	4.75		FF-02.6
E Staff by Calegory - Technical	Numeric	1.33		FF-02.7
E Staff by Category - Trade And Artisans	Numeric	0.91		FF-02.8
E Staff by Category - Visiting Medical Officers	Numeric	0.02		FF-02.9
urs of Sick Leave	Percentage	2.51		FF-05
t of Sick Leave	Dollars	958		FF-07
urs of Overtime	Percentage	2.15		
st of Overtime	i civentage	Z. 13		FF-13

+ Indicators listed within this overall performance group have been used to determine overall performance. Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

CAB.0007.0002.00450

System Integration and Change

Ayr	Hospital
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				Sma
Aorthem Zone	Type of Score:	Hospital Score:	Peer Group Median:	Reference
a state Manual the form the second				
Benchmarking	<u> </u>	<u>.</u>		
In selected clinical areas - external	Percentage	0	. 0	SIC06.3
Clinical Pathways	· · · · · · · · · ·		.	3000.3
Extent of development and use in selected clinical areas	Percentage	12.9	15.8	SIC07.1
》,我却把我们的起来的时候,这些人的时间的小师和这些人的。 第二章				31007.1
Facilitating continuity of care				
Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08_1
Provision of discharge summaries to GPs	Max score 5	0/3	1	SiC08.2
Shared ante and post natal care	Max score 5	0/3	3	SIC08.2
Cardiac rehabilitation	Max score 3	2/3	2	SIC08.4
Provision of electronic discharge summaries to GPs	Max score 3	0/3	- -	SIC08.5
Politik Reconcersion Street, Construction of English and Issociation Street Street				51000.5
Quality of Information				
Accuracy	Percentage	96.7	03.5	SIC04.1
Timeliness - Number of months on time	Months	6	6.5	SIC04.1
Fimeliness - Number of days late per month	Days	5.3	4.9	SIC04.2a
Use of Information	All and a	0.0	4.5	51004.20
Availability of electronic information	Percentage	18.8	20.8	SIC05.1
Collection and use of childral information	Percentage	20	20.7	SIC05.2
r oʻni Politanina Slavov - Vincanma/Skitek Vincar engan sa				
Accreditation		antill.		
Accreditation	Yes/No	No	13/24	SIC01
Credentialling	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		AL.	
redentialling	Yes/No	Yes	24/24	SIC02
Workforce Management	®_>>``			
etention of Nursing Staff	Percentage	81	76.9	SIC03.1
etention of Allied Health Staff	Percentage	100	71.4	SIC03,2
edian Age Nursing Staff	Years	42	42.3	SIC03.3
Benchmarking				
selected clinical areas	Percentage	0	0	SIC06.1
selected clinical areas - internal	Percentage	о	0	SIC06.2
Clinical Pathways				
tent of development and use as per Ontario	Percentage	15	17.4	SIC07.2
rgical (Orthopaedic) - extent of development and use	Percentage	N/A	N/A	SIC07.3a
edical - extent of development and use	Percentage	11.9	10.7	SIC07.3b
& G - extent of development and use	Percentage	14.3		SIC07.3c
Telehealth				
tent of telehealth usage	Percentage	1.9	1.9 5	SIC09
	-			

+ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

N/A - Not Applicable N/R - Not Reported

Measured Quality

Hospital Report

2 A HIGH MICH

Attachment 1Statistics - Quartiles per Indicator

CAB.0007.0002.00452

Attachment 2.....State Report

Attachment 1

\frown		Hospita	4	P	eer Group)	····	
	ator Number and Description:	Score		25th	Median	75th	Max	and a state of the second s Second second s
-	Hospital					<u>.</u>		Smal
Nort	hem Zone		•					Unia)
100	the second second second second second second	and second second						
Overa	Il Performance Group: Maternity			<u>, 19</u> 07		n in the second s		
P\$05	Overall Care Index Maternity	66.8	40.8	69.1	71.2	79,1	84.3	
	Il Performance Group: Medical							
PS05	Overall Care Index Medical	67.6	Alt	66.3	70.7	72.5	80.2	
Overal PS05	Performance Group: Surgical			~			· -	
	Overall Care Index Surgical	64,2	802	69.0	73.4	74.9	81.1	
PS01	Performance Group: Not Summarised Access and Admission Index Maternity		, Y	>				
PS01	Access and Admission Index Medical	68,3	43.9		71.8	80.0	85.5	
PS01	Access and Admission Index Surgical	69.9	65.8		74.4	78.0	80.3	<u>.</u> (* 1
PS01	Access and Admission Index All types combined	62.1	59.3	69.8	72.3	74.5	78.4	
P\$02	Complaints Management Index Medical	69 <u>.3</u> 65.8	65.5 59.5	69.0 65.5	74.2	77.3	80.6	
PS02	Complaints Management index Maternity	68.8	59,4	68.7	66.8 73:4	73.7 77. 6	80.8	
\bigcap	Complaints Management Index All types combined	66.1	59.5	66.1	····	73.4	90.6 80.8	
	Complaints Management Index Surgical	65.6		68.8	75.0	78.9	87.5	
	Discharge and Follow-up Index All types combined	61.2	1	64.1	67.9	68,8	80.8	
~PS03	Discharge and Follow-up Index Maternity	65.7	•17	67.7	70.4	75.7	87.5	
PS03	Discharge and Follow-up Index Medical	5 1 6	60.0	63.2	65.8	69.8	80.8	
PS03 PS04	Discharge and Follow-up Index Surgical	47.9	44.2	57.4	68.8	72.0	100.0	67/3
PS04	General Patient Information Index Surgical General Patient Information Index Medical	68.8	68.8	74.0	77.6	80.2	87.5	
PS04	General Patient Information Index All types combined.	72.0	62.8	67.8	72.5	76.3	82.7	
PS04	General Patient Information Index Maternity	71.5	63.9	69.2	72.9	77.2	84.2	- 0.2
PS05	Overall Care Index All types opinioned	68.1 67,3	58.8	68.1	75.0	83.5	91.7	
PS06	Physical Environment Index All types combined	70,4	62.9 61.9	67.9 68 9	71.4	73.0	80.2	
PS06	Physical Environment Index Maternity	72.8	41	74.5	775	82,4	81.5 89.8	
PS06	Physical Environment Index Medical	704	65.0	68.2	69.9	12.7	81.2	
PS06	Physical Environment Index Surgical	67.5	57.3	68.4	71.9	75.9	83.8	
PS07 PS07	Treatment & Related Information Index Maternity	59.7	48.2	66.9	70.1	80.0	90.3	
PS07	Treatment & Related Information Index Medical	63.5	59.8	64.3	67.0	72.6	79.5	- 417 (
PS07	Treatment & Related Information Index All types combined Treatment & Related Information Index Surgical	63.5	60.1	65.8	69.3	72.4	79,5	18 Ž
- Sec.	recument of related monitation areas surgers	68,6	61.3	69.2	73.6	75.7	83.3	
all Pe	erformance Group: Activity		- 4- C - 4- C					
	Occupancy Rate (Bed Day Efficiency)	07.0					< 1.54 g	e Moriele -
	Length of Stay	67.3 4.7	8.8	41.8	51/4	63.7	108.7	
Overall Pe	erformance Group: Cost of Service		1.2	30	3 7	4.4	6.8	
FF-36a	Catering - total cost	93.4	21.0	33.6	44.5	55.8	107.6	
	Energy Consumption per square metre	26.8	11.7	17.5	25.3	31.3	81.2	
	nformance Group: Staffing		9 - 30				a na s ana sa	
	Hours of Sick Leave by Staff Category - Managenial And Clerical	230	0.0	1.6	2.6	3.0	4.4	
	Hours of Sick Leave by Staff Category - Medical	0.8	0.0	0.0	0.8	2.2	4.6	<u>.</u>
	Hours of Sick Leave by Staff Category - Nursing	2.9	1.3	2.6	3.0	3.4	4.5	
	Hours of Sick Leave by Staff Category - Operational	2.2	1.9	2.6	3.3	3.9	6.7	
	Hours of Sick Leave by Staff Category - Professional Hours of Sick Leave by Staff Category - Technical	1.2	0.0	1.0	1.7	1.9	2.4	2 X 4
	Hours of Sick Leave by Staff Category - Technical	3.5	0.0	2.2	3.4	4.6	10.2	
	lours of Sick Leave by Staff Category - Visiting Medical Officers	1.1	0.9	1.2	2.8	5.6	8.0	35.9
	Cost of Sick Leave by Staff Category - Managerial And Clerical	0.0 861.5	0.0	0.0	0.0	0.0	3.3	
	Sost of Sick Leave by Staff Category - Medical	861.5 644.3	0.0			+	442.1	
	Cost of Sick Leave by Staff Category - Nursing	**********	0.0 77 8	******		* *	238.6	
	ost of Sick Leave by Staff Category - Operational		• - • • •			'	758.3	
	ost of Sick Leave by Staff Category - Professional	628.0	• • • • •				932.8	
	ost of Sick Leave by Staff Category - Technical				<u> </u>		133.2	· · · · · · · · · · · · · · · · · · ·
F-08.8 C	ost of Sick Leave by Staff Calegory - Trade And Artisans					'	270.8 348.4	and the second

inted: 05/07/2002

Attachment 1

· · ·		r					
Indicator Number and Description:	Hospital			er Group		· .	
	Score	L. Min	25th	Median	75th	Max	
EFF-08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers	0.0	. 0,0	0,0	0.0	0.0	6,781.8	
EFF-11 Cost of Work Cover	0,3	0.1	0.4	0.7	0.9	2.7	
EFF-14.2 Hours of Overtime by Staff Category - Managerial And Clerical	0.0	0.0	0.0	0.1	0.0		
EFF-14.3 Hours of Overtime by Staff Category - Medical	29.5	.0.0	10.6	20.1		2.4	
EFF-14.4 Hours of Overtime by Staff Category - Nursing	0.7	0.0	0.4	0.8	26.2	35.6	
EFF-14.5 Hours of Overtime by Staff Category - Operational	0.4	0.0	0.2	0.0	0.7	2.8	
EFF-14.6 Hours of Overtime by Staff Category - Professional	6,4	0.1	2.9	4.0	6.4	1.7	
EFF-14.7 Hours of Overtime by Staff Category - Technical	0.0	0.0		0.0	0.1	24.9 5.3	
EFF-14.8 Hours of Overtime by Staff Category - Trade And Artisans	0.0	0.0	0,0	0.5	1.4	4.8	
EFF-14.9 Hours of Overtime by Staff Category - Visiting Medical Officers	4.0	0,0	0,0	0.0	10.6	61.7	
EFF-16.2 Cost of Overtime by Staff Category - Managerial And Clerical	0.0		0.0	23.5	61.7	1,338.2	
EFF-16.3 Cost of Overtime by Staff Category - Medical	\$1 274.9		15,129.3		• ·=		en en ser en En ser en ser
EFF-16.4 Cost of Overtime by Staff Category - Marsing	378.6	12.7	253.1	480.2	785.7	1,752.7	
EFF-16.5 Cost of Overtime by Staff Category - Operational	148.2	14.6	92.9	202.3	303.4	692.7	
EFF-16.6 Cost of Overtime by Staff Category - Professional	5,396.9	109.4	2,061.7	3,114.1	5,396.9	1	್ಷ ಭಾರತ್ ಕ್ರೀತಾ
EFF-18.7 Cost of Overtime by Staff Category Technical	0.0	0.0	0.0	0.0	78.4	2,836.0	
EFF-16.8 Cost of Overtime by Start Category - Trade And Artisans	0.0	0.0	0.0	2301	641.9	2,488.4	
FF-16.9 Cost of Overtime by Staff Category - Visiting Medical Officers	0.0	0.0	60	7296503	6,746.5 2		
Perall Performance Group: Not Summarised			0° W.	: Yajili	<u> </u>		C.M. Property and the
AF-01 Full-Time Equivalent (FTE) Staff	98.5	31.5	37.2	48,6	67.3	128.9	20.14T
EFF-02.2 FTE Staff by Category - Managerial And Clerical	62	02	2.8	3.8	6.1	24.9	
EFF-02.3 FTE Staff by Category - Medical	3.0	4.0	1.7	2.1	2.5	7.0	
EFF-02.4 FTE Staff by Category - Nursing EFF-02.5 FTE Staff by Category - Onerational	<i>)</i>)))) ()))) ()))) ()))))))))))))))))))	14.7	20.1	23.3	32.2	58,1	
, angel operational	27.3	7.4	12.0	15.2	21.9	45.2	
EFF-02.6 FTE Staff by Category Professional EFF-02.7 FTE Staff by Category Technical	4.8	0.4	1.6	2.9	4.8	11.0	14.5
EFF-02.8 FTE Staff by Children Trade And Anteans	1,3	0.1	0.6	0,9	1.4	2.3	
EFF-02.9 FTE Staff by Category - Visiting Medical Officers	0.9	0,1	0.8	0,9	0.9	1.8	
FF-05 Hours of Size Leave	0.0	0.0	0.0	90	0.1	0.7	
FF-07 Cost of Sick Leave	2.5	1.7	. 20	79	3.4	4.6	
FF-13 Hours of Overtime	957.9	549.1	- Stratiki	1,081,3	esta de	1,632.2	
FF-15 Cost of Overtime	2.1 2.059.3	0.4	13	2.0	2.5	3.8	
August and a second and a second and a second as a		100.1	105.4	,986.5 2	,626.5	100.9	
Dverall Performance Group: Benchmarking and Clinical Pathways					2 4 2 2 2 4 4	258 - F	
IC06.3 Benchmarking - In selected clinical areas - external	00	0.0	0.0	0.0			
IC07.1 Clinical Pathways - Extent of development and use	12.9	0.0	2.2	15.9	0.0 33.5	46.2	
verall Performance Group: Continuity of Care						90.0	
08.1 Facilitating continuity of care - Use of pre admission clinics for elective surgery	3.0	0.0	3.0	3.0	[.] 3.0	3.0	
C08.2 Facilitating continuity of care - Provision of discharge summaries to GPs	0.0	0,0	0.0	10	3.0	3.0	
C08.3 Facilitating continuity of care - Shared ante and post natal care	0.0	0.0	0.0	30	3.0	3.0	81 A
C08.4 Facilitating continuity of care - Cardiac rehabilitation	2.0	00	1 .0	2.0	2.0	3.0	
C08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs	0.0	00	0.0	0.0	0.0	0.0	
verall Performance Group: Quality and Use of Information				200°2			1 F 1
C04.1 Quality of Information - Accuracy	- 100 an 100 -	82.2	92.0	93.5	95.2	97.6	
C04.2a Quality of information - Timeliness - Number of months on time	6.0	1.0	4.8	6.5	· 8.0	9.0	51
C04.2b Quality of information - Timeliness - Number of days late per month	5.3	0.0	2.5	4.9	7.5	39.8	3
C05.1 Use of Information - Availability of electronic information	18.8	10.4	16.7	20.8	25.0	33.3	
C05.2 Use of Information - Collection and use of clinical information	20.0	0.0	11.9	20.7	30.8	44.0	
verall Performance Group: Not Summarised		••	· · · ·			-	
201 Accreanaion 202 Credentialling	0.0	0.0	0.0	1.0	1.0	1.0	
202 Credemaning 203.1 Workforce Management - Retention of Nursing Staff	1.0	1.0	1.0	1.0	1.0	1.0	5.20
03.2 Workforce Management - Releasion of Alling Lingth Chart		16.2	67.9	76.9	85.0	96.7	
03.3 Workforce Management - Ketenbon of Allied Health Staff 03.3 Workforce Management - Median Age Nursing Staff			58.4	71.4 1	0.0	00.0	2018
06.1 Benchmarking - In selected clinical areas			36.9	42.3	13.6	51.0	
		0.0	0.0	0.0	6.2	60.0	
		0.0	0.0	0.0	0.0	75.0	
	15.0	0.0	2.5	17.4 3	7.3 • • • •	90.0	2.2
and a second a second a second s		0.0	0.0	0.0	3.6	57.1	1442
and a state of development and use	11.9	0.0	0.0 1			0.0	
nted: 05/0 7/2002			īī				Г. С.

ator Number and Description:

Hospital Score

Min

Attachment 1

Max

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Peer Group

25th Median 75th

SIC07.3c SIC09	Tolobally Print Pr	.3 0.0 0.0 14.3 46.4 100.0 9 0.0 0.0 1.9 5.8 17.3
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·	· · · · · · · · · · · · · · · · · · ·	CAB.0007.0002.00455
Printed: 05/07/2	/2002	CAB.0007.0002.00455



Measured Quality

Hospital Report

Barcaldine Hospital

Central Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Barcaldine Hospital
Peer Group: Small

Central Zone



Clinical Utilisation and Outcomes

Barcaldine Hospital

Central Zone

Performance Indicator

Risk Adjusted Hospital Score:

ospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Small

No indicators to report

CAB.0007.0002.00458

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Patient Satisfaction



O

Hospital Score: Peer Group Mean:

Significance: Reference:

No indicators to report

Printed: 05/07/2002 Data for this guadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

N/A - Not Applicable N/R - Not Reported

Efficiency

Barcaldine Hospital

Central Zone	Data Type:	Hospital Score:	Peer Group Median:	Reference:
Occupancy Rate (Bed Day Efficiency)	Percentage	39.9	51.1	EFF-17
Length of Stay	Days	4.62	3.68	EFF-19
。 如果你们的说明我们的。" 《《···································				
Catering - total cost	Dollars	68.6	44.5	EFF-36a
Energy Consumption per square metre	Dollars	15.6	25.3	EFF-45.4
and the constituted state of a stational state of the state of the				
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	19925	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	0	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	2.34	2.97 3.28	EFF-06.4
Hours of Sick Leave by Staff Category - Operational Hours of Sick Leave by Staff Category - Professional	Percentage	•		EFF-06.5 EFF-06.6
and the second	Percentage Dollars	0.45	1.67 786	EFF-00.0
Cost of Sick Leave by Staff Category - Managerial And Ciencal Cost of Sick Leave by Staff Category - Medicat	Dollars	437 0	700	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars Dollars	789	1,206	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	786	1,200 948	EFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	203	728	EFF-08.6
Cost of Work Cover	Dollars	1.34	0.74	EFF-11
Hours of Overtime by Staff Category - Managerial And Clerical	Percentage	0	0.05	EFF-14.2
Hours of Overtime by Staff Category - Medical	Percentage	0	20.1	EFF-14.3
Hours of Overtime by Staff Category - Nursing	Percentage	0.52	0.82	EFF-14.4
Hours of Overtime by Staff Category - Operational	Percantage	1.71	0.45	EFF-14.5
Hours of Overtime by Staff Category - Professional	Percentage	0.38	3.95	EFF-14.6
Cost of Overtime by Staff Category - Managerial And Clerical	Dollars	0	23.5	EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	0	32,353	EFF-16.3
Cost of Overtime by Staff Category - Nursing	Dollars	285	480	EFF-16.4
Cost of Overtime by Staff Category Operational	Dollars `	682	202	EFF-16.5
Cost of Overtime by Statif Category - Professional	Dollars	288	3,114.	EFF-16.6
1999年1997年1996年1996年1996年1996年1996年1996年				
Full-Time Equivalent (FTE) Staff	Numeric	200 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 - 2000 -	48.7	EFF-01
FTE Staff by Category - Managerial And Clerical	Numeric	2,77	3.78	EFF-02.2
FTE Staff by Category - Medical	Numeric	2.09	2.09	EFF-02.3
FTE Staff by Category - Nursing	Numeric	14.7	23.3	EFF-02.4 EFF-02.5
FTE Staff by Category - Operational FTE Staff by Category - Professional	Numeric	12.5	15.2	EFF-02.5
Hours of Sick Leave	Numeric Percentage	0.85 2.22	2.87 2.91	EFF-05
Cost of Sick Leave	Dollars	693	1,081	EFF-07
Hours of Overtime	Percentage	0.89	1.99	EFF-13
Cost of Overtime	Dollars	394	1,986	EFF-15
· · · ·	\$0			



Small

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+ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.
System Integration and Change

Barcaldine Hospital			,	Small
entral Zone	Type of Score:	Hospital Score:	Peer Group Median:	Reference
	L	30016.	, moulant.	
 ・Profile ・Profile				
In selected clinical areas - external	Percentage	.0	0	SIC06.3
Clinical Pathways	· · · · · · · · · · · · · · · · · · ·	•	•	01000.0
Extent of development and use in selected clinical areas	Percentage	16.1	15.8	SIC07.1
· 治理、理学校、理学会、教育的社会、 · · · · · · · · · · · · · · · · · · ·				
Facilitating continuity of care		and the second		
Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SICO8.1
Provision of discharge summaries to GPs	Max score 5	0/3	1	SIC08.2
Shared ante and post natal care	Max score 5	3/3	3	SIC08.3
Cardiac rehabilitation	Max score 3	1/3	2	SIC08.4
Provision of electronic discharge summaries to GPs	Max score 3	0/3	Questile-	SIC08.5
		Prista de la com		
Quality of Information		Carallan.		
(Accuracy a	Percentage	84.1	93.5	SIC04.1
Timeliness - Number of months on time	Months	6	6.5	SIC04.2a
Timeliness - Number of days late per month	Days	10.7	4.9	SIC04.2b
Use of Information		· .		
Availability of electronic information	Percentage	10.4	20.8	SIC05.1
Collection and use of clinical information	Percentage	3.1	20.7	SIC05.2
Accreditation				
Accreditation	Yes/No	No	13/24	SIC01
Credentialling	41. M.		.45	
Credentialling	Yes/No	Yes	24/24	SIC02
Workforce Management	s Made - ¹			
	Percentage	64.7	76.9	SIC03.1
Retention of Allied Health Staff	Percentage	N/A	N/A	SIC03.2
Median Age Nursing Staff	Years	31.5	42.3	SIC03.3
Benchmarking				
	Percentage	. 0		SIC06.1
	Percentage	0	0	SIC06.2
Clinical Pathways	d a share the second se	115		
	Percentage	18.8		SIC07.2
	Percentage	N/A		SIC07.3a
	Percentage	9.5		SIC07.3b
	Percentage	35.7	14.3	SIC07.3c
Telehealth			-	
Extent of telehealth usage	Percentage	0	1.9	SIC09

f Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance. CAB.0007.0002.00461

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N/A - Not Applicable N/R - Not Reported

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Measured Quality

Hospital Report

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Attachment 1.....Statistics – Quartiles per Indicator

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CAB.0007.0002.00462

Attachment 2.....State Report

Attachment 1

		Hospital	· · ·	Pe	er Group			
	tor Number and Description:	Score	Min	25th	Median	75th	Max	in an
Bar	caldine Hospital	······································			-			Small
Cent	ral Zone							
Overa	Il Performance Group: Activity	<u> </u>	,					
EFF-1	7 Occupancy Rate (Bed Day Efficiency)	39.9	8.8	41.8	51.1	63.7	108.7	
EFF-1		4.6	1.2	3_0	3.7	4.4	6.8	
	Il Performance Group: Cost of Service							
EFF-36		68.6	21.0	. 33.6	44,5	55;8	107.6	
EFF-45		15,6	117	17.5	25.3	31.3	81.2	
Overal EFF-06	Il Performance Group: Staffing							
EFF-06		1.6	0.0	1.6	2.6	3.0	4.4	
EFF-06		0.0	0.0	0.0	0.8	2.2	4.6	
EFF-06		2.3	1.3	2.6	3.0	3.4	4.5	
EFF-06.	· · · · · · · · · · · · · · · · · · ·	0.4	1.9 0.0	2.6 1.0	3,3 1.7	3.9 1.9	6.7	
EFF-08.		437.0	0.0	499.5	785.8	1,063.8	2.4	
		0.0	0.0	488.5 0.0	702.5	2,069.4	4.238.6	
		789.4	477.8	955.1	1,208.1	1,335.1	1,758.3	
()08.		786.3	656.5	739.4	948.1	1,185.9	1,932.8	
EFF-08.0	5 Cost of Sick Leave by Staff Category - Professional	203.4	00	472.2	728.4	932.0	1,133.2	
EFF-11	Cost of Work Cover	13	01	0.4	0.7	0.9	2.7	
EFF-14.2	Hours of Overtime by Staff Category - Managerial And Elevicat	0.0	0.0	0.0	0.1	0.1	2.4	
EFF-14.5	Hours of Overtime by Staff Category - Medical	0.0	0.0	10.6	20.1	26.2	35.6	18
EFF-14.4		0.5	0.0	0.4	0.8	1.4	2.8	
EFF-14.5		1.7	0.0	0.2	0.4	0.7	1.7	
EFF-14.6		0.4	0.1	2.9	4.0	6,4	24,9	
FF-16.2		0,0	0.0	0.0	23.5	61.7	1,338.2	
EFF-16.3		0.0		10.00		7,843.6		
FF-16.4 FF-16.5	Cost of Overfime by Staff Category - Nursing Cost of Overtime by Staff Category - Operational	285.5	12.7	253.	480,2	785.7	1,752.7	
FF-16.8	Cost of Overtime by Staff Category - Professional	681.7	148	92.9	202.3	303.4	692.7	
	Performance Group: Not Summarised	288.1	109.4	2,081.7	3,114,1	396.9	28,722.0	
FF-01	Full-Time Equivalent (FTE) Staff	320	31.5	37.2	48.6	67.3	128,9	
FF-02.2	FTE Staff by Category - Managerial And Clerical	2.8	0.2	2.8	3.8	6.1	24.9	
FF-02.3	FTE Staff by Category - Medical	2.1	1_0	1.7	2.1	2.5	7.0	
EF-02.4	FTE Staff by Category - Nursing	14.7	14.7	20.1	23.3	32.2	56.1	
5	FTE Staff by Category - Operational	12.5	7.4	12.0	15.2	21.9	45.2	1899. 1999.
_02.6	FTE Staff by Category - Professional	0.8	0.4	1.6	2.9	4.8	11.0	
FF-05	Hours of Sick Leave	2.2	1.7	2.5	29	3.4	4.6	
FF-07	Cost of Sick Leave	693.1	549,1	¥27.3	081.3 1	261.3	1,632.2	
FF-13	Hours of Overtime		04	1.3	2.0	2.5	3.8	
-F-15	Cost of Overtime	- 2016 - 201	90.7 1	145.4 1	,996.5 2	626.5	4,100.9	
	2000年期中国的时间和中国的中国。							
	erformance Group: Benchmarking and Clinical Pathways							
C06.3	Benchmarking - In selected clinical areas - external	0.0	0.0	0.0	0.0	0.0	46.2	
C07.1	Clinical Pathways - Extent of development and use	16.1	0.0	2.2	15.9	33.5	90.0	
	erformance Group: Continuity of Care		_					
C08.1	Facilitating continuity of care - Use of pre admission clinics for elective surgery	3.0	0.0	3.0	3.0	3.0	3.0	
C08.2	Facilitating continuity of care - Provision of discharge summaries to GPs	0.0	0.0	0.0	1.0	3.0	3.0	
C08.3	Facilitating continuity of care - Shared ante and post natal care Facilitating continuity of care - Cardiac rehabilitation	3.0	0.0	0.0	3.0	3.0	3.0	
208.5	Facilitating continuity of care - Carolac renabilitation Facilitating continuity of care - Provision of electronic discharge summaries to GPs	1.0	0.0	1.0	2.0	2.0	3.0	
	arformance Group: Quality and Use of Information	0.0	0.0	0.0	0.0	0,0	0.0	
reran Pe C04.1	Reprint Provide the Accuracy And Use of Information	8 .4 4	23.2	07.0	02 F	05.2	07.0	
· · · · ·	Quality of information - Timeliness - Number of months on time	84.1 6.0	82.2	92.0	93.5	95.2	97.6	
2	Quality of information - Timeliness - Number of days late per month	10.7	1.0	4.8	6.5	8.0	9.0	
	Use of Information - Availability of electronic information		0.0	2.5	4.9	7.5	39.8	
	Use of Information - Collection and use of clinical information	3.1		16 <u>.7</u> 11.9	20.8	25.0 30.8	33.3	
							44.0	
nted: 0!	√07/2 002							

nted: 05/07/2002

Attachment 1

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			Peer Group					
Indicato	r Number and Description:	Hospital Score	Min	25th	Median	75th	Max	
Overall	Performance Group: Not Summarised		· .				.,	L
SIC01	Accreditation	0.0	0.0	0.0	1.0	1.0	1.0	
SICO2	Credentialling	1.0	1.0	1.0	1.0	1.0	1.0	
SIC03.1	Workforce Management - Retention of Nursing Staff	64.7	46.2	67.9	76.9	.85.0	96.7	
SIC03.2	Workforce Management - Retention of Allied Health Staff		33.3	58.4	71.4	100.0	100.0	
SIC03.3	Workforce Management - Median Age Nursing Staff	31.5	31.5	36.9	42.3	43.6	51.0	
SIC08.1	Benchmarking - In selected clinical areas	0.0	0.0	0.0	0.0	6.2	60.0	
SIC06.2	Benchmarking - In selected clinical areas - internal	0.0	0.0	0.0	0.0	0.0	75.0	
SIC07.2	Clinical Pathways - Extent of development and use as per Ontario	18.8	9.0	2.5	17.4	37.3	90.0	² 1.2
SIC07.3a	Clinical Pathways - Surgical (Orthopaedic) - extent of development and use		9.0	0.0	0.0	3.6	57.1	
SIC07.5b	Clinical Pathways - Surgical (Orthopaedic) - extent of development and use Clinical Pathways - Medical - extent of development and use	95	00	0.0	10.7	34.5	100.0	
SIC07.3c	Clinical Pathways - O & G - extent of development and the	35.7	0.0	0.0	14.3	46.4	100.0	an a
SICO9	Telehealth - Extent of telehealth usage	0.0	0.0	0.0	1.9	5.8	17.3	
		×						



Queensland Government

Queensland Health

Measured Quality

Hospital Report

Biloela Hospital

Central Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Biloela Hospital Peer Group: Small



Central Zone

Clinical Utilisation and Outcomes

Biloela Hospital

Fentral Zone

Performance Indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Small

No indicators to report

CAB.0007.0002.00467

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Patient Satisfaction

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CAB.0007.0002.00468

Biloela Hospital

				Sma
	Hospital Sco	re: Peer Group Mean:	Significance:	Reference:
antigan Born Street Street				
dex	80.6	72.8	*	PS01
			*	PS02
	72.4			PS03
on Index	84.2	73.2	**	PS04
	79.7		• ***	PS05
ex .	81.5		*	PS06
mation Index		69.0	*	PS07
lov		74 6	n in the set of the set	PS01
		a sansara	-	PS02
		· · ·	-	PS02 PS03
	W ···			PS04
				PS05
			#	PS06
			, an Maria	P807
av at the second se Second second	80.3	72.6		[©] PS01
	and the second	**# 26 WESS - WESS ***		PS02
	all and a second se	5 A. 199 199 199 199 199		PS03
n Index	William Alla Califia	66	*	PS04
~ // * * *	/79.0	70.5	*	PS05
x	81.2	71.1	. *	PS06
nation index	77.8	68.5	*	PS07
en e	78.3	71.6		PS01
				PS02
dex .	81.3			PS03
Index	87.5	78.0		PS04
	81.1	71.7 🖉		PS05
	63.8	69.6		PS06
ation Index	75.4	72.1		PS07
	dex Index Index Index Index Index mation Index Index Index Index Index Index Index Index Index Index	dex 80.6 Index 80.4 Index 72.4 on index 84.2 79.7 ex 81.5 mation index 78.0 Iex 85.0 ndex 78.0 Iex 85.0 ndex 78.0 Iex 85.0 ndex 78.0 Iex 85.0 ndex 85.0 ndex 81.3 nation index 81.8 Iex 80.3 ndex 78.8 Ndex 71.2 n index 81.3 index 78.8 Ndex 71.2 n index 81.3 index 78.3 dex 87.5 dex 81.3 Index 87.5 1.3	dex 80.6 72.8 Index 80.4 69.2 Index 72.4 66.2 on Index 84.2 73.2 79.7 70.7 ex 81.5 74.5 mation Index 78.0 69.0 lex 85.0 72.5 ndex 78.0 69.0 lex 85.0 72.5 ndex 78.0 69.0 lex 85.0 72.5 ndex 71.9 68.8 n Index 91.7 71.2 station Index 81.3 76.4 nation Index 81.8 70.2 ex 80.3 73.0 dex 71.2 68.0 nation Index 81.8 70.2 ex 80.3 73.0 dex 71.2 68.0 nation Index 81.8 70.2 ex 80.3 73.0 dex 71.2 68.0 index 71.2 68.0 index 71.2 68.0 index 71.3 68.5 idex 71.3 68.5 idex 77.8 68.5 idex <td>dex 80.6 72.8 \star Index 80.4 69.2 \star Index 72.4 66.2 \star on Index 84.2 73.2 \star rex 81.5 74.5 \star mation Index 78.0 69.0 \star lex 85.0 72.5 \star mation Index 78.0 69.0 \star lex 85.0 72.5 \star ndex 78.0 69.9 \star ndex 81.3 76.4 \star nation Index 81.3 76.4 \star ex 80.3 73.0 \star ex 80.3 73.0 \star ex 80.3 73.0 \star mation Index 81.8 70.2 \star ex 80.3 73.0 \star ex 80.3 73.0 \star index 71.2 \$6.0 \star index 71.2 \$6.0 \star index 71.8</td>	dex 80.6 72.8 \star Index 80.4 69.2 \star Index 72.4 66.2 \star on Index 84.2 73.2 \star rex 81.5 74.5 \star mation Index 78.0 69.0 \star lex 85.0 72.5 \star mation Index 78.0 69.0 \star lex 85.0 72.5 \star ndex 78.0 69.9 \star ndex 81.3 76.4 \star nation Index 81.3 76.4 \star ex 80.3 73.0 \star ex 80.3 73.0 \star ex 80.3 73.0 \star mation Index 81.8 70.2 \star ex 80.3 73.0 \star ex 80.3 73.0 \star index 71.2 \$6.0 \star index 71.2 \$6.0 \star index 71.8

+ Indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Efficiency

Biloela Hospital

					Smal
Central Zone	-	Data Type:	Hospital Score:	Peer Group Median:	Reference:
and the second					
Occupancy Rate (Bed Day Efficiency)		Percentage	49.2	51.1	EFF-17
Length of Stay		Days	3.27	3.68	EFF-19
· · · · · · · · · · · · · · · · · · ·				0.00	
Total Cost / Weighted Separation		Dollars	2,153	1,868	EFF-25
Catering - total cost		Dollars	63.8	44.5	EFF-36a
Energy Consumption per square metre	•	Dollars	21.1	25.3	EFF-45.4
一次已经把某些事件的 和我们的一下了。这些我的时候,这是			21.1	23,3	EFF-43.4
Hours of Sick Leave by Staff Category - Managerial An	d Clerical	Percentage	0	2.64	
Hours of Sick Leave by Staff Category - Medical		Percentage	4665.	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Nursing		Percentage	2.88	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Operational			3.90	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Professional	6. N. L. ⁴	Percentage	3.62	3.28	EFF-06.5
Cost of Sick Leave by Staff Category - Managerial And	Charles	Percentage	1.74	1.67	EFF-06.6
Cost of Sick Leave by Staff Category - Medical	ophical	Dollars	0	786.	EFF-08.2
Cost of Sick Leave by Staff Category Nursing		Dollars	2,411	702	EFF-08.3
Cost of Sick Leave by Staff Calegory - Operational	· .	Dollars	1,335	1,206	EFF-08.4
Sost of Sick Leave by Staff Category - Professional		Dollars	1,073	948	EFF-08.5
Cost of Work Cover		Dollars	721	728	EFF-08.6
<i>I</i>		Dollars	0.89	0.74	EFF-11
 Hours of Overtime by Staff Category - Managerial And C Hours of Overtime by Staff Category - Medical 	Clerical	Percentage	Ö,	0.05	EFF-14.2
Hours of Overtime by Staff Category - Medical Hours of Overtime by Staff Category - Nursing		Percentage	o se	20.1	EFF-14.3
Hours of Overtime by Stall Category - Nursing	N.A. W.	Percentage	0.32	0.82	EFF-14.4
Hours of Overtime by Staff Category - Operational		Percentage	1.26	0.45	EFF-14.5
Hours of Overtime by Staff Category - Professional		Percentage	3.81	3.95	EFF-14.6
Cost of Overtime by Staff Category Managerial And Cle	rical	Dollars	0	23.5	EFF-16.2
Cost of Overline by Staff Category Medical	i	Dollars	0	32,353	EFF-16.3
Cost of Overtime by Staff Category - Nursing	. ' f	Dollars	176	480	EFF-16.4
Cost of Overtime by Staff Category - Operational	1	Dollars	693		EFF-16.5
Cost of Overtime by Staff Category - Professional		Dollars	2,437	4998	EFF-16.6
and the property of the second second second	的现在分词			- C226	
Full-Time Equivalent (FTE) Staff	and the second s	fumeric	49.9	the second second second	EFF-01
FTE Staff by Category - Managerial And Clerical	and the second sec	Numenic	g (§ 1 7	150	EFF-02.2
FTE Staff by Category - Medical	(* 18.44 k	umeric	2.00		EFF-02.3
FTE Staff by Category - Nursing	1. M 6.	Americ	26.7		EFF-02.4
FTE Staff by Category - Operational	1996 - 1996 - 1996 - 1996 - 1996 - 1996 - 1996 - 1996 - 1996 - 1996 - 1996 - 1996 - 1996 - 1996 - 1996 - 1996 -	lumeric	14.4		EFF-02.5
FTE Staff by Category - Professional	× N	lumeric	2.66		EFF-02.6
ours of Sick Leave		ercentage	3.63		EFF-05
Jost of Sick Leave		ollars	1,260		EFF-03
Hours of Overtime		ercentage	0.82		EFF-13
Cost of Overtime		ollars	460	M.	
		\bigcirc	2	1,000	FF-15
	Willia M	1			



+ Indicators listed within this overall performance group have been used to determine overall performance. Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

Biloela Hospital				Sma
Central Zone	Type of Score:	Hospital	Peer Group	Reference
	L	Score:	Median:	a de la composition de
Benchmarking				
In selected clinical areas - external	Percentage	0	0	SIC06.3
Clinical Pathways	•	•		
Extent of development and use in selected clinical areas	Percentage	25	15.8	SICD7.1
·····································				
Facilitating continuity of care			i de la companya de La companya de la comp	
Ise of pre admission clinics for elective surgery	Max score 5	3/3	. 3	SIC08.1
Provision of discharge summaries to GPs	Max score 5	1/3	1	SIC08.2
hared ante and post natal care	Max score 5	3/3	3	SIC08.3
ardiac rehabilitation	Max score 3	2/3	2	SIC08.4
rovision of electronic discharge summaries to GPs	Max score 3	0/3	Quette	SIC08.5
		Neres (and		
Quality of Information				
ccuracy	Percentage	\$3.4	93.5	SIC04.1
meliness - Number of months on time	Months	4	6.5	SIC04.2a
meliness - Number of days late per month	Days	» 5.2	4.9	SIC04.2b
Use of Information				
railability of electronic information	Percentage	27.1	20.8	SIC05.1
vilection and use of clinical information	Percentage	21.4	20.7	SIC05.2
Accreditation				
creditation	Yes/No	Yes	13/24	SIC01
Credentialling	. 1		<i>M</i>	
edentialling	Yes/No	Yes	24/24	SIC02
Workforce Management				
tention of Nursing Staff	Percentage	78.9	76.9	SIC03.1
lention of Allied Health Staff	Percentage	100	71. 4	SIC03.2
dian Age Nursing Staff	Years	37	42.3	SIC03.3
Benchmarking				(
elected clinical areas	Percentage	60	Ó	SIC06.1 (
elected clinical areas - internal	Percentage	«@75	0	SIC06.2
Clinical Pathways		Ĵ		
ent of development and use as per Ontario	Percentage	25	17.4	SIC07.2
gical (Orthopaedic) - extent of development and use	Percentage	N/A	N/A	SIC07.3a
groun (or more adding - extern of development and use	Percentage	0	10.7	SIC07.3b
fical - extent of development and use				
	Percentage	100	14.3	SIC07:3c
fical - extent of development and use	-	100	14.3	SIC07:3c

+ Indicators listed within this overall performance group have been used to determine overall performance.

CAB.0007.0002.00470

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

N/A - Not Applicable N/R - Not Reported



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Attachment 1

	,			P	eer Grou	D		.
Indicator Number and Description:		Hospita		25th	Mediar		n Max	
Biloela Hospital	······································		· · · · · · · · · · · · · · · · · · ·				-	Sma
Central Zone	· . · ·							- ona
and the second			,			-		
Overall Performance Group: Maternity								
PS05 Overall Care Index Maternity		83.1	40.8	69.1	71.2	79.	1 84.:	
Overall Performance Group: Medical						* *		
PS05 Overall Care Index Medical		79.0	64.7	66.3	70.7	72.	5 80.2	2
Overall Performance Group: Surgical PS05 Overall Care Index Surgical			M. *					
Overall Performance Group: Not Summa	ninad		80.2	69.0	73_4	74.	81.1	e de de
S01 Access and Admission Index All types of		80.6	65.5	69.0	74.2	17.		,
S01 Access and Admission Index Surgical		78.3	59.3	69.8	72.3	74.		
S01 Access and Admission Index Medical		80.3	65.8	69.1	74.4	78.0		
S01 Access and Admission Index Maternity	- 4 6	85.0	43,9	68.7	71.8	80.0		
S02 Complaints Management Index Surgical		87.5	60.1	68.8	75.0	78.9		
S02 Complaints Managernierd Index Medical		78.8	59.5	65.5	66.8	74	80.6	
S02 Complaints Management Index Maternity		B4.4	59.4	68.7	794	773	· · · · ·	
S02 Complaints Management Index All types 3 Discharge and Follow-up Index Maternity		80.4	59.5	68,1	67.7	73.4	1000	
503 Discharge and Follow-up Index Medical		71.9	41.7 •	67.7	764	75.7		
503 Discharge and Follow-up Index All types	combined	71.2	60.0 59.1	63.2 64.1	65,8 67,9	69.8 68.8		
503 Discharge and Follow-up Index Surgical		81.3	44.2	57.A	68,8	72.0	80.8	
64 General Patient Information Index Medica	• · · · · · · · · · · · · · · · · · · ·	- B2.7	62.8	67.8	72.5	76.3	82.7	
64 General Patient Information Index Surgica		87.5	68.8	74.0	77.6	80.2	87.5	
04 General Patient Information Index Matemi	- A 719997. "274"	91.7	58.8	68.1	75.0	83.5	91.7	
04 General Patient Information Index All type	s combined	84.2	63.9	69.2	72.9	77.2	84.2	
05 Overall Care Index All types combined 06 Physical Environment Index All types com		79.7	62.9	67.9	71.1	73.0	80.2	
06 Physical Environment Index All types com 06 Physical Environment Index Surgical	Dined	81.5	61.9	68.9	706	73.7	81.5	
06 Physical Environment Index Maternity		83.8 81,3	57,3	68.4 78.5	71.0	75.9	83.8	
06 Physical Environment Index Medical		A.2	65.0	68.2	77.5 69.9	82.4 72.7	88.6 81.2	2
77 Treatment & Related Information Index Su	rgical	78.4	61.3	89.2	73.5	75.7	83.3	
07 Treatment & Related Information Index Me		77,8	69.8	64,3	67.0	72.6	79,5	
77 Treatment & Related Information Index Ma		81.8	46.2	66.9	70.1	80.0	90.3	
77 Treatment & Related Information Index All	types combined	78.0	60.1	65.8	69.3	72.4	79.5	- 53
和1990年,1991年1月1日日本								
erall Performance Group: Activity								
-17 Occupancy Rate (Bed Day Efficiency) -19 Length of Stay		49.2	8.8	41.8	51.1 * * @@** *	63.7	108.7	
erall Performance Group: Cost of Servic	· · · · · · · · · · · · · · ·	3.3	1.2	3.0		4.4	6.8	
-25 Total Cost / Weighted Separation	~	2,153.1	1974 1	5 00 .0 1	938 0 2	2,084.4	2,691.1	
36a Catering - total cost		63.8	210	33.6	45	55,8	107.6	
45.4 Energy Consumption per square metre	· · · · · · · · · · · · · · · · · · ·	21.1	11.7	17.5	25.3	31.3	81.2	
rall Performance Group: Staffing		···· *	q@##					
06.2 Hours of Sick Leave by Staff Category - Mai		0,0	0.0	1.6	2.6	3.0	4.4	
	_At f		0.0	0.0	0.8	2.2	4.6	
06.3 Hours of Sick Leave by Staff Category - Med		2.9						
06.3 Hours of Sick Leave by Staff Category - Mex 06.4 Hours of Sick Leave by Staff Category - Nur	sing	3.9	1.3	2.6	3.0	3.4	4.5	
O6.3 Hours of Sick Leave by Staff Category - Mer O6.4 Hours of Sick Leave by Staff Category - Nur O6.5 Hours of Sick Leave by Staff Category - Ope	sing erational	3.9 3.6	1.3 1.9	2.6	3.3	3.9	6.7	
06.3 Hours of Sick Leave by Staff Category - Mer 06.4 Hours of Sick Leave by Staff Category - Nur 06.5 Hours of Sick Leave by Staff Category - Ope 06.6 Hours of Sick Leave by Staff Category - Protect	rsing erational fessional	3.9 3.6 1.7	1.3 1.9 0.0	2.6 1.0	3.3 1.7	3.9 1.9	6.7 2.4	
 4 Hours of Sick Leave by Staff Category - Media 4 Hours of Sick Leave by Staff Category - Nur 5 Hours of Sick Leave by Staff Category - Ope 6.8 Hours of Sick Leave by Staff Category - Pro 8.2 Cost of Sick Leave by Staff Category - Mana 	rsing erational fessional agerial And Clerical	3.9 3.6 1.7 0.0	1.3 1.9 0.0 0.0 4	2.6 1.0 99.5	3.3 1.7 785.8 1	3.9 1.9 ,063.6	6.7 2.4 1,442.1	
06.3 Hours of Sick Leave by Staff Category - Media 06.4 Hours of Sick Leave by Staff Category - Nur 06.5 Hours of Sick Leave by Staff Category - Ope 06.6 Hours of Sick Leave by Staff Category - Prol 08.2 Cost of Sick Leave by Staff Category - Mana 08.3 Cost of Sick Leave by Staff Category - Media	rsing erational fessional Igerial And Clerical cal	3.9 3.6 1.7 0.0 2,410.8	1.3 1.9 0.0 0.0 4 0.0	2.6 1.0 99.5 0.0	3.3 1.7 785.8 1 702.5 2	3.9 1.9 ,063.6 ,069.4	6.7 2.4 1,442.1 4,238.6	
 106.3 Hours of Sick Leave by Staff Category - Mer 106.4 Hours of Sick Leave by Staff Category - Nur 106.5 Hours of Sick Leave by Staff Category - Ope 106.6 Hours of Sick Leave by Staff Category - Prob 108.2 Cost of Sick Leave by Staff Category - Mana 108.3 Cost of Sick Leave by Staff Category - Medic 108.4 Cost of Sick Leave by Staff Category - Nursi 	rsing erational fessional agerial And Clerical cal ing	3.9 3.6 1.7 0.0 2,410.8 1,335.2	1.3 1.9 0.0 0.0 4 0.0 477.8	2.6 1.0 99.5 0.0 55.1 1,	3.3 1.7 785.8 1, 702.5 2, 206.1 1,	3.9 1.9 ,063.6 ,069.4 335.1	6.7 2.4 1,442.1 4,238.6 1,758.3	
 106.3 Hours of Sick Leave by Staff Category - Media 106.4 Hours of Sick Leave by Staff Category - Nur 106.5 Hours of Sick Leave by Staff Category - Ope 106.6 Hours of Sick Leave by Staff Category - Prob 108.2 Cost of Sick Leave by Staff Category - Mana 108.3 Cost of Sick Leave by Staff Category - Media 108.4 Cost of Sick Leave by Staff Category - Nursi 108.5 Cost of Sick Leave by Staff Category - Nursi 108.5 Cost of Sick Leave by Staff Category - Operation 	rsing erational fessional gertal And Clerical cal ing ational	3.9 3.6 1.7 0.0 2,410.8 1,335.2 1,073.2	1.3 1.9 0.0 0.0 4 0.0 477.8 9356.5	2.6 1.0 99.5 0.0 55.1 1, 39.4	3.3 1.7 785.8 1 702.5 2 206.1 1, 948.1 1,	3.9 1.9 ,063.6 ,069.4 335.1 155.9	6.7 2.4 1,442.1 4,238.6 1,758.3 1,932.8	
 4 Hours of Sick Leave by Staff Category - Median Median Sick Leave by Staff Category - Nur 4 Hours of Sick Leave by Staff Category - Ope 4 Hours of Sick Leave by Staff Category - Ope 4 Hours of Sick Leave by Staff Category - Profesting Sick Leave by Staff Category - Mana 4 Cost of Sick Leave by Staff Category - Median Median Staff Category - Nursi 5 Cost of Sick Leave by Staff Category - Nursi 5 Cost of Sick Leave by Staff Category - Nursi 5 Cost of Sick Leave by Staff Category - Nursi 5 Cost of Sick Leave by Staff Category - Profesting Category - Pro	rsing erational fessional gertal And Clerical cal ing ational	3.9 3.6 1.7 0.0 2,410.8 1,335.2	1.3 1.9 0.0 0.0 4 0.0 477.8 9356.5	2.6 1.0 99.5 0.0 55.1 1, 39.4 72.2	3.3 1.7 785.8 1, 702.5 2, 206.1 1, 948.1 1, 728.4	3.9 1.9 ,063.6 ,069.4 335.1 155.9 932.0	6.7 2.4 1,442.1 4,238.6 1,758.3 1,932.8 1,133.2	
06.3 Hours of Sick Leave by Staff Category - Mer 06.4 Hours of Sick Leave by Staff Category - Nur 06.5 Hours of Sick Leave by Staff Category - Ope 06.6 Hours of Sick Leave by Staff Category - Prof 08.2 Cost of Sick Leave by Staff Category - Mana 08.3 Cost of Sick Leave by Staff Category - Medic 08.4 Cost of Sick Leave by Staff Category - Medic 08.5 Cost of Sick Leave by Staff Category - Nursi 08.5 Cost of Sick Leave by Staff Category - Opera 08.5 Cost of Sick Leave by Staff Category - Opera 08.6 Cost of Sick Leave by Staff Category - Profes 08.7 Cost of Sick Leave by Staff Category - Opera 08.8 Cost of Sick Leave by Staff Category - Profes 11 Cost of Work Cover	rsing erational fessional agerial And Clerical cal ing ational ssional	3.9 3.6 1.7 0.0 2,410.8 1,335.2 1,073.2 720.8	1.3 1.9 0.0 0.0 40.0 477.8 56.5 7 0.0 47	2.6 1.0 99.5 0.0 55.1 1, 39.4	3.3 1.7 785.8 1 702.5 2 206.1 1, 948.1 1, 728.4 0.7	3.9 1.9 ,063.6 ,069.4 335.1 155.9 932.0 0.9	6.7 2.4 1,442.1 4,238.6 1,758.3 1,932.8 1,133.2 2.7	
06.3 Hours of Sick Leave by Staff Category - Mer 06.4 Hours of Sick Leave by Staff Category - Nur 06.5 Hours of Sick Leave by Staff Category - Ope 06.6 Hours of Sick Leave by Staff Category - Profester 08.2 Cost of Sick Leave by Staff Category - Mana 08.3 Cost of Sick Leave by Staff Category - Medic 08.4 Cost of Sick Leave by Staff Category - Medic 08.5 Cost of Sick Leave by Staff Category - Nursi 08.5 Cost of Sick Leave by Staff Category - Opera 08.6 Cost of Sick Leave by Staff Category - Profesting	rsing erational fessional agerial And Clerical cal ing ational ssional perial And Clerical	3.9 3.6 1.7 0.0 2,410.8 1,335.2 1,073.2 720.8 0.9	1.3 1.9 0.0 0.0 40.0 477.8 9:56.5 7:0.0 47 0.1 0.0	2.6 1.0 99.5 0.0 55.1 1, 39.4 72.2 0.4 0.0	3.3 1.7 785.8 1, 702.5 2, 206.1 1, 948.1 1, 728.4	3.9 1.9 ,063.6 ,069.4 335.1 155.9 932.0	6.7 2.4 1,442.1 4,238.6 1,758.3 1,932.8 1,133.2	

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CAB.0007.0002.00472

ted: 05/07/2002

Attachment 1

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\sim	ator Number and Description:	Hospital Score	Min	25th	er Group Median	75th	Max	
	y							and the state of t
EFF-		1.3	0.0	0.2	0.4	0.7	1.7	
EFF-1		3.8	0.1	2.9	4.0	6.4	24.9	
EFF-1		0.0	0,0	0.0	23.5	61.7	1,338.2	
EFF-1		0.0	0.0	15,129.3	32,352.6	47,843.6	73,003.6	
EFF-1	a a second se	176.3	12.7	253.1	480.2	785,7	1,752.7	
EFF-1		692.7	14.6	92,9	202.3	303.4	692.7	
EFF-1		2,437.3	109.4	2,061.7	3,114.1	5,396.9	28,722.0	
	all Performance Group: Not Summarised		a di tanàn					
EFF-0		A. 9	\$1.5	37.2	48.6	67.3	128.9	
EFF-02		8.2	8.2	2.8	3.8	6.1	24.9	
EFF-02		2.0	1.0	1.7	2.1	2.5	7.0	
EFF-02		26.7	14.7	20.1	23.3	32.2	58.1	
EFF-02	2.5 FTE Staff by Category - Operational	- 14.4	7.4	12.0	15.2	21.9	45.2	
EFF-02	6 FTE Staff by Category - Professional	2.7	0.4	1.6	2.9	4.8	11.0	
EFF-05	Hours of Sick Leave	3.6	1.7	2.5	2.9	3,4	4.6	
EFF-07	Cost of Sick Leave	1,259,6	549,1	927,3	1,081.3	1,261,3		
EFF-13	Hours of Overtime	0.8	0.4	1.3	2.0	- 25		
1	Cost of Overtime	460.3			1,985.6		3.8	14. A.
							4,100.9	مارية أن أر ي الدائمة ال
Crall	Performance Group: Benchmarking and Clinical Pathways	S150/A.	1999			100500		
SIC06.3	Benchmarking - In selected clinical areas - external		N. A.	<u>, W</u>		dilla.		
SIC07.1	Clinical Pathways - Extent of development and use	25.0	0.0	0.0	Ø.0 [©]	0,0	46.2	
Overall	Performance Group: Continuity of Care			2.2	15.9	33.5	90.0	
SIC08.1	Facilitating continuity of care - Use of pre admission clinics for elective surgery	3.0	0.0	3.0		~ ~		
SIC08.2	Facilitating continuity of care + Provision of discharge summaries to GPs	1.0	0.0	0.0	3.0	3.0	3.0	ः ः ः स्व
SIC08.3	Facilitating contrautly of care - Shared ante and post natal care	3.0	0.0	0.0	1.0	3.0	3.0	
SIC08.4	Facilitating continuity of care - Cardiac restabilitation	2.0	0.0	1.0	3.0	3.0	3.0	
SIC08.5	Facilitating continuity of care - Provision of electronic discharge summaries to GPs	0.0	0.0	0.0	2.0	2.0	3.0	
Overall F	Performance Group: Quality and Use of Information				0. 8	0.0	0.0	
SIC04.1	Quality of Information - Accuracy	93.4	822	82.0	93.5	95.2	07.0	
IC04.2a	Quality of Information - Timetiness - Number of months on time	40	10	4.8	6.5	8.0	97.6	
IC04.25	Quality of information - Timeliness - Number of days late per month	5.2	0.0	2.5	4.9	7.5	9.0 39.8	
IC05.1	Use of Information - Availability of electronic Information	br-₩₩	19.4	16.7	20.8	25.0	· 100	1 100 100 100 100 100 100 100 100 100 1
C05.2	Use of Information - Collection and use of clinical information	21.4	0.0	11.9	20.7	30.8	33.3	
verall P	erformance Group: Not Summarised						44.0	
IC01	Accreditation	1.0	0.0	0.0	1.0	1.0	1.0	
Core .	Credentialling	1.0	1.0	1.0	1.0	1.0	1.0	
)	Workforce Management - Relention of Nursing Staff		46.2	67.9	76.9	85.0		
>03.2	Workforce Management - Retention of Allied Health Staff		33.3	58.4			96.7	
C03.3	Workforce Management - Median Age Nursing Staff		81.5	36.9	- 423 423		100.0	
C06.1	Benchmarking - In selected clinical areas	•	05	9 .0	0.0	43.6	51.0	
C06.2	Benchmarking - In selected clinical areas - internal	- Salitana	00	0.0	SA	6.2	60.0	
07.2	Clinical Pathways - Extent of development and use as per Ontario	Mit :	0.0	2 2	0 .0	0.0	75.0	
	Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	Mar	0.0	0.0	47.4	37.3	90.0	
	A THE A THE PARTY OF A THE A T			U.U	0.0	3.6	57.1	1.2
C07.3a		- <u> </u>						
C07.3a C07.3b	Clinical Pathways - Medical - extent of development and use	0.0	0.0	0.0	10.7	34.5 1	100.0	
C07.3a C07.3b C07.3c		0.0 100.0			10.7	34 <u>5</u> 1 46.4		

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Queensland Government

Queensland Health

Measured Quality

Hospital Report

Bowen Hospital

Northern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Atherton Hospital Peer Group: Medium

Northern Zone





Clinical Utilisation and Outcomes

Atherton Hospital

Northern Zone

Performance Indicator

Medium

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

No indicators to report

CAB.0007.0002.00476

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Patient Satisfaction

Atherton Hospital

Access and Admission Index Complaints Management Index Discharge and Follow-up Index General Patient Information Index	77.9 77.0 74.3	Peer Group Mean: 72,4 69.0	Significance:	Reference
Access and Admission Index Complaints Management Index Discharge and Follow-up Index	77.0		*	
Access and Admission Index Complaints Management Index Discharge and Follow-up Index	77.0		*	
Complaints Management Index Discharge and Follow-up Index	77.0		*	
Discharge and Follow-up Index		69.0		PS01
General Patient Information Index	74.3		**	PS02
		66.9	**	PS03
Overall Care Index	80.5	73.9	**	PS04
Physical Environment Index	73.7	70.7	*	PS05
Treatment & Related Information Index	64.7	<i>7</i> 0.6	*	PS06
	74,9	69.7	*	PS07
Access and Admission Index	72.9	75.5		PS01
Complaints Management Index	78.5	72.2		PS02
Discharge and Follow op Index	69.0	71.5		PS03
Seneral Patient Information Index	78.9	73.6		PS04
Overall Care Index	73.0	73.5	415	P605
Physical Environment Index	67.7	75.1	· ·	P\$06
reatment & Related Information Index	73.4	71.2		P\$07
			1946 - 149 - 295935. -	
ccess and Admission Index	77.5			
omplaints Management Index	755	71.7 67.8	,»*	PS01
ischarge and Follow-up Index	74.2	66.0	*	PS02
eneral Patient Information Index	79.4	73.5	*	PS03
verall Care Index	72.5	70.1		PS04
hysical Environment Index	62.9	70.0		PS05 PS06
eatment & Related Information Index	74.1	69.1	-	PS07
cess and Admission Index	96.4			
pinplaints Management Index	86.4 87.7	74.7	114a. 3650	PS01
scharge and Follow-up Index	80.9	75:6	1998 - 1998 - AU	PS02
eneral Patient Information Index	90.9	69.3 69.3	· ////////////////////////////////////	PS03
erail Care Index	84.1	77.6		PS04
ysical Environment Index	76.7	73.6 // ····		PS05
eatment & Related Information Index	83 .6	70.6 73.3		2S06
	all and a second se		ł	PS07
	cal Significance			
 Between 90% and 99.9% certain that the result evidence to suggest that these hospitals are not suggest that the suggest the suggest that the suggest the suggest that the suggest the suggest that the suggest that the suggest that the suggest that the suggest the suggest that the suggest the su	Ilt for the facility is di	ifferent than the cohort	average. There i	s some
			n of the facilities i	n the
cohort, although there is a reasonable possibil	inty that the result is	due to chance.		
99.9% certain that the result for the facility is of the performance indicator for the facility is control.	lifferent in comparis	on to the cohort average	ie. There is little i	loubt that
the performance indicator for the facility is sign	nificantly different tra	om the mean for all hos	pitals in the peer	group.

+ Indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.



Efficiency

Atherton Hospital

	Amerion Hospital				Medium
	Northern Zone	Data Type:	· Hospital Score:	Peer Group	Reference:
				Median:	
	the state of the second st				
	Occupancy Rate (Bed Day Efficiency)	Percentage	70.3	66.	EFF-17
	Length of Stay	Days	3.38	2.93	
	w/and card analyze and a west of Saturday and a sub-				
	Total Cost / Weighted Separation Catering - total cost	Dollars	1,829	1,854	EFF-25
	Energy Consumption per square metre	Dollars	34.1	35.2	EFF-36a
	The second s	Dollars	16.3	21.8	EFF-45.4
	Hours of Sick Leave by Staff Category - Managerial And Clerical				
	Hours of Sick Leave by Staff Category - Medical	Percentage	3.72	2.99	이 이 이 아이에 가지 못했다.
-	Hours of Sick Leave by Staff Category - Nursing	Percentage	0.54	0.62	
	Hours of Sick Leave by Staff Category Operational	Percentage	3.01	3.18	EFF-06.4
	Hours of Sick Leave by Staff Category Professional	Percentage	3.51	3.61	EFF-06.5
	Hours of Sick Leave by Staff Category Technical	Percentage	2.13	2.18	EFF-06.6
	Hours of Sick Leave by Shaff Category - Trade And Artisans	Percentage	3.59	3.14	EFF-06.7
	Hours of Sick Leave by Staff Calegory - Visiting Medical Officers	Percentage	0.93	2.23	EFF-06.8
	Cost of Sick Leave by Staff Category - Managerial And Clerical	Percentage Dollars	18.9	0	EFF-06.9
	Cost of Sick Leave by Staff Category - Medical	Dollars	1,706	1,008	EFF-08.2
)	Cost of Sick Leave by Staff Category - Nursing	Dollars	395	521	EFF-08.3
J	Cost of Sick Leave by Staff Category - Operational	Dollars	1,142	1,230	· · · ·
	Cost of Sick Leave by Staff Category - Professional	Dollars	1,038		EFF-08.5
	Cost of Sick Leave by Staff Category - Technical	Dollars	S Aller Contraction	1,127	EFF-08.6
	Cost of Sick Leave by Staff Category , Trade And Artigans	Dollars	* 1,512 262	1,323	EFF-08.7
	Cost of Sick Leave by Staff Category - Visiting Madical Officers	Dolfars	36,825	735	EFF-08.8
	Cost of Work Cover	Dollars	0.55	0.74	EFF-08.9
·	Hours of Overlime by Staff Category - Managerial And Clerical	Percentage	0.11	0.18	EFF-11 EFF-14.2
4	Hours of Overline by Statt Category - Medical	Percentage	23,1	23.8	EFF-14.2 EFF-14.3
I	Hours of Overdime by Staff Category - Nursing	Percentage	0.84	0.77	EFF-14.3 EFF-14.4
1	Hours of Overtime by Staff Category - Operational	Percentage	0,39	0.35	EFF-14.5
ļ	Hours of Overtime by Staff Category - Professional	Percentage	4.83	5.71	EFF-14.6
ł	lours of Overtime by Staff Category - Technical	Percentage	0	0.00	EFF-14.7
. !	Hours of Overtime by Staff Category - Trade And Artisans	Percentage	<i>а</i> 🏷 🖉 б	0.16	EFF-14.8
1	ours of Overtime by Staff Category - Visiting Medical Officers	Percentage	26.5	6.37	EFF-14.9
	Cost of Overtime by Staff Category - Managerial And Clencal	Dollars	45.3	92.3	EFF-16.2
	Cost of Overtime by Staff Category - Medical	Dollars	36,843	36,811	EFF-16.3
 		Dollars	471	437	EFF-16.4
) 2	cost of Overtime by Staff Category - Operational	Dollars	189	170	EFF-16.5
) U r	ost of Overtime by Staff Category - Professional	Dollars	4,012	4,618	EFF-16.6
6	ost of Overtime by Staff Category - Technical	Dollars -		1.21	EFF-16.7
c c	ost of Overtime by Staff Category - Trade And Artisans	Dollars	o o	66.3	EFF-16.8
Ĭ	ost of Overtime by Staff Category - Visiting Medical Officers	Dollars	88,278	10,518	EFF-16.9
Ē	ull-Time Equivalent (FTE) Staff				
		Numeric) 144	84.1	EFF-01
r Fi	TE Staff by Category - Managerial And Clerical TE Staff by Category - Medical	Numenic	14.6	7.96	EFF-02.2
	TE Staff by Category - Medical	Wumeric	5.23	3.45	EFF-02.3
	E Staff by Category - Nursing	Numeric	72.3	38.3	EFF-02.4
	E Staff by Category - Operational	Numeric	37.4	24.3	EFF-02.5
r . F I	E Staff by Category - Professional E Staff by Category - Technical	Numeric	7.59	7.30	EFF-02.6
FT	E Staff by Category - Technical E Staff by Category - Trade And Artisans	Numeric	5.39	2.81	EFF-02.7
FT	E Staff by Category - Trade And Artisans	Numeric	1.09	1.09	EFF-02.8
	urs of Sick Leave	Numeric	0.59	0.36	EFF-02.9
	et of Sick Lowo	Percentage	3.14	3.13 E	EFF-05
	ure of Owertime	Dollars	1,299	1,270 E	EFF-07
	st of Overtime	Percentage	2.09	2.19 E	FF-13
		Dollars	2,198	2,210 E	FF-15
				31 # 31	 I N N NTANANA NA DANA

+ Indicators listed within this overall performance group have been used to determine overall performance. CAB.0007.0002.00478 Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

Atherton Hospital	-	·		Medium
Northern Zone	· · · · · · · · ·			
	Type of Score:	Hospital Score:		Reference
CONTRACTOR CONTRACTOR STATE	L	Score.	Median:	-
Benchmarking		<u> </u>	·	
In selected clinical areas - external				
Clinical Pathways	Percentage	0	6.3	SIC06.3
Extent of development and use in selected clinical areas	Percentage	40.0		0
THE REAL PROPERTY AND THE REAL PROPERTY OF THE REAL PROPERTY OF THE REAL PROPERTY OF THE REAL PROPERTY OF THE R	and the second s	46.8	20.2	SIC07.1
Facilitating continuity of care	an a	harter 1.58		
Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
Provision of discharge summaries to GPs	Max score 5	3/3	3	SIC08.2
Shared ante and post natal care	Max score 5	3/3	3	SIC08.3
Cardiac rehabilitation	Max score 3	3/3	2	SIC08.4
Provision of electronic discharge summaries to GPs	Max score 3	0/3	O	SIC08.5
Durall Putterner's Strate Strate in Strate in Strate States		ريني ريني رويند کې د د ور مور وي کې د د ور		
Quality of information				
Timeliness - Number of months on time	Percentage	97.1	94.1	SIC04.1
Timeliness - Number of days late per month	Months	6	6.5	SIC04.2a
Use of Information	Days	4	2.9	SIC04.2b
Availability of electronic information	Percentage	20.8	27.1	01005 ·
Collection and use of clinical information	Percentage	28.6	26.6	SIC05_1 SIC05_2
nale he wanter a story of the solo standardsetting and standardsetting			20.0	
Accreditation		enter anna anna anna anna anna anna anna an	<u>in de la seco</u>	
Accreditation	Yes/No	No	6/10	SIC01
Credentialling Credentialling	8 (.) 1		A	
Workforce Management	Yes/No	Yes	10/10	SIC02
Retention of Nursing Staff				
Retention of Allied Health Staff	Percentage	81.8		SIC03.1
Median Age Nursing Staff	Percentage Years	71.4 42		SIC03.2
Benchmarking	Teals	42	41.5	SIC03.3
In selected clinical areas	Percentage	42.9	31	SIC06,1
In selected clinical areas - internal	Percentage	46.2		SIC06.2
Clinical Pathways		1		
Extent of development and use as per Ontario	Percentage	54.5	20.7	SIC07.2
Surgical (Orthopaedic) - extent of development and use	Percentage	71.4	14.3	SIC07.3a
Medical - extent of development and use	Percentage	64.3	25 8	SIC07.3b
O & G - extent of development and use Telehealth	Percentage	14.3	19.6 9	SIC07.3c
Extent of telehealth usage				
	Percentage	13.5	1.9 5	IC09

+ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

CAB.0007.0002.00479

N/A - Not Applicable N/R - Not Reported

Measured Quality

Hospital Report

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Attachment 1.....Statistics – Quartiles per Indicator

Attachment 2.....State Report

Attachment 1

	ator Number and Description:	Hospita	al F		Peer	Peer Group		<u> </u>		
	pator number and Description:	Score		Min 2	5th M	edian	·75th	Max		
	nerton Hospital		-				· · ·	· · ·		
Nor	them Zone			-			•		Mediur	
	and the second state of the second	e Al se de la second								
Over	all Performance Group: Maternity				i de la com					
PS05	Overall Care Index Maternity	73.0		69.8	71.6	72.3	74,8	85.	7	
	all Performance Group: Medical									
PS05	Overall Care Index Medical	72.5		5.0	68.8	71.3	72.5	• 74.		
Overa PS05	all Performance Group: Surgical	ا بھر	1					•		
	Overall Care Index Surgical all Performance Group: Not Summarised	84.1		3.4	59.0	73.3	79.0	85.1		
PS01	Access and Admission Index All types combined	\$ \$	e i						 Contraction 	
PS01	Access and Admission Index Maternity	77.9				72.4	74.3			
PS01	Access and Admission Index Medical	72.9 77.6				75.4	78,9	83.4		
PSOI	Access and Admission Index Surgical	86,4				72.0	73.5	77.6		
2S02	Complaints Management Index Surgeral	87.7				74.2 78.7	80.9 83.3	86.5		
°S02	Complaints Management Index All types combined	77.0			<u>_</u>	58.6	72.1	87.7 77.0		
ر ک	Complaints Management Index Medical	75.5				10	71.2	75.5		
~!	Complaints Management Index Maternity	78.5		- Jacks - 22		12	78.5	86.6	: XX 	
) ³	Discharge and Follow-up Index All types combined	74.3	- 19 A		-988	7.0	60.0	74.3	5.24 	
503	Discharge and Follow-up Index Matemity	69.0		i e i i i i i i i i i i i i i i i i i i	9.0	1	71.5	88.4		
S03 S03	Discharge and Follow-up Index Medical	742	6	2 6	6.3 e	5,8	68,4	74.2		
S04	Discharge and Follow-up Index Surgical	80.9	56	.5 60	0.6 6	9.2	75.8	88.9		
S04	General Patient Information Index Surgicat General Patient Information Index Alf types combined	90,9	65	.0 74	1.3 7	8.9	82.4	90.9		
S04	General Patient Information Index Maternity	80.5	66		97	4.5	77.3	80.5		
S04	General Platient Information Index Madical	78.9	69			2.7	78.1	86.2		
S05	Overall Care Index All types combined	79,4	65		· • • • • •	3.8	77.2	79.4		
506	Physical Environment Index Medical	73.7 62.9	65			9 	73.2	76.4		
506	Physical Environment Index Maternity	67.7	62 67	·	99 95	.	73.2	79.1		
506	Physical Environment Index All types combined	647	64	SH	- 1940 y		78.8 73.4	87.1 80.4		
606	Physical Environment Index Surgical	76.7	56.	934 - 1 78		- A	75.4	86.7		
07	Treatment & Related Information Index Maternity	734	62	1980 1980.			73,4	85,0		
07 07	Treatment & Related Information Index Surgical	83.8	61.	B 68.	6 74	.0	81.8	83.6		
07 07	Treatment & Related Information Index Medical	74.1	62.	2 67.	3 70	.9	72.2	74.1		
	Treatment & Related Information Index All types combined	74.9	62.	68.	0 71	2	72.8	74.9		
3	Performance Group: Activity									
F-17	Occupancy Rate (Bed Day Efficiency)				-			-		
-19	Length of Stay	70.3	50.8		34	8	70.7	103.3		
erall F	Performance Group: Cost of Service	3.4	2.5	24	2	9	3.5	5.0		
-25	Total Cost / Weighted Separation	1,829.2			- Mill				na stanin Na stanin	
-36a	Catering - total cost	34.1	829.2 28.8	1, 84 1.8 33.9		a		2,873.9		
-45.4	Energy Consumption per square metre	16.3	15.4	8-8			37.1 30.0	53.2		
	erformance Group: Staffing		Ŷ		41.		30.0	36.4	n ny casilany Ny faritr'ora	
-06.2	Hours of Sick Leave by Staff Category - Managerial And Clerical	3.7	1.5	2.6	3.	,	3.6	6.0		
-06.3	Hours of Sick Leave by Staff Category - Medical	0.5	0.0	0.4			1.4	5.8		
-06.4	Hours of Sick Leave by Staff Category - Nursing	3.0	2.4	2.8		~ .	3.8	4.3		
-06.5	Hours of Sick Leave by Staff Category - Operational	3.5	2.7	3.2	3.6		4.3	6.1		
-06.6	Hours of Sick Leave by Staff Category - Professional	2.1	8,0	1.8	2.2		2.4	7.8		
-06.7	Hours of Sick Leave by Staff Category - Technical	3.6	0.0	1.1	3.1		3.5	6.4		
06.8 06.9	Hours of Sick Leave by Staff Category - Trade And Artisans	0.9	0.9	1.0	2.2		3.0	5.1	5.D	
06.9	Hours of Sick Leave by Staff Category - Visiting Medical Officers	18.9	0.0	0.0	0.0		2.8	18,9	1	
	Cost of Sick Leave by Staff Category - Managerial And Clerical	1,705.8 4	57.2	888.8	1,008.5	1,54	5.1 2,	166.1		
	Cost of Sick Leave by Staff Category - Medical Cost of Sick Leave by Staff Category - Nursing	394.6	0.0	272.1	521.2	1,10	5.7 5	633.7	8 ⁻¹ .7	
	Cost of Sick Leave by Staff Category - Nursing Cost of Sick Leave by Staff Category - Operational		07.6	1,098.8	1.230.1	1,48	9.7 1	879.0	125 N. 14	
	Cost of Sick Leave by Staff Category - Operational Cost of Sick Leave by Staff Category - Professional		68.3	936.7	1,058.8	1,259	9.9 1,	788.8	18.01	
	Cost of Sick Leave by Staff Category - Professional Cost of Sick Leave by Staff Category - Technical		24.6	976.9	1,127.5	1,25	5.2 3,9	06.3	1 E	
VV.I		1,511.8	0.0	461.1	1,322.8		5.2 2.4	77.6		

inted: 05/07/2002

Attachment 1

			P	eer Group	, <u> </u>	~~	
Indicator Number and Description:	Hospita Score		25th	Median	75th	Max	
EFF-08.8 Cost of Sick Leave by Staff Category - Trade And Artisans	262.5	262.5	350.7	734.6	942.5	1,748.7	
EFF-08.9 Cost of Sick Leave by Staff Category - Visiting Medical Officers	35,824.6			0.0		36,824.6	a stratistica. Savet terretaria da contra
EFF-11 Cost of Work Cover	0.6	0,2	0.5	0.7	2.1	2.7	2 E E
EFF-14.2 Hours of Overtime by Staff Category - Managerial And Clerical	0.1	0.0	0.1	0.2	0.4	1.0	
EFF-14.3 Hours of Overtime by Staff Category - Medical	23.1	15.2	22.9	23.8	26.5	30.0	
EFF-14.4 Hours of Overtime by Staff Category - Nursing	0.8	0.4	0.5	0.8	1.5	2.3	
EFF-14.5 Hours of Overtime by Staff Category - Operational	0.4	0,1	0.2	0.4	0.7	1.6	
EFF-14.6 Hours of Overtime by Staff Category - Professional	4.8	A. 1.7	4.4	5.7	7.5	8.6	
EFF-14.7 Hours of Overtime by Staff Category - Technical	6. 8	0.0	0.0	0.0	0.0	0,3	
EFF-14.8 Hours of Overtime by Staff Category - Trade And Artisans	0.0	0.0	0.0	0.2	1.3	1.7	
EFF-14.9 Hours of Overtime by Staff Category - Visiting Medical Officers	26.5	00	0.4	6.4	24.2	26.5	
EFF-16.2 Cost of Overtime by Staff Category - Managerial And Clenical	45.3	6.2	52.7	92.3	187.2	507.1	
EFF-16.3 Cost of Overtime by Staff Category - Medical	36,842.6	18,324.7	36,169.9	36,811.3	45,761.1	56,148,1	
EFF-16.4 Cost of Overtime by Staff Category Nursing	470.8	197.2	272.0	436,6	896.3	1,341.7	State - A
EFF-18.5 Cost of Overtime by Staff Category - Operational	188.7	60.3	94.7	170.2	307.4	758.1	
EFF-16.6 Cost of Overtime by State Category Professional	4,012.5	1,311.2	3,579,3	4,617.7	5,700.0	7,855.7	
EFF-16.7 Cost of Overtime by Staff Category - Technical	0.0	0.0	0.0	12	18.2	113.3	
FF-16.8 Cost of Overtime by Staff Category - Trade And Artisans	. 0.0	0.0	0.0	\$6.3	711.7	1,042.8	
ound ound of a start of the sta	88,277.8	0.0	558.3	10,518.1	8,586.2	88,277.8	17 - 27 P
EFF-01 Full-Time Equivalent (FTE) Staff			b. W	, iin i			an a
EFF-02.2 FTE Staff by Category - Managerial And Clerical	144.2	61.0	73.8	84.1	131.9	197.5	
EFF-02.3 FTE Staff by Calegory - Medical	14.6	55	6.0	8.0	11.3	25.9	
EFF-02.4 FTE Staff by Category - Nursing	5.2 72.3	2.1	2.6	3.5	4.7	7.7	
EFF-02.5 FTE Staff by Calegory Operational	37.4	32.5 16.1	33.2	38.3	66,6	96.5	
EFF-02.6 FTE Staff by Category Professional	7.6	3.2	4.6	24.3 7.3	39.9	44.9	
EFF-02.7 FTE Stuff by Category Technical	5.4	0.1	0.8	2.8	9.1 5.2	14.7 6,1	
EFF-02.8 FTE Staff by Category Deade And Artisans	1.1	0.4	0.9		1.5	1.8	
EFF-02.9 FTE Staff by Category - Visiting Medical Officers	0.6	0.Q			0,6	0.8	
EFF-05 Hours of Sick Leave	3.1	- 24	2.9	· • •	3.8	4.0	
EFF-07 Cost of Sick Leave	1,298.8	1,002.6	1,041.5	1,270 8	,423.0	1,450.4	
EFF-13 Hours of Overtime	2.1	1.5	2.0	2.2	2.6	3.5	
EFF-15 Cost of Overtime	2,197.8	1,103.4	1,782.5	2,210.1 2	2,479.1	3,111.3	1 20 g
Overall Performance Group: Benchmarking and Clinical Pathways			;				
SiC06.3 Benchmarking - In selected clinical areas - indernal	0.0	0.0	0.0	6.3	43.1	100.0	
	46.8	0.0	17.2	20.2	46.8	49.4	
Verall Performance Group: Continuity of Care SIC08.1 Facilitating continuity of care - Use of pre admission clinics for elective surgery				and the			
SIC08.2 Facilitating continuity of care - Provision of discharge summaries to GPs	3.0 3.0	0.0 0.0	3.0 3.0	3.0 3.0	3.0	3.0	
SIC08.3 Facilitating continuity of care - Shared ante and post natal care	3.0	00	3.0	3.0	3.0	3.0	
SIC08.4 Facilitating continuity of care - Cardiac rehabilitation	3.0		2.0	2.0	3.0	3.0	
SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs	0.0	0.0	0.0	0.Ò	2.3 0.0	3.0 0.0	n an airtean Ta an an Airtean
Overall Performance Group: Quality and Use of Information		7-79					
SIC04.1 Quality of information - Accuracy	97.1	79.1 ·	88.5	94.0	96,1	97.1	
SIC04.2a Quality of Information - Timeliness - Number of months on time	6.0	0.0	4.5	6.5	7.8	9.0	
SIC04.2b Quality of information - Timeliness - Number of days tate per month	4.0	0.0	1.2	2.9	4.8	13,3	
SIC05.1 Use of Information - Availability of electronic Information	20.8	6.3	21.9	27.1	28.7	58,3	مىسىتى بىلى بىلى بىلى بىلى بىلى بىلى بىلى ب
SIC05.2 Use of Information - Collection and use of clinical Information	28.6	5.7	11.6	26.6	42.9	52.3	16.5
Overall Performance Group: Not Summarised							
SIC01 Accreditation	0,0	0.0	0.0	1.0	1.0	1.0	
SIC02 Credentialling	1.0	1.0	1.0	1.0	1.0	1.0	
SIC03.1 Workforce Management - Retention of Nursing Staff	81.8	75.6	82.1	85.5	88.1	90.1	
SIC03.2 Workforce Management - Retention of Allied Health Staff	71.4	50.0	70.4	75.0	79.7	100.0	
IC03.3 Workforce Management - Median Age Nursing Staff	42.0	39.0	41.0	41.5	43.0	45.0	
IC06.1 Benchmarking - In selected clinical areas	42.9	0.0	3.1	30.9	42.6	00.0	
IC06.2 Benchmarking - In selected clinical areas - internal	46.2	0.0	0.0	0.0	26.2	00.0	
IC07.2 Clinical Pathways - Extent of development and use as per Ontario	54.5	0.0	18.4	20.7	52.8	54.5	12
IC07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	71.4	0.0	0.0	14.3 (60.7	85.7	
rinted: 05/07/2002						07.0002	1 1 1 1

Attachment 1

Hospital					· ·	
Score	Min	25th	Median	75th	Max	and and a second se Second second
64,3	0.0	14.9	25.0	47.0	64.3	
14.3	0.0	3.6	19.7	39.3	53.6	
13.5	0.0	0.0	1.9	11.1	48.1	
	64.3 14.3	64.3 0.0 14.3 0.0	64.3 0.0 14.8 14.3 0.0 3.6	64.3 0.0 14.8 25.0 14.3 0.0 3.6 19.7	64.3 0.0 14.8 25.0 47.0 14.3 0.0 3.6 19.7 39.3	64.3 0.0 14.9 25.0 47.0 64.3 14.3 0.0 3.6 19.7 39.3 53.6







Queensland Government

Queensland Health

Measured Quality

Hospital Report

Charleville Hospital

Southern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

CAB.0007.0002.00484

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Overall Performance

Charleville Hospital Peer Group: Small

Southern Zone





Printed: 05/07/2002

Clinical Utilisation and Outcomes

Charleville Hospital

Southern Zone

Performance Indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Small

No indicators to report

CAB.0007.0002.00486

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Patient Satisfaction

harleville Hospital

(

outhern Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference:
		a na tan		
e og freder og pårede Hillerande, som er som				
Access and Admission Index	78.4	72.8	.* *	PS01
Complaints Management Index	75.3	69.2	*	PS02
Discharge and Follow-up Index	68.0	66:2	•	PS03
General Patient Information Index	81.4	73.2	*	PS04
Overall Care Index	75.1	70.7		PS05
Physical Environment Index	70.8	715		PS06
Treatment & Related Information Index	74.4	69.0		PS07
· 영화특별은 1963년에는 한 한 한 한 것이라. 한 것이 한 것이 없는 것이 같이 한 것이 없는 것이 없다. 한 것이 없는 것이 한 것이 없는 것이 없는 것이 없는 것이 없는 것이 없는 것이 없다.				
Access and Admission Index	81.3	72.5		PS01
Complaints Management Index	79.2	69.9		PS02
Discharge and Follow-up Index	70.8	68.8		PS03
General Patient Information Index	85.4	71.2		PS04
Overall Care Index	82.3	71.8		PS05
Physical Environment Index	80.0	76.4		PS06
Treatment & Related Information Index	90.3	70.2	<u> </u>	PS07
Access and Admission Index	79.1	73.0		PS01
Complaints Management Index	74.8	68.8		PS02
Discharge and Follow-up Index	69.9	66.0		PS03
Seneral Patient Information Index	81.6	72.8	. * .	PS04
Overall Care Index	75.4	70.5	-A-	PS05
hysical Environment Index	72.0	71.1		PS06
reatment & Related Information Index	72.7	68.5		PS07
ccess and Admission Index	72.2	71.6		PS01
omplaints Management Index	76.5	73.7		PS02
ischarge and Follow-up Index	52.3	65.7		F\$03
eneral Patient Information Index	77.8	78.0		PS04
verall Care Index	68.9	71.7	the second s	PS05
hysical Environment Index	57.3	69.8	• • •	PS06
eatment & Related Information Index	75.6	72.1		P\$07
Statistic	al Significance	8		
	e		tourners. Them	in nome
 Between 90% and 99.9% certain that the result evidence to suggest that these hospitals are p 	erforming different	y compared to the me	an of the facilities	in the
cohort, although there is a reasonable possibil				· · ·
· · · · · · · · · · · · · · · · · · ·			San I	
99.9% certain that the result for the facility is o	lifferent in comparis	on to the cohort aver	ide. There is little	doubt that
** the performance indicator for the facility is sign	nificantly different fr	oun the mean for all h	spitals in the pee	r group.
· · · · ·	<i>.</i> *			
·				
	Millo			

-Indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.



Efficiency

Charleville Hospital				Small
Southern Zone	Data Type:	Hospital Score:	Peer Group	Reference:
			Median:	
e is the property state of the second state of the second state of the second state of the second state of the			:	
Occupancy Rate (Bed Day Efficiency)	Percentage	36.8	51.1	the second s
Length of Stay	Days	3.02	3.68	EFF-19
and a second				
Catering - total cost	Dollars	108	44.5	EFF-36a
Energy Consumption per square metre	Dollars	23.1	25.3	EFF-45.4
·····································				
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	3.17	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Petcentage	0.78	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	3.31	2.97	
Hours of Sick Leave by Staff Category - Operational	Percentage	3.68	3.28	EFF-06.5
Hours of Sick Leave by Staff Calegory - Professional	Percentage	1.13	1.67	EFF-06.6
Hours of Sick Leave by Staff Category - Technical	Percentage	10.2	3.42	EFF-06.7
Hours of Sick Leave by Staff Category - Trade And Artikans	Percentage	5.52		EFF-06.8
Hours of Sick Leave by Stati Category - Visiting Medical Officers	Percentage	. 0	0	EFF-06.9
Cost of Sick Leave by Staff Caregory Managerial And Clerical	Dollars	1,128	786	EFF-08.2
Cost of Sick Leave by Staff Category - Medical	Dollars	702	702	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars	1,269	1,206	EFF-08.4
ost of Sick Leave by Staff Category - Operational	Dollars	1,127	948	ECE-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	468	728	EFF-08.6
Cost of Sick Leave by Staff Category - Technical	Dollars	4,271	1,378	EFF-08.7
Cost of Sick Leave by Staff Category - Trade And Artisans	Dollars	1,738	921	EFF-08.8
Cost of Sick Leave by Staff Category - Visiting Medical Officers	Dollars	0	0	EFF-08.9
Cost of Work Cover	Dollars	0.70	0.74	EFF-11
ours of Overtime by Staff Category - Managerial And Clerical	Percentage	- 1.35	0.05	EFF-14.2
ours of Overtime by Staff Calegory - Medical	Percentage	19.0	20.1	
ours of Overtime by Staff Category > Nursing	Percentage	1.20	0.82	EFF-14.4
ours of Overtime by Staff Category - Operational	Percentage	1.18	0.45	EFF-14.5
ours of Overtime by Staff Category - Professional	Percentage	3.19	3.95	EFF-14.6
ours of Overtime by Staff Category - Technical	Percentage	- 145 19394 - 149 - AMAIN	0	EFF-14.7
ours of Overtime by Staff Category - Trade And Artisans	Retoentage	0.98	0.49	[~] EFF-14.8 EFF-14.9
ours of Overtime by Staff Category - Visiting Medical Officers	Percentage	1 2007	°°° 0.	
ost of Overtime by Staff Category - Managerial And Clerical	Dollars	687	23.5	EFF-16.2
ost of Overtime by Staff Category - Medical	Dollars	34,884	32,353	EFF-16.3
ost of Overtime by Staff Category - Nursing		730	480	EFF-16.4
ost of Overtime by Staff Category - Operational	Dollars	533	202	EFF-16.5
ost of Overtime by Staff Category - Professional	Dollars	2,424	3,114	EFF-16.6
ost of Overtime by Staff Category - Technical	Dollars	157	0	EFF-16.7
ost of Overtime by Staff Category - Trade And Artisans	Dollars	478	239	EFF-16.8
ost of Overtime by Staff Category - Visiting Medical Officers	Dollars		0	EFF-16.9
大利的第三人称单数的第三人称单数的第三人称单数形式			40.47	EFF-01
H-Time Equivalent (FTE) Staff	Numenc	76.7	48.7	
E Staff by Category - Managerial And Clerical	Numeric	13.3	3.78	EFF-02.2
E Staff by Category - Medical	Numeric	2.45	2.09	EFF-02.3
E Staff by Category - Nursing	Numeric	23.5	23.3	EFF-02.4
E Staff by Category - Operational	Numeric	28.0	15.2	EFF-02.5
E Staff by Category - Professional	Numeric	7.09	2.87	EFF-02.6
E Staff by Category - Technical	Numeric	1.44	0.91	EFF-02.7
E Staff by Category - Trade And Artisans	Numeric	0.95	0.91	EFF-02.8
E Staff by Category - Visiting Medical Officers	Numeric	0.04	0.04	EFF-02.9
urs of Sick Leave	Percentage	3.29	2.91	EFF-05
st of Sick Leave	Dollars	1,166	1,081	EFF-07
urs of Overtime	Percentage	_ 2.16 1,884	1,99 1,986	EFF-13
st of Overtime	Dollars			EFF-15

+ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

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System Integration and Change

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-Chari	leville	Hospital	

Charleville Hospital				Small
Couthem Zone	Type of Score:	Hospital Score:	Peer Group Median:	Reference
Benchmarking				
In selected clinical areas - external	Percentage	0	. 0	SIC06.3
Clinical Pathways				· .
Extent of development and use in selected clinical areas	Percentage	2.9	15.8	SIC07.1
了他是 ¹⁹ 98年,他们的原则是一个人的时间的建筑中中的自己。			$T_{\rm eff} = \delta_{\rm eff}$	Sector Sector
Facilitating continuity of care		e ang		
Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
Provision of discharge summaries to GPs	Max score 5	0/3	1	SIC08.2
Shared ante and post natal care	Max score 5	3/3	3	SIC08.3
Cardiac rehabilitation Provision of electronic discharge summaries to GPs	Max score 3	2/3 ·	2	SIC08.4
	Max score 3	0/3	0	SIC08.5
Quality of Information				
	Fercentage	93.8	93.5	SIC04.1
Timeliness - Number of months on time	Months	9	6.5	SIC04.2a
Timeliness - Number of days late per month	Days	0	4.9	SIC04.2b
Use of Information				
Availability of electronic information	Percentage	10.4	20.8	SIC05.1
Collection and use of clinical information	Percentage	[®] 30	20.7	SIC05.2
Accreditation		dill.		
Accreditation	Yes/No	Yes	13/24	SIC01
Credentialling	a state		24/24	SIC02
Credentiatling Workforce Management	Ŷe\$/No	Yes	224 124	51602
Retention of Nursing Staff	Percentage	76	76.9	SIC03.1
Retention of Allied Health Staff	Percentage	66.7		SIC03.2
Median Age Nursing Staff	Years	42.5	42.3	SIC03.3
Benchmarking				,
selected clinical areas	Percentage	0	0	SIC06.1
In selected clinical areas - internal	Percentage	. 💖	0	SIC06.2
Clinical Pathways				
Extent of development and use as per Ontario	Percentage	3.3		SIC07.2
Surgical (Orthopaedic) - extent of development and use	Percentage	N/A		SIC07.3a
Medical - extent of development and use	Percentage	2.4		SIC07.3b
O & G - extent of development and use	Percentage	3.6	14.3	SIC07.3c
Telehealth	Decembers	0.0	10	51000
Extent of telehealth usage	Percentage	9.6	1.9	SIC09

Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance. CAB.0007.0002.00489

N/A - Not Applicable N/R - Not Reported

Measured Quality

Hospital Report

Althonia Althonia Althonia

Attachment 1.....Statistics – Quartiles per Indicator

CAB.0007.0002.00490

Attachment 2.....State Report

Attachment 1

_					Peer Gro			
	or Number and Description:	Hospita Score				•	h Max	
<u></u>	ala a Mila Uzian Kat		· · · ·	•				
	arleville Hospital thern Zone	•						Small
Sou						• • •	-	
	1913年,1943年後,就會的時代後年。 1997年———————————————————————————————————			·				
	all Performance Group: Maternity	. •						
PS05	Overall Care Index Maternity	82.3	40.	.8 69,	.1 71	.2 79	.1 84.	3 19.
PS05	Il Performance Group: Medical Overall Care Index Medical	75.4	64.	7 /10. 66.	370	.7 72.	5 80,1	
	Il Performance Group: Surgical		Ŵ					
PS05	Overal Care Index Surgical	68.9	60	2 69,	0 73	.4 74.	9 81,1	
Overa	Performance Group: Not Summarised	-405- Z · Mid						
PS01	Access and Admission Index All types combined	78.4.	<i>6</i> 5.	5 69.0	0 74	2 77.	3 80.6	
PS01	Access and Admission Index Surgical	72.2	59.3	3 69.8	8 72.	3 74.	5 78.4	
PS01	Access and Admission Index Maternity	81.3	43.9	9 68.7	7 71.	8 80.0	85.5	
PS01	Access and Admission index Medical	79.1	65.8	69,1	74.	4 78.	80.3	98.0
PS02	Complaints Management Index All types combined	75.3	59.5	5 66.1	67.	7 73.	80.8	1
PS02	Complaints Management Index Stargical	76.5	60.1	68.8	75.	0 78.	87.5	
Free D	Complaints Management Index Matemity	79,2	59.4	68.7	73	77.6	90.6	
\succeq	Complaints Management Index Medical	74.8	59.5		1844 - A	ale thin.		
<u>ب</u>	Discharge and Follow-up Index All types combined	68.0	59.1	c. diction	With the			
PS03 PS03	Discharge and Follow-up Index Medical		60.0	96 - Martin				
2503 2503	Discharge and Follow-up Index Matemity	708	41.7	gae				
~S03 >S04	Discharge and Follow-up Index Surgical General Patient Information Index Matemity	62.3 85.4	#44.2		68.6			
PS04	General Patient Information Index Manufinity	81.4	58.B		75.0	* * * * * *	91.7	
2S04	General Patient Mormation Index Surgical	61.4 77.8	68,8	69.2 74.0	- <u>7</u> 2.9 77.6		84.2 87.5	
2S04	General Patient Information Index Medical		62.8	67.8	72.5		87.5 82.7	
2505	Overall Care Index All types combined	75,1	62.9	67.9	71.1		80.2	
S06	Physical Environment Index Surgical	57.3	57.3	68.4	719	\$*~	83.8	
S06	Physical Environment Index Medical	72_0	65,Q	🖓	· · · · · · · · · · · · · · · · · · ·	884 - · · ·	81.2	
\$06	Physical Environment Index Matemity	80,0	41.4	73,5	77.5	82.4	88.8	
S06	Physical Environment Index All types combined	70.8	61.9	68.9	70.6	73.7	81.5	
S07	Treatment & Related Information Index Surgical	75.6	61.3	60.2	73.6	75.7	83.3	
S07	Treatment & Related Information Index Medical	72.7	19.8	64.3	67.0	72.6	79.5	
S07	Treatment & Related Information Index All types combined.	74.4	60.1	65.8	69.3	72.4	79.5	a a a a a a a a a a a a a a a a a a a
\$07	Treatment & Related Information Index Materiality	90.3	46.2	66.9	70,1	80.0	90,3	
	理论的任何可以提供的意义。这些论论是							
¥۲_	Performance Group: Activity							a kana ana an
	Occupancy Rate (Bed Day Efficiency)	36.8	8.8	41.8	51.1	63.7	108.7	
FF-19	Length of Stay	- 3.0	1.2	3.0	3.7	4.4	6.8	
verali P F-36a	Performance Group: Cost of Service Catering - total cost	40718				55 0	(a 7 a 1	
F-45.4	Energy Consumption per square metre	107.6	21.0	33.6	44.8	55.8	107.6	
	erformance Group: Staffing		117	17.5	253	° 31.3	81.2	
F-06.2	Hours of Sick Leave by Staff Category - Managerial And Clerical	· · · · ·	0.0	1.6	2.6	3.0	4.4	a da fala se a cara a cara A cara a cara
F-06.3	Hours of Sick Leave by Staff Category - Medical	0.8	0.0	0.0	0.8	2.2	4.6	
F-06.4	Hours of Sick Leave by Staff Category - Nursing	3.3	1.3	2.6	3.0	3.4	4.5	
F-06.5	Hours of Sick Leave by Staff Category - Operational	3.7	1.9	2.6	3.3	3.9	6.7	
F-06.6	Hours of Sick Leave by Staff Category - Professional		0.0	1.0	1.7	1.9	2.4	
F-06.7	Hours of Sick Leave by Staff Category - Technical	. 10.2	0.0	2.2	3.4	4.6	10.2	
F-06.8	Hours of Sick Leave by Staff Category - Trade And Artisans	5.5	0,9	1.2	2.8	5.6	8.0	
F-06,9	Hours of Sick Leave by Staff Category - Visiting Medical Officers	0.0	0.0	0.0	0.0	0.0	3.3	6. E - 19 7
F-08.2	Cost of Sick Leave by Staff Category - Managerial And Clerical	1,128.1	0.0	499,5	785.8	1,063.6	1,442.1	÷
F-08.3	Cost of Sick Leave by Staff Category - Medical	702.5	0.0	0.0	702.5	2,069.4	4,238.6	
F-08.4	Cost of Sick Leave by Staff Category - Nursing	1,268.9	477.8	955,1	1,206.1	1,335.1	1,758.3	
5	Cost of Sick Leave by Staff Category - Operational	1,136.8	556.5	739.4	948.1	1,155.9	1,932.8	: 1 ₂ 11
6	Cost of Sick Leave by Staff Category - Professional	467.9	0.0	472.2	728.4	932.0	1,133.2	
-08.7	Cost of Sick Leave by Staff Category - Technical	4,270.8	0,0	860,9	1,377.9	1,850.6	4,270.8	- 19 B
F-08.8	Cost of Sick Leave by Staff Category - Trade And Artisans	1,738.2	289.8	415.6	921.3	1,803,5	2,348.4	1992
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Attachment 1

	. · · · ·	Hospital		Pe	er Group)			
dicato	Number and Description:	Score	Min	25th	Median	75th	Max		
 F-08.9	Cost of Sick Leave by Staff Category - Visiting Medical Officers	0.0	0.0	0.0	0.0	. 0.0	6,781.8	<u> </u>	
T-11	Cost of Work Cover	0.7	0.1	0.4	0.7	0.9	2.7		
T-14.2	Hours of Overtime by Staff Category - Managerial And Clerical	1.4	0.0	0.0	0.1	0.1	24		
F-14.3	Hours of Overtime by Staff Category - Medical	19.0	0.0	10.6	20.1	26.2	35.6		
F-14.4	Hours of Overfime by Staff Category - Nursing	1.2	0.0	0.4	0.8	1.4	2.8		
F-14.5	Hours of Overtime by Staff Category - Operational	1.2	0.0	0.2	0.4	0.7	1.7		
F-14.6	Hours of Overtime by Staff Category - Professional	3.2	0,1	2.9	4.0	6.4	24,9		
Ŧ-14.7	Hours of Overtime by Staff Category - Technical	0.3	0.0		0.0	0.1	5.3		
F-14.8 F-14.9	Hours of Overtime by Staff Category - Trade And Artisans Hours of Overtime by Staff Category - Visiting Medical Officers	1.0	0.0 0.0	0.0	0.5	1.4	4.8 61.7		
F-16.2	Cost of Overtime by Staff Category - Managerial And Clerical	685.7	0.0	0.0	23.5	61.7	1,338.2		
F-16.3	Cost of Overtime by Staff Category - Medical	34,854.0	à - X	999 <u>9</u>	32,352.6				
F-16.4	Cost of Overtime by Staff Category - Nursing	730.2	12.7	253.1	480,2	785.7	1,752.7		
F-16.5	Cost of Overtime by Staff Callegory + Operational	533.4	14.6	92.9	202.3	303.4	692.7		
F-16.6	Cost of Overtime by Staff Category - Protestional	2,423.7	109.4	2,061.7	3,114.1	5,396.9	28,722.0		
F-16.7	Cost of Overtime by Staff Category - Technical	156.7	0.0	0.0	0.0	78.4	2,836.0		
F-16.8	Cost of Overtime by Staff Category - Trade And Artisans	478,1	0.0	0.0	239.1	641.0	2.488.4		\sim
-16.9	Cost of Overtime by Staff Category - Visiting Medical Officers	0.0	0,0	0.0	0.0	26,746.52	12,445.0		
	erformance Group: Not Summarised		-411		8. Ja	A.		his-beloggens i	- Same
	Full-Time Equivalent (FTE) Staff	767	31.5	37.2	48.6	67.3			
	FTE Staff by Category - Managerial And Clerical FTE Staff by Category - Medical	18.3	0.2		3.8 2.1	6.1 2.5	24.9 7.0		
	FTE Staff by Category - Nursing	25	14.7	20.1	23.3	-32.2	58.1		
	FTE Staff by Category - Operational	28.0	7.4	12.0	15.2	21.9	45.2		
	FTE Staff by Category _ Professional	7.1	0.4	1.6	2.9	4.8	11.0		
	FTE Staff by Category - Technical	1.4	0.1	0.6	0.9	1.4	2.3		• .
-02.6	FTE Staff by Collegory - Trade And Artisans	1.0	0.1	0.8	0.9	0.9	1.8		
-02.9 1	TE Staff by Category Visiting Medical Officers	0.0	0.0	0.0	0.0	0.1	0.7		
-05	fours of Sicil Leave	3,3	1.7	2.5	2.9	3.4	4.6		
	Cost of Sick Leave	30.30	549.1	927.3	1,081.3	6,261.3	1,632.2		
	iours of Overlime	2.2	1954 190.7	1.8 1.145.4	2.0 1,988.5	2,5	3.8 4,100.9		
-15 (Cost of Overline		130.7	M. 16.	1,500.55	2,020.0	4,100.0		
	formance Group: Benchmarking and Clinical Pathyays			in Nor H		**			
6.3 E	enchmarking - In selected clinical areas - external	0.0	0.0	0.0	0.0	0.0	46.2		
7.1 C	linical Pathways - Extent of development and use	2.9	0.0	2.2	15.9	33.5	90.0		\frown
	formance Group: Continuity of Care								()
1	acilitating continuity of care - Use of pre admission clinics for elective surgery	3.0	0.0	3.0	3.0	3.0	3.0		
	acilitating continuity of care - Provision of discharge summaries to GPs	0.0	0.0	0.0	1.0	3.0	3.0 3.0		
	acilitating continuity of care - Shared ante and post natal care	3.0	0.0 0.0	0.0	3.0 2.0	3.0 2.0	3.0		
	acilitating continuity of care - Cardiac rehabilitation acilitating continuity of care - Provision of electronic discharge summaries to GPs	2.0 0.0	8.0		0.0	0.0	0.0		
	formance Group: Quality and Use of Information	<i>(</i>							
	uality of information - Accuracy	93,8	52 2	92.0	93.5	95.2	97.6	and the second	
	uality of information - Timeliness - Number of months on time	9.0	1.0	4.8	6.5	8.0	9.0	31. Å	
4.25 Q	uality of Information - Timeliness - Number of days late per month	0.0	0.0	2.5	4.9	7.5	39.8		
5.1 U	se of Information - Availability of electronic information	10.4	10.4	16.7	20.8	25.0	33.3		
5.2 U	se of Information - Collection and use of clinical information	30.0	0.0	11.9	20.7	30.8	44.0		
all Perf	ormance Group: Not Summarised						<u> </u>	Share	
<u>i A</u>	ccreditation	1.0	0.0	0.0	1.0	1.0	1.0		
	redentialling	1.0	1.0	1.0	1.0	1.0	1.0	14. A	
	forkforce Management - Retention of Nursing Staff		46.2	67.9	76.9	85.0	96.7		
	orkforce Management - Retention of Allied Health Staff		33.3	58.4	71.4	100.0	100.0		
	orkforce Management - Median Age Nursing Staff	42.5	31.5 0.0	36.9 0.0	42.3 0.0	43.6 6.2	51.0 60.0		
	nchmarking - In selected clinical areas Inchmarking - In selected clinical areas - internal	0.0	0.0	0.0	0.0	0.2	75.0		()
	inical Pathways - Extent of development and use as per Ontario	3.3	0.0	2.5	17.4	37.3	90.0		\bigcirc
	nical Pathways - Extent of development and use as per Ornano		0.0	0.0	0.0	3.6	57.1		
	nical Pathways - Medical - extent of development and use	2.4	0.0	0.0	10.7	34.5	100.0		
	<u></u>								
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<u></u>	Number and Description:	Hospital Score			<11≠ ² 1-
07.3c	Cinical Pathways - O & G - extent of development and use Telehealth - Extent of telehealth usage	· 3.6 9.6		4.3 46.4 100.0 1.9 5.8 17.3	
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Attachment 1



Measured Quality

Hospital Report

Charters Towers Hospital

Northern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	. 31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Charters Towers Hospital Peer Group: Small

Northern Zone



Clinical Utilisation and Outcomes

Charters Towers Hospital

Northern Zone

Performance Indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Small

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No indicators to report

CAB.0007.0002.00496

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates
Patient Satisfaction

Charters Towers Hospital

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Access and Admission Index 75.4 72.4 Complaints Management Index 71.5 662.7 Discharge and Follow-up Index 68.7 66.4 General Patient Information Index 76.4 73.2 Overall Care Index 72.4 70.7 Physical Environment Index 70.4 71.5 Treatment & Related Information Index 86.8 72.5 Complaints Management Index 86.0 71.2 Overall Care Index 66.4 70.4 Overall Care Index 77.5 76.4 Complaints Management Index 66.4 70.2 Overall Care Index 74.4 72.0 Complaints Management Index 66.5 66.5 Discharge and Follow-up Index 66.5 66.5 General Patient Information Index 73.3 71.6 Overall Care Index 73.3 71.6 Overall Care Index <	oup Mean: Significance	Reference
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Access and Admission Index Complaints Management Index Complaints Management Index Discharge and Follow-up Index Coefficient Information Index Discharge and Follow-up Index Coefficient Information Index Discharge and Follow-up Index Coefficient Information Index Coefficient I		P\$0 6
Access and Admission Index 74,4 73,0 Complaints Management Index 69,5 68,6 Discharge and Follow-up Index 66,4 66,0 General Patient Information Index 74,8 72,8 Overall Care Index 70,6 70,5 Physical Environment Index 68,9 71,1 reatment & Related Information Index 73,3 71,6 omplaints Management Index 68,8 73,7 ischarge and Follow-up Index 68,8 65,7 eneral Patient Information Index 79,2 78,0 verall Care Index 73,3 69,8 eatment & Related Information Index 73,3 69,8 eatment & Related Information Index 73,6 72,1 Statistical Significance * Between 90% and 99,9% certain that the result for the facility is different than evidence to suggest that these hospitals are performing differently compared cohort, although there is a reasonable possibility that the result is due to char		P\$07
Complaints Management Index 69.5 68.6 Discharge and Follow-up Index 66.4 66.0 General Patient Information Index 74.8 72.8 Overall Care Index 70.6 70.5 Physical Environment Index 68.9 71.1 reatment & Related Information Index 66.5 68.5 Overall Care Index 68.9 71.1 reatment & Related Information Index 66.5 68.5 Ccess and Admission Index 73.3 71.6 complaints Management Index 68.8 73.7 complaints Management Index 68.8 73.7 omplaints Management Index 68.8 73.7 omplaints Management Index 68.8 73.7 ischarge and Follow-up Index 68.8 65.7 eneral Patient Information Index 79.2 78.0 verall Care Index 73.3 69.8 eatment & Related Information Index 73.3 69.8 eatment & Related Information Index 73.6 72.1 Statistical Significance * Between 90% and 99.9% certain that the result for the facility is differentl		
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Deverall Care Index 70.6 70.5 Physical Environment Index 68.9 71.1 reatment & Related Information Index 66.5 68.5 omplaints Management Index 68.8 73.3 ccess afid Admission Index 73.3 71.6 omplaints Management Index 68.8 73.7 ischarge and Follow-up Index 68.8 65.7 eneral Patient Information Index 79.2 78.0 verall Care Index 73.3 69.8 eatment & Related Information Index 73.3 69.8 eatment & Related Information Index 73.3 69.8 eatment & Related Information Index 73.6 72.1 Statistical Significance * Between 90% and 99.9% certain that the result for the facility is different thar evidence to suggest that these hospitals are performing differently compared cohort, although there is a reasonable possibility that the result is due to char 99.9% certain that the result for the facility is different thar evidence to suggest that the result for the facility is different thar evidence to suggest that these hospitals are performing differently compared cohort, although there is a reasonable possibility that the result is due to char		PS03
Physical Environment Index 70.5 70.5 reatment & Related information index 68.9 71.1 reatment & Related information index 66.5 68.5 opplaints Management Index 73.3 71.6 cccess and Admission Index 73.3 71.6 complaints Management Index 68.8 73.7 ischarge and Follow-up Index 68.8 65.7 eneral Patient Information Index 79.2 78.0 verall Care Index 73.3 69.8 eatment & Related Information Index 73.3 69.8 eatment & Related Information Index 73.3 69.8 eatment & Related Information Index 73.6 72.1 Statistical Significance * Between 90% and 99.9% certain that the result for the facility is different thar evidence to suggest that these hospitals are performing differently compared cohort, although there is a reasonable possibility that the result is due to char 99.9% certain that the result for the facility is different to char		PS04
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* Between 90% and 99.9% certain that the result for the facility is differently compared cohort, although there is a reasonable possibility that the result is due to char		PS06
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ischarge and Follow-up Index 68.8 65.7 eneral Patient Information Index 79.2 78.0 verall Care Index 73.4 71.7 hysical Environment Index 73.3 69.8 eatment & Related Information Index 73.6 72.1 Statistical Significance * Between 90% and 99.9% certain that the result for the facility is different thar evidence to suggest that these hospitals are performing differently compared cohort, although there is a reasonable possibility that the result is due to char 99.9% certain that the result for the facility is different in second to char		PS01
eneral Patient Information Index verall Care Ind		∦ PS02
verall Care Index 73.4 71.7 hysical Environment Index 73.4 71.7 eatment & Related Information Index 73.3 69.8 x Between 90% and 99.9% certain that the result for the facility is differently compared cohort, although there is a reasonable possibility that the result is due to char 99.9% certain that the result for the facility is different to char	' %. #%	PS03
Anysical Environment Index eatment & Related Information Index 73.3 69.8 73.3 73.3 69.8 73.6 72.1 Statistical Significance * Between 90% and 99.9% certain that the result for the facility is different than evidence to suggest that these hospitals are performing differently compared cohort, although there is a reasonable possibility that the result is due to char 99.9% certain that the result for the facility is different in example.	. W. M	PS04
eatment & Related Information Index 73.6 72.1 Statistical Significance * Between 90% and 99.9% certain that the result for the facility is different than evidence to suggest that these hospitals are performing differently compared cohort, although there is a reasonable possibility that the result is due to char 99.9% certain that the result for the facility is different in example.		PS05
 Statistical Significance Between 90% and 99.9% certain that the result for the facility is different than evidence to suggest that these hospitals are performing differently compared cohort, although there is a reasonable possibility that the result is due to char 99.9% certain that the result for the facility is different in example. 		PS06
 Between 90% and 99.9% certain that the result for the facility is different than evidence to suggest that these hospitals are performing differently compared cohort, although there is a reasonable possibility that the result is due to char 99.9% certain that the result for the facility is different in second (1999). 		PS07
 Between 90% and 99.9% certain that the result for the facility is different than evidence to suggest that these hospitals are performing differently compared cohort, although there is a reasonable possibility that the result is due to char 99.9% certain that the result for the facility is different in second (1999). 	ومهيدين والمشتكرين بالياد سينشا المستان والبالا الشباط ويسالب الشاري والمراج	
** 99.9% certain that the result for the facility is different in comparison to the co the performance indicator for the facility is significantly different from the mea		e is some s în the
	cohort average. There is littl an for all hospitals in the per	e doubt that er group.
		[

Indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

N/A - Not Applicable N/R - Not Reported



Efficiency

Charters Towers Hospital

Charters Towers Hospital			•	Small
Northem Zone	Data Type:	Hospital Score:	Peer Group Median:	Reference:
and the second		·····		
Occupancy Rate (Bed Day Efficiency)	Percentage	36.1	51.1	EFF-17
Length of Stay	Days	2,42	3.68	EFF-19
and a fact result range and shares a start shares	24,5	A.TA	5.00	E11-13
Catering - total cost	Dollars	21.0	44.5	EFF-36a
Energy Consumption per square metre	Dollars	11.7	25.3	EFF-45.4
The second s			20.0	
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	2.87	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	0	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	1.68	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	30795	and the second second	
Hours of Sick Leave by Staff Category - Professional	Percentage	^{2.00}	3.28	EFF-06.5
Hours of Sick Leave by Staff Gategory - Technicat	- www-	1.33	1.67	EFF-06.6
Hours of Sick Leave by Staff Calegory - Trade And Artisans	Percentage	2.18	3.42	EFF-06.7
Cost of Sick Leave by Staff Category - Managerial And Clerical	Percentage	2.50	2.85	EFF-06.8
Cost of Sick Leave by Staff Category - Medical	Dollars	725	786	EFF-08.2
Cost of Sick Leave by Staff Category - Nursing	Dollars	- 0	702	EFF-08.3
	Dollars	748	1,206	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	581	94 8	EFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollan	603	725	
Cost of Sick Leave by Staff Category - Technical	Dollans	822	1,378	EFF-08.7
Cost of Sick Leave by Staff Category - Trade And Artisans	Dollars	800	921	EFF-08.8
Cost of Work Cover	Dollars 🐰	1.07	0.74	EFF-11
Hours of Overline by Staff Category - Managertal And Clerical	Percentage	1.80	0.05	EFF-14.2
Hours of Overtime by Staff Category - Medical	Percentage	20.1	20.1	EFF-14.3
Hours of Overtime by Staff Category - Nursing	Percentage	0.75	0.82	EFF-14.4
Hours of Overflime by Staff Category - Operational	Percentage	0.24	0.45	EFF-14.5
Hours of Overlane by Staff Culegory - Professional	Percentage	5.18	3.95	EFF-14.6
Hours of Overline by Staff Category - Technical	Percentage	5.26	0	EFF-14.7
Hours of Overtime by Staff Category - Trade And Artisans	Percentage	0.99	0.49	EFF-14.8
Cost of Overtime by Staff Category - Managerial And Clerical	Dollars	781	23.5	EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	28,276	32,353	EFF-16.3
Cost of Overtime by Staff Category - Nursing	Dollars	438	. 480	EFF-16.4
Cost of Overtime by Staff Category - Operational	Dollars,	96.2	202	EFF-16.5
Cost of Overtime by Staff Category - Professional	Dollars	3,821	3,114	EFF-16.6
Cost of Overtime by Staff Category - Technical	Dollars	2,836	0	EFF-16.7
Cost of Overtime by Staff Category - Trade And Artisans	Dollars	528	239	EFF-16.8
Construction of Structure To Structure of Structure Stru				
	Numeric	52.3	48.7	EFF-01
TE Staff by Category - Managerial And Clerical	Numeric	3.61	3.78	EFF-02.2
TE Staff by Category - Medical	Numeric	2.77	2.09	EFF-02.3
TE Staff by Category - Nursing	Numeric	27.9	23.3	EFF-02.4
TE Staff by Category - Operational	Numeric	10.6	15.2	EFF-02.5
TE Staff by Category - Professional	Numeric	4_66	2.87	EFF-02.6
TE Staff by Category - Technical	Numeric	0.91	0.91	EFF-02.7
TE Staff by Calegory - Trade And Artisans	Numeric	1.82	0.91	EFF-02.8
lours of Sick Leave	Percentage	1.74	2.91	EFF-05
Cost of Sick Leave	Dollars	663	1,081	EFF-07
lours of Overtime	Percentage	2.50	1.99	EFF-13
cost of Overtime		-		

CAB.0007.0002.00498 Ì

+ Indicators listed within this overall performance group have been used to determine overall performance. Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

Charters Towers Hospital Northern Zone				
	Tuno of Coores		<u>-</u>	Sm
	Type of Scole.	Hospital Score:	Peer Group Median:	Reference
and have devide strategies	L			
Benchmarking				ant en transferie
In selected clinical areas - external	D			,
ClinIcal Pathways	Percentage	7.7	0	SIC06_3
Extent of development and use in selected clinical areas	Dittooniono	0.0		
	Percentage	2.9	15.8	SIC07.1
Facilitating continuity of care				
Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
Provision of discharge summaries to GPs	Max score 5	0/3	5 1	SIC08.1
Shared ante and post natal care	Max score 5	0/3	, I 3	SIC08.3
Cardiac rehabilitation	Max score 3	1/3	2	SIC08.4
Provision of electronic discharge summaries to GPs	Max score 3	0/3	-	SIC08.5
and the building states and the second se				
Quality of information				
Accuracy	Pergentage	95.9	93.5	SIC04.1
Timeliness - Number of months on time	Months	3	6.5	SIC04.2a
Timeliness - Number of days late per month	Days	39.8	4.9	SIC04.2b
Use of information				
Availability of electronic information	Percentage	25	20.8	SIC05.1
Collection and use of clinical information	Percentage	13.8	20.7	SIC05.2
and Pick manual South States and S				
Accreditation		-		
Accreditation	Yes/No	Yes	13/24	SIC01
Credentialling Credentialling		. WA	A	
Workforce Management	Yees/No	Yes	24/24	SIC02
Retention of Nursing Staff	∦ ≫₽			
Retention of Allied Health Staff	Percentage	88.9	76.9	SIC03.1
Median Age Nursing Staff	Percentage	50	71.4	SIC03.2
Benchmarking	Years	43	42.3	SIC03.3
In selected clinical areas	Dementeur	~ -	-	
In selected clinical areas - internal	Percentage	7.7 7.7	•	SIC06.1
Clinical Pathways	Percentage	1.1	0	SIC06.2
Extent of development and use as per Ontario	Percentage	3.3	17 4	
Surgicat (Orthopaedic) - extent of development and use	Percentage	N/A		SIC07.2
	Percentage	N/A. 0		SIC07.3a
1995 · 1995/A 395		v	10.1	SIC07.3b
Medical - extent of development and use	-	71	14 2 4	21007 0-
Medical - extent of development and use	Percentage	7.1	14.3 5	SIC07.3c
Medical - extent of development and use D & G - extent of development and use	-	7.1 ·		SIC07.3c

+ Indicators listed within this overall performance group have been used to determine overall performance.



Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

N/A - Not Applicable N/R - Not Reported

Measured Quality

Hospital Report

Attachment 1 Statistics - Quartiles per Indicator

CAB.0007.0002.00500

Attachment 2.....State Report

Statistics - Quartiles per Indicator

Attachment 1

calor Number and Description:	Hospital Score	Min		Peer Gro Medi	•	n Ma	x X
Charters Towers Hospital							Sma
Northern Zone							. ,
and the state of the				a se a		in an	
Overall Performance Group: Maternity		<u></u>		· · · · · ·			
PS05 Overall Care Index Maternity	* 84.3	40.8	69.	1 71	.2 .79	1 84	3
Overall Performance Group: Medical							
PS05 Overall Care Index Medical	70.6	647	66.	3 70	.7 .72	5. 80	2
Overall Performance Group: Surgical		-					
PS05 Overall Care Index Surgical	73.4	80.2	69,0	73.	.4 74.	9 81	1
Overall Performance Group: Not Summarised	1997						
PS01 Access and Admission Index Maternity	85.6	43.9	68.7	7 71.	8 80.	0 85.	5
PS01 Access and Admission Index Medical	74.4	65.8	69.1	74:	4 78.		- 이번 신신하다
PS01 Access and Admission and ex Surgical	73.3	59,3	69.6				- 17 C Margara
S01 Access and Admission Index All types automated	75.4	65.5	69.0	74.			-
S02 Complaints Management Index Medical	69,5	59.5	65.5				-
S02 Complaints Management index Surgical	68.8	60.1	68.8		· · ·	g	- 11 - 11 - 11
Complaints Management Index Maternity	90.6	59.4	.687		5	×	e e la el calificación de la califi
2 Complaints Management Index All types combined	71.5	59.5	66.1			8. s	김 아파 비가 같아.
03 Discharge and Follow-up Index Medical	206.4	60.0	63.2			1911	e a se participa
S03 Discharge and Follow-up Index All types combined	86.7	59.1	64.1	67.9	· • • • • • • •		- 1. a. 1. a. 2. 1. 1.
S03 Discharge and Follow-up Index Maternity	84 4	412	67.7	70_4			
S03 Discharge and Follow-up Index Surgical	68.8	44.2	57.4	68.8			
S04 General Patient Information Index Maternity	86.0	58.8	68.1	75.0			 Sec. 5, 53
S04 General Patient Information Index All types combined	76.4	63.9	69.2	72.9		84.2	
S04 General Patient Information Index Medical	74.6	62,8	67.8	72.5		82.7	
504 General Patient Information Index Surgical	79.2	68.8	74.0			87.5	
S05 Overall Care Index All types combined	72.4	62.9	67.9	71.1		80.2	1 1 1 No. 1 1
506 Physical Environment Index All types combined	70.4	61.9	68:9			81.5	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -
06 Physical Environment Index Maternity	77.5	41	78.5	715	82.4	88.8	
06 Physical Environment Index Surgical	73.3	573	68.4	719	80	83.8	and the basis
06 Physical Environment Index Medical	88.9	65.0	48.2	69.9	72.7	81.2	
07 Treatment & Related Information Index All types combined	89,4	eb.1	65.8	69.3	72.4	79.5	
07 Treatment & Related Information Index Maternity	69.4	46.2	66,9	70.1	80.0	90.3	
07 Treatment & Related Information Index Medical	66.5	59.8	64.3	67.0	72.6	79.5	
07 Treatment & Related Information Index Surgical	73.6	61.3	69.2	73.6	75.7	83.3	
			Act Same				
fall Performance Group: Activity							
F-17 Occupancy Rate (Bed Day Efficiency)	. 36.1	8.8	41.8	54.1	63.7	108.7	
F-19 Length of Stay	2.4	1.2	30	\$7	4.4	6.8	
erall Performance Group: Cost of Service		all de					
-36a Catering - total cost	21.0	210	33,6	44.5	55,8	107.6	
45.4 Energy Consumption per square metre	11.7	- 11 7	17.5	- 25.3	31.3	81.2	
erall Performance Group: Staffing			\$				
-06.2 Hours of Sick Leave by Staff Category - Managerial And Clerical	2.9	0.0	1.6	2.6	3.0	4.4	
-06.3 Hours of Sick Leave by Staff Category - Medical	0.0	0.0	0.0	0.8	2.2	4.6	
-06.4 Hours of Sick Leave by Staff Category - Nursing	1.7	1.3	2.6	3.0			
-06.5 Hours of Sick Leave by Staff Category - Operational	2.0	1.9	2.6	3.3	3.4	4.5	
-06.6 Hours of Sick Leave by Staff Category - Professional	1.3	0.0	1.0	• • - - •	3.9	6.7	
-06.7 Hours of Sick Leave by Staff Category - Technical	2.2			1.7	1.9	2.4	
-06.8 Hours of Sick Leave by Staff Category - Trade And Artisans		0.0	2.2	. 3.4	4.6	10.2	
-06.2 Cost of Sick Leave by Staff Category - Managerial And Clerical	2.5	0.9	1.2	2.8	5.6	8.0	
-08.3 Cost of Sick Leave by Staff Category - Managenal And Clencal	725.1	0.0	499.5	785.8	1,063.6	1,442.1	
	0.0	0.0	0.0	702.5	2,069.4	4,238.6	1.1
		7.8	955.1	1,206.1	1,335.1	1,758.3	1. (*1.** -)
	581.5 55	6.5	739.4	948.1	1,155.9	1,932.8	
18.6 Cost of Sick Leave by Staff Category - Professional	603.3	0.0	472.2	728.4	932.0	1,133.2	
08.7 Cost of Sick Leave by Staff Category - Technical	822.0	0.0	860.9	1,377.9	1,850.6	4,270.8	1474.00
				•			
08.8 Cost of Sick Leave by Staff Category - Trade And Artisans 11 Cost of Work Cover		9.8	415:6			2,348.4	1 <u>5</u> 4 -

Printed: 05/07/2002

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Statistics - Quartiles per Indicator

Attachment 1

· · ·		. [P	eer Group		·····	
Indicator Number and Description:	Hospital Score	l Min		Median		Max	
EFF-14.2 Hours of Overtime by Staff Category - Managerial And Clerical EFF-14.3 Hours of Overtime by Staff Category - Medical	1.8	0,0	0.0	0.1	0.1	2.4	
a state of the sta	20.1	0.0	10.6	20.1	26.2	35,6	- <u>1</u>
a state of our our our of the original	0.8	0,0	0.4	8.0	1.4	2.8	
	0.2	0.0	0.2	0.4	0.7	1.7	
EFF-14.6 Hours of Overtime by Staff Category - Professional EFF-14.7 Hours of Overtime by Staff Category - Technical	5.2	0.1	2.9	4.0	6.4	24.9	.828. ₂
EFF-14.8 Hours of Overtime by Staff Category - Trade And Artisans	5.3	0.0	0.0	0.0	· 0,1	5.3	
EFF-18.2 Cost of Overtime by Staff Category - Managerial And Clerical	1.0	0.0	0.0	0,5	1.4	4.8	2
EFF-18.3 Cost of Overtime by Staff Category - Medical	761.3	0.0	0.0	23,5	61.7	1,338.2	151 <i>2</i> .
EFF-18.4 Cost of Overtime by Staff Category - Nursing	437.6	- 200		32,352.6		73,003.6	
EFF-16.5 Cost of Overtime by Staff Category - Operational	96.2	12.7 14 B	253.1 92.9	480.2	785.7	1,752,7	
EFF-18.6 Cost of Overtime by Staff Category - Professional	3,821.3	109,4	2,061.7	3,114.1	303.4	692.7	
EFF-18.7 Cost of Overtime by Staff Category - Technical	2,836.0	0.0	0.0	0.0	5,396.9 78,4	2,836.0	
EFF-16.8 Cost of Overtime by Staff Catagory - Trade And Addans	528.4	0.0	0.0	239.1	641.9	2,488.4	
Overall Performance Group Not Summarised			• • • • • • •			2,400.4	
EFF-01 Full-Time Equivalent (FTE) Staff	52.3	31.5	37.2	48.6	67.8	128.9	an a
EFF-02.2 FTE Staff by Category - Managerial And Clerical	3.6	0.2	2.8	8	61	24.9	
FF-02.3 FTE Staff by Category - Medical	2.8	1.0		21	2.5	7.0	
F-02.4 FTE Staff by Category - Nursing	27.9 «	14.7	20 1	23.3	32.2	58.1	
-FF-02.5 FTE Staff by Category - Operational	10.6	1.4	12.0	15.2	21.9	45.2	20 - E
EFF-02.6 FTE Staff by Category - Professional		0.4	1.8	2.9	4.8	11.0	
EFF-02.7 FTE Staff by Category - Technical EFF-02.8 FTE Staff by Category - Trade And Artisans	0.9	Ø.P	0.6	0.9	1.4	2.3	9 (1) 49,22
EFF-02.8 FTE Staff by Category - Trade And Artisans	1.8	0.1	0.8	0,9	0.9	1.8	u.
EFF-07 Cost of Sick Leave	1.7	1.7	2.5	2.9	3.4	4.6	
EFF-13 Hours of Overtime	663.4	549.1	927.3		1,261.3	1,632.2	
EFF-15 Cost of Overtime	2,212.4	0.4	1.3 1,145.4	2.0	2.5	3.8	
United and the sound and end of the sound and the sound		100.1			2,626.5	4,100.9	n szer köldések A szere szere keletetetetetetetetetetetetetetetetetete
Overall Performance Group: Benchmarking and Clinical Pathways		1					
SIC06.3 Benchmarking - In selected clinical areas - external	7.7	0.0	0.0	6.0	#0.0	46.2	
SIC07.1 Clinical Pathways - Extent of development and use	2.9	0.0	2.2	15.8	33.5	90.0	
Overall Performance Group: Continuity of Care		. 11					
SIC08.1 Facilitating continuity of care - Use of pre admission clinica for elective surgery	\$0	0.0	3.0	3.0	3.0	3.0	
SIC08.2 Facilitating continuity of care - Provision of diacharge summaries to GPs SIC08.3 Facilitating continuity of care - Shared and and and not institute	0.0	0.6	0.0	1.0	3.0	3.0	
difference of the ofference of the offeree ofference of the offeree offeree offeree offeree offeree offeree	0.0	0.0	0.0	3.0	3.0	3.0	
SIC08.4 Facilitating continuity of care - Cardiac rehabilitation SIC08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs	1.0	0.0	1.0	2.0	2.0	3.0	
verall Performance Group: Quality and Use of Information	0.0	0.0	0.0	0.0	0.0	0.0	
SICO4.1 Quality of information - Accuracy	95.9	0.1 0	00.0	-			
SIC04.2a Quality of information - Timeliness - Number of months on time	3.0	82.2 1.0	92.0 4.8	93.5 6.5	95.2	97.6	
CO4.2b Quality of information - Timeliness - Number of days late per month	39.8	0.0	2.5	4.9	8.0 7.5	9.0	
IC05.1 Use of Information - Availability of electronic information	25.0	104	16.7	20.8	25.0	39.8 33.3	
CO5.2 Use of Information - Collection and use of clinical information	13.8	0.0	11.9	20.7	30.8	44.0	a da antaria. A constante al
Overall Performance Group: Not Summarised	· · · · · · //	Mar		••••••			
IC01 Accreditation	1:0	0.0	0.0	1.0	1.0	1.0	
ICO2 Credentialling	1.0	1.0	1.0	1.0	1.0	1.0	の間
IC03.1 Workforce Management - Retention of Nursing Staff	88,9	46.2	67.9	76.9	85.0	96.7	
IC03.2 Workforce Management - Retention of Allied Health Staff	50,0	33.3	58.4	71.4 1	0.03	100,0	
IC03.3 Workforce Management - Median Age Nursing Staff IC06.1 Benchmarking - In selected clinical areas	43.0	31.5	36.9	42.3	43.6	51.0	s i e
	7.7	0.0	0.0	0.0	6.2	60.0	
C06.2 Benchmarking - In selected clinical areas - internal C07.2 Clinical Pathways - Extent of development and use as per Ontario	7.7	0.0	0.0	0.0	0.0	75.0	
	3.3	0.0	2.5	17.4	37.3	90.0	1.1
C07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use C07.3b Clinical Pathways - Medical - extent of development and use		0.0	0.0	0.0	3.6	57.1	
C07.3c Clinical Pathways - 0 & G - extent of development and use	0,0	0.0	0.0			00.0	
Cog Telehealth - Extent of telehealth usage	7.1	0.0	0.0			00.0	
	1.9	0.0	0.0	1.9	5.8	17.3	
				•			1.1

CAB.0007.0002.00502

inted: 05/07/2002.



Queensland Government

Measured Quality

Hospital Report

Cherbourg Hospital

Central Zone Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Cherbourg Hospital

Peer Group: Small



CAB.0007.0002.00504

Central Zone

Clinical Utilisation and Outcomes

No indicators to report

Cherbourg Hospital

Central Zone

Performance Indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Small

CAB.0007.0002.00505

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Patient Satisfaction

Cherbourg Hospital

Central Zone

Hospital Score: Peer Group Mean:

Small

Significance:

CAB.0007.0002.00506

Reference:

No indicators to report

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Efficiency

Cherbourg Hospital

Cherbourg Hospital				Sma
Cerntral Zone	Data Type:	Hospital Score:	Peer Group Median:	Reference:
Occupancy Rate (Bed Day Efficiency)	Percentage	41.8	51.1	CCE 47
Length of Stay		and the second se		EFF-17
	Days	3.56	3.68	EFF-19
Catering - total cost				
÷	Dollars	65.0	44.5	EFF-36a
Energy Consumption per square metre	Dollars	15.9	25.3	EFF-45.4
 Ability of the second se Second second s			edi .	
Hours of Sick Leave by Slaff Category - Managerial And Clerical	Percentage	2.90	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	2.35	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	3.37	2.97	ÉFF-06.4
Hours of Sick Leave by Staff Category - Operational	Pencentage	3.67	3.28	EFF-06.5
Hours of Sick Leave by Staff Category - Trade And Artisans	Percentage	3.19	2.85	EFF-06.8
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars	872	786	EFF-08.2
Cost of Sick Leave by Staff Category - Medical	Dollars	2,187	702	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars	1,335	1,206	EEF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	1,091	945	EFF-08.5
Cost of Sick Leave by Staff Category - Trade And Artisans	Dollars		atter II Va	
ost of Work Cover	Dollars	1,043 0.73	921	EFF-08.8
Hours of Overtime by Staff Category - Managerial And Clerical		64591°°°°465942° - 32599	0.74	EFF-11
Hours of Overtime by Staff Category - Medical	Percentage	0.00	0.05	EFF-14.2
Hours of Overtime by Staff Category - Nursing	Percentage	22.6	20.1	EFF-14.3
	Percentage	0.29	0.82	EFF-14.4
Hours of Overtime by Staff Category - Operational	Percentage	0.08	0.45	EFF-14.5
Hours of Overtime by Staff Category - Trade And Artisans	Percentage	· 0	0.49	EFF-14.8
Cost of Overtime by Staff Category - Managerial And Clerical	Dollars	1.51	23.5	EFF-16.2
Cost of Overtime by Statif Category Medical	Dollars	40,532	32,353	EFF-16.3
Cost of Overtime by Staff Category Nursing	Dollars	1 6 9	480	EFF-16.4
Cost of Overline by Staff Category - Operational	Dollars	31.0	202	EFF-16.5
Cost of Overtime by Staff Category - Trade And Artisans	Dollars	Q ·	239	EFF-16.8
and a state of the second state of the				
Full-Time Equivalent (FTE) Staff	Numeric	37.0	48.7	EFF-01
FTE Staff by Category - Managerial And Clerical	Mumeric	2,35	9.78	EFF-02.2
FTE Staff by Category - Medical	Numenc	1.87	2.09	EFF-02.3
FTE Staff by Category - Nursing	Numenc	22.2	23.3	EFF-02.4
FTE Staff by Category - Operational	Nutteric	10.4	15.2	EFF-02.5
FTE Staff by Category - Trade And Artisans	Numeric	0.09		EFF-02.8
Hours of Sick Leave	Percentage	3.37		EFF-05
ost of Sick Leave	Dollars	1,278		EFF-07
fours of Overtime	Percentage	1.88		EFF-13
Cost of Overtime	Dollars	2,160		EFF-15
		P.		



Cmall

+ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

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System Integration and Change

				Sma
Central Zone	Type of Score:	Hospital	Peer Group	Reference
		Score:	Median:	
Benchmarking				
n selected clinical areas - external	Percentage	0	0	SIC06.3
Clinical Pathways			، بر	
Extent of development and use in selected clinical areas	Percentage	16.7	15.8	SIC07.1
"我们都不可能是我的你,我们就是我们的意思的。""你们,你不是你的?""你们	a and the			
Facilitating continuity of care				
lse of pre admission clinics for elective surgery	Max score 5	. N/A	N/A	SIC08.1
Provision of discharge summaries to GPs	Max score 5	N/A	N/A	SIC08.2
hared ante and post natal care	Max score 5	N/A	` N∕A	SIC08.3
ardiac rehabilitation	Max score 3	N/A	N/A	SIC08.4
rovision of electronic discharge summaries to GPs	Max score 3	N/A	N/A	SIC08.5
·····································			kan sa Alifa Danga sa Alifa	
Quality of information		- 74	X	
ccuracy	< Percentage	95	93.5	SIC04.1
meliness - Number of months on time	Months	9	6.5	SIC04.2a
meliness - Number of days late per month	Datys 🔊	0	4.9	SIC04.2
Use of Information				
rallability of electronic information	Percentage.	17.8	20.8	SIC05.1
plection and use of clinical information	Percentage	40	20.7	SIC05.2
Acceptitation	Vector		13/24	SIC01
creditation Credentialling	Yes/No	Yes	13/24	SICUT
edentialling	YeszNo	Yes	24/24	SIC02
Workforce Management			A-112-1	01002
tention of Nursing Staff	Percentage	69	76.9	SIC03.1
tention of Allied Health Staff	Percentage	N/A	N/A	SIC03.2
dian Age Nursing Staff	Years	46	42.3	SIC03.3
Benchmarking				
selected clinical areas	Percentage	0	0	SIC06.1
selected clinical areas - internal	Percentage		0	SIC06.2
Clinical Pathways		0		
ent of development and use as per Ontario	Percentage	46.7	17.4	SIC07.2
	Percentage	₩A	N/A	SIC07.3a
	97. 989A.	16.7	10.7	SIC07.3b
gical (Orthopaedic) - extent of development and use	Percentage			•
gical (Orthopaedic) - extent of development and use	Percentage Percentage	N/A	N/A	SIC07.3c
gical (Orthopaedic) - extent of development and use	Percentage	N/A	N/A	SIC07.3c

+ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

N/A - Not Applicable N/R - Not Reported



Measured Quality

Hospital Report

Attachment f.....Statistics – Quartiles per Indicator

Attachment 2.....State Report

Statistics - Quartiles per Indicator

Attachment 1

:		. [Pe	er Group)		lu
Indicator Number and Description:	Hospita Score	Min	25th	-		Мах	A WEIRE
						* 5	
Cherbourg Hospital Central Zone							Small
Overall Performance Group: Activity			<u> </u>				
EFF-17 Occupancy Rate (Bed Day Efficiency)	41.8	8.8	41.8	51.1	63.7	108.7	
EFF-19 Length of Stay	3.6	1.2	3.0	3.7	4.4	6.8	
Overall Performance Group: Cost of Service		 				**==``	
EFF-36a Catering - total cost	65.0	21.0	33.6	44.5	55.8	107.6	
EFF-45.4 Energy Consumption per square metre	15.9	. 47	17.5	25.3	31.3	81.2	
Overall Performance Group: Staffing EFF-06.2 Hours of Sick Leave by Staff Category - Managerial And Clericat	2.9.4					ام م	
EFF-06.3 Hours of Sick Leave by Staff Category - Medical	- 24	20.49 0.0	1.6	2.6 0.8	3.0 2.2	4.4	
EFF-06.4 Hours of Sick Leave by Staff Category + Nersing	3.4	1.3	2.6	3.0	3.4	4.5	
EFF-06.5 Hours of Sick Leave by Staff Category-Operational	3,7	1.9	2.6	3.3	3.9	6.7	
EFF-06.8 Hours of Sick Leave by Staff Category - Trade And Artisans	3.2	0.9	1.2	2.8	5,6	8.0	
EFF-08.2 Cost of Sick Leave by Staff Category Managerial And Clerical	871.6	0.0	499.5	785.8	1,063.6	1,442.1	
EFF-08.3 Cost of Sick Leave by Staff Category - Medical EFF-08.4 Cost of Sick Leave by Staff Category - Nursing	2,186.6	0.0	0.0	702.5	2,069,4	4,238.6	
08.5 Cost of Sick Leave by Staff Category - Nursing	1,335.1	477.8 558.5	955.1 739.4	1,206.1	1,335.1	1,758.3	1995 - 1995 -
EFF-08.8 Cost of Sick Leave by Staff Calegory - Trade And Artisans	1,031.1	289.8	415.6	948.1 921.3	1,155.9 1,803.5	1,932.B 2,348.4	
EFF-11 Cost of Work Cover	07		0,4	0.7	0.9	2.7	· · · · · · · · · · · · · · · · · · ·
EFF-14.2 Hours of Overtime by Staff Category - Managerial And Clerical	0.0	00	0. 0	0.1	0.1	2.4	
EFF-14.3 Hours of Overtime by Staff Category - Medical	22.6	0.0	10.6	20.1	26.2	35.6	
FF-14.4 Hours of Overtime by Staff Category - Nursting	0.3	0.0	0.4	0.8	1.4	2.6	
FF-14.5 Hours of Overtime by Staff Calegory - Operational FF-14.8 Hours of Overtime by Staff Calegory - Trade And Artisans	0.1	0.0	0.2	0.4	0.7	1.7	
FF-16.2 Cost of Overviewe by Staff Category - Managerial And Clerical	0.0 1.5	0.0	0.0	23.5	1.4 61.7	4.8 1,338.2	
FF-16.3 Cost of Overtime by Staff Category - Medical	40,532.3		5,129.3 3		^	3,003.6	
FF-16.4 Cost of Overatione by Staff Category - Nursing	169.0	12.7	253.1	480,2	785.7	1,752.7	
FF-16.5 Cost of Overtime by Staff Category - Operational	31.0	14.8	62.9	202.3	303.4	692.7	
FF-16.8 Cost of Overtime by Staff Category - Trade And Artisans	0.0	0.0	0.0	239,1	641.9	2,488.4	
verall Performance Group: Not Summarised FF-01 Full-Time Equivalent (FTE) Staff	\$7.0	\$1.5		40.0		400 a 1	
F-02.2 FTE Staff by Category - Managerial And Clerical	2.4	0.2	37.2 2.8	48.6	67.3 6.1	128.9 24.9	
FF-02.3 FTE Staff by Category - Medical	1.9	1.0	1.7	2.1	2.5	7.0	
F-02.4 FTE Staff by Category - Nursing	22.2	14.7	20.1	23.3	32.2	58.1	
F-02.5 FTE Staff by Category - Operational	10.4	7.4	12.0	15.2	21.9	45.2	le le
7-02.8 FTE Staff by Category - Trade And Artisans	0.1	0.1	0.8	0.9	0.9	1.8	
F-05 Hours of Sick Leave F-07 Cost of Sick Leave	3.4	1,7	2.5	2 9	3.4	4.6	
F-13 Hours of Overtime	1,277.9 1.9	549,1 114	92733 1 1.3	081.3 1	,261.3		
F-15 Cost of Overtime	ALC: NOT	- 440 /	×		2.5 626.5	3.8	
		6					
verall Performance Group: Benchmarking and Clinical Pathways		a and the second se					
206.3 Benchmarking - In selected clinical areas - external	0.0	0.0	0.0	0,0	0.0	46.2	
C07.1 Clinical Pathways - Extent of development and use	16,7	0.0	2.2	15.9	33.5	90.0	
rerall Performance Group: Continuity of Care							
208.1 Facilitating continuity of care - Use of pre admission clinics for elective surgery 208.2 Facilitating continuity of care - Provision of discharge summaries to GPs		0.0	3.0	3.0	3.0	3.0	
208.2 Facilitating continuity of care - Provision of discharge summaries to GPs 208.3 Facilitating continuity of care - Shared ante and post natal care		0.0	0.0	1.0	3.0	3.0	
08.4 Facilitating continuity of care - Cardiac rehabilitation	• • • • • • •	0.0	0.0	3.0	3.0	3.0	
08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs		0.0	1.0	2.0	2.0	3.0 0.0	
erall Performance Group: Quality and Use of Information				••••			
04.1 Quality of Information - Accuracy	95.0	82.2	92.0	93.5	95.2	97.6	No.
04.2a Quality of information - Timeliness - Number of months on time	9.0	1.0	4.8	6.5	8,0	9.0	
04.2b Quality of information - Timeliness - Number of days late per month	0.0	0.0	2.5	4.9	7.5	39.8	
05.1 Use of Information - Availability of electronic information 05.2 Use of Information - Collection and use of clinical Information		10.4			25.0	33.3	
	40.0	0.0	11.9		30.8	44.0	
nted: 05/07/2002				l			

CAB.0007.0002.00510

Statistics - Quartiles per Indicator

Attachment 1

		Hospital	[Pe				
/ Cato	or Number and Description:	Score	Min	25th	Median	75th	Max	a dana Tanàna
Overall	Performance Group: Not Summarised	· · · · · · · · · · · · · · · · · · ·	<u>.</u>	• •	· · ·			
SIC01	Accreditation	1.0	0.0	0.0	1.0	1.0	1.0	
SIC02	Credentialling	1.0	1.0	1.0	1.0	1.0	1.0	
SIC03.1	Worldorce Management - Relention of Nursing Staff	69.0	46.2	67.9	76,9	85.0	96.7	
SIC03.2	Workforce Management - Retention of Allied Health Staff	• • • • • • • • • •	33.3	58,4	71.4	100.0	100.0	
SIC03.3	Workforce Management - Median Age Nursing Staff	46.0	31.5	36.9	42.3	43.6	51.0	· • • •
SIC06.1	Benchmarking - in selected clinical areas	0.0	0.0	0.0	0.0	6.2	60.0	
SIC06.2	Benchmarking - In selected clinical areas - internal	0.0		0.0	0.0	0,0	75.0	
SIC07.2	Clinical Pathways - Extent of development and use as per Ontario	B.T	0.0	2.5	17.4	37.3	90.0	in t
SIC07.3a	Clinical Pathways - Surgical (Orthopaedic) - extent of development and use		6.0	0.0	0.0	3.6	57.1	
SIC07.3b	Clinical Pathways - Medical - extent of development and use	16.7	0.0	0.0	10.7	34.5	100.0	
SIC07.3c	Clinical Pathways - O & G - extent of development and use		0.0	0.0	14.3	46.4	100.0	
SIC09	Telehealth - Extent of telehealth usage	0.0	0.0	0.0	1.9	5.8	17.3	1



Measured Quality

Hospital Report

Chinchilla Hospital

Southern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

CAB.0007.0002.00512

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Overall Performance

Chinchilla Hospital Peer Group: Small

Southern Zone



Clinical Utilisation and Outcomes

No indicators to report

Chinchilla Hospital

. .

Southern Zone

Performance indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Small



Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates

Patient Satisfaction

Shinchilla Hospital

				Sm
outhern Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference
Access and Admission Index	66.8	72.8		P\$01
Complaints Management Index	67.3	69.2		PS02
Discharge and Follow-up Index	59.1	66.2		PS03
General Patient Information Index	65.7	73.2		PS04
Overali Care Index	65.2	70.7		PS05
Physical Environment Index	66.9	715		PS06
Treatment & Related Information Index	64. 8	69.0	•	PS07
	04.0	03.0		- 301
				ر المشروف المراجع
Access and Admission Index	70.0	72.6	- ·.	PS01
Complaints Management Index	71.4	69.9	•	PS02
Discharge and Follow-up Index	78.2	68.8		PS03
General Patient Information Index	75.0	71.2		PS04
Overall Care Index	74.3	71.8		PS05
Physical Environment Index	87.1	76.4	· .	PSOS
reatment & Related Information Index	68.2	70.2		PS07
ccess and Admission Index	69.2	73.0		PS01
Complaints Management Index	66.2	68.0	de ser en	PS02
ischarge and Follow-up Index	62.9	66.0	dan.	PS03
eneral Patient Information Index	62.8	72.8	· · ·	PS04
verall Care Index	65.9	70.5		PS05
hysical Environment Index	66.6	71.1	** :	PS06
reatment & Related Information Index	65.6	68.5	т.	PS07
cess and Admission Index	50.2	· · · · · · · · · · · · · · · · · · ·		
omplaints Management Index	59 <u>.</u> 3 68.7	71.6	di. W.	PS01
scharge and Follow-up Index	44.2	73.7	SD 760359, 599300	PS02 PS03
eneral Patient Information Index		65.7	and a share a s	
verall Care Index	70.0	78.0		PS04
ysical Environment Index	60.2 61.0	71.7		PS05
eatment & Related Information Index		69.8	•	PS06
	613	72.1		PS07
	al Significance		-	
 Between 90% and 99.9% certain that the result evidence to suggest that these hospitals are period 	t for the facility is di	ferent than the coho	t average. There	is some
cohort, although there is a reasonable possibili	ty that the result is o	tue to chance		in jne
· · ·			AL I	
		4		
** 99.9% certain that the result for the facility is di	fferent in compariso	on to the cohoit aver	ige. There is little	doubt that
the performance indicator for the facility is signi	meanny unterent fro	AF UNE THERE TO FAIL TH	spitals in the peer	group:
	a di seconda di second	s 77 D>		

_hdicator has been used to determine overall performance.

Printed: 05/07/2002. Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.



Efficiency

Chinchilla Hospital		• • •		Sma
Southern Zone	Data Type:	Hospital Score:	Peer Group- Median:	Reference:
Occupancy Rate (Bed Day Efficiency)	Percentage	52.6	.51.1	EFF-17
Length of Stay	Days	3.90	3.68	EFF-19
コント、日本市市市市市、シーム市内市市市市市市市市市市市市市市市市市市市市市市市市市市市市市市市市市市市				
Catering - total cost	Dollars	48.8	44.5	EFF-36a
Energy Consumption per square metre	Dollars	16.7	25.3	EFF-45.4
operate reconstron more and statements and a second				
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	3.82	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	0	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	3.44	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percantage	2.37	3.28	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	1.04	1.67	EFF-06.6
Hours of Sick Leave by Staff Category - Technical	Percentage	5.71	3.42	EFF-06.7
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars	1,151	786	EFF-08.2
Cost of Sick Leave by Staff Category - Medical	Dollars	` O	702	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars	1,467	1,206	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	690	000 48	EFF-08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	534	726	EFF-08.6
tost of Sick Leave by Staff Category - Technical	Dollars	2,322	1,378	EFF-08.7
Cost of Work Cover	Dollars	0.17	0.74	EFF-11
lours of Overtime by Staff Category - Managerial And Clerical	Percentage	0.04	0.05	EFF-14.2
ours of Overtime by Staff Category - Medical	Rercentage	0	20.1	EFF-14.3
lours of Overtime by Staff Category - Nursing	Fercentage	0.84	0.82	EFF-14,4
lours of Overtime by Staff Category - Operational	Percentage	0.26	0.45	EFF-14.5
ours of Overtime by Staff Category - Professional	Percentage	0.31	3.95	EFF-14.6
ours of Overtime by Staff Category - Technical	Percentage	0	0	EFF-14.7
ost of Overtime by Stati Calegory Managerial And Clerical	Dollars	14.8	23.5	EFF-16.2
ost of Overtime by Staff Category - Medical	Dollars	· 0	32,353	EFF-16.3
ost of Overtime by Staff Category - Nursing	Dollars	498	480	EFF-16.4
ost of Overtime by Staff Category - Operational	Dollars	109	202	EFF-16.5
ost of Overtime by Staff Category - Professional	Dollars	213	3,114	EFF-16.6
ost of Overtime by Staff Category - Technical	Dollars	<u>, (), ()</u>	0	EFF-16.7
a we being setting finites of All Scholars fill in Alfan in				
III-Time Equivalent (FTE) Staff	Numeric.	48.1	48.7	EFF-01
E Staff by Category - Managerial And Clencal	Numeric	4.09	3.78	EFF-02.2
E Staff by Category - Medical	Numeric	2.06	2.09	EFF-02.3
E Staff by Category - Nursing	Numeric	22.5	23.3	EFF-02.4
E Staff by Category - Operational	Numeric	. 17.1	15.2	EFF-02.5
E Staff by Category - Professional	Numeric	1.60	2.87	EFF-02.6
E Staff by Category - Technical	Numeric	0.75	0.91	EFF-02.7
ours of Sick Leave	Percentage	2.69	2.91	EFF-05
ost of Sick Leave	Dollars	1,083	1,081	EFF-07
ours of Overtime	Percentage	0.4 9	1.99	EFF-13
ost of Overtime	Dollans	280	1,986	EFF-15



+ Indicators listed within this overall performance group have been used to determine overall performance. Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

hinchilla Hospital		• .		Sm
Jouthern Zone	Type of Score:	Hospital Score:	Peer Group Median:	Reference
[1] and Part Leving Resides (1997). Build Reverse and Flatter Reverses (1997).				· · · ·
Benchmarking In selected clinical areas - external	Percentage	n	0	SIC06.
Clinical Pathways	reiteillage		U	SIC00.
Extent of development and use in selected clinical areas	Percentage	32.7	15.8	SIC07
Tours Press and the second of the second second	Carotinage			
Facilitating continuity of care				•
Use of pre admission clinics for elective surgery	Max score 5	N/A	N/A	SIC08.
Provision of discharge summaries to GPs.	Max score 5	3/3	1	SIC08.
Shared ante and post natal care	Max score 5	0/3	3	SIC08.3
Cardiac rehabilitation	Max score 3	N/A	N/A	SIC08.
Provision of electronic discharge summaries to GPs	Max score 3	0/3	0	SIC08.5
A STATE AND AND A STATE				
Quality of information				. 9 S 0
Jecuracy	Percentage	94.5	93.5	SIC04.1
Timeliness - Number of months on time	Months	8	6.5	SIC04.2
Timeliness - Number of days late per month	Days	3	4.9	SIC04.2
Use of Information				÷
Availability of electronic information	Percentage	14.6	20.8	SIC05.1
Collection and use of clinical information	Percentage	35.7	20.7	SIC05.2
Accreditation				
Accreditation	Yes/No	Yes	13/24	SIC01
Credentialling	_~~~{ []	L W.	A	•
Credentialling	Ye y/N o	Yes	24/24	SIC02
Workforce Management				
Retention of Nursing Staff	Percentage	96.7	76.9	SIC03.1
tetention of Alfied Health Staff	Percentage	100		SIC03.2
Addian Age Nursing Staff	Years	43	42:3	SIC03.3
Benchmarking	_			
a selected clinical areas	Percentage	7.1		SIC06.1
a selected clinical areas - internal	Percentage	77	0	SIC06.2
Clinical Pathways			47 .	010- -
xtent of development and use as per Ontario	Percentage	38.1		SIC07.2
urgical (Orthopaedic) - extent of development and use	Pencentage	0		SIC07.3a
edical - extent of development and use	Percentage	47.6		SIC07.3b
& G - extent of development and use	Percentage	42.9	14.3	SIC07.3c
Telehealth				
dent of telehealth usage	Percentage	0	1.9 :	SIC09

Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

N/A - Not Applicable N/R - Not Reported



Measured Quality

Hospital Report

<u>一一一一个</u>我们的有效了——

• Attachment 1Statistics – Quartiles per Indicator

Attachment 2.....State Report

Statistics - Quartiles per Indicator

Attachment 1

\sim	$\bigcap_{i=1}^{n} f_{i} = f_{i}$				Peer Gro			
K.	br Number and Description:	Hospita Score	1	25t	h Media	an <u>75th</u>	Max	1、11部94份。 1、11開度時間
Chi	nchilla Hospital				,	· · · · ·	<u></u>	Small
Sout	hem Zone				•			yi Hall
Dvera	Il Performance Group: Maternity			· · · ·				
205	Overall Care Index Matemity	74.3	40.8	3 69	.1 71.	2 79.1	84 3	
Dvera	Il Performance Group: Medical			,				
`\$05	Overall Care Index Medical	65.9	- 641	66.	.3 70.	7 72.5	80.2	
)vera	Performance Group: Surgical		V W		-,		*	
²S05	Overall Care Index Surgical	60,2	60.2	69.	0 73.4	4 74.9	81.1	
	Performance Group: Not Summarised		4					
¹ S01	Access and Admission Index Medical	69.2	65,8		1 74.4	1 78.0	80.3	
2501 2501	Access and Admission Index Maternity Access and Admission Index All types combined	³⁶⁰ 70.0	43.9	+ -,			85.5	
501	Access and Admission index Ail types complete	66.8	65.5				80.6	
'S02	Complaints Management Index All types combined	59.3	59,3	69.1			76.4	
502	Complaints Management Index Maternity	67.3 71.4	59.5	66.1	+		80,8	
\bigcap	Complaints Management Index Medical	66.2	59.4 59.5	68.7 65.£	•		90.6	
$\left \right\rangle $	Complaints Management Index Surgical	68.7	59.5 60/1	5.co	MM 4	- 20 <i>1</i> 4	80.8 87.5	
U	Discharge and Follow-up Index All types combined	58.1	594		· W& 99	ana an	80.8	an a
S03	Discharge and Follow-up Index Maternity	78.2	413	67.7	6658 66	× 75.7	87.5	
S03	Discharge and Follow-up Index Medical	62.5	60.0	63.2	8	69.8	80.8	-
S03	Discharge and Follow-up Index Surgical	44,2	.44.2	57.4	68.8	72.0	100,0	
S04	General Patient Information Index Medical	62.8	62.8	67.8	72.5	76.3	82.7	
S04	General Patient Information Index Meternity	75.0	58,8	68.1	¥5 .0	83.5	91.7	44
S04	General Palient Information Index Surgical	70.0	68.8	74.0	77.6	80.2	87.5	
S04	General Patient Information Index All types combined	65.7	63,9	69.2	72.9	77.2	84.2	
S05	Overall Care Index All types countried	65,2	62.9	67.9	71.1	73.0	80.2	
506 506	Physical Environment Index All types combined Physical Environment Index Matemity	66.9	61.9	68.9% *** ***	. 70.6	73.7	81.5	
506 506	Physical Environment Index Medical	87.1	41.4	73.5	77.5	82.4	88.8	
506	Physical Environment Index Surgical	66,6	65:0	68.2	68.9		81.2	
507	Treatment & Related Information Index All types combined	61.0 64.8	57.3 60.1	68,4 65,8	7489 69.3	75.9	83.8	- / 6 / 7
607	Treatment & Related Information Index Matemity	68.2	46.2	66.9	70.1	80.0	79.5 90.3	
07	Treatment & Related Information Index Medical	65.6	59.8	64.3	67.0	72.6	79.5	
07	Treatment & Related Information Index Surgion	61.3	61.3	69.2	73.6	75.7	83.3	
1997								
P	erformance Group: Activity	annaiste statette statette A			9 - 10 - 10 - 10 - 10 - 10 - 10 - 10 - 1	ar dina il figu	(strassi) je	
L ₁₇	Occupancy Rate (Bed Day Efficiency)	52.6	8.8	41.8	51.1	\$ 63.7	108.7	
F-19	Length of Stay	3.9	1.2	3,0	3.7	4.4	6.8	
erall Pe	arformance Group: Cost of Service							
F-36a	Catering - total cost	48,6	21,0	34.6	44.5	55.8	107.6	
	Energy Consumption per square metre	16.7	117	17.5	25.3	31.3	81.2	2:13
	rformance Group: Staffing		1 1					n a shi shi
	Hours of Sick Leave by Staff Calegory - Managerial And Clerical	3.8	0.0	. 1.6	2.6	3.0	4.4	
	Hours of Sick Leave by Staff Category - Medical	0.0	0.0	0.0	0.B	2.2	4.6	
	Hours of Sick Leave by Staff Category - Nursing	3.4	1.3	2.6	3.0	3.4	4.5	
	Hours of Sick Leave by Staff Category - Operational Hours of Sick Leave by Staff Category - Professional	2.4	1.9	2.6	3.3	3.9	6.7	
	Hours of Sick Leave by Staff Category - Fromesskinal	1.0	0.0	1.0	- 1.7	1.9	2.4	
	Cost of Sick Leave by Staff Category - Managerial And Clerical	5,7	0.0	2.2	3.4	4.6	10.2	
	Cost of Sick Leave by Staff Category - Medical	1,150.9	0.0	499.5			442.1	
	Cost of Sick Leave by Staff Category - Nursing		0.0 77.8	0.0 955.1	+		238_6 758.3	
	Cost of Sick Leave by Staff Category - Operational			739.4			932.8	
	Cost of Sick Leave by Staff Category - Professional	533.9		472.2	728.4		133.2	
	Cost of Sick Leave by Staff Category - Technical	2,322.3				- - '	270.8	an di kasa San di kasa
	Cost of Work Cover	0.2	0.1	0.4	0.7	0.9	2.7	
14.2 i	tours of Overtime by Staff Category - Managerial And Clerical	0.0	0.0	0.0	0.1	0.1	2.4	
	iours of Overtime by Staff Category - Medical	0.0	0.0	10.6	20.1	26.2	35.6	23.4
	• • • • • • • • • • • • • • • • • • • •							

ted: 05/07/2002 .

Statistics - Quartiles per Indicator

Attachment 1

Indicator Number and Description: Score Mn 25th Median 75th Max EFF-14.4 Hours of Overfines by Staff Calegory - Naming 0.0 0.0 0.4 0.8 0.7 1.2 0.4 0.7 1.2 0.4 0.7 1.2 0.0 0.2 0.0 0.2 0.0 0.1 0.0		13	f	Pe	er Group	<u></u>		
EFF.4.2 Hear of Overline by Staff Calegory - Porteculari 0.3 0.1 0.2 0.4 0.7 17 EFF.4.2 Hear of Overline by Staff Calegory - Mericalia 0.3 0.1 0.2 0.0 0.1 1.2 0.0 0	Indicator Number and Description:	Hospital Score	Min		-		Max	
EFF-142 Fund of Overtime by Sulf Calegory - Proteinstand 0.3 0.1 2.4 4.0 0.0 0.0 0.1 2.5 EFF-142 Cecid Overtime by Sulf Calegory - Integratal Ard Clockal 1.4 0.0 0.0 0.1 2.5.3 EFF-163 Cecid Overtime by Sulf Calegory - Integratal Ard Clockal 1.6 0.0 0.0 15,12.3 2.32.6 17,12.7 EFF-163 Cecid Overtime by Sulf Calegory - Operational 10.3 2.6 1.64.2 2.60.2 7.65.7 1.72.2 EFF-16.3 Cecid Overtime by Sulf Calegory - Preventional 7.62.7 2.1 2.1.5 2.72.2 4.6.6 0.7.7 2.1.2 2.5 7.6.7 7.6.7 EFF-16.3 Cecid Overtime by Sulf Calegory - Preventional 7.6.7 1.7.2 2.6.6 1.7.2 2.7.6 7.6.7 1.6.8 2.6.7 7.6.7<	EFF-14.4 Hours of Overtime by Staff Category - Nursing	0.8	0.0	0.4	0.8	1.4	2.8	
EFF-142 Form of Overline by Staff Category - Monapski Ard Clarked 16.0 0.0 0.0 0.0 0.1 5.3 EFF-162 Casi of Overline by Staff Category - Monapski Ard Clarked 16.0 0.0 17.2 25.1 47.0 17.0 13.8.2 EFF-16.2 Casi of Overline by Staff Category - Monapski Ard Clarked 10.0 10.1 27.2 3.0.4 40.2 17.0.0.1 FFF-16.2 Casi of Overline by Staff Category - Monapski Ard Clarked 10.0 10.0 17.0.2 17.0.0.1 17.0.2 17.0.0.1 17.0.2 17.0.0.1 17.0.2 1	EFF-14.5 Hours of Overtime by Staff Category - Operational	0.3	0.0	0.2	0.4	0.7	1.7	
EFF.42 Crist Overfane by Staff Calegory - Medical 4.4 0.0 0.0 22.5 61.7 1.3.8.2 EFF.42 Cost of Overfane by Staff Calegory - Medical 6.0 0.0 15.159.2 22.83.2 47.80.8 7.00.3.5 EFF.43 Cost of Overfane by Staff Calegory - Medican 103.3 4.67 12.7 22.81.4 400.2 7.85.7 17.82.7 EFF.43 Cost of Overfane by Staff Calegory - Medican 102.3 4.67 12.1 5.06.6 60.0 0.0 7.8.4 2.86.6 PFF.46 Cost of Overfane by Staff Calegory - Medican 12.6 0.4 0.1 7.2 2.6.5 7.0 7.4 7.8.4 2.86.6 7.2 7.13.4 2.6.6 7.2 7	EFF-14.6 Hours of Overtime by Staff Category - Professional	0.3	0.1	2.9	4.0	6.4	24.9	
EFF.42 Crist Overfane by Staff Calegory - Medical 4.4 0.0 0.0 22.5 61.7 1.3.8.2 EFF.42 Cost of Overfane by Staff Calegory - Medical 6.0 0.0 15.159.2 22.83.2 47.80.8 7.00.3.5 EFF.43 Cost of Overfane by Staff Calegory - Medican 103.3 4.67 12.7 22.81.4 400.2 7.85.7 17.82.7 EFF.43 Cost of Overfane by Staff Calegory - Medican 102.3 4.67 12.1 5.06.6 60.0 0.0 7.8.4 2.86.6 PFF.46 Cost of Overfane by Staff Calegory - Medican 12.6 0.4 0.1 7.2 2.6.5 7.0 7.4 7.8.4 2.86.6 7.2 7.13.4 2.6.6 7.2 7	EFF-14.7 Hours of Overtime by Staff Category - Technical	0.0	0.0	0.0	0.0	0.1	5.3	
EFF-163 Cost of Overline by Staff Calegory - Mechael 0.0 65 (226 3 2362 47.0455 75.063 75.073 17.027 EFF-164 Cost of Overline by Staff Calegory - Professional 10.3 147 220 20.23 30.14 60.27 EFF-164 Cost of Overline by Staff Calegory - Professional 10.2 10.4 2.017 31114 5.306 92 87.220 FFF-164 Cost of Overline by Staff Calegory - Professional 10.2 10.4 2.017 31114 5.306 92 87.220 FFF-164 Cost of Overline by Staff Calegory - Professional 10.4 0.0 0.0 7.42 2.856 07 FFF-164 Cost of Overline by Staff Calegory - Professional 2.1 10 17 2.1 2.5 7.7 7.62 7.6<		14.8	0.0	0.0	23.5	61.7	1,338,2	is . :
EFF.14.1 Cost of Overline by Staff Calegoy - Numing 407.7 12.7 25.1 402.7 75.2 175.2 EFF.16.5 Cost of Overline by Staff Calegoy - Decisional 102.3 12.4 20.4 20.1 21.14 53.15 22.72.0 EFF.16.6 Cost of Overline by Staff Calegoy - Perchasting 0.6 0.0 0.0 71.4 25.80.0 PEF.01 Cost of Overline by Staff Calegoy - Perchasting 0.6 0.0 0.0 71.4 25.80.0 PEF.02 TEB staff by Calegoy - Managenia And Calego 21 0.1 7.2 2.5 7.0 PEF.02 TEB staff by Calegoy - Managenia And Calego 1.7 7.1 7.2 2.5 7.0 PEF.02 TEB staff by Calegoy - Notestional 1.6 0.4 1.6 2.8 0.4 1.0 PEF.02 TEB staff by Calegoy - Notestional 1.6 0.4 1.6 2.8 0.4 1.6 2.8 0.4 1.6 2.8 0.4 1.6 2.8 0.4 1.6 2.8 0.4 1.6 2.8 0.4 1.6 2.8 0.8 1.6 2.8								
EFF-63 Cost of Overfine by Staff Calegory - Peristicational 103.3 .466 102.4 2061.7 310.41 63.2 FFF-66 Cost of Overfine by Staff Calegory - Peristicational 0.0 0.0 7.4 2.850.0 Dyerall Performance Group: Not Summarised 4.1 0.2 2.6 3.8 6.1 2.46.0 FFF-67 Fort Instrume Equation (FFE) Staff 2.1 0.1 1.7 2.1 2.5 7.7 FF-62.2 FFE Staff by Calegory - Managerial And Cale al 4.1 0.2 2.8 8.6 1.2 2.6 FF-62.2 FFE Staff by Calegory - Managerial And Cale al 1.7 7.4 1.20 1.5 2.1 1.6 2.2 5.4 1.10 1.7 2.5 7.7 7.6 7.6 1.16 2.4 1.10 1.6 2.4 1.10 1.6 2.4 1.10 1.6 2.4 1.10 1.6 2.4 1.10 1.6 2.2 1.6 2.4 1.10 2.5 1.12 2.5 1.6 2.6 1.6 2.4 1.6 2.6 1.6 2.6 1.6			~					
EFF.4.6 Cost of Overfine by Suft Calegory - Professional 022 103 2,017 3,14,1 5,36,8 2,72,20 SFF.4.7 Cost of Overfine by Suft Calegory - Technical 0.8 60 0.0 76,4 2,88,0 SFF.4.7 Full Fine Equivalent (FTE) Staff 41,9 31,5 57,2 46,6 67,3 12,9 FF-0.2 FTE Staff by Colegory - Menoged And Onical 2,1 10 17,7 2,1 2,5 7,0 FF-0.2 FTE Staff by Colegory - Menoged And Onical 1,7 7,4 2,6 1,4 2,3 34,5				92.9	202.3	303,4		
97F-86.7 Cest of Constitute by Staff Category - Technical 0.6 0.0 70.4 2.684.0 Par-01 Failing Conserved Group: Not Summarised 91.5 37.2 48.6 67.3 122.9 PF-01 Failing Conserved Group: Not Summarised 41.1 0.2 2.8 6.1 24.8 PF-02 Fill Staff by Conserved Medical 1.1 0.1 7.2 2.5 7.0 PF-02.2 Fill Staff by Conserved Medical 7.1 7.4 12.0 1.2 2.7 PF-02.4 Fill Staff by Conserved Medical 1.6 0.4 1.6 2.9 4.6 1.0 Staff by Conserved Staff Leave 1.0 1.7 7.1 7.4 1.20 2.8 1.4 2.8 Staff by Conserved Staff Leave 1.0 1.7 2.4 1.8 2.8 1.4 2.8 1.6 2.8 1.6 2.8 1.6 2.8 1.6 2.8 1.6 2.8 1.6 2.8 1.6 2.8 1.6 2.8 1.6 2.8 1.6 1.6 2.8 1.6 1.6 2.8<			- 200 - D			5,396,9		
Description Construction Construction </td <td></td> <td>·</td> <td>4866</td> <td></td> <td></td> <td></td> <td></td> <td></td>		·	4866					
SFF-01 Full-Time Enginationed (FTE) Start 8.8.4 91.5 97.2 48.6 67.3 124.9 SFF-02.2 FTE Start by Celegory - Merical 2.1 1.0 1.7 2.1 2.3 3.2 2.5 7.6 SFF-02.4 FTE Start by Celegory - Merical 2.1 1.0 1.7 2.1 2.3 3.2.2 58.1 SFF-02.5 FTE Start by Celegory - Notestand 1.6 0.4 1.6 2.3 3.2.2 58.1 SFF-02.5 FTE Start by Celegory - Notestand 0.0 0.7 0.6 0.0 1.4 2.3 3.2.2 58.1 SFF-02.5 FTE Start by Celegory - Protestand 0.0 0.4 1.6 2.4 4.6 2.5 2.3 4.4 6.6 SFF-13 House of Start Law 2.0 1.6 1.8 1.85.2 2.2.5 3.8 1.62.2 1.60.2 1.60.2 1.60.2 1.60.2 1.60.2 1.60.2 1.60.2 1.60.2 1.60.2 1.60.2 1.60.2 1.60.2 1.60.2 1.60.2 1.60.2 1.60.2 1.60.2 1.60.2 1.60.2 <td< td=""><td></td><td>····</td><td></td><td>*</td><td></td><td></td><td></td><td></td></td<>		····		*				
FF-022 FTE Start by Category - Managerial And Celerical 4.1 0.2 2.4 3.8 6.1 2.4 FTE-024 FTE Start by Category - Managerial And Celerical 2.1 1.0 1.7 2.1 2.5 7.0 FTF-024 FTE Start by Category - Managerial And Celerical 1.6 1.7 2.1 2.3 3.22 6.1 FTF-024 FTE Start by Category - Managerial And Celerical 0.8 0.1 0.6 0.0 1.4 2.5 FTF-025 FTE Start by Category - Technical 0.8 0.1 0.6 0.0 1.4 2.5 FT-13 Hours of Stx Lawe 2.9 4.7 2.5 2.8 4.4 4.6 SCALM MULTICAL Structure 1.0 0.44 1.3 2.00 2.5 3.8 FT-13 Hours of Overtime 1.0 0.44 1.4 2.9 5.0 1.00.8 1.00.8 1.0.8 1.0.8 1.0.8 1.0.8 1.0.8 1.0.8 1.0.8 1.0.8 1.0.8 1.0.8 1.0.9 1.0.9 1.0.9 1.0.9 1.0.9 1.0.9 1.0.9 1.0.9		48.1	31.5	37.2	48.6	67.3	128.9	
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52.7 FIE Staff by Category - Technical 0.8 0.1 0.0					· ·		in	
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b-r Cost of Sick Leave 1.068.8 54.4 07.73 1081.0 1.285.6 <	· · · · · · · · · · · · · · · · · · ·				29			
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FF-15 Cost of Overtime 20/8 1007 1,154 1,986,5 2,226,5 4,100,8 Dverall Performance Group: Reachmarking and Claicell Pathwars 0.0 0.0 0.0 0.0 46.2 CK00.3 Benchmarking - In selected clinical access - external 0.0 0.0 0.0 0.0 46.2 CK01.1 Clinical Pathwars Continsity of Care So pre admission clinics for elective surgery 0.0 3.0 3.0 3.0 Voreall Performance Group: Continsity of Care Shared ante and post natal care 0.0 0.0 1.0 3.0 3.0 3.0 ICO8.1 Facilitating continuity of care - Shared ante and post natal care 0.0 0.0 1.0 1.0 3.0 <t< td=""><td></td><td>5.4669898</td><td></td><td>Willia - 4</td><td>Se da .</td><td></td><td></td><td></td></t<>		5.4669898		Willia - 4	Se da .			
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C08.5 Facilitating continuity of care - Provision of electronic discharge summaries to GPs 9.0 0.0 6.0 0.0	IC08.3 Facilitating continuity of care - Shared ante and post natal care	0.0	0:0	00	3.0	3.0	3.0	
verail Performance Group: Quality and Use of Information C04.1 Quality of information - Accuracy 94.5 82.2 92.0 93.5 95.2 97.6 C04.2 Quality of Information - Timeliness - Number of days late per month. 3.0 0.0 2.5 4.9 7.5 39.8 C04.2b Quality of Information - Availability of electronic information 14.6 10.4 16.7 20.8 25.0 33.3 C05.1 Use of Information - Availability of electronic information 35.7 0.0 11.9 20.7 30.8 44.0 Verail Performance Group: Not Summarised 1.0 0.0 0.4 1.0<	CO8.4 Facilitating continuity of care - Cardiac rehabilitation		0.0	19	2.0	20	3.0	
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C05.1 Use of Information - Availability of electronic information 14.6 10.4 16.7 20.8 25.0 33.3 D5.2 Use of Information - Collection and use of clinical Information 35.7 0.0 11.9 20.7 30.8 44.0 Verall Performance Group: Not Summarised 1.0 0.0 0.4 1.6 1.0 1.0 1.0 C01 Accreditation 1.0 1.0 0.0 0.4 1.6 1.0 1.0 C02 Credentialling 1.0 1.0 1.0 1.0 1.0 1.0 1.0 1.0 C03.1 Workforce Management - Retention of Nursing Staff 66.7 66.2 67.9 78.9 85.0 96.7 C03.2 Workforce Management - Median Age Nursing Staff 14.0 81.5 36.9 42.3 43.6 51.0 C03.3 Workforce Management - Median Age Nursing Staff 71.4 0.0 0.0 6.2 60.0 C03.3 Workforce Management - Median Age Nursing Staff 71.4 0.0 0.0 6.2 60.0 C06.1 Benchmarking - In selected clin	C04.2a Quality of Information - Timeliness - Number of months on time	8.0	1.0	4.8	6.5	8.0	9.0	
05.2 Use of Information - Collection and use of clinical information .35.7 0.0 11.9 20.7 30.8 44.0 verall Performance Group: Not Summarised:	C04.2b Quality of information - Timeliness - Number of days late per month.	3.0	0.0	2.5	4.9	7.5	39.8	
Verail Performance Group: Not Summarised C01 Accreditation 1.0 0.0 0.6 1.6 1.0 1.0 C02 Credentialling 1.0 <td< td=""><td>C05.1 Use of Information - Availability of electronic information</td><td>14.6</td><td>10.4</td><td>16.7</td><td>20.8</td><td>25.0</td><td>33.3</td><td></td></td<>	C05.1 Use of Information - Availability of electronic information	14.6	10.4	16.7	20.8	25.0	33.3	
C01 Accreditation 1.0 0.0 0.4 1.4 1.0 1.0 C02 Credentialling 1.0 1.0 1.0 1.0 1.0 1.0 1.0 C03.1 Workforce Management - Retention of Nursing Staff 96.7 45.2 67.9 76.9 85.0 96.7 C03.2 Workforce Management - Retention of Allied Health Staff 160.0 33.3 58.4 71.4 100.0 100.0 C03.3 Workforce Management - Median Age Nursing Staff 43.0 81.5 36.9 42.3 43.6 51.0 C06.1 Benchmarking - In selected clinical areas 7.1 0.0 0.0 0.0 75.0 C07.2 Clinical Pathways - Extent of development and use as per Ontario 38.1 0.0 2.5 17.4 37.3 90.0 C07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use 0.0 0.0 0.0 0.0 3.6 57.1 C07.3c Clinical Pathways - Medical - extent of development and use 47.6 0.0 0.0 10.7 34.5 100.0 C07.3c Clinical Pathways	95.2 Use of Information - Collection and use of clinical information	.35.7	0.0	11.9	20.7	30.8	44.0	
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C03.1Workforce Management - Retention of Nursing Staff66.746.267.976.985.096.7C03.2Workforce Management - Retention of Allied Health Staff100.033.358.471.4100.0100.0C03.3Workforce Management - Median Age Nursing Staff43.041.536.942.343.651.0C06.1Benchmarking - In selected clinical areas7.40.00.00.06.260.0C06.2Benchmarking - In selected clinical areas - internal7.70.00.00.075.0C07.2Clinical Pathways - Extent of development and use as per Ontario38.10.02.517.437.390.0C07.3aClinical Pathways - Medical - extent of development and use47.60.00.010.734.5100.0C07.3cClinical Pathways - O & G - extent of development and use42.90.00.014.346.4100.0	C01 Accreditation	. 1.0	0.0	0.0	1.0	1.0	1.0	
C03.2 Workforce Management - Retention of Allied Health Staff 100.0 33.3 58.4 71.4 100.0 100.0 C03.3 Workforce Management - Median Age Nursing Staff 42.0 81.5 36.9 42.3 43.6 51.0 C06.1 Benchmarking - In selected clinical areas 7.4 0.0 0.0 6.2 60.0 C06.2 Benchmarking - In selected clinical areas - internal 7.7 0.0 0.0 0.0 75.0 C07.2 Clinical Pathways - Extent of development and use as per Ontario 38.1 0.0 2.5 17.4 37.3 90.0 C07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use 0.0 0.0 0.0 100.7 34.5 100.0 C07.3b Clinical Pathways - Medical - extent of development and use 47.6 0.0 0.0 10.7 34.5 100.0 C07.3c Clinical Pathways - O& G - extent of development and use 47.6 0.0 0.0 14.3 46.4 100.0	C02 Credentialling	1.0	10	10	1.0	1.0	1.0	
C03.3 Workforce Management - Median Age Nursing Staff 43.0 \$1.5 36.9 42.3 43.6 51.0 C06.1 Benchmarking - In selected clinical areas 7.4 0.0 0.0 0.0 6.2 60.0 C06.2 Benchmarking - In selected clinical areas - internal 7.7 0.0 0.0 0.0 75.0 C07.2 Clinical Pathways - Extent of development and use as per Ontario 38.1 0.0 2.5 17.4 37.3 90.0 C07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use 0.0 0.0 0.0 10.7 34.5 100.0 C07.3b Clinical Pathways - Medical - extent of development and use 47.6 0.0 0.0 10.7 34.5 100.0 C07.3c Clinical Pathways - O & G - extent of development and use 42.9 0.0 0.0 14.3 46.4 100.0	C03.1 Workforce Management - Retention of Nursing Staff	#0 .7	46.2	67.9	78.9	85.0	96.7	
C06.1Benchmarking - In selected clinical areas7:10.00.06.260.0C06.2Benchmarking - In selected clinical areas - internal7.70.00.00.00.075.0C07.2Clinical Pathways - Extent of development and use as per Ontario38.10.02.517.437.390.0C07.3aClinical Pathways - Surgical (Orthopaedic) - extent of development and use0.00.00.010.734.5100.0C07.3bClinical Pathways - Medical - extent of development and use47.60.00.010.734.5100.0C07.3cClinical Pathways - O & G - extent of development and use42.90.00.014.346.4100.0	C03.2 Workforce Management - Retention of Allied Health Staff	100.0	33.3	58,4	71.4	100,0	100.0	
C06.2Benchmarking - In selected clinical areas - internal7.70.00.00.00.075.0C07.2Clinical Pathways - Extent of development and use as per Ontario38.10.02.517.437.390.0C07.3aClinical Pathways - Surgical (Orthopaedic) - extent of development and use0.00.00.00.03.657.1C07.3bClinical Pathways - Medical - extent of development and use47.60.00.010.734.5100.0C07.3cClinical Pathways - O & G - extent of development and use42.90.00.014.346.4100.0	C03.3 Workforce Management - Median Age Nursing Staff	43.0	\$1.5	^{36,9}	42.3	43.6	51.0	
C07.2 Clinical Pathways - Extent of development and use as per Ontario 38.1 0.0 2.5 17.4 37.3 90.0 C07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use 0.0 0.0 0.0 0.0 3.6 57.1 C07.3b Clinical Pathways - Medical - extent of development and use 47.6 0.0 0.0 10.7 34.5 100.0 C07.3c Clinical Pathways - O & G - extent of development and use 42.9 0.0 0.0 14.3 46.4 100.0	C06.1 Benchmarking - In selected clinical areas	74	0.0	0.0	0.0	6.2	60.0	
C07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use 0.0 0.0 0.0 3.6 57.1 C07.3b Clinical Pathways - Medical - extent of development and use 47.6 0.0 0.0 10.7 34.5 100.0 C07.3c Clinical Pathways - O & G - extent of development and use 42.9 0.0 0.0 14.3 46.4 100.0	C06.2 Benchmarking - In selected clinical areas - internal	7.7	0.0	0.0	0.0	0.0	75.0	
C07.3b Clinical Pathways - Medical - extent of development and use 47.6 0.0 0.0 10.7 34.5 100.0 C07.3c Clinical Pathways - O & G - extent of development and use 42.9 0.0 0.0 14.3 46.4 100.0	C07.2 Clinical Pathways - Extent of development and use as per Ontario	38.1	0.0	2.5	17.4	37.3	90.0	
207.3c Clinical Pathways - 0 & G - extent of development and use 42.9 0.0 0.0 14.3 46.4 100.0	C07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	0.0	0.0	0.0	0.0	3.6	57.1	
	C07.3b Clinical Pathways - Medical - extent of development and use	47.6	0,0	0.0	10.7	34.5	100.0	14.2
C09 Telehealth - Extent of telehealth usage 0.0 0.0 1.9 5.8 17.3	C07.3c Clinical Pathways - O & G - extent of development and use	42.9	0.0	0.0	14.3	46.4	100.0	
	C09 Telehealth - Extent of telehealth usage	0.0	0.0	0.0	1.9	5.8	17.3	





Queensland Government

Queensland Health

Measured Quality

Hospital Report

Cunnamulla Hospital

Southern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Cunnamulla Hospital Peer Group: Small

Southern Zone



Clinical Utilisation and Outcomes

No indicators to report

Curnamulla Hospital

buthern Zone

Performance Indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Small

CAB.0007.0002.00523

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Patient Satisfaction

Cunnamulla Hospital

Southern Zone

Hospital Score: Peer Group Mean:

Reference:

Significance:

Smal

No indicators to report

CAB.0007.0002.00524

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Efficiency

Cunnamulla Hospital

(

Small

outhern Zone	Data Type:	Hospital Score:	Peer Group Median:	Reference:
Occupancy Rate (Bed Day Efficiency)	Percentage	56.4	51.1	EFF-17
Length of Stay	Days	4.15	3.68	EFF-19
1. 1. A A 影子 网络战争和马马斯 (A A H A S A A A A A A A A A A A A A A A		•		
Catering - total cost	Dollars	67.1	44.5	EFF-36a
Energy Consumption per square metre	Dollars	55.6	25.3	EFF-45.4
1. 148. P\$10. P\$1				a an an an an tha
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	2.35	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	0	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	2.79	2.97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Pencentage	2.59	3.28	EFF-06.5
Cost of Sick Leave by Staff Calegory - Managenal And Clerical	Dollars	665	786	EFF-08.2
Cost of Sick Leave by Staff Calegory - Medical	Dollars	0.	702	EFF-08.3
Cost of Sick Leave by Staff Category - Nursing	Dollars	1,040	1,206	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	743	948	EFF-08.5
Cost of Work Cover	Dollars	0.85	0.74	EFF-11
Hours of Overtime by Staff Category - Managerial And Clerical	Percentage	0.13	0.05	EFF-14.2
ours of Overtime by Staff Category - Medical	Percentage		20,1	EFF-14.3
Yours of Overtime by Staff Category - Nursing	Percentage	4,25	0.82	EFF:14.4
Hours of Overtime by Staff Category - Operational	Percentage	1.51	0.45	EFF-14.5
Cost of Overlime by Staff Category - Managerial And Clerical	Dollars	98.2	23.5	EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	0	32,353	EFF-16.3
Cost of Overtime by Staff Category - Nursing	Dollans	718	480	EFF-16.4
	Dollars	683	¥ 202	EFF-16.5
Construction of the second		建模器 中心性检		
	Numeric	35.1	48.7	EFF-01
	Numeric	1.95	3.78	EFF-02.2
	Numeric	1.84	2.09	EFF-02.3
	Numeric	18.6	23.3	EFF-02.4
	Numeric	12,7		EFF-02.5
	Percentage	2.5	2.91	EFF-05
and the second	Dollars	857	1,081	EFF-07
· · · · · · · · · · · · · · · · · · ·	Percentage	1.21	1.99	EFF-13
Cost of Overtime	Dollars	633	1,986	EFF-15



+ Indicators listed within this overall performance group have been used to determine overall performance. Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

Cunnamulla Hospital	-			Sma
Southern Zone	Type of Score:	Hospital	Peer Group	Reference
		Score:	·	
Construction of the second state of the second states of the second second second second second second second s				
Benchmarking				•
In selected clinical areas - external	Percentage	0	0	SIC06.3
Clinical Pathways				
Extent of development and use in selected clinical areas	Percentage	36.4	15.8	SIC07.1
[1] · · · · · · · · · · · · · · · · · · ·				
Facilitating continuity of care	§ . 🕷	·.	· · ·	1.
Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
Provision of discharge summaries to GPs	Max score 5	3/3	1	SIC08.2
Shared ante and post natal care	Max score 5	3/3	3	SIC08.3
Cardiac rehabilitation	Max score 3	N∕A	N/A	SIC08.4
Provision of electronic discharge summaries to GPs	Max score 3	0/3	0	SIC08.5
and an incompany we are a straight and the means of the second second second second second second second second				
Quality of Information) , Vi	
Jocuracy	Percentage	93,5	9 3.5	* SIC04.1
Timeliness - Number of months on time	Months	5	6.5	SIC04.2a
Timeliness - Number of days late per month	Days	6.5	4.9	SIC04.2b
Use of Information				
Availability of electronic information	Percentage	16.7	20.8	SIC05.1
Collection and use of clinical information	Percentage	0	20.7	SIC05.2
一、一、中国的东西,他国家公司,这些地位也是他们的公司。 "你们的,你们就是				
	V At ·		40.004	01001
Credentialling	Yes/No	Ma	13/24	SIC01
Credentialling			A	01000
Workforce Management	Yes/Nko	Yes	24/24	SIC02
Retention of Nursing Staff	Percentage	86.7	76.9	SIC03.1
Retention of Allied Health Staff	Percentage	N/A		SIC03.2
fedian Age Nursing Staff	Years	36.5		SIC03.3
Benchmarking	(Call)	00.0	72.0	01000.0
	Percentage	0	0	SIC06.1
selected clinical areas	, stoomage			SIC06.2
n selected clinical areas n selected clinical areas - internal	Percentage		-	
	Percentage	S. /		
selected clinical areas - internal		364	17_4	SIC07.2
a selected clinical areas - internal <i>Clinical Pathways</i> xtent of development and use as per Ontario	Percentage	36.4 0	•	SIC07.2 SIC07.3a
a selected clinical areas - internal <i>Clinical Pathways</i> xtent of development and use as per Ontario urgical (Orthopaedic) - extent of development and use	Percentage Percentage	D	0	SIC07.3a
a selected clinical areas - internal <i>Clinical Pathways</i> xtent of development and use as per Ontario urgical (Orthopaedic) - extent of development and use ledical - extent of development and use	Percentage Percentage Percentage	0 33.3	0	SIC07.3a SIC07.3b
a selected clinical areas - internal <i>Clinical Pathways</i> xtent of development and use as per Ontario urgical (Orthopaedic) - extent of development and use	Percentage Percentage	D	0	SIC07.3a

+ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

N/A - Not Applicable N/R - Not Reported



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Measured Quality

Hospital Report

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Attachment 1Statistics – Quartiles per Indicator Attachment 2State Report

Statistics - Quartiles per Indicator							Atta	Attachment 1			
Indicator Number and Description:	• •	•	Hospital Score	Min	Pe 25th	eer Group Median	75th	Max			
Cunnamulia Hospital Southern Zone								-	Small		
		•									
Overall Performance Group: Activity	•	· · ·				· · · ·					
EFF-17 Occupancy Rate (Bed Day Efficiency)		• •	56,4	8.8	41.8	51.1	63.7	108.7	- 18-118		
EFF-19 Length of Stay			4.1	1.2	3.0	3.7	. 4.4	6.8			
Overall Performance Group: Cost of Service			* *		<i></i> 6.						
FF-36a Catering - total cost			67.1	210	33.6	44.5	55.8	107,6	18 1		
:FF-45.4 Energy Consumption per square metre Overall Performance Group; Staffing			55.6	114	17.5	25.3	31.3	81.2	5 A.A.		
Overall Performance Group: Staffing FF-06.2 Hours of Sick Leave by Staff Category - Manageria	And Cintical		2.3	0.0	* 1.6	2.6	3.0	4.4	di data na Grada Na data data data data data data data da		
FF-06.3 Hours of Sick Leave by Staff Category - Medical		\$ - * * *	0.0	0.0	0.0	0.8	2.2	4.6		•	
FF-06.4 Hours of Sick Leave by Staff Category - Norsing		. y	2.8	1.3	2.6	3.0	3.4	4.5			
FF-06.5 Hours of Sick Leave by Staff Category - Operational	d 🖉		2.6	1.9	2.6	3.3	3.9	6.7			
FF-08.2 Cost of Sick Leave by Staff Category - Managertal	And Clerical		665.3	0.0	499.5	785.8	1,063.6	1,442.1			
FF-08.3 Cost of Sick Leave by Stat Category - Medical			0.0	0.0	0.0	702.5	2,069 4	4,238.6	24 C	,	
F-08.4 Cost of Sick Leave by Staff Category - Nursing			1,039.7	477.8	955.1	1,206,1	1,335.1	1,758.3			
08.5 Cost of Sick Leave by Staff Category - Operational			743.3	556.5 0.1	739.4	&®	1,155.9 0,9	1,932.8		فممرر	
FF-14.2 Hours of Overtime by Staff Category - Managerial A	nd Clerical		0.9	0.0	0.0	87	0.1	2.4			
FF-14.3 Hours of Overtime by Staff Category - Medical		A. C.	0.0	0.0	10.6	20,1	26.2	35.6			
FF-14.4 Hours of Overtime by Staff Category - Nursing	· · · · · · · · · · · · · · · · · · ·		1.2	9.0	0,4	0.8	1.4	2.8			
FF-14.5 Hours of Overtime by Staff Category - Operational			Ĩ∕.5	0.0	0.2	0,4	0,7	1.7			
FF-16.2 Cost of Overtime by Staff Category - Managerial An) Clerical		98.2	0.0	0.0	\$3.5	61.7	1,338.2			
FF-16.3 Cost of Overtime by Statt Category Medical	.		0.0			2,352.6 4		3,003.6			
FF-16.4 Cost of Overtime by Staff Category - Mursing			717.8	12.7	253.1	480.2	785.7	1,752.7			
F-16.5 Cost of Overside Staff Category Operational verall Performance Group: Not Summarised			682.8	14.6	92.9	202.3	303.4	692,7			
F-01 Full-Time Equivalent (FTE) Staff			35.1	31.5	37 2	48.6	67.3	128.9			
F-02.2 FTE Staff by Category - Managerial And Clerical			2.0	0.2	28	3.8	6.1	24.9	11111111111111111111111111111111111111		
F-02.3 FTE Staff by Category - Medical		M	1.8	1.0		21	2.5	7.0			
F-02.4 FTE Staff by Category - Nursing	····	[18.6	14.7	204	23.3	32.2	58.1			
F-02.5 FTE Staff by Category - Operational	na i Viciani i	V	12.7	<i>3</i> [4	12.0	15.2	21.9	45.2			
F-05 Hours of Sick Leave		Ø Ø.	2.5	1.7	2:5	2.9	3.4	4.6			
F-13 Hours of Overtime	· · // · · // · · · · ·		856.9 5 1.2	49.1 0.4	927.3 1.3	1,081.3 1 2.0	,261.3 2.5	1,632.2 3.8			
-15 Cost of Overtime								1,100.9		ì	
				de state	V ŠV			ala <mark>n ang banan</mark> Sangaran sa	- 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997	. /	
erall Performance Group: Benchmarking and Clin					antik Antik	- 44					
06.3 Benchmarking - In selected clinical areas - external			0.0	0.0	e.o	0.0	0.0	46.2			
207.1 Clinical Pathways - Extent of development and use			36.4	0.0	22	16.9	33.5	90.0	a stat		
erall Performance Group: Continuity of Care					Ø						
08.1 Facilitating continuity of care - Use of pre admission c		ery	3.0	0.0	3.0	3.0	3.0	3.0			
08.2 Facilitating continuity of care - Provision of discharge	*	k: 4	30	0.0	0.0	1.0	3.0	3.0			
08.3 Facilitating continuity of care - Shared ante and post n 08.4 Facilitating continuity of care - Cardiac rehabilitation	atai care 3	Mag#	3.0	0.0	0.0	3,0	3.0	3.0			
08.5 Facilitating continuity of care - Provision of electronic of	fischame summaries	h GPs	0.0	0.0	1.0 0.0	2.0	2.0	3.0 0.0			
erall Performance Group: Quality and Use of Info											
04.1 Quality of information - Accuracy			93.5 8	2.2	92.0	93,5	95.2	97.6	a sta		
04.2a Quality of information - Timeliness - Number of months	s on time		5.0	1.0	4.8	6.5	8.0	9.0			
04.2b Quality of information - Timeliness - Number of days la	te per month		6.5	0.0	2.5	4.9	7.5	39.8			
05.1 Use of Information - Availability of electronic informatio			16.7 1	0.4	16.7	20.8	25.0	33.3	27.2		
05.2 Use of Information - Collection and use of clinical information	nation		0.0	0.0	11.9	20.7	30.8	44.0			
erall Performance Group: Not Summarised			~ ~					سيشي ۽ ۽			
01 Accreditation 02 Credentialling				0.0	0.0	1.0	1,0	1.0		÷	
 3.1 Workforce Management - Retention of Nursing Staff 				1.0 6.2 (1.0 57.9	1.0 76.9	1,0 85,0	1.0 96.7	1.55 2.55		
13.2 Workforce Management - Retention of Allied Health St								90.7			
	••• <u>•</u> ••••••••••								-		
ted: 05/07/2002	-					₹Ê A		al e i se i i i i			

Statistics - Quartiles per Indicator

Attachment 1

for Number and Description:		Hospital	Peer Group						
		Score	Min	25th	Median	75th	Max	Safege	
SIC03.3	Workforce Management - Median Age Nursing Staff	36.5	31.5	36.9	42.3	43.6	51.0		
SIC06.1	Benchmarking - In selected clinical areas	0.0	0.0	0.0	0.0	6.2	60.0		
SIC06.2	Benchmarking - In selected clinical areas - internal	0.0	0.0	0.0	0.0	0.0	75,0		
SIC07.2	Clinical Pathways - Extent of development and use as per Ontario	36.4	0.0	2.5	17.4	37.3	90.0		
SIC07.3a	Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	0,0	0.0	0.0	0.0	3.6	57.1		
SIC07.3b	Clinical Pathways - Medical - extent of development and use	33.3	0.0	0.0	10.7	34.5	100.0		
SIC07.3c	Clinical Pathways - 0 & G - extent of development and use	50.0	0,0	0.0	14.3	46.4	100.0		
SIC09	Teleheaith - Extent of teleheaith usage	15.4	0.0	0.0	1.9	5.8	17.3		

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Measured Quality

Hospital Report

Emerald Hospital

Central Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Emerald Hospital

Peer Group: Small

Central Zone



Clinical Utilisation and Outcomes

Emerald Hospital

Central Zone

Performance Indicator

Risk Adjusted Hospital Score:

Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Small

No indicators to report

CAB.0007.0002.00532

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.
Patient Satisfaction

Emerald Hospital

merald Hospital				Śm
entral Zone	Hospital Score:	Peer Group Mean:	Significance:	Reference
a the second				
Access and Admission Index	68.9	72.8		DC04
Complaints Management Index	65.2	69.2		PS01
Discharge and Follow-up Index	64.6			PS02
General Patient Information Index	70.6	66.2		PS03
Overall Care Index	68.9	73.2 70.7		PS04
Physical Environment Index	75.5			PS05
Treatment & Related Information Index	66.8	71.5 69.0	1997 - 1 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -	PS06
	00.0	09.0		PS07
Access and Admission Index	66.3	72.5		PS01
Complaints Management Index	68.3	69.9		PS02
Discharge and Follow-up index	67.7	68.8		PS03
General Patient Information Index	67.7	71.2		PS04
Overall Care Index	68.7	71.8		PS05
Physical Environment Index	74.1	76.4	i sar 🖉	P\$06
Treatment & Related Information Index	70.1	70.2	<u>at Mai</u>	P\$07
Access and Admission Index	68.9	73.0		PS01
Complaints Management Index	65.5	68.6	k II-	PS02
Discharge and Follow-up Index	64,4	65.0		PS03
Seneral Patient Information Index	70.8	72.8		PS04
Overali Care Index	68.9	70.5	•	PS05
Physical Environment Index	75.5	71.1	*	PS06
reatment & Related Information ladex	66.7	68.5		PS07
				tin her i her
ccess and Admission index	70.6	71.6		PS01
ompiaints Management Index	60,1	73.7	// · · ·	PS02
ischarge and Follow-up Index	63.3	857	46 Mailes - Milles	PS03
eneral Patient Information Index	70,8	78.0		PS04
verall Care Index	69.0	71.7		PS05
hysical Environment Index	76.8	69.8		PS06
eatment & Related Information Index	65.2	72.1		PS07
Statisti	al Significanc			
* Between 90% and 99.9% certain that the resu	cal Significance	c lifferent than the coh	ort avanage Them	le como
evidence to suggest that these hospitals are p	erforming differentl	V compared to the m	nean of the facilities	in the
cohort, although there is a reasonable possibil	lity that the result is	due to chance.	-	
			AL I	
** 99.9% certain that the result for the facility is c	lifferent in comparis	son to the cohort ave	rage. There is little	doubt that
** the performance indicator for the facility is sign	nificantly different fr	om the mean for all	hospitals in the pee	r group.
	and a second second			
	100000000000			
	114444	,		

Indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.



Efficiency

Emeraid Hospital

Eliteraru nospiral				
Central Zone	Data Type:	Hospital Score:	Peer Group Median:	Reference:
and the second				
Occupancy Rate (Bed Day Efficiency)	Percentage	53.4	51.1	EFF-17
Length of Slay	Days	2.47	3.68	EFF-19
and the second second states of the second			shared.	
Total Cost / Weighted Separation	Dollars	1,858	1,868	EFF-25
Catering - total cost	Dollars	34.2	44.5	EFF-36a
nergy Consumption per square metre	Dollars	21.2	25.3	EFF-45.4
Real Particular States and States and States and States				
lours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	4,22	2.64	EFF-06.2
ours of Sick Leave by Staff Category - Medical	Percentage	0.41	0.78	EFF-06.3
ours of Sick Leave by Staff Category - Nursing	Percentage	3.34	2.97	EFF-06.4
ours of Sick Leave by Staff Category - Operational	Percentage	2.49	3.28	EFF-06.5
ours of Sick Leave by Staff Category - Professional	Percentage	0	1.67	EFF-06.6
ours of Sick Leave by Staff Category Visiting Medical Officers	Percentage	3.28	0	
ost of Sick Leave by Staff Category - Managenal And Clerical	Dollars	1,172	786	EFF-08.2
ost of Sick Leave by Statt Category - Medical	Dollars	365	702	EFF-08.3
ost of Sick Leave by Staff Category - Nursing	Dollars	1,299	1,206	EFF-08.4
ost of Sick Leave by Staff Category - Operational	Dollars	728	948	EFF-08.5
ost of Sick Leave by Staff Category - Professional	Dollars «	B	728	EFF-08.6
ost of Sick Leave by Staff Category - Visiting Medical Officers	Dollars	6,782	8	EFF-08.9
sst of Work Cover	Dollars	0.38	0.74	EFF-11
ours of Overtime by Staff Category - Managerial And Clefical	Percentage	0.05	0.05	EFF-14.2
ours of Overtime by Staff Category - Medical	Percentage	18.5	20.1	EFF-14.3
ours of Overtime by Staff Category #Nursing	Percentage	1.63	0.82	EFF-14.4
ours of Overtime by Staff Category - Operational	Percentage	0.47	0.45	EFF-14.5
urs of Overdime by Staff Category Professional	Percentage	24.9	3.95	EFF-14.6
urs of Overtime by Staff Category - Visiting Medical Officers	Percentage	6,16	. 0	EFF-14.9
st of Overtime by Stelf Category - Managerial And Clerical	Dollars	26.8	23.5	EFF-16-2
st of Overtime by Staff Category - Medical	Dollars	27,389	32,353	EFF-16.3
st of Overtime by Staff Category - Nursing	Dollars	964	480	EFF-16.4
st of Overtime by Staff Category - Operational	Dollars	208	202	EFF-16.5
st of Overtime by Staff Category - Professional	Dollars	28,722	3,114	EFF-16.6
st of Overtime by Staff Category - Visiting Medical Officers	Dollars	14,585	. 0	EFF-16.9
se en ante de la complete de la comp		计算法编辑 的复数		
I-Time Equivalent (FTE) Staff	Numeric	55.9	48.7	EFF-01
E Staff by Category - Managerial And Clerical	Numeric	3.95	3.78	EFF-02.2
E Staff by Category - Medical	Numeric	3.62	2.09	EFF-02.3
E Staff by Category - Nursing	Numeric	31.3	23.3	EFF-02.4
E Staff by Category - Operational	Numeric	16.4	🦏 15.2	EFF-02.5
E Staff by Category - Professional	Numeric	0.61	2.87	EFF-02.6
Staff by Category - Visiting Medical Officers	Numeric	0.0 5	0.04	EFF-02.9
irs of Sick Leave	Percentage	2.92	2.91	EFF-05
t of Sick Leave	Dolfars	1,053	1,081	EFF-07
Irs of Overtime	Percentage	2.99	1.99	EFF-13
st of Overtime	Dollars	2,702	1,986	EFF-15



Small

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+ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identity statistical significance.

System Integration and Change

Emerald Hospital				Small
Central Zone	Type of Score:	Hospital Score:	Peer Group Median:	Reference
and the same as for the constrained where the second second second second second second second second second se				
Benchmarking				
In selected clinical areas - external	Percentage	7.1	0	SIC06.3
Clinical Pathways	· ·			
Extent of development and use in selected clinical areas	Percentage	51.9	15.8	SIC07.1
"这种时候我们是我们的你们,你可能能是我们的你。""你们,你们				
Facilitating continuity of care			<u></u>	
Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1
Provision of discharge summaries to GPs	Max score 5	3/3	1	SIC08.2
Shared ante and post natal care	Max score 5	3/3	3	SIC08,3
Cardiac rehabilitation	Max score 3	0/3	2	SIC08,4
Provision of electronic discharge summaries to GPs	Max score 3	0/3	0	SIC08.5
一、如何是他的开始的经常是正常是一些事则是自己就是是你的时间,并不是				
Quality of Information				a se sere
Accuracy	Percantaga	82.2	93,5>	SIC04.1
Timeliness - Number of months on time	Months	3	6.5	SIC04.2a
Timeliness - Number of days late per month	Days	12.5	4.9	SIC04.2b
Use of Information	the second se	•		
Availability of electronic information	Percentage	22.9	20.8	SIC05.1
Collection and use of clinical information	Percentage	22.9	20.7	SIC05.2
Accreditation				-
Accreditation	Yes/No	No	13/24	SIC01
Credentialling			#	
Credentialling	Yes/No	Yes	24/24	SIC02
Workforce Management	k ska '	all and a second se		
Retention of Nursing Staff Retention of Allied Health Staff	Percentage	73.5		SIC03.1
Median Age Nursing Staff	Percentage	N/A		SIC03.2
Benchmarking	Years	36	42.3	SIC03.3
selected clinical areas				
In selected clinical areas - internal	Percentage	10.7		SIC06.1
Clinical Pathways	Percentage	14.3	0 :	SIC06.2
Extent of development and use as per Ontario		M		
Surgical (Orthopaedic) - extent of development and use	Percentage	53		SIC07.2
Medical - extent of development and use		64.3		SIC07.3a
O & G - extent of development and use	Percentage	61.9		SIC07.3b
Teleheaith	Percentage	46.4	14.3 \$	SIC07.3c
Extent of telehealth usage	Deterritere	44.5		
	Percentage	11.5	1.9 8	SIC09

Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this guadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance. CAB.0007.0002.00535

N/A - Not Applicable N/R - Not Reported

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Measured Quality

Hospital Report

4

Attachment 2State Report

CAB.0007.0002.00536

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Statistics - Quartiles per Indicator

Attachment 1

1.	• · · · · · · · · · · · · · · · · · · ·		Turo		·				*11	
		Hospital		P	eer Grou	P	,		ورد والرائم	
1	ator Number and Description:	Score	Min	25th	Media	n 751	h Mar	×		
\subseteq										
	erald Hospital							Sm	a	
Cen	tral Zone		• •		•	•				
	ter en	a transformation		· · ·						
•	all Performance Group: Maternity		- 1				· .	n di bar		
PS05	Overall Care Index Maternity	68.7	40.8	69.1	.712	2 78 ,	.1 84	.3	Ċ.	
PS05	all Performance Group: Medical Overall Care Index Medical	68.9	647	ee 9	70.7	. 72	E 00	-		
	all Performance Group: Surgical		64.7	66.3			5 80	4		
PS05	Overall Care Index Surgical	69.0	69.2	69.0	73.4	74	.9 81.	1	(* i - 1	
Overa	Il Performance Group: Not Summarised	- ***- *****	- 1			:		-	1.22	
PS01	Access and Admission Index Medical	68.9	65.8	69.1	. 74.4	78	.0 80.	3 3	1.55	
PS01	Access and Admission Index All types combined	68.9	65.5	69.0	74.2	77	.3 80.	6		
PS01	Access and Admission index Maternity	66.3	43.9	68.7	71.8	80	.0 85.	5		
PS01	Access and Admission Index Surgical	70.6	59.3	69.8	72.3	74	5 78.	4		
PS02 PS02	Complaints Management Index All types combined	65.2	59.5	66.1	67.7	73	dialan -	- 1		
PS02	Complaints Management Index Medical Complaints Management Index Surgical	65.5	59.5	65.5	66.8	- <i>1</i>	¥5	- 1		
5.	Complaints Management Index Surgical	60.1 68.3	60.1 59.4	68.8 68.7	75.0 73.4	78	99 · ·			
-	Discharge and Follow-up index All types combined		59.1	64.1	67.9	68.	tition	-		
503	Discharge and Follow-up Index Matemity	67.7		67.7	70.4					
2503	Discharge and Follow-up Index Medical	64.4	60.0	63.2	65,8	69.		1		
S03	Discharge and Follow-up Index Surgical	63.3	44.2	57.4	68.8	72.				
S04	General Patient Information Index Medical	70.8	62.8	67.8	72.5	76.	82.7			
S04	General Patient Information Index Maternity	67.7	58.8	68,1	75.0	83.	91.7			
S04	General Patient Information Index Surgical	70.8	68.8	74.0	77.6	80.2	87.5			
S04 . S05	General Patient Information Index All types combined	70.6	63.9	69.2	72.9	77.5		1 A 4	E	
S06	Overall Cline Index All types combined Physical Environment Index Medical	68.9	62.9	67.9	71.1	73.0			2.2	
S06	Physical Environment Index All types combined	75.5	65,0 61,9	68.2 68.9	69.9 70.6	72.7	بالترج م جاء			
S06	Physical Environment Index Maternity	74.5	444	73.5	77.5	82.4				
S06	Physical Environment Index Surgical	76.8	57.5		71.8	75.9				
S07	Treatment & Related Information Index Surgical	6 5.2	61.5	59.2	73,6	75.7				
507	Treatment & Related Information Index Medical	68.7	69.8	64.3	67.0	72.6	79.5			
507	Treatment & Related Information Index Maternity	70.1	46.2	66.9	70.1	80.0	90.3		8	
507	Treatment & Related Information Index All types combined	66.8	60.1	65.8	69.3	72.4	79.5			
-	2011、2011年10月1日,1943年1月1日,1943年1月1日,1943年1月1日,1943年1月1日,1943年1月1日,1943年1月1日,1943年1月1日,1943年1月1日,1943年1月1日,1943年 1947年1月1日,1947年1月1日,1947年1月1日,1947年1月1日,1947年1月1日,1947年1月1日,1947年1月1日,1947年1月1日,1947年1月1日,1947年1月1日,1947年1月1日,1									
)n e	Performance Group: Activity	,							_	
 F-19	Occupancy Rate (Bed Day Efficiency) Length of Stay	53.4	8.8	41.8	51.1	63.7	108,7			
	Performance Group: Cost of Service	2.5	1.2	3.0	- 2-	4.4	6.8		Ĩ	
F-25	Total Cost / Weighted Separation	1,857.9 1.	1974 1	500.0	1.868.0	2,084.4	2,691,1			
F-36a	Catering - total cost	34.2	210	33,6	44.5	55.8	107.6			
F-45.4	Energy Consumption per square metre	21.2	11.3	17.5	25.3	31.3	81.2			
/erall P	Performance Group: Staffing	%	- ##					an a	R.	
F-06.2	Hours of Sick Leave by Staff Category - Managerial And Clerical	4.2	0.0	1.6	2.6	. 3.0	4.4		J.	
F-06.3	Hours of Sick Leave by Staff Category - Medical	0.4	0.0	0.0	0.8	2.2	4.6			
F-06.4	Hours of Sick Leave by Staff Category - Nursing	3.3	1.3	2.6	3.0	3.4	4.5		I	
F-06.5	Hours of Sick Leave by Staff Category - Operational	2.5	1.9	2.6	3.3	3.9	6.7			
F-06.6	Hours of Sick Leave by Staff Category - Professional	0.0	0.0	1.0	1.7	1.9	2.4			
F-06.9 F-08.2	Hours of Sick Leave by Staff Category - Visiting Medical Officers	3.3	0.0	0.0	0.0	0.0	3,3			
F-08.3	Cost of Sick Leave by Staff Category - Managerial And Clerical Cost of Sick Leave by Staff Category - Medical	1,171.8		199.5		1,063.6	1,442.1			
-08.4	Cost of Sick Leave by Staff Category - Menical Cost of Sick Leave by Staff Category - Nursing	364.8	0.0	0.0		2,069.4	4,238.6		ĺ	
-08.5	Cost of Sick Leave by Staff Category - Nursing Cost of Sick Leave by Staff Category - Operational					1,335.1	1,758.3			
-08.6	Cost of Sick Leave by Staff Category - Professional	727.8 5 0.0		39.4 		1,155.9 032 n	1,932.8			
- <u>``</u>	Cost of Sick Leave by Staff Category - Visiting Medical Officers	6,781.8	0.0 4	0.0	728.4	932.0	1,133.2			
-11	Cost of Work Cover	0,701.8	0.1	0.0	0.0	0.0	6,781.8			
	Hours of Overtime by Staff Category - Managerial And Clerical	0.1	0.0	0.0	.0.1	0.9	2.7			
						· · · · · ·				

rinted: 05/07/2002

Statistics - Quartiles per Indicator

Attachment 1

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		-	r	De	er Group			
Indica	tor Number and Description:	Hospital Score	Min	25th	Median	<u> </u>	Max	
EFF-14		18.5	.0.0	10.6	20.1	26.2	35.6	
EFF-14	4 Hours of Overtime by Staff Category - Nursing	1.6	0.0	0.4	0.8	1.4	2.8	
EFF-14	.5 Hours of Overtime by Staff Category - Operational	0.5	0.0	0.2	0,4	0.7	1.7	
EFF-14	B Hours of Overtime by Staff Category - Professional	24.9	0.1	- 2.9	4.0	6.4	24.9	
EFF-14		6.2	0.0	0.0	0.0	10.6	61.7	
EFF-16		26.8	0.0	0.0	23.5	61.7	1,338.2	
EFF-16		27,388.9	0.0	15,129.3	32,352.6	47,843.6	73,003.6	
EFF-18		963.8	12.7	253.1	480.2	785.7	1,752.7	#] · · · *
EFF-16	5 Cost of Overtime by Staff Category - Operational	208.1	14.6	92.9	202.3	303.4	692.7	
EFF-16.	B Cost of Overtime by Staff Category - Professional	28,722.0	109.4	2,061.7	3,114.1	5,396.9	28,722.0	
EFF-16.	9 Cost of Overtime by Staff Category - Visiting Medical Officers	14,584.8	00	0.0	0.0	26,746.5	212,445.0	
Overall	Performance Group: Not Summarised			* ·			 }	arta di a
EFF-01	Full-Time Equivalent (FTE) Staff	55.9	31.5	37.2	48.6	67.3	128.9	
EFF-02.2	FTE Staff by Category - Managerial And Clerical	4.0	0.2	2.8	3,8	6,1	24.0	
EFF-02.	FTE Staff by Category Medical	3.6	1.0	1.7	2.1	2.5	7.0	
FF-02.4	FTE Staff by Category Nursing	31.3	14.7	20.1	23.3	32.2	58.1	
EFF-02.5	FTE Staff by Category - Operational	16.4	7.4	12.0	15.2	214	45.2	
EFF-02.0	FTE Staff by Category - Professional	0.6	0.4	1.6	20	4.8	11.0	
EF-02.9	FTE Staff by Category - Visiting Medical Officers	0.1	0.0	0.0	0.0	0.1	0.7	
05	Hours of Sick Leave	29	17	2.5	2.9	3.4	4.6	7. - 5
FF-07	Cost of Sick Leave	1,053,3	549.1	827.3	1,081.3	1,261.3	1,632.2	e stad
FF-13	Hours of Overtime	30	64	13	2.0	2.5	3.8	$\mathbb{R}^{d-A}_{\mathcal{F}}$
EFF-15	Cost of Overtime	2,701.8	190.7	1,145.4	1,986.5	2,626.5	4,100.9	
	1. [] 標為可能性的原始與自由的意識的以下。 美洲 就		ر و او در میشود. در دو میشود و م					
1 C A	Performance Group: Benchmarking and Official Pathways	· · · ·	• • •	•				
IC06_3	Benchmarking- in selected clinical areas - external	71	0.0	0:0	0.0	0.0	46.2	19 (A)
IC07.1	Clinical Pathways - Extent of development and use	51.9	0.0	2.2	15.9	33.5	90.09	
	enformance Group Continuity of Care		-	• •	- 20	• •		
IC08.1	Facilitating continuity of Care - Use of pre admission clinics for elective surgery	3.0	0,0	3.0	384	3.0	3.0	
C08.2	Facilitating continuity of care - Provision of discharge summaries to GPs	3.0		00	1.0	3.0 3.0	3.0	
C08_3 C08_4	Facilitating continuity of care - Shared ante and post natal care Facilitating continuity of care - Cardiac rehabilitation	30	0.0	9 .0 1.0	3.0 2.0	2.0	3.0	
C08.5	Facilitating continuity of care - Provision of electronic discharge summaries to G	0.0 Ps 0.0	0.0	00	0.0	0.0	0.0	
			- 7 - 7					
C04.1	enformance Group: Quality and Use of Information Quality of Information - Accuracy	82.2	82.2	92.0	93.5	95.2	97.6	
C04.2a	Quality of information - Timeliness - Number of months on time	3.0	1.0	4.8	6.5	8.0	9.0	
C04.2b	Quality of Information - Timeliness - Number of days late per month	12.5	0.0	2.5	4.9	7.5	39.8	
Ç05.1	Use of Information - Availability of electronic information	22.9	10.4	16.7	-20.8	25.0	33.3	
205.2	Use of Information - Collection and use of clinical information	22.9	0.0	11.9	20.7	30,8	44.0	
verall P	erformance Group: Not Summarised			 				
C01	Accreditation	0.0	0.0	Q.0	¥.0	1.0	. 1.0	
C02	Credentialling	1.9	10	1.0	1.0	1.0	1.0	
C03.1	Workforce Management - Retention of Nursing Staff	73.5	46.2	67.9	78.9	85.0	96.7	
C03.2	Workforce Management - Retention of Allied Health Staff		33.3	, 58,4	71.4	100.0	100.0	
C03.3	Workforce Management - Median Age Nursing Staff	N6.0	31.5	36.9	42.3	43.6	51.0	
206.1	Benchmarking - In selected clinical areas	10.7	0.0	0.0	0.0	6.2	60.0	
206.2	Benchmarking - In selected clinical areas - Internal	14.3	0.0	0.0	0.0	0.0	75.0	1.12
C07.2	Clinical Pathways - Extent of development and use as per Ontario	53.0	0.0	2.5	17.4	37.3	90.0	
C07.3a	Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	14.3	0.0	0.0	0.0	3.6	57.1	
C07.3b	Clinical Pathways - Medical - extent of development and use	61.9	0.0	0.0	10.7	34.5	100.0	199
07. 3c	Clinical Pathways - O & G - extent of development and use	46.4	0.0	0.0	14.3	46.4	100.0	
09	Teleheaith - Extent of telehealth usage	11.5	0.0	0.0	1.9	5.8	17.3	
			. 					





Measured Quality

Hospital Report

Goondiwindi Hospital

Southern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Goondiwindi Hospital

Peer Group: Small

Southern Zone





Clinical Utilisation and Outcomes

Goondiwindi Hospital

puthern Zone

Performance Indicator

Risk Adjusted Hospital Score:

Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Small

No indicators to report

CAB.0007.0002.00541

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.



Patient Satisfaction

Goondiwindi Hospital		•			Smal
outhern Zone	·	Hospital Score:	Peer Group Mean:	Significance:	Reference:
an an taipe de faij eo e alterresponses		••••••••••••••••••••••••••••••••••••••			
Access and Admission Index		65.5	72.8		PS01
		59.5	69.2	+	PS02
Complaints Management Index		59.5 59.2	66.2	~	PS03
Discharge and Follow-up Index General Patient Information Index	• •	63.9	73.2	*	PS04
Overall Care Index			70.7	-	PS04
• • •		62.9	- 11 B.	*	PS05 PS06
Physical Environment Index	I	61.9	71,5 69.0	*	PS08 PS07
Treatment & Related Information Inc	lex	62.4	69.0		P307
1999年1999年1月18日(1991年19月1日) 1999年1月1日日(1991年19月1日) 1999年1月1日日(1991年1月1日)					
Access and Admission Index		43.9	72.5	* '	PS01
Complaints Management Index	a. W. Mar	N/R	69.9		PS02
Discharge and Follow-up Index	F. T	🔊 🖓 🐴 t.7	68.8	*	PS03
General Patient Information Index	laith, Ball	N/R	71.2		PS04
Overall Care Index		40.8	71.8	*	PS05
Physical Environment Index	36au	41.4	76.4	*	PS08
Treatment & Related Information Ind	ex	46.2	70.2	* 100	PS07
and the second secon					
Access and Admission Index		67.0			PS01
		67.9	73.0		PS02
Complaints Management Index	AMB	62.9 60.7	66.6		PS02 PS03
Discharge and Follow-up Index General Patient Information Index		65.6	66.0 72.8		PS03
Seneral Pauent miormauon moex	/~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	\$4.8	70.5	٠.	PS05
		65.0	70.5	*	PS05
Physical Environment Index		-			PS07
reatment & Related Information Inde	x // ///	62.8 ⁻	68.5		P307
		외전 외 관계가			
ccess and Admission Index		N/R	71.6	. M.	PS01
Complaints Management Index		N/R	73.7	10 M	PS02
Sischarge and Follow-up Index		N/R	65.7		P\$03
Seneral Patient Information Index		N/R.	78.0		PS04
Verali Care Index		€N/ R	1.7		PS05
hysical Environment Index	and the second	N/R	69.8		PS06
reatment & Related Information Inde	x // 🔍	🖉 N/R	72.1		PS07
					· · ·
· ·		al Significanc			
★ Between 90% and 99.9%					
evidence to suggest that cohort, although there is				ean of the facilities	in the
	a reasonable possibili	ty that the result is	de le manue.	att W	
99.9% certain that the re-					
** the performance indicato	r for the facility is sign	ificantly different t	rom the mean for all h	iospitals in the pee	er group.
				-	
		and the second sec	**************************************		
	•	THE STREET			
		•			
	-				
			•		

+ Indicator has been used to determine overall performance.

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates. CAB.0007.0002.00542

Efficiency

Goondiwindi Hospital

Goondiwindi Hospital			-	Small
Outhern Zone	Data Type:	Hospital Score:	Peer Group Median:	Reference:
a to the second s				
Occupancy Rate (Bed Day Efficiency)	Percentage	63.7	51.1	EFF-17
Length of Stay	Days	3.89	3.68	
Catering - total cost	Doilars	30.8	44.5	EFF-36a
Energy Consumption per square metre	Dollars	24.3	25.3	EFF-45.4
中国省目指律道的保险组织 一个路面投资公式 "一下了。"				
Hours of Sick Leave by Staff Category - Managerial And Clerical	Percentage	1.38	2.64	EFF-06.2
Hours of Sick Leave by Staff Category - Medical	Percentage	0	0.78	EFF-06.3
Hours of Sick Leave by Staff Category - Nursing	Percentage	3.47	2,97	EFF-06.4
Hours of Sick Leave by Staff Category - Operational	Percentage	4.23	3.28	EFF-06.5
Hours of Sick Leave by Staff Category - Professional	Percentage	1.79	1.67	EFF-06.6
Cost of Sick Leave by Staff Category - Managerial And Clerical	Dollars	428	786	EFF-08.2
Cost of Sick Leave by Staff Category - Medical	Dollars	0	702	EFF-08.3
Cost of Sick Leave by Staff Category - Norsing	Dollars	1,306	1,206	EFF-08.4
Cost of Sick Leave by Staff Category - Operational	Dollars	1,221	948	EFF 08.5
Cost of Sick Leave by Staff Category - Professional	Dollars	873	<i>~</i> 728	EFF-08.6
st of Work Cover	Dollars	0.75	0.74	EFE-11
ours of Overtime by Staff Category - Managerial And Clerical	Percentage	0.13	0.05	EFF-14.2
Hours of Overtime by Staff Category - Medical	Percentage	35.6	20.1	EFF-14.3
Hours of Overtime by Staff Category - Nursing	Percentaga	1.36	0.82	EFF-14.4
Hours of Overtime by Staff Category - Operational	Percentage	0.04	0.45	EFF-14.5
Hours of Overtime by Staff Category - Professional	Percentage	8.30	3.95	EFF-14.6
Cost of Overtime by Staff Category - Managerial And Glorical	Dollars	0.00	23.5	EFF-16.2
Cost of Overtime by Staff Category - Medical	Dollars	73,004	32,353	EFF-16.3
Cost of Overline by Staff Category - Nursing	Dollars	753	480	EFF-16.4
Cost of Overline by Staff Category - Operational	Dollars	14.6	202	EFF-16.5
Cost of Overtime by Staff Category - Professional	Dollars	6,642	3,114	EFF-16.6
Cost of Overline by Clan Cargory - Professional	DONELS			
Full-Time Equivalent (FTE) Staff	Numeric	67.0	4B.7	"EFF-01
FTE Staff by Category - Managerial And Clerical	Numeric	4.74	9595 9 595 A	EFF-02.2
FTE Staff by Category - Medical	Numeric	1.64	2,09	EFF-02.3
FTE Staff by Category - Nursing	Numeric	35.7	23.3	EFF-02.4
FTE Staff by Category - Operational	Numeric	20.3	15.2	EFF-02.5
FTE Staff by Category - Professional	Numeric	4.60	2.87	EFF-02.6
Hours of Sick Leave	Percentage	3.35	2.91	EFF-05
st of Sick Leave	Dollars	1,156	1,081	EFF-07
urs of Overlime	Percentage	2.80	1.99	EFF-13
Cost of Overtime	Dollars	2,649	1,986	EFF-15
		R		

CAB.0007.0002.00543

+ Indicators listed within this overall performance group have been used to determine overall performance. Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

Goondiwindi Hospital	:			Smal	"
Southern Zone	Type of Score:	Hospital	Peer Group	Reference	┓∖
		Score:	Median:		
an e se a free a company a service a service de la serv					
Benchmarking					
In selected clinical areas - external	Percentage	0	0	SIC06.3	
Clinical Pathways					
Extent of development and use in selected clinical areas	Percentage	31.7	15.8	SIC07.1	
·····································					
Facilitating continuity of care					
Use of pre admission clinics for elective surgery	Max score 5	3/3	3	SIC08.1	
Provision of discharge summaries to GPs	Max score 5	: 2/3	1	SIC08.2	
Shared ante and post natal care	Max score 5	3/3	3	SIC08.3	
Cardiac rehabilitation	Max score 3	N/A	N/A	SIC08.4	
Provision of electronic discharge summaries to GPs	Max score 3	0/3	0	SIC08.5	
There is a straight of the second					
Quality of Information)	•	- (
	Percentage	92.8	93.5	SIC04.1	-
Timeliness - Number of months on time	Mooths	8	6.5	SIC04.2a	
Timeliness - Number of days late per month	Days.	2	4.9	SIC04.2b	
Use of Information					
Availability of electronic information	Percentage	25	20.8	SIC05.1	
Collection and use of clinical information	Percentage	³ 35.4	20:7	SIC05.2	٤.
					.
Accreditation	Yes/No 🛲		13/24	SIC01	
Accreditation	Tes/NO	Yes.	13124	51001	
Credentialling Credentialling	Yes/No	Yes	24124	SIC02	
Workforce Management					
Retention of Nursing Staff	Percentage	72.9	76.9	SIC03.1	
Retention of Allied Health Staff	Percentage	71.4	71.4	SIC03.2	
Median Age Nursing Staff	Years	43	42.3	SIC03.3	
Benchmarking					É
In selected clinical areas	Percentage	0	Ò	SIC06.1	
In selected clinical areas - internal	Percentage	Ő	0	SIC06.2	
Clinical Pathways					
Extent of development and use as per Ontario	Percentage	37	17.4	SIC07.2	
Surgical (Orthopaedic) - extent of development and use	Percentage	N/A	N/A	SIC07.3a	
Medical - extent of development and use	Percentage	17.1	10.7	SIC07.3b	
O & G - extent of development and use	Percentage	50	14.3	StC07.3c	
Telehealth					
Extent of telehealth usage	Percentage	17.3	1.9	SIC09	

+ Indicators listed within this overall performance group have been used to determine overall performance.

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

N/A - Not Applicable N/R - Not Reported



Measured Quality

Hospital Report

Attachment 1.....Statistics – Quartiles per Indicator

CAB.0007.0002.00545

Attachment 2.....State Report

Statistics - Quartiles per Indicator

Attachment 1

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			· · · · · · · · · · · · · · · · · · ·		er Grou			L	
ndica	ator Number and Description:	Hospital Score	Min	25th	Mediar		Max		
 300	ondiwindi Hospital	·					ي في -	Sma	
out	hern Zone	•							•
	1997年,1997年,1997年,1997年,1997年,1997年,1997年,1997年,1997年,1997年,1997年,1997年,1997年,1997年,1997年,1997年,1997年,1997年,199								
vera	Il Performance Group: Maternity					-			
S05	Overall Care Index Maternity	40.8	40,8	69.1	71_2	79,1	84.3		29 C
vera	Il Performance Group: Medical								
S05	Overall Care Index Medical	64.8	64.7	66.3	70.7	72.5	80.2		
	Il Performance Group: Surgical		1 A A A A A A A A A A A A A A A A A A A						
505	Overall Care Index Surgical	46-46 1	60,2	69.0	73.4	74.9	81.1		
	Il Performance Group: Not Summarised				74.0	77 9	POC		
501	Access and Admission Index All types combined	85.5	65.5	69.0	74.2	77.3			
501	Access and Admission Index Matemity	43.9	[~] 43.9	68.7	71.8	80.D			
501	Access and Admission Index Medical	67.9	65.8	69.1 69.8	74.4 72.3	78.0 74.5	78.4		
501 502	Access and Admission Index Surgical Complaints Management Jodex Medical	62.9	59.3 59.5	65.5	66.8	73.7	80.8		
502 502	Compains management index metical	02.8	59.4	68.7	73.4	77.6	90.6		
502 502	Complaints management index Surgical		60.1	68.8	75.0	78.9	87.5		\sim
i2 -	Complaints Management Index All types combined	59.5	59.5	66. 1	67.7	73.4	80.8		
n'	Discharge and Follow-up Index All types combined	59.2	5961	64.1	67.9	65.8	80.8		\sim /
03	Discharge and Follow-up Index Matemity	417	417	67.7	70.4	75.7	87.5		
03	Discharge and Follow-up Index Medical	60.7	60.0	63.2	65.8	69.8	80.8		
03	Discharge and Follow-up Index Surgical	1 1. AM	44.2	57.4	68.8	72.0	100.0		2 . 42 12
04	General Patient Information Index Medical	65.6	62.8	67.8	72.5	76.3	82.7		
04	General Patient Information Index Maternity		58.8	68.1	75.0	83.5	91.7		
<u>04</u>	General Patient Information Index Surgical		68.8	74.0	77,6	80.2	87.5		
04	General Patient Information Index All types combined	63.9	63.9	69.2	72.9	77.2	84.2		
05	Overall Care index All types combined	62.9	62,9	67.9	71.1	73.0	80.2		
06	Physical Environment index Surgical		57.3	68.4	71.8	75.9	83.8		
D6	Physical Environment Index Medical	65.0	65.0	68.2	69.9	72.7	81.2		
06	Physical Environment Index Matemity	41.4	41.4	73.5	77.5	82.4	88.8		
D6	Physical Environment Index All types combined	61.9	61.9	68.9	70.6	78 7	81.5		
P7:	Treatment & Related Information Index Surgical	Web,	61.3	69.2	73.6	75.7	83.3		
07	Treatment & Related Information Index Maternity	46 2	46/2	66.9	70.1	80.0	90.3		
97	Treatment & Related Information Index Medical	62.8	59.8	64.3	67.0	72.6	79.5	1.25	
07	Treatment & Related Information Index All types combined	62.4	60.1	65.8	69.3	72.4	79.5		
<u>BRE</u>	· 使不可能。自己是中国中国的问题,最后的法国的公司,在自己的最高级的公司								\sim
1	Performance Group: Activity	•						- 	r . /
Л 7	Occupancy Rate (Bed Day Efficiency)	63.7	8.8	41.8	51.1	63.7	108.7		
-19	Length of Stay	3.9	1.2	3.0	3.7	4.4	6.8		
	Performance Group: Cost of Service	20.0				55.8	107.6	a a sa	
-36a	Catering - total cost	30.8	21.0	33.6	44.5 25.3	31.3	81.2		
-45.4	Energy Consumption per square metre	2 4 .3		47.5	23.3		01.2		<u>.</u> •
	Performance Group: Staffing Hours of Sick Leave by Staff Category - Managerial And Clerical		Ø .0	1.6	2.6	3.0	4.4		
-06.2	· · · · · · · · · · · · · · · · · · ·	0.0	0.0	0.0	0.8	2.2	4.6		
	Hours of Sick Leave by Staff Category - Medical	3.5	1.3	2.6	3.0	3.4	4.5	Ĩ	
-06,4	Hours of Sick Leave by Staff Category - Nursing Hours of Sick Leave by Staff Category - Operational	4.2	1.9	2.6	3.3	3.9	6.7		
-06.6	Hours of Sick Leave by Staff Category - Operational	1.8	0.0	1.0	1.7	1.9	2.4		
-08.2	Cost of Sick Leave by Staff Category - Managerial And Clerical	427.8	0.0	499.5		1,063.6	1,442.1		
-08.3	Cost of Sick Leave by Staff Category - Medical	0.0	0.0	0.0			4,238.6		
-08.4	Cost of Sick Leave by Staff Category - Nursing						1,758.3	1.0	
08.5	Cost of Sick Leave by Staff Category - Operational			739.4	·		1,932.8		
-08.6	Cost of Sick Leave by Staff Category - Professional	872.6		472.2	728.4		1,133.2		
11	Cost of Work Cover	0.7	0.1	0.4	0.7	0.9	2.7	2.5	
14.2	Hours of Overtime by Staff Category - Managerial And Clerical	0.0	0.0	0.0	0.1	0,1	2.4		2 4
14.3	Hours of Overtime by Staff Category - Medical	35.6	0.0	10,6	20.1	26.2	35.6	5 P.	
14.4	Hours of Overtime by Staff Category - Nursing	1.4	0.0	0.4	0.8	1.4	2.8	33	
14.5	Hours of Overtime by Staff Category - Operational	0.0	0.0	0.2	0.4	0.7	1.7	208	-
• • •									

ted: 05/07/2002

CAB.0007.0002.00546

Statistics - Quartiles per Indicator

Attachment 1

· · · · · · · · · · · · · · · · · · ·			Poor Crown				
	Hospital	1	Pe	Peer Group			1
for Number and Description:	Score	Min	25th	Median	75th	Max	(1)。 [1]
							State Street
EFF-14.6 Hours of Overtime by Staff Category - Professional	8.3	0.1	2.9	4.0	6.4	24.9	
EFF-16.2 Cost of Overtime by Staff Category - Managerial And Clerical	0.0	0.0	0.0	23.5	61.7	1,338.2	1. 1. 1. 1. 7
EFF-16.3 Cost of Overtime by Staff Category - Medical	73,003.6	0.0	15,129.3	32,352.6	47,843.6	73,003.6	
EFF-16.4 Cost of Overtime by Staff Category - Nursing	752.9	12.7	253.1	480.2	785.7	1,752.7	
EFF-16.5 Cost of Overtime by Staff Category - Operational	14.6	14.6	92.9	202.3	303.4	692.7	
EFF-16.6 Cost of Overtime by Staff Category - Professional	6,642.2	109,4	2,061.7	3,114.1	5,396.9	28,722.0	en galagorada
Dverall Performance Group: Not Summarised							
EFF-01 Full-Time Equivalent (FTE) Staff	67.0	31.5	37.2	48,6	67.3	128.9	the states of the second se
EFF-02.2 FTE Staff by Category - Managerial And Clerical		02	2.8	3.8	6.1	24.9	- -
EFF-02.3 FTE Staff by Category - Medical	1.6	to	1.7	2.1	2.5	7.0	
EFF-02.4 FTE Staff by Category - Nursing	05 .7	14.7	20.1	23.3	32.2	58.1	
EFF-02.5 FTE Staff by Category - Operational	20.3	7.4	12.0	15.2	21.9	45.2	
EFF-02.6 FTE Staff by Category - Professional	4.6	0.4	1.6	2.9	4.8	11.0	
FF-05 Hours of Sick Leave	3.3	1.7	2.5	2.9	3.4	4.6	
FF-07 Cost of Sick Leave	1,156.2	549.1	927.3	1,081.3	1,261.3	1.632.2	
FF-13 Hours of Overtime	2.8	0,4	1.3	2.0	2.5	3.8	
FF-15 Cost of Overtime	2,649.4		1,145.4		2,628.5	4,100.9	32
					2.04,50	100.0	n or desidents Andre State
			ana. wa		2000	2000	
All Performance Group: Benchmarking and Clinical Pathways Benchmarking - In selected clinical areas - external		400		k jø			
	0.0	00	0.0	0,0	0.0	46.2	
	31.7	0.0	- 22	15.0	33.5	90.0	
Verall Performance Group: Continuity of Care			4900000				
	3.0	0.0	3.0	3,0	3.0	3.0	
	× 2.0	0.0	0.0	1.0	3.0	3.0	
	3.0	0,0	0.0	≫3.0	3.0	3.0	
		0.0	1.0	2.0	2.0	3.0	
	0.0	0.0	0.0	0.0	0.0	0.0	S. Barris
verall Performance Group Quality and Use of Information C04.1 Quality of information - Accuracy				_ 411			
	92.8	82.2	92.0	93.5	95.2	97.6	
	8.0	1.0	4.8	6.5	8.0	9.0	
	2.0	6.0	28	4.9	36	39.8	
· · · · · · · · · · · · · · · · · · ·	2. S2	10.4	16.7	20.8	25.0	33.3	
	35.4	0.0	41.9	20.7	30.8	44.0	
rerall Performance Group: Not Summarised		S					
Conduct Man	1.0	0.0	0.0	1.0	1.0	1.0	
voz Credentaling	1.0	1.0	1.0	1.0	1.0	1.0	
Workforce Management - Retention of Nursing Staff	72.9	46.2	67.9	76.9	85.0	96.7	
Workforce Management - Retention of Allied Health Staff	71.4	33.3	58,4	71.4	100.0	100.0	
203.3 Workforce Management - Median Age Nursing Staff	43.0	31.5	36.9	42.3	43.6	51.0	7 . j
06.1 Benchmarking - In selected clinical areas	0.0	0.0	0.0	0.0	6.2	60.0	
06.2 Benchmarking - In selected clinical areas - internal	0.0	0.0	00	0.0	0.0	75.0	
07.2 Clinical Pathways - Extent of development and use as per Ontario	37,0	0.0	2.5	17.4	37.3	90.0	-1.2
07.3a Clinical Pathways - Surgical (Orthopaedic) - extent of development and use	1	0.0	0.0	0.0	3.6	57.1	
07.3b Clinical Pathways - Medical - extent of development and use	12.1	0 0	≈0.0 ≈	10.7	34.5	100.0	
07.3c Clinical Pathways - 0 & G - extent of development and use	50 0	0.0	0.0	14.3	46.4	100.0	
09 Telehealth - Extent of telehealth usage	17.3	0.0	0.0	1.9	5.8	17.3	
					• • • • •	#100	

Queensland Government

Queensland Health

Measured Quality

Hospital Report

Island Medical Service

Northern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Island Medical Service Peer Group: Small

Northern Zone



Clinical Utilisation and Outcomes

Island Medical Service

Northern Zone

Performance Indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Small

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No indicators to report

CAB.0007.0002.00550

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Patient Satisfaction

Hospital Score: Peer Group Mean:

Small

Reference:

Significance:

No indicators to report

Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

N/A - Not Applicable N/R - Not Reported



+ Indicators listed within this overall performance group have been used to determine overall performance. Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.

System Integration and Change

Island Medical Service

lorthern Zone

Small

Type of Score: Hospital Peer Group Reference Score: Median:

No indicators to report

Printed: 05/07/2002 Summary data has been used for this quadrant. Consequently, it is not possible to allow for casemix differences or to identify statistical significance.



Measured Quality

Hospital Report

Attachment 1Statistics - Quartiles per Indicator

Attachment 2.....State Report





Queensland Government

Queensland Health

Measured Quality

Hospital Report

Joyce Palmer Health Service

Northern Zone

Small Peer Group

July 2002

Version Number	Date	Comment
0.1	17 May 2002	Draft report for feedback
0.2	31 May 2002	Modification from feedback
0.3	26 June 2002	Modification from feedback

Overall Performance

Joyce Palmer Health Service Peer Group: Small

Ye |

Northern Zone



Clinical Utilisation and Outcomes

Joyce Palmer Health Service

Northern Zone

Performance Indicator

Risk Adjusted Hospital Score: Peer Group Mean: Significance: Reference: (Rate per 100 separations)

Small

No indicators to report



Printed: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

Patient Satisfaction

Joyce Palmer Health Service

Northern Zone

Hospital Score: Peer Group Mean:

Small

Reference:

Significance:

No indicators to report

r'rinted: 05/07/2002 Data for this quadrant has been adjusted in an attempt to allow for casemix differences between hospitals. The availability of individual patient records has also enabled the calculation of confidence intervals and thus the identification of statistical significance for these estimates.

