

From: Toni Hoffman
To: Linda Mulligan
Date: 8/30/04 8:37am
Subject: Re: ICU INCIDENT

Hi Linda,

Thankyou for your response,The surgery was relayed to me as a thorocotomy. I look forward to discussing these issues with you and trying to find some resolution,
thanks Toni

Toni Hoffman NUM
ICU/CCU
PO Box 34
Bundaberg Q 4670
Ph: 07 4150 2311
Fax: 0741 50 2319

>>> Linda Mulligan 26/08/2004 17:12:35 >>>

Dear Toni-Thank you for this additional information, it will be sent on a part of the review of the incident.

I have just arrived back to the office and urgently requested information re tomorrow's case you have outlined. I tried to call to speak to you personally, but have left, hence this email. Dr Keating has sought information re the same, and has confirmed the case is not a thoracotomy (which has been confirmed by Martin Carter who has seen consent form), but rather a wedge resection and the plan is for the patient to return to the Surg Ward, therefore advised suitable for this case to proceed.

It appears there is conflicting information, which at the best of times is difficult to sort out, but even more so this late the night before the surgery. This highlights to me the issues/strategies with communication that you and I have discussed previously are not resolving and further action needs to occur. In light of this matter not just involving nursing I will look at proceeding to involve others in discussing the issues at hand. Thanks Linda

Mrs Linda Mulligan
District Director of Nursing Services
Bundaberg Health Service
PO Box 34
Bundaberg Queensland 4670

Phone 07 4150 2025
Fax 07 4150 2029

>>> Toni Hoffman 08/26/04 09:49am >>>

Dear Linda,

I am attaching the report I have written concerning the care of MR Bramich and my concerns. MY first report was written in haste as I was asked to lodge it ASAP with DDSQU, as a sentinel event. Two of the other staff have written reports. One has accessed EAS, But has had difficulty in doing so, so has been using a private psychologist. I have made several calls to EAS and none have been returned to me, I understand they are down some staff as well. I have discussed my concerns with DR Carter. A thorocotomy is booked for this Friday. DR Carter did ask me whether we are comfortable caring for a thorocotomy, DR Patel assured him the pt would not be ventilated. I am concerned that large scale surgery is being sceduled on a Friday when over the weekend not all available staff are here.

Thanks

Toni

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