

From: Peter Leck  
To: Raven, Leonie  
Date: 3/06/2003 6:25:18 pm  
Subject: Re: Incident monitoring

Yes - please draft something up for discussion with me and then with L&M.

Thanks

Peter

>>> Leonie Raven 3/06/2003 17:32:27 >>>

Hi Peter

I have got a bit of a bee in my bonnet after my visit to Gin Gin today in relation to incident monitoring. Lear Langley (one of the CNSs - quite switched on) was a bit alarmed that even though somewhere between 30-50 incidents have been reported recently in relation on one particular gentleman that keeps falling over (restraint is inappropriate, all they can really do is try to watch him) there has been no alarm bells ringing down here in Bundy. She expected that they would get a "please explain" call, but they haven't!

I think it is time to take the bull by the horns, write a policy outlining a new process which we can talk about in detail if you agree, and then just do it. I could use the next HOD quality meeting to introduce it after having attended the HEAPS workshop. The HODs seem to be fairly responsive to everything else that I'm proposing at this stage, so it might be a good time to do it. Clearly whatever changes we have been making to the system in the past 3 years since I've been in this position, just aren't fixing the problem. Would you be happy for me to draft a new policy/process?

Leonie

Yes