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**BUNDABERG HEALTH SERVICE DISTRICT
RECORD OF MEETING**

Meeting of: District Health Council

Meeting No: 04-05/05

Date: Wednesday 25 May 2005

Start Time: 0600

Present: Councillor Viv Chase (Chairman); Councillor Josie Meng; Councillor Sonja Cleary; Councillor Denise Powell; Councillor Jim Mullett; Councillor William (Bill) Trevor; Councillor Cheri Yavu-Kama-Harathunain; Dr Michael Daly (A/District Manager)

*Michael Daly
24.5.05*

Attendees:

Apologies: Councillor Joy Jensen

Confirmation of Minutes:

Minute Taker:

Usual agenda was suspended to get a report from Dr Michael Daly, A/District Manager on the occurrences with the management of Dr Patel patients.

1. Correspondence:			
Item No	EQUIP Function	Topic	Discussion
03-04/05 1.1			•
03-04/05 1.2			•
03-04/05 1.3			•
			Agreed Action & Outcome, Person Responsible, and Time Frames
			•
			•
			•
			Open/Closed



[Signature] (Chairperson) Date 25/5/05

Chairperson Statement -- "Moved as a true and correct record of discussions held on 4 May 2005"

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2 Business Arising

Item No	EQulP Function	Topic	Agreed Action & Outcome, Person Responsible, and Time Frame	Open/Closed
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			•	
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Chairperson Statement – “Moved as a true and correct record of discussions held on 4 May 2005



(Chairperson) Date



QHB.0024.0001.00049

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3. Standing Agenda					
Item No.	Equip Function	Topic	Discussion	Agreed Action & Outcome, Person Responsible, and Time Frame	Open/Closed
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Chairperson Statement – "Moved as a true and correct record of discussions held on 4 May 2005"

(Signature)

(Chairperson) Date



QHB.0024.0001.00050

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3. Standing Agenda					
Item No	Equip Function	Topic	Discussion	Agreed Action & Outcome, Person Responsible, and Time Frame	Open/Closed
			•	•	
				•	

4. Issues Raised by District Health Council Members					
Item No	Equip Function	Topic	Discussion	Agreed Action & Outcome, Person Responsible, and Time Frame	Open/Closed
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			•	•	

Chairperson Statement – “Moved as a true and correct record of discussions held on 4 May 2005

AD (Chairperson) Date



QHB.0024.0001.00051

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4. Issues Raised by District Health Council Members					
Item No	EQUIP Function	Topic	Discussion	Agreed Action & Outcome, Person Responsible, and Time Frame	Open/Closed
			•	•	
			•	•	
			•	•	
			•	•	

5. Issues Raised by Leadership & Management Committee					
Item No	EQUIP Function	Topic	Discussion	Agreed Action & Outcome, Person Responsible, and Time Frame	Open/Closed

Chairperson Statement – “Moved as a true and correct record of discussions held on 4 May 2005



(Chairperson) Date



QHB.0024.0001.00052

5 Issues Raised by Leadership & Management Committee

Item No	EQULP Function	Topic	Discussion	Agreed Action & Outcome, Person Responsible, and Time Frame	Open/Closed
03-04/05 5.1	L & M	Management of Dr Patel patients	<ul style="list-style-type: none"> • Close to 1000 patients were operated on by Dr Patel • A further 200 were admitted by Dr Patel, but not operated on • A further 400 had scopes of one sort or another done by Dr Patel • Of these, come as of 04/05/2005, 420 patients have been contacted by the patient liaison group • Of these approximately 15 were in the urgent category, and have been referred to a private surgeon to be reviewed • Approximately another 45 patients have been referred to this private surgeon for further care • Over 100 patients have been referred to Dr Barry O'Laughlin, the Director of Surgery at the Royal Brisbane Hospital for explanation of their care etc • The reason the private surgeon has been used is that to do this process through the public system would mean patients would be urgent, would be displaced from their waiting lists, to be either seen or operated on • In addition, the surgeon Dr Geoff De Lacy was the only private surgeon who was around this month who was willing to see these patient, in Bundaberg • A panel of surgeons has been selected at the Royal Brisbane Hospital, who are prepared to see and treat further patients privately at the Royal Brisbane Hospital • A team of 7 patient liaison officers and 7 patient support (counselling staff) have been brought in to aid patients through 		



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(Chairperson) Date

5: Issues Raised by Leadership & Management Committee

Item No	EQUIP Function	Topic	Discussion	Agreed Action & Outcome, Person Responsible, and Time Frame	Open/Closed
			<p>this difficult process</p> <ul style="list-style-type: none"> There have been a number of patients who for varying reasons have been unhappy with the options provided, however we acknowledge that there will always be a small number of patients who we will not be able to help The good news is that all patients are being looked after and a majority have expressed satisfaction with how they are being looked after Dr Steve Buckland briefly joined the meeting and answered questions from DHC about what happened here, and why it happened The theme of Dr Buckland's responses were that it is not clear and it will not be clear until post the reviews what occurred here, and he is keen not to make a judgement Discussion was had about the ongoing instability in the District Manager, DMS and DONS position, and the long term difficulties in attracting people to these roles, as well as the long term difficulty in filling other senior roles, such as senior medical and senior nursing roles across the district Discussion was had about the role of the District Health Council, the extent to which quality issues in the District are brought to the attention of the Council, the difficulties in assessing quality issues across all health care systems The Health Council undertook to discuss as an agenda item at the next meeting their response to this 		



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(Chairperson) Date



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5. Issues Raised by Leadership & Management Committee

Item No	EQulP Function	Topic	Discussion	Agreed Action & Outcome, Person Responsible, and Time Frame	Open/Closed
			<ul style="list-style-type: none"> A request was made that the minutes, unconfirmed, regarding any support of Dr Patel by the District Health Council be amended to reflect the reality of what was said. 	<ul style="list-style-type: none"> Dr Michael Daly to bring this request to the attention of the ESO, and these will be amended at the next meeting 	
03-04/05 5.2			•	•	
03-04/05 5.3			•	•	

6. Other

Item No	EQulP Function	Topic	Discussion	Agreed Action & Outcome, Person Responsible, and Time Frame	Open/Closed

Chairperson Statement – “Moved as a true and correct record of discussions held on 4 May 2005



(Chairperson) Date



QHB.0024.0001.00055

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6. Other					
Item No	Equip Function	Topic	Discussion	Agreed Action & Outcome, Person Responsible, and Time Frame	Open/Closed
03-04/05 6.1			•		
03-04/05 6.2					

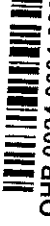
Meeting Closed:

Next Meeting: 25 May 2005

Chairperson Statement – "Moved as a true and correct record of discussions held on 4 May 2005

[Signature]

(Chairperson) Date



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