

# APPOINTMENT SYSTEMS IN USE AT 01 JULY 2004

RBH ROYAL BRISBANE AND WOMENS HOSPITAL

CENTRAL

**CANCER CARE SERVICES**

- Referral Register kept MANUAL
- Wait List kept for NO CLINICS

**CARDIOLOGY**

- Referral Register kept
- Wait List kept for NO CLINICS

**E FLOOR MENTAL HEALTH CNETRE**

- Referral Register kept ELECTRONIC OSIM
- Wait List kept for NO CLINICS

**EAR NOSE & THROAT**

- Referral Register kept ELECTRONIC OSIM
- Wait List kept for ALL CLINICS ELECTRONIC

**GENERAL SURGERY OPD**

- Referral Register kept ELECTRONIC OSIM
- Wait List kept for ALL CLINICS ELECTRONIC

**GENOPD**

- Referral Register kept MANUAL
- Wait List kept for ALL CLINICS MANUAL

**GYNAECOLOGY OPD CENTRE FOR BREAST HEALTH**

- Referral Register kept
- Wait List kept for NO CLINICS

**MATERNITY OPD**

- Referral Register kept OTHER HBCIS MATERNITY BOOKINGS
- Wait List kept for NO CLINICS

**MAXILLO-FACIAL OPD**

- Referral Register kept ELECTRONIC OSIM
- Wait List kept for ALL CLINICS ELECTRONIC

**NEUROSURGICAL OPD**

- Referral Register kept ELECTRONIC OSIM
- Wait List kept for ALL CLINICS ELECTRONIC

**OPD INFECTIOUS DISEASES**

Source Data: Specialist Outpatient Department Profile, July 2004



# PATIENT ATTENDANCE

## RBH - ROYAL BRISBANE AND WOMENS HOSPITAL

### CANCER CARE SERVICES

Check in to appt system?  Min Time before clinic 30 mins DNA on System?  Referring Practitioner Notified?  Patient Notified?  WITHIN 48 HOURS  
 NURSING AND ADMIN  
 DNA Rate 4.85%

### CARDIOLOGY

Check in to appt system?  Min Time before clinic NO mins DNA on System?  Referring Practitioner Notified?  Patient Notified?  WHEN CONSULTANT ADVISES  
 SAME OR NEXT DAY  
 NURSING AND AO  
 DNA Rate 10.5%

### E FLOOR MENTAL HEALTH CNTRTE

Check in to appt system?  Min Time before clinic NO mins DNA on System?  Referring Practitioner Notified?  Patient Notified?  FOLLOWING NON-ATTENDANCE  
 IF PATIENT HAS SEEN SERVICE BEFORE  
 AO  
 DNA Rate 18.5%

### EAR NOSE & THROAT

Check in to appt system?  Min Time before clinic NO mins DNA on System?  Referring Practitioner Notified?  Patient Notified?  POST CLINIC PHONE

### GENERAL SURGERY OPD

Check in to appt system?  Min Time before clinic NO mins DNA on System?  Referring Practitioner Notified?  Patient Notified?  POST 2ND DNA OR DISCHARGE FROM CLINIC  
 EACH DNA LETTER/PHONE  
 AO  
 DNA Rate 20%

### GENOPD

Check in to appt system?  Min Time before clinic NO mins DNA on System?  Referring Practitioner Notified?  Patient Notified?

### GYNAECOLOGY OPD CENTRE FOR BREAST HEALTH

Check in to appt system?  Min Time before clinic NO mins DNA on System?  Referring Practitioner Notified?  Patient Notified?  SAME DAY  
 SAME DAY  
 NURSING AND AO  
 DNA Rate 22%

### MATERNITY OPD

Check in to appt system?  Min Time before clinic NO mins DNA on System?  Referring Practitioner Notified?  Patient Notified?  AFTER 3RD NO SHOW  
 PHONE CALL DEPENDING ON CLINIC  
 NURSING AND AO  
 DNA Rate 6.67%

### MAXILLO-FACIAL OPD

Check in to appt system?  Min Time before clinic NO mins DNA on System?  Referring Practitioner Notified?  Patient Notified?  POST CLINIC NC ONLY - RC AFTER 3RD DNA  
 POST CLINIC LETTER/PHONE  
 NURSING AND AO  
 DNA Rate 10%

### NEUROSURGICAL OPD

Check in to appt system?  Min Time before clinic NO mins DNA on System?  Referring Practitioner Notified?  Patient Notified?  FOR NC - RC REG DECIDES  
 NC OR IF REMOVED BY CONSULTANT  
 NURSING AND AO  
 DNA Rate 16%

### OPD INFECTIOUS DISEASES

Check in to appt system?  Min Time before clinic NO mins DNA on System?  Referring Practitioner Notified?  Patient Notified?  AFTER CLINIC  
 AFTER CLINIC  
 AO  
 DNA Rate 5.4%

# BOOKING PROCESS

## RBH - ROYAL BRISBANE AND WOMENS HOSPITAL

### CANCER CARE SERVICES

On receipt of referral booked to  
Waiting List  Appt Schedule

After categorisation booked to  
Waiting List  Appt Schedule

Do you conduct clinics with New/Review cases combined?  
New Med  Review Med  New Surg  Review Surg

Conversion Rate surgical OPD to ES Waiting List - if known  
%

### CARDIOLOGY

On receipt of referral booked to  
Waiting List  Appt Schedule

After categorisation booked to  
Waiting List  Appt Schedule

Do you conduct clinics with New/Review cases combined?  
New Med  Review Med  New Surg  Review Surg

Conversion Rate surgical OPD to ES Waiting List - if known  
%

### E FLOOR MENTAL HEALTH CNETRE

On receipt of referral booked to  
Waiting List  Appt Schedule

After categorisation booked to  
Waiting List  Appt Schedule

Do you conduct clinics with New/Review cases combined?  
New Med  Review Med  New Surg  Review Surg

Conversion Rate surgical OPD to ES Waiting List - if known  
N/A %

### EAR NOSE & THROAT

On receipt of referral booked to  
Waiting List  Appt Schedule

After categorisation booked to  
Waiting List  Appt Schedule

Do you conduct clinics with New/Review cases combined?  
New Med  Review Med  New Surg  Review Surg

Conversion Rate surgical OPD to ES Waiting List - if known  
NOT KNOWN %

### GENERAL SURGERY OPD

On receipt of referral booked to  
Waiting List  Appt Schedule

After categorisation booked to  
Waiting List  Appt Schedule

Do you conduct clinics with New/Review cases combined?  
New Med  Review Med  New Surg  Review Surg

Conversion Rate surgical OPD to ES Waiting List - if known  
NOT KNOWN %

### GENOPD

On receipt of referral booked to  
Waiting List  Appt Schedule

After categorisation booked to  
Waiting List  Appt Schedule

Do you conduct clinics with New/Review cases combined?  
New Med  Review Med  New Surg  Review Surg

Conversion Rate surgical OPD to ES Waiting List - if known  
NOT KNOWN %

### GYNAECOLOGY OPD CENTRE FOR BREAST HEALTH

On receipt of referral booked to  
Waiting List  Appt Schedule

After categorisation booked to  
Waiting List  Appt Schedule

Do you conduct clinics with New/Review cases combined?  
New Med  Review Med  New Surg  Review Surg

Conversion Rate surgical OPD to ES Waiting List - if known  
NOT KNOWN %

### MATERNITY OPD

On receipt of referral booked to  
Waiting List  Appt Schedule

After categorisation booked to  
Waiting List  Appt Schedule

Do you conduct clinics with New/Review cases combined?  
New Med  Review Med  New Surg  Review Surg

Conversion Rate surgical OPD to ES Waiting List - if known  
NOT KNOWN %

### MAXILLO-FACIAL OPD

On receipt of referral booked to  
Waiting List  Appt Schedule

After categorisation booked to  
Waiting List  Appt Schedule

Do you conduct clinics with New/Review cases combined?  
New Med  Review Med  New Surg  Review Surg

Conversion Rate surgical OPD to ES Waiting List - if known  
NOT KNOWN %

# CATEGORISATION AND WAITING LISTS

## RBH - ROYAL BRISBANE AND WOMENS HOSPITAL

### CANCER CARE SERVICES

Staff involved in referral categorisation  
CONSULTANT & REGISTRAR CNC & CN

Written Categorisation Protocols  Own Referral Triage ALL Waiting List maintained for NO CLINICS System

Average Wait Time once arrived mins

### CARDIOLOGY

Staff involved in referral categorisation  
CONSULTANT

Written Categorisation Protocols  Own Referral Triage NOT NOTED Waiting List maintained for NO CLINICS System

Average Wait Time once arrived 60 mins

### E FLOOR MENTAL HEALTH CNETRE

Staff involved in referral categorisation  
CONSULTATNS, REGISTRARS NPC, CNC OF UNITS AO

Written Categorisation Protocols  Own Referral Triage ALL Waiting List maintained for NO CLINICS System

Average Wait Time once arrived NOT STATED mins

### EAR NOSE & THROAT

Staff involved in referral categorisation  
REGISTRAR CN

Written Categorisation Protocols  Own Referral Triage ALL Waiting List maintained for ALL CLINICS System ELECTRONIC

Average Wait Time once arrived 30 mins

### GENERAL SURGERY OPD

Staff involved in referral categorisation  
CONSULTANT OR REGISTRAR CN

Written Categorisation Protocols  Own Referral Triage ALL Waiting List maintained for ALL CLINICS System ELECTRONIC

Average Wait Time once arrived 95 mins

### GENOPD

Staff involved in referral categorisation  
FTSMO

Written Categorisation Protocols  Own Referral Triage Waiting List maintained for ALL CLINICS System MANUAL

Average Wait Time once arrived 60 mins

### GYNAECOLOGY OPD CENTRE FOR BREAST HEALTH

Staff involved in referral categorisation  
CONSULTANT CN CASE MANAGERS

Written Categorisation Protocols  Own Referral Triage SOME Waiting List maintained for NO CLINICS System

Average Wait Time once arrived 90 mins

### MATERNITY OPD

Staff involved in referral categorisation  
NUM/CN/RM

Written Categorisation Protocols  Own Referral Triage SOME. Waiting List maintained for NO CLINICS System

Average Wait Time once arrived 60 mins

### MAXILLO-FACIAL OPD

Staff involved in referral categorisation  
REGISTRAR CN SOME TRIAGED IN ED

Written Categorisation Protocols  Own Referral Triage ALL Waiting List maintained for ALL CLINICS System ELECTRONIC

Average Wait Time once arrived 40 mins

### NEUROSURGICAL OPD

Staff involved in referral categorisation  
CONSULTANT

Written Categorisation Protocols  Own Referral Triage ALL Waiting List maintained for ALL CLINICS System ELECTRONIC

Average Wait Time once arrived 45 mins

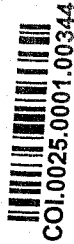
### OPD INFECTIOUS DISEASES

Staff involved in referral categorisation  
CONSULTANTS

Written Categorisation Protocols  Own Referral Triage ALL Waiting List maintained for NO CLINICS System

Average Wait Time once arrived 20 mins

Source Data: Specialist Outpatient Department Profile, July 2004



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# CLINICS CONDUCTED AT 01 JULY 2004

## RBH ROYAL BRISBANE AND WOMENS HOSPITAL

### CANCER CARE SERVICES

#### Medical Clinics

Cardiology     Dermatology     Endocrine     Gastroenterology     General Medicine     Genetics     Geriatrics     Haematology     Immunology/Allergy  
 Infectious Diseases     Nephrology     Neurology     Oncology     Palliative/Pain     Pharmacology     Respiratory     Rheumatology  
 RADIATION ONCOLOGY     BMT     SPECIALISED COMBINED CLINI

#### Surgical Clinics

CardioThoracic     ENT     General Surgery     Neurosurgery     Ophthalmology     Orthopaedics     Plastics     Urology     VascularSurgery  
 Gynaecology/Obstetric Psychi  
 Gynaecology     Obstetrics     Psychiatry

### CARDIOLOGY

#### Medical Clinics

Cardiology     Dermatology     Endocrine     Gastroenterology     General Medicine     Genetics     Geriatrics     Haematology     Immunology/Allergy  
 Infectious Diseases     Nephrology     Neurology     Oncology     Palliative/Pain     Pharmacology     Respiratory     Rheumatology  
 Surgical Clinics

#### Surgical Clinics

CardioThoracic     ENT     General Surgery     Neurosurgery     Ophthalmology     Orthopaedics     Plastics     Urology     VascularSurgery  
 Gynaecology/Obstetric Psychi  
 Gynaecology     Obstetrics     Psychiatry

### E FLOOR MENTAL HEALTH CNETRE

#### Medical Clinics

Cardiology     Dermatology     Endocrine     Gastroenterology     General Medicine     Genetics     Geriatrics     Haematology     Immunology/Allergy  
 Infectious Diseases     Nephrology     Neurology     Oncology     Palliative/Pain     Pharmacology     Respiratory     Rheumatology  
 Surgical Clinics

#### Surgical Clinics

CardioThoracic     ENT     General Surgery     Neurosurgery     Ophthalmology     Orthopaedics     Plastics     Urology     VascularSurgery  
 Gynaecology/Obstetric Psychi  
 Gynaecology     Obstetrics     Psychiatry

# CLINICS CONDUCTED AT 01 JULY 2004

## RBH ROYAL BRISBANE AND WOMENS HOSPITAL

### GYNAECOLOGY OPD CENTRE FOR BREAST HEALTH

#### Medical Clinics

- |  |                                      |                                    |   |   |                                       |                                      |                                       |   |
|--|--------------------------------------|------------------------------------|---|---|---------------------------------------|--------------------------------------|---------------------------------------|---|
| <input type="checkbox"/> Cardiology          | <input type="checkbox"/> Dermatology | <input type="checkbox"/> Endocrine | <input type="checkbox"/> Gastroenterology | <input type="checkbox"/> General Medicine | <input type="checkbox"/> Genetics     | <input type="checkbox"/> Geriatrics  | <input type="checkbox"/> Haematology  | <input type="checkbox"/> Immunology/Allergy |
| <input type="checkbox"/> Infectious Diseases | <input type="checkbox"/> Nephrology  | <input type="checkbox"/> Neurology | <input type="checkbox"/> Oncology         | <input type="checkbox"/> Palliative/Pain  | <input type="checkbox"/> Pharmacology | <input type="checkbox"/> Respiratory | <input type="checkbox"/> Rheumatology |   |

#### Surgical Clinics

- |   |                              |  |                                       |  |                                       |                                   |                                  |  |
|---|------------------------------|--|---------------------------------------|--|---------------------------------------|-----------------------------------|----------------------------------|--|
| <input type="checkbox"/> CardioThoracic | <input type="checkbox"/> ENT | <input type="checkbox"/> General Surgery | <input type="checkbox"/> Neurosurgery | <input type="checkbox"/> Ophthalmology | <input type="checkbox"/> Orthopaedics | <input type="checkbox"/> Plastics | <input type="checkbox"/> Urology | <input type="checkbox"/> VascularSurgery |
|---|------------------------------|--|---------------------------------------|--|---------------------------------------|-----------------------------------|----------------------------------|--|

#### Gynaecology/Obstetric Psychi

- |   |                                     |   |  |   |
|---|-------------------------------------|---|--|---|
| <input checked="" type="checkbox"/> Gynaecology | <input type="checkbox"/> Obstetrics | <input checked="" type="checkbox"/> PREAC | <input checked="" type="checkbox"/> BREAST | <input checked="" type="checkbox"/> GYN/ONC |
| <input type="checkbox"/>                        | <input type="checkbox"/>            | <input type="checkbox"/> Psychiatry       |  |   |

### **MATERNITY OPD**

#### Medical Clinics

- |  |                                      |   |   |   |                                       |                                      |                                       |   |
|--|--------------------------------------|---|---|---|---------------------------------------|--------------------------------------|---------------------------------------|---|
| <input type="checkbox"/> Cardiology          | <input type="checkbox"/> Dermatology | <input checked="" type="checkbox"/> Endocrine | <input type="checkbox"/> Gastroenterology | <input type="checkbox"/> General Medicine | <input type="checkbox"/> Genetics     | <input type="checkbox"/> Geriatrics  | <input type="checkbox"/> Haematology  | <input type="checkbox"/> Immunology/Allergy |
| <input type="checkbox"/> Infectious Diseases | <input type="checkbox"/> Nephrology  | <input checked="" type="checkbox"/> Neurology | <input type="checkbox"/> Oncology         | <input type="checkbox"/> Palliative/Pain  | <input type="checkbox"/> Pharmacology | <input type="checkbox"/> Respiratory | <input type="checkbox"/> Rheumatology |   |

#### Surgical Clinics

- |   |                              |  |                                       |  |                                       |                                   |                                  |  |
|---|------------------------------|--|---------------------------------------|--|---------------------------------------|-----------------------------------|----------------------------------|--|
| <input type="checkbox"/> CardioThoracic | <input type="checkbox"/> ENT | <input type="checkbox"/> General Surgery | <input type="checkbox"/> Neurosurgery | <input type="checkbox"/> Ophthalmology | <input type="checkbox"/> Orthopaedics | <input type="checkbox"/> Plastics | <input type="checkbox"/> Urology | <input type="checkbox"/> VascularSurgery |
|---|------------------------------|--|---------------------------------------|--|---------------------------------------|-----------------------------------|----------------------------------|--|

#### Gynaecology/Obstetric Psychi

- |                                      |  |  |  |  |
|--------------------------------------|--|--|--|--|
| <input type="checkbox"/> Gynaecology | <input checked="" type="checkbox"/> Obstetrics | <input checked="" type="checkbox"/> ANTENATAL DAY ASSESSMENT | <input checked="" type="checkbox"/> BOOKING IN - MIDWIFE | <input checked="" type="checkbox"/> INFANT FOLLOW UP |
| <input type="checkbox"/>             | <input type="checkbox"/>                       | <input checked="" type="checkbox"/> Psychiatry               |  |  |

### **MAXILLO-FACIAL OPD**

#### Medical Clinics

- |  |                                      |                                    |   |   |                                       |                                      |                                       |   |
|--|--------------------------------------|------------------------------------|---|---|---------------------------------------|--------------------------------------|---------------------------------------|---|
| <input type="checkbox"/> Cardiology          | <input type="checkbox"/> Dermatology | <input type="checkbox"/> Endocrine | <input type="checkbox"/> Gastroenterology | <input type="checkbox"/> General Medicine | <input type="checkbox"/> Genetics     | <input type="checkbox"/> Geriatrics  | <input type="checkbox"/> Haematology  | <input type="checkbox"/> Immunology/Allergy |
| <input type="checkbox"/> Infectious Diseases | <input type="checkbox"/> Nephrology  | <input type="checkbox"/> Neurology | <input type="checkbox"/> Oncology         | <input type="checkbox"/> Palliative/Pain  | <input type="checkbox"/> Pharmacology | <input type="checkbox"/> Respiratory | <input type="checkbox"/> Rheumatology |   |

#### Surgical Clinics

- |   |                              |  |                                       |  |                                       |                                   |                                  |  |
|---|------------------------------|--|---------------------------------------|--|---------------------------------------|-----------------------------------|----------------------------------|--|
| <input type="checkbox"/> CardioThoracic | <input type="checkbox"/> ENT | <input type="checkbox"/> General Surgery | <input type="checkbox"/> Neurosurgery | <input type="checkbox"/> Ophthalmology | <input type="checkbox"/> Orthopaedics | <input type="checkbox"/> Plastics | <input type="checkbox"/> Urology | <input type="checkbox"/> VascularSurgery |
|---|------------------------------|--|---------------------------------------|--|---------------------------------------|-----------------------------------|----------------------------------|--|

#### Gynaecology/Obstetric Psychi

- |   |                                     |                          |                          |                          |                          |                          |                          |                          |
|---|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input checked="" type="checkbox"/> Gynaecology | <input type="checkbox"/> Obstetrics | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/>                        | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |



# CLINICS CONDUCTED AT 01 JULY 2004

## RBH ROYAL BRISBANE AND WOMENS HOSPITAL

### ORTHOPAEDIC OPD

#### Medical Clinics

Cardiology     Dermatology     Endocrine     Gastroenterology     General Medicine     Genetics     Geriatrics     Haematology     Immunology/Allergy  
 Infectious Diseases     Nephrology     Neurology     Oncology     Palliative/Pain     Pharmacology     Respiratory     Rheumatology

#### Surgical Clinics

CardioThoracic     ENT     General Surgery     Neurosurgery     Ophthalmology     Orthopaedics     Plastics     Urology     VascularSurgery

#### Gynaecology/Obstetric Psychi

Gynaecology     Obstetrics     Psychiatry

### SPECIALIST OUTPATIENT SERVICES - CENTRALISED CLINICS

#### Medical Clinics

Cardiology     Dermatology     Endocrine     Gastroenterology     General Medicine     Genetics     Geriatrics     Haematology     Immunology/Allergy  
 Infectious Diseases     Nephrology     Neurology     Oncology     Palliative/Pain     Pharmacology     Respiratory     Rheumatology  
 RENAL     LEG ULCER CLINIC     DIABETIC FOOT CLINIC     RENAL TRANSPLANT

#### Surgical Clinics

CardioThoracic     ENT     General Surgery     Neurosurgery     Ophthalmology     Orthopaedics     Plastics     Urology     VascularSurgery  
 BURNS     SURGICAL DRESSING CLINIC     MICROPLASTICS     ENDO SURG

#### Gynaecology/Obstetric Psychi

Gynaecology     Obstetrics     Psychiatry

### VASCULAR OPD

#### Medical Clinics

Cardiology     Dermatology     Endocrine     Gastroenterology     General Medicine     Genetics     Geriatrics     Haematology     Immunology/Allergy  
 Infectious Diseases     Nephrology     Neurology     Oncology     Palliative/Pain     Pharmacology     Respiratory     Rheumatology

#### Surgical Clinics

CardioThoracic     ENT     General Surgery     Neurosurgery     Ophthalmology     Orthopaedics     Plastics     Urology     VascularSurgery

#### Gynaecology/Obstetric Psychi

Gynaecology     Obstetrics     Psychiatry



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# DID NOT ATTEND RATES

## FOR JUNE 2004

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### RBH - ROYAL BRISBANE AND WOMENS HOSPITAL

#### CANCER CARE SERVICES

DNA Rate 4.85 %

#### CARDIOLOGY

DNA Rate 10.50 %

#### E FLOOR MENTAL HEALTH CENTRE

DNA Rate 18.50 %

#### EAR NOSE & THROAT

DNA Rate 16.00 %

#### GENERAL SURGERY OPD

DNA Rate 20.00 %

#### GENOPD

DNA Rate 30.00 %

#### GYNAECOLOGY OPD CENTRE FOR BREAST HEALTH

DNA Rate 22.00 %

#### MATERNITY OPD

DNA Rate 6.67 %

#### MAXILLO-FACIAL OPD

DNA Rate 10.00 %

#### NEUROSURGICAL OPD

DNA Rate 16.00 %



# NEW CASE REFERRAL PROCESS

## RBH - ROYAL BRISBANE AND WOMENS HOSPITAL

### CANCER CARE SERVICES

Referral required prior to booking appt?  If NOT, hard copy for filing?  Lodged on Referral Register?  Register Type **MANUAL** System  Cross District  Redirection Policy

### CARDIOLOGY

Referral required prior to booking appt?  If NOT, hard copy for filing?  Lodged on Referral Register?  Register Type **System**  Cross District  Redirection Policy

### E FLOOR MENTAL HEALTH CNETRE

Referral required prior to booking appt?  If NOT, hard copy for filing?  Lodged on Referral Register?  Register Type **System ELECTRONIC OSIM**  Cross District  Redirection Policy

### EAR NOSE & THROAT

Referral required prior to booking appt?  If NOT, hard copy for filing?  Lodged on Referral Register?  Register Type **System ELECTRONIC OSIM**  Cross District  Redirection Policy

### GENERAL SURGERY OPD

Referral required prior to booking appt?  If NOT, hard copy for filing?  Lodged on Referral Register?  Register Type **System ELECTRONIC OSIM**  Cross District  Redirection Policy

### GENOPD

Referral required prior to booking appt?  If NOT, hard copy for filing?  Lodged on Referral Register?  Register Type **System MANUAL**  Cross District  Redirection Policy

### GYNAECOLOGY OPD CENTRE FOR BREAST HEALTH

Referral required prior to booking appt?  If NOT, hard copy for filing?  Lodged on Referral Register?  Register Type **System**  Cross District  Redirection Policy

### MATERNITY OPD

Referral required prior to booking appt?  If NOT, hard copy for filing?  Lodged on Referral Register?  Register Type **System OTHER**  Cross District  Redirection Policy

### MAXILLO-FACIAL OPD

Referral required prior to booking appt?  If NOT, hard copy for filing?  Lodged on Referral Register?  Register Type **System ELECTRONIC OSIM**  Cross District  Redirection Policy

### NEUROSURGICAL OPD

Referral required prior to booking appt?  If NOT, hard copy for filing?  Lodged on Referral Register?  Register Type **System ELECTRONIC OSIM**  Cross District  Redirection Policy

### OPD INFECTIOUS DISEASES

Referral required prior to booking appt?  If NOT, hard copy for filing?  Lodged on Referral Register?  Register Type **System**  Cross District  Redirection Policy

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# NUMBERS OF PATIENTS WAITING FOR OUTPATIENT APPOINTMENT

AS AT 01 JULY 2004

## RBH - ROYAL BRISBANE AND WOMENS HOSPITAL

	Number with Appointment	Number on Waiting List	Total
Cardiology	81	0	81
Dermatology	336	0	336
Endocrine/Diabetes	96	0	96
Gastroenterology	196	0	196
General Medicine	45	0	45
Genetics	0	0	0
Geriatric	0	0	0
Haematology	0	0	0
Immunology/Allergy	22	0	22
Infectious Diseases	7	0	7
Nephrology	59	0	59
Neurology	117	0	117
Oncology	0	0	0
Palliative/Pain	283	0	283
Pharmacology/Toxicology	0	0	0
Respiratory Medicine	51	0	51
Rheumatology	44	0	44
Other Medicine	0	0	0
Cardio Thoracic Surgery	2	0	2
ENT	127	2069	2196
General Surgery	224	1150	1374
NeuroSurgery	142	24	166
Ophthalmology	297	1988	2285
Orthopaedic	314	2946	3260
Plastic Surgery	153	0	153
Urology	55	0	55
Vascular Surgery	211	293	504
Other Surgery	276	211	487
Gynaecology	1334	0	1334
Obstetrics	0	0	0
Other Gynaecology	0	0	0
Psychiatry	0	0	0
	4472	8681	13153

Source Data: Specialist Outpatient Department Profile July 2004

  
COI.0025.0001.00355